King County
Shannon Braddock
King County Executive
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September 30, 2025

The Honorable Girmay Zahilay
Chair, King County Council
Room 1200
C O U R T H O U S E

Dear Councilmember Zahilay:

Pursuant to King County Code 28.94.265, please find enclosed the "Rates of Fare for the Transit Program: 2024 Report." This report describes special fares and fares for services other than regularly scheduled transportation services, as authorized by King County Code sections 28.94.035, 28.94.045, 4A.700.130, 28.94.225, 4A.700.530, 4A.700.350, 4A.700.610, and 4A.700.210.

Metro has a variety of special fares and fares for services other than regularly scheduled transportation services. These programs enable Metro to promote transit services, provide specialized passes and services, and attract new ridership. This report summarizes the activities undertaken pursuant to the King County Code sections listed above in 2024.

Highlights from the 2024 report include:

- Enrollment in the Access paratransit program increased by four percent with an 11 percent increase in boardings for 2024.
- Commuter vans operating in 2024 provided 1,397,763 passenger trips, up 27 percent from 2023.
- Foregone fare revenue for outreach, marketing and promotional purposes in 2024 was estimated at $225,972 of an allowable $350,000.
- Human Service Bus Ticket sales decreased by seven percent in 2024. The total fare value of the tickets sold was $1,870,870 at a cost to the social service agencies of $187,087.

In 2025, Metro will collaborate with regional partners through a series of fare forums with the goals of further aligning and simplifying fare policies, modernizing reduced fare programs, and continuing to add enhancements to the ORCA system.

Thank you for your consideration of this report. The important work discussed in the report helps improve access to transit, supporting the quality of life of King County residents.

If you have any questions regarding this report, please contact Daniel Rowe, Managing Director, Market Innovation Section, Mobility Division, King County Metro, at 206-477-5788 or Daniel.Rowe@kingcounty.gov.

Sincerely,

for

Shannon Braddock
King County Executive

Enclosure

cc: King County Councilmembers
ATTN: Stephanie Cirkovich, Chief of Staff, King County Council
Melani Hay, Clerk of the Council
Karan Gill, Deputy Executive, Chief of Staff, Office of the Executive
Stephanie Pure, Council Relations Director, Office of the Executive
Michelle Allison, General Manager, Metro Transit Department
Christina O'Claire, Director, Mobility Division, Metro Transit Department
Rich Lee, Pricing & Policy Program Team, Market Innovation Section, Metro Transit Department