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Title: A MOTION approving the records, elections and licensing services division response to the 2003 budget proviso requiring submission of a report identifying animal control customer service improvements and answering specific questions about the field canvassing program.

Sponsors: Dow Constantine

Indexes: Animals, Licensing, Records and Elections

Code sections:

Attachments: 1. Motion 11725.pdf, 2. 2003-0069 Animal Licensing 05-13-03 LOT mtg.ppt, 3. 2003-0069 SR Animal Control Customer Service (06-10-03).doc, 4. 2003-0069 Staff Report 05-13-03 LOT meeting, 5. 2003-0069 Transmittal Letter.doc, 6. A. Proviso Response: Animal Control Customer Service and Field Canvassing for Pet Licensing - February 2003, 7. A. Proviso Response: Animal Control Customer Service and Field Canvassing for Pet Licensing - February 2003

Date	Ver.	Action By	Action	Result
6/16/2003	1	Metropolitan King County Council	Passed	Pass
6/10/2003	1	Labor, Operations and Technology Committee		
5/13/2003	1	Labor, Operations and Technology Committee		
5/5/2003	1	Metropolitan King County Council	Introduced and Referred	

Clerk 02/18/2003

A MOTION approving the records, elections and licensing services division response to the 2003 budget proviso requiring submission of a report identifying animal control customer service improvements and answering specific questions about the field canvassing program.

WHEREAS, the adopted 2003 budget for the records, elections and licensing services division declared that "\$159,000 shall not be expended or encumbered until the executive has submitted and the council has approved by motion a report identifying ways in which he intends to improve animal control customer service. At a minimum, the report should include: a description of the policies and procedures in place for handling

customer complaints; a description of the policies and procedures that are followed to protect against invasion of privacy and damage to private property by animal control staff; the measures used or to be used to clearly identify both personnel and vehicles as being official King County animal control equipment or employees; a description of the geographical areas that have previously been canvassed by animal control staff and the areas to be covered in the future and the schedule; a proposal for collecting license fees in the rural unincorporated area in a more efficient manner; and the projected actual revenues and expenditures of the canvassing program for 2002 and a projection of canvassing revenues and expenditures for 2003," and

WHEREAS, the report has been completed to provide the requested information;

NOW, THEREFORE, BE IT MOVED by the Council of King County:

The King County council hereby approves the records, elections and licensing services division proviso response which includes the report entitled Proviso Response: Animal Control Customer Service and Field Canvassing for Pet Licensing, submitted as

Attachment A to this motion, and hereby authorizes the records, elections and licensing services division to expend the \$159,000 previously restricted by the proviso.