

KING COUNTY STRATEGIC PLAN

Working Together for One King County

Vision Statement

King County: a diverse and dynamic community with a healthy economy and environment where all people and businesses have the opportunity to thrive.

Mission Statement

King County government provides fiscally responsible, quality-driven local and regional services for healthy, safe, and vibrant communities.

Guiding Principles

Collaborative • Service-oriented • Results–focused • Accountable
Innovative • Professional • Fair and Just

Goals

What we deliver

How we deliver

Justice and Safety

Support safe communities and accessible justice systems for all.

1. Keep people safe in their homes and communities
2. Ensure fair and accessible justice systems
3. Ensure offending individuals are appropriately detained or sanctioned
4. Decrease damage or harm in the event of a regional crisis

Health and Human Potential

Provide opportunities for all communities and individuals to realize their full potential.

1. Increase the number of healthy years that residents live
2. Protect the health of communities
3. Support the optimal growth and development of children and youth
4. Ensure a network of integrated and effective health and human services is available to people in need

Economic Growth and Built Environment

Encourage a growing and diverse King County economy and vibrant, thriving and sustainable communities.

1. Support a strong, diverse and sustainable economy
2. Meet the growing need for transportation services and facilities throughout the county
3. Shape a built environment that allows communities to flourish
4. Preserve the unique character of our rural communities in collaboration with rural residents

Environmental Sustainability

Safeguard and enhance King County’s natural resources and environment.

1. Protect and restore water quality, biodiversity, open space, and ecosystems
2. Encourage sustainable agriculture and forestry
3. Reduce climate pollution and prepare for the effects of climate change on the environment, human health, and the economy
4. Minimize King County’s operational environmental footprint

Service Excellence

Establish a culture of customer service and deliver services that are responsive to community needs.

1. Improve our customers’ satisfaction with King County
2. Build a culture of performance and improve the effectiveness and efficiency of county programs, services, and systems
3. Foster an ethic of working together for King County
4. Increase access to King County services, personnel, and information

Financial Stewardship

Exercise sound financial management and build King County’s long-term fiscal strength.

1. Keep the county’s cost of doing business down, including keeping growth in costs below the rate of inflation
2. Plan for the long-term sustainability of county services
3. Provide the public with choices about which services -King County delivers within existing resources and for which services they would like to provide additional funding

Public Engagement

Promote robust public engagement that informs, involves, and empowers people and communities.

1. Expand opportunities to seek input, listen, and respond to residents
2. Empower people to play an active role in shaping their future
3. Improve public awareness of what King County does

Quality Workforce

Develop and empower King County government’s most valuable asset, our employees.

1. Attract and recruit a talented county workforce
2. Develop and retain quality employees
3. Utilize employees in an efficient, effective, and productive manner

Immediate Priorities

1

Set standards and expectations for the immediate improvement of customer service

2

Build lasting regional partnerships

3

Stabilize the long-term structural budget problem

4

Build a culture of performance

5

Empower our workforce and work together as one King County

6

Implement the King County Strategic Plan



King County

Office of Performance, Strategy and Budget

www.kingcounty.gov/strategicplan

