Legislation Details (With Text)

File #:	1999-0301 **Version:** 1		
Type:	Motion	**Status:**	Lapsed
File created:	6/1/1999	**In control:**	Management, Labor and Customer Services Committee
On agenda:		**Final action:**	1/29/2001
Enactment date:		**Enactment #:**	
Title:	A MOTION relating to establishing a community volunteers program in the office of citizen complaints/tax advisor (office of citizen complaints/ombudsman-tax advisor).		
Sponsors:	Louise Miller, Brian Derdowski		
Indexes:			
Code sections:			
Attachments:	1. None.		

Date	Ver.	Action By	Action	Result
1/10/2000	1	Metropolitan King County Council	Introduced and Referred	

A MOTION relating to establishing a community volunteers program in the office of citizen complaints/tax advisor (office of citizen complaints/ombudsman-tax advisor).

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WHEREAS, the King County office of citizen complaints/tax advisor (office of citizen complaints/ombudsman-tax advisor) is established by K.C.C. chapter 2.52 to assist citizens with complaints about county government and provide advice and assistance to persons liable for the payment of property taxes in King County, and

WHEREAS, each year the assessor is required to send out reevaluation notices to King County property owners advising them of their assessment, and

WHEREAS, the office of citizen complaints/ombudsman-tax advisor was contacted over fifteen thousand times in 1998 by taxpayers with questions about their property tax bills and seeking information and assistance with complaints about King County government, and

WHEREAS, a program of trained citizen volunteers will help the citizen complaints/tax advisor staff provide a higher level of service to King County property taxpayers and citizens, and

WHEREAS, the director (ombudsman) of the office of citizen complaints/ombudsman-tax advisor has recommended to the council that a program with trained volunteers would assist the office in providing better access and information to King County property taxpayers and citizens, and that such a program should be initiated, and

WHEREAS, K.C.C. 2.52.080 provides that the director (ombudsman) may with concurrence with the council select and appoint those assistants deemed necessary,

NOW, THEREFORE, BE IT MOVED by the Council of King County:

A. That the director (ombudsman) of the office of citizen complaints/ombudsman-tax advisor is hereby authorized to take such measures as are necessary to establish a volunteer program through which citizen volunteers will be made available to assist the office in providing service to the residents of King County; and

B. That, under K.C.C. 2.52.080, the council hereby concurs in and authorizes the director (ombudsman) to select such citizen volunteers and make them available in such a manner and for such a time as the director

(ombudsman) deems necessary.