

From: [Wise, Julie](#)
To: [Balducci, Claudia](#); [Camenzind, Krista](#); [Cooper, Adam](#); [Dembowski, Rod](#); [Domingo, Cindy](#); [Dunn, Reagan](#); [Evans, Larry](#); [Fowler, Jonathan](#); [Gayton, Chandler](#); [Gill, Karan](#); [Goff, Tom](#); [Gossett, Larry](#); [Kohl-Welles, Jeanne](#); [Lahmann, Grant](#); [Lambert, Kathy](#); [Logsdon, Kristina](#); [McDermott, Joe](#); [Muhm, Jeff](#); [Pichette, Tyler](#); [Sanders, April](#); [Smith, Sara](#); [Upthegrove, Dave](#); [von Reichbauer, Pete](#); [Wilson, Susan](#)
Cc: [LeVan Hodson, Kendall](#); [Busch, Carolyn](#); [Hamacher, Patrick](#); [Porter, Samantha](#)
Subject: RE: New State Election System - VoteWA
Date: Tuesday, July 2, 2019 11:34:45 AM
Attachments:

Dear Councilmembers,

I wanted to provide you with the latest update on our new state election system, VoteWA. Here's essentially where we are:

- **System Performance Issues.** We are continuing to experience significant system performance issues. Since going live with the system it has not consistently worked, as election administrators experience serious slowness and time-outs that drastically impact our ability to work and get caught up. The system was completely down for more than three days, Friday morning to Monday morning. Today we continue to experience inconsistent service.
- **Backlog of Updates and Registrations.** Right now we have about a 20,000 registration/update backlog from the month the system was offline. It's critical that we get through all by July 10 so new voters can get a ballot and already registered voters get their correct one. We are making good progress but our ability to get that work done is contingent on having the system up and running.
- **Precinct Problems.** We continue to see address precincting issues within the new system, with voter's addresses being assigned to incorrect/invalid precincts. As you know precincts are what tie the voter's residential address to their eligible districts and therefor the appropriate races and measures on their ballot. Our GIS and QA team is working furiously on.
- **Overall.** Ultimately, I continue to be very concerned about this system's readiness to support the Primary Election. These are just a few of our top-level concerns, there remain many others. We mailed ballots to about 26,000 military, overseas and out of state voters last week and I have a pretty high degree of confidence that everyone got their correct ballot, but that is largely due to the exceptional work of my team, who has been spending countless hours doing quality control and building workarounds.

Our next major milestone is mailing ballots to regular voters on July 17 and I

will update you again as we near that date. A number of you have asked what you can do, which I greatly appreciate. As this is a constantly moving target, it's difficult to say, but should we experience problems that impact voters, I will appreciate any support you can provide in communicating key information to voters and assuring them that (a) we are here to help, and (b) these hiccups in the new system in no way jeopardize the accuracy or results of the election.

There has been a fair amount of media coverage on this issue, which I know can impact all of us, so please never hesitate to let me know if you have questions or need information.

Sincerely,

Julie Wise

Director

King County Elections

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