



KING COUNTY

1200 King County Courthouse
516 Third Avenue
Seattle, WA 98104

Signature Report

Motion 15824

Proposed No. 2021-0030.1

Sponsors von Reichbauer

1 A MOTION acknowledging receipt of a report on regional
2 animal services of King County program outcomes and
3 financial sustainability and a motion to acknowledge
4 receipt of the report.

5 WHEREAS, Ordinance 18548, Section 3A, requires the executive to transmit a
6 report to the council on regional animal services of King County program outcomes and
7 financial sustainability and a motion to acknowledge receipt of the report, and

8 WHEREAS, the report has been completed and has been transmitted to the
9 council, and

10 WHEREAS, the council has received the report, and

11 WHEREAS, if the council does not pass a motion acknowledging receipt of the
12 report by April 30, 2021, then, unless provided authority through an ordinance to renew
13 the 2018 regional animal services interlocal agreement for a second five-year term, the
14 executive must give notice of its intent to opt out of the interlocal agreement;

15 NOW, THEREFORE, BE IT MOVED by the Council of King County:

16 The receipt of the regional animal services of King County program outcomes and

Motion 15824

17 financial sustainability report, Attachment A to this motion, as required by Ordinance
18 18548, is hereby acknowledged.
19

Motion 15824 was introduced on 1/12/2021 and passed by the Metropolitan King County Council on 2/23/2021, by the following vote:

Yes: 9 - Ms. Balducci, Mr. Dembowski, Mr. Dunn, Ms. Kohl-Welles, Ms. Lambert, Mr. McDermott, Mr. Upthegrove, Mr. von Reichbauer and Mr. Zahilay

KING COUNTY COUNCIL
KING COUNTY, WASHINGTON

DocuSigned by:
Claudia Balducci
7E1C273CE9994B0...

Claudia Balducci, Chair

ATTEST:

DocuSigned by:
Melani Pedroza
8DE1BB375AD3422...

Melani Pedroza, Clerk of the Council

Attachments: A. Report on Regional Animal Services of King County per Ordinance 18548

**Report on Regional Animal Services of King County
per Ordinance 18548**

November 2020



King County

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II. Executive Summary

In 2017, the King County Council adopted Ordinance 18548, authorizing the Executive to enter into interlocal agreements with local municipalities for animal services for a period of five (5) years (2018 – 2022) with an automatic extension for an additional five-year period (2023-2027). The Ordinance authorized the Executive to enter into the interlocal agreements for the initial five-year period and delayed authorization for the County's participation in the next five-year period pending the adoption of a motion that accepts a report on Regional Animal Services of King County (RASKC) program outcomes and financial sustainability, and includes a recommendation by the Executive to extend the interlocal agreements for a second five-year term. The report, including the Executive's recommendation to extend the interlocal agreements, and the motion are to be transmitted by November 30, 2020¹. This report is in response to King County Council Ordinance 18548.

RASKC provides King County with sustainable, cost effective services that protect people and animals, while delivering humane shelter care. RASKC's services are organized into three areas:

- Field Services
- Shelter Services
- Licensing Services

RASKC provides these services to about one million residents living in a service area of 24 cities and all of unincorporated King County. With help from city partners, more than 100,000 cats and dogs are licensed with RASKC annually.

Over the last five years, RASKC has become a widely recognized model provider of animal services by focusing on efficient and effective services which meet or exceed the expectations of its stakeholders, including positive animal outcomes, public-private partnerships and superior customer service to all residents.

High-quality animal outcomes and excellent customer service continue to be the backbone of the program's operations. Innovative partnerships, like the Pet Alliance of Washington (PAW), demonstrate RASKC's commitment to collaborating as a regional and national leader in animal services. Moreover, the most recent five-year interlocal agreement (ILA) which went into effect on January 1, 2018, had 24 contract cities (See Appendix for the Jurisdiction Map and 2018 - 2022 ILA's Contract City List) choosing RASKC as their continued provider for animal services.

Ordinance 18548 Section 3 identified specific areas to be included in the report. These areas are noted below along with a brief summary of the observations contained in the report:

1. A summary of regional animal services of King County program outcomes regarding animal control field response, sheltering, and licensing services provided to unincorporated areas of King County, disaggregated by ZIP Code, annually for the years 2017, 2018, 2019 and through August 31, 2020;
 - Summary of Outcomes: High live release (low euthanasia rate) animal shelter. Animal intakes are highest in south King County zip codes. Field call timeliness is meeting the 90 percent goal for the majority of unincorporated zip code areas. Areas not meeting goal

¹ This report is submitted with a 60 day extension (due date January 29, 2021) due to the impacts of COVID-19.

are generally more distant from population centers (Vashon, Duvall area, and Ravensdale area zip codes). License sales are strong in several zip codes including unincorporated areas near Renton, Redmond, Kent and Auburn. RASKC has previously estimated (2019) that the unincorporated areas have a relatively high compliance rate (estimated percent of pets licensed) that helps financially support unincorporated King County's participation in the RASKC program.

2. A summary of regional animal services of King County program outcomes regarding animal control field response, sheltering, and licensing services provided to contracting cities annually for the years 2017, 2018, 2019 and through August 31, 2020;
 - Summary of Outcomes: In unity with unincorporated area intakes, the RASKC shelter maintains a high live release (low euthanasia rate) animal shelter. Similar to animal intakes in unincorporated King County, animal intakes in RASKC cities are highest in south King County, with the City of Kent having the highest number of intakes. It is important to note that northern cities also impound animals at the PAWS shelter in Lynnwood reducing their intakes into the shelter at RASKC. Field call timeliness is meeting the 90 percent goal for almost all cities. Areas not meeting goal year-to-date (August 31, 2020 data) are generally more distant from population centers (Carnation) or have small case numbers (Clyde Hill). License sales are strong in cities actively marketing pet licensing (city newsletters, online promotion, targeted canvassing). All city license sales offset city costs for animal services.
3. Analysis of county general fund support for the regional animal services of King County program over time since 2013, including estimated financial support biennially through the 2023 -2024 biennium;
 - Summary: General fund support of the RASKC model (unincorporated area service costs, ILA Shelter Credit, and model program support) has remained virtually constant at \$2.5M for the twelve-year period 2013 forecasted through 2024.
4. Analysis of the regional animal services of King County operating fund balance over time since 2017, including estimated ending fund balance biennially through the 2023-2024 biennium;
 - Summary: The RASKC Operating Fund balance has fluctuated from \$908k balance in 2017 to \$1.6M forecast for the end of 2024.
5. The executive's recommendation whether to extend the 2018 regional animal services ILA for a second five-year term as described in section 4 of the interlocal agreement.

The Executive supports extending the RASKC ILA for a second term of five years (2023-2027) per the terms of the ILA.

III. RASKC Overview

RASKC provides services to over one million residents living in the service area of 24 cities and unincorporated King County. With participation from city partners, more than 100,000 cats and dogs are licensed with RASKC annually. These license fees are used to support RASKC animal care and control services and to shelter homeless pets until they are returned to their owner or get adopted. RASKC animal services officers cover a territory of more than 1,100 square miles, an area nearly the size of the state of Rhode Island. RASKC Pet Adoption Center staff and hundreds of volunteers² give thousands of companion animals each year a second chance by providing quality care while they wait for their "forever home." RASKC works with more than 450 sales partners, including local city halls, licensing agencies, pet supply stores, veterinary clinics, animal shelters and grocery stores. These partners help RASKC by directly selling pet licenses or by distributing information and application forms in locations conveniently accessible to residents throughout the service area.

With the support of the King County Council and the Executive, RASKC has progressed over the last ten years to become a widely recognized model service provider of animal services. Under professional leadership, focusing on positive animal outcomes, partnerships and superior customer service, combined with the Executive’s strong support of animals, RASKC has focused on efficient and effective services which meet or exceed the expectations of its stakeholders.

A. RASKC Mission

RASKC provides King County with sustainable, cost effective services that protect people and animals, while providing humane animal care. The organization is built on the cornerstone values of compassion and service, helping people and pets.

B. RASKC Operational Strategic Goals



² During non-COVID 19 operations

IV. Description of Business and Services

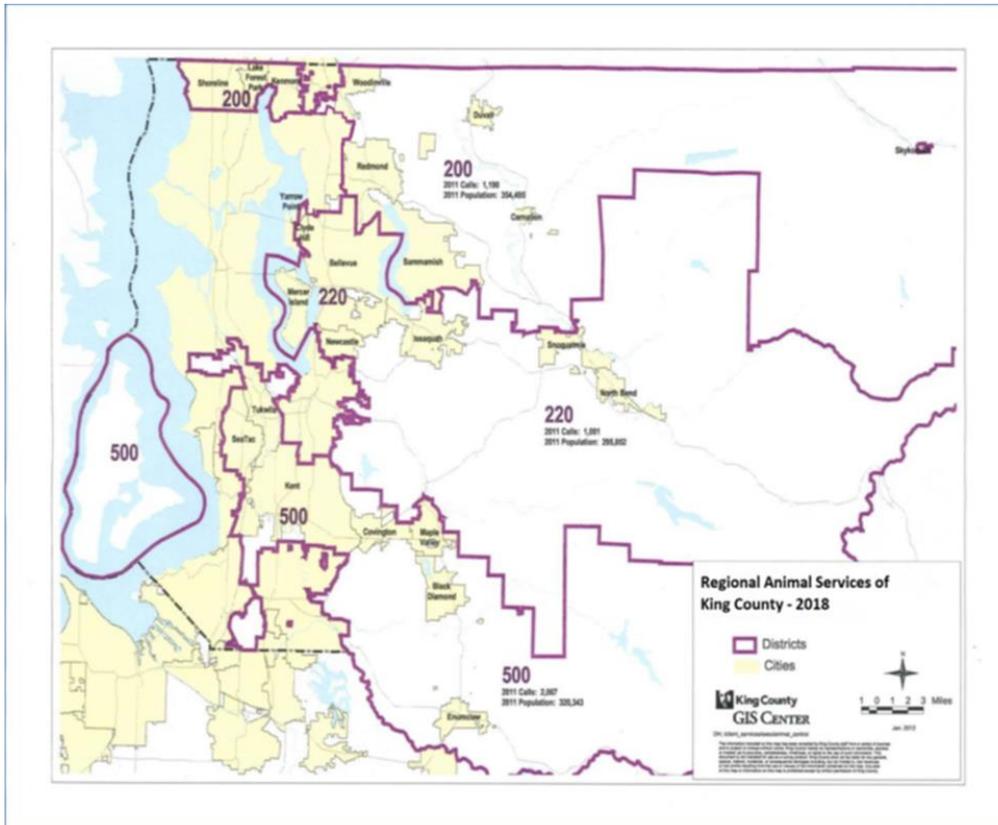
Current Services and Products

RASKC provides services in three lines of business detailed below.

Field Services

- Field services include the operation of a public call center, the dispatch of animal control officers in response to calls, and the handling of calls in the field by animal control officers, including the collection and delivery of animals to the Kent shelter (or other shelters such as PAWS-Lynnwood as included in the ILA). Animal control/field control services are divided into three service districts.
- Measures for field service include number of calls handled by jurisdiction/Unincorporated King County (UKC) zip code and the percentage of calls meeting assigned timeliness goals by priority level. These timeliness goals were set with the input of the contract city representatives. For summary review, an aggregate timeliness for all priority level calls within an area is calculated. Due to the large areas (districts 200, 220, and 500, figure A.) covered by Field Officers, the overall goal is to address 90 percent or greater of the field calls within the goal period. All districts serve both Unincorporated King County and adjacent contract city jurisdictions.

Figure A. Field Districts Map



Shelter Services

- Shelter services include the general care, cleaning, medical care and nourishment of owner-released, lost or stray animals in preparation for returning those animals to their guardian or placing them in new homes.
- Measures for shelter services include intakes by jurisdiction/UKC zip code; and the overall measure of success for the shelter, in aggregate, is the euthanasia rate of live intake for dogs and cats. The Animal Care and Control ordinance (Title 11) for RASKC has a requirement that the euthanasia rate for “The total number of cats and dogs euthanized by the regional animal services section is not to exceed fifteen percent.” Further, the national animal welfare movement uses a rule of thumb that euthanasia in a managed shelter should be below 10 percent in normal operations. This measure is calculated for the shelter in aggregate.

Licensing Services

- Licensing services include the operation and maintenance of a unified system to identify/reunite pets through licensure in contracting jurisdictions. RASKC licenses over 100,000 cats and dogs each year.
- The measure for pet licensing is the number of issued/renewed pet licenses. Pet licenses provide identification of lost animals (leading some to be returned to owner with direct RASKC intervention) and provides financial support that benefits contract cities and the County by offsetting the cost of providing animal services for animal services.

RASKC Measures/Outcomes

1. Field Services

- a. Call count data provides insight into where residents are requesting assistance for animal related issues. These service requests can run from assistance with a stray animal, animal noise complaints, animal trespassing, animal bites, vicious animals and animal cruelty concerns.

Figure C. Thematic Map of Field Call counts (YTD August 31, 2020 data mapped)

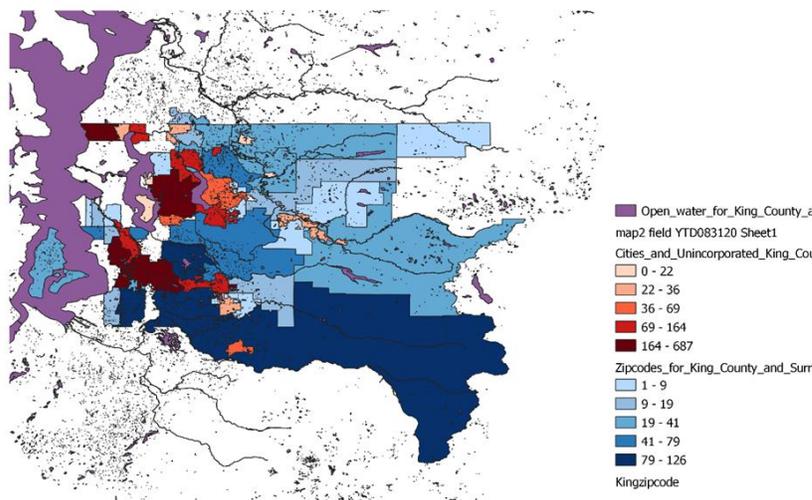


Figure C. displays field call counts thematically by jurisdiction for data through August 31, 2020 by both contract city counts (red color ramp) and Unincorporated zip code (blue color ramp). Mirroring shelter

intakes, the City of Kent had the highest field call count for contract cities. Followed by Bellevue, SeaTac and Shoreline. Tabular data follows.

Table 4. Jurisdiction Field Call Counts and Timeliness Goal Attainment for 2017, 2018, 2019, and YTD August 31, 2020

CITY / JURISDICTION	Field Calls (Priority 1-5 aggregate) - Number, Timeliness Goal % *							
	2017		2018		2019		YTD 083120**	
	Number	Meet goal	Number	Meet goal	Number	Meet goal	Number	Meet goal
BEAUX ARTS	1	100%	1	100%	2	100%	0	
BELLEVUE	368	91%	363	93%	348	94%	264	98%
BLACK DIAMOND	29	96%	31	90%	44	91%	29	90%
CARNATION	17	88%	23	83%	13	77%	17	88%
CLYDE HILL	5	100%	10	78%	11	91%	3	67%
COVINGTON	170	91%	176	94%	180	94%	109	100%
DUVALL	17	71%	17	88%	19	90%	13	100%
ENUMCLAW	88	86%	97	94%	102	93%	65	100%
ISSAQUAH	86	76%	88	98%	142	93%	73	96%
KENMORE	124	87%	172	95%	99	95%	73	99%
KENT	1,101	92%	1,000	92%	998	96%	687	96%
LAKE FOREST PARK	57	82%	58	97%	54	93%	27	93%
MAPLE VALLEY	164	88%	136	96%	123	92%	100	95%
MERCER ISLAND	37	83%	42	83%	52	98%	20	95%
NEWCASTLE	49	98%	55	94%	69	98%	36	100%
NORTH BEND	37	76%	50	98%	49	91%	25	100%
REDMOND	141	85%	189	95%	195	93%	120	98%
SAMMAMISH	121	79%	124	91%	116	95%	68	93%
SEATAC	258	89%	258	91%	268	95%	193	94%
SHORELINE	321	89%	394	92%	337	94%	224	96%
SNOQUALMIE	39	95%	40	90%	48	98%	28	96%
TUKWILA	170	89%	191	92%	168	93%	109	98%
Uninc. KING COUNTY	1,663	84%	1,651	91%	1720	92%	1152	95%
WOODINVILLE	44	80%	44	91%	48	91%	35	100%
YARROW POINT	2	100%	0		0		0	
	5,109		5,210		5,205		3,470	

Note: Kirkland left ILA 12/31/17

* City data from annual reconciliation tables. Goal reports run as of 9/2020.

**Provisional 2020 YTD data

Table 4. displays the field call count (Priority 1-5) and the aggregate timeliness goal attainment for contract city jurisdictions and UKC as a whole. For the YTD 2020 data, most jurisdictions have an aggregate >90 percent of timely response. Clyde Hill with three calls had one exceed the time goal resulting in a reduced percentage. Location can also impact timeliness due to distance from other population centers (e.g. Carnation).

Table 5. UKC disaggregated by Zip Code Field Calls and Timeliness Goal Attainment for 2017, 2018, 2019, and YTD August 31, 2020

Field Calls (Priority 1-5 aggregate) - Number, Timeliness Goal % *** (sorted by YTD 083120 Total)								
Unincorporated KC	2017		2018		2019		YTD 083120	
ZIPCODE	Number	Meet goal	Number	Meet goal	Number	Meet goal	Number	Meet goal
KING COUNTY 98001	203	88%	183	94%	176	94%	126	94%
KING COUNTY 98058	114	90%	100	95%	145	96%	97	98%
KING COUNTY 98092	113	85%	109	90%	121	89%	94	97%
KING COUNTY 98042	108	88%	100	89%	147	88%	93	96%
KING COUNTY 98022	125	83%	101	89%	151	95%	84	95%
KING COUNTY 98059	89	90%	67	88%	66	94%	79	94%
KING COUNTY 98178	118	89%	130	92%	122	92%	63	98%
KING COUNTY 98038	84	83%	85	96%	63	90%	53	98%
KING COUNTY 98027	54	89%	61	93%	56	95%	44	98%
KING COUNTY 98146	123	85%	84	93%	87	86%	44	95%
KING COUNTY 98053	73	77%	48	96%	82	94%	43	98%
KING COUNTY 98077	52	75%	41	90%	42	90%	41	90%
KING COUNTY 98045	52	73%	70	87%	48	94%	34	100%
KING COUNTY 98070	28	43%	27	37%	20	55%	32	59%
KING COUNTY 98019	36	83%	40	95%	29	83%	31	84%
KING COUNTY 98014	23	56%	36	83%	22	86%	28	100%
KING COUNTY 98052	28	86%	61	97%	24	96%	25	100%
KING COUNTY 98032	5	100%	19	95%	25	92%	22	100%
KING COUNTY 98003	21	86%	24	92%	21	81%	19	95%
KING COUNTY 98051	29	86%	36	94%	37	89%	18	83%
KING COUNTY 98024	29	93%	30	97%	24	83%	16	94%
KING COUNTY 98106	22	82%	16	100%	30	97%	14	93%
KING COUNTY 98072	32	75%	36	94%	32	94%	11	100%
KING COUNTY 98168	40	85%	40	93%	48	94%	11	91%
KING COUNTY 98065	2	100%	18	94%	21	95%	9	100%
KING COUNTY 98224	11	36%	5	20%	3	67%	5	100%
KING COUNTY 98029	8	100%	4	100%	3	100%	4	75%
KING COUNTY 98033	1	100%			1	100%	3	67%
KING COUNTY 98074	2	100%	18	56%	24	100%	3	100%
KING COUNTY 98126	4	50%	5	100%	10	90%	2	100%
KING COUNTY 98010	2	100%	6	100%	5	100%	1	100%
KING COUNTY 98108	4	75%	5	100%	4	100%	1	100%
KING COUNTY 98002			2	100%				
KING COUNTY 98030	2	100%	7	100%				
KING COUNTY 98031	1	100%						
KING COUNTY 98050			1	100%	1	100%		
KING COUNTY 98056	3	100%	3	100%	2	100%		
KING COUNTY 98075			1	100%				
KING COUNTY 98103			1	100%				
KING COUNTY 98198	1	100%						
KING COUNTY 98288	2	50%						
							1150	
*** FIELD CALL PRIORITIES								
Calls are prioritized based on the following:								
Priority 1 - Immediate threat to life, health, safety of humans - response goal 1 hour								
Priority 2 - Immediate threat to life, health, safety of animals - response goal 2 hours								
Priority 3 - Urgent - Potential threat to life, health safety of humans or animals - response goal 4 hours								
Priority 4 - Non-emergency - non-severe bite, stray animal confined, supervisor discretion - response goal 24 hours								
Priority 5 - Non-emergency - non-urgent service requests, nuisance, follow-up inspections - response goal 72 hours								

Table 5. displays the field call count (Priority 1-5) and the aggregate timeliness goal attainment for UKC disaggregated by zip code for 2020 data through 08/31/2020. Similar to city outcomes, for the YTD 2020 data, most zip codes have an aggregate >90 percent of timely response. Zip codes 98109 (near Duvall), 98051 (Ravensdale area), and 98070 (Vashon Island) locations impact timeliness due to distance or

travel requirements (e.g. ferry schedule) from other population centers. Additionally, as noted in the current Interlocal Agreement, “the Parties understand that rural areas of the County will generally receive a less rapid response time from Animal Control Officers (ACOs) than urban areas.” Despite this advance notice, RASKC ACOs endeavor to respond to all field calls within the goal window.

2. Shelter Services

a. Euthanasia rate in aggregate

The data for cat and dog euthanasia for the periods 2017, 2018, 2019 and year-to-date 2020 (as of August 31, 2020) show a continued performance minimizing euthanasia and staying below both ordinance requirement (<15 percent) and an animal welfare rule of thumb (<10 percent). The attainment of a euthanasia rate below 15 percent reflected a high level of commitment by King County to the quality and level of care provided to animals entrusted to the County’s care. Over the past decade, King County has made substantial changes to how animal care is provided including: additional space/capacity was created, staffing to support key elements of a model animal care program were approved and implemented, labor agreements allowing greater participation from volunteers and foster homes were approved, and policies, procedures and training were updated to reflect the new level and quality of care.

Table 1. Euthanasia rate (dogs and cats) for 2017, 2018, 2019, and YTD August 31, 2020

Aggregate Shelter Euthanasia I	2017	2018	2019	YTD 083120
Euthanasia rate (dog and cat)	8.3%	6.4%	5.5%	7.8%

Figure B. Thematic Map of Shelter intake counts (YTD August 31, 2020 data mapped)

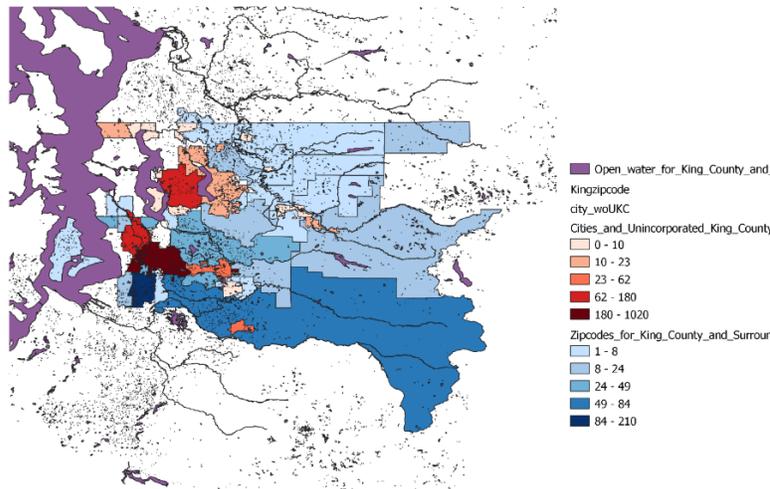


Figure B. displays the intake counts thematically by both contract city counts (red color ramp) and Unincorporated zip code (blue color ramp). The largest intake is for the City of Kent (darkest red), followed distantly by Tukwila, SeaTac and Bellevue. The largest count for unincorporated zip code intakes is zip code 98001 (darkest blue) which is located south of the city of Kent and adjacent to the city of Auburn. This is followed by 98092, also adjacent to the city of Auburn, and by 98022 the large zip code of far southeast King County.

It is important to recognize that Northern contract cities also contract with PAWS animal shelter in Lynnwood for sheltering, reducing intake numbers into the RASKC shelter. Tabular data follows.

Table 2. Jurisdiction Live Intakes for 2017, 2018, 2019, and YTD August 31, 2020

CITY / JURISDICTION	2017	2018	2019	YTD 083120**
BEAUXARTS	0	0	0	0
BELLEVUE	155	163	149	126
BLACK DIAMOND	32	24	28	8
CARNATION	5	9	2	3
CLYDE HILL	1	3	2	3
COVINGTON	128	117	152	62
DUVALL	5	15	7	1
ENUMCLAW	61	58	64	38
ISSAQUAH	51	47	46	18
KENMORE	0	0	0	6
KENT	1,368	1,452	1,743	1,020
LAKE FOREST PARK	0	0	0	2
MAPLE VALLEY	75	81	84	44
MERCER ISLAND	21	18	16	8
NEWCASTLE	14	19	18	3
NORTH BEND	11	13	22	13
REDMOND	64	55	65	23
SAMMAMISH	32	36	33	23
SEATAC	367	292	378	163
SHORELINE	0	0	0	21
SNOQUALMIE	19	14	24	10
TUKWILA	228	197	328	180
Uninc. KING COUNTY	1,874	1,630	1,785	839
WOODINVILLE	0	0	0	5
YARROW POINT	0	0	1	0
TOTAL	4,511	4,243	4,947	2,619
Note: Northern Contract Cities also impound at PAWS Lynnwood				
Note: Kirkland left ILA 12/31/17				
* City data from annual reconciliation tables.				
**Provisional 2020 YTD data				

Table 3. UKC disaggregated by Zip Code Live Intakes for 2017, 2018, 2019, and YTD August 31, 2020

Unincorporated King County ZIPCODE	LIVE INTAKES (sorted by YTD 083120 count)			
	2017	2018	2019	YTD 083120
KING COUNTY 98001	228	202	323	210
KING COUNTY 98092	87	119	136	84
KING COUNTY 98022	130	102	196	76
KING COUNTY 98059	46	46	22	49
KING COUNTY 98038	49	75	44	47
KING COUNTY 98058	92	109	103	46
KING COUNTY 98032	383	194	109	42
KING COUNTY 98042	113	111	134	40
KING COUNTY 98146	83	63	75	38
KING COUNTY 98178	139	114	89	37
KING COUNTY 98027	22	13	26	24
KING COUNTY 98168	38	83	37	23
KING COUNTY 98003	26	26	32	21
KING COUNTY 98045	17	13	39	13
KING COUNTY 98053	27	10	22	11
KING COUNTY 98051	37	35	37	10
KING COUNTY 98224		1		10
KING COUNTY 98106	19	9	17	8
KING COUNTY 98024	13	5	21	7
KING COUNTY 98010		7	7	6
KING COUNTY 98019	8	6	7	6
KING COUNTY 98065	5	6	10	5
KING COUNTY 98014	16	10	6	4
KING COUNTY 98108	33	34	21	3
KING COUNTY 98002			1	2
KING COUNTY 98070		3	4	2
KING COUNTY 98077	9	8	14	2
KING COUNTY 98584		15		2
KING COUNTY 98029	5		2	1
KING COUNTY 98056	1	2	2	1
KING COUNTY 98072	8	5	12	1
KING COUNTY 98409	2	31	4	1
KING COUNTY 98445			1	1

Table 3. continued

Unincorporated King County	LIVE INTAKES (sorted by YTD 083120 count)			
ZIPCODE	2017	2018	2019	YTD 083120
KING COUNTY 98005		12	4	
KING COUNTY 98030	2	2	1	
KING COUNTY 98031		1		
KING COUNTY 98033	10			
KING COUNTY 98034	1			
KING COUNTY 98052	10	7	3	
KING COUNTY 98057		3		
KING COUNTY 98074	1			
KING COUNTY 98087			1	
KING COUNTY 98118	1			
KING COUNTY 98119	4	4	2	
KING COUNTY 98126			1	
KING COUNTY 98133		1	1	
KING COUNTY 98144		1		
KING COUNTY 98166			1	
KING COUNTY 98188		1		
KING COUNTY 98294		3		
KING COUNTY 98321	1			
KING COUNTY 98328	5			
KING COUNTY 98372		4		
KING COUNTY 98374	3	10		
KING COUNTY 98387			1	
KING COUNTY 98404			35	
KING COUNTY 98465			1	
KING COUNTY 98499		1		
KING COUNTY 98535			8	
KING COUNTY 98926		11		
Excludes: Intakes from foster care.				
Excludes: DOA intakes.				
Excludes: Return Intakes				
Excludes: Clinic Intakes				

3. Licensing Services
 a. License Counts by jurisdiction

Figure D. Thematic Map of Pet License Counts (YTD August 31, 2020 data mapped)

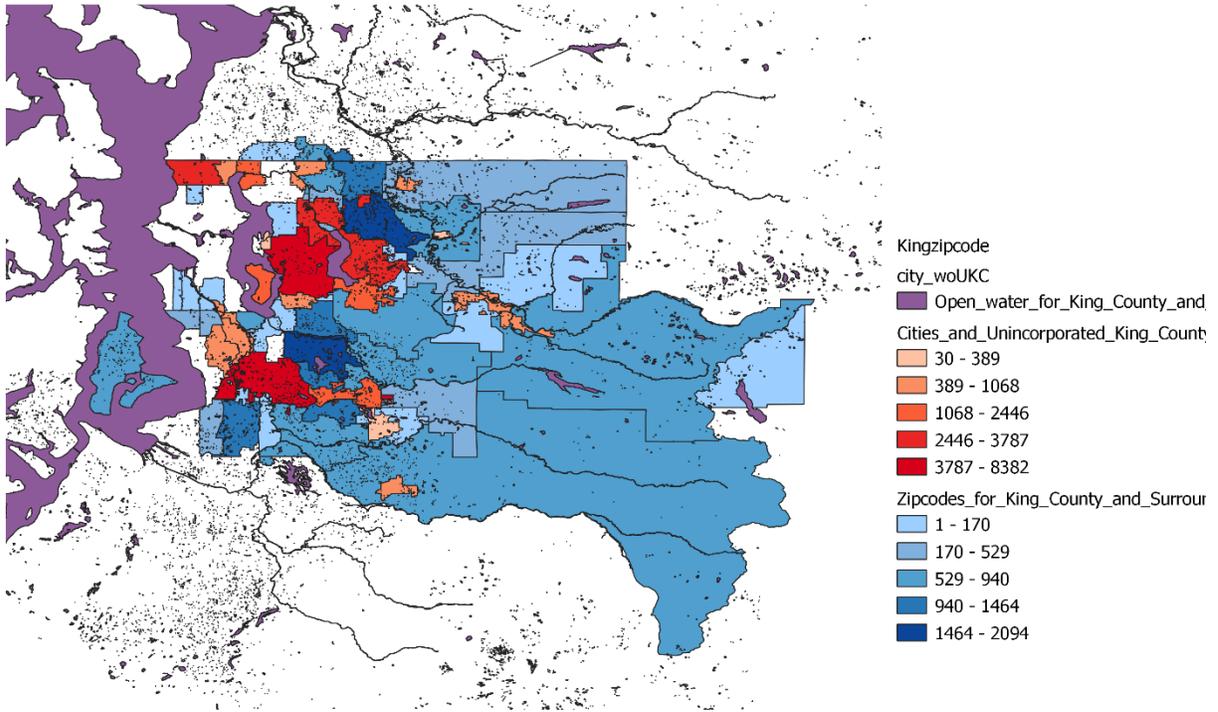


Figure D. displays pet license counts thematically by jurisdiction for data through August 31, 2020 by both contract city counts (red color ramp) and Unincorporated zip code (blue color ramp). The cities of Bellevue and Kent had the highest license counts for contract cities, followed by Redmond, Sammamish and Shoreline. For UKC, zip codes 98058 and 98059 (near Renton), 98053 and 98042 (near Kent), and 98001 (near Auburn) have the highest pet license counts for this period of time. Population and household numbers greatly influence these counts. Tabular data follows.

Table 5. License Counts by Jurisdiction 2017, 2018, 2019, and YTD August 31, 2020

CITY / JURISDICTION	PET LICENSE NEW or RENEW*			
	2017	2018	2019	YTD 083120**
BEAUX ARTS	39	46	47	30
BELLEVUE	13,467	13,822	14,076	8,382
BLACK DIAMOND	545	541	558	389
CARNATION	310	328	333	224
CLYDE HILL	260	249	259	167
COVINGTON	3,121	3,036	3,082	1,737
DUVALL	879	942	940	647
ENUMCLAW	1,601	1,776	1,982	1,068
ISSAQUAH	2,830	3,086	3,151	2,177
KENMORE	3,205	3,025	3,128	1,856
KENT	13,548	13,078	12,620	7,499
LAKE FOREST PAR	1,727	1,654	1,815	1,034
MAPLE VALLEY	3,655	3,846	3,940	2,446
MERCER ISLAND	2,028	2,596	2,778	1,780
NEWCASTLE	1,205	1,247	1,311	832
NORTH BEND	901	881	895	614
REDMOND	4,646	4,711	4,765	3,145
SAMMAMISH	5,585	5,651	5,699	3,787
SEATAC	1,588	1,645	1,659	1,048
SHORELINE	5,415	5,302	5,092	3,361
SNOQUALMIE	1,272	1,297	1,293	864
TUKWILA	1,164	1,171	1,165	748
Uninc. KING COUNTY	31,495	32,386	31,898	19,229
WOODINVILLE	1,237	1,279	1,303	845
YARROW POINT	94	93	106	71
TOTAL	101,817	103,688	103,895	63,980
Note: Kirkland left ILA 12/31/17				
* City data from annual reconciliation tables.				
**Provisional 2020 YTD data				

Table 6. UKC disaggregated by Zip Code Pet License Counts for 2017, 2018, 2019,
and YTD August 31, 2020

Unincorporated King County ZIPCODE	PET LICENSE NEW or RENEW (Sorted by YTD 083120 Count)			
	2017	2018	2019	YTD 083120
KING COUNTY 98058	3,233	3,748	3,900	2,094
KING COUNTY 98053	2,908	2,821	2,720	1,756
KING COUNTY 98042	2,261	2,444	2,258	1,464
KING COUNTY 98001	2,382	2,495	2,380	1,399
KING COUNTY 98077	2,082	2,074	1,997	1,257
KING COUNTY 98059	2,061	1,968	1,875	1,195
KING COUNTY 98045	1,533	1,497	1,481	940
KING COUNTY 98072	1,528	1,488	1,452	937
KING COUNTY 98038	1,243	1,486	1,450	913
KING COUNTY 98027	1,401	1,400	1,376	840
KING COUNTY 98092	1,073	1,067	1,120	664
KING COUNTY 98070	932	1,132	1,120	642
KING COUNTY 98022	1,099	1,159	1,141	623
KING COUNTY 98014	1,189	1,116	1,036	611
KING COUNTY 98178	965	995	1,059	607
KING COUNTY 98146	885	1,058	1,090	529
KING COUNTY 98019	683	715	690	440
KING COUNTY 98024	725	725	709	437
KING COUNTY 98052	654	615	573	344
KING COUNTY 98051	520	524	552	332
KING COUNTY 98003	679	543	471	306
KING COUNTY 98168	393	374	485	247
KING COUNTY 98065	227	210	227	170
KING COUNTY 98106	128	158	135	98
KING COUNTY 98032	126	118	121	69
KING COUNTY 98010	115	107	110	66
KING COUNTY 98074	103	101	93	64
KING COUNTY 98056	75	76	67	55
KING COUNTY 98029	80	77	77	46
KING COUNTY 98033	37	26	25	22
KING COUNTY 98050	12	17	24	17
KING COUNTY 98126	23	28	26	12
KING COUNTY 98030	14	9	9	6
KING COUNTY 98108	19	12	13	6
KING COUNTY 98002	9	6	3	4
KING COUNTY 98057	1	-	2	2
KING COUNTY 98068	-	1	2	2
KING COUNTY 98005	2	-	-	1
KING COUNTY 98006	4	2	2	1
KING COUNTY 98021	1	1	1	1
KING COUNTY 98133	2	2	1	1
KING COUNTY 98004	1	1	1	
KING COUNTY 98023	1	-	1	
KING COUNTY 98028	2	1	1	
KING COUNTY 98031	11	5	6	
KING COUNTY 98040	1	1	1	
KING COUNTY 98064	-	-	1	
KING COUNTY 98085	-	1	1	

V. RASKC General Fund & Operating Fund

Revenue – Licensing and Non-Licensing

As in previous years, RASKC continues to use mailings (direct and saturation), jurisdictional marketing campaigns, presentations at dozens of events annually, and door-to-door canvassing to increase licensure revenue as much as possible. These efforts resulted in a licensure rate of 24 percent³, expected to bring in close to \$3.0 million in pet licensing revenue for in 2019. This represents roughly 90 percent of program-generated revenue, with non-licensing revenue (fee-for-service, fines, etc.) making-up the rest.

As part of the planning effort for the 2019-2020 budget, RASKC and PSB modeled projected pet licensing revenue through the end of 2027. Pet licensing revenue is expected to grow modestly at 2.8 percent. Revenue growth is driven by population growth, rather than increasing pet licensing rates, which has proven to be difficult due to a lack of politically palatable and effective enforcement mechanisms, as well as a policy emphasis on education over hard enforcement. Note that growth rate includes expected annexations of North Highline by the City of Seattle, negatively impacting licensing revenue from urbanized unincorporated areas. As evidenced, these revenues, even in combination with the General Fund contribution, do not keep pace with expenditures.

RASKC also analyzed its ability to drive revenue from private sources/donations. Donation revenue pays for services that the program may otherwise not be able to perform (i.e., costly surgeries or “heroic” measures on animals with a high probability of continued quality of life). Rules and regulations limit the use of public funds to solicit donations, so options for increasing revenue through donations are limited⁴.

C. RASKC General Fund

Table 7 depicts the General fund contribution historically from 2013 and with projection through 2024 with a value virtually constant at 2.5M for the twelve-year period.

³ 2018 Pet License Compliance estimate – RASKC internal document

⁴ WA Secretary of State registration stated Purpose/Mission of the Organization: Donations support lifesaving and care giving animal related programs, services and purchases that provide hope for sick, injured and homeless pets in King County. Funds provide shelter and veterinary care for abused animals, sponsor sick or injured animal rehabilitation, enhanced services for hard to place animals, purchase new equipment not otherwise available to perform medical procedures, provide reduced fee spaying and neutering of pets, promote responsible pet ownership, etc.

Table 7. Historic and projected General Fund Support – RASKC 2013-2024

Fund	00001431				
Fund Description	ANIMAL SERVICES FND				
Prepared By:	Danita Carter				
Sum of Actuals					
Account Type	Account	Account Description	Period Year	Total	Actuals / Projected
Revenue	39780	CONTRIB CURRENT EXPENSE	2013	(2,518,997)	Actuals
			2014	(2,630,997)	Actuals
			2015	(2,630,997)	Actuals
			2016	(1,880,997)	Actuals
			2017	(2,538,448)	Actuals
			2018	(2,551,993)	Actuals
			2019	(2,545,000)	Actuals
			2020	(2,545,000)	Actuals
			2021	(2,545,000)	Projected
			2022	(2,545,000)	Projected
			2023	(2,545,000)	Projected
			2024	(2,545,000)	Projected

D. RASKC Operating Fund

Table 8 details the eight-year period 2017 – 2024 Fund 1431 balance. This value has fluctuated from a \$908k balance in 2017 to \$1.6M forecasted for the end of 2024.

Table 8. Historic and projected Fund 1431 Balance – RASKC 2017-2024

RASKC - Fund Balance for Fund 1431- Period: 2017 - 2024						
YEAR	2017	2018	2019	2020	2021/2022	2023/2024
Fund Balance	907,501	1,254,505	1,254,505	1,078,702	1,430,905	1,593,546
Data pulled from Bi Publisher					Submission: Financial Plan for 2021/2022 Biennial Budget	

Conclusion

RASKC has a nationally recognized efficient and effective program. There has been no increase in General Fund support for over the 12 year period (2013-2024) and the program has maintained a stable operating fund balance. Given the positive program outcomes and financial sustainability, a 5-year extension for the RASKC program ILA (covering 2023-2027) is recommended. This will ensure the people and pets continue to receive the benefits of the County’s nationally recognized animal services program.

VI. Appendices

Contract City List 2018-2022

Benefits of a Regional System

2018-2022 Inter-local Agreement – Exhibit A; Animal Service Description

Contract City List 2018 - 2022

<p><u>District 200 (Northern District)</u> Shoreline Lake Forest Park Kenmore Woodinville Redmond Sammamish Duvall Carnation</p>	<p><u>District 220 (Eastern District)</u> Bellevue Mercer Island Yarrow Point Clyde Hill Town of Beaux Arts Issaquah Snoqualmie North Bend Newcastle</p>
<p><u>District 500 (Southern District)</u> Tukwila SeaTac Kent Covington Maple Valley Black Diamond Enumclaw</p>	

RASKC Mission - Benefits of a Regional System

- A. Effective and Efficient Service
 - Provide **equity of service**, consistent level of service, common regulatory approach, and support humane animal care across the region.
 - **Centralization efficiency and effectiveness** in:
 - Serving as a **single access point for residents** for animal related issues
 - Providing a **centralized database** of historical and current information, regarding residents, location and animal data related to pet licensing and animal control activities
 - An economy of scale to provide a full range of services and the ability to respond to large scale issues, efficiency in operations, database administration, staff training, etc.
 - **Reducing demands on individual jurisdictions:**
 - **Communications** from the media, advocacy groups and other interested parties on animal issues (e.g. public disclosure requests)
 - **Local police agencies to focus on traditional law enforcement** instead of civil animal nuisances and offenses
 - **Local court systems do not deal with animal related civil appeal processes**

- **Local jurisdictions are not involved in court proceedings** for Superior Court appeals of actions or lawsuit response
 - Builds **economies of scale** to provide a full range of services, making it less expensive to develop operations, training, licensing and care programs than it would be for cities to duplicate similar levels of services at the local level.
 - Supports **low-cost spay and neuter programs** which are key to reducing the population of homeless animals and thus reducing the costs of the system over time.
 - Use of **volunteers and partnerships** with private animal welfare groups increases humane animal treatment with minimal public cost. In 2019, over 800 volunteers contributed over 140,000 hours of support to the County animal services system as foster parents or providing direct adoptable animal care, equivalent to about 70 FTEs.
- B. Customer Service
- Provides a **single access point for residents** seeking animal control help.
 - A regional, **uniform pet licensing program** that is easier for the public to access and understand, with a broad range of accompanying services to encourage licensing; marketing, partnering with third parties to encourage license sales, and database management.
 - **Online licensing sales increase the ease of compliance** for pet owners.
 - **Pet Adoption Center is open and provides lost pet and adoption services 7 days a week.**
- C. Public Health and Safety
- Provides the ability to identify and **respond to public health issues related to animals**, such as rabies, on a regional basis and **coordinate activities with Seattle King County Public Health**
 - **Reduces animal health and public health threats** through routine vaccination of animals before release (e.g. Rabies).
 - **Scale provides capacity to handle unusual and multi-jurisdictional events** involving animals that often require specialized staff, such as: cruelty investigations, animal hoarding, loose livestock, dog-fighting, animal necropsies and quarantine, holding of animals seized in criminal cases and retrieval of deceased animals from the communities.
 - **Provides consistent and knowledgeable field services to over 5,200 callers per year.** Calls are dispatched on a prioritized basis. Emergency response field services are available 24 hours per day.
- D. Animal Welfare
- Animals find new homes and are not euthanized for capacity. **Euthanasia** rates have been reduced down to 5.5 **percent in 2019**, an amazing accomplishment for a public shelter.
 - Engages hundreds of animal loving residents through **the foster home program and other volunteer programs** (on-site and adoption events).
 - **Provides regional response to animal cruelty cases** working closely with jurisdictional law enforcement.
 - Provides **regional preparedness planning** and coordination with the King County Office of Emergency Management for emergency and disaster response.
 - **Provides regional capacity for seasonal events** (annual new born kitten season).
 - The RASKC Benefit donation fund allows county employees and **private donors to contribute to the extraordinary care** of animals—these services, such as veterinary specialists or orthopedic

surgery, are typically not publicly funded and are not usually available in publicly funded animal service programs.

2018-2022 Interlocal Agreement

Animal Service Description – Exhibit A

Part I: Control Services

Control Services include the operation of a public call center, the dispatch of animal control officers in response to calls, and the handling of calls in the field by animal control officers, including the collection and delivery of animals to the Kent Shelter (or such other shelters as the County may utilize in accordance with this Agreement).

1. Call Center

- a. The County will operate an animal control call center five days every week (excluding holidays and County-designated furlough days, if applicable) for a minimum of eight hours per day (normal business hours). The County will negotiate with applicable unions with the purpose of obtaining a commitment for the five day call center operation to include at least one weekend day. The County may adjust the days of the week the call center operates to match the final choice of Control District service days.
- b. The animal control call center will provide callers with guidance, education, options and alternative resources as possible/appropriate.
- c. When the call center is not in operation, callers will hear a recorded message referring them to 911 in case of emergency, or if the event is not an emergency, to either leave a message or call back during regular business hours.

2. Animal Control Officers

- a. The County will divide the area receiving Control Services into three Control Districts as shown on **Exhibit B**. Subject to the limitations provided in this Section 2, Control Districts 200 and 220 will be staffed with one Animal Control Officer during Regular ACO Service Hours and District 500 will be staffed with two Animal Control Officers (ACOs) during Regular ACO Service Hours. Regular ACO Service Hours is defined to include not less than 40 hours per week. The County will negotiate with applicable unions with the intention of obtaining a commitment for Regular ACO Service Hours to include service on at least one weekend day. Regular ACO Service Hours may change from time to time.
 - i. Except as the County may in its sole discretion determine is necessary to protect officer safety, ACOs shall be available for responding to calls within their assigned Control District and will not be generally available to respond to calls in other Control Districts. **Exhibit B-1** shows the map of Control Districts.
 - ii. Countywide, the County will have a total of not less than 6 ACOs (Full-Time Equivalent employees) on staff to maximize the ability of the County to staff all Control Districts notwithstanding vacation, sick-leave, and other absences, and

to respond to high workload areas on a day-to-day basis. While the Parties recognize that the County may at times not be able to staff all Control Districts as proposed given unscheduled sick leave or vacancies, the County will make its best efforts to establish regular hourly schedules and vacations for ACOs in order to minimize any such gaps in coverage. In the event of extended absences among the 6 ACOs, the County will re-allocate remaining ACOs as practicable in order to balance the hours of service available in each Control District. In the event of ACO absences (for any causes and whether or not such absences are extended as a result of vacancies or other issues), the first priority in allocating ACOs shall be to ensure there is an ACO assigned in each Control District during Regular ACO Service Hours.

- b. Control District boundaries are designed to balance work load, correspond to jurisdictional boundaries and facilitate expedient transportation access across each district. The County will arrange a location for an Animal Control vehicle to be stationed overnight in Control Districts (“host sites”) in order to facilitate service and travel time improvements or efficiencies.
- c. The County will use its best efforts to ensure that High Priority Calls are responded to by an ACO during Regular ACO Service Hours on the day such call is received. The County shall retain full discretion as to the order in which High Priority calls are responded. High Priority Calls include those calls that pose an emergent danger to the community, including:
 1. Emergent animal bite,
 2. Emergent vicious dog,
 3. Emergent injured animal,
 4. Police assist calls—(police officer on scene requesting assistance from an ACO),
 5. Emergent loose livestock or other loose or deceased animal that poses a potential danger to the community, and
 6. Emergent animal cruelty.
- d. Lower priority calls include all calls that are not High Priority Calls. These calls will be responded to by the call center staff over the telephone, referral to other resources, or by dispatching of an ACO as necessary or available, all as determined necessary and appropriate in the sole discretion of the County. Particularly in the busier seasons of the year (spring through fall), lower priority calls may only receive a telephone response from the Call Center. Lower Priority calls are non-emergent requests for service, including but not limited to:
 1. Non-emergent high priority events,
 2. Patrol request – (ACO requested to patrol a specific area due to possible code violations),
 3. Trespass,
 4. Stray Dog/Cat/other animal confined,
 5. Barking Dog,
 6. Leash Law Violation,
 7. Deceased Animal,
 8. Trap Request,
 9. Female animal in season, and

10. Owner's Dog/Cat/other animal confined.

- e. The Joint-City County Committee is tasked with reviewing response protocols and recommending potential changes to further the goal of supporting the most appropriate use of scarce Control Service resources countywide. The County will in good faith consider such recommendations but reserves the right to make final decisions on response protocols. The County will make no changes to its procedures that are inconsistent with the terms of this **Exhibit A**, *except that* upon the recommendation of the Joint City-County Committee, the County may agree to modify response with respect to calls involving animals other than horses, livestock, dogs and cats.
- f. In addition to the ACOs serving specific districts, the following Control Service resources will be available on a shared basis for all Parties and shall be dispatched as deemed necessary and appropriate by the County.
 - 1. An animal control sergeant will provide oversight of and back-up for ACOs five days per week at least 8 hours/day (subject to vacation/sick leave/training/etc.).
 - 2. Staff will be available to perform animal cruelty investigations, to respond to animal cruelty cases, and to prepare related reports (subject to vacation/sick leave/training/etc.).
 - 3. Not less than 1 ACO will be on call every day at times that are not Regular ACO Service Hours (including the days per week that are not included within Regular ACO Service Hours), to respond to High Priority Calls posing an extreme life and safety danger, as determined by the County.
- g. The Parties understand that rural areas of the County will generally receive a less rapid response time from ACOs than urban areas.
- h. Contracting Cities may contract with King County for "Enhanced Control Services" through separate agreement (as set forth in **Exhibit E**); **provided that** a City may not purchase Enhanced Control Services under Option 1 as described in **Exhibit E** if such City is receiving a Transition Funding Credit, Shelter Credit, or licensing revenue support the cost of which is not reimbursed to the County.

Part II: Shelter Services

Shelter services include the general care, cleaning and nourishment of owner-released, lost or stray dogs, cats and other animals. Such services shall be provided 7-days per week, 365 days per year at the County's animal shelter in Kent (the "Shelter") or other shelter locations utilized by the County, including related services described in this section.

During 2013-2015, major maintenance of the Shelter will continue to be included in the Program costs allocated under this Agreement (as part of the central County overhead charges allocated to the Program), but no major renovation, upgrades or replacements of the Shelter established as a capital project within the County Budget are anticipated nor will any such capital project costs be allocated to the Contracting Cities in Service Years 2013-2015.

1. **Shelter Services**

- a. Services provided to animals will include enrichment, exercise, care and feeding, and reasonable medical attention.

- b. The Public Service Counter at the Shelter will be open to the public not less than 30 hours per week and not less than 5 days per week, excluding holidays and County designated furlough days, for purposes of pet redemption, adoption, license sales services and (as may be offered from time to time) pet surrenders. The Public Service Counter at the shelter may be open for additional hours if practicable within available resources.
 - c. The County will maintain a volunteer/foster care function at the Shelter to encourage use of volunteers working at the shelter and use of foster families to provide fostering/transitional care between shelter and permanent homes for adoptable animals.
 - d. The County will maintain an animal placement function at the Shelter to provide for and manage adoption events and other activities leading to the placement of animals in appropriate homes.
 - e. Veterinary services will be provided and will include animal exams, treatment and minor procedures, spay/neuter and other surgeries. Limited emergency veterinary services will be available in non-business hours, through third-party contracts, and engaged if and when the County determines necessary.
 - f. The County will take steps through its operating policies, codes, public fee structures and partnerships to reduce the number of animals and their length of stay in the Shelter, and may at times limit owner-surrenders and field pick-ups, adjust fees and incentivize community-based solutions.
 2. **Other Shelter services**
 - a. Dangerous animals will be confined as appropriate/necessary.
 - b. Disaster/emergency preparedness for animals will be coordinated regionally through efforts of King County staff.
 3. **Shelter for Contracting Cities contracting with PAWS (Potentially including Woodinville, Shoreline, Lake Forest Park, Kenmore (“Northern Cities”))**. For so long as a Northern City has a contract in effect for sheltering dogs and cats with the Progressive Animal Welfare Society in Lynnwood (PAWS), the County will not shelter dogs and cats picked up within the boundaries of such City(s), except in emergent circumstances and when the PAWS Lynnwood shelter is not available. Dogs and cats picked up by the County within such City(s) will be transferred by the County to the PAWS shelter in Lynnwood for shelter care, which will be provided and funded solely through separate contracts between each Northern City and PAWS, and the County will refer residents of that City to PAWS for sheltering services. The County will provide shelter services for animals other than dogs and cats that are picked up within the boundaries of Northern Cities contracting with PAWS on the same terms and conditions that such shelter services are provided to other Contracting Parties. Except as provided in this Section, the County is under no obligation to drop animals picked up in any Contracting City at any shelter other than the County shelter in Kent.
 4. **County Contract with PAWS**. Nothing in this Agreement is intended to preclude the County from contracting with PAWS in Lynnwood to care for animals taken in by County ACOs.
 5. **Service to Persons who are not Residents of Contracting Cities**. The County will not provide routine shelter services for animals brought in by persons who are not residents of Contracting Cities, but may provide emergency medical care to such animals, and may seek to recover the cost of such services from the pet owner and/or the City in which the resident lives.

Part III: Licensing Services

Licensing services include the operation and maintenance of a unified system to license pets in Contracting Cities.

1. The public will be able to purchase pet licenses in person at the County Licensing Division public service counter in downtown Seattle (500 4th Avenue), King County Community Service Centers and the Kent Animal Shelter during regular business hours. The County will maintain on its website the capacity for residents to purchase pet licenses on-line.
2. The County may seek to engage and maintain a variety of private sector partners (e.g. veterinary clinics, pet stores, grocery stores, city halls, apartment complexes) as hosts for locations where licenses can be sold or promoted in addition to County facilities.
3. The County will furnish licenses and application forms and other materials to the City for its use in selling licenses to the public at City facilities and at public events.
4. The County will publicize reminders and information about pet licensing from time to time through inserts in County mailings to residents and on the County's public television channel.
5. The County will annually mail or E-mail at least one renewal form, reminder and late notice (as applicable) to the last known addresses of all City residents who purchased a pet license from the County within the previous year (using a rolling 12-month calendar).
6. The County may make telephone reminder calls in an effort to encourage pet license renewals.
7. The County shall mail pet license tags or renewal notices as appropriate to individuals who purchase new or renew their pet licenses.
8. The County will maintain a database of pets owned, owners, addresses and violations.
9. The County will provide limited sales and marketing support in an effort to maintain the existing licensing base and increase future license sales. The County reserves the right to determine the level of sales and marketing support provided from year to year in consultation with the Joint City-County Committee. The County will work with any City in which door-to-door canvassing takes place to reach agreement with the City as to the hours and locations of such canvassing.
10. The County will provide current pet license data files (database extractions) to a Contracting City promptly upon request. Data files will include pets owned, owners, addresses, phone numbers, E-mail addresses, violations, license renewal status, and any other relevant or useful data maintained in the County's database on pets licensed within the City's limits. A City's database extraction will be provided in electronic format agreed to by both parties in a timely fashion and in a standard data release format that is easily usable by the City.

Certificate Of Completion

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Supplemental Document Pages: 25	Initials: 0
Certificate Pages: 2	Envelope Originator:
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Envelopeld Stamping: Enabled	401 5th Ave
Time Zone: (UTC-08:00) Pacific Time (US & Canada)	Suite 100
	Seattle, WA 98104
	Angel.Allende@kingcounty.gov
	IP Address: 198.49.222.20

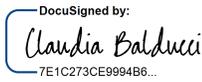
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Signer Events

Claudia Balducci
 claudia.balducci@kingcounty.gov
 King County General (ITD)
 Security Level: Email, Account Authentication (None)

Signature

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 Supplemental Documents:

Motion 15824 Attachment A.docx

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 Accepted: Not Required

Melani Pedroza
 melani.pedroza@kingcounty.gov
 Clerk of the Council
 King County Council
 Security Level: Email, Account Authentication (None)

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 Supplemental Documents:

Motion 15824 Attachment A.docx

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Agent Delivery Events

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Intermediary Delivery Events

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Certified Delivery Events

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Notary Events	Signature	Timestamp
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Envelope Summary Events	Status	Timestamps
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Payment Events	Status	Timestamps
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