



## Legislation Text

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**File #:** 2006-0269, **Version:** 1

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Clerk 06/05/2006

A MOTION approving the information technology reorganization vision and goals statement, a quantifiable business case and executive recommendation for implementation of a reorganization of information technology functions countywide.

WHEREAS, the King County Technology Strategic Plan identifies a diffuse structure of technology functions spread throughout the county, with each county department having at least one technology unit, some with multiple units, and

WHEREAS, there is a minimum of standardization among these various functions with countywide operational oversight provided through the technology governance process, and

WHEREAS, there is a need to align the standards, processes and procedures throughout the county's technology functions, to ensure operating effectiveness and efficiency, and

WHEREAS, the council by a 2004 budget proviso required that the business case be developed that included at least two options for reorganizing information technology functions countywide: a status quo option and an option with some level of outsourcing and centralization, and

WHEREAS, responding to 2004 Budget Ordinance, Ordinance 14797, the county engaged Pacific Technologies, Inc. ("PTI") to develop a new information technology ("IT") organization model, a quantifiable business case supporting that model and a plan for implementing it countywide. The project began in May 2004 with the delivery of a final report in December 2004, and

WHEREAS, as a result of the study, PTI concluded that the county's current IT organizational model is

not aligned with the new IT vision and goals and that the existing highly distributed IT environment, which has evolved without significant focus on countywide needs, serves as a roadblock to achievement of the county's newly-established IT goals, and

WHEREAS, the Countywide IT Vision recommended by this effort is: "Utilizing information and technology to shape a better tomorrow by enabling effective public services and streamlining countywide operations," and

WHEREAS, the IT Goals recommended by this effort are: "Deliver responsive service to internal customers, the public, and other jurisdictions; Provide reliable, cost-effective technical and application architectures; Create countywide efficiencies for business functions and infrastructure that are common across the organization; Support a culture of effective governance, clear accountability and communication; Ensure IT security and privacy; Facilitate information sharing internally and externally; Recruit, deploy and retain an appropriately-skilled workforce; and Serve as a leader in IT regional initiatives," and

WHEREAS, a recommendation report from the executive based on the PTI final report and forwarding the vision and goals recommends a phased approach to implementation beginning with the executive branch, and

WHEREAS, a quantified business case supports the recommended approach to realize service and savings benefits;

NOW, THEREFORE, BE IT MOVED by the Council of King County:

The vision and goals statement, quantifiable business case and executive

recommendation for implementing a reorganization of information technology functions countywide, Attachments A and B to this motion, are hereby approved.