This Proviso Response is submitted in accordance with Section 93, Proviso P2 of the 2010 King County Budget Act, Ordinance 16717, and responds to the King County Council's direction to report on the activities of the department of public health to help assure access to family planning/sexually transmitted disease services for teens in the Kent area and the community surrounding the Northshore public health center.

### **Background**

The adopted 2010 budget included the closure of the stand-alone Family Planning clinic at Northshore Public Health Center (in conjunction with a new partnership with Health Point Community Health Centers at that site) and the closure of the Public Health Kent Teen Clinic, including Family Planning services and a small primary care practice. The Northshore Family Planning clinic served primarily uninsured and limited English proficiency clients and the Kent Teen Clinic targeted low-income teenagers.

Section 93, Proviso P2 of the 2010 King County Budget Act, Ordinance 2009-0565 states:

Of this appropriation, \$25,000 shall only be expended or encumbered if, by March 1, 2010, the executive transmits to the council a report on the activities of the department of public health to help assure access to family planning/sexually transmitted disease services for teens in the Kent area and the community surrounding the Northshore public health center. The report shall address how the department is: (1) helping clients who accessed services in 2009 transition to a new source of care; (2) working in partnership with other community based organizations to promote culturally competent access to services; (3) reprioritizing the work of family planning health educators including through locating the educators with other community providers in the Kent and Northshore communities; and (4) planning to evaluate the impact of these efforts on access to family planning/sexually transmitted disease services and the health of the community. The report shall also include a review of the dedicated financing sources available for family planning in 2010 and an assessment of the outlook for dedicated family planning funding over the next three years.

This Proviso Response is organized according to the five elements listed above.

### **Proviso Report**

### 1) Transitioning clients to a new source of care

During the last quarter of 2009, staff at the Kent Teen Clinic and Northshore Family Planning prioritized time and used a variety of methods to help existing clients identify other sources of care, prior to the closure of these clinics. In addition to working directly with clients during their clinic visits, staff sent letters to primary care clients and non-confidential family planning clients, and e-mailed all community partners who referred clients to both clinics, about how to help adult and teen clients access health care. Kent Teen Clinic and Northshore Family Planning phone numbers continue to be answered by Public Health staff who have referral lists to nearby services. One of these services, the Kent Community Service Office Family Planning Public Health Nurses (PHNs), is expected to be discontinued in mid-2010 due to the cut of state funding for this program. Callers outside business hours hear outgoing messages that direct Kent Teen Clinic callers to the Auburn Public Health Family Planning Clinic and Public Health's teen clinic web site, while Northshore clients are directed to Eastgate and North Public Health.

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The Kent Teen Clinic and the Northshore Family Planning Clinic provided clients with up to one year's supply of contraceptives at their last visit prior to the closing of the sites. This allowed clients more time to identify a new source of care without risking gaps in their contraceptive coverage.

Public Health – Seattle & King County (PHSKC) is also executing the following additional strategies to help clients transition to a new source of care:

Increase information about nearby family planning clinical services. This includes using established Kent Teen Clinic and Northshore community outreach networks to inform teens and referral sources about other family planning clinics and portability of Medicaid and Take Charge; working with Planned Parenthood and HealthPoint on outreach messages and strategies to improve access for Kent Teen Clinic and Northshore family planning clients; and participating in Family Planning Program's new teen marketing campaign, focusing on Family Planning Clinic at Auburn Public Health Center for Kent teens and on Family Planning Clinic at Eastgate and North Public Health Centers for Northshore clients.

Improve access to non-prescription contraception. This includes training additional PHNs to provide non-prescription contraception to clients seen in the remaining Public Health programs in Kent and at Northshore, and continuing to support local agencies with non-prescription contraception access through presentations, staff training, pharmacist education, and supplying condoms from the HIV program.

Assure smooth and timely referrals for teens and adults with newly identified pregnancies. This includes working with school and agency staff where teens might disclose pregnancy, and providing technical support to these agencies to help teens access Medicaid, family planning clinical services, and prenatal care.

Expand access for Kent Phoenix Academy Teen Health Center. This includes determining viability of access to the Teen Health Center by students of other schools after school hours and providing technical support to school district in pursuing grant funding for extended hours. The strategy also includes developing systems for helping Teen Health Center clients access care outside of the academic calendar by working with Teen Health Center staff and administration, the Outreach and Access Team, and local providers on identifying medical homes and informing students and families about family planning clinics they can access over school breaks via outreach venues and the Teen Health Center staff.

The following Attachments provide more detailed information about transition activities:

### A Letters to clients

- A.1 Letters to family planning and primary care clients English
- A.2 Letters to family planning and primary care clients Spanish

### B Letters to community

- B.1 Kent area community contacts
- B.2 Kent community letter with attachments
- B.3 Northshore community letter

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### C Outgoing phone message with referral

### 2) Culturally competent access to services

The cultural competence developed by the Public Health family planning staff means they understand the cultural values of their clients and how these values influence how people seek health care services and make health care decision. Public Health staff at the Kent Teen Clinic and the Northshore Family Planning clinic provided services to clients who are predominantly low-income, uninsured, Latina, and in need of interpretation services. The Kent Teen Clinic served teens aged 19 and under, a small group of adult women, and a population of Russian clients.

After many years of providing services in the Kent and Northshore communities, PHSKC has indepth knowledge of the cultural competence of nearby agencies and providers, and is uniquely positioned to assist clients in accessing care in settings that will most closely align with their needs. Staff in Public Health Maternity Support Services (MSS) and Women, Infants, and Children (WIC), along with Family Planning Health Educators, will function to facilitate access to other public health sites, Planned Parenthood, and HealthPoint for culturally appropriate services. Another assurance role that Public Health will continue to play is in the area of promoting best practices in reproductive health care. In 2010, Public Health has a grant to improve access to long-acting reversible contraception (LARC). The work of this grant is focused both on Public Health and community providers to update their knowledge of birth control methods including IUDs and Implants.

### 3) Family Planning health educators

The 2010 budget included a reduction of one family planning health educator. There are now nine family planning health educators county-wide working to assure access to family planning and Sexually Transmitted Disease (STD) services. In the Northshore area, three health educators from Renton, North, and Eastgate Public Health will spend a portion of their time working with local agencies and partners to provide outreach and access services. Prioritizing the Northshore community in this manner will result in a decrease in health education time dedicated to the Renton and Eastgate communities. Initial efforts will be to work with community partners in which relationships already exist. In Kent, the Family Planning health educator will continue to focus her work on expanding existing partnerships with middle and high schools as well as seeking support for both continued and expanded funding the health clinic for Kent Phoenix Academy. In addition, she will continue to assure access to family planning services by working with partner agencies and providers. Discussions with the Executive Director of Kent Youth and Family Services (KY&FS) led to an effective collaboration at the agency. Kent Youth and Family Services has been a strong supporter of the Access & Outreach Program and recognizes that linkage to health care and health coverage is especially important to KY&FS clients. Two outreach workers are at KY&FS one day a week and can make appointments any morning of the week as needed. They provide help completing Medicaid and Basic Food applications for KY&FS clients as well as for the general public.

2.4.10 Page 3 of 5

In addition, at the Children's Home Society- Auburn Family Resource Center and the Family Resource Center are pleased to have Public Health staff as an additional resource for families. Public Health staff provide outreach and services two days a week at the Family Resource Center. Both of these locations are on bus lines, have plenty of parking, and provide private space to meet with clients.

### 4) Evaluation Plan

The 2010 budget cuts to family planning services reduce access to care. The strategies outlined above are an effort to mitigate the impact of closing family planning sites in the Kent and Northshore communities. Proviso P2 requires an evaluation of the impact of these efforts on access to family planning/sexually transmitted disease services and the health of the community.

The evaluation will look at the total number of family planning and STD clients served by Public Health, HealthPoint, Healthcare for the Homeless, and Planned Parenthood sites from zip code areas immediately surrounding the Kent Teen Clinic and Northshore sites to determine the change from 2009 to 2010. The evaluation is part of the proviso response submitted to council pursuant to Section 93, Proviso P2 of the 2010 King County Adopted Budget which calls for an evaluation plan of the collaboration between Public Health and HealthPoint at the Northshore public health center. The first report is due to council by August 1, 2010.

### 5) Review of dedicated funding sources 2010-2014

There is one source of dedicated federal funding and two sources of dedicated state funding for clinical services in the family planning program. Federal Title X funds which are administered through the states to local agencies and state family planning/reproductive health (FP/RH) funds are administered through a contract with the Department of Health (DOH). State funding includes the long standing FP/RH funding and funding from a supplementary funding proviso, approved by the legislature in 2006, intended to mitigate the impact of changes in the state's interpretation of coverage for clients under the Take Charge program. PHSKC received \$1,775,041 from these three funding sources combined, in 2009. In 2010, PHSKC expects to receive \$1,324,626 from these three combined sources, a decrease of \$450,415 or 25 percent from 2009.

PHSKC's allocation for these funds is decreasing in 2010 for two reasons. First, the 2009-2011 State budget included a reduction in the proviso funding level that was disproportionately loaded into year two of the biennium. The reduction was made as part of numerous budget changes to achieve a balanced budget. The reduction was structured with the most significant impact being felt in year 2 of the biennium (July 2010-June 2011) with some expectation that another federal revenue source could be found by year 2 to fill in the gap created by the budget. No source of additional federal revenue has been found. The second factor that affected PHSKC's allocation from the state of these three fund sources was a change in the allocation formula used by DOH. All Title X agencies worked in concert with DOH to revise and make the funding allocation formula more equitable in light of current programs and client volumes across all Title X agencies. PHSKC family planning program managers participated in this lengthy process.

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In addition to these dedicated sources of funding, PHSKC has been a recipient of a grant from DOH of \$1.4M annually to locate public health nurses in the Department of Social and Human Services (DSHS) community services offices (CSOs) in King County. These public health nurses provide pregnancy testing for new DSHS applicants, initial family planning counseling and referral, and non-prescription contraception. Due to funding shortages and reprioritization of funds by the state, we expect this state-wide contract with public health and other family planning agencies to be terminated by the end of June, thus further reducing access to services.

Efforts are underway among partners and agencies who are concerned about threats to access to family planning services to advocate for refunding the portion of the proviso funding that was reduced for the 2009-2011 biennium. This effort will compete with other programs that are also confronting major reductions or program elimination. Projections for federal and state funding would be speculative, given the current uncertainty about the state and national economy on available revenues and the as yet undetermined resolution to efforts to reform health care.

### Conclusion

Public Health- Seattle & King County has a long and successful history of providing high quality family planning clinics for the community, offering services such as birth control, pregnancy tests, yearly exams for men and women, pregnancy, and STD screening including HIV tests. Services are offered to all people, regardless of age, sexual orientation, or ability to pay.

Due to the current economic crisis, reductions in family planning revenues forced the closure of the department's Kent Teen Clinic and a stand-alone family planning clinic at the Northshore Public Health Center; however, a new partnership with HealthPoint at the Northshore site will offer family planning services to clients who enroll in their primary care practice.

This proviso report has described the department's efforts to help clients transition to new sources of care; to partner with other organizations to promote culturally competent access to services; to assign family planning health educators to transition functions; and to evaluate the impact of these efforts on access to family planning/sexually transmitted disease services and the health of the community. This report also reviewed dedicated financing sources available for family planning in 2010 and an assessment of the outlook for dedicated family planning funding over the next three years.

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### Kent Teen Clinic Has An Important Message For You

Unfortunately, Kent Teen Clinic will be closing on December 15, 2009. After this date, you will need to be seen at another health clinic. We're sorry for any difficulty this causes you.

Here are the birth control clinics in the area that offer low-cost birth control methods, STD and HIV tests, Plan B, pregnancy tests and free condoms. Teens can receive confidential services at any of these clinics. Please call a few weeks before you need more birth control.

### **Auburn Public Health Center**

253-833-8352 901 Auburn Way N. Auburn, WA 98002

- Take Charge and Medical Coupons
- No one is turned away if they can't pay.
- Teen clinic is Tuesdays, 12:30 4:00 p.m. (Teens can come in any day.)
- 6 miles from Kent Teen Clinic, next to Quiznos, across from Fred Meyer
- www.kingcounty.gov/healthservices/health/locations/auburn

### **Renton Public Health Center**

206-296-4901 3001 NE 4<sup>th</sup> St. Renton, WA 98056

- Take Charge and Medical Coupons
- No one is turned away if they can't pay.
- 10 miles from Kent Teen Clinic, across from Renton Technical College
- www.kingcounty.gov/healthservices/health/locations/renton

### **Kent Valley Planned Parenthood**

800-769-0045 10056 SE 240<sup>th</sup>, Suite A Kent, WA 98031

- Take Charge and Medical Coupons
- Payment is based on how much money you make.
- 2 miles from Kent Teen Clinic, across from Fred Meyer on the East Hill of Kent
- www.plannedparenthood.org/ppgnw/

If you need a copy of your medical records sent to your new doctor, please call us at 206-296-7450. By law, we have up to 15 business days to respond to your request. Our response time will be based on the volume of requests we receive. Thank you.



### Kent Teen Clinic Has An Important Message For You

Thank you for using Kent Teen Clinic for your family health needs. Unfortunately, due to budget challenges, Public Health, Seattle & King County will be closing Kent Teen Clinic on December 15, 2009. After this date, you will need to be seen at another health clinic.

If you are a Molina Healthcare or Community Health Plan member, you can contact your health plan to ask for a new doctor. Call Molina at 800-869-7165 or Community Health Plan at 800-440-1561.

If you do not have insurance and need help finding a doctor, you can call the Community Health Access Program (CHAP) at 206-284-0331 or 1-800-756-5437. CHAP staff can refer you to a local clinic offering full health services, including immunizations. Here is information on clinics in the general area:

### **HealthPoint Kent Medical and Pharmacy**

253-852-2866

403 E Meeker Street, Suite 200

Kent, WA 98031

- Regular doctor visits, family planning and other medical services
- Take Charge, medical coupons, other insurance (call for details)
- Fees based on income & family size
- Hours Mon-Tues 8am-8pm; Wed-Fri 8am-5pm
- www.healthpointchc.org/OurClinics

### **Multicare Kent Clinic and Urgent Care**

253-372-7866 222 State Ave N Kent, WA

- Regular doctor visits, family planning and other medical services
- Medical coupons, other insurance (call for details)
- Financial assistance program for uninsured, call 253-459-8247 for details
- www.multicare.org/home/multicare-kent-clinic

### **HealthPoint Auburn Medical and Pharmacy**

253-735-0166 126 Auburn Ave, Suite 300 Auburn, WA 98002

- Regular doctor visits, family planning and other medical services
- Take Charge, medical coupons, other insurance (call for details)
- Fees based on income & family size
- Hours Mon-Tues 8am-8pm; Wed-Fri 8am-5pm



• www.healthpointchc.org/OurClinics

### Columbia Public Health Center

206-296-4650 4400 37<sup>th</sup> Ave S Seattle, WA 98118

- Regular doctor visits, family planning and other medical services
- Take Charge and Medical Coupons
- No one is turned away if they can't pay
- Mon-Wed 8:30a-6:00p; Th: 9a-7p; Fri: 8a-5p
- Teen clinic is Wednesdays, 1:30 5:00 p.m. (teens can come in any day)
- www.kingcounty.gov/healthservices/health/locations/columbia [MAP]

### **Eastgate Public Health Center**

206-296-4920 14350 SE Eastgate Way Bellevue. WA 98007

- Regualr doctor visits, family planning and other medical services
- Take Charge and Medical Coupons
- No one is turned away if they can't pay
- Mon-Fri: 8a-5p
- Teen clinic is Wednesdays, 1:30 5:00 p.m. (teens can come in any day)
- www.kingcounty.gov/healthservices/health/locations/eastgate [MAP]

Please let us know if you need a copy of your medical records sent to your new doctor. By law, we have up to 15 business days to respond to your request. Our response time will be based on the volume of requests we receive. Please call 206-296-7450 for more information.



### La clínica para adolescentes en Kent tiene un aviso importante para usted

Gracias por utilizar la clínica para adolescentes en Kent para su atención medica personal y de su familia. Desafortunadamente, debido a problemas presupuestales, Public Health Seattle & king County cerrará la clínica para adolescentes en Kent el 15 de diciembre de 2009. Después de esta fecha usted se tendrá que atender en alguna otra clínica de salud.

Si usted es miembro de Molina Healthcare o Community Health Plan, puede llamar a su plan médico y solicitar un nuevo doctor. Llame a Molina al 800-869-7165 o a Community Health Plan al 800-440-1561.

Si usted no cuenta con seguro médico y necesita ayuda para encontrar un doctor puede llamar a Community Health Access Program también conocido como CHAP al 206-284-0331 o al 1-800-756-5437. El personal de CHAP puede referirlo a alguna clínica en su area que ofrezca servicios de salud completos incluyendo vacunas. Esta es la información de clínicas en el área.

### Health Point Medical y Farmacia

253-852-2866

403 E Meeker Street, Suite 200

Kent, WA 98031

- Ofrece citas médicas, planificación familiar y otros servicios medicos
- Acepta Take Charge, cupones médicos y otros tipos de seguro médicos (llame para más detalles)
- Los cobros se derivan en sus ingresos y el tamaño de la familia
- Horario lunes y martes 8:00a.m.-8:00p.m. y miércoles a viernes 8:00a.m-5:00p.m.
- www.healthpointchc.org/OurClinics

### Clínica Multicare Kent y de Atención Médica Urgente

253-372-7866

222 State Ave N

Kent, WA

- Ofrece citas médicas, planificación familiar y otros servicios médicos
- Acepta cupones médicos y otros tipos de seguro médicos (llame para más detalles)
- Programas de ayuda económica para aquellos que no cuentan con seguro médico, llame a 253-459-8247 para más detalles
- www.multicare.org/home/multicare-kent-clinic

### Health Point Auburn Medical y Farmacia

253-735-0166

126 Auburn Ave Suite 300

Auburn, WA 98002

- Ofrece citas médicas, planificación familiar y otros servicios médicos
- Acepta Take Charge, cupones médicos y otros tipos de seguro médico (llame para más detalles)
- Los cobros se derivan en sus ingresos y el tamaño de la familia

### 2010 Adopted King Count Budget Section 93 Proviso P2 Response Attachment A.2-a

- Horario lunes y martes 8:00a.m.-8:00p.m. y miércoles a viernes 8:00am-5:00p.m.
- www.healthpointchc.org/OurClinics

### Centro de Salud Pública Columbia

206-296-4650 4400 37th Ave S Seattle, WA 98118

- Ofrece citas médicas, planificación familiar y otros servicios médicos
- Acepta Take Charge, cupones médicos
- No se le negará el servicio si no puede pagar
- Horario lunes a miércoles 8:30a.m.-6:00p.m., jueves 9:00a.m.-7:00p.m. y viernes 8:00a.m-5:00p.m.
- Clínica para adolescentes es los miércoles 1:30p.m.-5:00p.m. (los adolescentes pueden ir cualquier día)
- www.kingcounty.gov/healthservices/health/locations/columbia

### Centro de Salud Pública Eastgate

206-296-4920

14350 SE Eastgate Way

Bellavue, WA 98007

- Ofrece citas médicas, planificación familiar y otros servicios médicos
- Acepta Take Charge, cupones médicos
- No se le negará el servicio si no puede pagar
- Horario lunes a viernes 8:00a.m.-5:00p.m.
- Clínica para adolescentes es los miércoles 1:30p.m.-5:00p.m. (los adolescentes pueden ir cualquier día)
- www.kingcounty.gov/healthservices/health/locations/eastgate

Por favor infórmenos si necesita que enviemos una copia de su registro médico a su nuevo doctor(a). Legalmente tenemos hasta 15 días hábiles para responde a su solicitud. Nuestra respuesta se basará en el volumen de solicitudes que recibamos. Por favor llame al 206-296-7450 para más información.

### La clínica para adolescentes en Kent tiene un aviso importante para usted

Desafortunadamente, la clínica para adolescentes en Kent cerrará sus puertas el 15 de diciembre de 2009. Después de esta fecha usted se tendrá que atender en alguna otra clínica de salud. Nos disculpamos por cualquier inconveniente que esto podría causarle.

A continuaciónmencionamos una lista de clínicas que proporcionan control natal en el área, las cuales ofrecen: métodos anticonceptivos a bajo costo, pruebas de VIH y enfermedades transmitidas sexualmente, plan B (píldora del día siguiente), pruebas de embarazo y condones gratis. Los adolescentes pueden recibir servicios de manera confidencial en cualquiera de estas clínicas. Por favor llame unas semanas antes que necesite más anticonceptivos.

### Centro de Salud Pública Auburn

253-833-8352 901 Auburn Way N. Auburn, WA 98002

- Acepta cupones médicos y Take Charge
- No se le negará el servicio si es que no puede pagar
- Clínica para adolescentes es los martes 12:30-4:00p.m. (los adolescentes pueden ir cualquier día)
- Esta clínica se encuentra a 6 millas de la clínica para adolescentes de Kent, junto a Ouiznos, enfrente de Fred Meyer.
- www.kingcounty.gov/healthservices/health/locations/auburn

### Centro de Salud Pública Renton

206-296-4901 3001 NE 4th St Renton, WA 98056

- Acepta cupones médicos y Take Charge
- No se le negará el servicio si es que no puede pagar
- Esta clínica se encuentra a 10 millas de la clínica para adolescentes de Kent, enfrente del Renton Technical College.
- www.kingcounty.gov/healthservices/health/locations/renton

### Planned Parenthood Kent Valley

800-769-0045 10056 SE 240<sup>th</sup> Suite A Kent, WA 98031

- Acepta cupones médicos y Take Charge
- El pago se deriva en relación a cuanto gana usted
- Esta clínica se encuentra a 2 millas de la clínica para adolescentes de Kent, enfrente de Fred Meyer al este de Kent
- www.plannedparenthood.org/ppgnw/

Por favor infórmenos si necesita que enviemos una copia de su registro médico a su nuevo doctor(a). Legalmente tenemos hasta 15 días hábiles para responde a su solicitud. Nuestra respuesta se basará en el volumen de solicitudes que recibamos.

### Community Contact List for Kent Teen Clinic Closure Letter

Administration		
Kent School District	Dr. Edward Vargas	Superintendant
THE CONTROL DIGITION	Merri Reiger	Asst. Superintendant
	Israel Vela	Director of Student Services
	Dave Lutes	Athletic Director
	Becky Hanks	Communications Director
	Mary Newell	Coordinator of Nursing
	Debbie Solatka	Coordinator of Counseling
	Molly Loiler	Coordinator of Family Advocates
	Bruce Kelly	Health/Fitness Coordinator
High School Principals	Brace remy	Treattivi itriess ecordinator
Kent School District	Mike Albrecht	Kentridge
real conor bistrict	Wade Barringer	Kent-Meridian
	Debbie Dempsey	Kent Mountain View Academy
	Doug Hostetter	Kentwood
	Merilee Lyle	Kent Phoenix Academy
	Diana Pratt	Kentlake
	Ron Mahan	Kent Phoenix Academy VP
Middle School Principals	Ron Wanan	Rent Prideritx Academy VP
Kent School District	Steve Beck	Mattson
Rent School District	Doug Boushey	Meridian
		Mill Creek
	Anthony Brown Grutko Angela	Cedar Heights
	Colleen Nelson	Northwood
	Jeff Pelzel	
Key Teachers	Jeli Pelzei	Meeker
Kent School District	Don Hauck	
Kent School District	Terry Hahn	
	Rachel Watanabe	
	Trevor Roberts	
	Ernie Ammons	
	Dean Montzingo Jeff Shumake	
	Lisa Robin	
School Board Members	LISA RODIN	
Kent School District	lim Porrigo	
Rent School District	Jim Berrios Bill Boyce	
	Sandy Collins	
	Chris Davies	
	Debbie Straus	
Secondary Nurses and Health Techs	Debble Straus	
Kent School District	Lyndy Boron	Kent Meridian
Rent School District	Lyndy Baron Cheryl Bellino	Kent-Meridian Kentwood
	Connie Brown	Kentlake
	Jan Dominic	Kentwood
	Linda Klopfer	Kent-Meridian
	Stacy Morse	Kentridge
	Pam Mortenson	Kent Phoenix Academy
	Cece Pizzalato	Kent Phoenix Academy
	Erin Rogers	Kentlake
	Terry Smith	Kentridge

December 2009

City of Kent	Suzette Cooke	Mayor
·	Elizabeth Albertson	City Council (and CIS of Kent)
	Merina Hanson	Housing and Human Services
	Jason Johnson	Housing and Human Services
	Katherin Johnson	Housing and Human Services Manager
	Stacy Judd	Kent Police Department
	Brian Rockwell	Kent Parks
	Julie Stangle	Kent Parks
City of Covington	Sharon Scott	Forwards to Mayor and City Council
Kent Youth and Family Services		
Management Team	Mike Heinisch	Executive Director
3	Dee Ashmore	Administration
	Cyoon McBride	Outreach
	Juliette Sauvage	Substance Abuse
	Jane Pelger	Substance Abuse
	Dennis Ballinger	Mental Health
	Laurie Peterson	Teen Parenting
Other Community Organizations	Ain-Akilah Bell	King County Work Training
- · · · · · · · · · · · · · · · · · · ·	Rich Brooks	Renton Area Youth Services
	Ginger Colamussi	Communities in Schools of Kent
	Claire Cortez	Center for Career Alternatives
	Jerry DeGrieck	City of Seattle
		KC Prosecuting Attorney
	Shelley Fraley	Family Support Division
	Kent Food Bank	
	Pastor Jane Prestbye	Kent Lutheran Church
	Eduardo Ramirez	Planned Parenthood
	Shelley Ronnfeldt	Kent DSHS
	Taraneh Shafii	University of Washington
	Teri Tomatich	Highline Community College
	Beverly Whipple	Cedar River Clinics
	Deb Wilkinson	HealthPoint
	Kathie Wurzbacher	Group Health
	Jennifer Quiroz	DAWN
	Giselle Zapata Garcia	CHAP
	Terry Zimmerman	Children's Home Society

Family Planning Health Educators working outside of Kent distributed the letter to their community contacts who referred teens to the Kent Teen Clinic.

2 December 2009

### 2010 Adopted King Count Budget Section 93 Proviso P2 Response **Attachment B.2**

Sent 12/8/09

Dear Friends and Colleagues,

I am sorry to share the news that Kent Teen Clinic will soon be closing its doors. Our last day of service is Tuesday, December 15, 2009. As you are already aware, King County faced an unprecedented budget deficit this year due to the economic crisis and limited revenue options. Likewise, public health departments throughout the state, including ours, are experiencing a widening structural gap between expenses and revenues. Kent Teen Clinic was a casualty of these crises.

Kent Teen Clinic staff, administrators and I are deeply appreciative of the support you've shown the clinic over the years. We have shared in caring for many thousands of young people in Kent and South King County. Thank you for trusting us with their healthcare. It has truly been a collaborative community effort.

At this point, it is critical that we work together to help Kent teens access other healthcare services. Attached are flyers with other family planning and primary care providers. Please share them widely within your organizations, along with this email.





Dec 09 Looking for Good Health...



Kent Area FP Referrals.doc (80...

The Access & Outreach / Children's Health Initiative team will be moving out of the Kent Teen Clinic, but will continue to be available to help families enroll in Apple Health, the free or low-cost health insurance program for children and teens, and to link them with medical and dental care. The number for families to call to learn more or to get an application will not change: (206) 296-3944. Flyers and applications can be found at www.kingcounty.gov/health/insurance. Expect an email from Cathy Aby in the coming weeks informing you of community locations where families can get help enrolling in person. For more information, please call Cathy directly at (253) 874-7642.

I will be relocating to Kent Public Health Center at East Hill and will continue to provide public health education in Kent and Covington. As always, please don't hesitate to contact me.

I speak for the entire Kent Teen Clinic team in saying how proud we have been to work with you. Our collective work on behalf of youth is more important than ever.

Warmly,

Andrea Gerber, Health Educator Public Health - Seattle & King County (206) 205-8683 andrea.gerber@kingcounty.gov

Address as of December 21, 2009:

Kent Public Health Center at East Hill 13210 SE 240<sup>th</sup> Street Kent, WA 98042

Attachment B.2-a Rev. 12/8/09

### Kent Teen Clinic Has An Important Message For You

Unfortunately, Kent Teen Clinic will be closing on December 15, 2009. After this date, you will need to be seen at another health clinic. We're sorry for any difficulty this causes you.

Here are the birth control clinics in the area that offer low-cost birth control methods, STD and HIV tests, Plan B, pregnancy tests and free condoms. Teens can receive confidential services at any of these clinics. Please call a few weeks before you need more birth control.

### **Auburn Public Health Center**

253-833-8352 901 Auburn Way N. Auburn, WA 98002

- Take Charge and Medical Coupons
- No one is turned away if they can't pay.
- Teen clinic is Tuesdays, 12:30 4:00 p.m. (Teens can come in any day.)
- 6 miles from Kent Teen Clinic, next to Quiznos, across from Fred Meyer
- www.kingcounty.gov/healthservices/health/locations/auburn

### **Renton Public Health Center**

206-296-4901 3001 NE 4<sup>th</sup> St.

Renton, WA 98056

- Take Charge and Medical Coupons
- No one is turned away if they can't pay.
- 10 miles from Kent Teen Clinic, across from Renton Technical College
- www.kingcountv.gov/healthservices/health/locations/renton

### **Kent Valley Planned Parenthood**

800-769-0045 10056 SE 240<sup>th</sup>, Suite A Kent, WA 98031

- Take Charge and Medical Coupons
- Payment is based on how much money you make.
- 2 miles from Kent Teen Clinic, across from Fred Meyer on the East Hill of Kent
- www.plannedparenthood.org/ppgnw/

If you need a copy of your medical records sent to your new doctor, please call us at 206-296-7450. By law, we have up to 15 business days to respond to your request. Our response time will be based on the volume of requests we receive. Thank you.



## What Services Are Provided?

or all of the following services. Call the clinic closest There clinics throughout King County provide some to you for an appointment or more information.

- ⇒ Complete medical care for the whole family
- **Immunizations** ⇑
- Family Planning and women's health care, including pregnancy testing î
- Treatment for sexually transmitted diseases ſſ
- Dental Care
- WIC food and nutrition programs
- Interpretation for those who speak limited English **1**1

## How Much Will It Cost?

clinics also accept Medicaid coupons, Basic Health Many of these clinics have reduced fees adjusted according to household size and income. These

## Over 40 and uninsured?



Women 40 and over may qualify for free breast and cervical cancer screenings. Men and women over 50 may qualify for free colon health screenings. Income limits apply. For information, call the Call the Community Health Access Program (CHAP)

1-800-756-5437



### Call the Community Health Access Program (CHAP) Need Help Getting Care?

206-284-0331 or 1-800-756-5437

## Free or Low Cost

### Health Insurance for Children and Pregnant Women

Seattle / East & North King County 206-296-4841 Call the Public Health Access and Outreach team South King County 206-296-3944 or call CHAP at 1-800-756-5437 If your household monthly income is less than the amounts below, you or your children may qualify.

Children's Low Cost Coverage*	Up to \$2,708	Up to \$3,643	Up to \$4,578	Up to \$5,513	Up to \$6.448	add \$935/ per person
Children's Free Coverage	Up to \$1,805	Up to \$2,429	Up to \$3,052	Up to \$3,675	Up to \$4,299	add \$624 /per person
Number in Family / House- hold	1	2	3	4	9	For More

\*Low-cost varies between \$20 and \$60 per family/ per month.

Number in Family /	Wait List Only for Basic Health	Number in Family	Pregnancy Medical
Honsehold	Program	1	n/a
1	Up to \$1,733	2	Up to \$2,247
2	Up to \$2,333	3	Up to \$2,823
ဇ	Up to \$2,933	4	Up to \$3,400
4	Up to \$3.533	2	Up to \$3,976
S.	Up to \$4,133	For More	add \$577/ per person

www.kingcounty.gov/health/insurance For updates and information, visit

December 8, 2009

## Looking for....



### Good

## Health Care

### that you can **Afford?**

### Clinic Services

### = Family planning, pregnancy testing, STD treatment = Woman, Infants & Children Program (WIC) I = Immunizations P = Pediatrics Care for all ages = Teens under 21 Dental care 00⊢£≥

Auburn HealthPoint Auburn 126 Auburn Ave #300, Auburn 98002 Medical 126 Auburn Ave #100, Auburn 98002 Dental	C, D 253-735-0166 253-804-8713
Auburn Public Health Center	253-833-8400
901 Auburn Way N, Auburn 98002	FP, W
Bellevue Eastgate Public Health Center 14350 SE Eastgate Way, Bellevue 98007	206-296-4920 C, D, W, FP
Bothell / Northshore HealthPoint Bothell-Kenmore New address coming soon.	425-486-0658 C
Northshore Public Health Center	206- 296-9787
10808 NE 145th St., Bothell 98011	W
Burien / SeaTac HealthPoint SeaTac 4040 S. 188th St. SeaTac 98188	206-277-7200 C, W
Highline Youth Health Center	206-439-9300
16110 8th Ave SW Ste. B-1, Burien 98166	T
Sea-Mar Urgent Care Clinic	206-812-6140
14434 Ambaum Blvd SW, Burien 98166	C, W
Puget Sound Skills Center (PSSC) Dental Clinic	206-433-2242
18010 8th Ave. S, Burien, 98148	D
Federal Way HealthPoint Federal Way 33431 13th Pl. S, Federal Way 98003 Medical	C, D 253-874-7634 253-874-7646

# LOW-COST HEALTH CARE

Redmond		Seattle (continued)
HealthPoint Redmond 16315 NE 87th #B-6, Redmond 98052 Medical Dental	C, D 425-882-1697 425-883-8000	Harborview Medical Center 325 9th Avenue, Seattle 98104 Family Medicine Clinic Children and Teens Clinic STD Clinic Women's Clinic
HealthPoint Renton	425- 226-5536	High Point Clinic
200 S 2nd St, Renton 98055	C	6020 35th Ave SW, Seattle 98126 Medic
Renton Public Health Center 3001 NE 4th, Renton 98056	206- 296-4700 FP, I, W	Denta Holly Park Medical & Dental Clinic 3445 Othello St. 2nd Floor Seattle 98.
Southeast Dental Clinic (Renton) Valley Dental Center Bidg. 10700 SE 174th St., #101, Renton 98055	206- 296-4955 D	International Community Health Center 720 8th Ave. S, Seattle 98104
White Center		North Seattle Dental Clinic 12339 Lake City Way, Seattle 98125
White Center Public Health	206-296-4620	North Seattle Public Health Center
10821 8th Ave SW, Seattle 98146	FP, W	10501 Meridian Ave. N, Seattle 98133
Roxbury Family Health Care	206-763-5057	Odessa Brown Children's Clinic
9635 17th Ave SW, Seattle 98146	C	2101 East Yesler, Seattle 98122
Sea-Mar White Center Clinic	206-965-1000	Pike Market Clinic
9650 15th Ave SW, Seattle 98106	C, I, D	1930 Post Alley, Seattle 98101
Seattle		Pioneer Square Clinic 206 3rd Ave South, Seattle 98166
45th Street Clinic	206-633-3350	Rainier Beach Medical Clinic
1629 N 45th, Seattle 98103	C, D	8444 Rainier Ave. S, Seattle 98118
Carolyn Downs Family Medical Center	206-299-1900	Rainier Park Medical Clinic
2101 East Yesler, Seattle 98122	C	4400 37th Ave S, Seattle 98118
Central Area Dental Clinic	206-461-7801	Sea-Mar Community Health Center
2101 East Yesier, Seattle 98122	D	8720 14th S, Seattle 98108
Columbia Public Health Center	206-296-4650	Seattle Indian Health Board
4400 37th Ave. So., Seattle 98118	P,FP, I, T, D, W	611 12th S, Seattle 98114
Country Doctor Community Clinic	206-299-1600	Southeast Seattle Family Dental
500 19th East, Seattle 98112	C, W	3800 S Myrtle, Seattle 98118
Downtown Public Health Center	206-296-4755	West Seattle Community Clinic
2124 4th Ave, Seattle 98121	C, D, I, W	5410 California Avenue SW #102
Georgetown Dental Clinic 6200 13th Ave. S, Seattle 98108	206-461-6943 D	
Greenwood Medical Clinic 415 N 85th St., Seattle 98103	206-782-8660 C	For Metro bus information, call 2 visit http://transit.metrol

206-205-8580 D

206-296-4765

C, W, FP

206-728-4143

206-521-1750

C, 1, FP

206-722-8444

206-987-7200

D, W, P

206-788-3700 C, W

206-788-3500 C, D

oor, Seattle 98118

206-744-3335

206-744-8274

C, P,W, FP

206-744-3367

C, W, D 206-461-6950

e 98126 Medical Dental

206-461-6966

mation, call 206-553-3000 or ransit.metrokc.gov/

206-937-9722 C

253-838-4557 FP, I, W

Federal Way Public Health Center 33431 13th Pl. S, Federal Way 98003

Kent
HealthPoint Kent
403 East Meeker St. #200, Kent 98031 Medical 253-852-2866
403 East Meeker St. #100 Kent 98031 Dental 253-796-4071

206-324-9360 C, D, W

206-461-6981

206-461-6957

206-762-3730

C, D, ₩





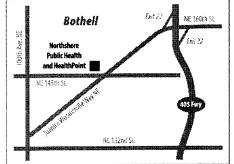
Dear Community Partner:

We have some important news for you!

Public Health, Seattle & King County is joining hands with HealthPoint to provide comprehensive services and programs at the Northshore Public Health Center location. This partnership will result in an expanded range of health care services in one convenient location.

As of February 1, 2010, HealthPoint will move from their current location to the building at 10808 NE 145<sup>th</sup> Street in Bothell. HealthPoint Bothell will offer a wide range of programs, including:

- Family Medicine
- Pediatric Care
- Family Planning
- Breast and Cervical Health
- Naturopathic Medicine and Acupuncture
- Nutritional Counseling
- Behavioral Health
- On-site Pharmacy



HealthPoint will provide services at their current Kenmore location until January 29, 2010 when they will permanently close that clinic and relocate to the Northshore Public Health Center building in Bothell. Their phone number will remain the same: 425-486-0658.

Public Health will continue to offer the following services at Northshore:

- Women's Infants and Children (WIC) Nutritional Program
- Maternity Support Services
- Help in applying for health insurance
- Interpreter services
- Family Planning health education services (contact Melinda Yorita at 206-263-8297)
- King County continues to offer passport, marriage and pet license services on Mondays and Tuesdays, 10 am 5 pm.

Public Health's phone number at Northshore will remain the same: 206-296-9787.

Thank you for your past support of our individual organizations. Please distribute this information to your colleagues, clients and affiliated organizations. We are excited about the convenience, expertise and expanded access to care this partnership offers to the Bothell-Kenmore community!

### **Outgoing Voice Mail and After-Hours Message**

### Former Kent Teen Clinic Number

The Kent Teen Clinic number, (206) 296-7450, has been routed to East Hill. During most business hours, it will be answered by WIC/MSS clerks who can help callers identify other sources of care. When unanswered, the following outgoing message will play. The line does not accept incoming messages.

"Hi, you've reached the old number for the Kent Teen Clinic. We're sorry to tell you that the Kent Teen Clinic closed permanently in December 2009 due to budget cuts. This message will give you information about where else you can go to the doctor and how to get your medical records.

If you need birth control, Plan B, a pregnancy test, STD tests, or free condoms, please call our clinic in Auburn at (253) 833-8352. If another location would be more convenient for you, go to the website <a href="www.teenclinic.com">www.teenclinic.com</a> for a list of birth control clinics in King County.

If you need your Kent Teen Clinic medical records sent to another doctor's office, their office can fax the paperwork to (206) 205-0750.

This phone number will be answered during most business hours, but unfortunately, you can't leave a message on it. If no one answers, please try back another time.

Again, we are very sorry about the clinic closing. The staff of the Kent Teen Clinic wishes you good health and happiness in the coming year."