

September 26, 2017

The Honorable Joe McDermott  
Chair, King County Council  
Room 1200  
C O U R T H O U S E

Dear Councilmember McDermott:

I am pleased to transmit the 2017 *King County Emergency Management Annual Report*. This second annual publication is a direct outcome of recommendations contained within the King County Auditor's June 14, 2016 report on the performance of the Office of Emergency Management (OEM).

The enclosed report reflects OEM's comprehensive approach to attaining superior organizational maturity, including recent adoption of a dynamic visual management system that tracks progress over the past 12 months toward four critical performance outcomes in Regional Emergency Services, Standards-based Programs, Resilient and Inclusive Systems, and Quality Workforce. I am pleased that OEM has shown significant, sustained progress in all of these areas.

Chief among these achievements is OEM's attainment of certification through the internationally recognized Emergency Management Accreditation Program (EMAP). The 18-month process included a top-to-bottom internal assessment of 64 emergency management performance standards, capped by an onsite peer review conducted by a team of emergency professionals drawn from across the nation. The EMAP review has been a motivator for numerous improvements in emergency planning and response and has contributed significantly to our efforts to address the recommendations contained within the Auditor's report. OEM attained a near-perfect score from the review team.

I welcome your review of the 2017 *King County Emergency Management Annual Report* and look forward to its benefits toward achieving our Strategic Plan goals of supporting safe, environmentally sustainable communities, while providing financial stewardship and service excellence.

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September 26, 2017  
Page 2

The estimated staff time to produce this report was approximately 120 hours or \$9,600 in direct salary costs.

If you have any questions or comments, please contact Walt Hubbard, Director, Office of Emergency Management, at 206-205-4060.

Sincerely,

Dow Constantine  
King County Executive

Enclosure

cc: King County Councilmembers  
    ATTN: Carolyn Busch, Chief of Staff  
          Melani Pedroza, Clerk of the Council  
Dwight Dively, Director, Office of Performance, Strategy and Budget  
Caroline Whalen, County Administrative Officer, Department of Executive  
    Services (DES)  
Ken Guy, Director, Finance and Business Operations Division, DES  
Carmel Call, Director, Business Resource Center, DES  
Dave Sarju, Director, Human Resources Division, DES  
Walt Hubbard, Director, Office of Emergency Management, DES  
Erik Wallgren, Chair, Emergency Management Advisory Committee  
Kymber Waltmunson, King County Auditor