

## KING COUNTY

1200 King County Courthouse 516 Third Avenue Seattle, WA 98104

## Signature Report

## October 27, 2015

## Ordinance 18139

**Proposed No.** 2015-0403.1

**Sponsors** von Reichbauer, Hague, Lambert, Dembowski, McDermott, Dunn and Phillips

1	AN ORDINANCE establishing a planning framework to
2	define the process to develop a King County regional 911
3	strategic plan.
4	STATEMENT OF FACTS:
5	1. King County's E-911 system is delivered through two integrated functions:
6	a. The regional systems, infrastructure and databases to route 911 calls, which is
7	delivered through King County E-911 program office; and
8	b. The dispatch of resources from the police, fire or emergency service agencies,
9	or any combination thereof, which is delivered through public safety answer
10	points ("PSAPs") as determined by local jurisdictions.
11	2. The King County E-911 system is funded by E-911 excise taxes
12	throughout the county and local PSAP funding.
13	3. King County distributes a portion of the E-911 excise tax to the local
14	PSAPs to support technology investments and impacts relative to call
15	routing; however, the majority of PSAP funding is provided by their
16	jurisdictions and contract agencies through sources other than the E-911
17	excise tax.
18	4. Stewardship of the E-911 system and excise taxes requires balancing of
19	the regional role of the E-911 program office with the role and

20	responsibility of the local PSAPs to ensure that E-911 service is provided
21	throughout the county.
22	5. The King County E-911 system is facing a number of financial,
23	strategic and technological challenges with the implementation of the Next
24	Generation E-911 technology.
25	6. The King County council desires to establish, in partnership between
26	the King County E-911 program office and the PSAPs, a King County E-
27	911 strategic plan that will:
28	a. Collaboratively identify the priorities of the King County E-911
29	system;
30	b. Guide the ongoing processes for decision making, funding and
31	implementing those priorities; and
32	c. Mutually respect the county's regional and PSAPs' local roles and
33	responsibilities within the system.
34	BE IT ORDAINED BY THE COUNCIL OF KING COUNTY:
35	SECTION 1. A. The King County E-911 strategic plan scoping committee,
36	consisting of a leadership group and a project coordination team, is hereby established.
37	B. The committee's purpose is to recommend a strategic planning process report
38	by May 31, 2016. The report shall be filed in the form of a paper original and an
39	electronic copy with the clerk of the council who shall retain the original and provide an
40	electronic copy to all councilmembers, members of the regional policy committee, the
41	executive and the policy staff director. If the committee does not transmit the report by
42	May 31, 2016, the executive is requested to transmit a report, meeting the criteria defined

service conditions;

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43	in this section, by August 30, 2016. If the executive is filing a report, the report shall be
44	filed in the form of a paper original and an electronic copy with the clerk of the council,
45	who shall retain the original and provide an electronic copy to all councilmembers and
46	members of the regional policy committee and the policy staff director.
47	C. The report shall recommend a collaborative process to develop a King Count
48	E-911 strategic plan to address priorities for the regional portions of the King County E-
49	911 system and guide the ongoing process for decision making, funding and
50	implementing those priorities, including:
51	1. The organizational structure for the strategic planning process;
52	2. A timeline and milestones for completion of the plan;
53	3. A regular reporting process to project stakeholders;
54	4. A recommended work group or groups and team or teams, or any
55	combination thereof; and
56	5. Other issues as identified by the committee.
57	D. The report shall define the roles, shared vision and measurable goals of the
58	regional King County E-911 system that is reflective of national best practices. In
59	addition, the report shall also, at a minimum, address the planning processes and
60	questions needed to:
61	1. Integrate with the state's E911 system and the responsibilities of local
62	jurisdictions in their delivery of E-911 dispatch services;
63	2. Develop a ten-year technology investment strategy for the regional King
64	County E-911 system with tactics and a process for adapting to evolving technology and

66	3. Develop a ten-year sustainable financial plan for the regional King County E-
67	911 system with tactics and a process for adapting to evolving financial conditions; and
68	4. Define an ongoing decision making or governance structure for implementing
69	and achieving the vision and goals of the regional King County E-911 system, including
70	a conflict resolution process.
71	SECTION 2.
72	A. The leadership group of the E-911 strategic plan scoping committee will
73	finalize the recommendations to be included in the report. These recommendations shall
74	be made by consensus, to the extent possible. In the absence of consensus, each member
75	shall have one vote unless otherwise noted in this section.
76	The leadership group shall consist of:
77	1. Three King County councilmembers, consisting of the chair of the budget and
78	fiscal management committee, the chair of the law, justice and emergency management
79	committee and the council vice chair of regional coordination, or their successors;
80	2. Two city of Seattle councilmembers, recommended by the city of Seattle;
81	3. Three elected officials recommended by the Sound Cities Association;
82	4. One Bellevue councilmember, recommended by the city of Bellevue;
83	5. One fire district elected commissioner designated by the King County
84	Council in the appointing motion;
85	6. The King County sheriff;
86	7. The King County executive;
87	8. One representative of public safety answering points ("PSAPs")
88	recommended by Valley Communications and NORCOM:

scoping committee shall:

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89	9. One representative of the PSAPs recommended by the city of Bothell, city of
90	Enumclaw, city of Issaquah, Port of Seattle, city of Redmond, University of Washington
91	and Washington State Patrol;
92	10. One representative of the PSAPs recommended by the city of Seattle; and
93	11. One representative of the E-911 program office, recommended by the
94	executive, to be the nonvoting ex officio member and technical advisor to all committee
95	deliberations.
96	B. The council shall appoint the members of the leadership group by motion.
97	Within 14 days of the effective date of this ordinance the recommending agencies shall
98	transmit an electronic copy of their appointment recommendations to the clerk of the
99	Council, who shall retain the original and provide an electronic copy to the chair of the
100	Council. In the appointment of leadership group members, the King County council
101	should strive to balance the geographic distribution of members, including specific
102	representation for the unincorporated areas of King County.
103	C. The leadership group shall transmit a progress report to the King County
104	council by March 31, 2016, identifying the committee's decisions to date and work
105	remaining before completion of the strategic planning process report. The report shall be
106	filed in the form of a paper original and an electronic copy with the clerk of the council,
107	who shall retain the original and provide an electronic copy to all councilmembers and
108	members of the regional policy committee and the policy staff director or the policy staff
109	director's successor.
110	SECTION 3. A. The project coordination team of the E-911 strategic plan

112	1. Develop options related to or recommendations for items on the leadership
113	group's agendas;
114	2. Provide recommendations to the King County executive regarding scopes of
115	work, requests for proposals and selection of consultants to support the E-911 scoping,
116	strategic planning and interim advisory committee processes; and
117	3. Develop draft agendas, review materials and identify the resources needed to
118	support leadership group deliberations.
119	B. The project coordinating team shall make recommendations by consensus, to
120	the extent possible. When consensus cannot be achieved, then options shall be identified
121	and transmitted to the leadership group. In the absence of consensus, decisions shall be
122	made by majority vote. The members of the project coordination team and their voting
123	authority shall consist of staff recommended by their respective organizations, including
124	1. One representative of the PSAPs operated by Valley Communications and
125	NORCOM;
126	2. One representative of the PSAPs operated by the city of Bothell, city of
127	Enumclaw, city of Issaquah, Port of Seattle, city of Redmond, University of Washington
128	and Washington State Patrol;
129	3. One representative of the PSAPs operated by the city of Seattle;
130	4. One representative of the PSAPs recommended by the King County sheriff;
131	5. One representative of the King County council; and
132	6. One representative of the King County E-911 program office recommended
133	by the King County executive

C. The council shall appoint the members of the project coordination team by
motion. Within 14 days of the effective date of this ordinance the recommending
agencies shall transmit an electronic copy of their appointment recommendations to the
clerk of the Council, who shall retain the original and provide an electronic copy to the
chair of the Council.

SECTION 4. A. The King County interim E-911 advisory group is hereby established. The advisory group's purpose is to advise and consult with the King County E-911 program office regarding technology, financial and system operational issues until completion of the E-911 strategic plan and implementation of an ongoing decision making and/or governance system. The advisory group shall provide comment and recommendations on the county's E-911 program office 2017-2018 budget proposal and financial, capital, operating, technology, and other issues as they emerge associated with the regional King County E-911 system, but shall not provide recommendations regarding the day-to-day operational issues of the E-911 program office. The advisory group may create subcommittees, working groups, or both, as needed. The advisory group's recommendations shall be made by consensus to the extent possible. In the absence of consensus, decisions will be made by majority vote. The members of the advisory group and their respective voting authority shall consist of staff designated by their respective organizations, including:

- 1. One representative from the King County E-911 program office shall serve in a nonvoting capacity;
- 2. One representative of the PSAPs operated by Valley Communications and NORCOM may exercise one vote;

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157	3. One representative of the PSAPs operated by the city of Bothell, city of
158	Enumclaw, city of Issaquah, Port of Seattle, city of Redmond, University of Washington
159	and Washington State Patrol may exercise one vote;
160	4. One representative of the PSAPs operated by the city of Seattle may exercise
161	one vote;
162	5. One representative of the PSAP operated by the King County sheriff may
163	exercise one vote;
164	6. Each PSAP without a designated voting member may designate a nonvoting
165	member.
166	B. The King County executive shall provide written notice including rationale for
167	the actions to the advisory group and the King County council prior to the next scheduled
168	meeting of the advisory group implementing any actions contrary to an advisory group-
169	voted recommendation or impasse. The notice shall be filed in the form of a paper
170	original and an electronic copy with the clerk of the council, who shall retain the original
171	and provide an electronic copy to all councilmembers and members of the regional policy
172	committee and the policy staff director.
173	C. This advisory group shall remain in effect until an ordinance is enacted
174	repealing this section.
175	SECTION 5. A. The strategic plan scoping committee shall be supported by a
176	nonvoting project manager designated by the executive and an independent professional

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180	B. The strategic plan scoping committee may also be supported by an
181	independent technical advisor who has expertise in national emergency number
182	association standards for governance, Next Generation E-911 technology and PSAP
183	operations, national, state and regional authorities such as the Federal Communications
184	Commission, and the Association of Public-Safety Communications Officials
185	International.
186	C. The strategic plan scoping committee may request that the executive retain
187	other persons or organizations with additional subject matter expertise, as needed, which
188	may include a strategic planning advisor or other persons.
189	D. The independent facilitator, independent technical advisor, or other resources
190	per Section 5.C. requested to support the scoping committee shall be retained under
191	contract by the executive, as recommended by the project coordination team and through
192	the county procurement process.
193	SECTION 6. For the purposes of this ordinance, "consensus" means a decision

that all members can generally support, even if it is not the preferred or specific choice of

an individual member or members. For all groups with consensus voting established in this ordinance, any voting member may reject consensus and require a vote.

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Ordinance 18139 was introduced on 10/12/2015 and passed by the Metropolitan King County Council on 10/26/2015, by the following vote:

Yes: 9 - Mr. Phillips, Mr. von Reichbauer, Mr. Gossett, Ms. Hague, Ms. Lambert, Mr. Dunn, Mr. McDermott, Mr. Dembowski and Mr. Upthegrove

No: 0 Excused: 0

> KING COUNTY COUNCIL KING COUNTY WASHINGTON

Larry Phillips, Chair

ATTEST:

Anne Noris, Clerk of the Council

APPROVED this 28 day of OCTOBER, 2015.

Dow Constantine, County Executive

Attachments: None