

**KING COUNTY** 

# Signature Report

1200 King County Courthouse 516 Third Avenue Seattle, WA 98104

# November 27, 2012

Ordinance 17478

	Proposed No. 2012-0418.1	Sponsors Gossett and Phillips	
1	AN ORDINANCE approving and adopting the collective		
2	bargaining agreement negotiated by and between King		
3	County and Service	e Employees International Union, Local	
4	925 (Involuntary G	Commitment Specialists) representing	
5	employees in the c	lepartment of community and human	
6	services; and estab	lishing the effective date of said	
7	agreement.		
8	BE IT ORDAINED BY T	HE COUNCIL OF KING COUNTY:	
9	SECTION 1. The collect	ve bargaining agreement negotiated by and between	
10	King County and Service Employ	vees International Union, Local 925 (Involuntary	
11	Commitment Specialists) represe	nting employees in the department of community and	
12	human services and attached here	to is hereby approved and adopted by this reference	
13	made a part hereof.		

14 <u>SECTION 2.</u> Terms and conditions of said agreement shall be effective from

15 January 1, 2012, through and including December 31, 2014.

16

Ordinance 17478 was introduced on 10/15/2012 and passed by the Metropolitan King County Council on 11/26/2012, by the following vote:

Yes: 6 - Mr. Phillips, Mr. Gossett, Ms. Patterson, Ms. Lambert, Mr. Dunn and Mr. McDermott No: 0 Excused: 3 - Mr. von Reichbauer, Ms. Hague and Mr. Ferguson

> KING COUNTY COUNCIL KING COUNTY, WASHINGTON

/Larry Gossett, Chair

ATTEST:

RN

Anne Noris, Clerk of the Council

APPROVED this ZG day of NovEnBER 2012.

Dow Constantine, County Executive

Attachments: A. Agreement, B. Addendum A, C. Addendum B

	17478
	ATTACHMENT A
1	AGREEMENT BETWEEN
2	KING COUNTY
3	AND
4	SERVICE EMPLOYEES INTERNATIONAL UNION, LOCAL 925
5	REPRESENTING EMPLOYEES IN THE
6	DEPARTMENT OF COMMUNITY AND HUMAN SERVICES
7	MENTAL HEALTH, CHEMICAL ABUSE AND DEPENDENCY SERVICES DIVISION
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2	KING COUNTY
3	AND
4	SERVICE EMPLOYEES INTERNATIONAL UNION, LOCAL 925
5	<b>REPRESENTING EMPLOYEES IN THE</b>
6	DEPARTMENT OF COMMUNITY AND HUMAN SERVICES
7	MENTAL HEALTH, CHEMICAL ABUSE AND DEPENDENCY SERVICES DIVISION
8	
9	These articles constitute an agreement, terms of which have been negotiated in good faith,
10	between the King County Labor Negotiating Team and the signatory organization subscribing hereto.
11	This Agreement shall be subject to approval by Ordinance by the County Council of King County,
12	Washington.
13	ARTICLE 1: PURPOSE
14	The intent and purpose of this Agreement is to promote the continued improvement of the
15	relationship between King County and its employees by providing a uniform basis for implementing
16	the right of public employees to join organizations of their own choosing, and to be represented by
17	such organizations in matters concerning their employment relations with King County and to
18	expressly set forth in writing the negotiated wages, hours, and working conditions of such employees
19	in appropriate bargaining units provided the County has authority to act on such matters.
20	ARTICLE 2: UNION RECOGNITION, MEMBERSHIP AND REPRESENTATION
21	Section 1. The County recognizes the signatory organization as representing their members
22	whose job classifications are listed in the attached Addendum A.
23	Section 2.
24	A. It shall be a condition of employment that all employees covered by this
25	Agreement who are members of the Union in good standing on the effective date of this Agreement
26	shall remain members in good standing and those who are not members on the effective date of this
27	Agreement, become and remain members in good standing in the Union. It shall also be a condition
28	of employment that all employees covered by this Agreement and hired on or assigned into the
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1 bargaining unit on or after its effective date shall, on the thirtieth day following the beginning of such 2 employment, become and remain members in good standing in the signatory organization. Provided, 3 however, that employees shall be given the option of refusing Union membership but shall be 4 required to pay to the Union an amount equal to Union dues and fees as agency fees.

**B.** Provided, however, that nothing contained in this section shall require an employee 6 to join the Union who can substantiate that bona fide religious tenets or teachings, prohibits the payment of dues or initiation fees to union organizations, in which case the employee shall pay an 8 amount of money equivalent to regular union dues and initiation fee to a non-religious charitable 9 organization mutually agreed upon by the employee affected and the bargaining representative to 10 which such employee would otherwise pay the dues and initiation fee. The employee shall furnish written proof that such payment has been made.

12 Section 3. Dues Deduction. Upon receipt of written authorization individually signed by a 13 bargaining unit employee, the County shall have deducted from the pay of such employee, the amount 14 of initiation fees, dues or other fees as certified by the secretary-treasurer of the signatory organization 15 and shall transmit same to the secretary-treasurer of the signatory organization.

16 The signatory organization will indemnify, defend and hold the County harmless against any 17 claims made and against any suit instituted against the County on account of any check-off of dues for 18 the signatory organization. The signatory organization agrees to refund to the County any amounts 19 paid to it in error on account of the check-off provision upon presentation of proper evidence thereof.

20 Section 4. Failure by employees to abide by the above provisions shall constitute cause for 21 discharge of such employees; provided that when an employee fails to fulfill the above obligations the 22 Union shall provide the employee and the County with thirty (30) days notification of the Union's 23 intent to initiate discharge action and during this period the employee may make restitution in the 24 amount which is overdue.

25 Section 5. The County will upon request transmit to the Union, not more than twice a year, a 26 current listing of all employees in the unit. Such list shall indicate the name of the employee, wage rate, job classification and department or unit. 27

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Section 6.

A. Authorized representatives of the Union, including shop stewards, may have
reasonable access to its members in County facilities for transmittal of information or representation
purposes, as long as the work of the county employees and services to the public are unimpaired.

B. The Union shall be allowed to provide a bulletin board for its exclusive use and
shall be allowed to place same in a common work location of the bargaining unit. Notices and
announcements shall not contain anything political or reflecting adversely upon the County, any of its
employees, or any labor organizations among its employees.

9 C. The Union shall have the right to appoint stewards within departments where its
10 members are employed under the terms of this Agreement. The department shall be furnished with
11 the names of stewards so appointed. The steward shall be allowed a reasonable time to investigate
12 grievances during regular working hours providing the work of the County employees in providing
13 service to the public is not interrupted.

D. A negotiating committee, consisting of three (3) persons may be selected from
amongst the bargaining unit employees by the Union. Such employees may be released during work
hours to attend negotiations, provided that no overtime pay obligations shall result from participation
of employees in negotiations.

18 Section 7. The County will require all new employees, hired into a position included in the
19 bargaining unit, to sign a form (in triplicate) which will inform them of the Union's exclusive
20 recognition. (One copy of the form will be retained by the County, one by the employee and the
21 original sent to the Union). The County will notify the Union of any employee leaving the bargaining
22 unit because of termination, layoff, leave of absence or dismissal.

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## ARTICLE 3: RIGHTS OF MANAGEMENT

The management of the County and the direction of the work force is vested exclusively in
King County subject to the terms of this Agreement. All matters not specifically and expressly
covered or treated by the language of this Agreement may be administered for its duration by the
County in accordance with such policy or procedures as the County from time to time may determine.

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#### ARTICLE 4: WAIVER AND COMPLETE AGREEMENT

The parties acknowledge that during the negotiations resulting in this Agreement each had the 2 unlimited right and opportunity to make demands and proposals with respect to any and all subjects 3 or matters not removed by law from the area of collective bargaining and understandings and 4 agreements arrived at by the parties after exercise of that right and opportunity are set forth in this 5 Agreement. The Employer and the Union each voluntarily and unqualifiedly waive the right and each 6 agrees that the other shall not be obligated to bargain collectively with respect to any subject or matter 7 not specifically referred to or covered in this Agreement, even though such subject or matter may not 8 have been within the knowledge or contemplation of either or both of the parties at the time they 9 negotiated or signed this Agreement. All rights and duties of both parties are specifically expressed 10 in this Agreement and such expression is all inclusive. This Agreement constitutes the entire 11 agreement between the parties and concludes collective bargaining for its term, subject only to a 12 13 desire by both parties to mutually agree to amend or supplement at any time, and except for negotiations over a successor collective bargaining agreement. 14

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#### ARTICLE 5: SAVINGS CLAUSE

Should any part hereof or any provision herein contained be rendered or declared invalid by
reason of any existing or subsequently enacted legislation or by any decree of a court of Competent
jurisdiction, such invalidation of such part or provision of this Agreement shall not invalidate the
remaining portions hereof; provided, however, upon such invalidation the parties agree to meet and
negotiate such parts or provisions affected. The remaining parts or provisions shall remain in full
force and effect.

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# ARTICLE 6: EQUAL EMPLOYMENT OPPORTUNITY

The employer or the Union shall not unlawfully discriminate against any individual with
respect to compensation, terms, conditions, or privileges of employment because of race, color,
religion, national origin, sexual orientation, marital status, age, sex, or any sensory, mental or physical
handicap. Allegations of violations of this Article may be submitted through Step 3 of the grievance
procedure set forth in Article 9 of this Agreement.

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#### **ARTICLE 7: WORK STOPPAGES AND EMPLOYER PROTECTION**

Section 1. The employer and the signatory organization agree that the public interest requires 2 efficient and uninterrupted performance of all County services and to this end pledge their best efforts 3 to avoid or eliminate any conduct contrary to this objective. Specifically, the signatory organization 4 shall not cause or condone any work stoppage, including any strike, slowdown or refusal to perform 5 any customarily assigned duties, sick leave absence which is not bona fide, or other interference with 6 County functions by employees under this Agreement and should same occur, the signatory 7 organization agrees to take appropriate steps to end such interference. Any concerted action by an 8 employee in the bargaining unit shall be deemed a work stoppage if any of the above activities have 9 occurred. 10

Section 2. Upon notification in writing by the County to the signatory organization that any
of its members are engaged in a work stoppage, the signatory organization shall immediately, in
writing, order such members to immediately cease engaging in such work stoppage and provide the
County with a copy of such order. In addition, if requested by the County, a responsible official of
the signatory organization shall publicly order such signatory organization employees to cease
engaging in such a work stoppage.

Section 3. Any employee who commits any act prohibited in this section will be subject in
accord with the County's Work Rules to the following action or penalties:

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1. Discharge.

2. Suspension or other disciplinary action as may be applicable to such employee.

Section 4. There shall be no lockouts during the life of this agreement.

#### 22 ARTICLE 8: MEDICAL, DENTAL AND LIFE INSURANCE PROGRAMS

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Section 1. King County presently has in effect group medical, dental, and life insurance plans for its employees, and agrees to maintain participation in the plans as determined by the Labor Management Insurance Committee or its successor.

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# ARTICLE 9: GRIEVANCE PROCEDURE

King County recognizes the importance and desirability of settling grievances promptly and

28 fairly in the interest of continued good employee relations and morale and to this end the following

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procedure is outlined. To accomplish this, every effort will be made to settle grievances at the lowest
 possible level of supervision.

3 Employees will be unimpeded and free from restraint, interference, coercion, discrimination
4 or reprisal in seeking adjudication of their grievance.

5 Section 1. Definition. Grievance - An allegation of a violation or misapplication of rights,
6 benefits, or conditions of employment as contained in this Agreement.

Section 2. Procedure.

Step 1. A grievance shall be presented in writing by the aggrieved employee and 8 representative, if the employee wishes, within fourteen (14) calendar days of the occurrence of such 9 grievance to the Supervisor on duty. The grievance shall specify the Article and Section of the 10 collective bargaining agreement that has been violated. The Supervisor shall gain all relevant facts 11 and shall attempt to adjust the matter and notify the employee in writing, a copy of which shall be 12 sent to the Union, within seven (7) calendar days. If a grievance is not pursued to the next higher 13 level within fourteen (14) calendar days of receipt of the Supervisor's response, it shall be presumed 14 resolved. The parties agree that a grievance may be amended prior to Step 2. 15

Step 2. If, after thorough discussion with the Supervisor, the grievance has not been 16 satisfactorily resolved, the grievance shall then be presented to the Crisis and Commitment Service 17 Coordinator. All letters, memoranda, and other written materials shall be made available for the 18 review and consideration of the Crisis and Commitment Service Coordinator. The Coordinator may 19 interview the employee and/or representative and receive any additional related evidence which may 20 be deemed pertinent to the grievance. The Coordinator shall make a written decision available to the 21 grievant and the Union within fourteen (14) calendar days. If the grievance is not pursued to the next 22 higher level within seven (7) calendar days of receipt of the Coordinator's response, it shall be 23 presumed resolved. 24

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Step 3. If, after thorough discussion with the Coordinator, the grievance has not been satisfactorily resolved, the written grievance shall then be presented to the Division Director. All letters, memoranda, and other written materials shall be made available for the review and consideration of the Division Director. The Division Director may interview the employee and/or

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representative and receive any additional related evidence which may be deemed pertinent to the
 grievance. The Division Director shall make a written decision available to the grievant and the
 Union within fourteen (14) calendar days. If the grievance is not pursued to the next higher level
 within seven (7) calendar days of receipt of the Division Director's response, it shall be presumed
 resolved.

6 Step 4. If, after thorough evaluation, the decision of the Division Director has not
7 resolved the grievance to the satisfaction of the parties, the grievance may be presented by the Union
8 to the Director of the Office of Labor Relations (OLR) or designee-the assigned labor negotiator in
9 OLR. All letters memoranda, and other written materials related to the grievance shall be made
10 available for the review and consideration of the Director or designee. The Director or designee will
11 meet with the employee(s) who presented the grievance and the Union representative, if requested.

The Director or designee shall render a decision within fourteen (14) calendar days of the
meeting or receipt of the written grievance, whichever is later.

14 Step 5. Mediation shall be the last step for disputes not eligible for arbitration as well
15 as the step prior to arbitration for all other disputes, provided the County and the Union agree to
16 mediate. The County and the Union will have thirty (30) calendar days from the mediation request
17 date to schedule a mediation date.

18 A mediator shall be mutually agreed upon by the County and the Union. The mediated
19 settlement shall be binding on the parties and, unless specifically agreed otherwise, not form a
20 precedent within the Department for any other dispute arising under this Agreement. If resolution is
21 not reached in mediation, a grievance may be referred to arbitration if it concerns the proper
22 application or interpretation of the Agreement.

Step 6. Either the County or the Union may request arbitration within thirty (30) days
of the conclusion of mediation, or if there was no mediation, of the decision of ) OLR, and must
specify the exact question which it wishes arbitrated and the remedy sought. The County and the
Union shall then select a third disinterested party to serve as an arbitrator.

In the event that the parties are unable to agree upon an arbitrator, then the arbitrator shall be
selected from a panel of seven (7) arbitrators furnished by the American Arbitration Association, or

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WA State PERC or FMCS if agreed to by the parties. The arbitrator will be selected from the list by 1 2 both the County representative and the Union, each alternately striking a name from the list until only one name remains. The arbitrator, under voluntary labor arbitration rules of the Agency, shall be 3 asked to render a decision promptly and the decision of the arbitrator shall be final and binding on 4 5 both parties.

The arbitrator shall have no power to change, alter, detract from or add to the provisions of this Agreement, but shall have the power only to apply and interpret the specific, written provisions 8 of this Agreement in reaching a decision.

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The arbitrator's fee and expenses and any court reporter's fee and expenses shall be borne equally by both parties. Each party shall bear the cost of any witnesses appearing on that party's behalf. Additionally, each party shall bear the cost of its own attorneys' fees.

No matter may be arbitrated which the County by law has no authority over, has no authority to change, or has been delegated to any civil service commission or personnel board as defined in R.C.W. 41.56.

Section 3. All newly hired and promoted employees must serve a probationary period as 15 defined in the Personnel Guidelines for the Career Service. As the Guidelines specify that the 16 probationary period is an extension of the hiring process, the provisions of this Article will not apply 17 to employees if they are discharged during their initial probationary period or are demoted during the 18 promotional probationary period for not meeting the requirements of the classification. The 19 provisions of this Article will not apply to the discharge of temporary and term-limited temporary 20 employees as they are employed at-will. Grievances brought by temporary, term-limited or 21 probationary employees involving issues other than discharge or demotion may be processed in 22 23 accordance with this Article.

Section 4. If employees have access to multiple procedures for adjudicating grievances, then 24 selection by the employee of one procedure will preclude access to other procedures; selection is to be 25 made no later than at the conclusion of Step 4 of this grievance procedure. 26

Section 5. The time limits set forth herein may be extended upon written consent of both 27 28 parties. Unless a written extension has been granted, failure of the grievant to pursue the grievance to

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the appropriate step within the time limits set forth herein shall constitute a presumption that the
 matter is resolved. A grievance may be filed at any step that is mutually agreed upon in writing by
 the County and the Union. The Union and County may agree in writing to waive any of the above
 steps.

# 5 || <u>ARTICLE 10: REDUCTION-IN-FORCE/LAYOFF/RECALL</u>

6 Section 1. Regular employees laid off as a result of a lack of work and/or shortage of funds
7 shall be laid off according to seniority within classification as set forth in Section 4 of this Article;
8 provided, however, employees serving in their initial probationary period shall be laid off prior to
9 regular employees being laid off;

Section 2. Employees laid off shall be rehired in the inverse order of layoff; namely, those
laid off last will be rehired first.

Section 3. The County agrees to notify the Union at least fourteen (14) calendar days in
advance, in writing, of any anticipated reduction in force.

Section 4. Seniority shall be defined as follows:

Length of service within the bargaining unit/classification including hours worked as a
temporary employee, as described below:

A. A career service employee in the bargaining unit who resigns and subsequently
returns to a career service bargaining unit position shall have seniority restored, provided the break in
service is twenty four (24) months or less.

20 B. Seniority shall continue to accrue during any compensated absence from service or
21 during any leave of absence without pay for periods of thirty (30) calendar days or less.

22 C. Seniority shall be retained but shall not continue to accrue during that period of an
23 authorized leave of absence without pay that exceeds thirty (30) calendar days.

D. All time worked as a temporary employee or term-limited temporary employee in a
bargaining unit position during the immediately preceding twenty four (24) months prior to an
appointment to a career service position shall be added to the employee's seniority upon such
appointment. Employees other than regular career service employees do not otherwise accrue

**28** || seniority.

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Service Employees International Union, Local 925 - Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services January 1, 2012 to December 31, 2014 030C0112 Page 9 **1 ARTICLE 11: HOURS OF WORK** 

#### Section 1.

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A. The establishment of reasonable work schedules and starting times is vested solely 3 within the purview of department management, and may be changed from time to time provided a 4 two (2) week prior notice of change is given. The two week prior notice provision shall not apply to 5 changes of assignment (for example, Day shift assigned to Court Manager; Outreach Night reassigned 6 7 to Harborview Night), the scheduling of vacation back-up or in other circumstances over which the department cannot exercise control. This provision shall not prevent employees from mutually 8 agreeing to schedule changes with the approval of the department. In the exercise of its scheduling 9 prerogative, department management will give priority to meeting the dictates of the workload. 10 Employees will continue their participation in the development of the master work schedule. Shifts 11 to be covered by vacation back-up shall normally be made available to backup staff by Friday, eight 12 (8) days before the start of the schedule. 13

B. Department management, with input from the bargaining unit, will designate a
workweek (or workweeks) consisting of seven consecutive 24-hour periods. The regular work
schedule shall consist of three shifts of nine hours and twenty minutes and one shift of nine hours and
thirty minutes for a total of 37.5 regularly scheduled hours per workweek. The County agrees that it
will not change this schedule configuration without notifying the Union and providing an opportunity
to negotiate the effects of such change, unless the change is for a limited duration due to an
emergency.

C. When annual work schedules are changed by the County, the employees may select
their desired schedule on the basis of seniority.

D. All employees shall be designated as hourly and eligible for compensation at the
overtime rate for all time worked in excess of forty (40) hours in a work week. For time worked in
excess of 37.5 hours in a work week, but not more than 40 hours, employees will be compensated at
the regular straight-time rate. Employees must receive authorization in advance for work in excess of
their regular scheduled shifts.

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(1) Overtime shall be computed in fifteen (15) minute increments.

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(2) By mutual agreement between the employee and supervisor, the employee
 may receive compensatory time in lieu of pay, at the rate of one hour for each hour in excess of 37.5
 but less than forty in a workweek, and one and one-half hour for each hour worked in excess of forty
 in a workweek. The employee must request compensatory time in advance for each incident of
 overtime work.

6 (3) Employees who work on a holiday will receive the overtime rate of pay for
7 all holiday time worked, in addition to the regular straight-time rate of pay for all time worked.
8 Employees with a vacation balance of less than 200 hours may elect to receive compensatory time at
9 the rate of 1.5 times all time worked on a holiday, in addition to the regular rate of pay for all time
10 worked.

(4) An employee who is required to be on stand-by to appear in Court during
scheduled time off may elect to be compensated for the time on stand-by with one-half of the
employee's regular hourly rate, or compensatory time at the rate of one-half hour for each hour on
stand-by. Stand-by time shall be calculated in 15 minute increments, and begins when the Court
Manager notifies the employee that he/she is scheduled to be in Court that day, and ends when the
employee reports to Court, or is notified that the Court appearance is cancelled.

17 (5) If an employee reports to Court during scheduled time off he/she may
18 choose to be paid or receive compensatory time at the regular or overtime rate, as applicable, for one
19 hour or actual time worked, whichever is greater.

20 (6) An employee may elect to receive compensatory time in lieu of cash for
21 attendance at staff meetings or mandatory training outside the employee's scheduled work shift.

(7) Accrued compensatory time will be cashed out at the end of each calendar
year, unless the employee requests and is approved to carry over a compensatory time balance, not to
exceed 37.5 hours into the following year.

E. Due to the crisis response nature of the work, employees will not have scheduled
meal periods or rest periods. Employees are, however, entitled to intermittent rest periods, and are
entitled to a thirty (30) minute meal period as close as possible to between two (2) and five (5) hours
after the beginning of their work shift. Employees will remain subject to call and in paid status
during such rest periods and meal periods.

# **ARTICLE 12: VACATIONS**

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Section 1. Regular full-time employees shall receive vacation benefits as indicated in the following table:

#### EQUIVALENT ANNUAL VACATION

## FOR FULL-TIME EMPLOYEE WORKING 37.5 HOUR SCHEDULE

	Years of Service	Maximum Annual Vacation Accrual	
		Hours	Days
Upon hire to end of year	5	90	12 days
Upon beginning of year	6	112.5	15 days
Upon beginning of year	9	120	16 days
Upon beginning of year	11	150	20 days
Upon beginning of year	17	157.5	21 days
Upon beginning of year	18	165	22 days
Upon beginning of year	19	172.5	23 days
Upon beginning of year	20	180	24 days
Upon beginning of year	21	187.5	25 days
Upon beginning of year	22	195	26 days
Upon beginning of year	23	202.5	27 days
Upon beginning of year	24	210	28 days
Upon beginning of year	25	217.5	29 days
Upon beginning of year	26	225	30 days

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Section 2. Employees shall expend vacation credits on an hour-for-hour basis for regularly scheduled shifts and shall be paid for vacations at the salary in effect at the time of vacation or upon termination. In cases of death, payment of unused vacation benefits shall be made to the employee's

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1 || estate, or, in applicable cases, as provided by R.C.W., Title 11.

Section 3. Employees may accrue up to 450 hours of vacation. Employees shall use vacation
leave beyond the maximum accrual amount prior to December 31 of each year. Failure to use
vacation leave beyond the maximum accrual amount will result in forfeiture at the end of the year of
the vacation leave beyond the maximum accrual amount unless a carryover of vacation leave is
approved in accordance with County procedures.

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7 Section 4. Employees with at least six months service who leave King County employment
8 for any reason will be paid for their unused vacation up to the maximum specified herein.

Section 5. Employees shall submit their initial vacation requests prior to the first of February 9 each year. Division management shall develop a preliminary vacation schedule for the twelve month 10 period of March 1 to February 29, granting to the extent possible, requested vacation dates in the 11 order established by the random draw. Vacation requests for the first round shall be in increments of 12 not less than one week's duration and not more than four weeks' duration during June, July, August, 13 14 and December. A week is defined as Saturday through Friday and any portion of a week counts as a 15 week for vacation draw requests. Three (3) employees may be scheduled for vacation at any time unless a greater number is approved by the Crisis and Commitment Coordinator. Additional vacation 16 17 periods may be granted to requesting employees in the reverse of the order established by the random 18 draw, using new requests submitted for this second round. Requests for the second round shall be limited to not more than two weeks. Following completion of rounds one and two described above, 19 the final vacation schedule shall be posted on or before the first of March each year. The order 20 established by the random draw shall be revised in successive year(s) by moving those employees 21 who did not receive their first requested dates to the top of the list in the same order. New employees 22 shall be placed at the bottom of the list at the time of their employment. 23

Section 6. All vacation requests made after the first and second rounds shall be granted where
possible and on a first-come basis, but only with the mutual agreement of department management
and the employee. If more requests are received simultaneously than can be scheduled, the conflict
shall be resolved by awarding the time off to the employee with the most accumulated time (vacation
and compensatory time). Requests for additional vacation and use of compensatory time on a first-

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come basis shall be submitted no earlier than the Friday which is four weeks in advance of the week
 time off is desired, except as needed for time off to take advantage of training opportunities. (For
 example, if an employee wishes to have Wednesday of week 26 off, s/he may submit the request no
 earlier than Friday of week 21.) Vacation requested and scheduled on a first-come basis may be taken
 in one-half (1/2) hour increments.

6 Section 7. After the posting of vacation schedules, employees shall be permitted to exchange
7 vacation periods with the approval of the department.

8 Section 8. Cancellation by an employee of any scheduled vacation should be given to the
9 supervisor at least thirty (30) days in advance of the scheduled vacation. Excess vacation accruals
10 which result from cancellation of a previously scheduled vacation by an employee shall be forfeited at
11 the end of each calendar year.

# 12 ARTICLE 13: SICK LEAVE

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Section 1. Accrual. Every regular full-time and part-time employee shall accrue sick leave benefits at a monthly rate equal to 0.04616 for each hour in pay status up to a maximum of seven and a half (7-1/2) hours per month. The employee is not entitled to sick leave if not previously earned. There shall be no limit to the hours of sick leave benefits accrued by an employee.

Section 2. Vacation as Extension of Sick Leave. During the first six months of full-time
service a regular employee may, at the Crisis and Commitment Coordinators discretion, be permitted
to use any accrued vacation as an essential extension of used sick leave. If an employee does not
work a full six (6) months, any vacation credit used for sick leave must be reimbursed to the County
upon termination. This section does not limit an employee's use of accrued leave for a qualifying
event under the Washington Family Care Act.

23 Section 3. Minimum Sick Leave Usage. Sick leave may be used in one-half (1/2) hour
24 increments at the discretion of the Crisis and Commitment Coordinator.

25 Section 4. Immediate Family Definition. For purposes of this article, "immediate family"
26 shall be limited to the children, parents, siblings and spouse or domestic partner of the employee, son27 in-law, daughter-in-law, grandparents, grandchildren, father-in-law, mother-in-law, domestic
28 partner's child, domestic partner's parents and spouse's children.

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Section 5. Separation from Employment. Separation from or termination of County
 employment, except by reason of retirement, or lay-off due to lack of work, funds, efficiency reasons
 or separation for non disciplinary medical reasons, shall cancel all sick leave accrued to the employee
 as of the date of separation or termination. Should the employee resign in good standing, be
 separated for non-disciplinary medical reasons or be laid off, and return to the County within two
 years, accrued sick leave shall be restored, but the restoration shall not apply where the former
 employment was in a term limited temporary position.

8 Section 5.1. Retirement and/or Death Benefit. Employees eligible to accrue sick leave and
9 who have successfully completed at least five (5) years of county service and who retire as a result of
10 length of service or who terminate by reason of death shall be paid, or their estates paid or as
11 provided by Title 11 R.C.W., as applicable, an amount equal to thirty-five (35) percent of their
12 unused, accumulated sick leave multiplied by the employee's rate of pay in effect upon the date of
13 leaving county employment less mandatory withholdings.

Section 6. Use Prior to Unpaid Leave. An employee must use all of his or her sick leave 14 15 before taking unpaid leave for his or her own health reasons. If the injury is compensable under the county's workers compensation program, then the employee has the option to augment or not 16 augment time loss payments with the use of accrued sick leave. For a leave for family reasons, the 17 employee shall choose at the start of the leave whether the particular leave would be paid or unpaid; 18 but when an employee chooses to take paid leave for family reasons he or she may set aside a reserve 19 of up to eighty (80) hours of accrued sick leave. An employee who has exhausted all of his or her 20 sick leave may use accrued vacation leave before going on leave of absence without pay, if approved 21 by the Crisis and Commitment Coordinator. This section does not limit an employee's use of leave 22 for a qualifying event under the Washington Family Care Act. 23

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Section 7. Uses of Sick Leave. Sick leave shall be used for the following reasons:

25 Section 7.1. The employee's bona fide illness; but an employee who suffers an occupational
26 illness may not simultaneously collect sick leave and worker's compensation payments in a total
27 amount greater than the net regular pay of the employee;

28

Section 7.2. The employee's incapacitating injury, but:

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A. An employee injured on the job illness may not simultaneously collect sick leave 1 and worker's compensation payments in a total amount greater than the net regular pay of the 2 employee; though an employee who chooses not to augment his or her worker's compensation time 3 loss pay through the use of sick leave shall be deemed on unpaid leave status; 4 B. An employee who chooses to augment workers compensation payments with the 5 use of accrued sick leave shall notify the workers compensation office in writing at the beginning of 6 7 the leave; C. An employee may not collect sick leave and workers compensation for physical 8 incapacity due to any injury or occupational illness which is directly traceable to employment other 9 10 than with the County. Section 7.3. The employees' exposure to contagious diseases and resulting quarantine. 11 Section 7.4. A female employee's temporary disability caused by or contributed to by 12 pregnancy and childbirth. 13 Section 7.5. Employee keeping health care appointments, provided that employees shall 14 make a reasonable effort to schedule appointments on their time off in order to minimize the impact 15 on Department operations. 16 Section 7.6. To care for the employee's child if the child has an illness or health condition 17 18 which requires treatment or supervision from the employee; 19 Section 7.7. To care for other family members, if: A. The employee has been employed by the County for twelve (12) months or more 20 and has worked a minimum of one thousand forty hours (1040) in the preceding twelve (12) months; 21 **B.** The family member is the employee's spouse or domestic partner, the employee's 22 child, a child of the employee's spouse or domestic partner, the parent of the employee, employee's 23 spouse or domestic partner or an individual who stands or stood in loco parentis to the employee, the 24 employee's spouse or domestic partner; and 25 26 **C.** The reason for the leave is one of the following: (1) The birth of a son or daughter and care of the newborn child, or placement 27 with the employee of a son or daughter for adoption or foster care, if the leave is taken within twelve 28 Service Employees International Union, Local 925 - Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services January 1, 2012 to December 31, 2014 030C0112

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months of the birth, adoption or placement; 1

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(2) The care of the employee's child or child of the employee's spouse or 2 domestic partner whose illness or health condition requires treatment or supervision by the employee; 3 4 or

(3) Care of a family member who suffers from a serious health condition. Employees who are eligible for leave benefits may use accrued paid leave balances (sick leave, vacation, compensatory time) for family care as provided by the Washington Family 8 Care Act.

Section 8. King County Family and Medical Leave. Bargaining unit members shall be 9 granted benefits consistent with all provisions of the King County Family and Medical Leave Act 10 (KCFML), K.C.C. 3.12.220(I). An employee may take a total of up to eighteen (18) weeks unpaid 11 leave for his or her own serious health condition, and for family reasons as provided in sections 7.5 12 and 7.6 combined, within a twelve (12) month period. The leave may be continuous, which is 13 consecutive days or weeks, or intermittent, which is taken in whole or partial days as needed. 14 15 Intermittent leave is subject to the following conditions:

Section 8.1. When leave is taken after the birth or placement of a child for adoption or foster 16 care, an employee may take leave intermittently or on a reduced leave schedule only if authorized by 17 18 the Crisis and Commitment Coordinator.

Section 8.2. An employee may take leave intermittently or on a reduced schedule when 19 medically necessary due to a serious health condition of the employee or family member of the 20 21 employee; and

Section 8.3. If an employee requests intermittent leave or leave on a reduced leave schedule, 22 under Section 8.2 above, that is foreseeable based on planned medical treatment, the appointing 23 authority may require the employee to transfer temporarily to an available alternative position for 24 which the employee is qualified and that has equivalent pay and benefits and that better 25 accommodates recurring periods of leave than the regular position of the employee. 26

Section 8.4. Use of Donated Leave. Use of donated leave shall run concurrently with the 27 28 eighteen work week family medical leave entitlement.

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1	Section 8.5. The county shall continue its contribution toward health care during any unpaid			
2	leave taken under Section 8.			
3	Section 9. Department management is responsible for the proper administration of the sick			
4	leave benefit. Verification from a licensed health care provider may be required to substantiate the			
5	health condition of the employee or family member for leave requests.			
6	Section 10. An employee who returns from unpaid family or medical leave within the time			
7	provided in this Article is entitled, subject to bona fide layoff provisions, to:			
8	A. The same position he or she held when the leave commenced; or			
9	<b>B.</b> A position with equivalent status, benefits, pay and other terms and conditions of			
10	employment; and			
11	C. The same seniority accrued before the date on which the leave commenced.			
12	Section 11. Failure to return to work by the expiration date of the leave of absence may be			
13	cause for removal and result in termination of the employee from county service.			
14	Section 12. Bereavement Leave.			
15	A. Regular and term-limited temporary, full-time employees shall be entitled to three			
16	(3) scheduled shifts of bereavement leave per year due to death of members of their immediate			
17	family. Regular part-time employees shall be entitled to bereavement leave prorated according to			
18	their scheduled hours of work per workweek.			
19	B. Regular, full-time employees who have exhausted their bereavement leave shall be			
20	entitled to use sick leave in the amount of three (3) scheduled shifts for each additional death of a			
21	member of the employee's immediate family. Regular part-time employees shall be entitled to use			
22	sick leave prorated according to their scheduled hours of work per workweek.			
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	Service Employees International Union, Local 925 - Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services January 1, 2012 to December 31, 2014 030C0112 Page 18			

## **ARTICLE 14: HOLIDAYS**

Section 1. All regular employees shall be granted the holidays provided in R.C.W. 1.16.050 which currently lists the following holidays with pay:

New Year's Day	January 1st
Martin Luther King, Jr.'s Birthday	Third Monday in January
President's Day	Third Monday in February
Memorial Day	Last Monday in May
Independence Day	July 4th
Labor Day	First Monday in September
Veteran's Day	November 11th (or County observed Holida
Thanksgiving Day	Fourth Thursday in November
Day after Thanksgiving	
Christmas Day	December 25th

and any designated by public proclamation of the chief executive of the state as a legal holiday.
Holidays shall commence at 12:01 a.m. and end at midnight. In addition, each employee shall receive
two (2) additional personal holidays. These days shall be administered through the vacation plan.
One day (7.5 hours) shall accrue to all employees in a pay status as of the first of October and the
second day (7.5 hours) shall accrue to all employees in a pay status as of the first of November of
each year. Employees will be able to use these days in the same manner as they use vacation days
earned.

Section 2. Employees will be paid at the overtime rate for all time worked on a holiday, in
addition to the regular straight-time rate of pay. An employee must be in a pay status on the
employee's scheduled working day prior to and the employee's scheduled working day after the
holidays set forth above in order to receive holiday pay.

2.A. When a holiday falls on an employee's scheduled day off, the employee will

|| receive 7.5 hours holiday pay at the straight time rate.

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2.B. When a holiday falls on an employee's scheduled work day, and the employee
 does not work, the employee will receive 7.5 hours holiday pay at the straight time rate, and must use
 accrued vacation, sick leave, or compensatory time as appropriate for the remainder of the scheduled
 time for that shift.

5 2.C. Employees with a vacation balance of less than 200 hours may elect to receive
6 compensatory time at the rate of 1.5 times all time worked on a holiday, in addition to the regular rate
7 of pay for all time worked.

8 Section 3. In the event there is a requirement to increase staffing on the recognized holidays,
9 employees will participate in developing changes to the master work schedule as provided in
10 Section 1 of Article 11.

Section 4. Procedures for determining holiday coverage will be developed by a joint labormanagement committee.

Section 5. After the final vacation schedule is posted, on or before the first of March each
year - a procedure for Holiday coverage for the remaining seven (7) holidays of the year and the first
three (3) holidays of the subsequent year will be developed. Whenever possible, holiday assignments
will be based on volunteers from the staff. However, if there are insufficient volunteers, management
will assign staff from the potential working pool. Assignment will be based on a number of factors
including the number of other major holidays worked and the general work schedule.

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## ARTICLE 15: EMPLOYEE RIGHTS

Section 1. The off-duty activities of employees shall not be cause for disciplinary action
unless said activities are detrimental to the employee's work performance or the program of the
agency or present a conflict of interest.

Section 2. If at any level, the County determines to bring disciplinary action against any
career service employee, such disciplinary action shall be for just cause, shall be in compliance with
county policy and the employee shall be apprised of his/her rights of appeal and representation as
provided for in the Grievance Procedure of this Agreement.

27 Section 3. The employee and/or representative may examine the employee's personnel file(s)
28 if the employee so authorizes in writing. Material placed into the employee's file(s) relating to job

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performance or personal character shall be brought to his or her attention. The employee may
 challenge the propriety of including it in the file(s). The employee shall have the right to insert
 documentation into the file(s), providing such documentation is relevant to the challenge.
 Unauthorized persons shall not have access to employee files or other personal data relating to their
 employment.

6 Section 4. No employee shall be required to use equipment which is not in a safe condition.
7 In the event an employee discovers or identifies unsafe equipment, he/she will immediately notify the
8 immediate supervisor in writing. Employees will not be disciplined for reporting unsafe equipment
9 or working conditions to their immediate supervisor. Said equipment shall be repaired or replaced if
10 the employer determines the equipment to be unsafe. At such time as the employer determines the
equipment to be safe, the employee will be advised in writing.

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# **ARTICLE 16: MISCELLANEOUS**

Section 1. All employees who have been authorized to use their own transportation on
County business shall be reimbursed at the rate established by County Council action. Employees
required to attend mandatory staff meetings on their day off will be reimbursed for mileage and
parking.

17 Section 2. The Union and the County recognize that the nature of the services offered by the 18 County necessitates the use of temporary employees (commonly referred to as extra-help employees). 19 These employees are part of the bargaining unit and subject to the terms of the Agreement. 20 Temporary employees are not eligible for vacation, sick leave, holiday, medical, dental or other 21 insurance benefits. However term-limited temporary employees are eligible for all benefits contained 22 in this agreement. The County agrees that these employees are supplementary to the regular work 23 force and shall not be used to displace regular employees or undermine the integrity of the bargaining 24 unit. Temporary and term-limited temporary employees are considered at-will and may be terminated 25 without recourse to the just cause provisions or the grievance procedures in Article 9. Just cause 26 provisions and the grievance procedure will apply to all other forms of disciplinary action.

27 Section 3. The County may provide employees release time to attend training programs that
28 will be beneficial to their job performance. Notice of all such training opportunities which

Service Employees International Union, Local 925 - Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services January 1, 2012 to December 31, 2014 030C0112 Page 21

management deems appropriate will be made available to all employees in writing. If the County
 requires attendance at such training programs, the County will pay the expenses incurred.

3 Section 4. Changes in written procedural guidelines or other work rules or regulations will be
4 implemented only upon written notification of revisions. No employee shall be held responsible for
5 violation of a written instruction, regulation, rule or guideline provided oral instructions to do so were
6 received from supervisory personnel.

7 Section 5. The County and the Union agree to establish a Labor-Management Committee. 8 The purpose of the Committee is to discuss matters of concern to either party, and promote effective 9 labor-management communications. Meetings shall be scheduled upon request of either the Crisis 10 and Commitment Coordinator or Union Representative (or designee), at a time mutually agreed by 11 the parties. Up to three members of the bargaining unit shall be entitled to participate in Committee 12 meetings. Employees may be released during work hours to attend Committee meetings, except that 13 no overtime obligation will result from Committee activities. As soon as practical after the execution 14 of this Agreement, the parties agree to convene the Labor-Management Committee to consider (and 15 to agree to collective bargaining agreement (CBA) modifications as appropriate) issues, including but 16 not limited to holiday assignments and holiday pay as outlined in Article 14 sections 2(A) and 2(B).

Section 6. Promotions shall be made in accordance with the King County Personnel
Guidelines. Any employee who is promoted within the Division and does not successfully complete
the probationary period for the position to which promoted, shall have a right to return to his/her
former position if it is vacant and available; this includes employees promoted out of the bargaining
unit. If the former position is not available, and the employee is separated from the promotional
position during the probationary period, the re-hire provisions of Article 10 Section 2 will apply.

23 Section 7. Job Sharing. County Designated Mental Health Professionals may be permitted
24 to job share or to work part-time when practicable based on staffing requirements, budget constraints,
25 and at management's prerogative.

Section 8. COPE. King County shall, upon receipt of a written authorization form that
 conforms to legal requirements, deduct from the pay of such bargaining unit employee the amount of
 contribution the employee voluntarily chooses for deduction for political purposes and shall transmit

Service Employees International Union, Local 925 - Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services January 1, 2012 to December 31, 2014 030C0112 Page 22

1 || the same to the Union.

## 2 ARTICLE 17: WAGE RATES

Section 1. New career service employees shall be hired at Step 1 of their respective pay range
or a higher step at the discretion of management. Employees hired at Step 1 shall be advanced to
Step 2 after the successful completion of a probation period of at least six (6) months, which may be
extended to up to twelve (12) months by the hiring authority. Non-probationary career service
employees on Step 2 through Step 10 will receive a one step increase effective January 1 of each year.
Section 2. Temporary employees including term limited temporaries will be paid per the

Section 2. Temporary employees including term limited temporaries will be paid per the following schedule and increases in succeeding years per sections 2 and 3 of this Article:

0 - 320 hours worked	90% of Step 1
321 - 640 hours worked	100% of Step 1
641 + hours worked or previous employment as a King	

Section 3. Term Limited Temporary employees. The County may employ term limited temporary employees as defined in County Ordinance.

18 Section 4. Payroll System. The parties agree the County has the right to implement a
19 common biweekly payroll system that will standardize pay practices and Fair Labor Standards Act's
20 work weeks. The parties agree that applicable provisions of the collective bargaining agreement may
21 be re-opened at any time by the County for the purpose of negotiating these standardized pay
22 practices, to the extent required by law.

Section 5. Cost-of-living Adjustment (COLA). The parties agree that COLA will be paid
to bargaining unit members, for each of the years covered by this CBA, pursuant to the terms and
conditions of the Union Coalition COLA Memorandum of Agreement (document code:
000U0310\_COLA-2011\_030) signed by SEIU Local 925 on November 8, 2010, attached as
Addendum B.

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1	ARTICLE 18: DURATION
2	This Agreement shall become effective when ratified by the parties, including adoption as an
3	ordinance by the King County Council, and covers the period January 1, 2012 through and including
4	December 31, 2014. Written notice of desire to modify this agreement shall be served by either party
5	upon the other at least sixty (60) days prior to the date of expiration.
6	
7	APPROVED this <u>3RD</u> day of <u>OCTORER</u> , 2012.
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11	By: Dow Cont
12	King County Executive
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19	Ida Koravie
20	Ida Kovacic, Organizer/Representative
21	Service Employees International Union, Local 925
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20	Service Employees International Union, Local 925 - Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services January 1, 2012 to December 31, 2014 030C0112 Page 24

# ATTACHMENT B

Union Code: A4

cba Code: 030

# ADDENDUM A Service Employees International Union, Local 925 Involuntary Commitment Specialists

# King County Hourly Squared Pay Schedule

Job Class Code	PeopleSoft Job Code	Classification Title	Pay Range
3111100	311101	Involuntary Commitment Specialist	60

Temporary Employees		
0 - 320 Hours Worked	90% of pay Range 60, Step 1	
321 - 640 Hours Worked	100% of pay Range 60, Step 1	
641 + Hours Worked or Previous employment as a King County Designated Mental Health Professional	110% of pay Range 60, Step 1	

#### ATTACHMENT C

#### ADDENDUM B

#### MEMORANDUM OF AGREEMENT BY AND BETWEEN KING COUNTY AND SERVICE EMPLOYEES INTERNATIONAL UNION, LOCAL 925 ADDRESSING THE 2011 BUDGET CRISIS

WHEREAS, the County is experiencing a financial crisis with a projected General Fund revenue shortfall of \$60 million;

WHEREAS, effective January 1, 2011, the County will eliminate hundreds of positions;

WHEREAS, the parties have an interest in preserving as many positions as possible;

WHEREAS, the employees represented by Service Employees International Union, Local 925 -Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services

cba Code	Union	Contract
030	SEIU, Local 925	Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services

WHEREAS, the national financial crisis, the County's structural financial imbalance, and declining revenues have significantly impacted the County's ability to pay Cost of Living adjustments to its employees;

WHEREAS, the parties will through this Agreement help to preserve essential services and reduce layoffs necessary during 2011.

NOW THEREFORE, King County and Service Employees International Union, Local 925 agree as follows.

1. The parties have negotiated that all employees covered by collective bargaining agreements that are open on the subject of 2011 Cost of Living pay adjustments and represented by the aforementioned Unions will not receive a 2011 Cost of Living pay adjustment.

The parties agree that wages will be increased by percentage amounts shown below:

#### A. 2012 COLA

Employees shall be eligible to receive 90% of the annual average growth rate of the bi-monthly Seattle-Tacoma-Bremerton Area Consumer Price Index for

Addressing King County 2011 Budget Crisis - 2011 COLA Service Employees International Union, Local 925 - Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services 000U0310\_COLA-2011\_030 Page 1

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## ADDENDUM B

Urban Wage Earners and Clerical Workers (CPI-W, July of the previous year to June of the current year). Zero floor and no ceiling.

B. 2013 COLA

Employees shall be eligible to receive 95% of the annual average growth rate of the bi-monthly Seattle-Tacoma-Bremerton Area Consumer Price Index for Urban Wage Earners and Clerical Workers (CPI-W, July of the previous year to June of the current year). Zero floor and no ceiling.

C. 2014 COLA

Employees shall be eligible to receive 95% of the annual average growth rate of the bi-monthly Seattle-Tacoma-Bremerton Area Consumer Price Index for Urban Wage Earners and Clerical Workers (CPI-W, July of the previous year to June of the current year). Zero floor and no ceiling.

The parties agree when significant shifts in economic and fiscal conditions occur during the term of this agreement, the parties agree to reopen negotiations for COLA when triggered by either an increase in the King County unemployment rate of more than 2 percentage points compared with the previous year or a decline of more than 7% in County retail sales as determined by comparing current year to previous year. Data will be derived from Washington State Department of Revenue. By no later than July 30th of each year of this agreement, the county will assess whether the economic measurements listed above trigger contract reopeners on COLA for the subsequent year.

2. Employees covered by this Agreement will be eligible to receive, in 2011, 2012, 2013 and 2014, other forms of compensation adjustments as provided for in their collective bargaining agreement.

3. As determined by the County, savings generated by forgoing a 2011 Cost of Living pay adjustment shall be applied by the County in such a way as to reduce the loss of jobs held by bargaining unit members covered by the terms of this Agreement.

4. The County agrees to maintain the benefits negotiated in the Joint Labor Management Insurance Committee for 2011 through 2012.

5. The parties acknowledge that all parties have fulfilled their obligations to engage in collective bargaining over the subjects contained in this Agreement.

6. The parties acknowledge that this Agreement is subject to approval by the King County Council and ratification by the membership of the aforementioned Unions.

7. Any dispute regarding the interpretation and/or application of this Agreement shall be handled pursuant to the terms of the applicable Union's grievance procedure, provided that if more than one bargaining unit has the same or similar dispute, the grievances shall be consolidated.

Addressing King County 2011 Budget Crisis - 2011 COLA Service Employees International Union, Local 925 - Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services 000U0310\_COLA-2011\_030 Page 2

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## **ADDENDUM B**

8. The parties agree that this Memorandum of Agreement shall be in effect through December 31, 2014.

9. The parties hereby agree that if, subsequent to the execution of this Agreement, the County reaches an agreement with the Amalgamated Transit Union, Local 587 (ATU) related to the 2011 COLA that is more favorable, this entire agreement will be reopened for negotiations for those bargaining units eligible for interest arbitration.

For Service Employees International Union, Local 925:

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16v, 8,2010 Date

For King County:

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Patti Cole-Tindall, Director Office of Labor Relations King County Executive Office

11-8-2010 Date

Addressing King County 2011 Budget Crisis - 2011 COLA Service Employees International Union, Local 925 - Involuntary Commitment Specialists - Mental Health, Department of Community and Human Services 000U/0310\_COLA-2011\_030 Page 3

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