

## **KING COUNTY**

1200 King County Courthouse 516 Third Avenue Seattle, WA 98104

## **Signature Report**

July 18, 2005

## **Motion 12161**

**Proposed No.** 2005-0307.1

Sponsors Hague

1	A MOTION directing the county auditor to add a
2	performance measurement program to the auditor's 2006
3	work plan and requesting the county executive, assessor,
4	sheriff, prosecuting attorney and presiding judges of the
5	superior and district courts to participate in an advisory
6	performance measurement work group.
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9	WHEREAS, King County is dedicated to be the best government possible, and
10	WHEREAS, King County residents demand the highest level of public services
11	and expect that their tax dollars will be used wisely to provide those services, and
12	WHEREAS, the metropolitan King County council and King County executive
13	are committed to the efficient and effective delivery of services that improve the lives of
14	residents, and
15	WHEREAS, performance measurement can be an effective tool that may be used
16	by county residents, elected leaders and policy makers to prioritize county goals and align
17	public services to those goals, and

18	WHEREAS, performance measurement should be directly linked to resource
19	allocation decisions, and
20	WHEREAS, county performance on how well it is meeting its goals should be
21	publicly reported to residents, and
22	WHEREAS, performance measurement may also be used by managers for
23	strategic planning, program evaluation and budgeting, and
24	WHEREAS, performance measurement has been in use by King County for more
25	than a decade, and
26	WHEREAS, in October 2002, the metropolitan King County council adopted
27	Motion 11561, which encouraged the executive to broaden and deepen the use of
28	performance measurement throughout county government as a way of enhancing
29	management of scarce resources and demonstrating accountability, and
30	WHEREAS, in November 2002, the metropolitan King County council adopted
31	Ordinance 14517, which included a budget proviso that requested the executive to submi
32	a work plan and schedule for implementation of a performance measurement program
33	and provided funding for a full-time position to manage the executive's performance
34	management program full-time, and
35	WHEREAS, in June 2003, the metropolitan King County council passed Motion
86	11739, which requested the executive to participate in a collaborative performance
37	measurement work group managed by the county auditor, and
88	WHEREAS, the performance measurement work group consisted of staff from
19	the office of management and budget, the department of natural resources and parks, the
10	department of transportation, the department of executive services, the department of

41	community and human services, the King County auditor's office and the metropolitan
42	King County council, and
43	WHEREAS, in June 2004, Dye Management Group, Inc., found in its countywide
44	finance, human resource, payroll and budget system quantifiable business case that there
45	was limited performance measurement in use in King County, and
46	WHEREAS, the performance measurement work group recommended that King
47	County:
48	1. Focus on performance measurement capacity building and support;
49	2. Balance expectations for improvement with resource availability;
50	3. Develop a countywide framework for collaboration; and
51	4. Manage the detail, and
52	WHEREAS, in August 2004, the performance measurement work group
53	consultant, SMG/Columbia Consulting, recommended in their King County Auditor's
54	Performance Measurement Program Final Report that King County:
55	1. Reallocate resources to create a sustainable performance measurement process;
56	2. Integrate business planning and performance measurement into daily
57	management processes; and
58	3. Build on the collaboration that was established by the performance
59	measurement work group, and
50	WHEREAS, in a September 14, 2004, memorandum from the county auditor to
51	the chair of the labor, operations and technology committee the auditor recommended
52	that the metropolitan King County council:

63	1. Continue the performance measurement work group and expand its
64	membership to include representatives of agencies headed by separately elected county
65	officials;
66	2. Empower the performance measurement work group to develop a work plan to
67	determine feasible next steps such as developing legislation revising King County Code
68	provisions on performance measurement to promote a uniform, countywide performance
69	measurement and reporting system; and
70	3. Establish countywide goals for pursuing a countywide strategic performance
71	measurement and reporting system, and
72	WHEREAS, in September 2004, the metropolitan King County council passed
73	Motion 12005, which directed the county auditor to add a program to her 2005 work plan
74	to continue facilitating an advisory performance measurement work group and requested
75	the county executive, assessor, sheriff, prosecuting attorney and presiding judges of the
76	superior and district courts to participate in an advisory performance measurement work
77	group, and
78	WHEREAS, in January 2005, the metropolitan King County council passed
79	Motion 12071, which adopted the 2005 work plan for he county auditor which included a
30	performance measurement work group program, and
31	WHEREAS, the county auditor has facilitated two performance measurement
32	work group meetings that have been well attended and productive, and
33	WHEREAS, the executive is developing a performance measurement system
34	known as KingStat to assist executive department directors in managing their operations.

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to improve decision making at all levels and to ensure that departments stay focused on top priorities, and

WHEREAS, the executive has transmitted Proposed Motion 2005-0171 that would approve the revised executive recommendation for the Accountable Business Transformation Program, which includes a performance measurement system;

NOW, THEREFORE, BE IT MOVED by the Council of King County:

The county auditor is directed to include in her 2006 work plan a performance measurement program. The program shall continue the advisory performance measurement work group that is led by the county auditor. The work group shall consist of staff from the office of management and budget, executive departments, the King County auditor's office and the metropolitan King County council. The work group may also include staff from the assessor's office, the sheriff's office, the prosecuting attorney's office, the district court and the superior court. The work group shall develop a work plan to determine feasible next steps to establish a countywide system of strategic performance measurement and reporting that is directly linked to resource allocation decisions and is publicly reported. The work plan shall also include a review of how county performance measurement programs such as the KingStat and Accountable Business Transformation Program performance measurement systems report policy-level and other information to county elected officials and the public, how they are coordinated with each other, and how reporting systems are directly linked to resource allocation decisions. The work plan shall also include developing legislation revising county code provisions on performance measurement to promote a uniform, countywide performance

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107	measurement and reporting system if the work is not completed by the work group in
108	2005.
109	The executive is requested to continue participating in an advisory performance
110	measurement work group.
111	The King County assessor, the King County sheriff, the King County prosecuting
112	attorney, the presiding judge of district court and the presiding judge of superior court are
113	requested to participate in an advisory performance measurement work group.

The county auditor may pursue other means beyond the work group to advance countywide performance measurement and reporting.

Motion 12161 was introduced on 7/11/2005 and passed by the Metropolitan King County Council on 7/18/2005, by the following vote:

Yes: 13 - Mr. Phillips, Ms. Edmonds, Mr. von Reichbauer, Ms. Lambert, Mr. Pelz, Mr. Dunn, Mr. Ferguson, Mr. Hammond, Mr. Gossett, Ms. Hague, Mr. Irons, Ms. Patterson and Mr. Constantine

No: 0 Excused: 0

KING COUNTY COUNCIL KING COUNTY, WASHINGTON

arry Phillips, Chair

ATTEST:

Anne Noris, Clerk of the Council

Attachments None