



Legislation Text

File #: 2009-0374, **Version:** 1

Clerk 06/11/2009

A MOTION requesting the transit division to develop and report on additional productivity and cost-effectiveness performance measures and a ten-year strategy to align operating costs with peer agency averages.

WHEREAS, the economic climate has challenged governments to meet the pressures of declining revenues and greater demand for services, underscoring the need for getting the most productivity and service out of limited resources, and

WHEREAS, the Municipal League of King County, which has been studying and monitoring local government for nearly one hundred years, convened a committee of citizens to review Metro transit, and

WHEREAS, the Municipal League released its Review of Metro Transit in November 2008 and found much to admire in Metro's performance, as well as some areas in need of improvement and rethinking, such as transparency in performance measurement and reporting and control of operating costs, and

WHEREAS, the Municipal League report found Metro's 2005 cost-per-revenue-hour was twenty-two percent above the average of transit agencies nationally and its cost-per-boarding was thirty-eight percent above the national average, and

WHEREAS, the Municipal League report found that Metro lacks an adequate range of performance measures and does not use its existing measures "as a basis for setting goals to improve service quality or operate more efficiently," and

WHEREAS, the Municipal League report included the recommendation that Metro "develop additional performance measures that focus clearly on productivity and cost effectiveness";

NOW, THEREFORE, BE IT MOVED by the Council of King County:

The King County council requests that the transit division report by January 31, 2010, on additional productivity and cost-effectiveness performance measures and on a ten-year strategy to bring its cost-per-hour and cost-per-boarding down to the average of peer transit agencies so that more resources can be directed to increasing service. Eleven

copies of the report shall be filed with the clerk of the council, for distribution to all councilmembers.