

Metro Service and Ridership Recovery Update

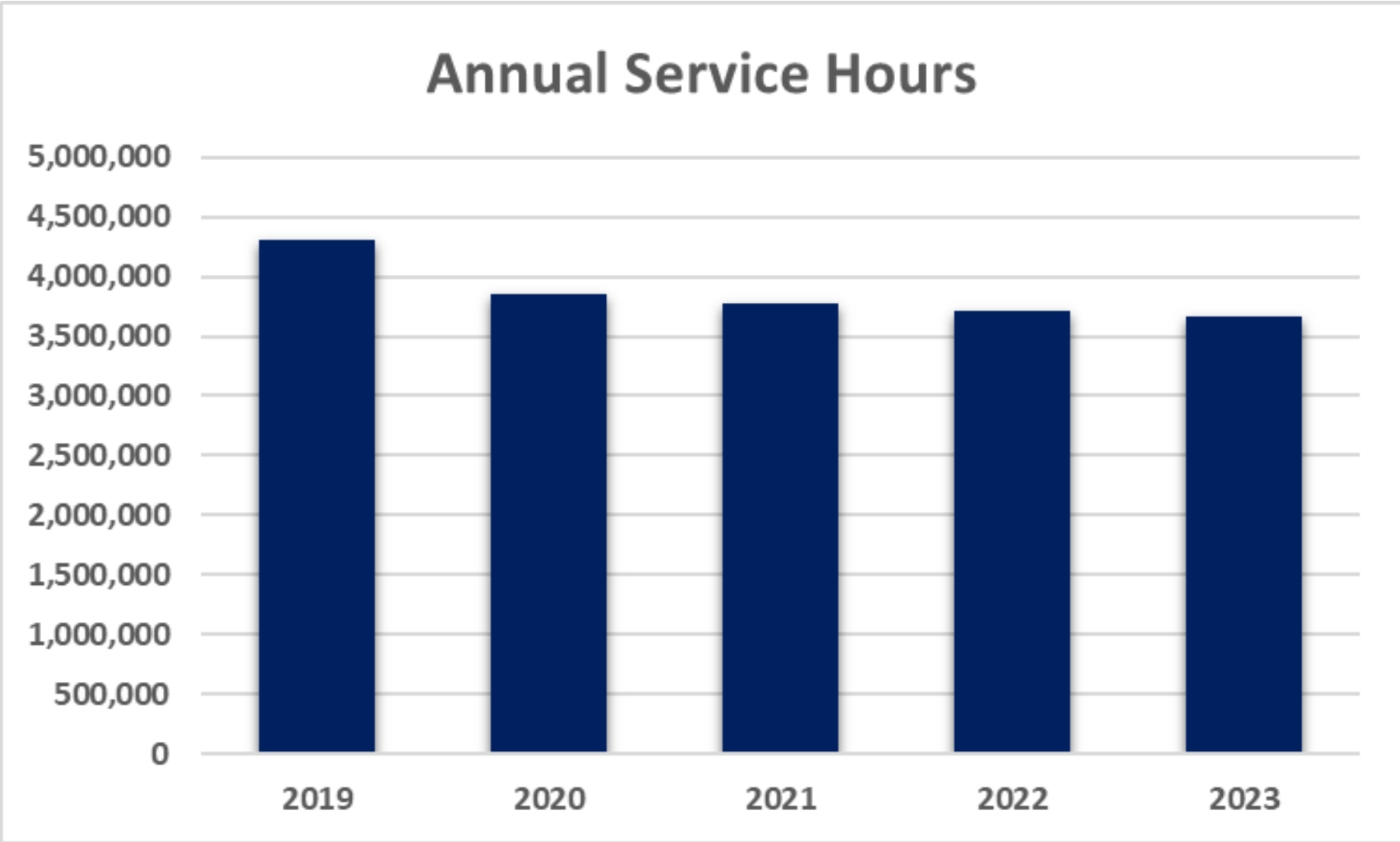
Regional Transit Committee
November 15, 2023



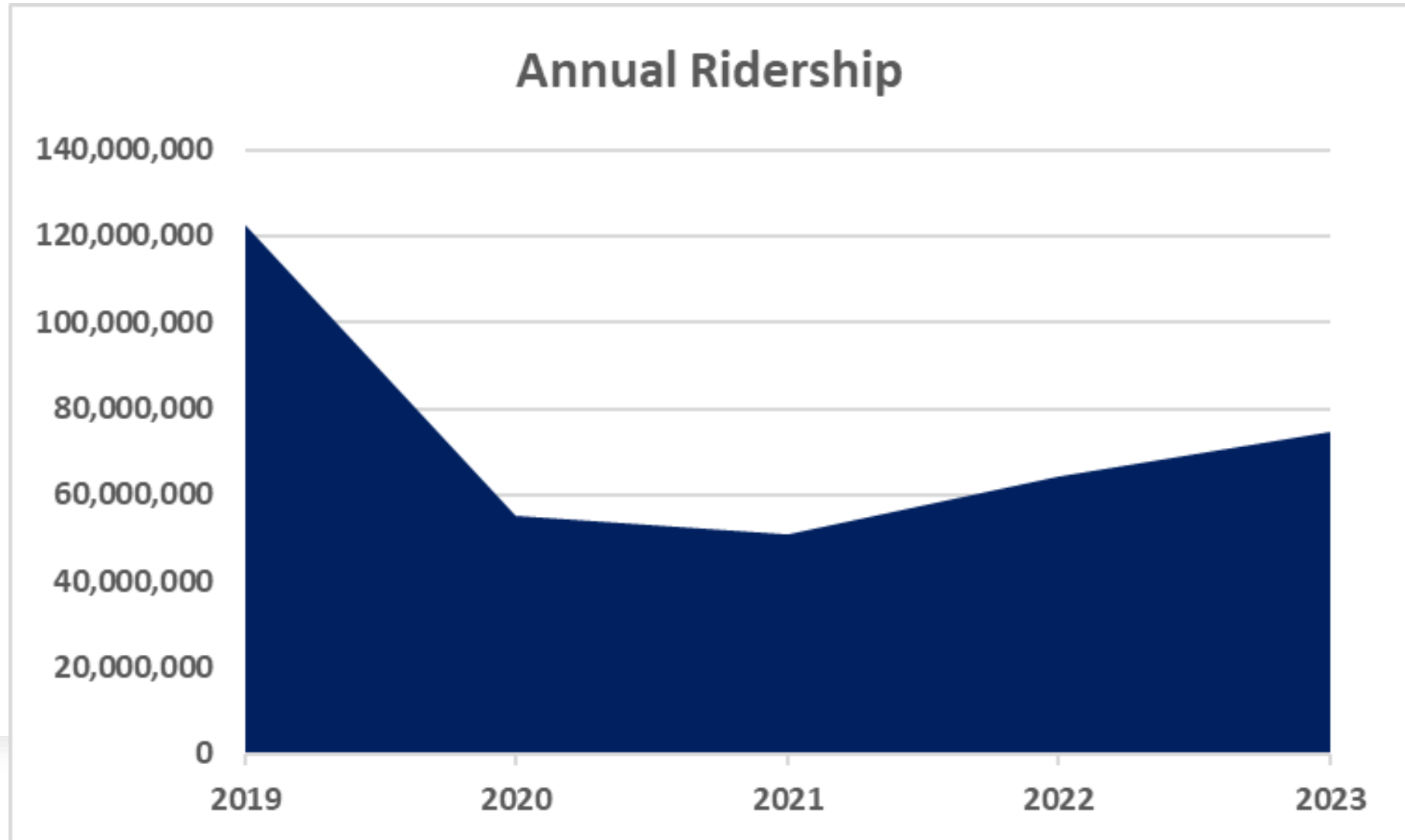
What policies inform service and ridership recovery?

- **Metro Connects:**
 - Long-range plan and vision for the 2050 network.
- **Strategic Plan for Public Transportation:**
 - 10-year (2021-2031) mission and vision that establishes 10 goals, along with objectives, outcomes, and strategies to achieve them.
- **Service Guidelines:**
 - Established criteria and processes that Metro uses to analyze and plan changes to the transit system. The guidelines align with Metro's mission, vision, and goals, as outlined in its Strategic Plan, and help Metro grow toward the networks in Metro Connects.

Service Recovery



Ridership Recovery



System Evaluation

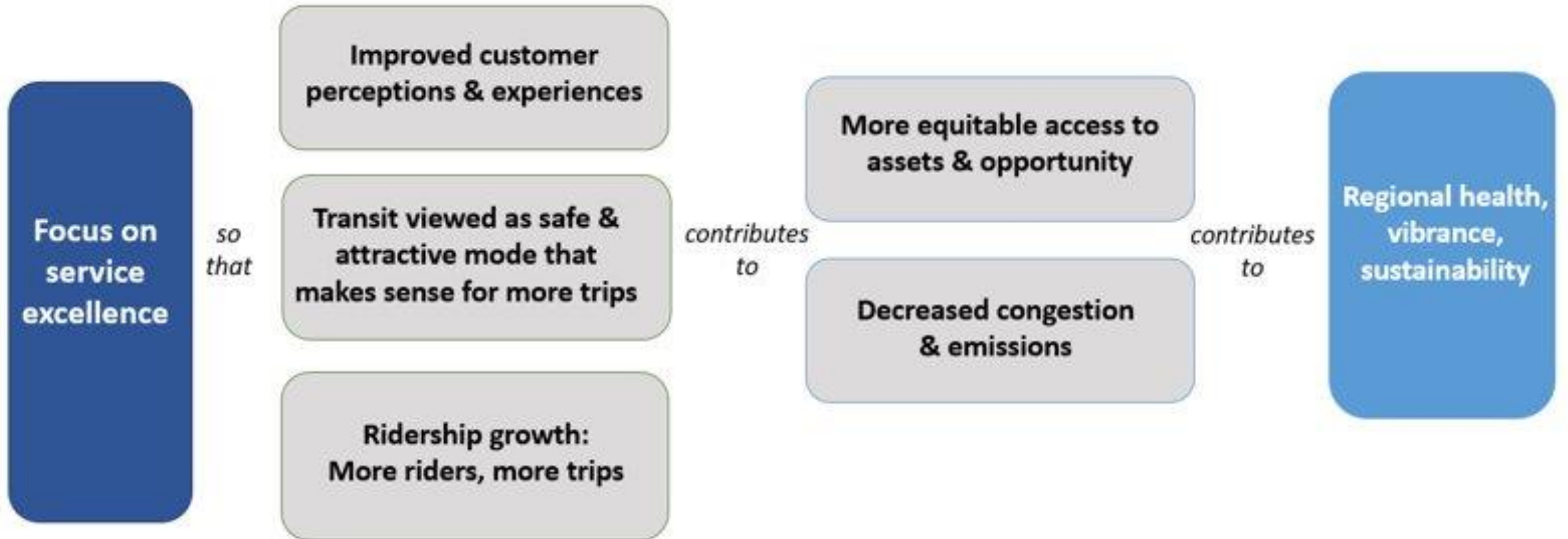
- Major system changes and impacts
- Bus service evaluation
- Integration with Sound Transit
- RapidRide Progress Report
- Metro Flex



What will guide growth from here?

- Service Recovery Plan (*adopted 2023*) guides Metro to restore suspended service hours through service restructure projects, with major changes adopted by King County Council
- Service Guidelines provide criteria for identifying where and how to grow service.
- System Evaluation measures current service and ridership against these criteria.
- Strategic Plan for Public Transportation provides 10-year vision.
- Metro Connects provides long-range plan for transit system in 2050.

Moving out of Crisis Response to Building Service Excellence



Closing and Questions