

King County

1200 King County Courthouse 516 Third Avenue Seattle, WA 98104

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Title: AN ORDINANCE relating to the organization of the business resource center and the department of

executive services; and amending Ordinance 14199, Section 11, as amended, and K.C.C. 2.16.035.

Sponsors: Julia Patterson

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11/15/2010	1	Metropolitan King County Council	Hearing Held	
11/15/2010	1	Metropolitan King County Council	Passed	Pass
11/12/2010	1	Budget and Fiscal Management Committee		
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11/9/2010	1	Budget and Fiscal Management Committee		
11/8/2010	1	Metropolitan King County Council	Deferred	
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Clerk 09/27/2010

AN ORDINANCE relating to the organization of the business resource center and

the department of executive services; and amending Ordinance 14199, Section

11, as amended, and K.C.C. 2.16.035.

PREAMBLE:

The business resource center is an administrative office established as a direct product of the accountable business transformation program. The accountable business transformation program is the approach selected by the King County executive and endorsed by the elected leadership of King County for implementing enterprise financial systems, human resources systems and budgetary systems replacements. Because the business owners and customers of the business resource center are in the department of executive services, the business resource center is included as an administrative office under the department of executive services.

BE IT ORDAINED BY THE COUNCIL OF KING COUNTY:

SECTION 1. Ordinance 14199, Section 11, as amended, and K.C.C. 2.16.035 are each hereby amended to read as follows:

The county administrative officer shall be the director of the department of executive services. The department shall include the records and licensing services division, ((elections division,)) the finance and business operations division, the human resources management division, the facilities management division, the administrative office of risk management, the administrative office of emergency management, the administrative office of civil rights. In addition, the county administrative officer shall be responsible for providing staff support for the board of ethics.

- A. ((The duties of the elections division shall include conducting all special and general elections held in the county and registering voters.
 - B.)) The duties of the records and licensing services division shall include the following:
- 1. Issuing marriage, vehicle/vessel, taxicab and for-hire driver and vehicle and pet licenses, collecting license fee revenues and providing licensing services for the public;
 - 2. Enforcing county and state laws relating to animal control;
 - 3. Managing the recording, processing, filing, storing, retrieval and certification of copies of all public

documents filed with the division as required;

- 4. Processing all real estate tax affidavits;
- 5. Acting as the official custodian of all county records, as required by general law, except as otherwise provided by ordinance; and
 - 6. Managing the printing and distribution of the King County Code and supplements to the public.
 - ((C.))B. The duties of the finance and business operations division shall include the following:
- 1. Monitoring revenue and expenditures for the county. The collection and reporting of revenue and expenditure data shall provide sufficient information to the executive and to the council. The division shall be ultimately responsible for maintaining the county's official revenue and expenditure data;
 - 2. Performing the functions of the county treasurer;
- 3. Billing and collecting real and personal property taxes, local improvement district assessments and gambling taxes;
 - 4. Processing transit revenue;
 - 5. Receiving and investing all county and political subjurisdiction moneys;
 - 6. Managing the issuance and payment of the county's debt instruments;
 - 7. Managing the accounting systems and procedures;
 - 8. Managing the fixed assets system and procedures;
- 9. Formulating and implementing financial policies for other than revenues and expenditures for the county and other applicable agencies;
 - 10. Administering the accounts payable and accounts receivable functions;
 - 11. Collecting fines and monetary penalties imposed by district courts;
- 12. Developing and administering procedures for the procurement of and awarding of contracts for tangible personal property, services, professional or technical services and public work in accordance with K.C.C. chapter 4.16 and applicable federal and state laws and regulations;

- 13. Establishing and administering procurement and contracting methods, and bid and proposal processes, to obtain such procurements;
- 14. In consultation with the prosecuting attorney's office and office of risk management, developing and overseeing the use of standard procurement and contract documents for such procurements;
 - 15. Administering contracts for goods and services that are provided to more than one department;
- 16. Providing comment and assistance to departments on the development of specifications and scopes of work, in negotiations for such procurements, and in the administration of contracts;
- 17. Assisting departments to perform cost or price analyses for the procurement of tangible personal property, services and professional or technical services, and price analysis for public work procurements;
- 18. Developing, maintaining and revising as may be necessary from time to time the county's general terms and conditions for contracts for the procurement of tangible personal property, services, professional or technical services and public work;
- 19. Managing the payroll system and procedures, including processing benefits transactions in the payroll system and administering the employer responsibilities for the retirement and the deferred compensation plans; and
- 20. Managing and developing financial policies for borrowing of funds, financial systems and other financial operations for the county and other applicable agencies.
 - ((D.))<u>C.</u> The duties of the human resources management division shall include the following:
- 1. Developing and administering training and organizational development programs, including centralized employee and supervisory training and other employee development programs;
- 2. Developing proposed and administering adopted policies and procedures for employment (recruitment, examination and selection), classification and compensation, and salary administration;
 - 3. Developing proposed and administering adopted human resources policy;
 - 4. Providing technical and human resources information services support;

- 5. Developing and managing insured and noninsured benefits programs, including proposing policy recommendations, negotiating benefits plan designs with unions, preparing legally mandated communications materials and providing employee assistance and other work and family programs;
- 6. Developing and administering diversity management and employee relations programs, including affirmative action plan development and administration, management and supervisory diversity training and conflict resolution training;
- 7. Developing and administering workplace safety programs, including inspection of work sites and dissemination of safety information to employees to promote workplace safety;
- 8. Administering the county's self-funded industrial insurance/worker's compensation program, as authorized by Title 51 RCW;
- 9. Representing county agencies in the collective bargaining process as required by chapter 41.56 RCW;
- 10. Representing county agencies in labor arbitrations, appeals and hearings including those in chapter41.56 RCW and required by K.C.C. Title 3;
- 11. Administering labor contracts and providing consultation to county agencies regarding the terms and implementation of negotiated labor agreements;
 - 12. Advising the executive and council on overall county labor and employee policies;
 - 13. Providing labor relations training for county agencies, the executive, the council and others;
 - 14. Overseeing the county's unemployment compensation program;
- 15. Developing and maintaining databases of information relevant to the collective bargaining process; and
- 16. Collecting and reporting to the office of management and budget on a quarterly basis information on the numbers of filled and vacant full-time equivalent and term-limited temporary positions and the number of emergency employees for each appropriation unit.

- ((E.))D. The duties of the facilities management division shall include the following:
- 1. Overseeing space planning for county agencies;
- 2. Administering and maintaining in good general condition the county's buildings except for those managed and maintained by the departments of natural resources and parks and transportation;
 - 3. Operating security programs for county facilities except as otherwise determined by the council;
 - 4. Administering all county facility parking programs except for public transportation facility parking;
 - 5. Administering the supported employment program;
- 6. Managing all real property owned or leased by the county, except as provided in K.C.C. chapter 4.56, ensuring, where applicable, that properties generate revenues closely approximating fair market value;
 - 7. Maintaining a current inventory of all county-owned or leased real property;
- 8. Functioning as the sole agent for the disposal of real properties deemed surplus to the needs of the county;
- 9. In accordance with K.C.C. chapter 4.04, providing support services to county agencies in the acquisition of real properties, except as otherwise specified by ordinance;
- 10. Issuing oversized vehicle permits, franchises and permits and easements for the use of county property except franchises for cable television and telecommunications;
- 11. Overseeing the development of capital projects for all county agencies except for specialized roads, solid waste, public transportation, airport, water pollution abatement and surface water management projects;
- 12. Being responsible for all general projects, such as office buildings or warehouses, for any county department including, but not limited to, the following:
 - a. administering professional services and construction contracts;
 - b. acting as the county's representative during site master plan, design and construction activities;
 - c. managing county funds and project budgets related to capital improvement projects;

- d. assisting county agencies in the acquisition of appropriate facility sites;
- e. formulating guidelines for the development of operational and capital improvement plans;
- f. assisting user agencies in the development of capital improvement and project program plans, as defined and provided for in K.C.C. chapter 4.04;
- g. formulating guidelines for the use of life cycle cost analysis and applying these guidelines in all appropriate phases of the capital process;
- h. ensuring the conformity of capital improvement plans with the adopted space plan and approved operational master plans;
- i. developing project cost estimates that are included in capital improvement plans, site master plans, capital projects and annual project budget requests;
- j. providing advisory services, feasibility studies or both services and studies to projects as required and for which there is budgetary authority;
- k. coordinating with user agencies to assure user program requirements are addressed through the capital development process as set forth in this chapter and in K.C.C. Title 4;
- l. providing engineering support on capital projects to user agencies as requested and for which there is budgetary authority; and
 - m. providing assistance in developing the executive budget for capital improvement projects; and
- 13. Providing for the operation of a downtown winter shelter for homeless persons between October 15 and April 30 each year.
- ((F.))<u>E.</u> The duties of the administrative office of risk management shall include the management of the county's insurance and risk management programs consistent with K.C.C. chapter 4.12.
 - $((G_{-}))\underline{F}_{-}$. The duties of the administrative office of emergency management shall include the following:
 - 1. Planning for and providing effective direction, control and coordinated response to emergencies;
 - 2. Being responsible for the emergency management functions defined in K.C.C. chapter 2.56; and

- 3. Managing the E911 emergency telephone program.
- ((H.))G. The duties of the administrative office of civil rights shall include the following:
- 1. Enforcing nondiscrimination ordinances as codified in K.C.C. chapters 12.17, 12.18, 12.20 and 12.22;
- 2. Assisting departments in complying with the federal Americans with Disabilities Act of 1990, the federal Rehabilitation Act of 1973, Section 504, and other legislation and rules regarding access to county programs, facilities and services for people with disabilities;
 - 3. Serving as the county Americans with Disabilities Act coordinator relating to public access;
 - 4. Providing staff support to the county civil rights commission;
 - 5. Serving as the county federal Civil Rights Act Title VI coordinator; and
- 6. Coordinating county responses to federal Civil Rights Act Title VI issues and investigating complaints filed under Title VI.
 - H. The duties of the administrative office of the business resource center shall include the following:
- 1. The implementation and maintenance of those systems necessary to generate a regular and predictable payroll through the finance and business operations division;
- 2. The implementation and maintenance of those systems necessary to provide regular and predictable financial accounting and procedures through the finance and business operations division;
- 3. The implementation and maintenance of those systems necessary to generate regular and predictable county budgets, budget reports and budget management tools for the county; and
- 4. The implementation and maintenance of the human resources systems of record for all human resources data for county employment purposes.