

January 28, 2021

Terry White, General Manager  
King County Metro Transit  
201 South Jackson Street  
Seattle, WA 98104

RE: Support for proposed North Link Connections Mobility Project service change

Dear Mr. White,

This letter is to express Hopelink's support for the proposed North Link Connections Project service changes in King County. Hopelink actively participated in the Partner Review Board and was included in an outreach process to the community.

The proposed service changes address specific priority needs identified by the Mobility Board, consisting of community members from priority populations in Seattle and North King County. Hopelink actively works through an inclusive planning lens to better improve access to mobility for underserved populations. After reaching out to Hopelink clients living in North King County with an online survey, as well as members of the North King County Mobility Coalition, a stakeholder group staffed by Hopelink, we wish to make the following points:

- The service changes coming to routes in the Shoreline area were met with a favorable response from Hopelink clients. We support the additions of all-day service frequency in the region.
- We support the efforts made to create a welcoming transfer environment between Metro and Sound Transit. This is especially important for people with mobility issues or cognitive disabilities who may have trouble switching routes.
- Community members engaging in the survey appreciated the opportunity to provide feedback to King County Metro through a trusted organization like Hopelink.

Hopelink is grateful to Metro for conducting an inclusive outreach process during a pandemic through attendance at public events, stakeholder interviews, online surveys, and online meetings. We look forward to continuing our partnership with Metro through the implementation of these service changes as we collectively seek to improve mobility and service delivery in Seattle and North King County for those most in need. We see many of our values regarding increased service frequency, ease of transfers, and consideration for those with unique mobility needs reflected in these service change proposals. Should you have any questions, please feel free to contact me at (425) 943-6769.

Sincerely,



Staci Sahoo  
Director, Mobility Management