



Bothell and Woodinville Alternative Services

Public Engagement Report

January 4 – March 1, 2016

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King County Department of Transportation Communications

March 2016

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Outreach Plan and Activities

Overview

For the Alternative Services program, Metro used a three-phase community outreach process to engage residents, local jurisdictions and organizations in each community where a project is taking place and facilitated community-based decision-making. Staff convened a working group made up of stakeholders and communicated through various channels with the general public in order to learn about transit gaps in Bothell and Woodinville and get feedback about Alternative Services concepts.

Two of the three phases of the community outreach process were aligned with meetings of the working group. The goal of Phase 1 outreach for the Bothell and Woodinville project was to identify transit gaps. In order to learn this information, Metro started with facilitated working group discussions in early meetings to learn what's working and what's not working with the system today, and went over the Metro service history and a detailed service assessment specific to the project area.

Metro staff then used this information to create an online Phase 1 survey for all Bothell and Woodinville residents and people who travel in the area. Metro provided translation services as needed. Once Phase 1 surveying was complete, Metro compiled the results and shared information with the working group to gain insights and facilitate discussion about how the Alternative Services program could provide services to fill the gaps.

Phase 2 outreach explored specific Alternative Services concepts, which Metro staff had designed to meet the needs identified in Phase 1. Using Alternative Services materials and education pieces, the group was able to look at the array of services available and decide which ones would work best for their communities so they could be shared with the general public in the Phase 2 survey.

The second online survey asked respondents first if the transit needs they identified in Phase 1 were accurately understood by the agency, and then presented each Alternative Services concept one-by-one to get specific feedback. Metro's goal was to learn whether each concept meets identified needs and understand how people would use each concept if it were launched as a pilot.

Since the Bothell and Woodinville project had a compressed timeline, the Phase 2 survey results were compiled by Metro and then turned into recommend concepts before returning to the working group for consideration. The working group was then able to discuss with staff whether the recommended concepts were on the right track and should be included in the implementation plan.

Once Phase 2 of the outreach process was complete, the working group adjourned and Metro staff began working on the report.

Phase 3 of outreach for the project can begin once there is a final recommendation for which Alternative Services concepts will be implemented.

Outreach

Goals

- Ensure those affected have the ability to shape the outcome
- Engage the community in a manner that promotes and fosters trust
- Empower people to play an active role in shaping service changes
- Support community-based solutions to the problem
- Be responsible and accountable to the public
- Assure customer and public access to understandable, accurate and transparent information
- Identify and build relationships with local partners who will have part ownership in the outcome of this process – providing resources in the form of in-kind, operating, or other support to make the outcome as successful as possible

Process

We have done outreach in two of three phases so far. The focus of the first phase was to gather feedback about transit gaps in the target communities. We learned about some of the key challenges with using public transportation in this area.

The focus of the second phase of outreach was to share some new Alternative Services concepts that might address the gaps identified during Phase 1, and asking members of the public what they think about those concepts. In a planned third phase of outreach, we will let the public know which alternatives have been chosen with the help of their feedback.

Key stakeholders and target populations

In both completed phases of outreach, we sought to involve the following stakeholders or populations:

- UW Bothell students, staff, faculty
- Current transit riders in Bothell and Woodinville
- Potential riders of affected routes and Alternative Services
- Transit-dependent populations
- Organizations and agencies that serve transit-dependent populations
- Local businesses, chambers of commerce
- Current users of existing Alternative Services
- Vanpool users
- County, local elected officials, including the County Executive's office, Councilmember Dembowski's office

Stakeholder Working Group

As part of the public outreach process, Metro formed a stakeholder working group to provide guidance on what, if any, Alternative Services might best meet the needs of local communities, and how those services might be implemented. Members included representatives of various jurisdictions and transit users, and were asked to serve as liaisons between their constituencies and Metro.

Working group members were also asked to be potential partners in the launch, operation, and evaluation of the pilot alternatives chosen and implemented. (See Appendix D: Working Group for a list of invited and participating working group members and summaries of meetings.)

Phase 1: Jan. 6 - Jan. 19, 2016

Goals

Engage existing and potential future transit riders in Alternative Services to understand:

- How they are using public transportation today and how it's working for them
- If they are not using public transportation, why not
- The transit gaps that may exist in these communities
- What's most important in terms of public transportation in these communities, including places served and design features
- Their general awareness and/or experience of existing Alternative Services options

How we let people know they could participate

- **Transit Alerts sent to route subscribers**—We sent an email or text message to 5,846 subscribers of DART 931, Route 236, Route 237, Route 238, Route 311, Route 312, Route 342, Route 372 and ST Route 522. The message had an open rate of 23 percent and a click rate of 8 percent.
- **Take-away cards**—We distributed 1,500 take-away cards to operators to put on buses serving DART 931, Route 236, Route 237, Route 238, Route 311, Route 312, Route 342, Route 372 and ST Route 522.
- **News release**—We sent a news release to the Bothell Reporter and Woodinville Weekly and city media contacts about the project.
- **Facebook**—We used Facebook to post about the project and target ads to users in the 98011, 98072 and 98077 ZIP codes.
- **Cities**—We worked with the cities of Bothell and Woodinville to get out the word through their constituent contacts, social media and print materials.
- **Promotion by working group members**—Members of our working group promoted the outreach to their networks via email, media and social media.

- **Direct Outreach to UW Bothell students and faculty** – Metro staff presented information about the project and the survey to three classrooms of UW Bothell students and to members of the Associated Students of UW Bothell.

How we gathered feedback

- **Online survey**—At the end of the outreach period, 870 people had completed the online survey (see
- Appendix F: Online Survey Questions (Phase 1) and **Error! Reference source not found.**

Phase 2: Feb. 16 – Feb. 23, 2016

Goals

Engage existing and potential future transit riders in Alternative Services to:

- Confirm that what we heard about transit gaps and service needs in Phase 1 outreach was accurate
- Engage current and future riders in learning about new Alternative Services concepts
- Receive feedback about the Alternative Services concepts
- Identify what's most important for public transportation in these communities

How we let people know they could participate

- **Transit alerts sent to route subscribers**—We sent an email or text message to 5,797 subscribers of DART 931, Route 236, Route 237, Route 238, Route 311, Route 312, Route 342, Route 372 and ST Route 522. The message had an open rate of 24 percent and a click rate of 9 percent.
- **Take-away cards**—We distributed 2,000 take-away cards to operators to put on buses serving DART 931, Route 236, Route 237, Route 238, Route 311, Route 312, Route 342, Route 372 and ST Route 522.
- **Facebook**—We used Facebook to post about the project and target ads to users in the 98011, 98072 and 98077 ZIP codes.
- **Cities**—We worked with the cities of Bothell and Woodinville to get out the word through their constituent contacts, social media and print materials.
- **Working group activities**—Working group members helped spread the word to their networks via email, media, and social media.

Methods for gathering feedback

- **Online survey**—By the end of the outreach period, 509 people had completed the online survey (see Appendix G: Online Survey Questions (Phase 2) and **Error! Reference source not found.**

Outreach timeline

Working group meetings

The working group was convened in January, met during the first two phases of outreach and held a final meeting to go over public feedback about service concepts with staff in March.

To date, the group has met four times in different locations across the community to increase access:

- Meeting 1: Jan. 12, 1-2 p.m., UW Bothell Campus
- Meeting 2: Jan. 29, 11 a.m.-12:30 p.m., Bothell City Hall
- Meeting 3: Feb. 4, 2-3:30 p.m., Woodinville City Hall
- Meeting 4: March 1, noon-1:30 p.m., Bothell City Hall

Phase 1 outreach

Outreach began Jan. 5 with:

- Project content went live on Metro's Have a Say website, including an online survey
- News release
- Social media post
- E-notifications
- Working group members began reaching out via email, media and social media

The online survey and comment period closed Jan. 19.

Phase 2 outreach

Outreach began Feb. 16 with:

- Updated content on Metro's Have a Say website, including information about a new survey
- Social media posts
- E-notifications
- Working group members reached out via email, media and social media

The online survey and comment period closed Feb. 23.

Public Feedback Summary: Phase 1

Online survey

Who we heard from

Where do you currently live?		
Answer Options	Response Percent	Response Count
Bothell	41.4%	360
Woodinville	14.9%	130
Seattle	11.8%	103
Other (please specify)	31.8%	277
<i>answered question</i>		870
<i>skipped question</i>		0

Check all that apply:		
Answer Options	Response Percent	Response Count
I am currently a UW Bothell student	5.7%	49
I am currently a Cascadia College student	1.9%	16
I am a college student attending school elsewhere	2.2%	19
I work part-time	9.1%	78
I work full-time	82.0%	701
I am a high school student	1.2%	10
I am retired/not working outside the home	5.3%	45
<i>answered question</i>		855
<i>skipped question</i>		15

How many people, including yourself, live in your household?		
Answer Options	Response Percent	Response Count
1	14.6%	89
2	38.2%	232
3	20.7%	126
4	17.6%	107
5 or more	8.9%	54
<i>answered question</i>		608
<i>skipped question</i>		262

How many people in your household, including yourself, ride the bus at least once per week?		
Answer Options	Response Percent	Response Count
None	35.4%	216
1	45.2%	276
2	15.6%	95
3	2.6%	16
4	0.5%	3
5 or more	0.7%	4
answered question		610
skipped question		260

What is your age?		
Answer Options	Response Percent	Response Count
15 or younger	0.2%	1
16-17	0.5%	3
18-19	1.6%	10
20-24	7.5%	46
25-34	18.2%	111
35-44	25.1%	153
45-54	22.6%	138
55-64	18.7%	114
65 or older	3.8%	23
I would rather not say	1.8%	11
answered question		610
skipped question		260

If you have a disability, please indicate what kind. (check all that apply)		
Answer Options	Response Percent	Response Count
Mobility	6.4%	29
Vision	3.1%	14
Hearing	0.9%	4
Cognitive	2.6%	12
None	89.2%	404
Other (please specify)		14
answered question		453
skipped question		417

Do you consider yourself...		
Answer Options	Response Percent	Response Count
African-American	0.8%	5
Asian-American/Pacific Islander	9.1%	54
American Indian/Alaska Native	0.5%	3
Hispanic (Mexican, Mexican American, Chicano or Latino)	2.5%	15
Multiple Ethnicities	4.6%	27
White (Caucasian)	71.2%	421
I would rather not say	11.2%	66
Other (please specify)		12
answered question		591
skipped question		279

What is the primary language you speak at home?		
Answer Options	Response Percent	Response Count
English	97.2%	580
Amharic	0.0%	0
Chinese (Mandarin, Cantonese, etc.)	1.2%	7
Korean	0.2%	1
Punjabi	0.2%	1
Russian	0.7%	4
Somali	0.2%	1
Spanish	0.5%	3
Ukrainian	0.0%	0
Vietnamese	0.0%	0
Other (please specify)		10
answered question		597
skipped question		273

Do you ...			
Answer Options	Yes	No	Response Count
Live in a dorm or in other campus housing?	4	579	583
Have a valid driver's license?	571	33	604
Have access to a working bicycle?	371	229	600
Have access to a vehicle for personal use?	547	54	601
Feel that you were notified of this survey in time to provide meaningful feedback in Metro's decision-making process?	541	46	587
answered question			604

skipped question

266

What is your annual household income?		
Answer Options	Response Percent	Response Count
Less than \$7,500	0.8%	5
\$7,500 to \$15,000	1.5%	9
\$15,001 to \$25,000	3.2%	19
\$25,001 to \$35,000	4.4%	26
\$35,001 to \$55,000	6.2%	37
\$55,001 to \$75,000	7.7%	46
\$75,001 to \$100,000	15.6%	93
\$100,001 to \$150,000	23.7%	141
\$150,001 to \$200,000	10.1%	60
More than \$200,000	5.2%	31
I don't know	2.2%	13
I would rather not say	19.5%	116
	<i>answered question</i>	596
	<i>skipped question</i>	274

What we heard

What are your top destinations in Bothell and Woodinville? Please select your top three choices.		
Answer Options	Response Percent	Response Count
UW Bothell/ Cascadia College Campus	22.9%	195
North Creek	18.3%	156
Canyon Park/Thrasher's Corner	40.9%	348
Downtown Bothell/Riverfront/ Westhill	42.1%	358
Woodinville Town Center	41.5%	353
North Industrial Woodinville (Woodinville Snohomish Road)	8.5%	72
Woodinville Tourist District (Wineries)	17.6%	150
Lake Pleasant/ Country Village	8.7%	74
Lower West Ridge/Valley Industrial	1.2%	10
Other (please specify)	22.1%	188
	<i>answered question</i>	851
	<i>skipped question</i>	19

During a typical week, how many days do you get around in the following ways?

Answer Options	Never	Less than once a week	One or two days a week	Three or four days a week	Five or more days a week	Response Count
Walk (or use mobility device)	243	113	96	72	121	645
Bicycle	459	113	37	12	9	630
Bus, trolley, or train	214	116	52	103	264	749
Drive a vehicle alone	104	73	105	100	369	751
Drive or ride in a vehicle with others	150	129	167	121	139	706
Taxi	541	35	7	2	4	589
Transportation Network Company (Uber, Lyft, etc.)	480	101	5	4	6	596
Other (please specify)						21
answered question						865
skipped question						5

Do you currently ride public transit buses in Bothell and/or Woodinville?

Answer Options	Response Percent	Response Count
Yes	52.6%	458
No	47.4%	412
answered question		870
skipped question		0

How satisfied are you with the transit routes you use in Bothell and/or Woodinville?

Answer Options	Response Percent	Response Count
Very satisfied	7.7%	33
Somewhat satisfied	45.5%	196
Neutral	12.1%	52
Somewhat dissatisfied	24.1%	104
Very dissatisfied	10.7%	46
Why?		316
answered question		431
skipped question		439

How do you get to public transit?

Answer Options	Response Percent	Response Count
Walk (or use mobility device)	53.9%	233
Bicycle	7.9%	34
Bus, trolley, or train	12.0%	52
Drive a vehicle alone	42.4%	183
Drive or ride in a vehicle with others	22.7%	98

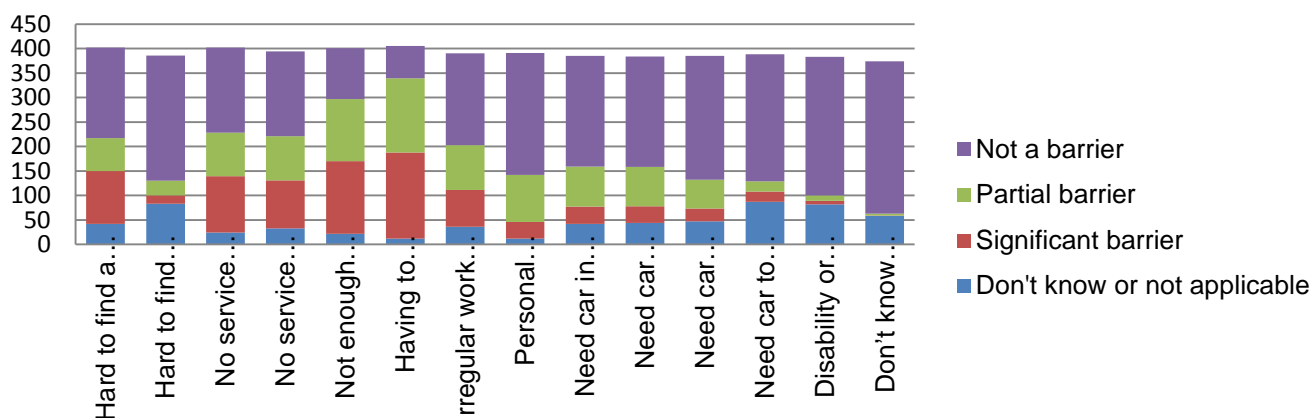
How familiar are you with the following transportation services and programs?

Taxi	0.2%	1
Transportation Network Company (Uber, Lyft, etc.)	1.2%	5
Other (please specify)	3.0%	13
answered question		432
skipped question		438

How significant are the following barriers in preventing you from taking public transit today in Bothell and/or Woodinville?

Answer Options	Not a barrier	Partial barrier	Significant barrier	Don't know or not applicable	Response Count
Hard to find a parking space at park-and-ride	185	67	108	42	402
Hard to find secure bike parking at transit stop	256	30	17	83	386
No service near home	174	89	115	24	402
No service near destination	173	90	98	33	394
Not enough evening service	104	127	148	22	401
Having to plan around bus schedule	66	151	176	12	405
Irregular work hours or class schedule	187	92	75	36	390
Personal safety concerns while waiting for the bus	249	96	34	12	391
Need car in case of emergency	226	82	35	42	385
Need car during day for personal errands	226	80	34	44	384
Need car during the day for business/work	253	59	26	47	385
Need car to take children to school	259	21	21	87	388
Disability or use of mobility aid	283	11	7	82	383
Don't know how to ride the bus	311	4	1	58	374
Other (please specify)					51
answered question					425
skipped question					445

How significant are the following barriers in preventing you from taking public transit today in Bothell and/or Woodinville?



Answer Options	I am very familiar and I use this service	I am very familiar but I don't use this service	I am somewhat familiar but I don't use this service	I am not familiar and I don't use this service	Response Count
Metro Access (paratransit service)	37	99	221	417	774
Metro Dial-a-Ride Transit (DART)	14	81	222	458	775
Taxi scrip program	11	45	93	626	775
Carpool	83	254	279	161	777
VanPool	22	235	338	181	776
VanShare	14	179	301	278	772
Car Share (examples: Car2Go or Zip Car)	36	181	309	243	769
Northshore Senior Center Transportation mini-buses	7	66	141	550	764
ORCA LIFT Reduced Fare Program	40	116	214	401	771
RideshareOnline.com	67	122	206	378	773
Bike Locker Rental	13	113	234	408	768
TripPool	10	53	96	607	766
Community Van	11	72	136	549	768
Guaranteed Ride Home	49	85	152	485	771
answered question					792
skipped question					78

Would you be interested in participating in a Metro commuter rideshare program such as a carpool, VanPool, TripPool, or VanShare?		
Answer Options	Response Percent	Response Count
Yes	11.5%	92
Maybe/unsure	44.6%	356
No	43.9%	350
answered question		798
skipped question		72

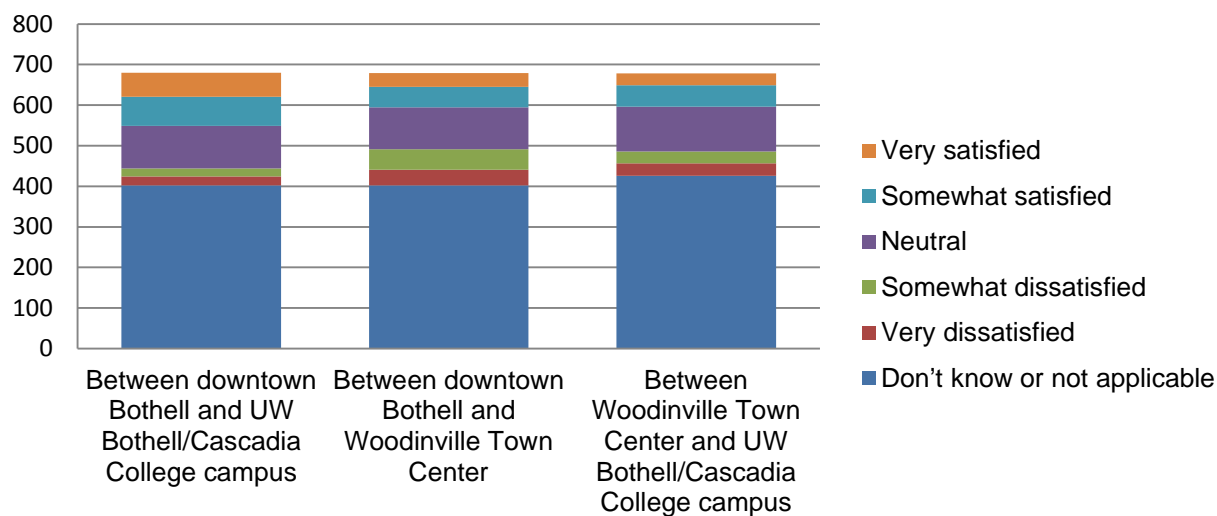
If you are unsure or unwilling to participate in one of these programs, why not?		
Answer Options	Response Percent	Response Count
My schedule is too varied	58.2%	422
There is no one near me that I could share the ride with	21.7%	157
It's too expensive	9.0%	65
I need my personal vehicle during the day	15.3%	111
Organizing a carpool is too complicated	22.3%	162
I don't want to rely on other people	46.2%	335
I'm uncomfortable sharing a ride with people I don't know	21.5%	156
Other (please specify)	19.9%	144
answered question		725

skipped question 145

Please rate your level of satisfaction with the public transit connection between the following destinations:

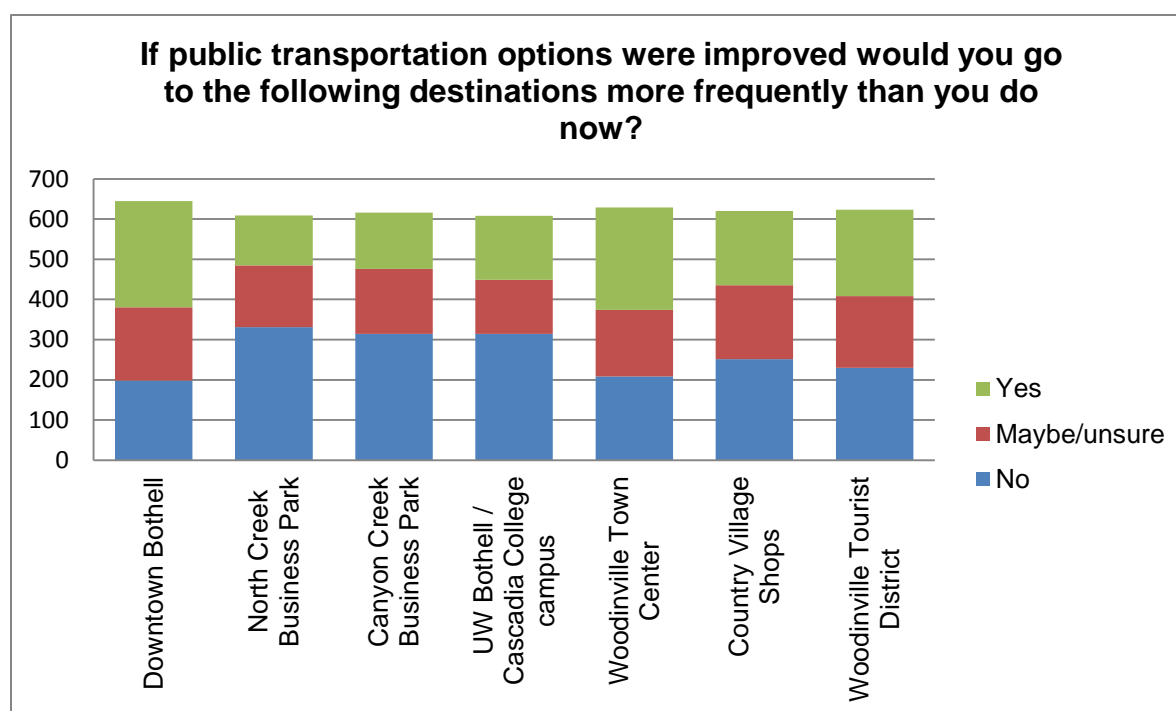
Answer Options	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know or not applicable	Response Count
Between downtown Bothell and UW Bothell/Cascadia College campus	59	72	105	20	22	402	680
Between downtown Bothell and Woodinville Town Center	34	50	104	50	39	402	679
Between Woodinville Town Center and UW Bothell/Cascadia College campus	29	53	110	29	31	426	678
Why?							182
answered question							684
skipped question							186

Please rate your level of satisfaction with the public transit connection between the following destinations:



If public transportation options were improved would you go to the following destinations more frequently than you do now?

Answer Options	Yes	Maybe/unsure	No	Response Count
Downtown Bothell	265	182	198	645
North Creek Business Park	124	154	331	609
Canyon Creek Business Park	140	162	314	616
UW Bothell / Cascadia College campus	159	135	314	608
Woodinville Town Center	255	166	208	629
Country Village Shops	185	184	251	620
Woodinville Tourist District	215	178	230	623
	<i>answered question</i>			672
	<i>skipped question</i>			198



What would help you access DOWNTOWN BOTHELL without having to drive alone? Please select your top three choices.

Answer Options	Response Percent	Response Count
Not applicable - I don't go to downtown Bothell	27.4%	177
A Metro rideshare vehicle	6.5%	42
Reserved park-and-ride space	10.4%	67
Carpool (rideshare) partner(s)	5.6%	36
Way to find carpool partners when I need them	7.1%	46
Alternative service that arrives when I need it	20.3%	131
Alternative service that is available during the day	13.6%	88
More park-and-ride spaces	21.5%	139
Someone to walk or bike with	4.8%	31
More knowledge and confidence with the transit system	16.4%	106

Improved bike parking	8.0%	52
More bike lanes or feeling safer in bike lanes	16.6%	107
More sidewalks or feeling safer on sidewalks	22.3%	144
Guaranteed ride home in case of emergency	10.8%	70
Other (please specify)	19.8%	128
answered question		646
skipped question		224

What would help you access UW BOTHELL/CASCADIA COLLEGE CAMPUS without having to drive alone? Please select your top three choices.		
Answer Options	Response Percent	Response Count
Not applicable - I don't go to UW Bothell or Cascadia College Campus	64.1%	405
A Metro rideshare vehicle	4.9%	31
Reserved park-and-ride space	6.8%	43
Carpool (rideshare) partner(s)	6.3%	40
Way to find carpool partners when I need them	7.3%	46
Alternative service that arrives when I need it	12.2%	77
Alternative service that is available during the day	9.8%	62
More park-and-ride spaces	10.6%	67
Someone to walk or bike with	2.5%	16
More knowledge and confidence with the transit system	6.8%	43
Improved bike parking	4.4%	28
More bike lanes or feeling safer in bike lanes	6.5%	41
More sidewalks or feeling safer on sidewalks	7.1%	45
Guaranteed ride home in case of emergency	5.9%	37
Other (please specify)	11.9%	75
answered question		632
skipped question		238

What would help you access WOODINVILLE TOWN CENTER without having to drive alone? Please select your top three choices.		
Answer Options	Response Percent	Response Count
Not applicable - I don't go to Woodinville Town Center	41.5%	253
A Metro rideshare vehicle	6.4%	39
Reserved park-and-ride space	6.6%	40
Carpool (rideshare) partner(s)	3.6%	22
Way to find carpool partners when I need them	5.9%	36
Alternative service that arrives when I need it	22.5%	137
Alternative service that is available during the day	16.7%	102
More park-and-ride spaces	11.6%	71
Someone to walk or bike with	3.9%	24
More knowledge and confidence with the transit system	12.0%	73
Improved bike parking	6.9%	42
More bike lanes or feeling safer in bike lanes	13.1%	80

More sidewalks or feeling safer on sidewalks	15.9%	97
Guaranteed ride home in case of emergency	8.7%	53
Other (please specify)	18.5%	113
answered question		610
skipped question		260

If Metro developed a new transportation service for your community, what qualities would it need to have to be useful to you? Please select your top three choices.

Answer Options	Response Percent	Response Count
Costs the same as, or less than, current bus service	43.0%	273
Picks me up near my house	56.7%	360
Gets me to destinations I can't get to now on the bus	41.6%	264
Looks like a Metro service/has Metro branding	10.4%	66
Runs on a fixed schedule and fixed route	35.6%	226
Schedule and route is demand-responsive (runs where and when you want it)	27.4%	174
Reliable service	53.4%	339
High frequency	52.4%	333
Meets the needs of people who are transit-dependent, disabled, elderly, or low-income	16.1%	102
Is available at night	35.0%	222
Is available on the weekend	38.0%	241
I can pay with U-PASS or ORCA LIFT	26.9%	171
Guaranteed parking for my vehicle at a park-and-ride	20.6%	131
Secure parking for my bike	6.8%	43
Includes a guaranteed ride home in case of emergency	15.3%	97
answered question		635
skipped question		235

How people heard about the project

How did you hear about Metro's alternative services project?		
Answer Options	Response Percent	Response Count
News media	8.1%	42
Blog	1.4%	7
Metro email alert	31.4%	162
Twitter	1.7%	9
Facebook	14.7%	76
Friend, neighbor or family member	8.1%	42
Metro staff person	2.1%	11
My employer	28.9%	149
My college or university	8.1%	42
An organization I'm involved with	5.0%	26
Other (please specify)		65
answered question		516

skipped question

354

Public Feedback Summary: Phase 2

Online survey

Who we heard from

Where do you currently live?		
Answer Options	Response Percent	Response Count
Bothell	40.9%	135
Woodinville	11.2%	37
Seattle	10.6%	35
Other (please specify)	37.3%	123
<i>answered question</i>		330
<i>skipped question</i>		179

What is your age?		
Answer Options	Response Percent	Response Count
15 or younger	0.0%	0
16-17	0.0%	0
18-19	1.2%	4
20-24	4.6%	15
25-34	15.6%	51
35-44	22.6%	74
45-54	21.7%	71
55-64	26.3%	86
65 or older	7.0%	23
I would rather not say	0.9%	3
<i>answered question</i>		327
<i>skipped question</i>		182

If you have a disability, please indicate what kind. (check all that apply)		
Answer Options	Response Percent	Response Count
Mobility	2.6%	6
Vision	3.0%	7
Hearing	3.0%	7
Cognitive	3.0%	7

None	89.7%	209
Other (please specify)		9
answered question		233
skipped question		276

Do you consider yourself...		
Answer Options	Response Percent	Response Count
African-American	0.6%	2
Asian-American/Pacific Islander	6.9%	22
American Indian/Alaska Native	0.9%	3
Hispanic (Mexican, Mexican American, Chicano, or Latino)	2.5%	8
Multiple Ethnicities	3.8%	12
White (Caucasian)	73.0%	232
I would rather not say	12.3%	39
Other (please specify)		4
answered question		318
skipped question		191

What is the primary language you speak at home?		
Answer Options	Response Percent	Response Count
English	97.5%	309
Amharic	0.0%	0
Chinese (Mandarin, Cantonese, etc.)	0.6%	2
Korean	0.0%	0
Punjabi	0.0%	0
Russian	0.0%	0
Somali	0.3%	1
Spanish	0.9%	3
Ukrainian	0.3%	1
Vietnamese	0.3%	1
Other (please specify)		7
answered question		317
skipped question		192

Do you ...		
Answer Options	Response Percent	Response Count
Have a valid Washington driver's license?	91.8%	293

Own a newer than year 2000 vehicle?	75.9%	242
Have a smartphone?	84.0%	268
Use a bank card?	88.7%	283
Feel that you were notified of this survey in time to provide meaningful feedback in Metro's decision-making process?	74.0%	236
answered question		319
skipped question		190

What is your annual household income?		
Answer Options	Response Percent	Response Count
Less than \$7,500	0.9%	3
\$7,500 to \$15,000	0.6%	2
\$15,001 to \$25,000	3.8%	12
\$25,001 to \$35,000	2.5%	8
\$35,001 to \$55,000	6.6%	21
\$55,001 to \$75,000	10.0%	32
\$75,001 to \$100,000	14.7%	47
\$100,001 to \$150,000	22.9%	73
\$150,001 to \$200,000	10.3%	33
More than \$200,000	6.3%	20
I don't know	2.8%	9
I would rather not say	18.5%	59
answered question		319
skipped question		190

What we heard

<p>In our Needs Assessment Survey, respondents shared information about transit gaps. We came up with the following needs to guide a successful Alternative Services project: Alternative Services should be flexible enough for people with busy/dynamic schedules. Alternative Services should be on-demand so users aren't required to do too much waiting. Alternative Services should be reliable so you can depend on them to get you there on time. Alternative Services should improve access to transit, especially improving parking conditions at Park-and-Rides. Education and promotions should improve awareness of existing transit and rideshare tools and services. To what degree do you agree with the above statement?</p>		
Answer Options	Response Percent	Response Count
Strongly Agree	67.1%	341
Somewhat Agree	24.8%	126

Neutral	5.1%	26
Somewhat Disagree	1.6%	8
Strongly Disagree	1.4%	7
Why?		175
answered question		508
skipped question		1

Please rank these transportation needs by importance to you:

Answer Options	1 - Most important	2	3	4	5 - Least important	Response Count
Service is flexible (adapts to your changing schedule)	51	60	102	126	96	435
Service comes when I want it (on-demand without too much waiting)	58	88	119	100	80	445
Service is reliable (I can depend on it)	200	148	58	24	6	436
Regular transit is accessible (connection from home or work to transit is easy, safe, convenient)	140	126	73	85	25	449
Information about transit services is available and easy to understand	46	50	95	85	197	473
answered question					504	504
skipped question					5	5

Presentation of concepts in survey



Real-Time Rideshare

Using a smartphone app to help commuters find carpools in real-time. The app helps carpool passengers and drivers automatically share the cost of the trip.



Community Shuttle

A small local Metro bus route with a Flexible Service Area. Riders can call ahead to schedule a pick-up.



Community Van

A fleet of Metro vans for local group trips scheduled by a local Transportation Coordinator. Drivers are volunteers.



TripPool

Real-time ridesharing between neighbors from home to transit center. Metro provides a van, fuel, maintenance, and guaranteed parking space at the park-and-ride! TripPool provides the freedom to ride when you want to through a smartphone app.

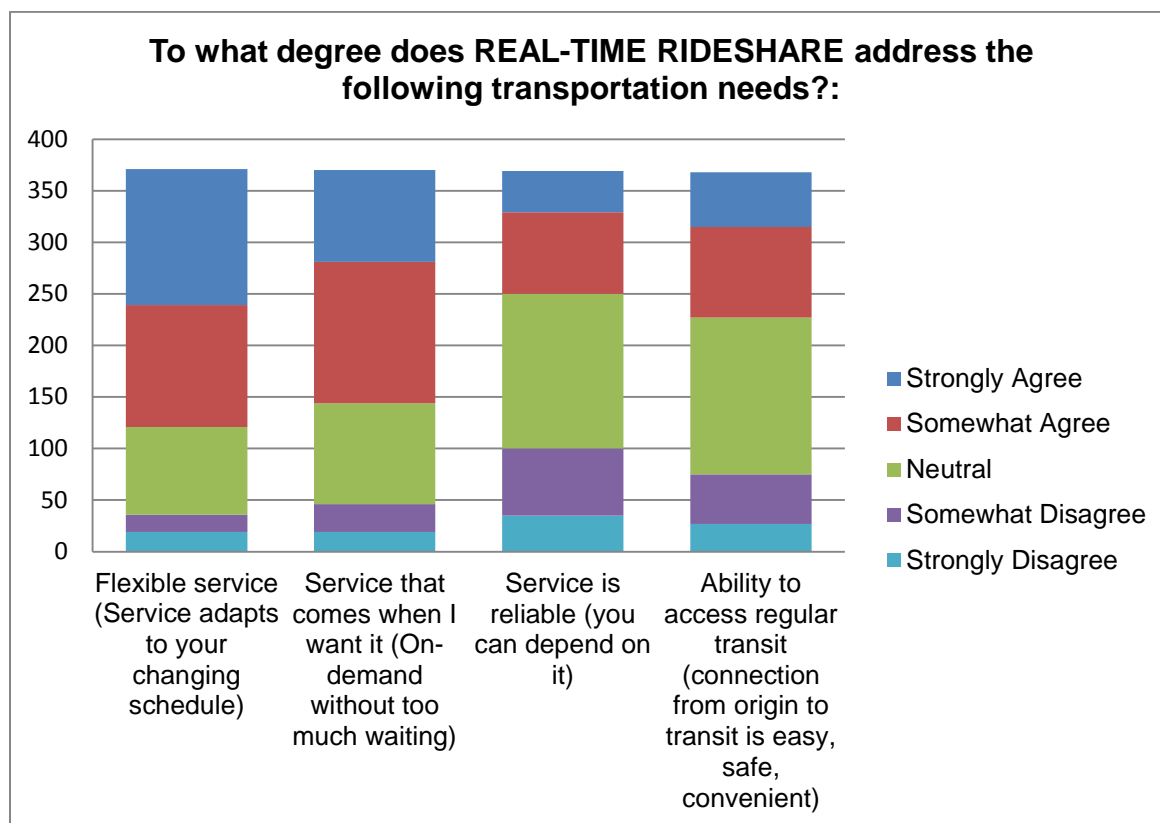


Vanshare

Ridsharing between a transit center and your workplace or home. Vanshare groups travel on a regular schedule. Metro provides a van, fuel, maintenance, and driver orientation. Includes guaranteed parking at a park-and-ride.

Concept: Real-time Rideshare

To what degree does REAL-TIME RIDESHARE address the following transportation needs?							
Answer Options	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Rating Average	Response Count
Flexible service (Service adapts to your changing schedule)	132	118	85	17	19	2.12	371
Service that comes when I want it (On-demand without too much waiting)	89	137	98	27	19	2.32	370
Service is reliable (you can depend on it)	40	79	150	65	35	2.93	369
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	53	88	152	48	27	2.75	368
<i>answered question</i>						378	378
<i>skipped question</i>						131	131



How likely would you be to try Real-Time Rideshare in your community?		
Answer Options	Response Percent	Response Count
Very likely	6.9%	27
Somewhat likely	19.9%	78
Neutral	16.6%	65
Somewhat unlikely	19.1%	75
Very unlikely	37.5%	147
answered question		392
skipped question		117

How often do you think you would use Real-Time Rideshare?		
Answer Options	Response Percent	Response Count
Three or more days a week	19.6%	21
One or two days a week	38.3%	41
Less than once a week	36.4%	39
Never	5.6%	6
answered question		107
skipped question		402

What appeals to you about Real-Time Rideshare? (pick up to three)		
Answer Options	Response Percent	Response Count
Knowing that I can save on the cost of commuting	39.2%	40
Saving time by using the HOV lanes	52.0%	53
Ability to use my smartphone to quickly and easily coordinate rideshares	72.5%	74
Not having to commit to a schedule	66.7%	68
Other (please specify)		5
answered question		102
skipped question		407

For what purposes might you be able to use Real-Time Rideshare? (check all that apply):		
Answer Options	Response Percent	Response Count
Work related (ex: going to and from work)	81.4%	83
School related (ex: going to and from school)	12.7%	13
Medical related (ex: going to a doctor's appointment)	33.3%	34
Personal (ex: shopping; going to a friend's house)	38.2%	39

Entertainment (ex: going to the movies)	26.5%	27
Recreational (ex: going to a gym or park)	21.6%	22
Other	3.9%	4
answered question		102
skipped question		407

Real-Time Rideshare drivers are regular commuters who use an app to offer rides in their personal vehicles to other people going their way. The app allows drivers to share the cost of the ride with the passenger(s). Are you interested in becoming a Real-Time Rideshare driver?

Answer Options	Response Percent	Response Count
Yes	14.6%	15
No	49.5%	51
Maybe	35.9%	37
answered question		103
skipped question		406

What concerns do you have about Real-Time Rideshare? (pick up to three)

Answer Options	Response Percent	Response Count
I have access to a bus, bike, or walking route that works for me	34.6%	97
I am concerned that it might be inconvenient for me	41.8%	117
I am concerned about the cost	25.7%	72
I am concerned about sharing a ride with someone I don't know	70.0%	196
I don't have a smartphone	11.8%	33
I don't have a bank card	2.5%	7
Other (please specify)	18.9%	53
answered question		280
skipped question		229

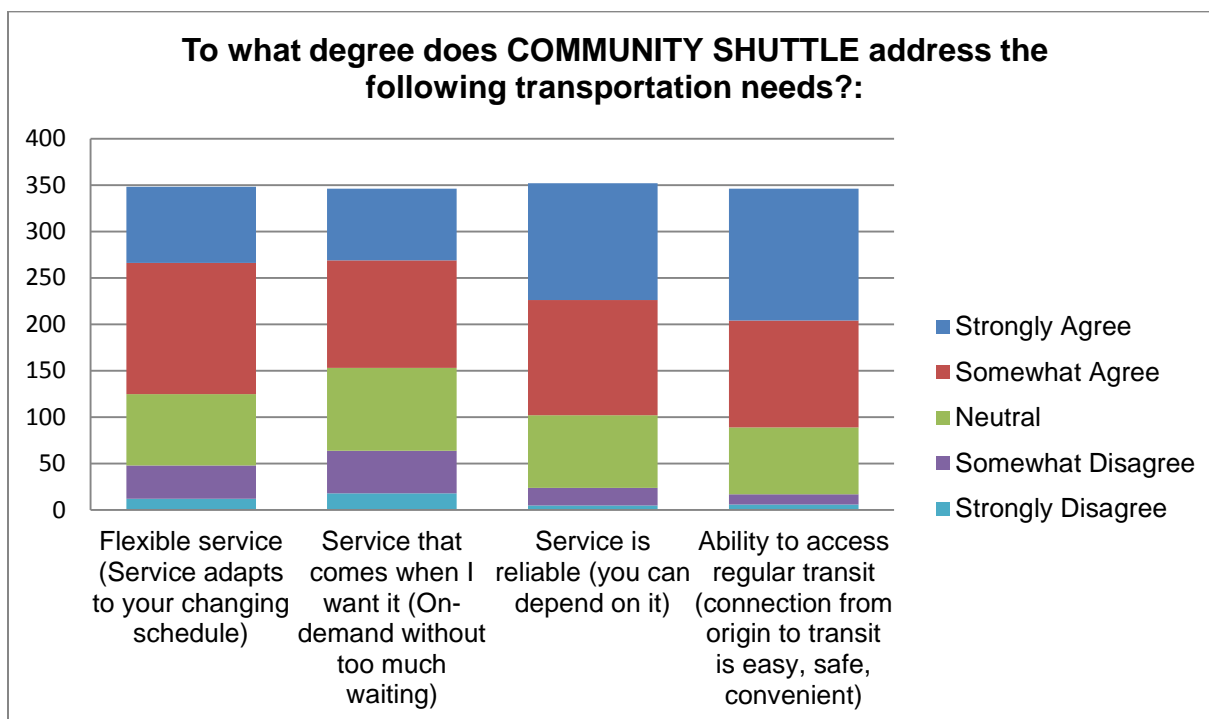
Which of the following incentives would motivate you to try Real-Time Rideshare? (pick up to three)

Answer Options	Response Percent	Response Count
Cash incentives for participating (ex: a free gift card for every 5 real-time rideshare trips)	17.3%	46
Guaranteed ride home in case of emergency (ex: up to 8 emergency trips home by Uber or Lyft)	41.0%	109
Risk-free trial period (ex: free ride credits so you can try the program)	31.6%	84

Entry into a drawing for a prize	4.5%	12
Access to carpool parking at my destination	15.4%	41
None	47.0%	125
Other (please specify)		19
answered question		266
skipped question		243

Concept: Community Shuttle

To what degree does COMMUNITY SHUTTLE address the following transportation needs?:							
Answer Options	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Rating Average	Response Count
Flexible service (Service adapts to your changing schedule)	82	141	77	36	12	2.30	348
Service that comes when I want it (On-demand without too much waiting)	77	116	89	46	18	2.46	346
Service is reliable (you can depend on it)	126	124	78	19	5	2.01	352
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	142	115	72	11	6	1.91	346
answered question							356
skipped question							153



What's the longest you would be willing to wait for a Community Shuttle ride?

Answer Options	Response Percent	Response Count
5 minutes or less	9.3%	33
6-10 minutes	31.8%	113
11-20 minutes	34.6%	123
21-30 minutes	16.6%	59
31-40 minutes	3.7%	13
41-50 minutes	0.6%	2
51-60 minutes	2.8%	10
More than 60 minutes	0.6%	2
answered question		355
skipped question		154

How likely would you be to try Community Shuttle in your area?

Answer Options	Response Percent	Response Count
Very likely	26.5%	95
Somewhat likely	31.8%	114
Neutral	17.0%	61
Somewhat unlikely	12.8%	46

Very unlikely	12.0%	43
answered question		359
skipped question		150

How often do you think you would use a Community Shuttle?		
Answer Options	Response Percent	Response Count
Three or more days a week	34.6%	73
One or two days a week	31.3%	66
Less than once a week	31.8%	67
Never	2.4%	5
answered question		211
skipped question		298

What appeals to you about Community Shuttle? (pick up to three)		
Answer Options	Response Percent	Response Count
It uses a regular timetable	62.5%	130
Ability to be picked up at home if I call ahead	68.8%	143
It will make stops at many local destinations	59.1%	123
I can use my ORCA card	71.2%	148
Other (please specify)		12
answered question		208
skipped question		301

For what purposes might you be able to use the Community Shuttle service? (check all that apply):		
Answer Options	Response Percent	Response Count
Work related (ex: going to and from work)	64.8%	136
School related (ex: going to and from school)	18.1%	38
Medical related (ex: going to a doctor's appointment)	47.1%	99
Personal (ex: shopping; going to a friend's house)	62.9%	132
Entertainment (ex: going to the movies)	42.9%	90
Recreational (ex: going to a gym or park)	43.8%	92
Other	5.2%	11
answered question		210
skipped question		299

What concerns do you have about Community Shuttle? (pick up to three)
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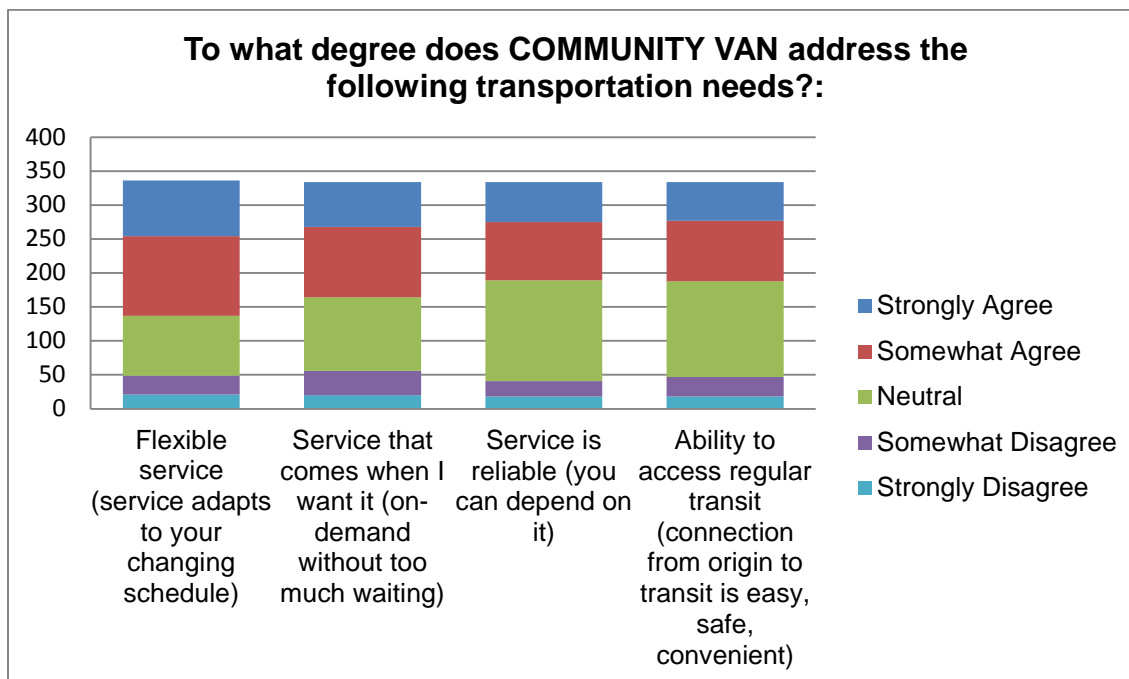
Answer Options	Response Percent	Response Count
I want to take a direct route to my destination	46.3%	63
I already have a bus, bike, or walking route that works for me	38.2%	52
I need to get to my destination quickly	43.4%	59
I don't want to wait	22.8%	31
I don't want to plan around an infrequent schedule	60.3%	82
I am concerned that it might be inconvenient for me	36.0%	49
I am concerned about the cost	13.2%	18
Other (please specify)		19
answered question		136
skipped question		373

Which of the following incentives would motivate you to try Community Shuttle? (pick up to three)		
Answer Options	Response Percent	Response Count
Cash incentives for participating (ex: a free gift card for every 5 real-time rideshare trips)	19.3%	28
Guaranteed ride home in case of emergency (ex: up to 8 emergency trips home by Uber or Lyft)	33.8%	49
Risk-free trial period (ex: free ride credits so you can try the program)	31.7%	46
Entry into a drawing for a prize	7.6%	11
Access to carpool parking at my destination	10.3%	15
None	44.1%	64
Other (please specify)		6
answered question		145
skipped question		364

Concept: Community Van

To what degree does COMMUNITY VAN address the following transportation needs?:							
Answer Options	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Rating Average	Response Count
Flexible service (service adapts to your changing schedule)	82	117	88	28	21	2.37	336
Service that comes when I want it (on-demand without too much waiting)	66	104	108	36	20	2.52	334
Service is reliable (you can depend on it)	59	86	148	23	18	2.57	334
Ability to access regular transit (connection from	57	89	141	29	18	2.59	334

origin to transit is easy, safe, convenient)	
<i>answered question</i>	340
<i>skipped question</i>	169



How likely would you be to try Community Van if it became available in your area?

Answer Options	Response Percent	Response Count
Very likely	6.3%	22
Somewhat likely	21.0%	73
Neutral	20.2%	70
Somewhat unlikely	18.4%	64
Very unlikely	34.0%	118
<i>answered question</i>		347
<i>skipped question</i>		162

How often do you think you would use a Community Van?

Answer Options	Response Percent	Response Count
Three or more days a week	18.6%	18
One or two days a week	37.1%	36
Less than once a week	38.1%	37

Never	6.2%	6
answered question		97
skipped question		412

What appeals to you about Community Van? (pick up to three)		
Answer Options	Response Percent	Response Count
Knowing that I can save on the cost of transportation	58.7%	54
Saving time by using HOV lanes	53.3%	49
Not having to commit to a schedule	35.9%	33
Knowing that I can request a trip to anywhere I want to go	63.0%	58
Knowing that the Transportation Coordinator will coordinate the trip details and find a volunteer driver	56.5%	52
Other (please specify)		3
answered question		92
skipped question		417

For what purposes might you be able to use the Community Van service? (check all that apply):		
Answer Options	Response Percent	Response Count
Work related (ex: going to and from work)	54.9%	50
School related (ex: going to and from school)	13.2%	12
Medical related (ex: going to a doctor's appointment)	30.8%	28
Personal (ex: shopping; going to a friend's house)	51.6%	47
Entertainment (ex: going to the movies)	46.2%	42
Recreational (ex: going to a gym or park)	51.6%	47
Other (please specify)	4.4%	4
answered question		91
skipped question		418

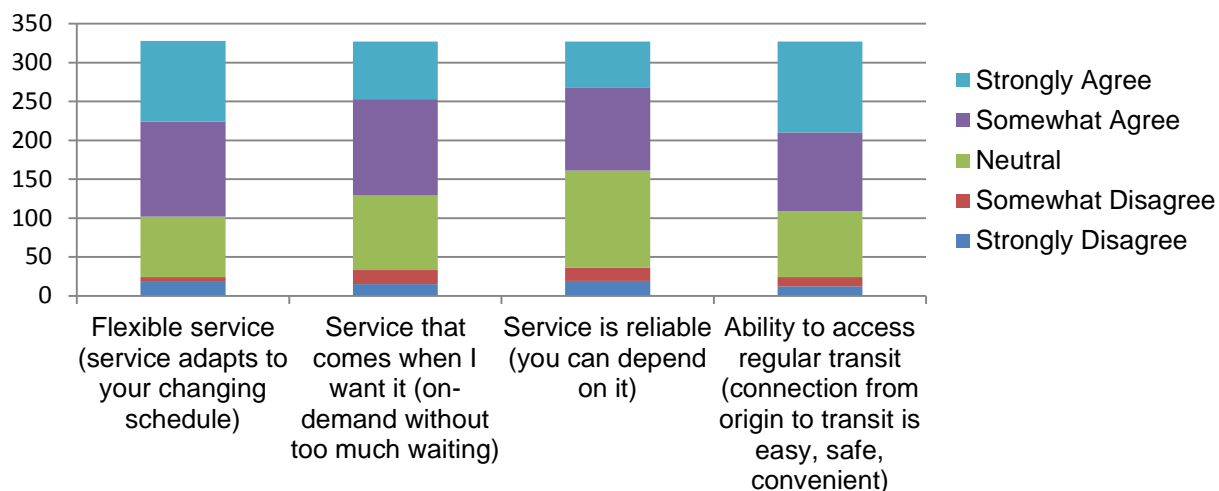
Would you be willing to volunteer to be a Community Van driver for occasional group trips?		
Answer Options	Response Percent	Response Count
Yes	18.9%	18
No	49.5%	47
Maybe	31.6%	30
answered question		95
skipped question		414

What concerns do you have about Community Van? (pick up to three)		
Answer Options	Response Percent	Response Count
I already have a bus, bike, or walking route that works for me	43.9%	94
I am concerned that it might be inconvenient for me	58.9%	126
I am concerned about the cost	24.3%	52
I am concerned about sharing a ride with people I don't know	48.6%	104
Other (please specify)		49
answered question		214
skipped question		295

Concept: TripPool

To what degree does TRIPPOOL address the following transportation needs?:						
Answer Options	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Response Count
Flexible service (service adapts to your changing schedule)	104	122	78	6	18	328
Service that comes when I want it (on-demand without too much waiting)	74	124	96	18	15	327
Service is reliable (you can depend on it)	59	107	125	17	19	327
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	117	101	85	12	12	327
answered question						333
skipped question						176

To what degree does TRIPPOOL address the following transportation needs?:



How likely would you be to try TripPool if it became available in your community?

Answer Options	Response Percent	Response Count
Very likely	11.7%	40
Somewhat likely	26.1%	89
Neutral	19.9%	68
Somewhat unlikely	15.5%	53
Very unlikely	26.7%	91
answered question		341
skipped question		168

How often do you think you would use TripPool?

Answer Options	Response Percent	Response Count
Three or more days a week	32.8%	44
One or two days a week	43.3%	58
Less than once a week	19.4%	26
Never	4.5%	6
answered question		134
skipped question		375

What appeals to you about TripPool? (pick up to three)		
Answer Options	Response Percent	Response Count
Guaranteed parking at the park-and-ride	66.9%	85
Possibility of a subsidy from my employer	23.6%	30
Emergency ride home benefit	49.6%	63
Knowing that I can save on the cost of commuting	33.9%	43
Knowing that the cost is included in a monthly ORCA pass	60.6%	77
Knowing that I don't have to commit to a regular schedule	62.2%	79
Other (please specify)		3
answered question		127
skipped question		382

For what purposes might you be able to use TripPool? (check all that apply):		
Answer Options	Response Percent	Response Count
Work related (ex: going to and from work)	87.5%	112
School related (ex: going to and from school)	12.5%	16
Medical related (ex: going to a doctor's appointment)	29.7%	38
Personal (ex: shopping; going to a friend's house)	42.2%	54
Entertainment (ex: going to the movies)	29.7%	38
Recreational (ex: going to a gym or park)	28.1%	36
Other (please specify)	3.9%	5
answered question		128
skipped question		381

Are you interested in becoming a TripPool driver?		
Answer Options	Response Percent	Response Count
Yes	5.3%	7
No	62.1%	82
Maybe	32.6%	43
answered question		132
skipped question		377

What concerns do you have about TripPool? (pick up to three)		
Answer Options	Response Percent	Response Count

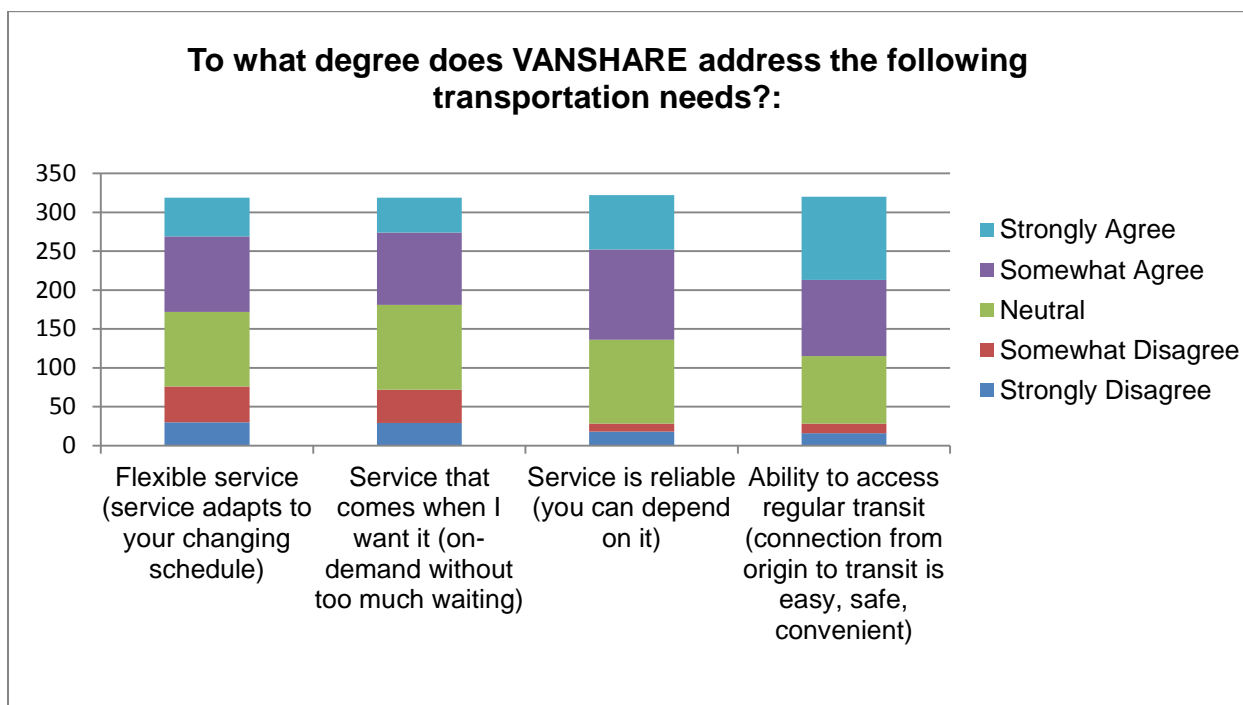
My schedule is too varied to commit to Vanshare	42.0%	84
I have access to a bus, bike, or walking route that works for me	35.0%	70
I am concerned that it might be inconvenient for me	31.0%	62
I am concerned about the cost	13.0%	26
I am concerned about sharing a ride with someone	26.5%	53
I need my car during the day	13.0%	26
I prefer a regular, scheduled transportation option	48.5%	97
I'm worried about being stranded/I don't have an alternative	42.5%	85
I don't have access to a smartphone	10.5%	21
Other (please specify)		18
answered question		200
skipped question		309

What incentives would motivate you to try TripPool? (pick up to three)		
Answer Options	Response Percent	Response Count
Cash incentives for participating (ex: a free gift card for every 5 trips)	12.4%	25
Guaranteed ride home in case of emergency (ex: up to 8 emergency trips home by Uber or Lyft)	28.9%	58
Risk-free trial period (ex: free ride credits so you can try the program)	17.4%	35
Entry into a prize draw	3.5%	7
Access to carpool parking at my destination	10.4%	21
None	56.7%	114
Other (please specify)		7
answered question		201
skipped question		308

Concept: Vanshare

To what degree does VANSHARE address the following transportation needs?:						
Answer Options	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Response Count
Flexible service (service adapts to your changing schedule)	50	97	96	46	30	319
Service that comes when I want it (on-demand without too much waiting)	45	93	109	43	29	319
Service is reliable (you can depend on it)	70	116	108	10	18	322
Ability to access regular transit (connection from origin to transit is easy, safe,	107	98	87	12	16	320

convenient)	
answered question	325
skipped question	184



How likely would you be to try Vanshare if it became available in your area?

Answer Options	Response Percent	Response Count
Very likely	6.5%	22
Somewhat likely	15.5%	52
Neutral	21.4%	72
Somewhat unlikely	21.4%	72
Very unlikely	35.1%	118
answered question		336
skipped question		173

How often do you think you would use a Vanshare?

Answer Options	Response Percent	Response Count
Three or more days a week	50.0%	38
One or two days a week	28.9%	22
Less than once a week	18.4%	14

Never	2.6%	2
answered question		76
skipped question		433

What appeals to you about Vanshare? (pick up to three)

Answer Options	Response Percent	Response Count
Guaranteed parking at the park-and-ride	58.3%	42
Possibility of a subsidy from my employer	34.7%	25
Emergency ride home benefit	50.0%	36
Knowing that I can save on the cost of commuting	41.7%	30
Access to HOV (high-occupancy vehicle) lanes	58.3%	42
Regular, reliable schedule	58.3%	42
answered question		72
skipped question		437

For what purposes might you be able to use Vanshare? (check all that apply):

Answer Options	Response Percent	Response Count
Work related (ex: going to and from work)	91.8%	67
School related (ex: going to and from school)	12.3%	9
Medical related (ex: going to a doctor's appointment)	17.8%	13
Personal (ex: shopping; going to a friend's house)	27.4%	20
Entertainment (ex: going to the movies)	9.6%	7
Recreational (ex: going to a gym or park)	13.7%	10
Other (please specify)	1.4%	1
answered question		73
skipped question		436

Would you be willing to volunteer to be a Vanshare driver for occasional group trips?

Answer Options	Response Percent	Response Count
Yes	9.5%	7
No	58.1%	43
Maybe	32.4%	24
answered question		74
skipped question		435

What concerns do you have about Vanshare? (pick up to three)

Answer Options	Response Percent	Response Count
My schedule is too varied to commit to Vanshare	62.3%	157
I have access to a bus, bike, or walking route that works for me	34.5%	87
I am concerned that it might be inconvenient for me	36.5%	92
I am concerned about the cost	28.6%	72
I am concerned about sharing a ride with someone	20.2%	51
I need my car during the day	13.1%	33
I don't want to coordinate plans	38.5%	97
Other (please specify)		26
answered question		252
skipped question		257

All concepts

Which service are you most likely to use? (pick your first choice)		
Answer Options	Response Percent	Response Count
Real-Time Rideshare	21.7%	70
Community Shuttle	48.8%	157
Community Van	4.3%	14
TripPool	15.5%	50
Vanshare	9.6%	31
answered question		322
skipped question		187

Which service are you most likely to use? (pick your second choice)		
Answer Options	Response Percent	Response Count
Real-Time Rideshare	20.7%	63
Community Shuttle	26.3%	80
Community Van	20.4%	62
TripPool	17.1%	52
Vanshare	15.5%	47
answered question		304
skipped question		205

How people heard about the project

How did you hear about Metro's alternative service delivery project?		
Answer Options	Response Percent	Response Count
News media	3.3%	10
Blog	0.7%	2
Metro email alert	52.1%	158
Twitter	1.0%	3
Facebook	12.2%	37
Friend	6.6%	20
Metro staff person	3.0%	9
My employer	19.8%	60
My college or university	2.3%	7
An organization I'm involved with	4.3%	13
My city	3.0%	9
Other (please specify)		24
	answered question	303
	skipped question	206

Appendix A: Emails, Phone Calls, and Letters Received

Emails (4)

Sent: Friday, January 08, 2016 8:58 AM

Subject: Fwd: Bus stop change recommendation - Stop # 76308

I just took the Bothell Metro Mobility Survey, and wanted to send you this email, I'd sent earlier to Sound Transit. I think this would improve the connections in Bothell fairly simply. Please let me know what you think. Thanks.

Begin forwarded message:

Subject: Bus stop change recommendation - Stop # 76308

Date: October 28, 2014 at 8:47:34 AM PDT

Hello Sound Transit Bus Route Planning Department,

I'd like to make a request to bus stop #76308 and the one across the street from it. This is located in the city of Bothell in King County going westbound on Beardslee Blvd between Kaysner and Sunrise. My proposed changes are as follows.

1) Westbound, could you please add ST 522 and ST 535 to the stop? This would allow people coming in from the south on 535 to quickly transfer from the stop across the street to the 522 going westbound by simply crossing the street at the corner of Sunrise and Beardslee. The 535 already stops across the street.

2) Eastbound - Adding the 522 to the stop across the street would allow people riding the 522 eastbound to cross the street to this stop and catch the southbound 535 towards Bellevue.

While both of these transfers can be made about 3 minutes away at the UW Bothell stop, these three minutes can make the difference in catching or missing the bus. Also, walking down the hill to the Bothell Park and Ride is another existing option, but that walk takes about three minutes again, and a three minute walk can lead to a missed connection and a 30 minute wait.

My suggestion provides the earliest and most efficient transfer point between the 535 and 522 in both directions. Metro's 312 and 372 routes both stop here allowing for the transfers, but their schedules are limited.

This change should only require changing two signs, informing bus drivers of the change, and possibly notifying riders of the change. Notifying the riders could help free up some spots at the Bothell P&R, and keep more cars off the road. It does not require re-routing the buses at all, rather I'm only asking that they stop at these two existing stops.

I've tried to make this suggestion as clear as possible in an email, but I'd be happy to discuss it by phone if that would help. Thank you for your time.

Sent: Friday, January 15, 2016 7:04 PM
Subject: Riders lament

Hello!

We are bus riders living in Woodinville off the Woodinville Duval Hiway. Our problem is getting from our house to the Park and Ride during the day. There is no bus service. Is this problem of interest to Metro Alternative Services?

My husband and I were all geared up to fill out a survey but couldn't find it online.

We are older and need a way to get from home to Park and Ride .

Thank you so much,

Sent: Thursday, February 04, 2016 12:17 PM
Subject: Re: Stakeholder Working Group Meeting #3: Feb 3rd

I've been interviewing students about transportation issues to try to make sure that I'm aware of what students are having difficulty with. 4 complaints that I heard a significant number of times:

1. The busses to seattle are always late, and sometimes never show up. (372: Prime Culprit)
2. Students can't get to Redmond easily, especially not during the midday or the evening.
3. Some lines stop around 8 which is problematic for students who want to attend events. (I'm not sure which lines they were, but students seemed to mention Bellevue, Lynnwood, and Redmond)
4. Students want lines that take them to local attractions on weekends. (Wineries and Breweries seem to be the most common requests)

Most of those complaints were mentioned a few times in the survey results as well, it appears. I just wanted to let you know that students saw many of the same issues.

One solution/idea that was floated around was looking into how we could create a pilot program for a tri-campus express bus between UWB/UWS/UWT. Students say that the 372 to UWS is super inconsistent, and it takes 2 hours (+) currently to get to UWT from here. We think that this idea has potential, but this may not be the correct working group for this. We'd love suggestions.

We also think that there could be an education program about vanpool aiming toward college students. Most students have never heard of this program and could potentially be serviced by this.

Other than that, we love the creativity of the proposed solutions in reaching these unserved areas.

As always, if I can be of any help, please let me know.

Thanks,

Sent: Wednesday, February 17, 2016 12:53 PM

Subject: Alternative services - Cool Ideas & great initiative

I answered my survey last night and I shared it on my facebook too.

These are wonderful ideas to try out asap in Bothell area. I am a daily commuter to Seattle Downtown, struggling to get a parking spot. This alternate services will help our community in a greater way and most importantly will help in reduce pollution / traffic and save lot of time and money for public.

Eagerly waiting to see these vehicles on the residential road of Bothell.

Feel free to contact me if any volunteer work or additional feedback in this regards.

Thank you and your team for this great initiative.

Voicemail (1)

January 14, 2016

I live out in Woodinville. My son who has disabilities has given me this flier and reminded me daily for the last few days to give you a call and let you know that we are very much interested in having some type of bridging the gap, getting him from our acreage property out in unincorporated Woodinville to the Woodinville park-and-ride lot. He's fairly high-functioning, but it greatly impacts his life and his ability to live normally and still live at home. By not having that linkage and also having the 931 route shortened in recent years where he can't get where he needs to go even beyond the Woodinville park-and-ride lot. He mainly goes between downtown the Woodinville area; I drive him there every day or my husband does and we pick him up to make that gap happen right now. But he mainly goes from there to his job in Kirkland and activities in Bothell, Kenmore, and the Woodinville area. His problem is not being able to get back home. Anything we can do to help with the data collection on this effort. I'm well-connected with the Northshore Wrangler program, which has about 120 families all with disabilities in the Bothell area. You might have already talked with them, but ----- is their program coordinator and there are a couple of parents who have been Facebooking about this information to get the word out about the need. I've actually looked in to a business plan at one time trying to create an Uber-type system for this exact idea. Count us in.

Letters (0)

(None received)

Appendix B: Website Use and Social Media

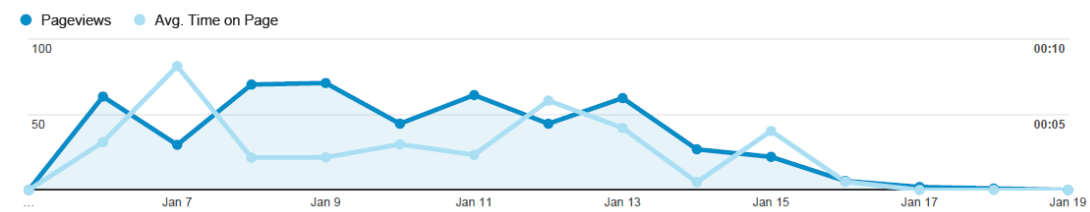
Website Analytics

Phase 1

Pages Jan 5, 2016 - Jan 19, 2016

 All Users
 100.00% Pageviews

Explorer



This data was filtered using an advanced filter.

Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
	503 % of Total: 0.01% (3,550,851)	405 % of Total: 0.02% (2,211,124)	00:03:06 Avg for View: 00:01:17 (141.27%)	363 % of Total: 0.04% (967,041)	83.20% Avg for View: 39.94% (108.31%)	74.55% Avg for View: 27.23% (173.75%)	\$0.00 % of Total: 0.00% (\$0.00)
1. metro.kingcounty.gov/programs-projects/alternative-services/bothell-woodinville/	503(100.00%)	405(100.00%)	00:03:06	363(100.00%)	83.20%	74.55%	\$0.00 (0.00%)

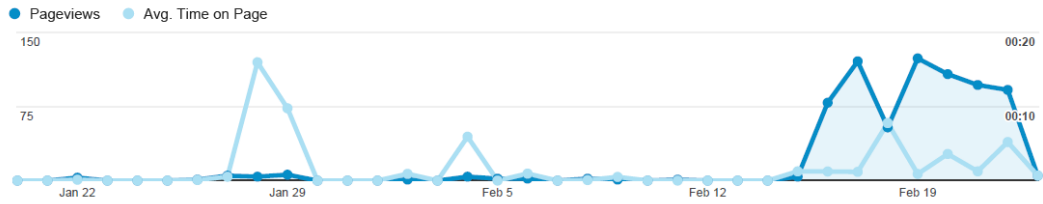
Phase 2

Pages

Jan 20, 2016 - Feb 23, 2016

All Users
100.00% Pageviews

Explorer



This data was filtered using an advanced filter.

Page	Pageviews	Unique Pageviews	Avg. Time on Page	Entrances	Bounce Rate	% Exit	Page Value
	716 % of Total: 0.01% (8,677,018)	641 % of Total: 0.01% (5,401,473)	00:02:34 Avg for View: 00:01:18 (98.93%)	593 % of Total: 0.02% (2,372,499)	88.70% Avg for View: 40.42% (119.42%)	84.08% Avg for View: 27.34% (207.50%)	\$0.00 % of Total: 0.00% (\$0.00)
1. metro.kingcounty.gov/programs-projects/alternative-services/bothell-woodinville/	716(100.00%)	641(100.00%)	00:02:34	593(100.00%)	88.70%	84.08%	\$0.00 (0.00%)

Rows 1 - 1 of 1

Social Media

Twitter



King County Metro
@kcmetrobus

Follow

Hey #Bothell & #Woodinville! Take our survey by Jan. 15 and tell us about the transit gaps in your communities. ow.ly/WJhjn

RETWEETS
3



5:17 PM - 6 Jan 2016



southern_lady @LostInCali2 · Jan 6
@kcmetrobus you need one in Redmond!





King County Metro
@kcmetrobus



Extended! [#Bothell](#) & [#Woodinville](#) transit survey closes Feb. 23. Let us know what you think svy.mk/1SRpAF5

RETWEETS

4



11:55 AM - 22 Feb 2016



Facebook



King County Metro Transit
January 6 · 🌐

Hey there, Bothell and Woodinville! Wish you had a better way to get around in your community? You're not alone. Take a transportation needs survey by Jan 15 so Metro can understand transit gaps in your community.

This work is part of our innovative Alternative Services program, where Metro joins with residents and employers to look into potential transportation improvements in this rapidly growing area of King County. Services might include customizable shuttles or vans, app-enabled ridesharing or even bicycle libraries. We want to hear from you. The survey closes on Fri, Jan 15!

<http://metro.kingcounty.gov/.../alternat.../bothell-woodinville/>



➦ Share



King County Metro Transit

February 18 at 4:10pm · 🌐

Hey there, Kenmore, Bothell and Woodinville! Wish you had a better way to get around in your community? You're not alone. Take the second transportation needs survey by Feb 22 and review concepts based on input from your community on the first survey earlier this year.

This work is part of our innovative Alternative Services program, where Metro joins with residents and employers to look into potential transportation improvements in this rapidly growing area of King County. Services might include customizable shuttles or vans, app-enabled ridesharing or even bicycle libraries. We want to hear from you. The survey closes on Mon, Feb 22!


<http://metro.kingcounty.gov/alternat.../bothell-woodinville/>



➦ Share

Appendix C: Media

News Release



King County

News release

King County Department of Transportation

Date: Jan. 6, 2016 Contact: [Rochelle Ogershok](#) at (206) 477-3838

**Looking for more transportation choices in
Bothell and Woodinville?**
*Now's your opportunity to help Metro learn
about transit gaps in your community*

Wish you had a better way to get around in your community? You're not alone. Transit has become a top issue for people who live, work and go to school in Bothell and Woodinville. That's why Metro Transit is inviting you to take a [transportation needs survey](#) to help identify where there may be service gaps preventing you from getting around town.

As part of its innovative [Alternative Services](#) program, Metro is joining with residents and area employers to identify potential transportation improvements in this rapidly growing area of King County. Through this program, Metro works collaboratively with local governments, community groups and riders to identify transit services that are cost-effective and offer improved choices. Services might include concepts such as customizable shuttles or vans, app-enabled ridesharing or even bicycle libraries.

The program kicks off with an opportunity to go online to tell Metro about the types of transit or mobility services you think are needed. Through [this online survey](#), Metro will have a better understanding of emerging travel trends, where service gaps exist and where more customized alternatives may better serve riders. Metro is particularly interested in learning more from riders traveling to the University of Washington Bothell and Cascadia College campuses. You are asked to complete the survey by January 15.

This survey will be followed by a second survey in February to gather feedback from the public. Metro anticipates developing tentative recommendations this spring.

To learn more about Metro's Alternative Services Program [visit our website](#).

###

See this and other KCDOT news online at: www.kingcounty.gov/transportation/kcdot/newscenter

PRIVACY POLICY: This e-mail is never sent unsolicited. King County DOT does not sell or release email addresses to third parties.

TO UNSUBSCRIBE: Send an e-mail to kcdot-news-SIGNOFF-REQUEST@lists.kingcounty.gov

Appendix D: Working Group

Members

The following people participated on the Working Group.

	Name	Title, Department	Stakeholder Role
1	Sherman Goong	Transportation Planner, Public Works	City of Bothell
2	Dave Boyd	Senior Planner, Community Development	City of Bothell
4	Brittany Caldwell	Executive Director, Greater Bothell Chamber of Commerce	Greater Bothell Chamber of Commerce
5	Debbie Anderson	Transportation Demand Management & Outreach	Community Transit
6	Alex Mehn	TDM and Outreach Specialist	Community Transit
7	Jim Seeks	Transportation Manager	Northshore Senior Center
8	LeeAnn Tesorieri	Manager	Country Village Shops
9	Dick Paylor	SVP, NAI Puget Sound Properties	Representative of downtown main street businesses
10	Evan Gilbert	Director of Government Relations, ASUWB	UW Bothell student
11	Anna Podany	Director of Government Relations, Cascadia Student Government	Cascadia College student
12	Samantha Brown	Manager of Professional Development, Human Resources	Cascadia College
13	Tom Hansen	Public Works Director	City of Woodinville

14	Rick Roberts	Assistant Public Works Director	City of Woodinville
	Jenny Ngo	Senior Planner, Development Services	City of Woodinville
15	Bill Wiselogle	Resident of Bothell. Former Community Development Director	Resident (at large)
16	Elizabeth Evans Webb	Legislative Aide and Director of Communications for Councilmember Dembowski	Council Representative

Invited but did not participate

The following organizations were invited to participate on the Working Group but did not attend meetings. They received meeting agendas and notes, and in some cases Metro staff members met with them or contacted them separately, outside of Working Group meetings.

Organization
Sound Transit
North Shore YMCA
UW Bothell commuter services representative
Woodinville Chamber
North Creek business park
BioLife Solutions Canyon Creek business park

Meeting summaries

Meeting 1

January 12, 2016; 1-2pm
UWB Conference Room UW2-327, Campus Way NE, Bothell

Meeting purpose

- Gain a general understanding of the Alternative Service program

- Identify ways working group members can help engage the public in responding to the survey

Present: Sherman Goong, Dave Boyd, Jennifer Hass, Alex Mehn, Dick Paylor, Samantha Brown, Rick Roberts, Jenny Ngo, Bill Wiselogle, Kari Lerum, Peter Troedsson, Kelly Snyder

Metro Staff Present: Erin Rennie, Brand Koster, Ryan Miller, Victoria Tobin

Welcome and introductions

Erin opened the working group by welcoming all members and thanking them for being a part of the group. Each participant then introduced themselves and the group they were representing.

Alternative Services program overview

Erin explained that the purpose of the Alternative Services demonstration program is to test new transportation service options in communities that are difficult to serve with traditional fixed-route bus transit. Alternative service concepts that Metro has developed so far draw on emerging trends in transportation including the sharing economy and mobile technology. Also integral to the program is the community partnership component.

Ryan described the following alternative services concepts: VanPool, Vanshare, ridematching, DART, Community Shuttle, TripPool, and Community Van.

Metro staff explained that the scope of the project is limited to meeting local transportation needs within the communities of Bothell and Woodinville with services that are alternatives to fixed-route transit. Adjusting the fixed-route transit network is out of scope.

Engagement process overview

Erin explained that the engagement process for this project includes the following components:

- **UW Bothell Community Based Learning and Research partnerships:** UW Bothell students are supporting the project as part of their course work.
- **Two Online Community Surveys:** the Needs Assessment Survey from Jan 5-15th, and the Market Research Survey from Feb 8-19th.
- **Stakeholder Working Group:** Various community representatives providing insight and recommendations to Metro staff. The SWG members will also assist in communicating the details of the project to the constituencies they represent, especially promoting the survey.
- **Presentations and Meetings with community groups:** These are made on an ad hoc basis to local groups on request.

Overview of Current Service Delivery

Brand explained the Service Assessment handout and described the network of transit service in Bothell and Woodinville. He explained how the March 2016 Service Change* will mean improved frequency as well as added weekend service for riders going from UW Bothell to UW Seattle on route 372.

Discussion

Within Bothell and Woodinville...

What are the most urgent transportation needs/gaps?

- P&R capacity
- Aging population within a suburban context
- lack of safe cycling infrastructure north of the business parks
- Access to downtown Bothell food/services from UW Bothell and at local business parks is limited to bus routes that are not frequent enough to be useful.

What are the barriers to using transit?

- Park and Rides are full by early morning
- 1st mile/last mile access to transit
- Misconceptions about transit
- Safety and security concerns
- Construction reroutes/ lack of communication about reroutes
- Transit isn't frequent enough to be useful for mid-day errands/lunch.
-

Where would you like to go that you can't currently reach by transit?

- Downtown Bothell food/services from UW Bothell

Conclusion and Housekeeping

The group expressed a desire to have the meeting in different locations that might represent "community hubs" such as Downtown Bothell, Woodinville City Hall, Beardsley Crossing etc.

The group also requested that all the meetings be scheduled at once. Erin will circulate Doodle polls this week to schedule meetings.

**Service Changes are alterations to schedules and routing to improve service based on transit performance metrics. Metro implements a Service Change twice a year, one in March and again in September.*

Meeting 2

January 29, 2016; 11-12:30pm
Room 107, Bothell City Hall, Bothell

Meeting purpose

- Review results of Needs Assessment Survey. Is it consistent with what we discussed last meeting?
- Agree to a definition of the transportation needs/gap in Bothell and Woodinville
- Begin discussing solution concepts

Present: Sherman Goong, Dave Boyd, Alex Mehn, Dick Paylor, Jenny Ngo, Bill Wiselogle, Kari Lerum, Anna Podany, Barbara Ramey, Jim Seeks, Debbie Anderson

Metro Staff Present: Erin Rennie, Brand Koster, Ryan Miller, Lori Burchett

Welcome and introductions

Erin opened the meeting with a round of introductions and reiterated the goals and limited scope of the Alternative Services program.

Review of Survey Results

The survey was very well received by the community and response rates were high (870). Of the survey respondents:

- 82% worked full time
- 9% were students
- 52% ride transit and more than half of those are satisfied or very satisfied with transit service in Bothell and Woodinville
- Over 55% had an annual household income over \$75,000

We looked at a selection of questions to understand the transportation needs the community was experiencing. Here are the key themes that stood out to the group:

Question 8: Transit Barriers and Significance

- Frequency of service. (Both real and perceived)
- Service during varied times of day (especially noting a lack of evening/night service)
- Being comfortable w/ bus service (Knowing which busses go where and when. Difficulty with trip planning)
- Service close to home/destination (coverage gaps)
- First/last mile issues (It's hard to reach high-frequency transit corridors without a car)
- Park and Ride availability. Both in terms of finding a spot if you drove, or getting transit that feeds the park and ride.
- Information is difficult to find/not intuitive
- Time concerns. "The bus takes too long to get where I need to go"

Question 12: Rideshare Barriers

- Varied schedules
- Difficulty finding someone to ride with
- Do not want to rely on others
- Need more flexibility than can be afforded with traditional ride sharing
- Behavior/attitude of residents
- Belief that ride sharing would be unreliable
- Concerns about missing their ride home and being abandoned

Question 15: Access to DT Bothell (enabling factors)

- Sidewalks (Infrastructure)
- Knowing options (Education)
- Trip time by mode (Education)
- Mix of services for other needs

Question 16: Access to UWB CC Campus (enabling factors)

- Arrives when I need it
- Increased utilization of UPASS for CC students (the subsidy is the same, but there are less than half the requests for bus passes at CC)
- Concerns about the cost of taking transit for short trips (“why pay \$2.50 to travel less than a mile, I can drive for less than that”).

Question 17: Access to Woodinville Town center (enabling factors)

- Similar to downtown Bothell
- Flexible service
- Evening/weekend service

Question 18: Transit gaps (destinations)

- Some members of the working group were surprised by the consensus around wanting to access the wineries districts. However, staff from Woodinville stated it was one of their most commonly requested areas for mobility improvements.
- The walk from transit to Canyon Point is really difficult due to topographical challenges
- Canyon Park P&R is full by 6am
- I-405 is a psychological barrier
- People want to be able to access restaurants/social locations

Question 19: Alternative services qualities

- Near my house
- Reliable service
- Frequent/arrives when I want it

Definition of Bothell’s/Woodinville’s Alternative Transportation “Needs”

Taking into account both the information in the survey and the personal/professional experience of the working group members, the group defined that to best address the needs of the communities; an alternative service project must have the following attributes:

- The service should be flexible
 - The service should be on-demand to address the desire for a service that arrives “when the customer needs it”
 - The service should strive to be “as reliable as my own car”
 - Provide service close to my origin/destination
 - Educate the public about options they already have
-

Meeting 3

January 29, 2016; 11-12:30pm
Room 107, Bothell City Hall, Bothell

Meeting purpose

- Review results of Needs Assessment Survey. Is it consistent with what we discussed last meeting?
- Agree to a definition of the transportation needs/gap in Bothell and Woodinville
- Begin discussing solution concepts

Present: Sherman Goong, Dave Boyd, Alex Mehn, Dick Paylor, Jenny Ngo, Bill Wiselogle, Kari Lerum, Anna Podany, Barbara Ramey, Jim Seeks, Evan Gilbert

Metro Staff Present: Erin Rennie, Brand Koster, Ryan Miller, Tricia Barbachan, Victoria Tobin

Welcome and introductions

Erin opened the meeting with a round of introductions and reiterated the goals and limited scope of the Alternative Services program.

Review of Survey Results

The survey was very well received by the community and response rates were high (870). Of the survey respondents:

- 82% worked full time
- 9% were students
- 52% ride transit and more than half of those are satisfied or very satisfied with transit service in Bothell and Woodinville
- Over 55% had an annual household income over \$75,000

We looked at a selection of questions to understand the transportation needs the community was experiencing. Here are the key themes that stood out to the group:

Question 8: Barriers to Riding Transit

- Frequency of service. (Both real and perceived)
- Service during varied times of day (especially noting a lack of evening/night service)
- Being comfortable w/ bus service (Knowing which busses go where and when. Difficulty with trip planning)
- Service close to home/destination (coverage gaps)
- First/last mile issues (It's hard to reach high-frequency transit corridors without a car)
- Park and Ride availability. Both in terms of finding a spot if you drove, or getting transit that feeds the park and ride.
- Information is difficult to find/not intuitive
- Time concerns. "The bus takes too long to get where I need to go"

Question 12: Barriers to Ridesharing

- Varied schedules
- Difficulty finding someone to ride with
- Do not want to rely on others
- Need more flexibility than can be afforded with traditional ridesharing
- Behavior/attitude of residents
- Belief that ridesharing would be unreliable
- Concerns about missing their ride home and being abandoned

Question 15: Access to DT Bothell (enabling factors)

- Safer sidewalks (Infrastructure)
- Knowing about options (Education)
- Knowing trip time by mode. For example, knowing how fast it is to walk a mile. (Education)
- Mix of services for other needs

Question 16: Access to UWB CC Campus (enabling factors)

- Arrives when I need it
- Increased utilization of UPASS for CC students (the subsidy is the same, but there are less than half the requests for bus passes at CC)
- Concerns about the cost of taking transit for short trips (“why pay \$2.50 to travel less than a mile, I can drive for less than that”).
- Change the stigma around transit use

Question 17: Access to Woodinville Town center (enabling factors)

- Similar to downtown Bothell
- Flexible service with an emergency ride home
- Arrives when I need it
- Improved bike/ped infrastructure
- Evening/weekend service

Question 18: Geographic transit gaps (destinations)

- Some members of the working group were surprised by the consensus around wanting to access the Woodinville wineries districts. However, staff from Woodinville stated it was one of their most commonly requested areas for mobility improvements.
- The walk from transit to Canyon Point is really difficult due to topographical challenges (steep hill from transit stop)
- Canyon Park P&R is full by 6am
- I-405 is a psychological barrier
- People want to be able to access restaurants/social locations

Question 19: Desired alternative service qualities

- Near my house (1st mile)
- Reliable service
- Frequent/arrives when I want it

Definition of Bothell's/Woodinville's Alternative Transportation "Needs"

The group spent some time discussing what the survey meant and how it could be interpreted to define the "transportation need" in Bothell and Woodinville. Taking into account both the information in the survey and the personal/professional experience of the working group members, the group agreed that to best address the needs of the communities; an alternative service project must have the following attributes:

- The service should be **flexible**
- The service should be **on-demand** to address the desire for a service that arrives "when the customer needs it"
- The service should strive to be "as **reliable** as my own car"
- Provide service **close to my origin/destination**
- **Educate** the public about options they already have

Bothell-Woodinville Transportation Need/Gap	Alternative Service Attribute
Transit isn't flexible enough for busy/dynamic schedules	The service should be flexible
Taking transit involves too much waiting	The service should be on-demand and arrive when the customer needs it.
Transit schedules aren't reliable. Buses are often late or delayed by traffic.	The service should be reliable.
It is difficult to access transit in this community. Walking/biking to transit stops is too far/steep/dangerous. Park&Rides are overcapacity.	The service should address 1 st mile/last mile gaps by getting closer to origins and destinations than traditional transit.
People are unaware of the transit service and tools that exist. There is a car culture and some stigma against transit use.	The alternative service should involve a public education and awareness component to educate people about the tools and services that already exist.

Meeting 4

March 1, 2016; 12-1:30pm
Room 107, Bothell City Hall, Bothell

Meeting purpose

- Review results of Customer Preferences Survey.
- Review the Alternative Services concepts developed by King County Metro
- Discuss service delivery ideas

Present: Sherman Goong, Dave Boyd, Alex Mehn, Dick Paylor, Rick Roberts, Bill Wiselogle, Kari Lerum, Anna Podany, Barbara Ramey, Jim Seeks, Chelsea Flood, Debbie Anderson

Metro Staff Present: Erin Rennie, Ryan Miller, Cathy Snow, Brand Koster, and Dan Anderson,

Welcome and introductions

Erin opened the meeting with a round of introductions, reiterated the goals of the Alternative Services program and introduced the meeting purpose.

Presentation

Erin Rennie presented results of the second Bothell survey including the following highlights:

- There was broad agreement from survey respondents on the identified transportation needs for Bothell/Woodinville as identified by Survey 1 and the Working Group
- A service that is dependable and access to fixed-route transit were ranked as the highest priority needs through the survey
- Real-Time Rideshare
 - 27% likely to try, 60% of those likely to use at least once/week
 - Needs met: Flexible, on-demand
 - People like: No commitment, smartphone integration
 - Concerned about: Reliability
- Community Shuttle
 - 50% likely to try, but that number might be higher than actual use
 - Users willingness to wait:
 - 40% - 10 minutes or less
 - 35% - 20 minutes or less
 - 25% - 21 minutes or more
 - Needs met: Reliable, access to transit
 - Concerned about: Not wanting to schedule around an infrequent schedule, directness of route
- VanShare
 - 22% likely to try,
 - Needs met: Reliable, Access to transit
 - People like: Guaranteed parking at P&R, Reliable
 - Concerned about: Their schedule being too busy to commit
- TripPool
 - 50% likely to try, 43% of those likely to use at least once/week
 - Needs met: Flexible, on-demand, access to transit
 - People like: No commitment, smartphone integration, guaranteed parking at P&R
 - Concerned about: Reliability
- Community Van
 - 27% likely to try

- Only service likely to be mostly used for non-commute trips
- Needs met: Flexible

Brand Koster introduced the changes to fixed-route service in Bothell/Woodinville and how those changes would affect residents of Bothell on Woodinville. Specifically, he highlighted the following:

Route	Connections	Improvements	Benefits
372X	All-day service between UW Bothell and UW via SR-522 and 25 th Ave NE	Peak period frequency will improve from 15-30 min to 5-15 min . Mid-day frequency will improve from every 30 min to every 15 min . Service will run from 5am to Midnight .	Shorter wait times and more transit options!
931	2-way peak service between UW Bothell / CCC, Woodinville, English Hill, and Redmond	DART area – or flexible service area - will be expanded into Woodinville to provide greater transit accessibility for local residents.	Greenbrier Heights Senior Apartments and other Woodinville residents have greater accessibility to Transit!
522 312X 372X	All-day service between UW Bothell / CCC and the SR-522 corridor	With these 3 routes, there will be frequent, 15 minute or better transit service between UW Bothell and the SR-522 corridor for most of the day on weekdays.	Opportunity for spontaneous trips with no need for a schedule!

Following this description of fixed-route serviced changes, a handout describing the Alternative Service concepts Metro developed based on the survey data was distributed to the Working Group and detailed Metro's method of delivering these products. These products and delivery methods are listed below:

Product Package (what Metro is bringing into the community)

- Real-Time Rideshare
- Vanshare
- TripPool
- Community Van

Service Delivery Package (how we deliver these products)

- Community Van Partnership
- Parking Partnerships
- Ride-hailing company promotional partnerships
- Education campaign with rideshare incentives.

Additional details on the concepts and service delivery package can be found in the handout which is distributed with these minutes

Clarifying Questions

- Q: What is DART service?
 - Brand explained what DART service was and how it works. Emphasizing that the serviced is open to the public, and generally functions like other fixed-route services with one exception. Users can call in advance and request a route deviation in certain areas along the route.
- Q: How long would the pilot program run for?
 - Staff explained that Alternative Service programs currently are designed as demonstration projects, with the initial two-year test period beginning when the service actually starts.
- Q: Is Community Transit increasing service as well?
 - Staff from Community Transit explained the service changes that would affect Bothell.

Discussion

- David Boyd asked for clarification about why the community shuttle was not included in the product matrix when Community Shuttle was the clear top choice in the survey.
 - Staff explained their reasoning for leaving the shuttle out of the developed concepts
 - There appeared to be confusion from respondents about the difference between the type of service offered by a community shuttle and fixed route transit. Given that fixed-route transit was being improved in the community in the March service change, Metro staff wanted to wait to see if that need would be met by the improved fixed-route service rather than create a potentially duplicative shuttle service.
 - Staff reiterated that 50% of the survey respondents stated that they would be interested in trying a shuttle, 75% would not be willing to wait more than 20 minutes
 - Community Shuttle service (local circulation with approx. one-hour headways) would not meet the transportation gaps or important use-cases identified by the Stakeholder Group
- Chelsea Flood recommended that Metro partner with UWB/Cascadia College for Community Van Service
 - Discussion on this partnership included having the Transportation Coordinator work at UWB/CC and allowing students to assist in the Transportation Coordinator's duties and/or volunteer to drive the vans in exchange for internship credits.
- Members of the working group remarked that VanShare could function as a connection from a place like Woodinville/Kingsgate P&R (where there is parking capacity) to UWB/CC

- Members of the working group requested that Metro check with Community Transit staff to ensure that there would be no issues running an Alternative Service project in the Snohomish County portions of Bothell with regard to funding or operational jurisdiction.
- The importance of communication and education for the program's success was highlighted by several group members. Of particular importance is emphasizing that all of Bothell (and not just the King County portions of the city) were eligible to use the Alternative Services products.
- The neighborhood travel maps should include information on non-geographically bounded services (such as TripPool and Real-Time Ridesharing) in addition to fixed route and active transportation modes.

Appendix E: Rack Cards

Phase 1 rack card

Help Metro learn about transit gaps in
Bothell and Woodinville



The way we get around is changing.
New technology and ideas are creating opportunities to develop customized transportation solutions to complement traditional, fixed-route bus service.
Do you live, work, or go to school in Bothell or Woodinville?
Complete our online survey today at www.surveymonkey.com/r/BothellAlt1.
Deadline: January 15

Para solicitar esta información en español, sírvase llamar al 206-263-9988 o envíe un mensaje de correo electrónico a haveasay@kingcounty.gov.

Learn more: metro.kingcounty.gov/have-a-say
Contact: Dan Anderson
dan.a.anderson@kingcounty.gov, 206-477-3690

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METRO
We'll Get You There

 have a
say

Phase 2 rack card

Tell Metro what you think about new service ideas for **Bothell and Woodinville**



New technology and ideas are creating opportunities to develop customized transportation solutions to complement traditional, fixed-route bus service.

In January, you told us about gaps in public transportation service in Bothell and Woodinville. We took that information and developed some concepts for solutions. Please tell us what you think.

Take our online survey:
www.surveymonkey.com/r/BothellAlt2

Deadline: February 22

Para solicitar esta información en español, sírvase llamar al 206-263-9988 o envíe un mensaje de correo electrónico a haveasay@kingcounty.gov.

Learn more: metro.kingcounty.gov/have-a-say
Contact: **Dan Anderson**
dan.a.anderson@kingcounty.gov, 206-477-3690

 King County
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Appendix F: Online Survey Questions (Phase 1)

Appendix G: Online Survey Questions (Phase 2)

Appendix H: Survey Responses (Phase 1)

Appendix I: Survey Responses (Phase 2)

Bothell and Woodinville Alternative Services - Mobility Needs Assessment

1. Welcome

The way we get around is changing. New technology and ideas are creating opportunities to develop customized transportation solutions to complement traditional, fixed-route bus service.

Metro's Alternative Services program is working with the communities of Bothell and Woodinville from January through March to address some of the gaps in our transportation network. If you live, work, or go to school in Bothell or Woodinville, please complete this short survey today to help us learn about transit gaps in your community. If you haven't already, please take a few minutes to learn about the Bothell and Woodinville Alternative Services project on [our website](#).

Learning about your mobility needs is the first step in a process to improve transportation in Bothell and Woodinville. We'll be coming back with a second survey, when we will explore alternative service concepts and learn what you think about them.

Thank you for taking the time to give us your input. **This survey will be open through January 15, 2016.**

If you have questions or need this survey in an alternate format, please contact Community Relations Planner Dan Anderson at dan.a.anderson@kingcounty.gov and 206-477-3690.

Información importante sobre el servicio de autobuses de su zona. Para solicitar esta información en español, sírvase llamar al 206-263-9988 o envíe un mensaje de correo electrónico a haveasay@kingcounty.gov.

Bothell and Woodinville Alternative Services - Mobility Needs Assessment

2. Your personal transit needs

* Where do you currently live?

- Bothell
- Woodinville
- Seattle
- Other (please specify)

Check all that apply:

- I am currently a UW Bothell student
- I am currently a Cascadia College student
- I am a college student attending school elsewhere
- I work part-time
- I work full-time
- I am a high school student
- I am retired/not working outside the home

What are your top destinations in Bothell and Woodinville? Please select your top three choices.

- UW Bothell/ Cascadia College Campus
- North Creek
- Canyon Park/Thrasher's Corner
- Downtown Bothell/Riverfront/ Westhill
- Woodinville Town Center
- North Industrial Woodinville (Woodinville Snohomish Road)
- Woodinville Tourist District (Wineries)
- Lake Pleasant/ Country Village
- Lower West Ridge/Valley Industrial
- Other (please specify)

During a typical week, how many days do you get around in the following ways?

	Never	Less than once a week	One or two days a week	Three or four days a week	Five or more days a week
Walk (or use mobility device)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bicycle	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bus, trolley, or train	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drive a vehicle alone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Drive or ride in a vehicle with others	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation Network Company (Uber, Lyft, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

* Do you currently ride public transit buses in Bothell and/or Woodinville?

Yes

No

Bothell and Woodinville Alternative Services - Mobility Needs Assessment

3. Your personal transit use

Bothell and Woodinville are served by multiple bus routes (Metro 236, 237, 238, 311, 312, 342, 372, 931; Community Transit 105, 106, 424; Sound Transit 522, 532, 535).

How satisfied are you with the transit routes you use in Bothell and/or Woodinville?

- Very satisfied
- Somewhat satisfied
- Neutral
- Somewhat dissatisfied
- Very dissatisfied

Why?

How do you get to public transit?

- Walk (or use mobility device)
- Bicycle
- Bus, trolley, or train
- Drive a vehicle alone
- Drive or ride in a vehicle with others
- Taxi
- Transportation Network Company (Uber, Lyft, etc.)
- Other (please specify)

How significant are the following barriers in preventing you from taking public transit today in Bothell and/or Woodinville?

	Not a barrier	Partial barrier	Significant barrier	Don't know or not applicable
Hard to find a parking space at park-and-ride	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hard to find secure bike parking at transit stop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
No service near home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
No service near destination	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Not enough evening service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Having to plan around bus schedule	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Irregular work hours or class schedule	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Personal safety concerns while waiting for the bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Need car in case of emergency	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Need car during day for personal errands	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Need car during the day for business/work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Need car to take children to school	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability or use of mobility aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Don't know how to ride the bus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

Bothell and Woodinville Alternative Services - Mobility Needs Assessment

4. Awareness of transportation services and programs

How familiar are you with the following transportation services and programs?

	I am <u>very familiar</u> and I <u>use</u> this service	I am <u>very familiar</u> but I <u>don't use</u> this service	I am <u>somewhat</u> familiar but I <u>don't</u> <u>use</u> this service	I am <u>not familiar</u> and <u>I don't use</u> this service
Metro Access (paratransit service)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Metro Dial-a-Ride Transit (DART)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Taxi scrip program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Carpool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VanPool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
VanShare	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Car Share (examples: Car2Go or Zip Car)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Northshore Senior Center Transportation mini-buses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ORCA LIFT Reduced Fare Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RideshareOnline.com	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Bike Locker Rental	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TripPool	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Community Van	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Guaranteed Ride Home	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you have used any of the services and products listed above, please tell us about your experiences with them.

Would you be interested in participating in a Metro commuter rideshare program such as a carpool, VanPool, TripPool, or VanShare?

- Yes
- Maybe/unsure
- No

If you are unsure or unwilling to participate in one of these programs, why not?

- My schedule is too varied
- There is no one near me that I could share the ride with
- It's too expensive
- I need my personal vehicle during the day
- Organizing a carpool is too complicated
- I don't want to rely on other people
- I'm uncomfortable sharing a ride with people I don't know
- Other (please specify)

Bothell and Woodinville Alternative Services - Mobility Needs Assessment

5. Accessing Local Destinations

Please rate your level of satisfaction with the public transit connection between the following destinations:

	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know or not applicable
Between downtown Bothell and UW Bothell/Cascadia College campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Between downtown Bothell and Woodinville Town Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Between Woodinville Town Center and UW Bothell/Cascadia College campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Why?

If public transportation options were improved would you go to the following destinations more frequently than you do now?

	Yes	Maybe/unsure	No
Downtown Bothell	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
North Creek Business Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Canyon Creek Business Park	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UW Bothell / Cascadia College campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Woodinville Town Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Country Village Shops	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Woodinville Tourist District	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

What would help you access DOWNTOWN BOTHELL without having to drive alone? Please select your top three choices.

- Not applicable - I don't go to downtown Bothell
- A Metro rideshare vehicle
- Reserved park-and-ride space
- Carpool (rideshare) partner(s)
- Way to find carpool partners when I need them
- Alternative service that arrives when I need it
- Alternative service that is available during the day
- More park-and-ride spaces
- Someone to walk or bike with
- More knowledge and confidence with the transit system
- Improved bike parking
- More bike lanes or feeling safer in bike lanes
- More sidewalks or feeling safer on sidewalks
- Guaranteed ride home in case of emergency
- Other (please specify)

What would help you access UW BOTHELL/CASCADIA COLLEGE CAMPUS without having to drive alone? Please select your top three choices.

- Not applicable - I don't go to UW Bothell or Cascadia College Campus
- A Metro rideshare vehicle
- Reserved park-and-ride space
- Carpool (rideshare) partner(s)
- Way to find carpool partners when I need them
- Alternative service that arrives when I need it
- Alternative service that is available during the day
- More park-and-ride spaces
- Someone to walk or bike with
- More knowledge and confidence with the transit system
- Improved bike parking
- More bike lanes or feeling safer in bike lanes
- More sidewalks or feeling safer on sidewalks
- Guaranteed ride home in case of emergency
- Other (please specify)

What would help you access WOODINVILLE TOWN CENTER without having to drive alone? Please select your top three choices.

- Not applicable - I don't go to Woodinville Town Center
- A Metro rideshare vehicle
- Reserved park-and-ride space
- Carpool (rideshare) partner(s)
- Way to find carpool partners when I need them
- Alternative service that arrives when I need it
- Alternative service that is available during the day
- More park-and-ride spaces
- Someone to walk or bike with
- More knowledge and confidence with the transit system
- Improved bike parking
- More bike lanes or feeling safer in bike lanes
- More sidewalks or feeling safer on sidewalks
- Guaranteed ride home in case of emergency
- Other (please specify)

Is there any place you want to go on public transportation in Bothell and/or Woodinville that you can't go to now? Please be very specific and include the city if possible.

Destination 1

Destination 2

Destination 3

If Metro developed a new transportation service for your community, what qualities would it need to have to be useful to you? Please select your top three choices.

- Costs the same as, or less than, current bus service
- Picks me up near my house
- Gets me to destinations I can't get to now on the bus
- Looks like a Metro service/has Metro branding
- Runs on a fixed schedule and fixed route
- Schedule and route is demand-responsive (runs where and when you want it)
- Reliable service
- High frequency
- Meets the needs of people who are transit-dependent, disabled, elderly, or low-income
- Is available at night
- Is available on the weekend
- I can pay with U-PASS or ORCA LIFT
- Guaranteed parking for my vehicle at a park-and-ride
- Secure parking for my bike
- Includes a guaranteed ride home in case of emergency

Is there anything else you'd like to share with us about your highest priority transportation needs or possible ways to improve alternative transportation services in your community?

Bothell and Woodinville Alternative Services - Mobility Needs Assessment

6. Demographics and household information - OPTIONAL

King County wants to make sure everyone is heard and served. The following demographic questions are all optional. They help ensure that we're hearing from a representative sample of the whole community. We would appreciate this information, but it is not required.

How many people, including yourself, live in your household?

- 1
- 2
- 3
- 4
- 5 or more

How many people in your household, including yourself, ride the bus at least once per week?

- None
- 1
- 2
- 3
- 4
- 5 or more

What is your age?

- | | |
|-------------------------------------|--|
| <input type="radio"/> 15 or younger | <input type="radio"/> 35-44 |
| <input type="radio"/> 16-17 | <input type="radio"/> 45-54 |
| <input type="radio"/> 18-19 | <input type="radio"/> 55-64 |
| <input type="radio"/> 20-24 | <input type="radio"/> 65 or older |
| <input type="radio"/> 25-34 | <input type="radio"/> I would rather not say |

If you have a disability, please indicate what kind. (check all that apply)

- Mobility Vision Hearing Cognitive
- None

Other (please specify)

Do you consider yourself...

- African-American
- Asian-American/Pacific Islander
- American Indian/Alaska Native
- Hispanic (Mexican, Mexican American, Chicano or Latino)
- Multiple Ethnicities
- White (Caucasian)
- I would rather not say

Other (please specify)

What is the primary language you speak at home?

- English
- Amharic
- Chinese (Mandarin, Cantonese, etc.)
- Korean
- Punjabi
- Russian
- Somali
- Spanish
- Ukrainian
- Vietnamese

Other (please specify)

Do you ...

	Yes	No
Live in a dorm or in other campus housing?	<input type="radio"/>	<input type="radio"/>
Have a valid driver's license?	<input type="radio"/>	<input type="radio"/>
Have access to a working bicycle?	<input type="radio"/>	<input type="radio"/>
Have access to a vehicle for personal use?	<input type="radio"/>	<input type="radio"/>
Feel that you were notified of this survey in time to provide meaningful feedback in Metro's decision-making process?	<input type="radio"/>	<input type="radio"/>

What is your annual household income?

- | | |
|--|--|
| <input type="radio"/> Less than \$7,500 | <input type="radio"/> \$75,001 to \$100,000 |
| <input type="radio"/> \$7,500 to \$15,000 | <input type="radio"/> \$100,001 to \$150,000 |
| <input type="radio"/> \$15,001 to \$25,000 | <input type="radio"/> \$150,001 to \$200,000 |
| <input type="radio"/> \$25,001 to \$35,000 | <input type="radio"/> More than \$200,000 |
| <input type="radio"/> \$35,001 to \$55,000 | <input type="radio"/> I don't know |
| <input type="radio"/> \$55,001 to \$75,000 | <input type="radio"/> I would rather not say |

How did you hear about Metro's alternative services project?

- | | |
|--|--|
| <input type="checkbox"/> News media | <input type="checkbox"/> Friend, neighbor or family member |
| <input type="checkbox"/> Blog | <input type="checkbox"/> Metro staff person |
| <input type="checkbox"/> Metro email alert | <input type="checkbox"/> My employer |
| <input type="checkbox"/> Twitter | <input type="checkbox"/> My college or university |
| <input type="checkbox"/> Facebook | <input type="checkbox"/> An organization I'm involved with |

Other (please specify)

Please share any additional feedback you have about our outreach.

Bothell and Woodinville Alternative Services - Mobility Needs Assessment

7. Thank you

OPTIONAL: If you would like to take a follow-up survey and stay informed about Metro's alternative services planning effort in Bothell and Woodinville, provide your email address below. Please note that the information you share with the county – including your responses to questions about age, race, and income – is a public record subject to disclosure if requested.

Your email:



Bothell and Woodinville Alternative Services - Transit Concepts

1. Welcome

The way we get around is changing. New technology and ideas are creating opportunities to develop customized transportation solutions to complement traditional, fixed-route bus service.

In January, we asked for feedback about how people are using transit service in your community and learned about transit gaps. We learned what some of the key challenges are with using public transportation. Now we want to learn what you think about new transit service ideas that might help fill some of those gaps. If you haven't already, please take a few minutes to [learn about Bothell and Woodinville Alternative Services](#).

Thank you for taking the time to give us your input. [This survey will be open through Monday, Feb 22.](#)

If you have questions or need this survey in an alternate format, please email Community Relations Planner Dan Anderson at dan.a.anderson@kingcounty.gov or call 206-477-3690.



Bothell and Woodinville Alternative Services - Transit Concepts

2. Transportation Needs

1. In our Needs Assessment Survey, respondents shared information about transit gaps. We came up with the following needs to guide a successful Alternative Services project:

- Alternative Services should be flexible enough for people with busy/dynamic schedules.
- Alternative Services should be on-demand so users aren't required to do too much waiting.
- Alternative Services should be reliable so you can depend on them to get you there on time.
- Alternative Services should improve access to transit, especially improving parking conditions at Park-and-Rides.
- Education and promotions should improve awareness of existing transit and rideshare tools and services.

To what degree do you agree with the above statement?

- Strongly Agree
- Somewhat Agree
- Neutral
- Somewhat Disagree
- Strongly Disagree

Why?

2. Please rank these transportation needs by importance to you:


	1 - Most important	2	3	4	5 - Least important
Service is flexible (adapts to your changing schedule)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service comes when I want it (on-demand without too much waiting)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service is reliable (I can depend on it)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Regular transit is accessible (connection from home or work to transit is easy, safe, convenient)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information about transit services is available and easy to understand	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



Bothell and Woodinville Alternative Services - Transit Concepts

3. Service Concepts Introduction


The next sets of questions will be specific to one of the five service concepts below. We'll first give you information about each concept, then ask you about it.




Real-Time Rideshare
Using a smartphone app to help commuters find carpools in real-time. The app helps carpool passengers and drivers automatically share the cost of the trip.




Community Shuttle
A small local Metro bus route with a Flexible Service Area. Riders can call ahead to schedule a pick-up.



Community Van
A fleet of Metro vans for local group trips scheduled by a local Transportation Coordinator. Drivers are volunteers.



TripPool
Real-time ridesharing between neighbors from home to transit center. Metro provides a van, fuel, maintenance, and guaranteed parking space at the park-and-ride! TripPool provides the freedom to ride when you want to through a smartphone app.



Vanshare
Ridsharing between a transit center and your workplace or home. Vanshare groups travel on a regular schedule. Metro provides a van, fuel, maintenance, and driver orientation. Includes guaranteed parking at a park-and-ride.



Bothell and Woodinville Alternative Services - Transit Concepts

4. Service Concepts: Real-time Rideshare



Real-Time Rideshare

Using a smartphone app to help commuters find carpools in real-time. The app helps carpool passengers and drivers automatically share the cost of the trip.

Concept 1: Real-Time Rideshare

Real-Time Rideshare is carpooling in your own car using a smartphone app to coordinate your carpool on-the-fly. The app matches users with other commuters going their way and facilitates sharing the cost of the ride. Riders pay \$0.26 a mile. Drivers receive \$0.17 a mile.

Benefits:

- No fixed schedules
- Use of HOV lanes
- Save money on the cost of driving

3. To what degree does REAL-TIME RIDESHARE address the following transportation needs?:

	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree
Flexible service (Service adapts to your changing schedule)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service that comes when I want it (On-demand without too much waiting)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service is reliable (you can depend on it)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

4. How likely would you be to try Real-Time Rideshare in your community?

- Very likely
- Somewhat likely
- Neutral
- Somewhat unlikely
- Very unlikely



Bothell and Woodinville Alternative Services - Transit Concepts

5. Service Concepts: Real-time Rideshare (a)

5. How often do you think you would use Real-Time Rideshare?

- Three or more days a week
- One or two days a week
- Less than once a week
- Never

6. What appeals to you about Real-Time Rideshare? (pick up to three)

- Knowing that I can save on the cost of commuting
- Saving time by using the HOV lanes
- Ability to use my smartphone to quickly and easily coordinate rideshares
- Not having to commit to a schedule

Other (please specify)

7. For what purposes might you be able to use Real-Time Rideshare? (check all that apply):

- Work related (ex: going to and from work)
- School related (ex: going to and from school)
- Medical related (ex: going to a doctor's appointment)
- Personal (ex: shopping; going to a friend's house)
- Entertainment (ex: going to the movies)
- Recreational (ex: going to a gym or park)
- Other

8. Real-Time Rideshare drivers are regular commuters who use an app to offer rides in their personal vehicles to other people going their way. The app allows drivers to share the cost of the ride with the passenger(s).

Are you interested in becoming a Real-Time Rideshare driver?

- Yes
- No
- Maybe



Bothell and Woodinville Alternative Services - Transit Concepts

6. Service Concepts: Real-time Rideshare (b)

9. What concerns do you have about Real-Time Rideshare? (pick up to three)

- I have access to a bus, bike, or walking route that works for me
- I am concerned that it might be inconvenient for me
- I am concerned about the cost
- I am concerned about sharing a ride with someone I don't know
- I don't have a smartphone
- I don't have a bank card
- Other (please specify)

10. Which of the following incentives would motivate you to try Real-Time Rideshare? (pick up to three)

- Cash incentives for participating (ex: a free gift card for every 5 real-time rideshare trips)
- Guaranteed ride home in case of emergency (ex: up to 8 emergency trips home by Uber or Lyft)
- Risk-free trial period (ex: free ride credits so you can try the program)
- Entry into a drawing for a prize
- Access to carpool parking at my destination
- None

Other (please specify)



Bothell and Woodinville Alternative Services - Transit Concepts

7. Service Concepts: Community Shuttle



Community Shuttle

A small local Metro bus route with a Flexible Service Area. Riders can call ahead to schedule a pick-up.

Concept 2: Community Shuttle

A community shuttle is a smaller Metro route. If you live in certain areas, a shuttle could come by every hour or so and take you to places nearby – within your community. Shuttles can go to destinations off the route if a rider has given Metro instructions for the pick-up or drop-off at least two hours ahead of time. Shuttles often operate for limited hours during the day and take an indirect route to maximize coverage area.

Benefits:

- Similar to a Metro bus
- ORCA payment compatible
- Fixed timetable

11. To what degree does COMMUNITY SHUTTLE address the following transportation needs?:

	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree
Flexible service (Service adapts to your changing schedule)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service that comes when I want it (On-demand without too much waiting)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service is reliable (you can depend on it)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. What's the longest you would be willing to wait for a Community Shuttle ride?

- 5 minutes or less
- 6-10 minutes
- 11-20 minutes
- 21-30 minutes
- 31-40 minutes
- 41-50 minutes
- 51-60 minutes
- More than 60 minutes

13. How likely would you be to try Community Shuttle in your area?

- Very likely
- Somewhat likely
- Neutral
- Somewhat unlikely
- Very unlikely



Bothell and Woodinville Alternative Services - Transit Concepts

8. Service Concepts: Community Shuttle (a)

14. How often do you think you would use a Community Shuttle?

- Three or more days a week
- One or two days a week
- Less than once a week
- Never

15. What appeals to you about Community Shuttle? (pick up to three)

- It uses a regular timetable
- Ability to be picked up at home if I call ahead
- It will make stops at many local destinations
- I can use my ORCA card

Other (please specify)

16. For what purposes might you be able to use the Community Shuttle service? (check all that apply):

- Work related (ex: going to and from work)
- School related (ex: going to and from school)
- Medical related (ex: going to a doctor's appointment)
- Personal (ex: shopping; going to a friend's house)
- Entertainment (ex: going to the movies)
- Recreational (ex: going to a gym or park)
- Other



Bothell and Woodinville Alternative Services - Transit Concepts

9. Service Concepts: Community Shuttle (b)

17. What concerns do you have about Community Shuttle? (pick up to three)

- I want to take a direct route to my destination
- I already have a bus, bike, or walking route that works for me
- I need to get to my destination quickly
- I don't want to wait
- I don't want to plan around an infrequent schedule
- I am concerned that it might be inconvenient for me
- I am concerned about the cost

Other (please specify)

18. Which of the following incentives would motivate you to try Community Shuttle? (pick up to three)

- Cash incentives for participating (ex: a free gift card for every 5 real-time rideshare trips)
- Guaranteed ride home in case of emergency (ex: up to 8 emergency trips home by Uber or Lyft)
- Risk-free trial period (ex: free ride credits so you can try the program)
- Entry into a drawing for a prize
- Access to carpool parking at my destination
- None

Other (please specify)



Bothell and Woodinville Alternative Services - Transit Concepts

10. Service Concepts: Community Van



Community Van

A fleet of Metro vans for local group trips scheduled by a local Transportation Coordinator. Drivers are volunteers.

Concept 3: Community Van

Community Vans are provided in partnership with your city for community members to take pre-scheduled group trips to local destinations. Vans are driven by volunteers. Trips are promoted through a website. Riders request to join group trips through a Transportation Coordinator who works with your community or volunteer drivers. Riders are picked-up at pre-arranged stops along the way to the destination. Trips are free for volunteer drivers and riders pay a Metro fare.

Benefits:

- Anyone can suggest a trip idea
- No need to commit to a fixed-schedule
- Access to HOV lanes, carpool parking, etc.
- Door-to-door service

19. To what degree does COMMUNITY VAN address the following transportation needs?:

	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree
Flexible service (service adapts to your changing schedule)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service that comes when I want it (on- demand without too much waiting)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service is reliable (you can depend on it)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. How likely would you be to try Community Van if it became available in your area?

- Very likely
- Somewhat likely
- Neutral
- Somewhat unlikely
- Very unlikely



Bothell and Woodinville Alternative Services - Transit Concepts

11. Service Concepts: Community Van (a)

21. How often do you think you would use a Community Van?

- Three or more days a week
- One or two days a week
- Less than once a week
- Never

22. What appeals to you about Community Van? (pick up to three)

- Knowing that I can save on the cost of transportation
- Saving time by using HOV lanes
- Not having to commit to a schedule
- Knowing that I can request a trip to anywhere I want to go
- Knowing that the Transportation Coordinator will coordinate the trip details and find a volunteer driver

Other (please specify)

23. For what purposes might you be able to use the Community Van service? (check all that apply):

- Work related (ex: going to and from work)
- School related (ex: going to and from school)
- Medical related (ex: going to a doctor's appointment)
- Personal (ex: shopping; going to a friend's house)
- Entertainment (ex: going to the movies)
- Recreational (ex: going to a gym or park)
- Other (please specify)

24. Would you be willing to volunteer to be a Community Van driver for occasional group trips?

- Yes
- No
- Maybe



Bothell and Woodinville Alternative Services - Transit Concepts

12. Service Concepts: Community Van (b)

25. What concerns do you have about Community Van? (pick up to three)

- I already have a bus, bike, or walking route that works for me
- I am concerned that it might be inconvenient for me
- I am concerned about the cost
- I am concerned about sharing a ride with people I don't know

Other (please specify)



Bothell and Woodinville Alternative Services - Transit Concepts

13. Service Concepts: TripPool



TripPool

Real-time ridesharing between neighbors from home to transit center. Metro provides a van, fuel, maintenance, and guaranteed parking space at the park-and-ride! TripPool provides the freedom to ride when you want to through a smartphone app.

Concept 4: TripPool

TripPool is similar to Vanshare, but uses a mobile app to coordinate rideshare groups on-demand, making it a great option for people with varied schedules or for those who don't want a daily commitment. The cost of TripPool is included in your monthly bus pass, or \$0.26 a mile up to a maximum of \$2.50 per trip.

Benefits:

- Guaranteed parking at the park-and-ride
- No commitment or fixed-schedule required
- On-demand trips
- Save on the cost of commuting
- Cost is included in an ORCA monthly pass
- Emergency Ride Home included

26. To what degree does TRIPPOOL address the following transportation needs?:

	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree
Flexible service (service adapts to your changing schedule)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service that comes when I want it (on-demand without too much waiting)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service is reliable (you can depend on it)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27. How likely would you be to try TripPool if it became available in your community?

- Very likely
- Somewhat likely
- Neutral
- Somewhat unlikely
- Very unlikely



Bothell and Woodinville Alternative Services - Transit Concepts

14. Service Concepts: TripPool (a)

28. How often do you think you would use TripPool?

- Three or more days a week
- One or two days a week
- Less than once a week
- Never

29. What appeals to you about TripPool? (pick up to three)

- Guaranteed parking at the park-and-ride
- Possibility of a subsidy from my employer
- Emergency ride home benefit
- Knowing that I can save on the cost of commuting
- Knowing that the cost is included in a monthly ORCA pass
- Knowing that I don't have to commit to a regular schedule

Other (please specify)

30. For what purposes might you be able to use TripPool? (check all that apply):

- Work related (ex: going to and from work)
- School related (ex: going to and from school)
- Medical related (ex: going to a doctor's appointment)
- Personal (ex: shopping; going to a friend's house)
- Entertainment (ex: going to the movies)
- Recreational (ex: going to a gym or park)
- Other (please specify)

31. Are you interested in becoming a TripPool driver?

- Yes
- No
- Maybe



Bothell and Woodinville Alternative Services - Transit Concepts

15. Service Concepts: TripPool (b)

32. What concerns do you have about TripPool? (pick up to three)

- My schedule is too varied to commit to Vanshare
- I have access to a bus, bike, or walking route that works for me
- I am concerned that it might be inconvenient for me
- I am concerned about the cost
- I am concerned about sharing a ride with someone
- I need my car during the day
- I prefer a regular, scheduled transportation option
- I'm worried about being stranded/I don't have an alternative
- I don't have access to a smartphone

Other (please specify)

33. What incentives would motivate you to try TripPool? (pick up to three)

- Cash incentives for participating (ex: a free gift card for every 5 trips)
- Guaranteed ride home in case of emergency (ex: up to 8 emergency trips home by Uber or Lyft)
- Risk-free trial period (ex: free ride credits so you can try the program)
- Entry into a prize draw
- Access to carpool parking at my destination
- None

Other (please specify)



Bothell and Woodinville Alternative Services - Transit Concepts

16. Service Concepts: Vanshare



Vanshare

Ridsharing between a transit center and your workplace or home. Vanshare groups travel on a regular schedule. Metro provides a van, fuel, maintenance, and driver orientation. Includes guaranteed parking at a park-and-ride.

Concept 5: Vanshare

Vanshare is a ridesharing service to and from a local park-and-ride. Metro provides groups with a commuter van, fuel, maintenance, and guaranteed P&R parking. Vanshare groups can be organized for the home to P&R trip or for the P&R to work trip. Vanshare groups ride together on a regularly scheduled basis and split a monthly fare of \$185 between all participants. One of the participants volunteers to drive the van.

Benefits:

- Anyone can suggest a trip idea
- No need to commit to a fixed-schedule
- Access to HOV lanes, carpool parking etc.
- Door-to-door service

34. To what degree does VANSHARE address the following transportation needs?:

	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree
Flexible service (service adapts to your changing schedule)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service that comes when I want it (on-demand without too much waiting)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service is reliable (you can depend on it)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

35. How likely would you be to try Vanshare if it became available in your area?

- Very likely
- Somewhat likely
- Neutral
- Somewhat unlikely
- Very unlikely



Bothell and Woodinville Alternative Services - Transit Concepts

17. Service Concepts: Vanshare (a)

36. How often do you think you would use a Vanshare?

- Three or more days a week
- One or two days a week
- Less than once a week
- Never

37. What appeals to you about Vanshare? (pick up to three)

- Guaranteed parking at the park-and-ride
- Possibility of a subsidy from my employer
- Emergency ride home benefit
- Knowing that I can save on the cost of commuting
- Access to HOV (high-occupancy vehicle) lanes
- Regular, reliable schedule

38. For what purposes might you be able to use Vanshare? (check all that apply):

- Work related (ex: going to and from work)
- School related (ex: going to and from school)
- Medical related (ex: going to a doctor's appointment)
- Personal (ex: shopping; going to a friend's house)
- Entertainment (ex: going to the movies)
- Recreational (ex: going to a gym or park)
- Other (please specify)

39. Would you be willing to volunteer to be a Vanshare driver for occasional group trips?

- Yes
- No
- Maybe

Bothell and Woodinville Alternative Services - Transit Concepts

18. Service Concepts: Vanshare (b)

40. What concerns do you have about Vanshare? (pick up to three)

- My schedule is too varied to commit to Vanshare
- I have access to a bus, bike, or walking route that works for me
- I am concerned that it might be inconvenient for me
- I am concerned about the cost
- I am concerned about sharing a ride with someone
- I need my car during the day
- I don't want to coordinate plans

Other (please specify)



Bothell and Woodinville Alternative Services - Transit Concepts

19. Service Concepts: Which do you prefer?

Service Concepts




Real-Time Rideshare

Using a smartphone app to help commuters find carpools in real-time. The app helps carpool passengers and drivers automatically share the cost of the trip.




Community Shuttle

A small local Metro bus route with a Flexible Service Area. Riders can call ahead to schedule a pick-up.



Community Van

A fleet of Metro vans for local group trips scheduled by a local Transportation Coordinator. Drivers are volunteers.



TripPool

Real-time ridesharing between neighbors from home to transit center. Metro provides a van, fuel, maintenance, and guaranteed parking space at the park-and-ride! TripPool provides the freedom to ride when you want to through a smartphone app.



Vanshare

Ridsharing between a transit center and your workplace or home. Vanshare groups travel on a regular schedule. Metro provides a van, fuel, maintenance, and driver orientation. Includes guaranteed parking at a park-and-ride.

41. Which service are you most likely to use? (pick your first choice)

- Real-Time Rideshare
- Community Shuttle
- Community Van
- TripPool
- Vanshare

42. Which service are you most likely to use? (pick your second choice)

- Real-Time Rideshare
- Community Shuttle
- Community Van
- TripPool
- Vanshare

20. Demographics and household information - OPTIONAL

King County wants to make sure everyone is heard and served. The following demographic questions help ensure that we're hearing from a representative sample of the whole community. We would appreciate this information, but it is not required.

43. How many people, including yourself, live in your household?

- 1
- 2
- 3
- 4
- 5 or more

44. How many people in your household, including yourself, ride the bus at least once per week?

- 1
- 2
- 3
- 4
- 5 or more

45. Do you currently ride public transit buses or trains?

- Yes
- No

46. Where do you currently live?

- Bothell
- Woodinville
- Seattle
- Other (please specify)

47. What is your age?

- | | |
|-------------------------------------|--|
| <input type="radio"/> 15 or younger | <input type="radio"/> 35-44 |
| <input type="radio"/> 16-17 | <input type="radio"/> 45-54 |
| <input type="radio"/> 18-19 | <input type="radio"/> 55-64 |
| <input type="radio"/> 20-24 | <input type="radio"/> 65 or older |
| <input type="radio"/> 25-34 | <input type="radio"/> I would rather not say |

48. If you have a disability, please indicate what kind. (check all that apply)

- Mobility Vision Hearing Cognitive
- None

Other (please specify)

49. Do you consider yourself...

- African-American
- Asian-American/Pacific Islander
- American Indian/Alaska Native
- Hispanic (Mexican, Mexican American, Chicano, or Latino)
- Multiple Ethnicities
- White (Caucasian)
- I would rather not say

Other (please specify)

50. What is the primary language you speak at home?

- English
- Amharic
- Chinese (Mandarin, Cantonese, etc.)
- Korean
- Punjabi
- Russian
- Somali
- Spanish
- Ukrainian
- Vietnamese

Other (please specify)

51. Do you ...

- Have a valid Washington driver's license?
- Own a newer than year 2000 vehicle?
- Have a smartphone?
- Use a bank card?
- Feel that you were notified of this survey in time to provide meaningful feedback in Metro's decision-making process?

52. What is your annual household income?

- | | |
|--|--|
| <input type="radio"/> Less than \$7,500 | <input type="radio"/> \$75,001 to \$100,000 |
| <input type="radio"/> \$7,500 to \$15,000 | <input type="radio"/> \$100,001 to \$150,000 |
| <input type="radio"/> \$15,001 to \$25,000 | <input type="radio"/> \$150,001 to \$200,000 |
| <input type="radio"/> \$25,001 to \$35,000 | <input type="radio"/> More than \$200,000 |
| <input type="radio"/> \$35,001 to \$55,000 | <input type="radio"/> I don't know |
| <input type="radio"/> \$55,001 to \$75,000 | <input type="radio"/> I would rather not say |

53. How did you hear about Metro's alternative service delivery project?

- | | |
|--|--|
| <input type="checkbox"/> News media | <input type="checkbox"/> Metro staff person |
| <input type="checkbox"/> Blog | <input type="checkbox"/> My employer |
| <input type="checkbox"/> Metro email alert | <input type="checkbox"/> My college or university |
| <input type="checkbox"/> Twitter | <input type="checkbox"/> An organization I'm involved with |
| <input type="checkbox"/> Facebook | <input type="checkbox"/> My city |
| <input type="checkbox"/> Friend | |

Other (please specify)



Bothell and Woodinville Alternative Services - Transit Concepts

21. Thank you

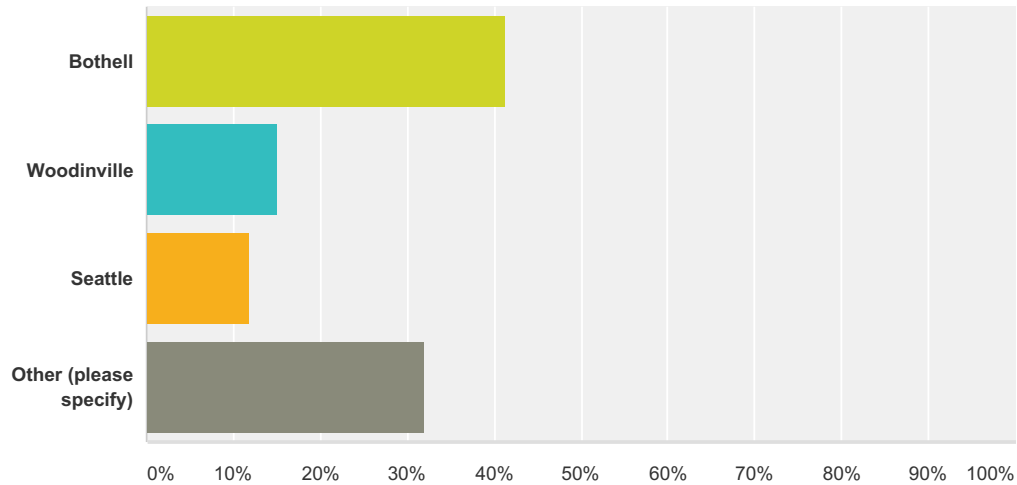
Thank you for participating in this questionnaire.

OPTIONAL: If you would like to stay informed about Metro's alternative services planning effort in Bothell and Woodinville, provide your email address below. Please note that the information you share with the county – including your responses to questions about age, race, and income – is a public record subject to disclosure if requested.

54. Your email:

Q1 Where do you currently live?

Answered: 870 Skipped: 0



Answer Choices	Responses	
Bothell	41.38%	360
Woodinville	14.94%	130
Seattle	11.84%	103
Other (please specify)	31.84%	277
Total		870

#	Other (please specify)	Date
1	Renton	1/19/2016 10:20 AM
2	Mill creek	1/18/2016 9:05 PM
3	Ballard	1/18/2016 2:40 PM
4	Kirkland	1/18/2016 12:28 PM
5	Duvall	1/18/2016 12:28 PM
6	Shoreline	1/18/2016 9:43 AM
7	Lynnwood	1/15/2016 10:12 PM
8	My address is Bothell but I'm on the boarder of Woodinville so I do my general shopping in Woodinville.	1/15/2016 4:36 PM
9	Lynnwood	1/15/2016 3:17 PM
10	Lynnwood	1/15/2016 2:03 PM
11	Mukilteo	1/15/2016 9:19 AM
12	Monroe	1/15/2016 8:52 AM
13	snohomish	1/15/2016 8:32 AM
14	EVERETT	1/15/2016 5:39 AM
15	Mercer Island	1/14/2016 10:57 PM
16	Renton	1/14/2016 9:45 PM

17	Lake Forest	1/14/2016 4:42 PM
18	Mill Creek	1/14/2016 4:06 PM
19	Kirkland	1/14/2016 4:01 PM
20	Lynnwood	1/14/2016 3:48 PM
21	Mill Creek	1/14/2016 3:40 PM
22	Lynnwood	1/14/2016 3:33 PM
23	Lake Stevens	1/14/2016 3:08 PM
24	Everett	1/14/2016 2:25 PM
25	Issaquah	1/14/2016 1:24 PM
26	Kenmore	1/14/2016 12:03 PM
27	Shoreline	1/14/2016 12:03 PM
28	Mill Creek	1/14/2016 12:00 PM
29	Bellevue	1/14/2016 11:44 AM
30	Lynnwood	1/14/2016 10:59 AM
31	Sultan, WA	1/14/2016 10:57 AM
32	Kenmore	1/14/2016 10:29 AM
33	Kirkland	1/14/2016 10:28 AM
34	Snohomish	1/14/2016 10:27 AM
35	Mill Creek	1/14/2016 10:16 AM
36	Lynnwood	1/14/2016 10:16 AM
37	Kirkland	1/14/2016 10:14 AM
38	Mountlake Terrace.	1/14/2016 10:10 AM
39	Snohomish	1/14/2016 10:09 AM
40	Everett	1/14/2016 10:07 AM
41	Issaquah highland	1/14/2016 10:06 AM
42	Kenmore	1/14/2016 10:06 AM
43	Kirkland	1/14/2016 10:02 AM
44	Issaquah	1/14/2016 10:00 AM
45	Issaquah	1/14/2016 9:58 AM
46	kirkland	1/14/2016 9:14 AM
47	Edmonds	1/14/2016 8:20 AM
48	Marysville	1/14/2016 7:54 AM
49	Kirkland	1/13/2016 6:31 PM
50	bellevue	1/13/2016 5:18 PM
51	Redmond	1/13/2016 5:16 PM
52	Kirkland	1/13/2016 5:09 PM
53	Federal Way	1/13/2016 4:32 PM
54	Snohomish	1/13/2016 4:14 PM
55	Lynnwood	1/13/2016 4:04 PM
56	Live in Bellevue- But (Commute to) work in Bothell.	1/13/2016 3:51 PM
57	Shoreline	1/13/2016 3:15 PM

58	Snohomish	1/13/2016 3:08 PM
59	Kenmore	1/13/2016 2:51 PM
60	Issaquah	1/13/2016 2:45 PM
61	Mountlake Terrace	1/13/2016 2:36 PM
62	Bellevue	1/13/2016 2:17 PM
63	Redmond	1/13/2016 2:04 PM
64	SNohomish	1/13/2016 2:04 PM
65	redmond	1/13/2016 1:56 PM
66	South of Issaquah	1/13/2016 1:48 PM
67	Sammamish	1/13/2016 1:44 PM
68	bellevue	1/13/2016 1:39 PM
69	Unincorporated Snohomish County (Lynnwood Area)	1/13/2016 1:32 PM
70	Shoreline	1/13/2016 1:31 PM
71	Kirkland	1/13/2016 1:26 PM
72	Lynnwood	1/13/2016 1:25 PM
73	Kenmore	1/13/2016 1:25 PM
74	Renton	1/13/2016 1:19 PM
75	Monroe, WA	1/13/2016 1:19 PM
76	Mukilteo	1/13/2016 1:19 PM
77	Duvall	1/13/2016 1:17 PM
78	Everett	1/13/2016 1:17 PM
79	Snohomish	1/13/2016 1:15 PM
80	Monroe	1/13/2016 1:14 PM
81	Renton	1/13/2016 1:13 PM
82	Redmond	1/13/2016 1:12 PM
83	South Bellevue	1/13/2016 1:12 PM
84	Snohomish	1/13/2016 1:11 PM
85	Kirkland	1/13/2016 1:08 PM
86	Lynnwood	1/13/2016 1:07 PM
87	Lynnwood	1/13/2016 1:05 PM
88	Bellevue	1/13/2016 1:03 PM
89	Bellevue	1/13/2016 12:59 PM
90	Snohomish	1/13/2016 12:58 PM
91	Bellevue	1/13/2016 12:56 PM
92	Bellevue	1/13/2016 12:56 PM
93	Mill Creek	1/13/2016 12:55 PM
94	Everett	1/13/2016 12:54 PM
95	Lake Stevens	1/13/2016 12:51 PM
96	Twin Lakes	1/13/2016 12:50 PM
97	Monroe	1/13/2016 12:50 PM
98	Mill Creek	1/13/2016 12:48 PM

99	Bellevue	1/13/2016 12:44 PM
100	Redmond	1/13/2016 12:44 PM
101	Duvall	1/13/2016 12:43 PM
102	Everett	1/13/2016 12:42 PM
103	NE Tacoma	1/13/2016 12:42 PM
104	Issaquah	1/13/2016 12:42 PM
105	Lake Stevens	1/13/2016 12:42 PM
106	Lynnwood	1/13/2016 12:42 PM
107	Kirkland	1/13/2016 12:41 PM
108	Renton	1/13/2016 12:41 PM
109	Auburn	1/13/2016 12:40 PM
110	Sultan	1/13/2016 12:40 PM
111	Snohomish (rural)	1/13/2016 12:40 PM
112	Kirkland	1/13/2016 12:39 PM
113	Mukilteo	1/13/2016 12:39 PM
114	Edmonds	1/13/2016 12:39 PM
115	Lynnwood	1/13/2016 12:38 PM
116	MUKILTEO	1/13/2016 12:38 PM
117	Mill Creek	1/13/2016 12:38 PM
118	Bellevue	1/13/2016 12:38 PM
119	Redmond	1/13/2016 12:38 PM
120	South Everett	1/13/2016 12:38 PM
121	Monroe	1/13/2016 12:37 PM
122	Mountlake Terrace	1/13/2016 12:16 PM
123	Bellevue	1/13/2016 12:14 PM
124	Everett	1/13/2016 11:54 AM
125	Issaquah	1/13/2016 11:50 AM
126	Redmond	1/13/2016 10:18 AM
127	Monroe	1/13/2016 10:16 AM
128	Mill Creek	1/13/2016 10:01 AM
129	Sammamish	1/13/2016 9:54 AM
130	Kirkland/Totem Lake	1/13/2016 9:49 AM
131	Edmonds	1/13/2016 9:33 AM
132	Unincorporated Snohomish County	1/13/2016 9:25 AM
133	Kirkland	1/13/2016 9:25 AM
134	Redmond	1/13/2016 9:23 AM
135	Everett	1/13/2016 9:21 AM
136	Near 186th and the Bothell/Ev Hwy	1/13/2016 9:16 AM
137	Lynnwood, 98036	1/13/2016 9:15 AM
138	Maltby	1/13/2016 9:12 AM
139	Kenmore	1/12/2016 8:23 PM

140	Kirkland	1/12/2016 6:01 PM
141	Kenmore	1/12/2016 4:10 PM
142	Kirkland	1/12/2016 3:56 PM
143	Kenmore Wa	1/12/2016 3:50 PM
144	Kenmore	1/12/2016 10:51 AM
145	Kingsgate	1/12/2016 6:56 AM
146	Federal Way	1/11/2016 9:12 PM
147	bothell	1/11/2016 6:35 PM
148	Mill Creek	1/11/2016 2:17 PM
149	kirkland	1/11/2016 10:50 AM
150	8 miles northeast of Duvall	1/11/2016 9:44 AM
151	Snohomish	1/11/2016 8:51 AM
152	Kenmore	1/11/2016 8:36 AM
153	Snoqualmie	1/11/2016 8:02 AM
154	Lynnwood	1/11/2016 6:35 AM
155	Kirkland/Bothell	1/10/2016 3:47 PM
156	Kenmore	1/10/2016 11:48 AM
157	Totem Lake	1/10/2016 10:41 AM
158	Kenmore	1/10/2016 7:14 AM
159	corner of woodinville, bothell, kirkland	1/9/2016 6:33 PM
160	Cottage Lake area of Woodinville in Rural King County near 159th & Avondale	1/9/2016 3:24 PM
161	Kirkland	1/9/2016 2:37 PM
162	Snohomish	1/9/2016 11:56 AM
163	Maltby	1/9/2016 7:52 AM
164	North Kirkland / Kenmore	1/9/2016 7:36 AM
165	Kirkland	1/9/2016 1:45 AM
166	Kingsgate	1/8/2016 10:30 PM
167	Kenmore	1/8/2016 7:53 PM
168	Lake forest park	1/8/2016 7:14 PM
169	Kirkland	1/8/2016 4:45 PM
170	Olympia	1/8/2016 4:41 PM
171	Unincorporated Bothell	1/8/2016 3:59 PM
172	kent	1/8/2016 3:55 PM
173	Brier	1/8/2016 3:28 PM
174	Monroe	1/8/2016 3:12 PM
175	Snohomish	1/8/2016 3:11 PM
176	Kenmore	1/8/2016 3:09 PM
177	Everett	1/8/2016 3:06 PM
178	Snohomish	1/8/2016 3:04 PM
179	Carnation	1/8/2016 3:02 PM
180	S. Everett	1/8/2016 3:02 PM

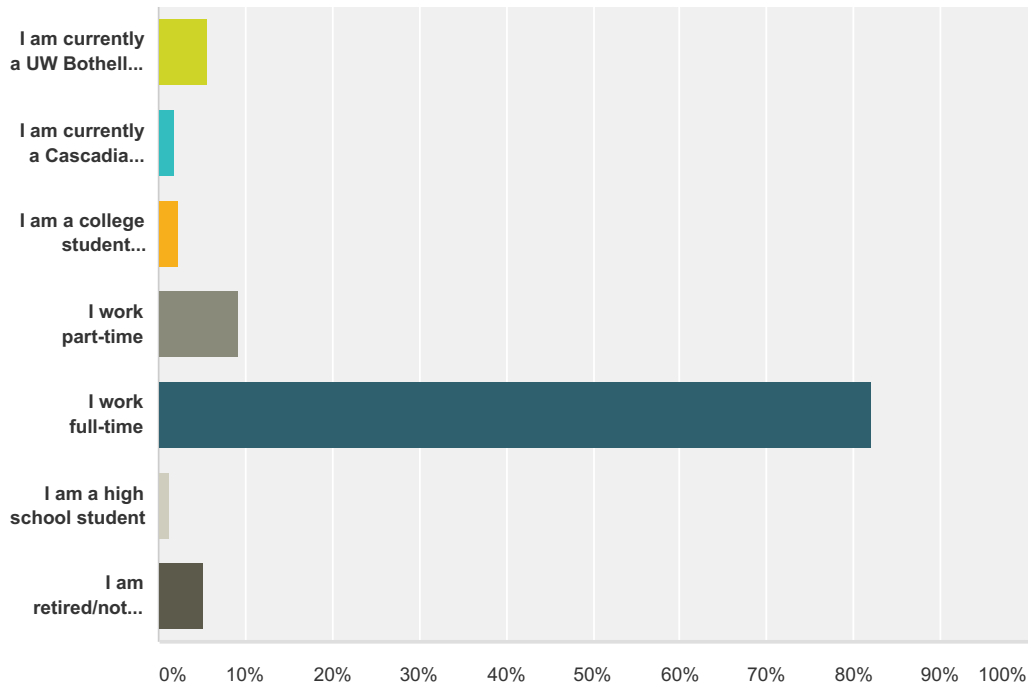
181	everett	1/8/2016 2:46 PM
182	Lake Forest Park	1/8/2016 2:29 PM
183	Kenmore	1/8/2016 12:46 PM
184	Kenmore	1/8/2016 10:36 AM
185	Shoreline	1/8/2016 10:05 AM
186	Kenmore	1/8/2016 9:51 AM
187	Kenmore	1/8/2016 9:11 AM
188	Mountlake Terrace	1/8/2016 8:40 AM
189	Lake Forest Park	1/8/2016 8:25 AM
190	Kenmore	1/7/2016 9:47 PM
191	Kirkland	1/7/2016 3:44 PM
192	Snohomish but ride bus from Woodinville or Bothell	1/7/2016 2:58 PM
193	Lake Forest Park	1/7/2016 2:34 PM
194	Kenmore	1/7/2016 12:45 PM
195	Shoreline	1/7/2016 12:39 PM
196	renton	1/7/2016 12:18 PM
197	Everett	1/7/2016 12:18 PM
198	Lynnwood	1/7/2016 12:17 PM
199	Bothell/Millcreek Area	1/7/2016 12:17 PM
200	Lynnwood	1/7/2016 12:17 PM
201	South Everett	1/7/2016 11:00 AM
202	Kirkland/Juanita	1/7/2016 10:20 AM
203	Redmond	1/7/2016 8:46 AM
204	Mountlake Terrace	1/7/2016 7:17 AM
205	Clearview, Snohomish County	1/7/2016 7:15 AM
206	Kenmore	1/7/2016 7:14 AM
207	Everett	1/7/2016 7:03 AM
208	Finn Hill	1/7/2016 7:00 AM
209	North kirkland	1/7/2016 6:11 AM
210	Kenmore	1/7/2016 6:00 AM
211	Lake Forest Park	1/7/2016 5:31 AM
212	Puyallup	1/6/2016 9:50 PM
213	Lake Forest Park	1/6/2016 8:11 PM
214	kirkland	1/6/2016 8:10 PM
215	Kenmore	1/6/2016 7:42 PM
216	Cottage Lake, outside of Woodinville City Limits but have Woodinville address	1/6/2016 7:31 PM
217	Redmond	1/6/2016 7:29 PM
218	Kirkland (at Bothell boundary)	1/6/2016 6:30 PM
219	Kirkland Finn Hill	1/6/2016 6:23 PM
220	Lake Forest Park	1/6/2016 6:03 PM
221	Kenmore	1/6/2016 6:00 PM

222	Lynnwood	1/6/2016 5:26 PM
223	Lake Forest Park	1/6/2016 5:22 PM
224	Redmond	1/6/2016 5:17 PM
225	Kenmore	1/6/2016 5:15 PM
226	North Kirkland	1/6/2016 5:09 PM
227	Lake Forest Park	1/6/2016 4:58 PM
228	Kenmore	1/6/2016 4:56 PM
229	Kirkland	1/6/2016 4:56 PM
230	North Kirkland (next to Woodinville border)	1/6/2016 4:28 PM
231	Kirkland	1/6/2016 4:25 PM
232	Kenmore	1/6/2016 4:24 PM
233	Brier	1/6/2016 4:10 PM
234	Lake Forest Park	1/6/2016 4:09 PM
235	Kenmore	1/6/2016 4:06 PM
236	Kenmore	1/6/2016 3:57 PM
237	Kenmore	1/6/2016 3:53 PM
238	Kirkland	1/6/2016 3:50 PM
239	Kenmore	1/6/2016 3:31 PM
240	North Kirkland	1/6/2016 3:25 PM
241	Snohomish	1/6/2016 3:24 PM
242	Kenmore	1/6/2016 3:08 PM
243	mountlake terrace	1/6/2016 3:06 PM
244	Kenmore	1/6/2016 3:05 PM
245	Snohomish	1/6/2016 3:04 PM
246	Shoreline	1/6/2016 3:02 PM
247	Bonney Lake	1/6/2016 3:01 PM
248	Lake Forest Park	1/6/2016 3:01 PM
249	Monroe	1/6/2016 2:49 PM
250	Kenmore	1/6/2016 2:44 PM
251	Snohomish	1/6/2016 2:43 PM
252	Lake Forest Park	1/6/2016 2:43 PM
253	I use the Woodinville or Brickyard Park and Ride (most often utilizing Brickyard)	1/6/2016 2:40 PM
254	Maltby (with strong affiliation with Woodinville)	1/6/2016 2:37 PM
255	Kirkland /kenmore	1/6/2016 2:36 PM
256	Kirkland, Kingsgate a street over from Woodinville line.	1/6/2016 2:34 PM
257	kenmore	1/6/2016 2:30 PM
258	clearview/maltby	1/6/2016 2:26 PM
259	Finn Hill, Kirkland but use the Brickyard Park 'n Ride in Bothell daily	1/6/2016 2:25 PM
260	Echo Lake area, between Woodinville and Monroe	1/6/2016 2:25 PM
261	Snohomish	1/6/2016 2:25 PM
262	Monroe	1/6/2016 2:25 PM

263	lake forest park	1/6/2016 2:25 PM
264	Kenmore	1/6/2016 2:23 PM
265	Kenmore	1/6/2016 2:21 PM
266	Shoreline	1/6/2016 2:21 PM
267	Unincorporated Snohomish near Woodinville.	1/6/2016 2:21 PM
268	Lake Forest Park	1/6/2016 2:21 PM
269	Lake Forest Park - I use the Kenmore Park and Ride	1/6/2016 2:21 PM
270	Kenmore - 4 blocks from Bothell	1/6/2016 2:20 PM
271	Lake Forest Park	1/6/2016 2:20 PM
272	Clearview/Snohomish	1/6/2016 2:10 PM
273	Clearview	1/6/2016 2:09 PM
274	Lake Forest Park	1/6/2016 2:09 PM
275	Lake Forest Park	1/6/2016 2:08 PM
276	Redmond	1/6/2016 2:08 PM
277	duvall	1/6/2016 12:51 PM

Q2 Check all that apply:

Answered: 855 Skipped: 15

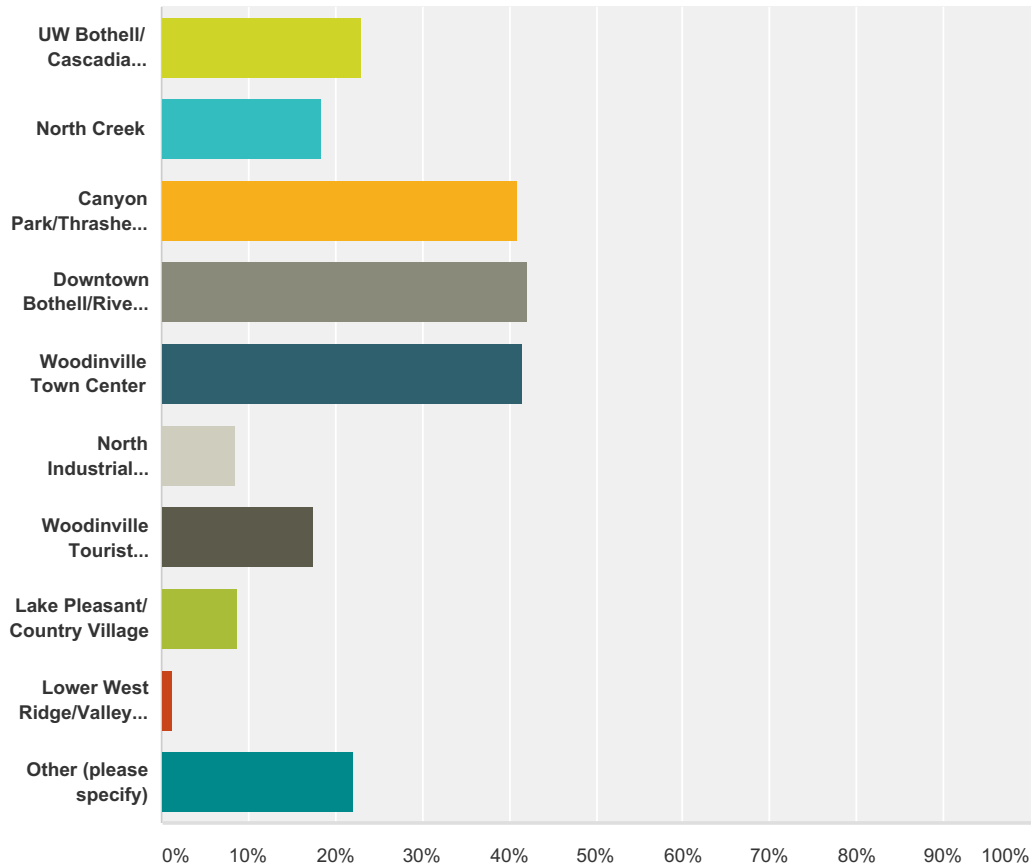


Answer Choices	Responses
I am currently a UW Bothell student	5.73% 49
I am currently a Cascadia College student	1.87% 16
I am a college student attending school elsewhere	2.22% 19
I work part-time	9.12% 78

I work full-time	81.99%	701
I am a high school student	1.17%	10
I am retired/not working outside the home	5.26%	45
Total Respondents: 855		

Q3 What are your top destinations in Bothell and Woodinville? Please select your top three choices.

Answered: 851 Skipped: 19



Answer Choices	Responses
UW Bothell/ Cascadia College Campus	22.91% 195
North Creek	18.33% 156
Canyon Park/Thrasher's Corner	40.89% 348
Downtown Bothell/Riverfront/ Westhill	42.07% 358
Woodinville Town Center	41.48% 353
North Industrial Woodinville (Woodinville Snohomish Road)	8.46% 72
Woodinville Tourist District (Wineries)	17.63% 150
Lake Pleasant/ Country Village	8.70% 74

Lower West Ridge/Valley Industrial	1.18%	10
Other (please specify)	22.09%	188
Total Respondents: 851		

#	Other (please specify)	Date
1	Seattle and Kirkland	1/19/2016 1:48 AM
2	Need a direct route from Woodinville P&R to LWIT (Vo Tech)	1/15/2016 8:25 PM
3	Willows & NE 124	1/15/2016 2:13 PM
4	MONTE VILLA	1/15/2016 5:39 AM
5	Country Village	1/14/2016 7:30 PM
6	Country Village	1/14/2016 6:15 PM
7	Woodinville - Costco/White Stallion Center area	1/14/2016 4:01 PM
8	Country Village of Bothell	1/14/2016 3:40 PM
9	Google Bothell	1/14/2016 3:18 PM
10	Canyon Pointe complex	1/14/2016 1:24 PM
11	Google Bothell	1/14/2016 10:28 AM
12	North Creek Parkway	1/14/2016 10:04 AM
13	Seattle Down town	1/14/2016 9:37 AM
14	Woodinville P&R to Bellevue Transit Center	1/14/2016 6:41 AM
15	Park & Ride	1/14/2016 6:03 AM
16	Since I live in Woodinville, my destinations are more often Seattle, Kirkland, or Redmond	1/13/2016 9:49 PM
17	canyon pointe north	1/13/2016 5:18 PM
18	T-Mobile IT Campus - Canyon Pointe	1/13/2016 3:51 PM
19	22309 30th Dr SE Bothell, WA 98021	1/13/2016 1:26 PM
20	Kenmore	1/13/2016 1:25 PM
21	alderwood mall, lynnwood	1/13/2016 1:18 PM
22	Mill creek	1/13/2016 1:17 PM
23	Target, Collective, Triplehorn	1/13/2016 1:14 PM
24	Canyon Pointe	1/13/2016 1:13 PM
25	Canyon Pointe	1/13/2016 1:12 PM
26	Mill Creek	1/13/2016 1:03 PM
27	Canyon Pointe	1/13/2016 12:58 PM
28	T-Mobile	1/13/2016 12:55 PM
29	Mill Creek shopping center (Bothell Everett hwy)	1/13/2016 12:54 PM
30	Bothell Everett Hwy Road	1/13/2016 12:52 PM
31	Canyon Pointe	1/13/2016 12:51 PM
32	24 hour fitness in Bothell	1/13/2016 12:50 PM
33	Bothell Canyon Point for T-Mobile	1/13/2016 12:48 PM
34	Canyon Ponitee (T-Mobile Office) / Bothell-Everett Highway	1/13/2016 12:41 PM
35	Canyon Point	1/13/2016 12:41 PM
36	UW Village	1/13/2016 12:38 PM

37	T-Mobile canyon park	1/13/2016 12:37 PM
38	Woodinville Transit Center to connect to Seattle	1/13/2016 11:32 AM
39	Brickyard PnR	1/13/2016 10:16 AM
40	a couple of trips a month to SEATAC	1/13/2016 9:31 AM
41	My parents house	1/13/2016 9:25 AM
42	Woodinville Duvall Road	1/13/2016 8:52 AM
43	Woodinville work location	1/12/2016 6:01 PM
44	Gold Creek/Hollywood Hill	1/12/2016 5:26 PM
45	YMCA	1/12/2016 2:51 PM
46	I live here and work downtown.	1/12/2016 9:37 AM
47	Redmond Town Center	1/11/2016 2:34 PM
48	Mill Creek Community Association Homes	1/11/2016 2:17 PM
49	why would anybody want to go to any of the above places	1/11/2016 10:50 AM
50	Bothell City Hall	1/11/2016 8:02 AM
51	Brickyard Park and Ride	1/11/2016 7:35 AM
52	Bothell High School	1/11/2016 6:11 AM
53	North Seattle	1/10/2016 12:51 PM
54	Totem lake, Bellevue/Redmond, Downtown Kirkland	1/10/2016 5:37 AM
55	Brickyard commuter service	1/9/2016 6:33 PM
56	Work in downtown Seattle but return every night to Cottage Lake area of Woodinville in Rural King County near 159th & Avondale	1/9/2016 3:24 PM
57	Have to go to Woodinville Costco and other stores there and in Lynnwood to shop as there is limited shopping in Bothell	1/9/2016 1:57 PM
58	Kenmore	1/9/2016 12:00 PM
59	Redmond	1/9/2016 10:24 AM
60	Cottage Lake	1/9/2016 9:52 AM
61	Doctors appointments	1/9/2016 1:31 AM
62	196th Street SE and Bothell Everett Highway	1/8/2016 11:06 PM
63	Woodinville Park and Ride	1/8/2016 11:04 PM
64	Mill Creek	1/8/2016 8:33 PM
65	Simonds	1/8/2016 7:53 PM
66	Uw seattle	1/8/2016 7:14 PM
67	Bothell Fire Station 44	1/8/2016 4:41 PM
68	Bothell city hall	1/8/2016 3:12 PM
69	39th/228th	1/8/2016 3:02 PM
70	Lake Forest Park	1/8/2016 2:29 PM
71	Monte villa parkway	1/8/2016 10:02 AM
72	Passing through to Bellevue	1/8/2016 8:40 AM
73	Connecting through Bothell between Lake Forest Park to Bellevue commute	1/8/2016 8:25 AM
74	Have never been there	1/7/2016 8:59 PM
75	Kirkland	1/7/2016 8:44 PM

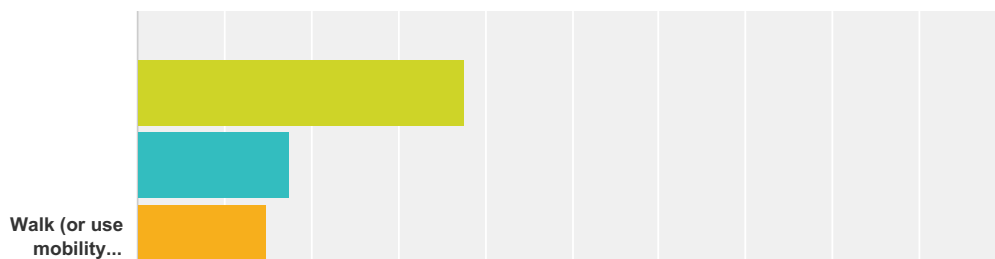
76	Brickyard P&R	1/7/2016 6:06 PM
77	Kenmore p&r	1/7/2016 3:55 PM
78	522 and Echo Lake Road	1/7/2016 3:44 PM
79	Bothell and Woodinville park and ride lots	1/7/2016 2:58 PM
80	I drive to all destinations in Woodinville and Bothell	1/7/2016 1:34 PM
81	woodinvile library	1/7/2016 1:02 PM
82	Cottage Lake	1/7/2016 11:26 AM
83	park and ride and downtown woodinville	1/7/2016 11:21 AM
84	Juanita Drive/Kenmore	1/7/2016 10:20 AM
85	Kenmore	1/7/2016 9:49 AM
86	Maltby Rd (woodinville snohomish road and Maltby rd)	1/7/2016 8:57 AM
87	I commute to work (Seattle First Hill) from Bothell-Woodinville. Kenmore Park and ride is one option.	1/7/2016 8:52 AM
88	kirkland	1/7/2016 8:49 AM
89	Downtown Woodinville	1/7/2016 8:25 AM
90	Park and Ride lot	1/7/2016 8:07 AM
91	Woodinville Park and Ride	1/7/2016 7:31 AM
92	Bothell park and ride	1/7/2016 7:15 AM
93	Redmond/Microsoft Campus	1/7/2016 6:12 AM
94	Brickyard p & r	1/7/2016 6:11 AM
95	Kenmore park and ride	1/7/2016 6:00 AM
96	UW employmee	1/7/2016 5:31 AM
97	I don't travel through these areas	1/6/2016 9:50 PM
98	Shelton view area. 228th meridian	1/6/2016 9:46 PM
99	SR 9 SE & 228th St.	1/6/2016 9:43 PM
100	Seattle	1/6/2016 9:27 PM
101	my home	1/6/2016 9:00 PM
102	100th street leading in to Juanita. NO bus service on such a busy road!!	1/6/2016 8:43 PM
103	Symonds road	1/6/2016 8:38 PM
104	Brickyard road p&r	1/6/2016 8:09 PM
105	Bothell Park and Ride	1/6/2016 8:02 PM
106	Redmond, Bellevue	1/6/2016 7:42 PM
107	brier side of Bothell	1/6/2016 7:29 PM
108	Lake Forest Park	1/6/2016 7:22 PM
109	Bothell Regional Library	1/6/2016 7:18 PM
110	Unincorporated Bothell in SnoCo.	1/6/2016 6:58 PM
111	Microsoft locations in Seattle/Bellevue/Redmond via Brickyard Park & Ride	1/6/2016 6:30 PM
112	Park and ride	1/6/2016 6:03 PM
113	Kenmore Park and Ride	1/6/2016 6:01 PM
114	Brickyard road and 160th str ne	1/6/2016 5:35 PM
115	Seattle	1/6/2016 5:31 PM
116	Evergreen Hospital Kirkland	1/6/2016 5:27 PM

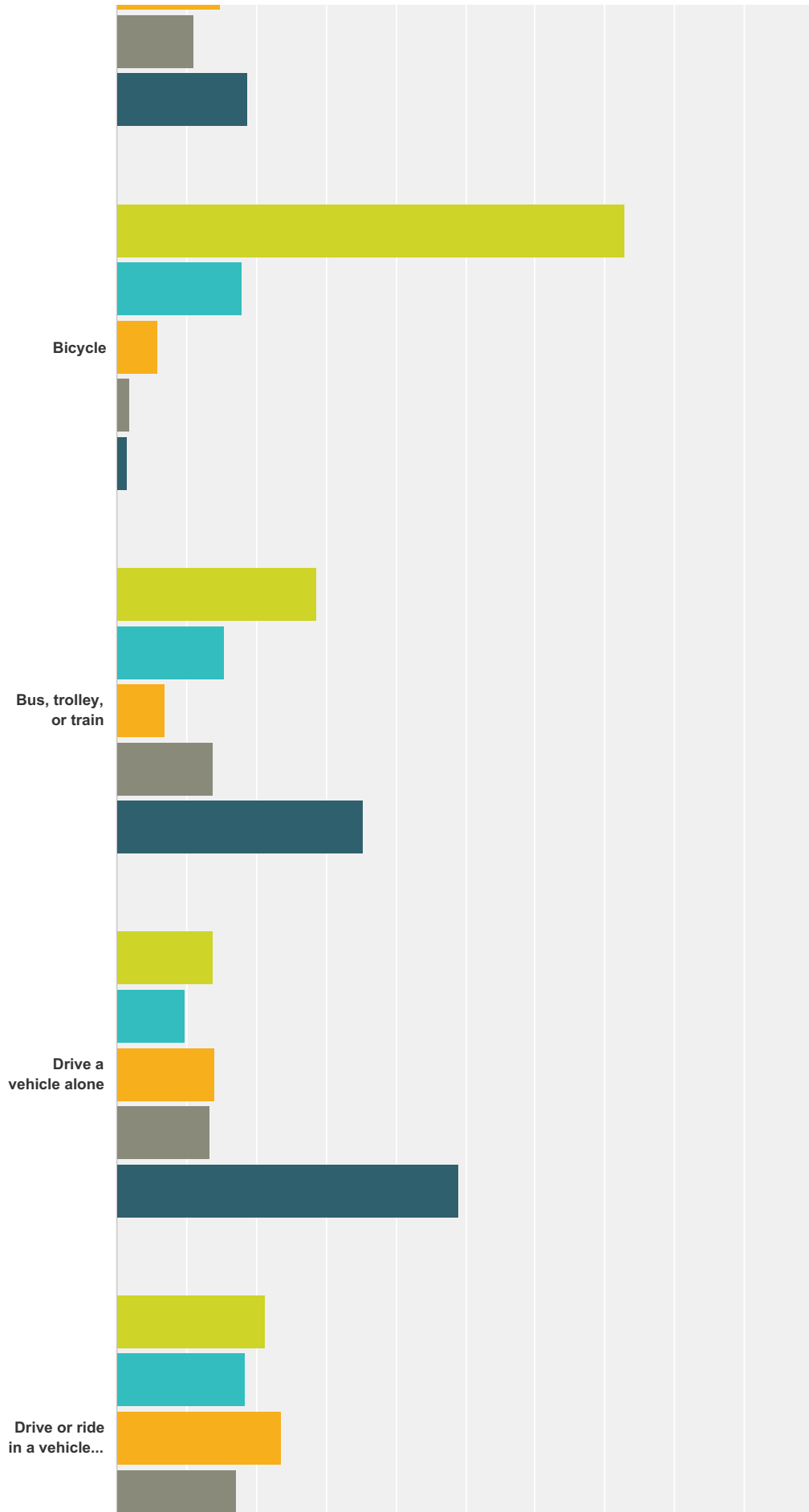
117	Woodinville Park and Ride	1/6/2016 5:18 PM
118	kenmore p&r	1/6/2016 5:15 PM
119	Woodinville-Duvall Rd & Avondale	1/6/2016 5:12 PM
120	Brickyard park and ride	1/6/2016 5:09 PM
121	12900 NE 180th (my physical therapist)	1/6/2016 4:58 PM
122	I catch the bus in Kirkland to get to Seattle	1/6/2016 4:57 PM
123	Kenmore	1/6/2016 4:56 PM
124	Seattle	1/6/2016 4:55 PM
125	kenmore park and ride	1/6/2016 4:30 PM
126	Kingsgate neighborhood	1/6/2016 4:28 PM
127	Kenmore Park and Ride	1/6/2016 4:25 PM
128	Kenmore	1/6/2016 4:24 PM
129	Lake City and 110th, usually ride a bus to S. Lake Union that originates from Bothell	1/6/2016 4:22 PM
130	Woodinville Park and Ride	1/6/2016 4:20 PM
131	None	1/6/2016 4:18 PM
132	228 and 39th	1/6/2016 4:15 PM
133	Downtown Kenmore	1/6/2016 4:11 PM
134	Woodinville High School	1/6/2016 4:10 PM
135	Main Street, Bothell	1/6/2016 4:08 PM
136	Riverfront parks	1/6/2016 4:06 PM
137	Kenmore	1/6/2016 4:06 PM
138	Woodinville-Redmond Road	1/6/2016 4:03 PM
139	Woodinville Park and Ride	1/6/2016 3:57 PM
140	Woodinville P&R - I commute to downtown Seattle	1/6/2016 3:55 PM
141	Kenmore Park and Ride	1/6/2016 3:53 PM
142	Brightwater	1/6/2016 3:52 PM
143	Lake Foresr Park	1/6/2016 3:37 PM
144	Brickyard P&R	1/6/2016 3:27 PM
145	HWY 202 to Redmond	1/6/2016 3:27 PM
146	Highway 9	1/6/2016 3:24 PM
147	522	1/6/2016 3:24 PM
148	Mountlake Terrace	1/6/2016 3:22 PM
149	Getting from and to UW Seattle/HMC for work	1/6/2016 3:21 PM
150	Woodinville Park & Ride	1/6/2016 3:20 PM
151	Queensgate	1/6/2016 3:17 PM
152	Brick yard part and ride	1/6/2016 3:14 PM
153	park & ride	1/6/2016 3:13 PM
154	Seattle	1/6/2016 3:13 PM
155	None - we moved	1/6/2016 3:01 PM
156	downtown Seattle	1/6/2016 3:01 PM
157	south Everett - Mill Creek area	1/6/2016 3:00 PM

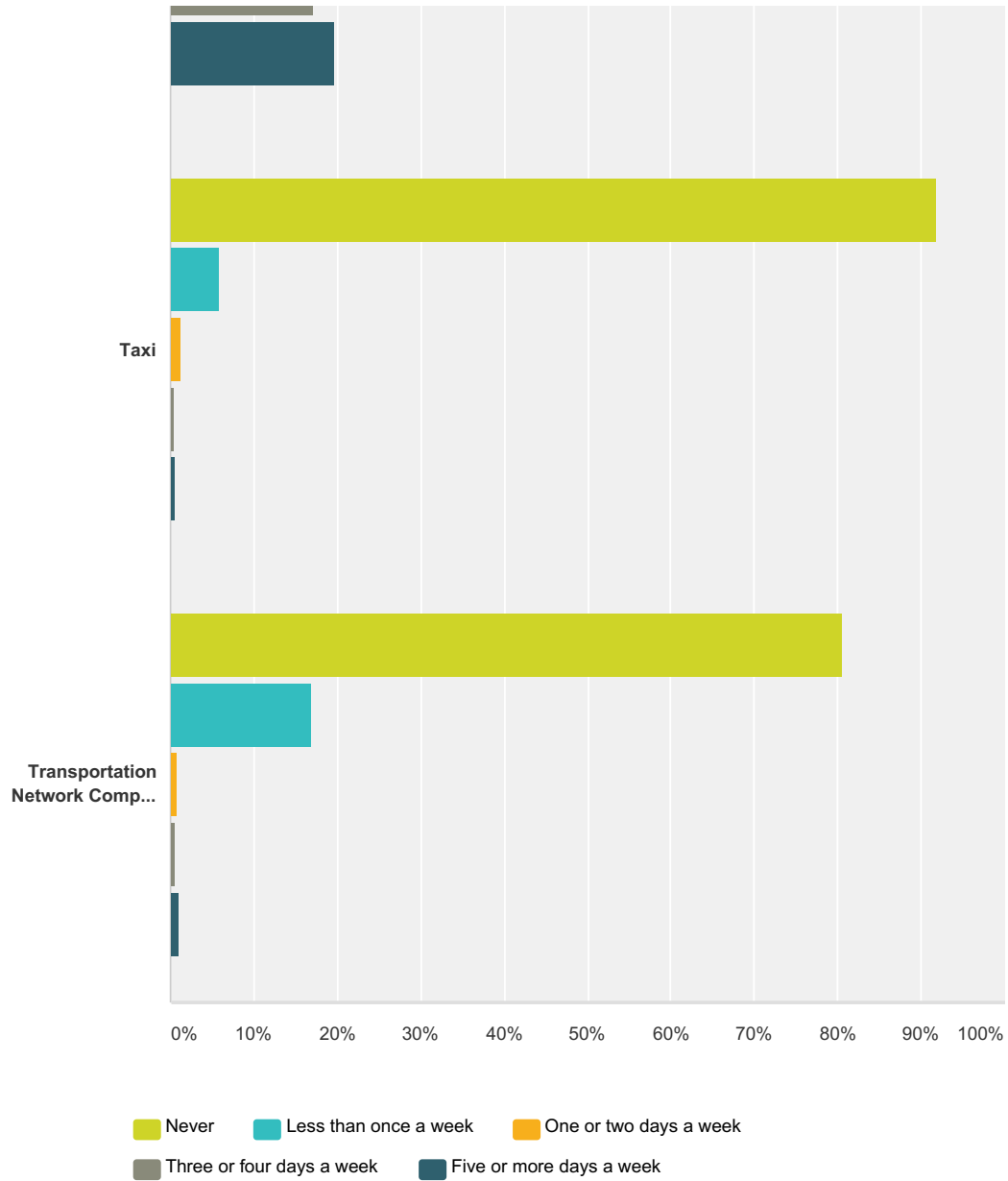
158	cottage lake/Avondale	1/6/2016 2:52 PM
159	Woodinville Park and Ride	1/6/2016 2:49 PM
160	Woodinville P&R	1/6/2016 2:47 PM
161	Woodinville Park & Ride	1/6/2016 2:43 PM
162	None. I takeit to downtown Seattle	1/6/2016 2:43 PM
163	Brickyard P&R	1/6/2016 2:43 PM
164	Downtown Seattle / Work	1/6/2016 2:42 PM
165	My destination is Seattle, but departing from Woodinville/Bothell	1/6/2016 2:40 PM
166	Kenmore P&R	1/6/2016 2:39 PM
167	home/events/entertainment	1/6/2016 2:36 PM
168	South Bothell/Waynita/Inglewood-Finn/Brickyard area (feel this area is often overlooked)	1/6/2016 2:28 PM
169	Woodinville park and ride	1/6/2016 2:26 PM
170	Brickyard Park 'n Ride	1/6/2016 2:25 PM
171	Home.	1/6/2016 2:25 PM
172	I travel thru those areas on my way to work in Tukwilla	1/6/2016 2:25 PM
173	From Woodinville To downtown seattle and back to woodinville everyday	1/6/2016 2:23 PM
174	Woodinville Park & Ride	1/6/2016 2:22 PM
175	Maltby Road	1/6/2016 2:21 PM
176	I work in Seattle	1/6/2016 2:21 PM
177	Seattle during typical communing hours	1/6/2016 2:21 PM
178	Kenmore Park and Ride	1/6/2016 2:21 PM
179	It would be Country Village but no bus goes there	1/6/2016 2:20 PM
180	None - I commute the other direction to UW Seattle	1/6/2016 2:20 PM
181	St Brendan's Church	1/6/2016 2:19 PM
182	Wilmot Gateway Park and/or nearby sports field	1/6/2016 2:17 PM
183	Home	1/6/2016 2:12 PM
184	Brickyard	1/6/2016 2:12 PM
185	Brickyard	1/6/2016 2:10 PM
186	UW Seattle	1/6/2016 2:09 PM
187	Lake Forest Park	1/6/2016 2:08 PM
188	Bellevue	1/6/2016 2:08 PM

Q4 During a typical week, how many days do you get around in the following ways?

Answered: 865 Skipped: 5







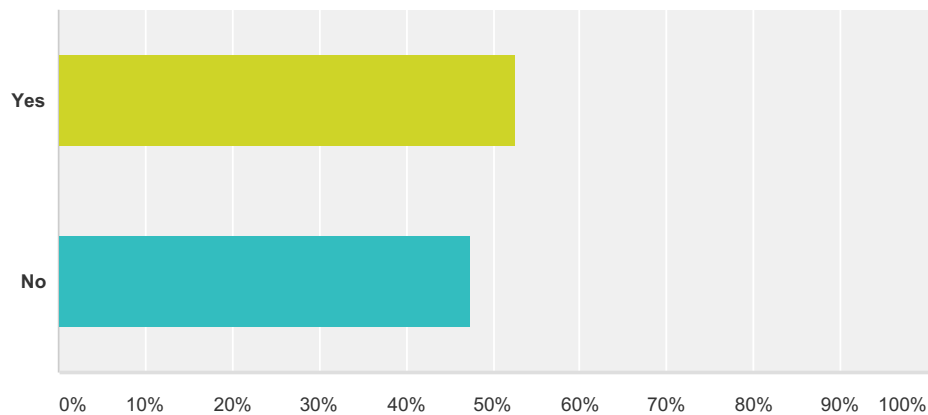
	Never	Less than once a week	One or two days a week	Three or four days a week	Five or more days a week	Total
Walk (or use mobility device)	37.67% 243	17.52% 113	14.88% 96	11.16% 72	18.76% 121	645
Bicycle	72.86% 459	17.94% 113	5.87% 37	1.90% 12	1.43% 9	630
Bus, trolley, or train	28.57% 214	15.49% 116	6.94% 52	13.75% 103	35.25% 264	749
Drive a vehicle alone	13.85% 104	9.72% 73	13.98% 105	13.32% 100	49.13% 369	751
Drive or ride in a vehicle with others	21.25% 150	18.27% 129	23.65% 167	17.14% 121	19.69% 139	706
Taxi	91.85% 541	5.94% 35	1.19% 7	0.34% 2	0.68% 4	589

Transportation Network Company (Uber, Lyft, etc.)	80.54% 480	16.95% 101	0.84% 5	0.67% 4	1.01% 6	596
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#	Other (please specify)	Date
1	I don't have a drivers license. My parents drive me to college.	1/15/2016 8:25 PM
2	Have no transit routes that are easily usable for my destinations	1/14/2016 2:30 PM
3	Needed: bus service from Ballard to Bothell	1/13/2016 4:02 PM
4	I am looking for Bus route to Canyon Pointe	1/13/2016 3:51 PM
5	Motorcycle	1/13/2016 1:28 PM
6	In Leavenworth WA I used Transit, Trolley, Taxi, Train	1/13/2016 11:32 AM
7	I used to bus from Seattle but it was too much time	1/13/2016 10:13 AM
8	I bike 4-5 days a week	1/13/2016 10:08 AM
9	I walk for exercise, not to get from point A to B.	1/12/2016 4:10 PM
10	I live in Bellevue and work in Bothell. The only time i use a car is to drive to work, which I could take a bus but unlike in Bellevue I can't use the bus to get around Bothell so I have to have a vehicle in Bothell.	1/11/2016 6:35 PM
11	Commute to work by bus 3 x/week (drive to stop) & telework 2x/week; other times mostly drive alone in/around for errands	1/10/2016 12:51 PM
12	Have to drive to Redmond Transit Cener many days	1/9/2016 3:24 PM
13	Ride the bus to go downtown for plays, concerts, museums, etc.	1/9/2016 1:57 PM
14	Drive to P&R, take 237	1/7/2016 8:07 AM
15	Always by car in the Bothell/ Woodinville area	1/7/2016 7:00 AM
16	School bus	1/6/2016 4:10 PM
17	I ride the bus to Seattle and back to Woodinville 5 days a week	1/6/2016 3:57 PM
18	I drive to the P&R	1/6/2016 3:55 PM
19	Use buses to commute into Seattle from kenmore	1/6/2016 3:53 PM
20	I commute from Monroe to the Woodinville Park n Ride to get to my job in Seattle	1/6/2016 2:49 PM
21	taxis - occassionally when buses aren't running	1/6/2016 2:21 PM

Q5 Do you currently ride public transit buses in Bothell and/or Woodinville?

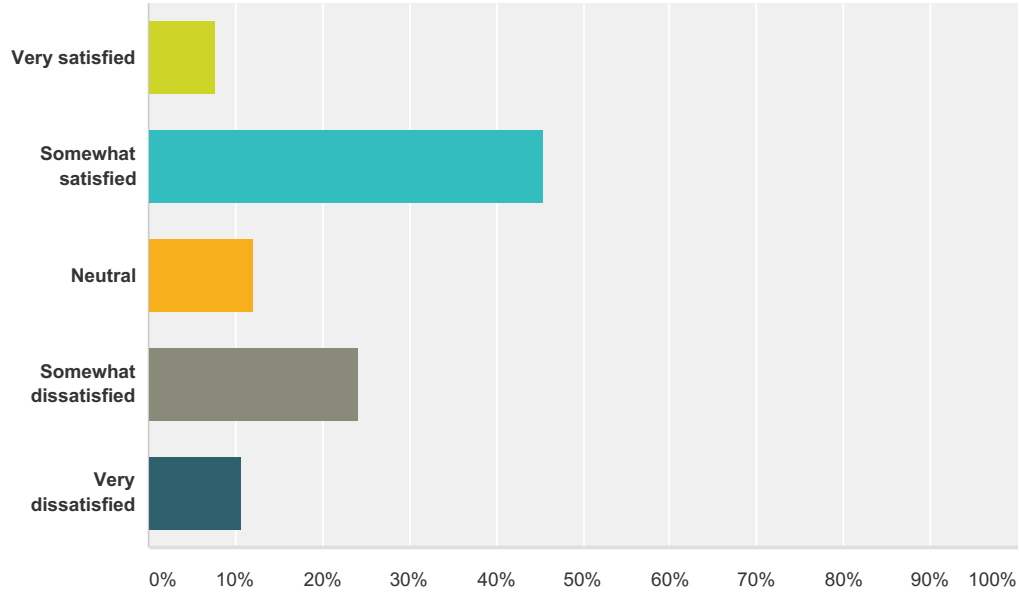
Answered: 870 Skipped: 0



Answer Choices	Responses
Yes	52.64% 458
No	47.36% 412
Total	870

Q6 How satisfied are you with the transit routes you use in Bothell and/or Woodinville?

Answered: 431 Skipped: 439



Answer Choices	Responses
Very satisfied	7.66% 33
Somewhat satisfied	45.48% 196
Neutral	12.06% 52
Somewhat dissatisfied	24.13% 104
Very dissatisfied	10.67% 46
Total	431

#	Why?	Date
1	Getting to and from Downtown Seattle is pretty well covered.	1/19/2016 1:54 AM
2	There isn't an express option from cascadia campus to Redmond or Bellevue park and ride	1/18/2016 10:53 AM
3	We want a direct Fast service from Bothell to Boeing in Seattle	1/18/2016 12:27 AM
4	Too infrequent. Stops not near my home.	1/17/2016 1:47 PM
5	931 not available midday	1/17/2016 9:37 AM
6	Convenient	1/15/2016 10:14 PM
7	I wish buses ran more frequently, but I usually can make the schedule work.	1/15/2016 11:51 AM

8	Don't use them.	1/15/2016 11:37 AM
9	The bus (372) arrives and departs at convenient locations, but it is often late.	1/15/2016 9:47 AM
10	would like to see more headed north serving parts of Bothell ft instead of only rush hour.	1/15/2016 9:37 AM
11	The 522 bus is great for getting to Seattle but I can't ride from Monroe along 522 which is ridiculous	1/15/2016 8:54 AM
12	the drivers are nice they miss stops on the 236 ..pass you by	1/15/2016 7:11 AM
13	Later in the evening there's few options around the area, plus on weekends (esp. Sundays) some areas do not get service at all!	1/15/2016 5:55 AM
14	Too complicated and feel like I still have to drive to a bus stop. Park and rides are too crowded	1/14/2016 7:44 PM
15	Need more routes.	1/14/2016 4:43 PM
16	Bus schedule entails lots of standing & waiting for busses	1/14/2016 3:52 PM
17	Infrequency of bus service	1/14/2016 3:18 PM
18	Time of commute is too high.	1/14/2016 2:51 PM
19	Would like to have more frequency and routes	1/14/2016 11:24 AM
20	Busses are usually late by more than 20min	1/14/2016 10:54 AM
21	Buses are erratic since they travel heavily through heavy traffic and Bothell has experience explosive growth in apartment buildings leading to a huge increase in traffic.	1/14/2016 10:52 AM
22	I wish some of the routes (namely 106 and 105) had more generous operating hours. For example, my workday ends at 3:15 pm, but the 106 doesn't run for nearly an hour after that.	1/14/2016 10:34 AM
23	The routes are sufficient but are NEVER on time along Bothell Everett Hwy or 164th st. It is hard to plan a meeting when you have to leave two hours earlier in case your bus is too late to get transfers which it usually is.	1/14/2016 10:26 AM
24	It takes too long to get from Bothell to anywhere else on the Eastside. I used to bus from Kirkland to my office in Bothell and it would take 45 mins. just to travel 5 miles. Each transfer also included ~ 10 mins of walking.	1/14/2016 10:22 AM
25	They mostly get you where you need to go, but sometimes you have to walk quite a bit	1/14/2016 10:21 AM
26	The scheduling is inconsistent	1/14/2016 10:20 AM
27	There could always be more coverage	1/14/2016 10:17 AM
28	The 372 could run more often, and on time.	1/14/2016 10:10 AM
29	There is a bus that gets within a few streets from my workplace, and within a few streets from my house	1/14/2016 10:08 AM
30	Good backup to biking	1/14/2016 10:07 AM
31	Only one route choice I can choose	1/14/2016 10:07 AM
32	If we have more frequent buses from Bothell to Settle down on frequent basis that would be good	1/14/2016 9:42 AM
33	I can use two different bus routes, but the buses are often late during the morning and evening commutes.	1/14/2016 9:14 AM
34	Would like to see more options to/from Bothell/Woodinville to downtown Seattle	1/14/2016 8:48 AM
35	Not enough options/times for Woodinville P&R to Bellevue Transit Center	1/14/2016 6:42 AM
36	I work in Seattle. There are routes that get me there. However, I go to school at Cascadia. Class ends at 10pm. Local bus 931 stops running before that, so we have to make sure our car will be available on the nights I have class. There is no cost effective alternative. The 931 is near my home but does not run in the middle of the day or weekends, either .	1/14/2016 6:12 AM
37	Routes are infrequent (every 30 or 60 minutes, or not at all outside of commuter hours), and the 931 is usually running late.	1/13/2016 9:51 PM
38	They often run late. There is no bus to Bothell that crosses 520 from the U. District in Seattle.	1/13/2016 7:44 PM
39	nearest bus service is 3 miles away	1/13/2016 5:48 PM
40	372 and 522 meet my needs most of the time.	1/13/2016 4:57 PM
41	Those routes servicing my most frequent destinations get me there	1/13/2016 4:07 PM

42	There needs to be a route from downtown Seattle to the Canyon Park - Park N Ride throughout the day (or at least to serve those people who live in Seattle, and work in Bothell).	1/13/2016 2:27 PM
43	2 options for getting to Seattle; evening transportation can have long waits	1/13/2016 1:47 PM
44	very little connection to Cottage lake area	1/13/2016 1:30 PM
45	It's crowded but gets to where I need to be quickly	1/13/2016 1:29 PM
46	Too many connections to get where I need to go	1/13/2016 1:26 PM
47	The long commute and no phone app to check times.	1/13/2016 1:18 PM
48	Very long commute time from Renton to Bothell with transfer in Bellevue	1/13/2016 1:15 PM
49	We could use more routes to Canyon Pointe	1/13/2016 1:01 PM
50	I have to take 2 buses to Bothell from my Home. The 522 is the only bus that goes into downtown Seattle. Can anyone suggest to Sound Transit for a bus that goes from rento to Everett. They already have bus routes from Olympia to Seattle with designated stops. It takes me almost 3 maybe 4 hours to get home and about 2 hours to get to work, provided there are no accidents. My round trip drive is about 82 miles, that is why I take the bus.	1/13/2016 12:53 PM
51	I wish there were more bus routes that went from Central Seattle to the Bothell Campus. The student population and employee population for the campus has tripled in the past year, but transportation services haven't kept up. Given that driving is the alternative, even if the buses aren't serving me it would be helpful if buses were at least better serving others, which might ease the parking challenges on the campus.	1/13/2016 12:31 PM
52	More route options between Bellevue and Bothell will be nice.	1/13/2016 12:16 PM
53	I am glad the 522 and 372 routes exist-- I wish that they were a little more frequent especially around high volume times but I also know that my route is one of many.	1/13/2016 11:30 AM
54	great service to some places, but we need more options	1/13/2016 11:23 AM
55	I wish the busses would run more often, especially on the way home to Seattle. There are a lot of busses going north but not as many going south.	1/13/2016 11:13 AM
56	Not enough options for middle of the day trips from Seattle to Woodinville/Bothell	1/13/2016 10:18 AM
57	Buses don't arrive anywhere near time advertised, lots of stops don't have times posted, mobile website conflicts with full website on times, buses don't run frequently enough	1/13/2016 9:58 AM
58	Transit times and destinations are limited.	1/13/2016 9:56 AM
59	Frequency of routes: Too much time between busses (30+mins for 535)	1/13/2016 9:51 AM
60	i wish there were more options than 522	1/13/2016 9:45 AM
61	More frequent service is needed	1/13/2016 9:42 AM
62	busses are too infrequent and run very late during rush hour	1/13/2016 9:34 AM
63	There are limited late night bus options from downtown venues that close at midnight or 1am; nothing available to tourist area of woodinville	1/13/2016 9:28 AM
64	Two reasons - first, the 372 schedule is poor after evening classes (which end at 8 and 10pm); Second The connecting bus can be difficult. 522 last stop before downtown Seattle is 125th st and Lake City. A point further south would allow more options for those who live north of the ship canal. It is particularly tricky for those of us who live West of I5, but north of downtown	1/13/2016 9:22 AM
65	Buses seem to bunch up with gaps in between bunches	1/13/2016 8:54 AM
66	Great routes to destinations	1/12/2016 4:56 PM
67	I have to drive to the park and ride	1/12/2016 2:54 PM
68	Not enough spaces at the Bothell P&R so have to drive further to ride the bus	1/12/2016 11:46 AM
69	I would take the bus more, but I work 12 hour days and often the evening buses are late bringing me back home from downtown.	1/12/2016 9:39 AM
70	The 931 is infrequent and never on time. All other buses are about a 30 minute or more walk from my house.	1/11/2016 8:15 PM
71	There needs to be more express buses with limited stops straight to Bellevue, downtown, and the UW	1/11/2016 4:27 PM
72	No convenient transit service from Cottage Lake to Woodinville	1/11/2016 3:29 PM

73	The time tables for 522 and 312 are almost exactly alike rather than spaced apart. You miss one bus, you miss the other and have to wait for 30 minutes for the next pair of busses. And no service between Woodinville and Bothell	1/11/2016 3:12 PM
74	Buses run on time; system is simple to use; bus stop is convenient walking distance from home	1/11/2016 9:52 AM
75	no connections to North destinations such as Monroe or Snohomish	1/11/2016 8:53 AM
76	No bus service on Symonds Road, a main connecting road	1/11/2016 8:40 AM
77	The commute in the morning is not bad. But otherwise the service could be a lot better and more continued service during off peak time would be great.	1/11/2016 8:18 AM
78	I go to Seattle, and they get me there much faster than driving in rush hour	1/11/2016 8:11 AM
79	More frequent service and longer span of service is desired.	1/11/2016 7:36 AM
80	Weekend bus not often enough to and from Seattle.	1/11/2016 6:13 AM
81	Service is frequent	1/10/2016 10:25 PM
82	238 does not run late enough going into Bothell both weekdays and weekends	1/10/2016 3:50 PM
83	bus from Seattle rarely on schedule.	1/10/2016 12:11 PM
84	Need metro on the weekends	1/10/2016 11:50 AM
85	P&R too full. No light rail connection. Hwy 522 too crowded.	1/10/2016 8:28 AM
86	105 bus to Bothell is over crowded at 8am.	1/10/2016 7:46 AM
87	522 is the only option for us	1/10/2016 7:15 AM
88	I think that 311 bus should always be a double accordion style to accommodate all riders. It needs more seats.	1/9/2016 7:44 PM
89	not enough buses from brickyard to downtown Seattle. limited schedule, very crowded 311	1/9/2016 6:36 PM
90	I wish they ran later/more often in the evenings for returning from Seattle	1/9/2016 4:06 PM
91	248 out of Redmond stops too far south and 931 and 232 do not operate enough hours or enough days	1/9/2016 3:26 PM
92	bus seating configurations are awkward	1/9/2016 2:00 PM
93	Need more frequent timed	1/9/2016 1:37 PM
94	We need more bus service during the evening rush hour from Seattle	1/9/2016 12:27 PM
95	Would like them to come more frequently to avoid transfers.	1/9/2016 12:00 PM
96	Getting a seat on a bus to Seattle is often impossible due to space and parking is impossible at park and ride. Not a good connection or route to overlay area.	1/9/2016 10:52 AM
97	Of all of those busses, only three of the standard service busses serve where I live by Brickyard PR - and the 535 doesn't even run on Sundays.	1/9/2016 9:56 AM
98	Evening transfer from 105 to 372 going into Seattle is unreliable. 105 often late.	1/8/2016 11:15 PM
99	Over-full buses in afternoon commute; shortage of buses that go to Woodinville (specifically 522 and 372)	1/8/2016 11:07 PM
100	There is little to no service in the areas which I'd like to go	1/8/2016 6:49 PM
101	More frequent local service is needed during the summer tourist season near the wineries	1/8/2016 3:59 PM
102	Wish the schedules were expanded and more frequent for 311	1/8/2016 2:59 PM
103	Reroutes in downtown Bothell have become frequent. They cause me to be late to work. Additionally, traffic along B/E Hwy is so congested and causes delays. I would love to see bus only times in select lanes like on 132nd.	1/8/2016 2:54 PM
104	No park & ride in Lake Forest Park for 372 route	1/8/2016 2:30 PM
105	Buses are unpredictable, there are not very many times for the bus I ride. Very inflexible	1/8/2016 12:47 PM
106	Few express options, poorly tracked on transit apps	1/8/2016 12:45 PM
107	limited times and routes	1/8/2016 11:49 AM
108	Can't get to or leave work during my work hours	1/8/2016 10:03 AM
109	The current service gets me where I need to go	1/8/2016 9:53 AM

110	Need more parking options at Canyon Park P&R	1/8/2016 9:30 AM
111	Due to overcrowding on routes from downtown Seattle to Bothell, there are stops where buses aren't able to stop for 15-30 minutes due to lack of room.	1/8/2016 9:19 AM
112	No service between NE 145th & SR-522 on the Waynita Corridor. No connection between Juanita and Bothell without going through Brickyard.	1/8/2016 9:09 AM
113	Not enough connections to north end/eastside (too much focus on getting to/from seattle). Especially need more route 342 trips/options	1/8/2016 8:44 AM
114	The 342 doesn't run throughout the day, and the connections at the Bothell P&R require walking to make connections.	1/8/2016 8:30 AM
115	park and rides fill up too early, not enough buses during busy hours 532 535	1/8/2016 7:53 AM
116	There are not enough buses, the ones that come are so crowded they are not safe and sometimes drive by because they are full	1/8/2016 7:50 AM
117	Would prefer closer stops to Maltby Road.	1/8/2016 6:54 AM
118	Needs better bus service to redmond via 202 and hits uw bothell	1/7/2016 11:05 PM
119	It would be nice to have universal transfers. I usually use my Orca card, but if I have to use cash I end of paying twice when I transfer from Metro to Community Transit.	1/7/2016 10:17 PM
120	The options and availability has decreased over the time I have lived in the area	1/7/2016 4:09 PM
121	Lack of weekend/night service	1/7/2016 4:00 PM
122	Service to Bothell P&R is terrible and hazardous with construction on Main Street. Buses should stop before construction so we can safely walk to P&R	1/7/2016 3:01 PM
123	Route 522 & 312 is overcrowded & a safety hazard.	1/7/2016 2:14 PM
124	There are regular buses to and from Seattle. However, there are not enough routes from Seattle to Bothell on holiday schedule	1/7/2016 1:38 PM
125	237 needs more times added to it's route in both directions - used to commute to Bellevue	1/7/2016 1:04 PM
126	Park and ride at canyon park fills up so early it makes commuting to work not an option. Also need one further north on BE hwy	1/7/2016 1:04 PM
127	not enough buses from the Woodinville Transit center	1/7/2016 1:03 PM
128	They come frequently enough that I am not going out of my way to ride the bus	1/7/2016 12:48 PM
129	Takes a long time to get to my place in Seattle from the UWB campus and requires 2 busses to get to my house.	1/7/2016 12:19 PM
130	No direct routes between Bothell and Downtown Seattle at rush hour. This trip typically is over 1 hour each direction. Community transit between Lynnwood and Downtown Seattle makes no stops in between and service is FAST. It would be great to have this for Bothell. Also there are not busses to First Hill in Seattle from Bothell.	1/7/2016 12:08 PM
131	There is not a lot of options to Seattle for Orca Lift card holders.	1/7/2016 11:29 AM
132	buses are too full and evening buses out of seattle are late by ten minutes to 40 minutes routinely	1/7/2016 11:23 AM
133	Frequency and too many stops along the route. Not enough parking in P&R.	1/7/2016 10:07 AM
134	372 does not run on the weekend and the lift pass does not work on Sound transit, CT 106 does not sync up well with 372 and i spend A LOT of time standing in the cold	1/7/2016 9:48 AM
135	Not always on time. Hard to estimate when I will arrive at work.	1/7/2016 9:42 AM
136	not enough service; crowded bus; infrequent routes	1/7/2016 9:13 AM
137	I don't always get a seat on trips from downtown to Woodinville	1/7/2016 8:58 AM
138	Infrequent buses. Very crowded, often have to stand up, since no seating is available	1/7/2016 8:53 AM
139	Use 931 bus; wish it had wifi available and made the north creek loop without a reservation	1/7/2016 8:48 AM
140	I work in Bellevue and the 237 is the only bus that goes to Bellevue from the P&R	1/7/2016 8:33 AM
141	I ride 311 to Seattle 5 days/week. Service is spotty at best. I get on at Woodinville P&R, and often, there are no seats, so have to stand 1 hour to Seattle. In the morning, bus is late or a no-show at least once per week. It is very unreliable.	1/7/2016 8:28 AM

142	No rapid ride to Seattle (255 takes over an hour). 535 not every day to Bellevue. 532 not stop at Brickyard. 311 not all day	1/7/2016 8:16 AM
143	I am satisfied with route 372 schedule during normal working hours as I ride from the Kenmore Park and Ride to work at University of Washington in Seattle.	1/7/2016 8:12 AM
144	Last bus at 5:12 p.m. is too early - please add a later bus!	1/7/2016 8:08 AM
145	gets me to where i need to go	1/7/2016 7:53 AM
146	Would love it to not stop at so many stops before seattle. (311)	1/7/2016 7:36 AM
147	There is not enough park and ride parking in Bothell	1/7/2016 7:17 AM
148	more 312 and 372 busses needed more frequently	1/7/2016 7:16 AM
149	Lots of choices	1/7/2016 7:04 AM
150	522 Seattle to Bothell - busses often packed, standing room only, sometimes can't pick up people at last stop due to being too full	1/7/2016 6:51 AM
151	The buses from downtown woodinville are very limited, and if I have a scheduled change or an appointment it's not possible to take the bus. My next alternative lot on 160th is only slightly better. We've also had several days in 2015 where the 237 didn't show up.	1/7/2016 6:13 AM
152	Great for Seattle, terrible to Redmond	1/7/2016 6:13 AM
153	522 and 312 buses are way too full and thus feel unsafe at times	1/7/2016 6:03 AM
154	Difficult to get to bus or use locally	1/7/2016 5:23 AM
155	limited service	1/7/2016 5:19 AM
156	Coordination Between CT and Metro is not great.	1/6/2016 11:17 PM
157	I normally use the 311 for commute from to office and back - but i am very disappointed with the limited peak hour timings. This bus needs more frequency / more slots to cover till 8:30 and 8:45 AM in the morning from woodinville and till 7:00 in the evening from Seattle.	1/6/2016 10:45 PM
158	Not enough buses for the evening commute from downtown Seattle to Woodinville	1/6/2016 9:53 PM
159	Need more frequent eastbound 522s from Seattle they are all full and never on time	1/6/2016 9:30 PM
160	522 on time, reliable and safe	1/6/2016 9:25 PM
161	I only use the 236 to get to and from a park and ride.	1/6/2016 9:08 PM
162	Too much standing.	1/6/2016 8:39 PM
163	Trying to go back from Bothell to Seattle after 8:30 pm is often a challenge due to extremely low frequency buses.	1/6/2016 8:38 PM
164	Buses don't go close enough to my work	1/6/2016 8:33 PM
165	have to drive a car to bus stop, and it's hard to find parking space	1/6/2016 8:26 PM
166	311 ends too early both in morning and evening	1/6/2016 8:11 PM
167	Local transit along 104th in Bothell was eliminated a few years ago leaving no local transit to get to the Bothell Park and Ride to connect to Seattle where I work.	1/6/2016 8:05 PM
168	Drop off location for Bothell Park and Ride is poorly located	1/6/2016 7:44 PM
169	Not enough connectivity to the Eastside and no express bus to Seattle.	1/6/2016 7:43 PM
170	The cuts in 931 service eliminating Saturdays and reduced weekday service make it difficult to use. Currently we drive to the Redmond transit center and use the 545 to get into Seattle or the RapidRide into Bellevue. The 522 bus is terribly slow. Need to work on transit priority so it can get into Seattle in a reasonable amount of time. 311 was okay when it came out here, but now you have to drive to Woodinville Park and Ride to access it, and there are more efficient buses.	1/6/2016 7:40 PM
171	Don't run frequently enough; have to transfer	1/6/2016 7:39 PM
172	Bus arrival times and travel times are very inconsistent	1/6/2016 7:35 PM
173	Bus only runs in the morning and evening	1/6/2016 7:31 PM
174	I commute on 372, sometimes service gaps, looking forward to increased frequency coming in March	1/6/2016 7:22 PM

175	It's convenient to get to work (UW Seattle)	1/6/2016 6:58 PM
176	I can usually get where I need to go	1/6/2016 6:35 PM
177	Bus routes are a short drive from home	1/6/2016 6:34 PM
178	Few buses between Canyon Park & Downtown Bothell	1/6/2016 6:31 PM
179	When I first moved to Bothell, a bus line was accessible within a block of my residence. I now need to walk over 30 minutes to board any bus.	1/6/2016 6:14 PM
180	Routes are adequate, Sunday service lacking	1/6/2016 6:11 PM
181	The amount of time it takes me to ride the 522 and or the 342 to Bothell and then to Bellevue is excessive. The 522 doesnt seem to r u n offen enough. The 342 is packed to capacity and only runz during peak hours. How are people to get to the east side outside of monday throguh Friday work hours..... Northend of Lk. WA is very under served by Metro.	1/6/2016 6:10 PM
182	The 522 doesn't stop at 96th Avenue & 522, and the express routes (312 & 522) have too many stops	1/6/2016 6:05 PM
183	The 311 from downtown is is NEVER on time when heading home. It's extremely frustrating and make for a really late night.	1/6/2016 5:59 PM
184	I like that I can get to and from woodinville, but I'd love more options within woodinville and bothell	1/6/2016 5:50 PM
185	Good busses, but they are just not on time to the schedule so we have to stand in the cold a long time.	1/6/2016 5:38 PM
186	An Express route from 160th park and ride in Bothell would be ideal	1/6/2016 5:37 PM
187	Would like express service to more places	1/6/2016 5:33 PM
188	More bus stops near Village at Breadslee Crossing	1/6/2016 5:32 PM
189	It is fine to get to work in Bellevue or Downtown Seattle, but it would be nice to have some routes run more often. Would love light rail to the airport!	1/6/2016 5:30 PM
190	I go from Bothell to Downtown Seattle and follow the popular direction of travel. The buses are typically on time or frequent enough.	1/6/2016 5:30 PM
191	I think more service is needed to Seattle.	1/6/2016 5:26 PM
192	309 only has few buses	1/6/2016 5:24 PM
193	Frequency in later evening are too few.	1/6/2016 5:24 PM
194	no non-peak service to my neighborhood	1/6/2016 5:22 PM
195	Service on Sundays limited, too many areas not covered at all.	1/6/2016 5:21 PM
196	Buses are extremely overcrowded and always very off schedule.	1/6/2016 5:20 PM
197	Frequency during evening commute is good. 405 traffic not always good.	1/6/2016 5:19 PM
198	Old 237 in am would be late or canceled and completely stopped funn for a week and a half during holidays	1/6/2016 5:13 PM
199	always late 5 to 7 minutes route 372 in the morning specially the driver on mondays to wednesdays	1/6/2016 5:03 PM
200	Service is good; I'd be happy to have it more frequent of course.	1/6/2016 5:01 PM
201	The 311 is over crowded	1/6/2016 4:59 PM
202	Great service to Seattle but overcrowded during peak hours	1/6/2016 4:58 PM
203	I wish they would run later on the weekends!	1/6/2016 4:57 PM
204	Need more buses at peak hours.	1/6/2016 4:50 PM
205	buses are often late, extremely crowded, and spaced too far apart. Additionally we need an express commuter bus btwn UW and Bothell w/no stops from UW until Lake City area. it is ridiculous that it takes way longer to get from UW to Bothell than from downtown Seattle to Bothelly	1/6/2016 4:49 PM
206	badly timed connections, not far enough into outer areas	1/6/2016 4:48 PM
207	The service to canyon park sucks, especially on Sundays. It shouldn't take two buses and over an hour to travel 6 miles	1/6/2016 4:41 PM
208	It would be nice if there were just a few more 311 routes during rush hour.	1/6/2016 4:40 PM

209	Bus gets me to work in Bellevue faster without the hassle of driving and/or parking.	1/6/2016 4:38 PM
210	For my basic commute, these work reasonably well.	1/6/2016 4:36 PM
211	Limited routes to Bellevue (2) from Wdv;bus is simetimes late or not running with little or no notification	1/6/2016 4:31 PM
212	Small number of options to go to the south Eastside (e.g. Bellevue), or to go into Seattle. Infrequent bus routes can cause commute to take extensive amount of time due to transferring buses.	1/6/2016 4:31 PM
213	Buses are too full, Construction on Lake City is a nightmare.	1/6/2016 4:26 PM
214	Could use earlier and later buses.	1/6/2016 4:25 PM
215	have to walk 1/2 mile (no street lights for part of the route) to get to the bus stop; not enough choices for transit during the day to/from Redmond (where I work)	1/6/2016 4:22 PM
216	I'd love for the 522 and 372 to run just a little bit later than they do. Also commuting on the 372 back to Bothell is challenging due to its stop at U Village and the lack of bus etiquette shown by local students.	1/6/2016 4:19 PM
217	I work at Microsoft and I always have to transfer	1/6/2016 4:18 PM
218	The bus schedules and routes are really limited	1/6/2016 4:16 PM
219	Still have to drive to park and rides to be able to catch the bus	1/6/2016 4:15 PM
220	I would love 522 if there were HOV lanes all the way down highway 522 but there aren't so we just get stuck in the same darn traffic as everyone else. I would love a bus route that went from the Bothell park and ride to downtown Seattle via I-405 and 520 with no transfers.	1/6/2016 4:14 PM
221	The buses from seattle to kingsgate come every fifteen minutes or so, but the buses that stay in bothell run every half an hour. Once i get to kingsgate i have to wait about 30 minutes for the 238 to show up after i get off of the 252	1/6/2016 4:11 PM
222	you changed the schedule for WHS and Cascadia	1/6/2016 4:11 PM
223	I primarily use 311, since I work in Seattle. Often late or cancelled.	1/6/2016 4:08 PM
224	Too crowded. Always have to stand.	1/6/2016 4:08 PM
225	The 372 has a good schedule for my work and I can usually get a seat on the bus.	1/6/2016 4:06 PM
226	would like to access the system from closer to my house, 228th st/ BE hwy, to go into Seattle.	1/6/2016 3:59 PM
227	311 From Seattle to Woodinville makes to many useless stops	1/6/2016 3:58 PM
228	Normally on time, and reiliable, during games there can be delays	1/6/2016 3:58 PM
229	There is no neighborhood service in Hollywood Hill so I use the park and ride.	1/6/2016 3:46 PM
230	311 is too crowded in the evening	1/6/2016 3:43 PM
231	Not enough service during sports game days. Always over-crowded.	1/6/2016 3:39 PM
232	Great if you are going to Seattle or Bellevue. Not so good going to Kirkland.	1/6/2016 3:36 PM
233	Not easy to get south from Woodinville.	1/6/2016 3:35 PM
234	Bus schedule does not reflect accurately what the bus drivers do, and bus drivers seem to not understand where their bus stops are. Many times I have been passed by only so I have to walk to a Park & Ride to catch a bus.	1/6/2016 3:32 PM
235	Things are great until after 7 or so when there is too much time between buses and they stop running.	1/6/2016 3:31 PM
236	I wish there were more route options and that the routes operated longer hours in the mornings and earlier hours in the evenings	1/6/2016 3:30 PM
237	There are not enough parking spaces around bothell/Woodinville. Service does not extend far enough north (highway 9)	1/6/2016 3:27 PM
238	Need better weekend schedules	1/6/2016 3:27 PM
239	Nor enough buses during peak hours	1/6/2016 3:27 PM
240	have to walk a long distance from home to catch the bus, so I usually drive to a Park & Ride	1/6/2016 3:26 PM
241	Very limited direct service to Bellevue	1/6/2016 3:24 PM
242	The delays impacting all routes on I-405, 520, and I-5 are very frustrating	1/6/2016 3:17 PM

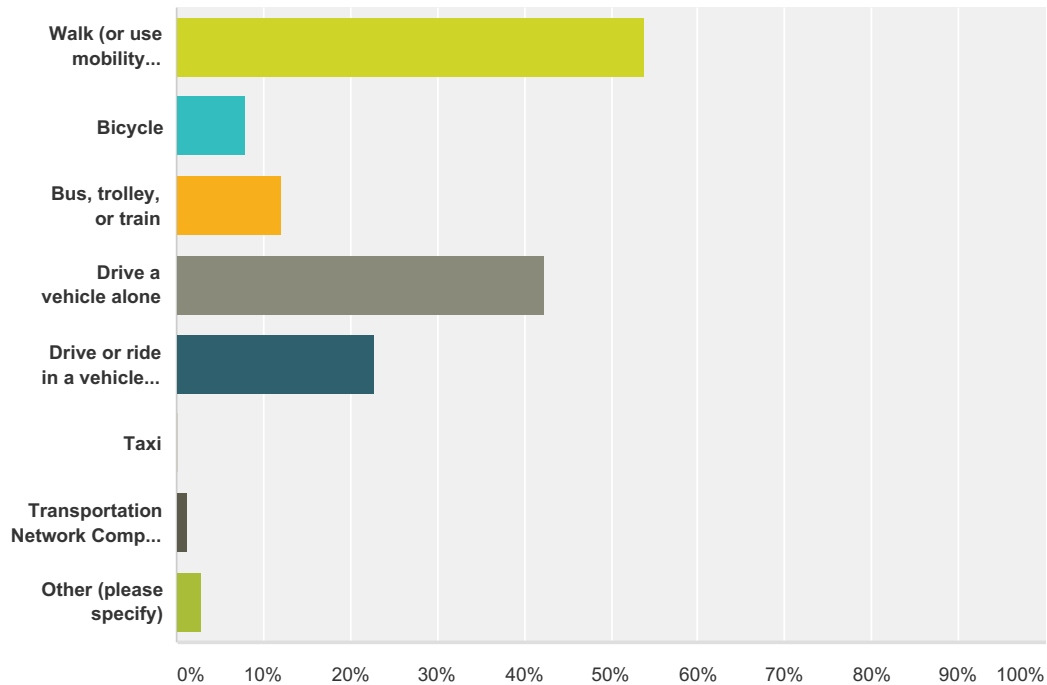
243	the system isn't synchronized. You can't get off a bus in Woodinville and get on a bus to another destination without waiting 10 minutes to 30 minutes.	1/6/2016 3:16 PM
244	P&R are over capacity and get filled up, while connecting routes schedule don't really work with commuter busses	1/6/2016 3:15 PM
245	Park & Ride to Seattle and back	1/6/2016 3:15 PM
246	372 is very full and rarely links to the One Bus away app so you don't know if it's late, when UW school starts I have to stand for 45 minutes	1/6/2016 3:12 PM
247	the buses are infrequent and typically late	1/6/2016 3:11 PM
248	Not enough trips on route 237	1/6/2016 3:07 PM
249	Over crowded buses. Standing all the time, hard on my back!!	1/6/2016 3:07 PM
250	Way too crowded. Bus 312 and 522	1/6/2016 3:06 PM
251	bus stops are far from my house, busses don't run often enough	1/6/2016 3:02 PM
252	311 needs more buses and stop sending short buses.	1/6/2016 2:55 PM
253	Crowded often; No dedicated Bus Lanes	1/6/2016 2:54 PM
254	i live in the cottage lake area and there is minimal service to that area	1/6/2016 2:54 PM
255	The 311 is never on time in the evenings. After the "commute" time there are large gaps in between the stop times	1/6/2016 2:52 PM
256	I wish there was a closer and safer bus stop to where I live, right across the Sammamish river from Wilmot Gateway Park.	1/6/2016 2:52 PM
257	There are not enough buses on the route and buses are overcrowded.	1/6/2016 2:49 PM
258	I wish there were more 311 buses so they were not so crowded with mainly Brickyard and Totem Lake people	1/6/2016 2:48 PM
259	237 needs to run more often, 532, 535, 237 are all run together on 405, should have a 5-10 time gap, now you miss 1 you miss them all	1/6/2016 2:47 PM
260	The Route 311 buses are too crowded in the afternoons and need to run more frequently. I get on the bus at 8th and Olive and it's almost always standing room only.	1/6/2016 2:46 PM
261	Sometimes the bus is full and there are no seats; some bus drivers are not nice enough	1/6/2016 2:45 PM
262	full buses, buses late or really early and don't wait, fare expense goes up but bus service doesn't improve and buses themselves break down or have mechanical problems (e.g., heat/air don't work)	1/6/2016 2:45 PM
263	Because almost all of those buses are commuter routes and run during peak hours only on the weekdays. It is very difficult to make any connection to a Community Transit bus. I can't get to the Bothell Country Village on 1 bus. - I have to schedule it around the hourly schedule of the 105,106 and the half hour schedule of the 522. You need to have more choices on the weekend than a 522. Please. While we are on a topic about routes - There are no other buses that go through Kenmore than on NE Bothell Way. I have never even been to any of the parks in Kenmore because there is no way to get to them by bus. And you have to hike into St Edwards if you don't have a car because no bus goes close to it.	1/6/2016 2:44 PM
264	I take the 311 to work and back but it is over crowded, does not run often enough or later in the evening. It is often late or doesn't arrive at all. plus I work in the u district and have to transfer. I spend 2-3 hours commuting by bus every day when my commute should be closer to 45 minutes or less each way.	1/6/2016 2:44 PM
265	The buses departing from this area are infrequent, packed full, and often are not running the advertised schedule. Buses don't come in the mornings, they leave early (5 minutes early in many cases), and if you miss one, it's unreliable that the next one is coming.	1/6/2016 2:44 PM
266	Not nearly enough service.	1/6/2016 2:43 PM
267	Buses to Seattle are often very packed. More trips would be great, especially later AM. 257 has been very unreliable in the past--just one cancelled trip results in people being left behind due to no room on later buses.	1/6/2016 2:41 PM
268	too much of a gap in between buses on the weekends and holidays. buses also end early. etc 9pm	1/6/2016 2:41 PM
269	traffic on 4th avenue North Bound is 45-60 min some days	1/6/2016 2:41 PM
270	buses are either late or don't show up	1/6/2016 2:40 PM
271	Metro cancelled my trip	1/6/2016 2:40 PM
272	Rush Hour commutes are ok, but during day or late evening, service spotty and connections are not easy.	1/6/2016 2:39 PM

273	The 237 is direct to Bellevue, where I work, but has limited runs.	1/6/2016 2:39 PM
274	I work in DT Seattle - 311 has limited routes - 522 often only stops at Bothell now - I heard 372 may stop servicing Woodinville	1/6/2016 2:35 PM
275	we need more parking given all the stops along LCW and at the KEnmore p/r	1/6/2016 2:33 PM
276	The buses fill up during computer hours in Morning and Evening and leave lots of riders standing in a very crowded fashion. The bus driver will say please move back so we can stuff more people on the bus. We need to get more buses during commuter hours. The way people are stuffed on the bus now, it is very dangerous and it would be very difficult to exit the bus safely for passengers if there was an emergency. Also when I get on the 522 bus at the UW campus in the morning, the drivers do not even wait for me to sit down and they take off and make a couple sharp turns immediately and I nearly fall over every time. So the safety factor is a real big concern as to the way you operate your buses. You need to be more careful about passenger safety. I see a very large law suit in your future if a passenger were to be hurt on one of your buses due to your negligence or unresponsiveness to ride safety concerns.	1/6/2016 2:32 PM
277	We need the 105 bus to travel down 9th Ave SE between 208th & 228th	1/6/2016 2:32 PM
278	the buses are never on time. frequently no-show. or the most popular commute time is removed because "holiday"	1/6/2016 2:29 PM
279	length of time between buses at P&R needs to be shortened between more morning hours & drivers need to be less disagreeable	1/6/2016 2:28 PM
280	(Note that the question omits the 232, which is the bus that I use.) I'm satisfied because the bus runs often enough and gets me close to my home and office, and is often not overly crowded.	1/6/2016 2:28 PM
281	I drive into Kenmore if I have to go downtown. The 312 and 522 are the only routes I use. The Kenmore P&R is full by 7:30 most days. I don't use Woodinville P&R because the commute is so long and I get carsick on the 522 as it goes thru Bothell.	1/6/2016 2:28 PM
282	in the morning the bus system is "hit and miss" often times the 311 (6am to 8 am busses) or 257 bus doesn't show resulting in packed busses and uncomfortable commutes	1/6/2016 2:27 PM
283	The 311 bus line was shortened.	1/6/2016 2:27 PM
284	Sometimes standing room only, wish they were double deckers.	1/6/2016 2:26 PM
285	I rarely need to access services in these areas, I mostly go thru them on route 424.	1/6/2016 2:26 PM
286	Now that the recession has ended, the busses are overcrowded. Especially during the evening commute, I find it difficult to even get a spot to stand on a bus. Sometimes I have to wait for 3 busses to go by before I can get a spot.	1/6/2016 2:24 PM
287	long waits and overcrowded bus on my commute home. I often have to stand up on the bus from Montlake to Brickyard on the 311	1/6/2016 2:24 PM
288	The length of time it takes to get to downtown Seattle from Woodinville is very long and the buses are very overcrowded.	1/6/2016 2:24 PM
289	522 isn't really an express route, 311 does not run all day & there is no direct bus to Bellevue.	1/6/2016 2:23 PM
290	They are very crowded. The aisle is lined with people standing.	1/6/2016 2:23 PM
291	Not enough buses from/to Woodinville and Bellevue	1/6/2016 2:23 PM
292	Wish there were more trips in and out of Woodinville	1/6/2016 2:23 PM
293	The buses are too full	1/6/2016 2:22 PM
294	Park and Ride access in Bothell is a steep walk downhill from the bus stop - plus construction has made that even more difficult.	1/6/2016 2:21 PM
295	During rush hour, the buses are incredibly crowded.	1/6/2016 2:21 PM
296	372 It is direct to UW Seattle but takes longer, 311 would work but has a transfer. Also, 372 is pretty packed.	1/6/2016 2:21 PM
297	It takes FOREVER to get to work, and I wish during certain times they ran later or more.	1/6/2016 2:20 PM
298	I need to drive to some places because they are inaccessible by bus	1/6/2016 2:20 PM
299	there is no good connection from my home in Ballard to Bothell, so I only use transit infrequently.	1/6/2016 2:19 PM
300	The 535 is anywhere on time to 4 minutes late in general. Not an issue as I do run late sometimes and it's nice to still be able to catch it.	1/6/2016 2:17 PM
301	standing room only both morning and evening commutes.	1/6/2016 2:17 PM

302	Route 237 sometimes gets cancelled with little warning	1/6/2016 2:16 PM
303	Busses to Seattle are often overcrowded. 257 has been very unreliable in the past. Would be happier with more 311 trips overall esp. later AM trips	1/6/2016 2:16 PM
304	Rte 311 is excellent for getting me to work in Seattle quickly. If it could run later (10 am as opposed to 8:13am for last run. Even if only every 1/2 hour.	1/6/2016 2:15 PM
305	Limited routes and times. Not convenient	1/6/2016 2:14 PM
306	There is not a direct bus to Bellevue that leaves after 8 am, or goes to Bothell/Woodinville directly from Bellevue around 6 pm. Most people can't leave work directly at 5 pm.	1/6/2016 2:14 PM
307	I drive to Bothell park and ride it is convenient	1/6/2016 2:12 PM
308	schedule is limited sometimes	1/6/2016 2:10 PM
309	No 931 in weekends or during midday. It's hard to get to Bothell during weekend s.	1/6/2016 2:10 PM
310	Not enough buses, always over crowded, standing, usually late	1/6/2016 2:10 PM
311	Buses are too erratic to depend on. There are times when the 232 doesn't even show up for the scheduled time in the morning.	1/6/2016 2:09 PM
312	Time gaps in between pick up times. (Ex. 522 comes every half an hour)	1/6/2016 2:09 PM
313	The buses are ridiculously crowded during commute times, especially the 522.	1/6/2016 2:09 PM
314	Not enough routes using 237 to/from Bellevue. I would like earlier routes out of Bellevue to woodinville	1/6/2016 2:09 PM
315	372 is labeled an express bus, but it is a milk run.	1/6/2016 1:55 PM
316	All day service to most of the regional destinations.	1/6/2016 12:22 PM

Q7 How do you get to public transit?

Answered: 432 Skipped: 438



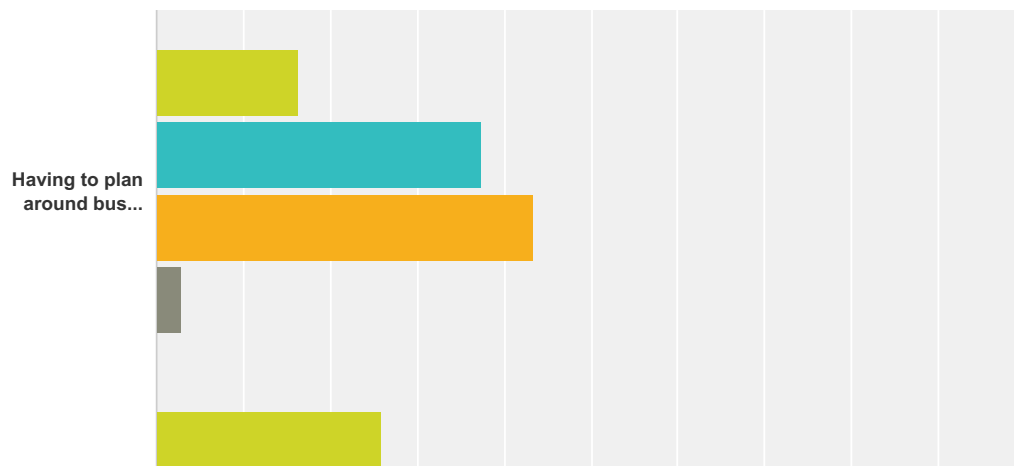
Answer Choices	Responses
Walk (or use mobility device)	53.94% 233
Bicycle	7.87% 34

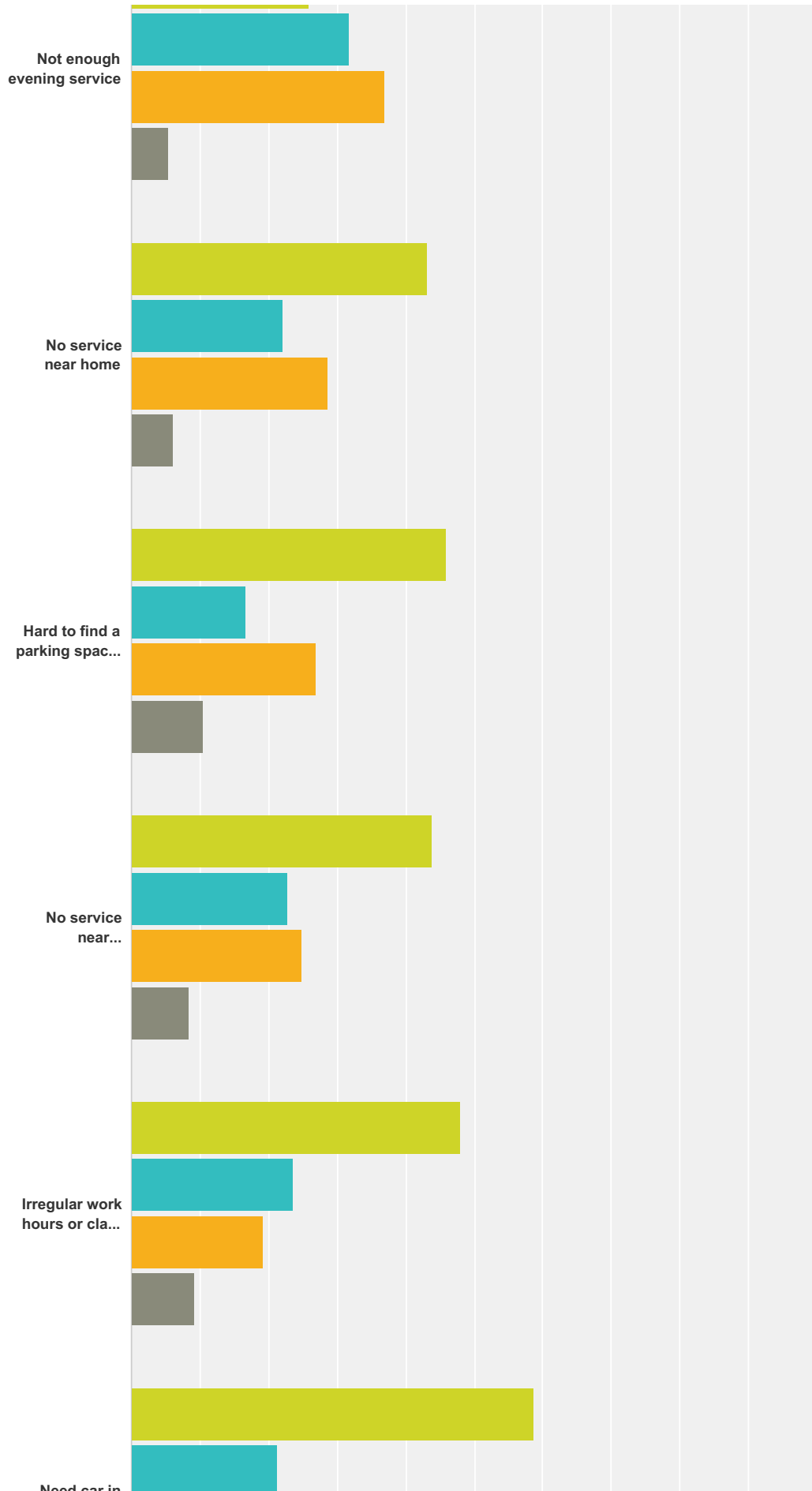
Bus, trolley, or train	12.04%	52
Drive a vehicle alone	42.36%	183
Drive or ride in a vehicle with others	22.69%	98
Taxi	0.23%	1
Transportation Network Company (Uber, Lyft, etc.)	1.16%	5
Other (please specify)	3.01%	13
Total Respondents: 432		

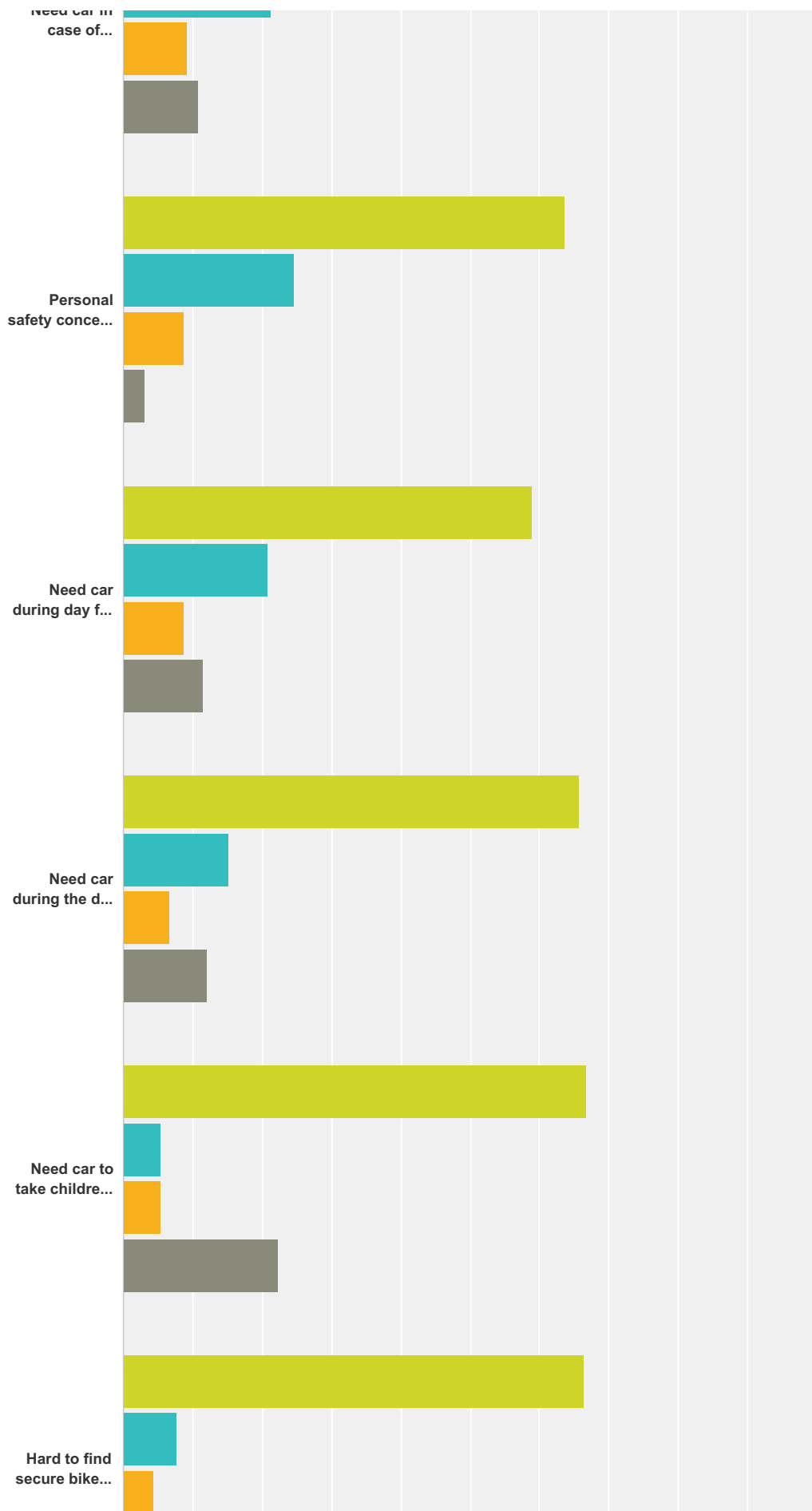
#	Other (please specify)	Date
1	motorcycle	1/13/2016 1:30 PM
2	Drive to TC, catch 577 to 522, or 132 to 522, or Link light rail to 522	1/13/2016 12:53 PM
3	sometimes drive to Woodinville park and ride	1/12/2016 3:29 PM
4	If we don't get there early, there is no parking!	1/9/2016 2:00 PM
5	get a ride to Park and Rides	1/7/2016 7:16 AM
6	Drive, Walk or rarely take a 236	1/6/2016 9:08 PM
7	or drop off	1/6/2016 5:03 PM
8	I drive my son to get the 6:15AM bus--1/2 mile walk in dark	1/6/2016 4:22 PM
9	there is no way for me to get to a P&R or bus stop without driving since the 120 changed routes/times	1/6/2016 3:12 PM
10	I live close to the Woodinville P&R	1/6/2016 2:35 PM
11	Walk to and from park and rides	1/6/2016 2:27 PM
12	due to weather, I'm driving to the Bothell P&R. once the weather gets better I will bike & bus else bike all the way from Lake City to Bellevue (work)	1/6/2016 2:17 PM
13	Mom and I drive 20 minutes to Woodinville P&R	1/6/2016 2:09 PM

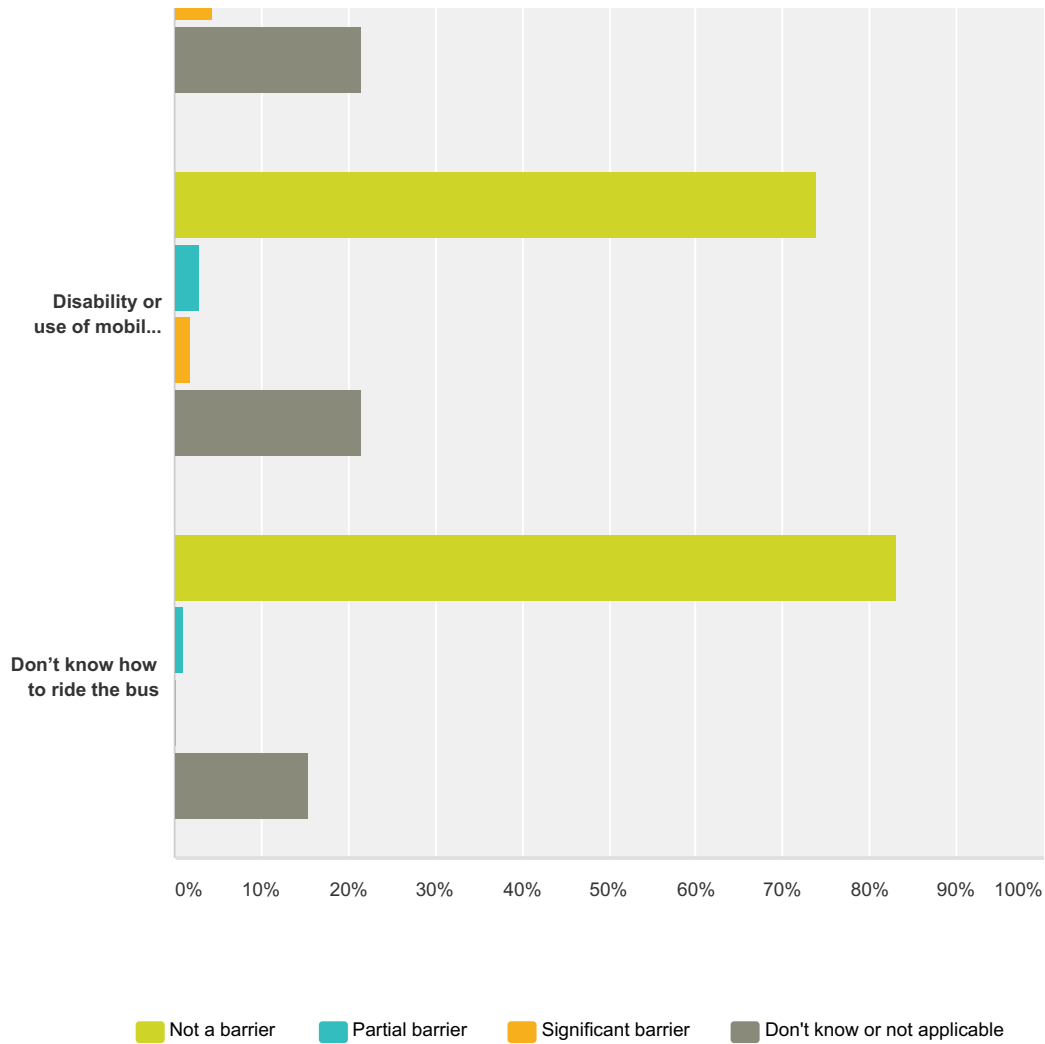
Q8 How significant are the following barriers in preventing you from taking public transit today in Bothell and/or Woodinville?

Answered: 425 Skipped: 445









	Not a barrier	Partial barrier	Significant barrier	Don't know or not applicable	Total
Having to plan around bus schedule	16.30% 66	37.28% 151	43.46% 176	2.96% 12	405
Not enough evening service	25.94% 104	31.67% 127	36.91% 148	5.49% 22	401
No service near home	43.28% 174	22.14% 89	28.61% 115	5.97% 24	402
Hard to find a parking space at park-and-ride	46.02% 185	16.67% 67	26.87% 108	10.45% 42	402
No service near destination	43.91% 173	22.84% 90	24.87% 98	8.38% 33	394
Irregular work hours or class schedule	47.95% 187	23.59% 92	19.23% 75	9.23% 36	390
Need car in case of emergency	58.70% 226	21.30% 82	9.09% 35	10.91% 42	385
Personal safety concerns while waiting for the bus	63.68% 249	24.55% 96	8.70% 34	3.07% 12	391
Need car during day for personal errands	58.85% 226	20.83% 80	8.85% 34	11.46% 44	384

Bothell and Woodinville Alternative Services - Mobility Needs Assessment

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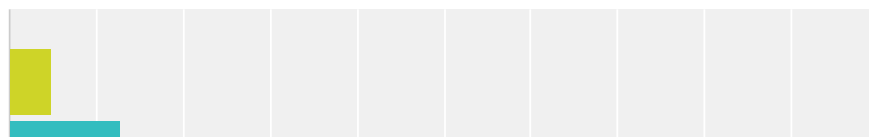
Need car during the day for business/work	65.71% 253	15.32% 59	6.75% 26	12.21% 47	385
Need car to take children to school	66.75% 259	5.41% 21	5.41% 21	22.42% 87	388
Hard to find secure bike parking at transit stop	66.32% 256	7.77% 30	4.40% 17	21.50% 83	386
Disability or use of mobility aid	73.89% 283	2.87% 11	1.83% 7	21.41% 82	383
Don't know how to ride the bus	83.16% 311	1.07% 4	0.27% 1	15.51% 58	374

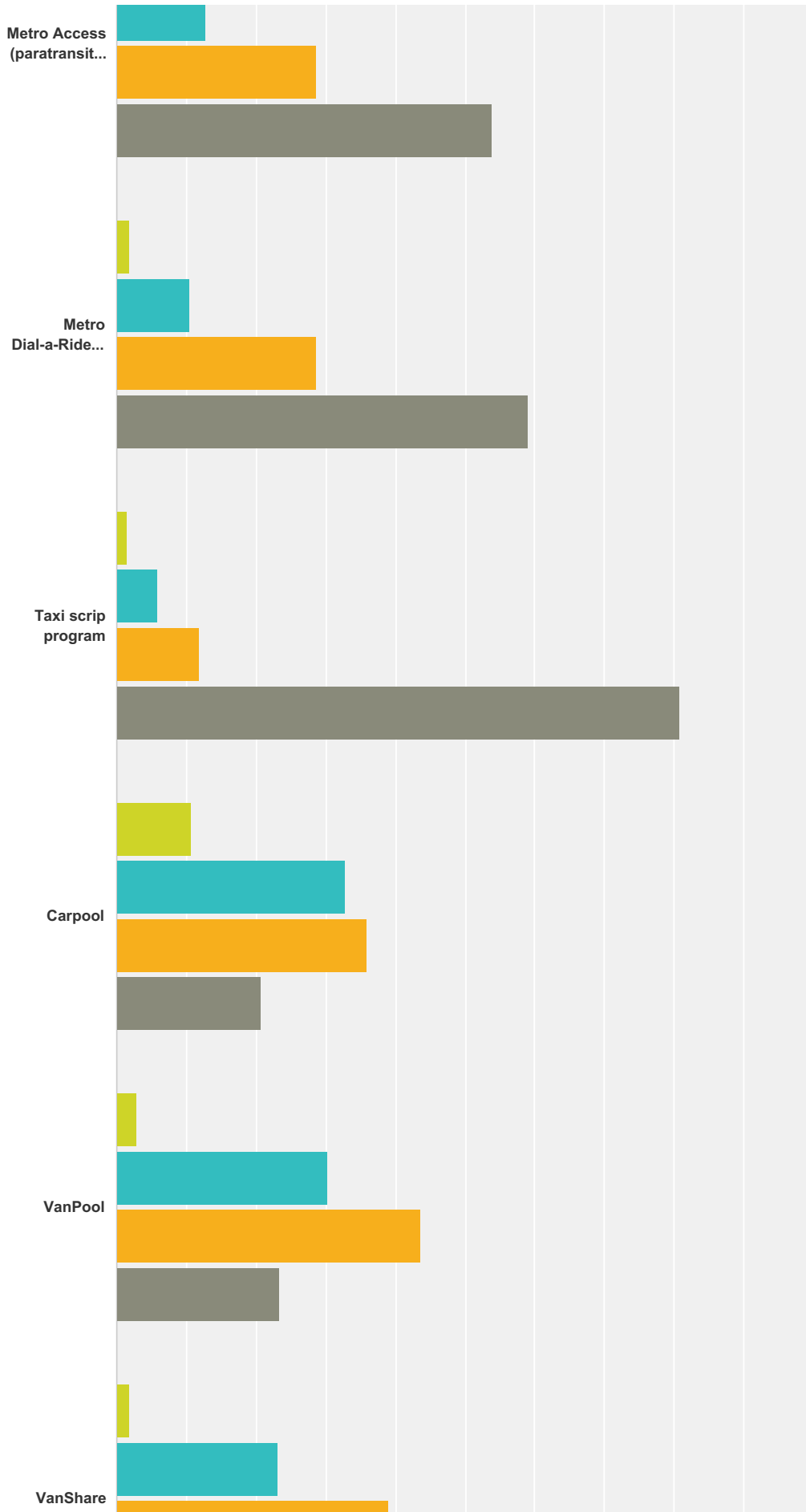
#	Other (please specify)	Date
1	Poor cross-town service in Seattle to get from Greenwood to Lake City to catch an express to Bothell.	1/15/2016 11:51 AM
2	Rack of sidewalk between my destination and the bus stop and not having roof and bench at bus stop	1/14/2016 3:18 PM
3	See earlier comment about accuracy of schedules and late busses	1/14/2016 10:26 AM
4	I recently moved and now live within walking distance from work, so I walk to work instead of taking the bus/driving on most days.	1/14/2016 10:22 AM
5	Again - there should be a bus route in the mornings which travel from Seattle to Canyon Park Park N Ride (and return in the afternoons from Canyon Park to Seattle). The 522 route goes to UW-Bothell which is still 4 miles away from Canyon Park..one can not walk that distance.	1/13/2016 2:27 PM
6	commute is too long on the bus (2 hours compared with 1 in car)	1/13/2016 11:23 AM
7	Infrequent service- only 2x/ hour	1/13/2016 9:42 AM
8	(safety getting on or off the bus on areas without lighting or sidewalks)	1/11/2016 8:09 PM
9	Safety and security ON the bus. Multiple incidents this summer on the bus from Bothell to downtown has completely dissuaded me from riding it again. Somehow the blue Sound Transit express buses are better. But the slow Metro routes to downtown are full of indigent people fighting and causing altercations and I won't be riding those bus routes again. To get to downtown, I prefer to drive to Bellevue and hop on the 550--how crazy is that?	1/11/2016 4:27 PM
10	Insufficient bus transfer points and lack of I-405 to Redmond or Bellevue weekend service is significant barrier	1/11/2016 8:40 AM
11	the 257 which stops outside the shell station on 160th is not reliable	1/9/2016 6:36 PM
12	Harder to carry supplies on the bus	1/9/2016 4:06 PM
13	Lots of whackos on the bus!	1/9/2016 2:00 PM
14	Doesn't go everywhere I want to go	1/9/2016 9:56 AM
15	No direct routes to UW Seattle	1/9/2016 7:09 AM
16	Takes much longer than driving	1/8/2016 11:15 PM
17	we need a park and ride in LFP	1/8/2016 2:30 PM
18	Hours do not work for a schedule that starts at 6 or 7 am. I would ride every day with better hours.	1/8/2016 10:03 AM
19	Largest barrier is finding a bus after leaving work in Seattle between 4-6pm to get to evening classes in Bothell	1/8/2016 9:19 AM
20	Transferring at the Bothell P&R is inconvenient due to bus stops not at the same place. Requiring walks up and down a hill from Bothell Way and near the post office.	1/8/2016 8:30 AM
21	Route 522 & 312 is overcrowded. If you are the last stop on either route, you are very luck if we are able to get on the bus.	1/7/2016 2:14 PM
22	Northbound drop off point at 160th and I405 requires crossing dangerous onramp/offramp intersections to get back to park and ride, especially in the dark and in the rain	1/7/2016 1:04 PM
23	Can't bring my dog on the bus	1/7/2016 12:48 PM

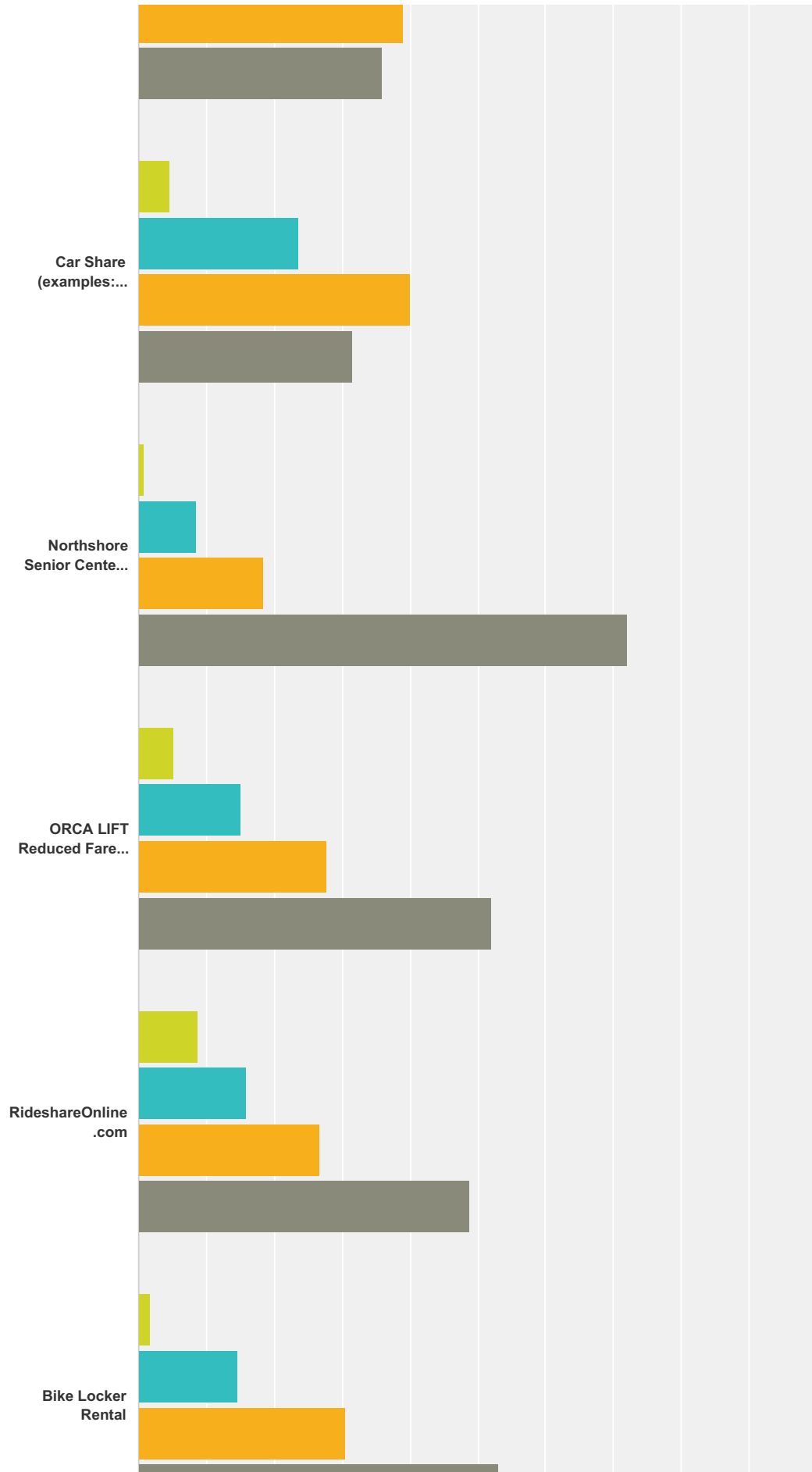
24	Service is too slow! From leaving my driveway to getting to work in Downtown Seattle is a 1.5 hour trip during rush hour. Then another 1.5 hours at the end of the day to get home. There are many routes that serve Seattle, the busses to Bothell don't need to make many stops in Seattle. Some busses should go direct to Bothell and then to Woodinville. It would be nice to see an option to grab a bus from Bothell that jettis down the 405 toll lanes.	1/7/2016 12:08 PM
25	uncovered bus stops with long waits in the winter/rainy season (9 months? :-)	1/7/2016 9:48 AM
26	Parking is great in the woodinville lot but bus service is limited. Parking at alternate lots with better service is crazy.	1/7/2016 6:13 AM
27	522 only option in Bothell to/from Seattle. Last run home is 11:30pm. To see a show, concert or hit a bar you can't take bus home leaving zero options other than can/uber	1/6/2016 9:25 PM
28	Limited service near home. Evening or Weekend trips require drive to park and ride	1/6/2016 7:40 PM
29	Less frequent service in morning before 7am	1/6/2016 7:38 PM
30	Time required to complete journey	1/6/2016 7:31 PM
31	crowded p&r is totally a problem!	1/6/2016 7:22 PM
32	Parking #1 issue in why I don't use bus everyday	1/6/2016 7:07 PM
33	No access for vanpool to pick up or drop off passengers at bus stop	1/6/2016 6:35 PM
34	Too many connections to my final destination, slow speed of service to Seattle	1/6/2016 6:05 PM
35	Bad connections	1/6/2016 5:38 PM
36	I bus except when I have a late meeting, because its hard to catch a bus after 6:30	1/6/2016 5:22 PM
37	Inconsistent and over-crowded buses	1/6/2016 4:59 PM
38	Not enough day time service	1/6/2016 4:11 PM
39	Bus to work takes longer than driving.	1/6/2016 3:51 PM
40	There are no buses into my neighborhood. more 238 service into the neighborhoods would be nice. Also more frequent service to Kirkland.	1/6/2016 3:36 PM
41	Getting to and from HMC is ridiculous for those living in Bothell. I have one option 309 that is in Kenmore (by taking 372, 312, or 522). Otherwise I take the 312/522 and then from downtown take 3/4 to HMC. 309 could start further down.	1/6/2016 3:32 PM
42	Having classes later in the day, I have to arrive very early to the park and rides in order to get a parking spot. This is highly inconvenient.	1/6/2016 3:27 PM
43	limited early morning service	1/6/2016 3:24 PM
44	On 2- 237 busses in the evening, need more service, or more parking in Bothell	1/6/2016 2:47 PM
45	NO BUSES ON WEEKENDS!! SIGNIFICANT BARRIER!!!	1/6/2016 2:44 PM
46	Overall, there needs to be more options, or additional/extended 'express' options to/from Bothell/Seattle.	1/6/2016 2:44 PM
47	its a half hour to 45 minute drive to the park and ride. the whole north of woodinville is unserved.	1/6/2016 2:29 PM
48	It often takes longer to reach my destination by bus	1/6/2016 2:25 PM
49	If you get to a park and ride after 8:00 am, no spots available.	1/6/2016 2:24 PM
50	Service where I might use it - between downtown Bothell, UW/CC campus and Canyon Park is infrequent or doesn't exist.	1/6/2016 2:19 PM
51	Run longer in mornings	1/6/2016 2:15 PM

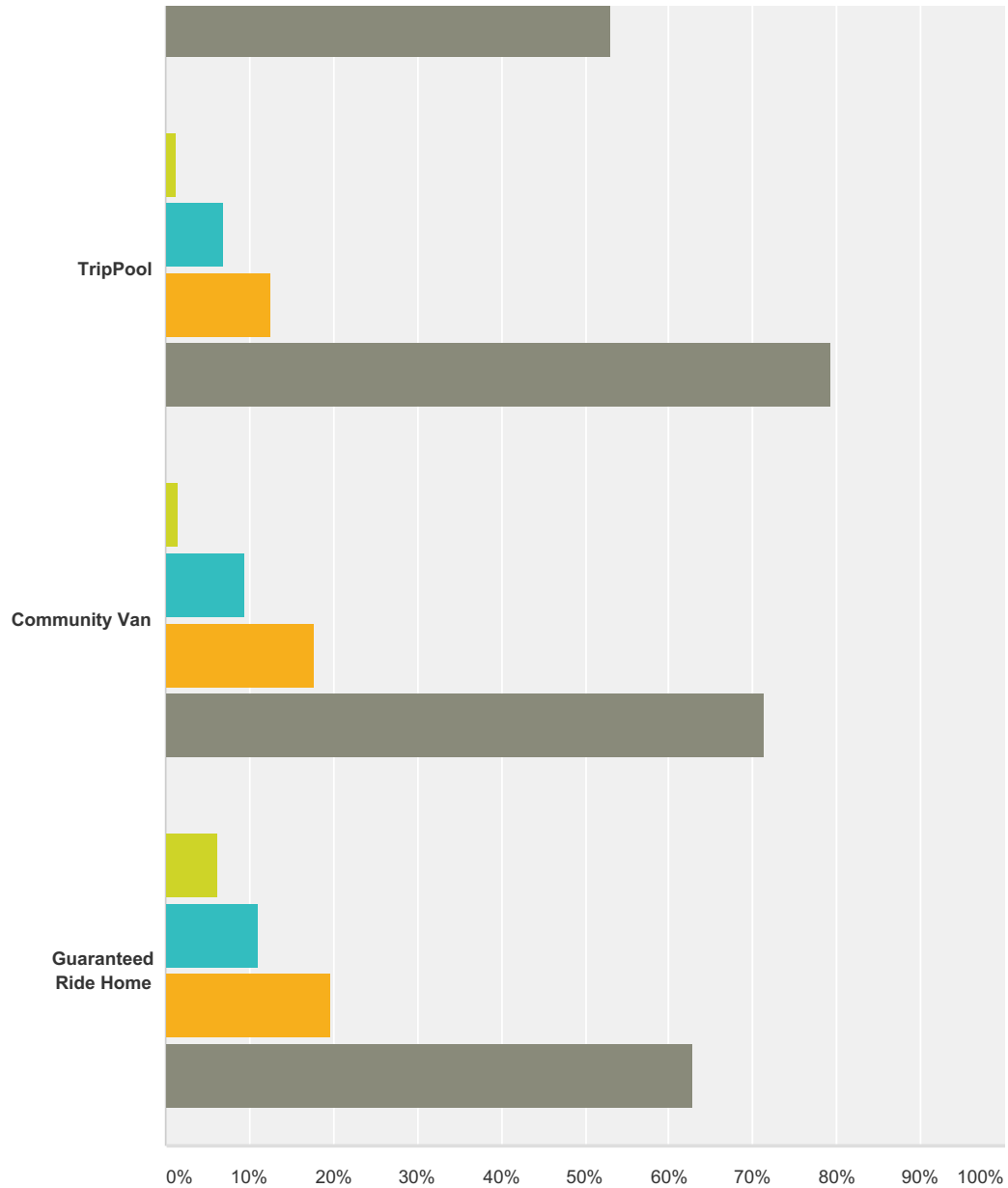
Q9 How familiar are you with the following transportation services and programs?

Answered: 792 Skipped: 78









■ I am very familiar and I use this service ■ I am very familiar but I don't use this service
■ I am somewhat familiar but I don't use this service
■ I am not familiar and I don't use this service

	I am very familiar and I use this service	I am very familiar but I don't use this service	I am somewhat familiar but I don't use this service	I am not familiar and I don't use this service	Total
Metro Access (paratransit service)	4.78% 37	12.79% 99	28.55% 221	53.88% 417	774
Metro Dial-a-Ride Transit (DART)	1.81% 14	10.45% 81	28.65% 222	59.10% 458	775
Taxi scrip program	1.42% 11	5.81% 45	12.00% 93	80.77% 626	775

Carpool	10.68% 83	32.69% 254	35.91% 279	20.72% 161	777
VanPool	2.84% 22	30.28% 235	43.56% 338	23.32% 181	776
VanShare	1.81% 14	23.19% 179	38.99% 301	36.01% 278	772
Car Share (examples: Car2Go or Zip Car)	4.68% 36	23.54% 181	40.18% 309	31.60% 243	769
Northshore Senior Center Transportation mini-buses	0.92% 7	8.64% 66	18.46% 141	71.99% 550	764
ORCA LIFT Reduced Fare Program	5.19% 40	15.05% 116	27.76% 214	52.01% 401	771
RideshareOnline.com	8.67% 67	15.78% 122	26.65% 206	48.90% 378	773
Bike Locker Rental	1.69% 13	14.71% 113	30.47% 234	53.13% 408	768
TripPool	1.31% 10	6.92% 53	12.53% 96	79.24% 607	766
Community Van	1.43% 11	9.38% 72	17.71% 136	71.48% 549	768
Guaranteed Ride Home	6.36% 49	11.02% 85	19.71% 152	62.91% 485	771

Q10 If you have used any of the services and products listed above, please tell us about your experiences with them.

Answered: 136 Skipped: 734

#	Responses	Date
1	Great, when and where available	1/18/2016 2:42 PM
2	Metro and ORCA work great but the problem is the limited bus times on the route by my home. I have Down Syndrome and need the bus to get around to work and to see friends.	1/17/2016 9:39 AM
3	Twice used guarenteed ride home through my office. Worked well	1/16/2016 8:22 PM
4	I have autism. I don't know how to drive a car. I don't know how to ride a bike. I don't know how to take the bus but would learn if there was a direct route (no transfers).	1/15/2016 8:38 PM
5	n/a	1/15/2016 3:18 PM
6	N/A	1/15/2016 11:39 AM
7	I use RideShare to log my commute trips for incentive program at work.	1/15/2016 9:49 AM
8	Carpooling can be effective, and easier to arrange especially for people who have similar sources *and* destinations of regular travel.	1/15/2016 5:58 AM
9	residence community van for grocery shopping (1x/week). Need more.	1/14/2016 4:54 PM
10	Kind of a pain to update trips on RideshareOnline (can't enter planned trips or trips which occurred too long ago, for instance)	1/14/2016 3:55 PM
11	I registered RideshareOnline, but there are very few matches that fit to my schedule.	1/14/2016 3:22 PM
12	I have use the vanpool service and I am very pleased with it.	1/14/2016 3:10 PM
13	Car2Go is great, but they do not service the east side of Seattle where I actually live.	1/14/2016 2:31 PM

14	I've tried many of them. They are designed for people who can't afford car or commute and are desperate, not for a person who wishes to commute in an eco-friendly way but to not have to pay both arms and legs in time and standing in the weather. Please work on options more suitable to people who need an affordable alternative to the SOV that doesn't take 2x or more longer travel time, involve extended waiting without weather protection or cost a stupid amount.	1/14/2016 1:31 PM
15	Rideshare Online has been useful for logging trips, but the interface could be streamlined slightly. I don't think that the input for trip start time needs to have 1-minute precision (rounding to the nearest 15 minutes should be enough), and it could use the HTML5 time input field with a jQuery-type fallback.	1/14/2016 12:16 PM
16	Carpooling helped get to my destinations much quicker.	1/14/2016 12:01 PM
17	Long time Zip Car member from when I lived on Capitol Hill and didn't have a car. It's a really expensive option used for only "important" trips.	1/14/2016 10:18 AM
18	When I worked in Redmond, I rode in a vanpool for 4 years and it always worked out well.	1/14/2016 10:17 AM
19	Car sharing is convenient but expensive.	1/14/2016 10:06 AM
20	The ORCA free ride home has been very much appreciated in several personal emergencies.	1/14/2016 8:51 AM
21	Vanpool and Rideshareonline services are very good. however Rideshareonline website is not not not easy to use at all. not very user friendly and not good functionality to use.	1/13/2016 9:04 PM
22	It has been a long time since I used any of these services. But I used to be in a vanpool, and before that in a carpool. I am still registered on RideShareOnline.com. All of these are great programs. But none works for me right now.	1/13/2016 7:36 PM
23	I use Car2Go in Seattle, but not in Bothell/Woodinville. I have used bike lockers in the past, but do not do so now.	1/13/2016 5:22 PM
24	Bike locker rental from UWB has worked fine for me in the past.	1/13/2016 4:58 PM
25	I think the DART is the only bus from Redmond to UW Bothell. I've taken this bus and it takes way to long to travel to UW Bothell from Redmond than is reasonable for a daily commute. This is why I drive instead. Please add a more direct line from Redmond to Bothell.	1/13/2016 2:10 PM
26	I ride the community transit bus to and from work 3 out of 5 days of the week. This service is really important for me to have as I am not able to drive to work everyday because it is too expensive. I have had mostly good experiences on the bus. There are things that are frustrating, such as when the bus is late and/or when there are not enough seats to sit down during rush hour/peak times.	1/13/2016 1:50 PM
27	Car2go doesn't work outside Seattle; within Seattle, Metro usually works better.	1/13/2016 1:42 PM
28	Difficulty balancing schedules to make sure there are enough riders to use the HOV toll lanes.	1/13/2016 1:18 PM
29	I used to carpool daily to Microsoft. I no longer work at Microsoft and I've developed a disability that makes it more difficult to carpool.	1/13/2016 12:57 PM
30	love my vanpool! get to use express lanes! get to save money!	1/13/2016 12:56 PM
31	Used Paratransit service. It's a horrible system. takes me up to 1 to 2 hrs for a ride that I normally can drive in 25 min. The quality of the busses are horrible too. There ride is so bad that by the time I get to the destination, I feel dizzy and carsick! And I never felt carsick until I used this ride. I used it for about a month and I gave up. Some drivers also don't follow normal routes even though you tell them the route they are going is not the shortest or quickest. they take back roads and make the ride much longer than it has to be. I still have unused ticket when I gave up using the service.	1/13/2016 12:49 PM
32	I carpool daily. I was previously part of a vanpool	1/13/2016 12:44 PM
33	I don't have time for this	1/13/2016 12:41 PM
34	I carpool into work. This option worked great until WSDOT changed the HOV lane on I-405. Traffic and travel times have increased significantly since then.	1/13/2016 12:41 PM
35	Love Vanpooling! Bus/ORCA is not so great. Wish there was a faster way to Bellevue	1/13/2016 11:56 AM
36	I don;t qualify for Access and we do not have DART available....Only hitch a ride with neighbor when available or walk. Not good in Winter	1/13/2016 11:37 AM
37	car2go is great in a pinch but expensive - can't rely on it! I carpool some quarters, when my schedule aligns with my co-workers. when it doesn't, I drive solo. prefer to carpool!	1/13/2016 11:25 AM
38	What is Guaranteed Ride Home?	1/13/2016 10:19 AM
39	I carpool several times a week with coworkers. I occasionally use Car2go, but not for work commuting as there's no service in Bothell.	1/13/2016 9:46 AM

40	Metro. A 15 minute car commute from home to UW Bothell is a 55 bus ride.	1/13/2016 9:28 AM
41	I am considering using care share, but probably not for going to UWB. The cost is an issue, but it may help me use my car less for other activities (e.g., a trip to my parents' retirement community)	1/13/2016 9:25 AM
42	I used to carpool every day, but when I moved that changed. And when I was a bus commuter / carpooler I was able to register for Guaranteed Ride Home, however, when I told a woman I supervise who busses and doesn't own a car about that service the UWB cashier told her we no longer did that??	1/13/2016 9:17 AM
43	RideshareOnline has worked for me. Very easy to find people. I have used the bus infrequently	1/12/2016 5:33 PM
44	I was a vanpool driver for 10 years and a carpool driver for 8 years. Very positive experience.	1/12/2016 2:57 PM
45	Have been on a waiting list for the bike locker rental for over 1 year now.	1/12/2016 11:48 AM
46	I've used DART because it's really the only way to get to redmond from woodinville efficiently, but the inconsistent timing makes it impossible to use consistently, ie, i once waited an hour and 45 minutes at a stop that was supposed to get service every half hour -my bus app said it was "5 minutes away" most of that time, except for when it said "departed 5 minutes ago" when the bus never passed me.	1/11/2016 8:12 PM
47	I ride the bus for all my trips within Bellevue and to Seattle, Redmond, etc.	1/11/2016 6:38 PM
48	I just ride the bus as a regular passenger. I don't use it to commute to work...only to go downtown and back.	1/11/2016 4:29 PM
49	Bus schedule is useless and takes longer than driving to go shorter distances. It's also more expensive than driving to some areas and especially during off-peak hours.	1/11/2016 4:26 PM
50	Car2Go great but only Seattle	1/11/2016 1:49 PM
51	Use rideshare online with very limited success. Carpool infrequently due to people's unwillingness to deal with a carpool or their schedules vary or inability to consistently leave work on a set time of day.	1/11/2016 8:45 AM
52	I used Guranteed Ride Home once to get home for an emergency and it worked great	1/10/2016 10:27 PM
53	Work provides an Orca card to commuting	1/10/2016 12:53 PM
54	I have a disability and have a reduce fare card	1/10/2016 7:49 AM
55	Metro	1/9/2016 4:34 PM
56	I am not disabled so can't use many of these services . . . just an active senior who doesn't want to have to drive and park everywhere in Seattle	1/9/2016 2:05 PM
57	Orca LIFT is great, hoping for Sound Transit getting on board as well	1/9/2016 1:38 PM
58	All great	1/9/2016 12:01 PM
59	Na	1/9/2016 11:57 AM
60	GRH is easy as long as it is available where I work - there are times where the program administrator is not there. I've only had to use it once.	1/9/2016 9:59 AM
61	Dart needs more sunday service county wide since most routes are either 5 or 6 day service and only federal way and west seattle(summers only) have sunday service	1/8/2016 4:02 PM
62	Guaranteed Ride Home does not have cabs in the area and it takes up to 30 minutes or more for them to get to Bothell. It would be better to use Lyft or some other services that is local. The bus takes 2x to 3x longer than driving from home and there is limited parking at park and ride stops. The bus costs more than driving.	1/8/2016 4:02 PM
63	I record my alternative commute trips using Rideshare online. It is a very user friendly site.	1/8/2016 3:03 PM
64	Convenient.	1/8/2016 2:34 PM
65	have tried to use, but hard where we live	1/8/2016 1:57 PM
66	The bus routes are unreliable, express options rare, local buses very time-consuming.	1/8/2016 12:49 PM
67	In the past I have used a guaranteed ride home. A necessity if you have children and work away from home.	1/8/2016 9:12 AM
68	Have used Car2Go, Zipcar, Flexcar in the past. Expensive but limited service with no/few locations in my current neighborhood. Easier to own a car than use them most of the time.	1/8/2016 8:47 AM
69	I've used Car and VanPool service but it's useless unless you've got a group going to and from the same business/location. As a freelance consultant I work in a number of locations	1/8/2016 7:54 AM
70	I used to ride the Metro bus to Seattle and thought it was expensive on top of car insurance	1/7/2016 9:49 PM

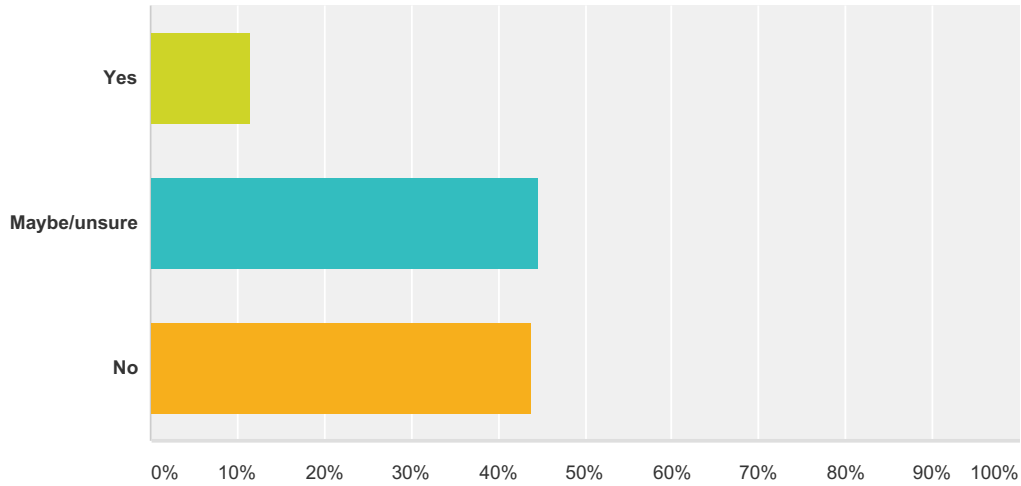
71	Dart buses don't have those trackers (the digital sign that tells us the next stop its approaching) which I think should	1/7/2016 4:04 PM
72	The Guaranteed Ride Home is a nice, last-resort option, but I have found it to be generally very inconvenient (though better than no ride) due to the amount of time it takes the taxi to arrive to pick me up (from downtown Seattle). It would be nice if there were more options for services and/or a way to improve response time.	1/7/2016 3:57 PM
73	I've only used it a couple times but when I did, guaranteed ride home took a long time to arrive.	1/7/2016 3:02 PM
74	It is difficult to find vanpool or carpool	1/7/2016 1:41 PM
75	Ride share online submitted info and never got matches.	1/7/2016 1:05 PM
76	ORCA reduced fare card is amazing and I use it when I don't have the UWB bus pass and need to ride the bus.	1/7/2016 12:21 PM
77	I used to carpool to UW Bothell last year from South Seattle with another UW Bothell student (who graduated)	1/7/2016 12:18 PM
78	They have always have full bus of people from UW Seattle to Woodinville. 931 is pretty good but around 4 to 6 is usually really full.	1/7/2016 11:33 AM
79	I am grateful for poor users like me for Orca reduced fare. Why is Sound Transit not a part?	1/7/2016 11:25 AM
80	ORCA LIFT is a life saver but does not work on SWIFT and does not cover trip in full on 52 or 512	1/7/2016 9:51 AM
81	I've been reimbursed for taxi rides home on late days by Jason Hampton at Trans manage.	1/7/2016 9:00 AM
82	DART reps are always nice, but sometimes mess up my schedule.	1/7/2016 8:51 AM
83	used car2go when I had errands to run during lunch when downtown and used ride home when I've had an emergency and needed to get home fast	1/7/2016 7:39 AM
84	Carpooling is tough for me - my work day is variable.	1/7/2016 7:19 AM
85	RideshareOnline.com has limited usefulness since there are too few people using it. Many do not respond to inquiries. Last company I worked with used Guaranteed Ride Home, which gave peace of mind. Used VanPool in the past, but it was not economical.	1/7/2016 5:27 AM
86	Vanpool was great when I worked in Renton, not many options for working north of Woodinville and living in Lake City	1/6/2016 9:47 PM
87	I use Rideshare on line regularly	1/6/2016 8:12 PM
88	Re Guaranteed Ride Home, the last time I used it the dispatcher was incredibly rude.	1/6/2016 7:58 PM
89	I have an orca card from work. Makes learning the bus system easier.	1/6/2016 7:41 PM
90	Ride share online is easy to use	1/6/2016 7:34 PM
91	Because my trips are inconsistent in their time or destination, planning them with others is challenging.	1/6/2016 7:24 PM
92	n/a	1/6/2016 6:58 PM
93	I found carpooling to be not worth the hassle, although I put up with it for 2 years.	1/6/2016 6:38 PM
94	Carpooling is currently the most efficient way to travel to and from Bothell.	1/6/2016 6:33 PM
95	I have used guaranteed ride home when my children were young. Good service. Para transit was great when I broke my pelvis. But what we need in the north end is more frequent bus service to more destinations.	1/6/2016 6:17 PM
96	VanPool is good for commute to/from work, but nothing else.	1/6/2016 6:08 PM
97	Vanshare is ok when people are in your route.	1/6/2016 5:39 PM
98	I have lots of coworkers that vanpool	1/6/2016 5:24 PM
99	ZipCar's great - except there's nothing nearby, so it becomes useless.	1/6/2016 5:23 PM
100	I would like to take a bus from Wood-Duvall Rd & 160th to downtown Woodinville and downtown Seattle regularly, but the bus times are too infrequent for the 931 to get to Bear Creek or a freeway express from Wood P&R to downtown Seattle.	1/6/2016 5:18 PM
101	I have an orca reduced fare permit and I have used it was to ride the bus around king in Snohomish County's for work and leisure. Where I live in the North Creek area of Bothell there is not adequate bus service at the moment. So I use Uber which is one of the transportation network companies in the Seattle area.	1/6/2016 5:01 PM
102	They've been good. The challenge is that where I live in Bothell, the roads are not safe to ride bikes or walk (no sidewalks or bike lanes) to get to where there is service. And, the nearest park and rides negate my trip. I used to ride frequently when I was livin downtown, but now that I live in the North Bothell / Mill Creek area, I am not well served by the majority of these options.	1/6/2016 5:01 PM

103	I used the Guaranteed Ride Home a few years ago when I hurt my knee. It worked, and I was appreciative, but because it is rarely used on campus it took a couple of hours to figure out how to get it to work.	1/6/2016 4:38 PM
104	Have ridden access. Have heard that it is a nightmare to coordinate, especially longer trips, do not allow for spontaneous travel because of 24hr req prior to need, and add unreasonable long commute times with restricted total operating hours	1/6/2016 4:29 PM
105	Carpool is okay but now 405 requires 3 people or a toll - what a big pain!	1/6/2016 4:16 PM
106	Worked well.	1/6/2016 4:13 PM
107	orca is wonderfull	1/6/2016 4:12 PM
108	We have Guaranteed Ride Home thru work and it works great.	1/6/2016 3:59 PM
109	Used rideshare online a lot in previous job to find carpool partner. Now I live close to work.	1/6/2016 3:54 PM
110	My employer used to offer the Guaranteed Ride Home program. It was used about 3 times per year. I was the office coordinator.	1/6/2016 3:54 PM
111	Ice tried to find a vanpool through rideshare online for 3 years with no luck.	1/6/2016 3:47 PM
112	ORCA LIFT is very helpful when I don't have a Upass. Car2Go is great for when a bus is too late, but doesn't go to Bothell and is pricy.	1/6/2016 3:34 PM
113	I am a college student and know nothing of these services but assume information can be found online.	1/6/2016 3:29 PM
114	The City of Bothell has a Guaranteed Ride Home service that I have used, but I'm not sure that's what is meant here. I use RideshareOnline to log my bike trips - it's a little clunky and could be simplified.	1/6/2016 3:25 PM
115	Senior pass is great.	1/6/2016 3:06 PM
116	I love my Senior ORCA card. It incentivizes taking the bus to downtown Seattle.	1/6/2016 3:05 PM
117	rideshare is a good for tracking rides, I hope to see the bus to Hawaii program back again and I'd like to see integration with other commute challenges like those from	1/6/2016 3:03 PM
118	n/a	1/6/2016 2:55 PM
119	I tried to set up an account with RideShareOnline, but no one ever responded to my messages. So I have to drive to South Seattle by myself while I am working there for several months.	1/6/2016 2:53 PM
120	Had a problem using guaranteed ride home while disabled - it would be a two hour wait for a taxi big enough for my knee scooter	1/6/2016 2:50 PM
121	Ride home was a joke, too complicated, when the bus (535, 237) stop running too early	1/6/2016 2:48 PM
122	I occasionally carpool with colleagues from work back to Woodinville/Bothell.	1/6/2016 2:44 PM
123	I like my Vanpool and use it to get to work. Sometimes I can't ride home with the van and that's when I have difficulty getting home because the 105 does not go near enough to my house.	1/6/2016 2:43 PM
124	I user ZipCar, but only in the downtown area for business purposes	1/6/2016 2:36 PM
125	guaranteed ride home is a life saver. My daughter is disabled and since I ride the bus to work I am unable to get to her quickly in the case of illness or emergency. I have used Guaranteed ride home for this purpose. Drivers were safe and very considerate	1/6/2016 2:34 PM
126	I used Guaranteed Ride Home and it was a very good service	1/6/2016 2:34 PM
127	I used DART when I worked in North Creek. The service worked fine for me.	1/6/2016 2:31 PM
128	The GRH is a good program that I have used several times over the years. Although a bit of a hassle to schedule if our coordinator is out.	1/6/2016 2:26 PM
129	There was a lack of riders interested in Vanpool or carpool or vanshare to my destination	1/6/2016 2:26 PM
130	I just take the regular bus	1/6/2016 2:25 PM
131	Buses tend to be crowded or full and leaving people behind at the stops I frequent so buses to and from the north-end are unreliable for my transportation needs.	1/6/2016 2:23 PM
132	When working late, I've used the Guaranteed Ride Home service and it has been okay. I'm not super thrilled with some of the drivers.	1/6/2016 2:22 PM
133	I tried to use RideShare, but the website was clunky. It didn't let me look up potential RideShare, but forced me to create an account. Search function was less than sub-par.	1/6/2016 2:21 PM

134	DART 931 to get into North Creek. It has been extremely helpful. I'd be great if the 931 ran on weekends.	1/6/2016 2:12 PM
135	My use of Zip Car has dropped significantly since moving to Lake Forest Park from Ballard. The last time I checked, there were no Zip Car locations near my residence.	1/6/2016 2:12 PM
136	I carpool with my spouse for shopping and leisure trips.	1/6/2016 12:24 PM

Q11 Would you be interested in participating in a Metro commuter rideshare program such as a carpool, VanPool, TripPool, or VanShare?

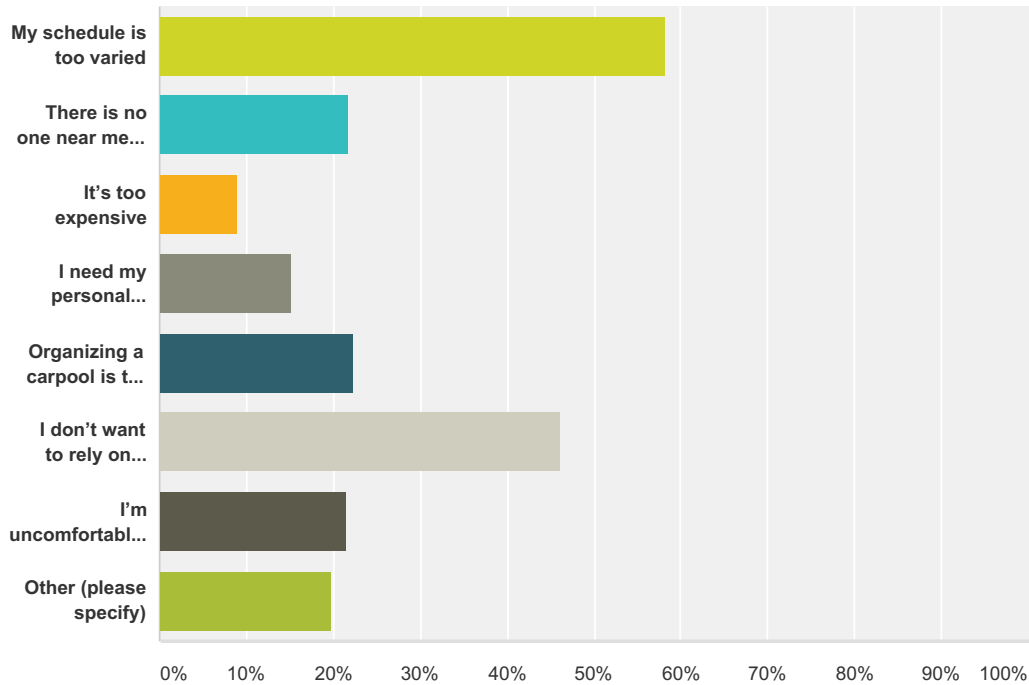
Answered: 798 Skipped: 72



Answer Choices	Responses
Yes	11.53% 92
Maybe/unsure	44.61% 356
No	43.86% 350
Total	798

Q12 If you are unsure or unwilling to participate in one of these programs, why not?

Answered: 725 Skipped: 145



Answer Choices	Responses	Count
My schedule is too varied	58.21%	422
There is no one near me that I could share the ride with	21.66%	157
It's too expensive	8.97%	65
I need my personal vehicle during the day	15.31%	111
Organizing a carpool is too complicated	22.34%	162
I don't want to rely on other people	46.21%	335
I'm uncomfortable sharing a ride with people I don't know	21.52%	156
Other (please specify)	19.86%	144
Total Respondents: 725		

#	Other (please specify)	Date
1	I have an illness that makes sharing rides difficult	1/19/2016 2:00 AM
2	I have autism and have anxiety meeting new people.	1/15/2016 8:38 PM
3	taking the bus or biking is more convenient since I am commuting from Seattle	1/15/2016 9:49 AM
4	My office will not alter my schedule so I can share a ride	1/15/2016 8:56 AM
5	i mostly go to the va hospital finding others would be hard	1/15/2016 7:13 AM
6	Seems difficult and not intuitive	1/14/2016 5:00 PM
7	retired senior with non-commuting needs but elder accessability needs (without mobility issues)	1/14/2016 4:54 PM
8	I don't leave bothell much. we need more intercity transportation options	1/14/2016 3:35 PM
9	I don't want to drive and I don't trust other drivers.	1/14/2016 1:31 PM
10	I often prefer to bike than take any kind of motor vehicle, but sometimes decide to bike rather than drive at the last minute.	1/14/2016 12:16 PM

11	Bus works fine for me already most of the time.	1/14/2016 10:53 AM
12	I am already part of a carpool to/from work organized outside of this service. Should that change, I may be interested.	1/14/2016 10:37 AM
13	I often have several locations to travel during a day with 2-3 hours at each.	1/14/2016 10:29 AM
14	I don't commute	1/14/2016 10:27 AM
15	I live too close to work to require it.	1/14/2016 10:23 AM
16	Child care issues. In the afternoon, I commute from Bothell to SE Lake Sammamish where family members watch my toddler. If affordable, quality child care was available in my neighborhood, I would just return home after work and could use alternative transportation options more frequently.	1/14/2016 10:18 AM
17	Have and transport children to school and daycare.	1/14/2016 10:11 AM
18	Takes too long, I already have a long commute (40 minutes to go 15 miles... which is ridiculous)	1/14/2016 10:10 AM
19	I enjoy riding my bike	1/14/2016 10:08 AM
20	Distance traveled	1/14/2016 9:59 AM
21	Bus to work is fine. Bus to school is not. Bus to Woodinville for errands is not. Won't carpool for shopping. School is only 2 nights a week. Not worth organizing a carpool. No one in my class lives near me.	1/14/2016 6:17 AM
22	I drive an electric car and don't have power available to recharge during the day. Vanpool is too expensive (no subsidy available). I have after-work activities that prevent me from sharing a ride.	1/13/2016 7:36 PM
23	I am mostly satisfied with the bus.	1/13/2016 4:58 PM
24	I get off work at 11pm PST- Not sure if any programs meet my timings.	1/13/2016 3:54 PM
25	I'm usually driving to school - not everyone has the same schedule..	1/13/2016 3:09 PM
26	I want to bike to work.	1/13/2016 2:29 PM
27	I live 15 min away	1/13/2016 2:05 PM
28	I live within 7 miles of work and would bike if the route were safe.	1/13/2016 1:54 PM
29	rail service is what is needed	1/13/2016 1:39 PM
30	If case you want to go home early or in case of emergency there is no means	1/13/2016 1:29 PM
31	Children in school	1/13/2016 1:27 PM
32	I would rather have a bus service going directly to my work area	1/13/2016 1:07 PM
33	I have a disability and my capability changes from day to day.	1/13/2016 12:57 PM
34	Ability to drop off and pickup children from school/daycare when necessary	1/13/2016 12:57 PM
35	I currently use it	1/13/2016 12:56 PM
36	day starts a 3:30am, finishes at 3pm.	1/13/2016 12:51 PM
37	My work location is too close to consider a shared program	1/13/2016 12:49 PM
38	Need a car seat for infant	1/13/2016 12:48 PM
39	Duvall has no public transportation that runs to Bothell.	1/13/2016 12:44 PM
40	Entire family travels every day in my car and there is no place for others	1/13/2016 12:43 PM
41	I sometimes split my work day between Bothell and Bellevue	1/13/2016 12:42 PM
42	Metro is great IF you go to Seattle. Sucks for most other needs.	1/13/2016 12:42 PM
43	Commute is less than 2 miles from work	1/13/2016 12:41 PM
44	There is no direct bus from my home to work. Otherwise I would come by bus	1/13/2016 12:39 PM
45	I live only 3 miles from my work, but I would bus more often if I had the option	1/13/2016 12:24 PM
46	I already do	1/13/2016 11:56 AM
47	As I do not work or have a regular schedule I would like the freedom of calling DART when needed to get to Woodinville and sometimes use METRO transit to get to other areas, even Everett for the Train East Bound	1/13/2016 11:37 AM

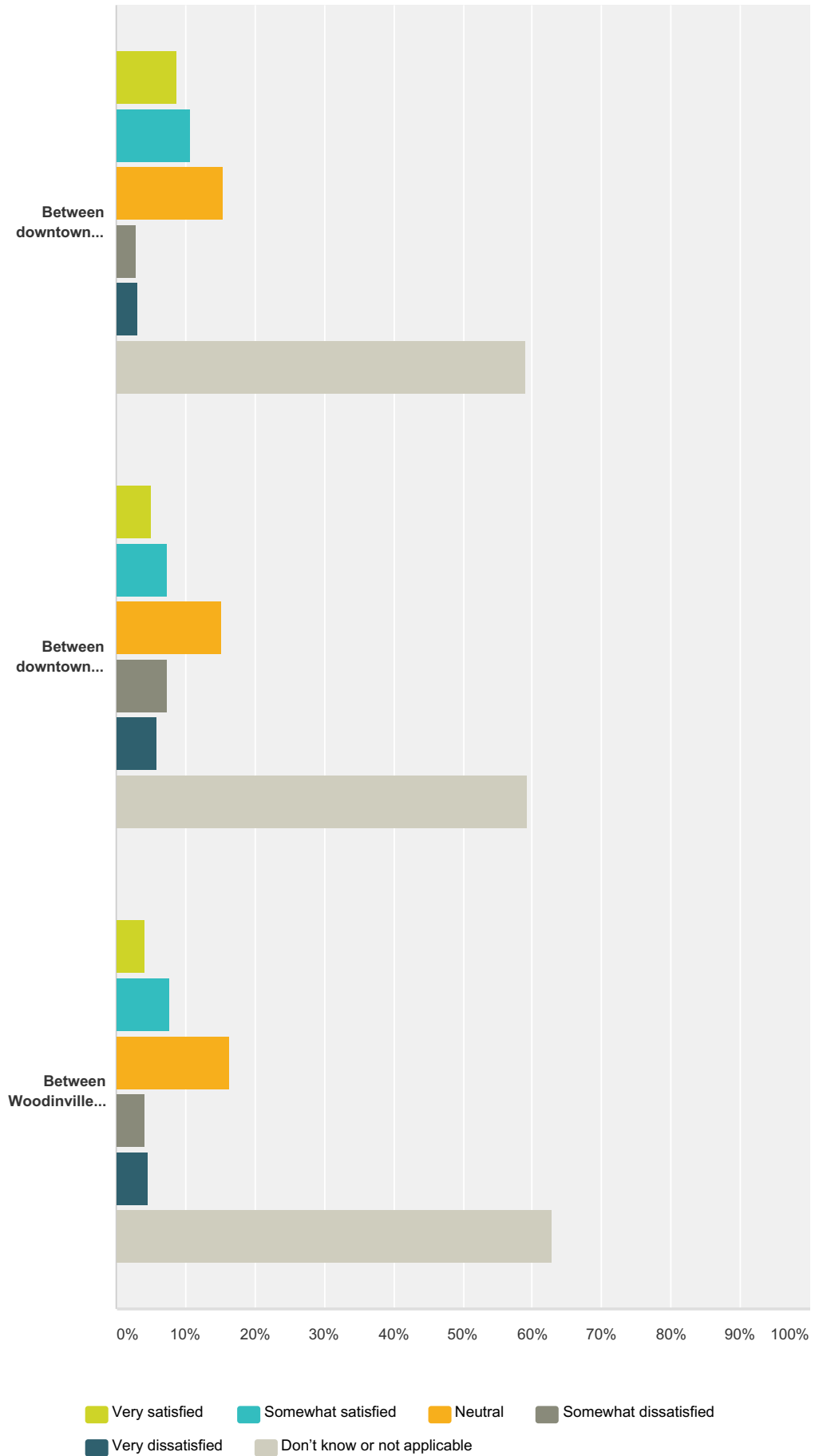
48	I drive because I have to drop my daughter off at Chrysalis Highschool most mornings because there is no bus service there (much needed!)	1/13/2016 10:20 AM
49	I commute by bike and bus, which does not seem to align with this models.	1/13/2016 10:11 AM
50	If I don't bike it is because I need to drive	1/13/2016 9:56 AM
51	Live too close - too much overhead	1/13/2016 9:31 AM
52	Metro bus is a 55 minute trip that only takes 15 by car.	1/13/2016 9:28 AM
53	Let me explain about faculty schedules - they vary HUGELY day to day, so it can be hard to plan carpools - we have some predictable meetings (esp. our classes), but they change term to term, and week to week.	1/13/2016 9:25 AM
54	The van I was in was not timely getting to and from work.	1/13/2016 8:56 AM
55	Public transportation is what is needed in the industrial district in Woodinville.	1/12/2016 6:03 PM
56	Just want reliable, consistent, convenient, safe general public transit	1/12/2016 11:48 AM
57	I haven't been able to find one that is for part-time at my hours.	1/12/2016 9:19 AM
58	Don't have a need for these programs. I take the bus.	1/12/2016 9:06 AM
59	I do not own a car.	1/11/2016 8:16 PM
60	I work at home, so I don't need to commute.	1/11/2016 4:29 PM
61	I think I live too close to work to make this meaningful for the effort (>4 mi)	1/11/2016 11:18 AM
62	there is no one near me that I would want to share a ride with	1/11/2016 10:52 AM
63	I'm retired and don't need to commute anymore	1/11/2016 9:54 AM
64	I take my daughter to various places and needs a carseat.	1/9/2016 8:00 PM
65	I have no idea when and how this would work.	1/9/2016 6:43 PM
66	2 buses to get to work takes too long (Bothell to Edmonds)	1/9/2016 4:07 PM
67	Retired	1/9/2016 12:02 PM
68	No set schedule	1/9/2016 1:37 AM
69	short commute	1/8/2016 8:23 PM
70	i don't have a car and believe that the service is best used for actually taking cars off the road	1/8/2016 4:02 PM
71	takes too long because of all the stops	1/8/2016 3:14 PM
72	I like having a flexible after work and lunch schedule	1/8/2016 3:11 PM
73	I have stops after or before work	1/8/2016 3:06 PM
74	Have kids, need to be able to get to them if needed	1/8/2016 3:04 PM
75	really need bus option to handle the family	1/8/2016 1:57 PM
76	My employer led me to believe that I'm ineligible.	1/8/2016 12:49 PM
77	I work from home. AND I THINK MANY TECH COMPANIES SHOULD BE ASKED TO ALLOW THEIR EMPLOYEES TO WORK FROM HOME TO RELIEVE CONGESTION, SAVE RESOURCES AND TIME!	1/8/2016 12:14 PM
78	I prefer riding the bus	1/8/2016 9:54 AM
79	Company pays for bus pass already	1/8/2016 9:21 AM
80	My commute is too short (<3 miles). My commute would be better to switch to biking or something of that sort.	1/8/2016 9:12 AM
81	I'd prefer to use mass transit that works seamlessly for everyone.	1/8/2016 8:32 AM
82	I have to go to work very early in the morning.	1/7/2016 10:20 PM
83	I work in Renton - little benefit w/o 3 people	1/7/2016 5:08 PM
84	How can you guarantee that it is safe?	1/7/2016 4:46 PM
85	Don't see the need for carpools atm.	1/7/2016 4:04 PM
86	Bus satisfies commuting needs	1/7/2016 1:06 PM

87	I live in renton	1/7/2016 12:19 PM
88	Others driving abilities makes me nervous. I've seen an angry and aggressive Vanpool driver once on I405.	1/7/2016 9:44 AM
89	sometimes i have to work late unexpectedly, so the bus system works great for me b/c it gets me home when i need to work late	1/7/2016 9:00 AM
90	I'm fine with the bus	1/7/2016 8:59 AM
91	my organization will not pay the fee	1/7/2016 8:56 AM
92	My company does not fully fund van pools, but they do fully fund the DART bus that I take.	1/7/2016 8:51 AM
93	I take the bus from Kenmore to Lake City and then walk to North Seattle college - 3.5 miles - I like this morning workout/routine	1/7/2016 7:55 AM
94	I work from home most days, bus or drive to work destination or meeting 1 or 2 times per week	1/7/2016 6:53 AM
95	I am retired.	1/7/2016 12:00 AM
96	Retired and too lazy to do those on an occasional basis.	1/6/2016 11:19 PM
97	Already vanpool	1/6/2016 9:43 PM
98	Need late night service for Bothell to city not work	1/6/2016 9:26 PM
99	The bus works okay (not perfect) for me	1/6/2016 9:15 PM
100	id take the bus, but theres never any parking	1/6/2016 8:39 PM
101	Bus is best!	1/6/2016 7:24 PM
102	I really just want more fixed-route transit service; that's why I live within one mile of the Bothell Park and Ride. I don't mind walking a mile, but I do mid waiting 30 minutes for a bus.	1/6/2016 7:06 PM
103	I don't like to drive all the time	1/6/2016 6:38 PM
104	Canyon Park is just close enough (20 min walk) to not make it worth it. But that's only useful for work commute to Seattle	1/6/2016 6:34 PM
105	I own an electric car that is very comfortable-. I want to take the bus, please make it more convenient.	1/6/2016 6:17 PM
106	Don't drive	1/6/2016 6:13 PM
107	When I'm going to Bothell/Woodinville, it's not for work, so van pool is not at all useful	1/6/2016 6:08 PM
108	IMy travel takes me to downtown seattle; so I pool with my spouse that works at UW Seattle one way & use Metro/Sound Transit one way	1/6/2016 6:03 PM
109	I just go to Woodinville one night a week.	1/6/2016 5:22 PM
110	Don't know enough about it/how to access it	1/6/2016 4:59 PM
111	The bus works better than dealing with a carpool/vanpool.	1/6/2016 4:41 PM
112	I've been pretty satisfied with the bus. The park & ride is just a couple of miles away so although a carpool might be nice, it's not a big issue.	1/6/2016 4:34 PM
113	My son has cognitive disabilities and it wouldn't be appropriate. My work schedule isn't conducive	1/6/2016 4:22 PM
114	I don't know enough about it.	1/6/2016 4:18 PM
115	I'll take Metro Transit when #372 schedule changes	1/6/2016 4:09 PM
116	I take the bus into downtown and my office pays for it	1/6/2016 3:56 PM
117	Now I live close to work. Driving alone is fastest and most convenient.	1/6/2016 3:54 PM
118	Retired	1/6/2016 3:46 PM
119	Children's schedules make it complicated. I would prefer more frequent fixed route bus service.	1/6/2016 3:38 PM
120	I'm retired.	1/6/2016 3:37 PM
121	Is that safe??	1/6/2016 3:29 PM
122	I'm happy with my drive/bike commute.	1/6/2016 3:25 PM
123	retiring soon	1/6/2016 3:18 PM

124	Why when my needs are being met	1/6/2016 3:16 PM
125	Car, bus, train, light rail commute is enough for my needs.	1/6/2016 3:06 PM
126	There is no park and ride in my area	1/6/2016 3:02 PM
127	i work earlier hours 7am-4pm or so which makes it hard to match	1/6/2016 2:57 PM
128	I have a medical problem and can't drive...does this mean I have to pay more money???	1/6/2016 2:48 PM
129	I use Sound Transit / Metro to work	1/6/2016 2:46 PM
130	Never have participated in a vanpool.	1/6/2016 2:44 PM
131	It is easier for me to take the bus.	1/6/2016 2:44 PM
132	Prefer the bus	1/6/2016 2:42 PM
133	I take the bus between Kenmore and Seattle every work day	1/6/2016 2:42 PM
134	route 311 does everything I need	1/6/2016 2:32 PM
135	The bus works fine for me, and when I need the car for errands, neither the bus or a pooling arrangement would be practical.	1/6/2016 2:31 PM
136	I have not had success with them in the past.	1/6/2016 2:28 PM
137	Additionally my employer provides an annual ORCA card	1/6/2016 2:24 PM
138	When the weather is pleasant, I ride my bike.	1/6/2016 2:21 PM
139	I don't know enough about it.	1/6/2016 2:21 PM
140	I'm happy on the bus	1/6/2016 2:21 PM
141	Would rather take the bus	1/6/2016 2:18 PM
142	Haven't looked it it	1/6/2016 2:16 PM
143	I don't enjoy sharing the ride with other people	1/6/2016 2:10 PM
144	I don't want to drive, but I am picky about who is driving.	1/6/2016 1:56 PM

**Q13 Please rate your level of satisfaction
with the public transit connection between
the following destinations:**

Answered: 684 Skipped: 186



	Very satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Very dissatisfied	Don't know or not applicable	Total
Between downtown Bothell and UW Bothell/Cascadia College campus	8.68% 59	10.59% 72	15.44% 105	2.94% 20	3.24% 22	59.12% 402	680
Between downtown Bothell and Woodinville Town Center	5.01% 34	7.36% 50	15.32% 104	7.36% 50	5.74% 39	59.20% 402	679
Between Woodinville Town Center and UW Bothell/Cascadia College campus	4.28% 29	7.82% 53	16.22% 110	4.28% 29	4.57% 31	62.83% 426	678

#	Why?	Date
1	I don't use public transit between these locations	1/19/2016 10:23 AM
2	Takes too long to get a relatively short distance. Never viable from Woodinville for Friday night football games at the pop keeney stadium. A large oversight. At BEST Over 30 min and that's walking from UW Bothell. How is that so uncovered?	1/19/2016 2:10 AM
3	not frequent enough for student / faculty to use regularly.	1/17/2016 1:51 PM
4	No services during the day. I need to get to work for 12:30 and there is no bus	1/17/2016 9:42 AM
5	I go to LWIT in Totem Lake.	1/15/2016 8:38 PM
6	I don't travel to those destination with the exception of UWB to downtown Bothell and then I walk.	1/15/2016 3:24 PM
7	Bus 931 needs more run times on the schedule	1/15/2016 10:06 AM
8	do not use	1/14/2016 11:07 PM
9	moving around bothell is key to me. DT > Country Village > canyon park > beardslee	1/14/2016 3:40 PM
10	Unfamiliar	1/14/2016 3:37 PM
11	Not sure if there is a direct transport.	1/14/2016 3:18 PM
12	I don't go to those places. I go to Canyon Park/Pointe.	1/14/2016 1:41 PM
13	multiple lines	1/14/2016 11:37 AM
14	I don't regularly commute to those locations	1/14/2016 10:33 AM
15	372 stop at North Creek Parkway frequently arrives ahead of schedule and only comes every 30 minutes during workdays, then not at all (bothell-seattle) on weekends	1/14/2016 10:32 AM
16	Infrequent service between Bothell and Woodinville	1/14/2016 10:26 AM
17	The routes between these places are pretty direct and arrive frequently	1/14/2016 10:26 AM
18	I do not use this service	1/14/2016 10:15 AM
19	There aren't any scenarios in which I would need transportation on those routes.	1/14/2016 10:14 AM
20	My personal drive time is faster than using public, as well as being more reliable.	1/14/2016 10:14 AM
21	It takes me over an hour to get to Kirkland, a 5 minutes car ride. There is no public transportation serving my house at all. The public transportation in this area is ineffective or nonexistent. And instead of making it better, the only thing they are worried about is how to fill their pocket with tax payers money by creating more gees for us to use public roads. The transportation system in the great Seattle area is a big fail. it disgusts me!	1/14/2016 10:11 AM
22	I usually walk between downtown Bothell and UW Bothell/Cascadia College campus	1/14/2016 9:21 AM
23	I don't go there much, need transportation from edmonds to Bothell	1/14/2016 8:26 AM
24	931 runs close to my house, but not weekends, middle of the day or late enough during the week. Also, runs only about once an hour in evenings, so cannot always use when I get off my Seattle bus to get to my home on weekdays. I won't wait almost an hour for the 931. I'll either call someone to pick me up from the park & ride, or walk a few miles home, weather & light permitting.	1/14/2016 6:33 AM
25	don't go to any of those places	1/13/2016 5:02 PM
26	I don't use/go to those locations	1/13/2016 4:47 PM
27	When I visit my Bothell offices I drive, so I never think to take Metro when running around Bothell.	1/13/2016 4:42 PM

28	Routes 522 or 372 gets me there	1/13/2016 4:12 PM
29	There are little buses which go every half or (or less frequently) between UW-Bothell and Canyon Park. It should be more regular - or better yet, have a direct route from downtown Seattle to Canyon Park(!)	1/13/2016 2:32 PM
30	I usually walk from campus	1/13/2016 2:21 PM
31	I don't go to downtown Bothell using public transit or Cascadia	1/13/2016 2:03 PM
32	These are all local areas and I feel like there are buses that run and make connections between these areas. I just think they may not run as frequently as needed.	1/13/2016 1:56 PM
33	i drive my own car	1/13/2016 1:33 PM
34	Kenmore	1/13/2016 1:30 PM
35	Don't use it	1/13/2016 1:29 PM
36	no idea on how to get utilize these	1/13/2016 1:22 PM
37	Don't live in this area or go to these places	1/13/2016 1:18 PM
38	I don't commute to these areas	1/13/2016 1:09 PM
39	Never used.	1/13/2016 1:00 PM
40	I don't know as I don't use these.	1/13/2016 12:56 PM
41	I ride the bus into Seattle	1/13/2016 12:55 PM
42	I hate transients on the buses	1/13/2016 12:51 PM
43	public transit is a non-starter when there is no service to/from my home, or even the next town over from my home.	1/13/2016 12:50 PM
44	I don't use it because it isn't convenient	1/13/2016 12:50 PM
45	As far as I know there is no timely way to take public transit from Duvall to Bothell.	1/13/2016 12:48 PM
46	Public Transit that is Joke? Go to different parts of world to try to understand what that means?	1/13/2016 12:47 PM
47	Not a route that I take	1/13/2016 12:47 PM
48	Don't use them, so I don't know.	1/13/2016 12:45 PM
49	Why what?	1/13/2016 12:43 PM
50	New to area and having trouble finding info online. Perhaps info in local paper would help newcomers. Called Woodinville Chamber asking and told no Van or Shuttle Service in area to get to downtown.	1/13/2016 11:52 AM
51	It would be so nice to be able to easily go downtown for a lunch with coworkers but trying to coordinate a time additionally with the bus schedule is hard. If I knew a bus was coming every 10 min it would be easier to use that service. Now we just drive...	1/13/2016 11:39 AM
52	With my work schedule and the bus schedule I do not go to destinations other than the UW campus.	1/13/2016 11:19 AM
53	Woodinville is easy to get too from Bothell, but requires going down to the sketchy transit center (also far away from town center) to get back to Bothell, the 372 and 522 don't run frequently enough, there are always a lot of buses going to Woodinville in the evenings, but never enough going toward Seattle and they are ALWAYS crowded. We shouldn't see 2-3 buses going toward Woodinville in the evening (the norm) and then all be waiting to pack onto the Seattle direction bus, this happen often within a 20 minute span, 3-1 is ridiculous.	1/13/2016 10:10 AM
54	Students & staff don't have much time between classes or lunch. Hard to take bus to downtown Bothell for lunch or errand when it can be another 30 minutes before the next bus arrives. Too infrequent.	1/13/2016 9:57 AM
55	I tend to walk to downtown Bothell if I am headed there - it is not far	1/13/2016 9:36 AM
56	It does not appear easy to make any of these routes, it could be that they are part of larger transit routes and it is difficult to hop on hop off like I do in Seattle or other larger areas.	1/13/2016 9:26 AM
57	Multiple busses	1/13/2016 9:16 AM
58	Takes too long and too many stops.	1/13/2016 9:01 AM
59	The turn from 180th Street onto 131st Avenue NE becomes bottle necked due to the different streetlights on the road working against each other with the flow of traffic. They need to be recalibrated so that their signal changes are timed to work more harmoniously to free up the traffic that collects there.	1/13/2016 8:02 AM

60	Fairly direct routes	1/13/2016 12:32 AM
61	There is no public transportation on the Wood-Red Rd NE and there are quite a few companies here. We could use buses on this route.	1/12/2016 6:07 PM
62	Some areas in Woodinville are hard to reach	1/12/2016 5:07 PM
63	North South transit (to Seattle) is OK, but east west is terrible	1/12/2016 4:16 PM
64	Not very many connections	1/12/2016 3:04 PM
65	bus mostly between bothell and seattle	1/12/2016 11:50 AM
66	I've never used it because when I look up routes it is not easy to get there	1/12/2016 10:56 AM
67	I go from kenmore park and ride downtown and back when I use public transport.	1/12/2016 9:44 AM
68	The 522 and 372 serve these stops fine but I never need to go between them directly.	1/11/2016 8:22 PM
69	I use it very often, and the drivers are nice. The timing, especially for the 372, is way too variable and sometimes just doesn't show up with no warning.	1/11/2016 8:16 PM
70	There isn't enough bus service in Bothell so I bring my car.	1/11/2016 6:48 PM
71	I still have to drive to get to bus access to get to these places in the first place so I might as well go the whole route	1/11/2016 5:29 PM
72	Slow. Really unreliable schedule that is not synced with Google/orca so impossible to plan times without seeing physical board at stop	1/11/2016 4:33 PM
73	Not many buses, not many stops	1/11/2016 1:52 PM
74	I've never used transit between these points.	1/11/2016 11:26 AM
75	who cares	1/11/2016 10:56 AM
76	Takes to long and not near by bus service. Quicker and easy to drive.	1/11/2016 8:55 AM
77	No transportation during the day	1/11/2016 8:31 AM
78	105 bus to Bothell is over crowded at 8am	1/10/2016 7:54 AM
79	straight shot, quick route, on time	1/9/2016 4:17 PM
80	I live east off Avondale Road to Bothel/CC Campus is not applicable	1/9/2016 3:33 PM
81	Will have to check out Bothell to WV Town Center trans options	1/9/2016 12:18 PM
82	I commute from Woodinville to Bellevue	1/9/2016 12:03 PM
83	These are really the only three places that Metro serves.	1/9/2016 10:04 AM
84	Not time efficient	1/9/2016 8:42 AM
85	Need more 372 and 522 buses that continue to Woodinville during the afternoon commute.	1/8/2016 11:21 PM
86	Light rail is more reliable and effecent.	1/8/2016 6:48 PM
87	405 is very congested and overflow traffic affects commute times.	1/8/2016 4:44 PM
88	most bothel-woodenville routes only go to CCC/UW and not both downtown bothell and downtown woodenville	1/8/2016 4:12 PM
89	We don't have any quick shuttles that you can count on. And, limited parking even if there was a shuttle.	1/8/2016 4:10 PM
90	The bus transportation in the Bothell area is terrible	1/8/2016 3:12 PM
91	I just don't use the services	1/8/2016 3:07 PM
92	Don't travel between these locations very often	1/8/2016 3:05 PM
93	bus stop was removed.	1/8/2016 2:00 PM
94	I walk or ride my bike to these places. HOWEVER. IT WOULD BE AWSOME IF WE COULD INSITUTE https://www.youtube.com/watch?v=ec_ujdz-mn0 on some of the hills so it's easier to use a bike.	1/8/2016 12:58 PM
95	These aren't high priorities for me. I just need to get from Seattle to North Creek, preferably in less than an hour.	1/8/2016 12:56 PM
96	I do not travel these routes	1/8/2016 9:58 AM
97	Those destinations aren't tpycially where I need to go during the week but I know the routes that do serve them	1/8/2016 9:27 AM

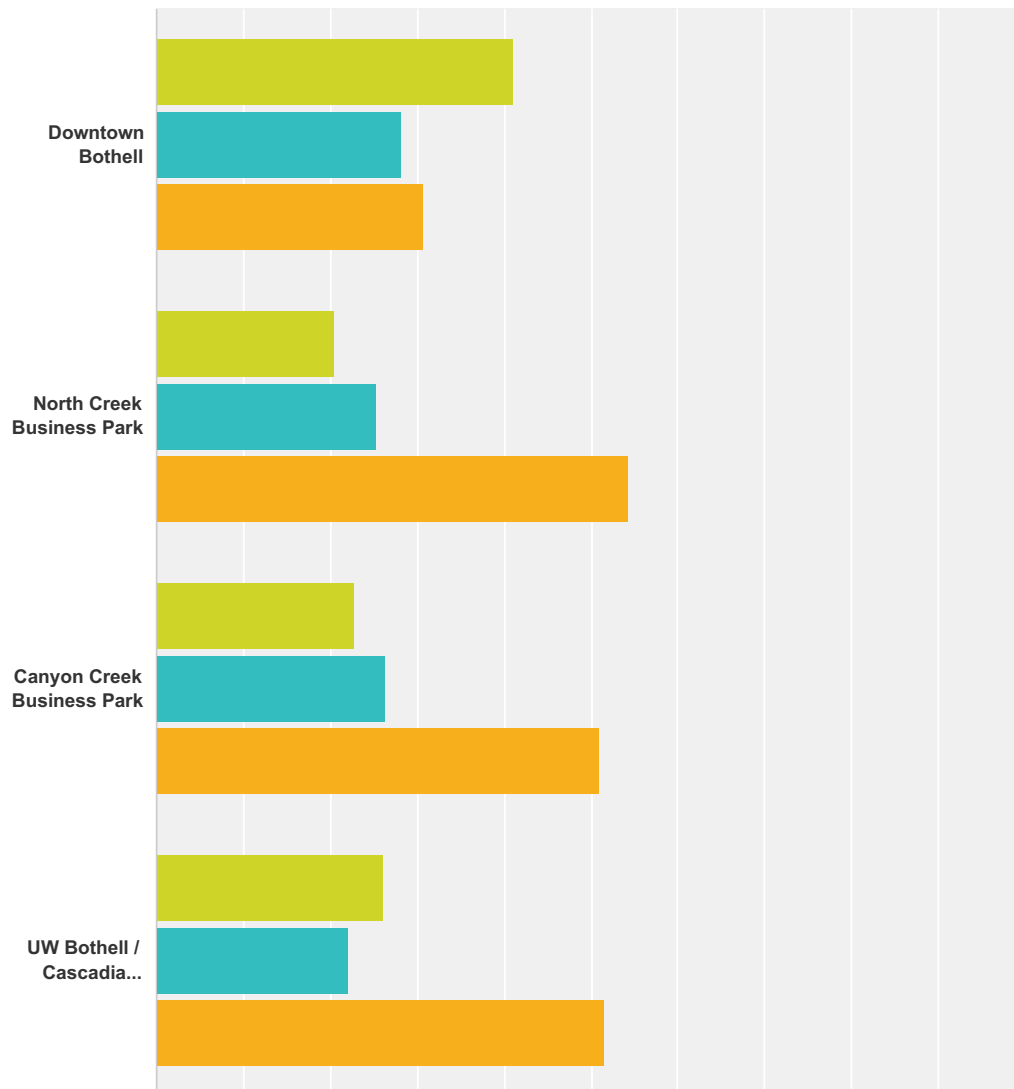
98	These are corridors that I rarely use, and don't address the larger Bothell population	1/8/2016 7:57 AM
99	My interest would be 28th and meridian to Seattle.	1/8/2016 2:41 AM
100	There are a number of buses that connect the two right now.	1/7/2016 5:11 PM
101	I drive to these destinations	1/7/2016 1:45 PM
102	no coverage on weekends it is all geared towards student schedules	1/7/2016 1:07 PM
103	I don't bus between Woodinville and Bothell.	1/7/2016 12:25 PM
104	I don't utilize the bus to these areas	1/7/2016 12:23 PM
105	I don't go outside UW Bothell too much	1/7/2016 12:21 PM
106	I don't go to UW Bothell or Woodinville	1/7/2016 12:17 PM
107	I don't use the bus to go to woodinville or cascadia. I usually go to downtown seattle	1/7/2016 11:24 AM
108	I don't use these	1/7/2016 11:03 AM
109	Unsure of where the stops are near Woodinville Town Center	1/7/2016 9:54 AM
110	i live in the Maltby area and there is no bus system near my house. Getting to downtown Woodinville (park and ride area) is much to trafficy so I don't bother. I drive to Brickyard park and ride instead, it's much quicker to get there and there are more options to get home in comparison to Woodinville Park and ride.	1/7/2016 9:08 AM
111	I have never needed to travel between Bothell and Woodinville. My travel is from Woodinville to Seattle	1/7/2016 8:32 AM
112	I use the bus to go from Bothell to DT Seattle only	1/7/2016 7:58 AM
113	I commute from Bothell to downtown Seattle	1/7/2016 7:24 AM
114	Hey, most of your commuters go to Seattle or Bellevue	1/7/2016 6:20 AM
115	Service is good, just the buses during regular commute hours completely full and can't get on at 6th and Pike st. Bus stop, more buses please or put back route 306	1/7/2016 6:12 AM
116	It is easier to drive to these locations from home, since I would have to drive a mile to get to one of these locations and I probably could not park there.	1/7/2016 5:43 AM
117	Between these places you actually have good service.	1/6/2016 11:30 PM
118	I need to go north of Woodinville town center and south of Bothell on my regular communte	1/6/2016 9:54 PM
119	I don't ride the bus to these areas. I drive to these areas.	1/6/2016 9:22 PM
120	frequency of service	1/6/2016 8:56 PM
121	I don't take these routes. I need to get from 104th in Bothell to/from the Park and Ride.	1/6/2016 8:11 PM
122	Never use public transport to those places	1/6/2016 7:48 PM
123	Not frequent enough.	1/6/2016 7:47 PM
124	The frequency of bus service between Bothell and Woodinville is reduced compared to other routes.	1/6/2016 7:47 PM
125	Once I take my car to Woodinville (from Cottage Lake), there's no reason to take the bus the last three miles.	1/6/2016 7:28 PM
126	I don't use those routes	1/6/2016 7:24 PM
127	Downtown Bothell to UWB? It's somewhat frequent, but often, it's still faster to walk. Bothell and Woodinville Town Center? It's adequate, but the mid-day and weekend frequency should be improved.	1/6/2016 7:16 PM
128	I need to go from Thrashers Corner to Bellevue Transit Center	1/6/2016 7:11 PM
129	Single bus, straight shot	1/6/2016 6:38 PM
130	The Woodinville Park & Ride is right next to Woodinville Town Center. I expect coverage there to be great.	1/6/2016 6:29 PM
131	reasonably frequent and reliable service	1/6/2016 6:25 PM
132	Not enough varied service	1/6/2016 6:22 PM
133	Not enough options, must use expensive sound transit bus	1/6/2016 6:21 PM
134	I only need bus transportation to Seattle for work. Otherwise I drive.	1/6/2016 5:59 PM

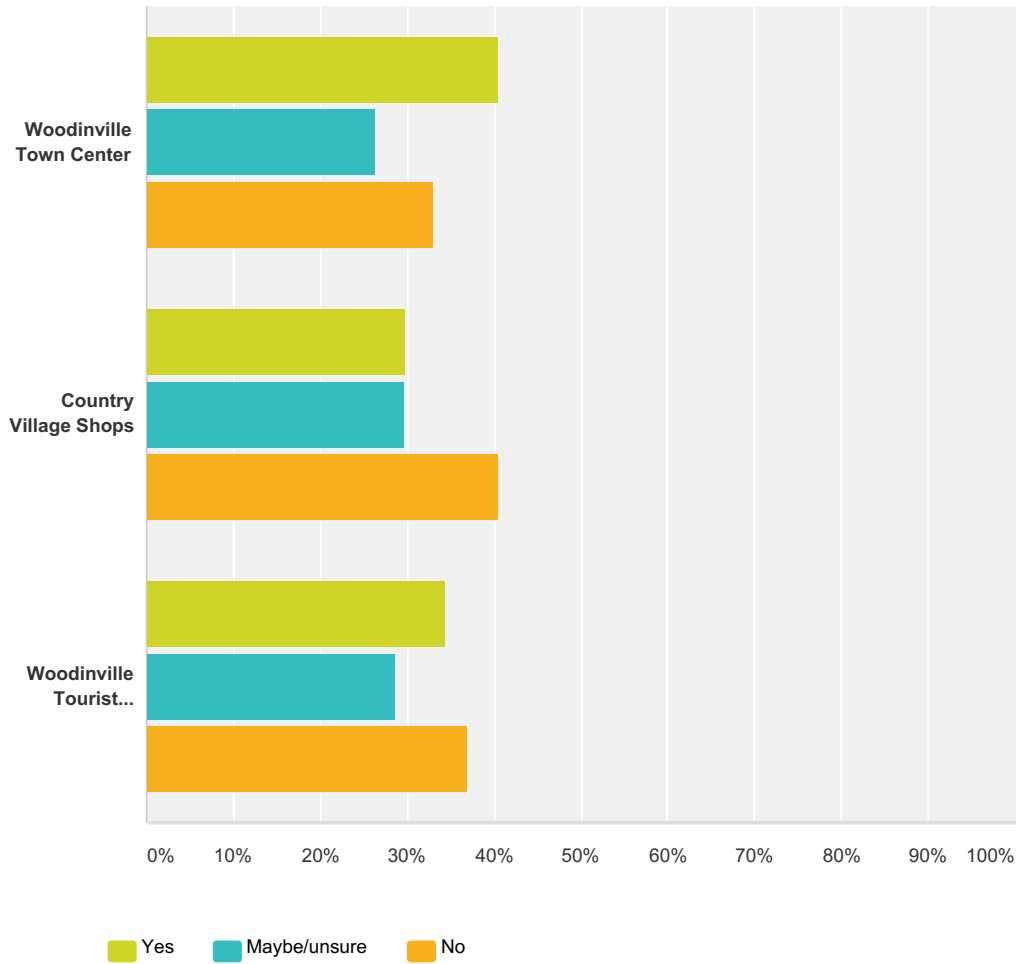
135	I only go between Bothell and Seattle	1/6/2016 5:49 PM
136	I have been driving around and don't take the bus between these two locations.	1/6/2016 5:39 PM
137	I travel from Cottage Lake area	1/6/2016 5:36 PM
138	Need more frequent service	1/6/2016 5:31 PM
139	Connection(s)/Frequency of connections.	1/6/2016 5:26 PM
140	There's no service where I live	1/6/2016 5:15 PM
141	Not Relevant	1/6/2016 5:15 PM
142	I do not use these routes much.	1/6/2016 5:07 PM
143	badly timed connections, cascadia is unsafe!	1/6/2016 5:06 PM
144	I don't use this service	1/6/2016 4:39 PM
145	I don't bus in these areas. Limited routes.	1/6/2016 4:33 PM
146	WHS to Cascadia and back is my issue	1/6/2016 4:15 PM
147	The buses come to far between	1/6/2016 4:14 PM
148	I don't use transit to those locations	1/6/2016 4:13 PM
149	105 bus only runs every 30 minutes, not enough frequency to be viable for my varying schedule.	1/6/2016 4:12 PM
150	Too many stops	1/6/2016 4:02 PM
151	Wouldn't take the bus to Woodinville from Bothell	1/6/2016 3:56 PM
152	I'm aware it is there, but I am not a student at UW Bothell.	1/6/2016 3:44 PM
153	I really only use the first and it is easy to walk.	1/6/2016 3:39 PM
154	There seem to be many bus options that takes that route during the day. The problem is expanding the route farther north and providing more parking spaces in bothell.	1/6/2016 3:37 PM
155	I tend to walk, bike or take a City car to go to campus - haven't tried (or really even considered) taking transit.	1/6/2016 3:34 PM
156	There needs to be more than a 522 that goes to these places especially on the weekends.	1/6/2016 3:34 PM
157	Times at night could be better	1/6/2016 3:33 PM
158	Busses should be 100% priorities not crawling like everyone else	1/6/2016 3:28 PM
159	Should be little circulating busses rather than having to hike to the 522 or the 931	1/6/2016 3:23 PM
160	I only take this during commute hours	1/6/2016 3:22 PM
161	I ride the 535 from Bothell P&R into Bellevue	1/6/2016 3:15 PM
162	i dont travel in these locations only Woodinville to downtown seattle	1/6/2016 3:12 PM
163	Don't live in the area anymore.	1/6/2016 3:11 PM
164	Don't use the bus to travel these places because it's inconvenient	1/6/2016 3:10 PM
165	direct fast route	1/6/2016 3:06 PM
166	only 2 bus routes that go from Seattle to Woodinville and in the evenings they can be either packed or very late	1/6/2016 2:59 PM
167	I haven't used any of these routes.	1/6/2016 2:59 PM
168	I'd use the 236 or 238 more in the evenings but Metro cut the schedule	1/6/2016 2:59 PM
169	Time gaps between buses, who want to wait in 34 degree rain for a connection	1/6/2016 2:55 PM
170	in winter month 522 is ofte best choice from Seattle to Woodinville - but many route no longer go all the way to Woodinville	1/6/2016 2:45 PM
171	I live in Woodinville, so I would be ok not stopping at Cascadia.	1/6/2016 2:38 PM
172	useless. people need to get to seattle not these places	1/6/2016 2:32 PM
173	If I use public transport it's because I have to be in downtown Seattle.	1/6/2016 2:31 PM

174	I wish there was an express occasionally from Woodinville P&R to Bothell P&R	1/6/2016 2:30 PM
175	The stops are poorly labeled in Woodinville/getting off the bus. Especially the one at the freeway exit of 522. It seems dangerous to get off the bus there and cross the freeway entrances but if you dont it's another 20 minutes to downtown Woodinville	1/6/2016 2:29 PM
176	frequency of buses and location	1/6/2016 2:29 PM
177	Please increase 522 schedule (from Seattle to Bothell) in the evening . It's always jam packed and sometimes I have to wait 30-40 mins before I can get into a bus.	1/6/2016 2:28 PM
178	Not very convenient	1/6/2016 2:22 PM
179	I don't travel between those points other than by car.	1/6/2016 2:19 PM
180	Service is not frequent enough	1/6/2016 2:14 PM
181	Too many 372s and not enough 372s or 522s	1/6/2016 2:13 PM
182	Buses aren't all that frequent, esp. on weekends.	1/6/2016 1:59 PM

Q14 If public transportation options were improved would you go to the following destinations more frequently than you do now?

Answered: 672 Skipped: 198

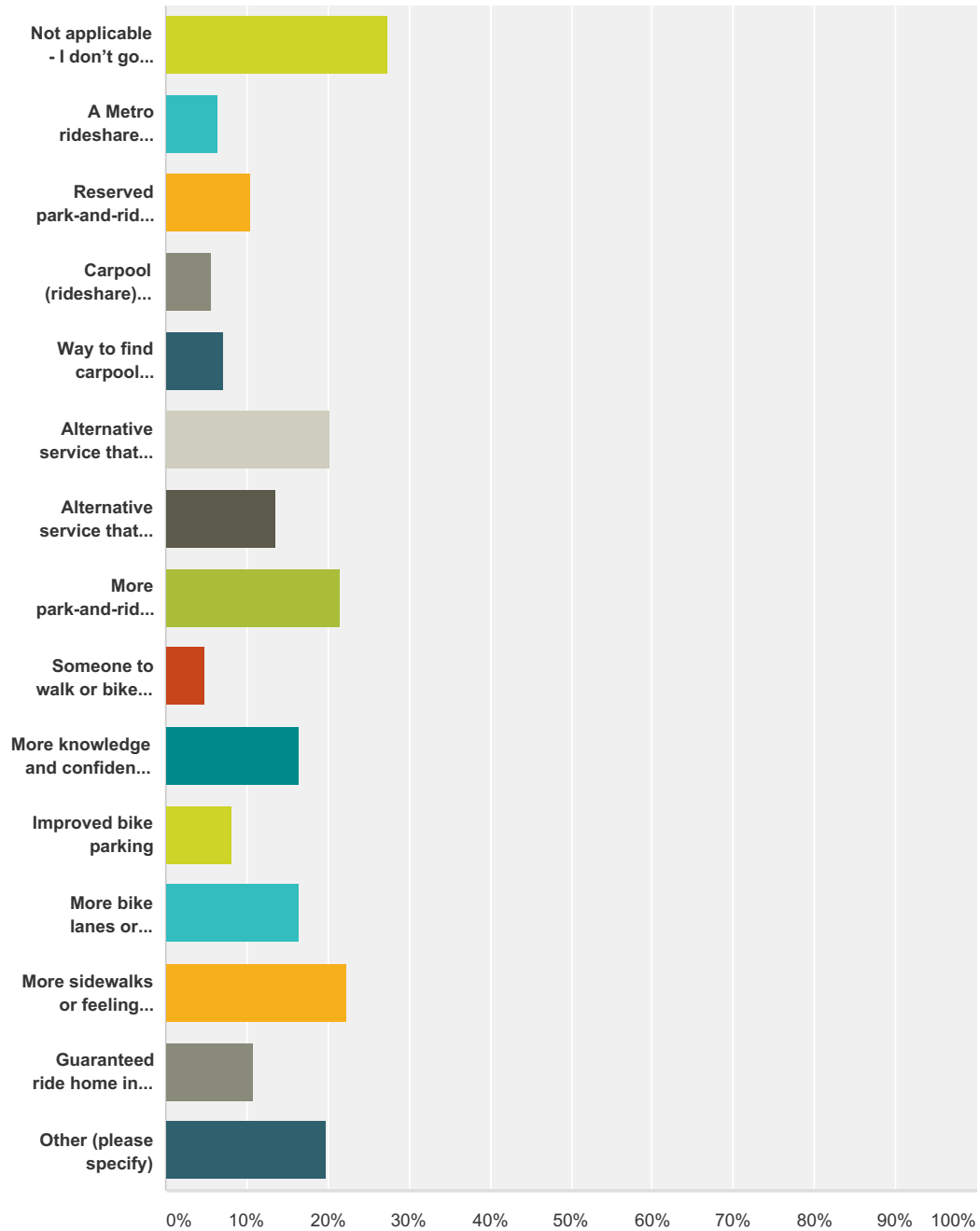




	Yes	Maybe/unsure	No	Total
Downtown Bothell	41.09% 265	28.22% 182	30.70% 198	645
North Creek Business Park	20.36% 124	25.29% 154	54.35% 331	609
Canyon Creek Business Park	22.73% 140	26.30% 162	50.97% 314	616
UW Bothell / Cascadia College campus	26.15% 159	22.20% 135	51.64% 314	608
Woodinville Town Center	40.54% 255	26.39% 166	33.07% 208	629
Country Village Shops	29.84% 185	29.68% 184	40.48% 251	620
Woodinville Tourist District	34.51% 215	28.57% 178	36.92% 230	623

Q15 What would help you access DOWNTOWN BOTHELL without having to drive alone? Please select your top three choices.

Answered: 646 Skipped: 224



Answer Choices	Responses	
Not applicable - I don't go to downtown Bothell	27.40%	177
A Metro rideshare vehicle	6.50%	42
Reserved park-and-ride space	10.37%	67
Carpool (rideshare) partner(s)	5.57%	36
Way to find carpool partners when I need them	7.12%	46
Alternative service that arrives when I need it	20.28%	131
Alternative service that is available during the day	13.62%	88
More park-and-ride spaces	21.52%	139

Someone to walk or bike with	4.80%	31
More knowledge and confidence with the transit system	16.41%	106
Improved bike parking	8.05%	52
More bike lanes or feeling safer in bike lanes	16.56%	107
More sidewalks or feeling safer on sidewalks	22.29%	144
Guaranteed ride home in case of emergency	10.84%	70
Other (please specify)	19.81%	128
Total Respondents: 646		

#	Other (please specify)	Date
1	A rout that goes ...from Woodinvile, and hits the freeway to downtown bothell.	1/19/2016 2:10 AM
2	shuttle service that operates at regular, frequent intervals.	1/17/2016 1:51 PM
3	sound transit bus stop at 96th Ave NE & SR 522	1/16/2016 8:25 PM
4	It is unsafe to walk down Westhill to the Pop Keeney/McMenamins area due to lack of sidewalks.	1/15/2016 11:34 PM
5	I have never been to downtown Bothell and I have lived here 10 years.	1/15/2016 8:38 PM
6	i walk from UWB to downtown Bothell regularly.	1/15/2016 3:24 PM
7	Make sure the buses arrive on time, instead of 20-30 minutes late sometimes	1/15/2016 9:53 AM
8	I live on the outskirts of downtown Bothell	1/15/2016 8:38 AM
9	bus stops are too far to walk to as a senior.	1/14/2016 4:57 PM
10	Driverless Car	1/14/2016 3:40 PM
11	Buses that are prompt, and take less time.	1/14/2016 3:18 PM
12	bus	1/14/2016 2:15 PM
13	Access is not the issue. I only go when I need something there.	1/14/2016 11:53 AM
14	I live in downtown Bothell. I don't need help accessing it. I need help getting out of it.	1/14/2016 10:57 AM
15	Improved bus service	1/14/2016 10:17 AM
16	A reliable public transportation that serves my house and it does not take up to 10x longer than if I drove there.	1/14/2016 10:11 AM
17	Better available parking	1/14/2016 7:58 AM
18	train or trolley or community bus w/o long ride	1/13/2016 4:24 PM
19	A bus that is more direct from Redmond to Downtown Bothell; over an hour in commute time is too long and it doesn't run that often :(1/13/2016 2:21 PM
20	rail service	1/13/2016 1:41 PM
21	i dont go downtown	1/13/2016 1:22 PM
22	I used to live in Bothell. There are many areas that are not covered by bus (close, long walk)	1/13/2016 1:12 PM
23	More public transit options from 22309 30th Dr SE	1/13/2016 1:06 PM
24	Start bus service from Canyon Point (FEMA area) to downtown bothell that does NOT involve bus transfers.	1/13/2016 1:01 PM
25	a decent public transport system that's convinient and affordable with schedule that is easy to use all days of the week.	1/13/2016 12:58 PM
26	viable bus or train service from Sultan or Monroe	1/13/2016 12:50 PM
27	A reliable 24 hr public transport system for the region. It is obvious that you are to narrow minded to understand what that means.	1/13/2016 12:47 PM
28	Train or Light Rail System	1/13/2016 12:47 PM

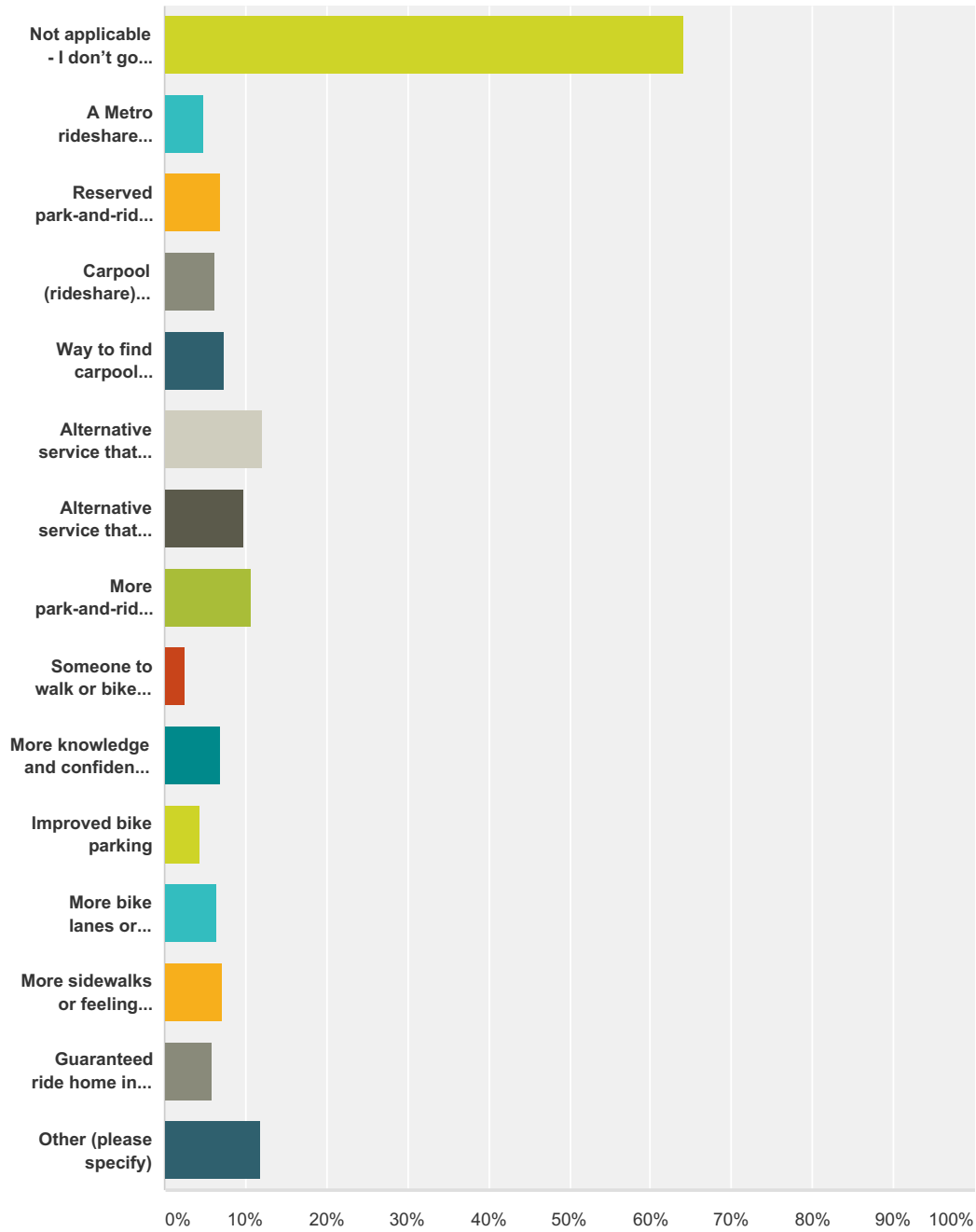
29	no interest in accessing downtown Bothell	1/13/2016 12:47 PM
30	A campus to downtown shuttle, free to riders, funded by downtown businesses. Honestly, an investment in a well-marked, well-lighted sidewalk between the Bothell/Cascadia campus and downtown would be incredible and would increase my frequency of trips downtown	1/13/2016 12:40 PM
31	Northshore Senior Center Destinations including Pool	1/13/2016 11:52 AM
32	more consistent and more busses	1/13/2016 11:39 AM
33	There are a lot of 4-way stops that should be lights. Bothell is much too busy now to keep 4-way stops on Main Street and Beardslee. It is incredibly dangerous for pedestrians, the drivers don't look, sometimes they don't even stop because there is no light. Also, there aren't nearly enough crosswalks so people often have to run across the road on Beardslee.	1/13/2016 10:10 AM
34	Frequent bus service	1/13/2016 10:05 AM
35	More frequent busses	1/13/2016 9:57 AM
36	Better local routes that served residential areas in bothell	1/13/2016 9:37 AM
37	Truly it is close - the biggest barrier to going downtown is TIME. Faculty time is very precious - we have some flexibility, but work usually well over 50 hrs/week.	1/13/2016 9:36 AM
38	Frequent public transportation	1/12/2016 6:07 PM
39	more bus service, light rail	1/12/2016 10:56 AM
40	Night Service	1/11/2016 8:16 PM
41	A local route that ran consistently on the half hour.	1/11/2016 6:48 PM
42	I live within walking distance to downtown Bothell, but do look forward to better options for crossing 522.	1/11/2016 4:33 PM
43	How about the city plans it's infrastructure before building a 300+ homes/apts	1/11/2016 4:33 PM
44	service during the day between Country Village and Downtown Bothell	1/11/2016 10:31 AM
45	Suggest a local community bus shuttle service perhaps supported in part by businesses.	1/11/2016 8:55 AM
46	More continued service	1/11/2016 8:24 AM
47	Just not sure	1/11/2016 6:19 AM
48	Neighborhood transit	1/10/2016 8:39 AM
49	Nothing - transit options are too expensive and forcing levy taxes on folks who don't use it to subsidize those who do is wrong.	1/9/2016 3:58 PM
50	You do not seem to realize that Woodinville extends east to Avondale Road - that is where I live and why I started this survey	1/9/2016 3:33 PM
51	prefer to drive.	1/9/2016 3:19 PM
52	We live < 2 miles to downtown Bothell ... A stop @ McMeniman's would be exceptional	1/9/2016 12:18 PM
53	Light rail	1/9/2016 12:03 PM
54	Why are these all carpool related? I'm a high school student who does NOT want to carpool or vanpool with others. I would be perfectly content with even one bus line running from Canyon Park to somewhere close to Juanita.	1/8/2016 6:56 PM
55	light rail with connecting networks to shorelin and kirkland	1/8/2016 6:48 PM
56	More local service all day every day	1/8/2016 4:12 PM
57	Quick one stop shuttles. Express Shuttles.	1/8/2016 4:10 PM
58	More parking available at the Canyon Park Park & Ride	1/8/2016 3:26 PM
59	Taking less time to get from Snohomish/Monroe to Bothell, and schedules	1/8/2016 3:10 PM
60	Public transportation is inconvenient	1/8/2016 3:06 PM
61	Bus Stop	1/8/2016 2:00 PM
62	We should do a Cycloable/Trampe for Westhill, Bothell https://www.youtube.com/watch?v=ec_ujdz-mn0 and on other steep hills.	1/8/2016 12:58 PM

63	Rail, subway, train	1/8/2016 10:10 AM
64	Bus through the Waynita Corridor south of SR-522 towards NE 145th.	1/8/2016 9:16 AM
65	Better connections at the Bothell P&R	1/8/2016 8:37 AM
66	How about buses that run regularly?	1/8/2016 7:57 AM
67	a bus stop near my house within walking distance	1/7/2016 9:53 PM
68	Improve night and weekend service to rt372x	1/7/2016 4:26 PM
69	Live in Downtown Bothell	1/7/2016 3:33 PM
70	I don't go to downtown Bothell alone	1/7/2016 12:54 PM
71	I live in Sno Co Bothell, better service between CT and KC Metro	1/7/2016 12:15 PM
72	bus	1/7/2016 11:28 AM
73	More frequent bus service	1/7/2016 11:24 AM
74	lightrail	1/7/2016 10:25 AM
75	A stop that I could walk to from my home (Canyon Park area) directly to downtown Bothell.	1/7/2016 9:54 AM
76	bus service from my home to Bothell	1/7/2016 9:19 AM
77	There are no busses that go near my house	1/7/2016 9:04 AM
78	There used to be a bus that went up 4th, down 228th and then to Bothell but now have to take two buses and they don't line up well.	1/7/2016 7:59 AM
79	Its easy for me to drive from woodinville to Bothell	1/7/2016 7:44 AM
80	Bus service closer to my home that goes there.	1/7/2016 7:24 AM
81	I live just 2 miles from downtown Bothell but would consider a bus if there were frequent shuttles during the day and evening.	1/7/2016 7:09 AM
82	Better signage, similar to what's at Lynnwood TC, with destination	1/7/2016 7:07 AM
83	closer service	1/7/2016 5:43 AM
84	More frequent service on bus lines.	1/6/2016 11:30 PM
85	Public transportation near my house	1/6/2016 9:52 PM
86	Too close -doesn't make sense to bus it for such a short distance.	1/6/2016 8:59 PM
87	better bus service	1/6/2016 8:56 PM
88	Driving there is the most direct way. Park n ride lot is no closer	1/6/2016 8:46 PM
89	Frequency of bus service	1/6/2016 7:47 PM
90	I don't want to use an "alternative" service -- I want decent Metro service	1/6/2016 7:44 PM
91	more consistent bus service from cottage lake area	1/6/2016 7:28 PM
92	A route that stops less than 20 minutes from my house	1/6/2016 7:24 PM
93	I would take the bus	1/6/2016 6:47 PM
94	better local bus service in Bothell itself, especially residential areas	1/6/2016 6:25 PM
95	Buses that go to first hill hospital	1/6/2016 6:23 PM
96	direct connenection close to my house. the closest stop is approximately a mile away.	1/6/2016 5:49 PM
97	7th	1/6/2016 5:28 PM
98	Covered, secured bike spaces (in several cities in other states, parking garages are setting aside an area for bikes, too, with all-day parking fees, to encourage by-bike shopping and dining.)	1/6/2016 5:27 PM
99	City of Bothell Municipal shuttle between King and Snohomish Counties.	1/6/2016 5:15 PM
100	safer crosswalks to access bus stops!	1/6/2016 5:06 PM
101	More parking spaces!	1/6/2016 5:01 PM

102	I live very close to downtown Bothell, not close enough to walk so if they had us service on 100th Ave/96th Ave I'd maybe take that downtown.	1/6/2016 4:26 PM
103	improved bus services	1/6/2016 4:21 PM
104	a bus route near my home	1/6/2016 4:21 PM
105	Convenient Metro schedule	1/6/2016 4:13 PM
106	I already access downtown Bothell by bike, typically.	1/6/2016 3:34 PM
107	more frequent service, light rail.	1/6/2016 3:31 PM
108	stop closer to my residence	1/6/2016 3:29 PM
109	Safer park and ride lot and better access from main street to Bothell P&R	1/6/2016 3:22 PM
110	Buses that go there when I want to go there	1/6/2016 2:59 PM
111	weekend transportation	1/6/2016 2:58 PM
112	The 105 bus coming down 9th Ave SE between 208th & 228th.	1/6/2016 2:50 PM
113	Does a bus run from Brickyard PnR to Downtown Bothell on a regular basis into the evening?	1/6/2016 2:46 PM
114	Bothell service is not the problem - but direct service from Seattle to Woodinville is a problem - options have dwindled	1/6/2016 2:45 PM
115	Not applicable	1/6/2016 2:38 PM
116	tend to visit on weekends with other people so we carpool	1/6/2016 2:35 PM
117	Bus stop closer to my home	1/6/2016 2:34 PM
118	I only go there for pleasure on the weekends	1/6/2016 2:31 PM
119	more buses going that way in general	1/6/2016 2:31 PM
120	Bothell Park and Ride needs better access than the steep hill from the stop on Main St to the PR	1/6/2016 2:30 PM
121	Bus by my home rather than going to park and ride. Otherwise I will drive unless I am commuting to work in Seattle.	1/6/2016 2:28 PM
122	Kind drivers to bicyclists. Otherwise I would include Bothell for a place to work as there are many biotechnology companies.	1/6/2016 2:27 PM
123	A bus I didn't have to wait 40 minutes for.	1/6/2016 2:25 PM
124	I don't go to downtown Bothell enough to worry about it.	1/6/2016 2:23 PM
125	Frequent and late bus service	1/6/2016 2:22 PM
126	Bus service in Clearview	1/6/2016 2:19 PM
127	More frequency of current fixed routes	1/6/2016 2:14 PM
128	Flexible service that facilitates shopping (once there is a grocery store again downtown).	1/6/2016 12:52 PM

**Q16 What would help you access UW
BOTHELL/CASCADIA COLLEGE CAMPUS
without having to drive alone? Please select
your top three choices.**

Answered: 632 Skipped: 238



Answer Choices	Responses
Not applicable - I don't go to UW Bothell or Cascadia College Campus	64.08% 405
A Metro rideshare vehicle	4.91% 31
Reserved park-and-ride space	6.80% 43
Carpool (rideshare) partner(s)	6.33% 40
Way to find carpool partners when I need them	7.28% 46
Alternative service that arrives when I need it	12.18% 77
Alternative service that is available during the day	9.81% 62
More park-and-ride spaces	10.60% 67

Someone to walk or bike with	2.53%	16
More knowledge and confidence with the transit system	6.80%	43
Improved bike parking	4.43%	28
More bike lanes or feeling safer in bike lanes	6.49%	41
More sidewalks or feeling safer on sidewalks	7.12%	45
Guaranteed ride home in case of emergency	5.85%	37
Other (please specify)	11.87%	75
Total Respondents: 632		

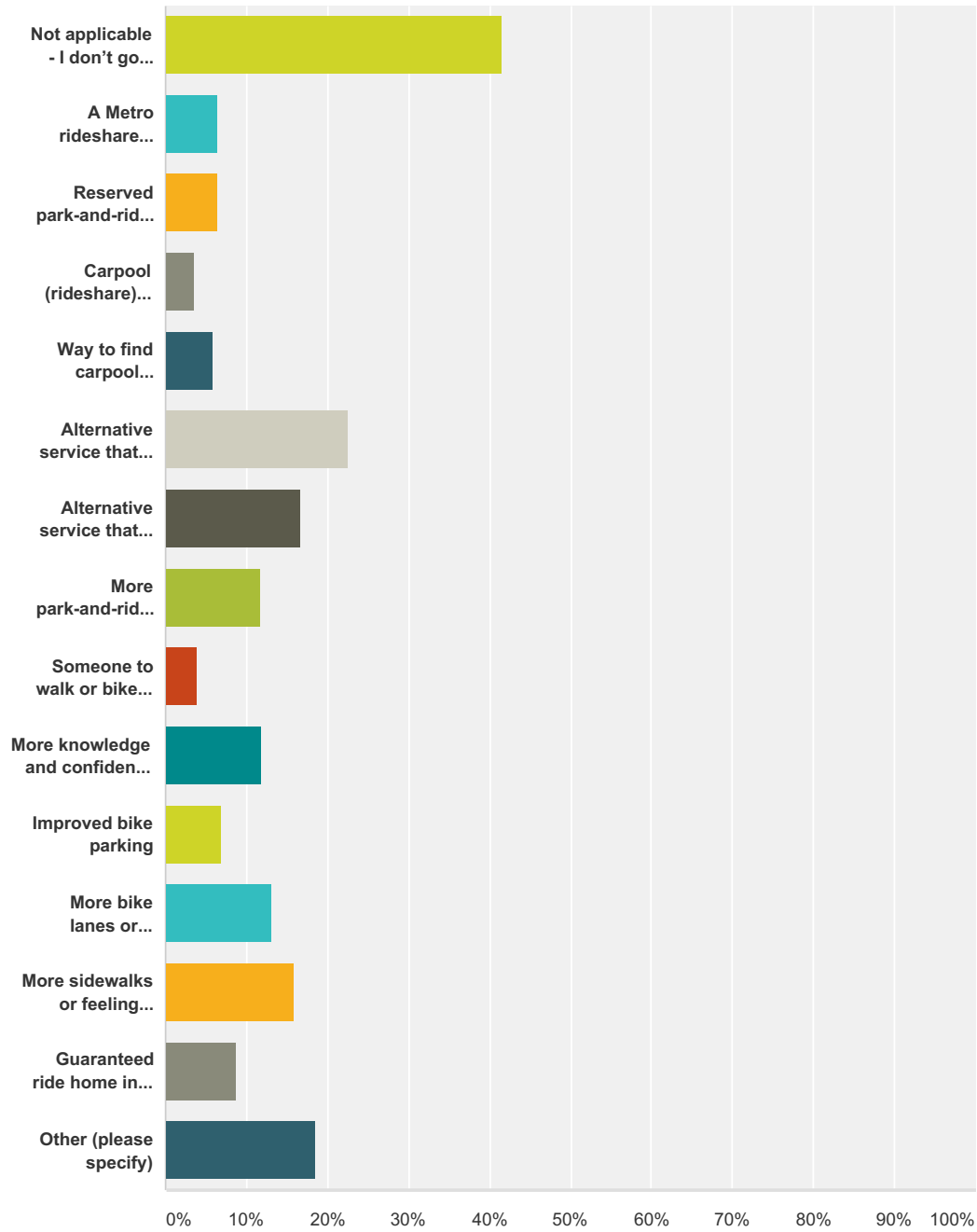
#	Other (please specify)	Date
1	Available bikes	1/18/2016 10:38 AM
2	Available bike access	1/18/2016 10:37 AM
3	more frequent bus service from seattle / UW seattle campus	1/17/2016 1:51 PM
4	sound transit bus stop at 96th Ave NE & SR 522	1/16/2016 8:25 PM
5	discounted parking incentive for carpooling	1/15/2016 3:24 PM
6	Better east/west transit in north Seattle.	1/15/2016 11:55 AM
7	Make sure the buses arrive on time, instead of 20-30 minutes late sometimes	1/15/2016 9:53 AM
8	A 522 connection in Monroe that goes to Bothell	1/15/2016 8:59 AM
9	bus stops are too far to walk to as a senior.	1/14/2016 4:57 PM
10	Buses that are prompt, and take less time.	1/14/2016 3:18 PM
11	bus	1/14/2016 2:15 PM
12	Certain Buses don't run on Sunday	1/14/2016 11:53 AM
13	Either a direct or one change bus from Northgate Transit Center to North Creek Business Park would be beneficial for me. It's not effective for me to take the bus now... 3 changes and 2 hours ride.	1/14/2016 10:15 AM
14	more frequent service in the evenings, if I stay in Bothell after work, it's difficult to get home	1/14/2016 9:21 AM
15	Better, more frequent & later route 931 bus schedule.	1/14/2016 6:35 AM
16	Bus to UW Bothell that crosses 520.	1/13/2016 7:47 PM
17	Current options (bike, bus, run) are fine.	1/13/2016 5:01 PM
18	A simple or route from the southend to key locations in Bothell.	1/13/2016 4:42 PM
19	More direct bus routes.	1/13/2016 2:41 PM
20	I already do a bus/bike combination from downtown Seattle to UW-Bothell a couple/few days each week. From UW Bothell, I ride my bike up to Canyon Park. If there were direct bus options from downtown Seattle to Canyon Park, I'd do this bus/bike options MUCH more often (like 4-5 days a week).	1/13/2016 2:33 PM
21	A bus that is more direct from Redmond to Downtown Bothell; over an hour in commute time is too long and it doesn't run that often :(1/13/2016 2:21 PM
22	rail service	1/13/2016 1:41 PM
23	More public transit options from 22309 30th Dr SE	1/13/2016 1:06 PM
24	A reliable 24 hr public transport system for the region. It is obvious that you are too narrow minded to understand what that means	1/13/2016 12:47 PM
25	Train or Light Rail	1/13/2016 12:47 PM
26	not interested in accessing UW Bothell/Cascadia	1/13/2016 12:47 PM
27	more bus routes that go between other parts of Woodinville (i.e. not the park and ride) and campus	1/13/2016 12:24 PM

28	More reliable bus arrival schedule (535 late more than 10 minutes very often!)	1/13/2016 12:20 PM
29	Direct route from Issaquah P&R/transit center	1/13/2016 11:59 AM
30	direct service from Issaquah park and ride/transit center	1/13/2016 11:58 AM
31	bus service near Chrysalis Highschool (Woodinville Redmond Rd)	1/13/2016 10:30 AM
32	Direct access to campus from Edmonds Ferry	1/13/2016 10:11 AM
33	More buses that went that way	1/13/2016 10:10 AM
34	More frequent bus service	1/13/2016 10:05 AM
35	More frequent busses	1/13/2016 9:57 AM
36	More frequent bus service from Seattle and Bellevue	1/13/2016 9:51 AM
37	Better routes that served residential areas of bothell	1/13/2016 9:37 AM
38	More frequent bus service. I used to commute via Community Transit. It was a 1.5 hour bus commute as opposed to my 15 minute car ride.	1/13/2016 9:19 AM
39	Busses closer to my home than woodinville	1/13/2016 9:16 AM
40	Night Service	1/11/2016 8:16 PM
41	Local route on the half hour.	1/11/2016 6:48 PM
42	Neighborhood transit	1/10/2016 8:39 AM
43	prefer to drive	1/9/2016 3:19 PM
44	N/A	1/9/2016 12:18 PM
45	More reliable scheduling and not having to risk missing my bus	1/8/2016 11:21 PM
46	light rail with connecting networks to shorelin and kirkland	1/8/2016 6:48 PM
47	I desperately need a bike lane on 35th from Silver Firs to Bothell.	1/8/2016 2:57 PM
48	Bus Stop	1/8/2016 2:00 PM
49	Rail, subway, train	1/8/2016 10:10 AM
50	Buses that are actually one time. Most buses leaving/arriving at UWB are late	1/8/2016 9:58 AM
51	Bus through the Waynita Corridor south of SR-522 towards NE 145th.	1/8/2016 9:16 AM
52	Improve night and weekend service to rt372x	1/7/2016 4:26 PM
53	Less traffic	1/7/2016 12:22 PM
54	I live in Sno Co Bothell, better service between CT and KC Metro	1/7/2016 12:15 PM
55	frequent and reliable alternative service that is available at night and on weekends	1/7/2016 11:23 AM
56	Improved bus service	1/7/2016 9:19 AM
57	I go rarely - would need closer access to service	1/7/2016 5:43 AM
58	Bus service that runs regularly for an hour later in the evening	1/6/2016 8:43 PM
59	Frequency of bus service	1/6/2016 7:47 PM
60	Better bus serviceMor	1/6/2016 7:44 PM
61	more consistent bus service from cottage lake area	1/6/2016 7:28 PM
62	I would take the bus	1/6/2016 6:47 PM
63	more local bus service in Bothell itself so that I can connect travel to destinations in Bothell, Woodinville, Bellevue, and Seattle	1/6/2016 6:25 PM
64	i never feel safe waiting for buses at cascadia	1/6/2016 5:06 PM
65	Bus service between Monroe and Bothell (I have a weekly eldercare commitment in Monroe, and without bus service available I have to drive alone).	1/6/2016 4:42 PM
66	Better times in the late evening	1/6/2016 3:33 PM

67	stop closer to my residence	1/6/2016 3:29 PM
68	Less cost for short rides - why charge the same for 1.5 miles and 10 miles?	1/6/2016 3:28 PM
69	A park and ride lot at campus	1/6/2016 3:22 PM
70	weekend transportation	1/6/2016 2:58 PM
71	The 105 bus coming down 9th Ave SE between 208th & 228th.	1/6/2016 2:50 PM
72	Easy regular connections in evenings to/from Brickyard PnR	1/6/2016 2:46 PM
73	again my comute is Woodinville to Seattle & Back - I am not the only business comuter to Seattle who goes to the Woodinville P&R	1/6/2016 2:45 PM
74	Not applicable	1/6/2016 2:38 PM
75	I don't go to downtown Bothell enough to worry about it	1/6/2016 2:23 PM
76	Frequent bus service	1/6/2016 2:22 PM
77	More frequency on current fixed routes	1/6/2016 2:14 PM

**Q17 What would help you access
WOODINVILLE TOWN CENTER without
having to drive alone? Please select your
top three choices.**

Answered: 610 Skipped: 260



Answer Choices	Responses	
Not applicable - I don't go to Woodinville Town Center	41.48%	253
A Metro rideshare vehicle	6.39%	39
Reserved park-and-ride space	6.56%	40
Carpool (rideshare) partner(s)	3.61%	22
Way to find carpool partners when I need them	5.90%	36
Alternative service that arrives when I need it	22.46%	137
Alternative service that is available during the day	16.72%	102
More park-and-ride spaces	11.64%	71

Someone to walk or bike with	3.93%	24
More knowledge and confidence with the transit system	11.97%	73
Improved bike parking	6.89%	42
More bike lanes or feeling safer in bike lanes	13.11%	80
More sidewalks or feeling safer on sidewalks	15.90%	97
Guaranteed ride home in case of emergency	8.69%	53
Other (please specify)	18.52%	113
Total Respondents: 610		

#	Other (please specify)	Date
1	sound transit bus stop at 96th Ave NE & SR 522	1/16/2016 8:25 PM
2	My senior age mother and many of the Seniors at Greenbrier Senior apartments stopped going to downtown Woodinville when the bus no longer stopped in front of their building.	1/15/2016 11:34 PM
3	A change of my attitude. I'm so used to driving my car.	1/15/2016 4:54 PM
4	I live so close that I just use my car.	1/15/2016 4:52 PM
5	I'm so close to Woodinville Town Center I just drive there. Plus I need a car to haul groceries, etc.	1/15/2016 4:51 PM
6	I only go on the weekends and service varies or usually doesn't go where I would like	1/15/2016 8:39 AM
7	more frequent bus service and cost less	1/15/2016 8:37 AM
8	more frequent bus service	1/15/2016 8:35 AM
9	bus stops are too far to walk to as a senior.	1/14/2016 4:57 PM
10	Not really applicable. I know to avoid Woodinville due to the traffic during specific times like in the early morning and evening.	1/14/2016 10:57 AM
11	I love to shop, but don't go to WTC because of the low quality of retail there. Chain restaurants, Starbuck and Ross Dress for Less are not exactly destinations. WTC would be a destination if it was more like U-Village!	1/14/2016 10:34 AM
12	I love to shop, but don't go to WTC because of the low quality of retail there. Chain restaurants, Starbuck and Ross Dress for Less are not exactly destinations. WTC would be a destination if it was more like U-Village!	1/14/2016 10:33 AM
13	Woodinville Town Center is always a stop on the way home after work. It doesn't make sense to try to coordinate transport.	1/14/2016 10:25 AM
14	Woodinville Town Center is always a stop on the way home after work. It doesn't make sense to try to coordinate transport.	1/14/2016 10:20 AM
15	Only go to Woodinville Town center for lunch sometimes, so this doesn't really apply	1/14/2016 10:18 AM
16	I do go to Woodinville Town Center, but usually just to buy lunch	1/14/2016 10:15 AM
17	I plan visits to Woodinville Town Center so it's a stop before I go home	1/14/2016 10:14 AM
18	It's only a 5 minute drive from home. Anything but driving is not worth the effort	1/14/2016 6:52 AM
19	Better, more frequent and later expanded route 931 bus service.	1/14/2016 6:35 AM
20	better access from the neighborhood (direct path from Reinwood without going on the street with no sidewalks, and too circuitous.	1/13/2016 7:39 PM
21	A simple and direct bus or train route from the southend like Auburn, FW, Kent, Tukwila.	1/13/2016 4:42 PM
22	more frequent service?	1/13/2016 4:12 PM
23	A better bus line from Redmond to Woodinville	1/13/2016 2:21 PM
24	rail service	1/13/2016 1:41 PM
25	More public transit options from 22309 30th Dr SE	1/13/2016 1:06 PM

26	Start bus service from Canyon Point (FEMA area) to woodinville that does NOT involve bus transfers.	1/13/2016 1:01 PM
27	Better bus routes	1/13/2016 12:51 PM
28	viable bus or train service from Sultan or Monroe	1/13/2016 12:50 PM
29	Train or Light Rail	1/13/2016 12:48 PM
30	A reliable 24 hr public transport system for the region. It is obvious that you are to narrow minded to understand what that means	1/13/2016 12:47 PM
31	Train or Light Rail	1/13/2016 12:47 PM
32	no interest in accessing Woodinville Town Center	1/13/2016 12:47 PM
33	There are a lot of regular transient people that hang out near these bus stops, they will harass people if they come near. It isn't safe to bus here.	1/13/2016 10:10 AM
34	More frequent bus service	1/13/2016 10:05 AM
35	More frequent busses	1/13/2016 9:57 AM
36	Same as above	1/13/2016 9:37 AM
37	Busses closer to my home than woodinville	1/13/2016 9:16 AM
38	Better bus service from Woodinville Duvall road into Woodinville.	1/13/2016 9:02 AM
39	Frequent public transportation from Kirkland	1/12/2016 6:09 PM
40	Frequent public transportation	1/12/2016 6:07 PM
41	Better bus connections	1/12/2016 4:16 PM
42	Light rail, more bus services	1/12/2016 10:57 AM
43	light rail, better and more bus times	1/12/2016 10:56 AM
44	Night Service	1/11/2016 8:16 PM
45	Local route on the 1/2 hour.	1/11/2016 6:48 PM
46	a route that goes there from my home	1/11/2016 5:31 PM
47	I live near here and already walk there when I need to.	1/11/2016 4:18 PM
48	Service that could drop off / pick up teen children when they want to go to WTC.	1/11/2016 11:29 AM
49	Nearby bus service and more expeditious routes. As above a local community bus shuttle service supported by businesses.	1/11/2016 8:55 AM
50	I will drive to Woodinville Town Center for the PO, groceries,garden need and eating out.	1/11/2016 8:35 AM
51	More continued service	1/11/2016 8:26 AM
52	I live one block for WTC, would walk alone to bus	1/11/2016 6:19 AM
53	Neighborhood transit	1/10/2016 8:39 AM
54	again, prefer to drive I'm less than a mile from these locals.	1/9/2016 3:19 PM
55	A frequent running tram system	1/9/2016 12:18 PM
56	Light rail	1/9/2016 12:03 PM
57	Traffic Congestion and Bottleneck at the bridge	1/9/2016 8:42 AM
58	Increase number of 372 and 522 buses that go to Woodinville during afternoon commute.	1/8/2016 11:21 PM
59	Bus?	1/8/2016 6:56 PM
60	light rail with connecting networks to shorelin and kirkland	1/8/2016 6:48 PM
61	More frequent service and late night service near the movie theater	1/8/2016 4:13 PM
62	Downtown Woodinville to fix thier lights between SR522 and the Main Street in Woodinville. There are six lights on two streets and when there are events for sports or City they don't maintain traffic well or have a plan in place.	1/8/2016 4:10 PM
63	Bus Stop	1/8/2016 2:00 PM

64	Rail, subway, train	1/8/2016 10:10 AM
65	A direct transit route	1/8/2016 9:28 AM
66	Bus through the Waynita Corridor south of SR-522 towards NE 145th.	1/8/2016 9:16 AM
67	a bus stop near my house within walking distance, preferably along 19th Ave SE in Bothell	1/7/2016 9:54 PM
68	a bus stop near my house within walking distance	1/7/2016 9:53 PM
69	Improve night and weekend service to rt372x	1/7/2016 4:26 PM
70	I drive as it is more convenient	1/7/2016 1:47 PM
71	I live in Sno Co Bothell, better service between CT and KC Metro	1/7/2016 12:15 PM
72	More bus service	1/7/2016 11:26 AM
73	lightrail	1/7/2016 10:25 AM
74	A stop that I could walk to from my home. I am willing to walk up to 3/4 mile.	1/7/2016 9:55 AM
75	Improved bus service	1/7/2016 9:19 AM
76	Bus system near my house (Maltby area)	1/7/2016 9:10 AM
77	Bus system near my house (Maltby area)	1/7/2016 9:09 AM
78	Bus system near my house (Maltby area)	1/7/2016 9:08 AM
79	There are no busses that go near my house.	1/7/2016 9:04 AM
80	n/a, I go every day to park and ride	1/7/2016 8:14 AM
81	I can walk there from my home	1/7/2016 7:47 AM
82	closer access to service	1/7/2016 5:43 AM
83	More frequent service and better connections between CT and Metro.	1/6/2016 11:30 PM
84	I usually go with family (not alone)	1/6/2016 9:23 PM
85	Again, too short a distance to bus. And usually go to grocery shop or go to Target so I need my car.	1/6/2016 8:59 PM
86	Frequency of bus service	1/6/2016 7:47 PM
87	More bus service	1/6/2016 7:44 PM
88	more consistent bus service from cottage lake area	1/6/2016 7:28 PM
89	A route that stops less than 20 minutes walk from my house	1/6/2016 7:26 PM
90	A route that stops less than 20 minutes walk from my house	1/6/2016 7:24 PM
91	more efficient bus routes	1/6/2016 7:13 PM
92	Routes closer to home	1/6/2016 7:08 PM
93	I would take the bus	1/6/2016 6:47 PM
94	better local bus service within Bothell (to connect with bus service to Woodinville)	1/6/2016 6:25 PM
95	More varied service from Lake Forest Park	1/6/2016 6:22 PM
96	NA	1/6/2016 5:42 PM
97	If I could bring my small dog on the bus.	1/6/2016 5:38 PM
98	more service between Cottage Lake/Duvall and Woodinville Park & Ride	1/6/2016 5:36 PM
99	better Sunday service (right now we're dependent on the 522 only)	1/6/2016 5:28 PM
100	More buses on 931	1/6/2016 5:24 PM
101	badly timed connections	1/6/2016 5:06 PM
102	A way to get the packages I buy back home. I go there to shop or see a movie only so I really need to drive when I go there to shop.	1/6/2016 4:26 PM
103	I go to Woodinville Town Center, but none of these are applicable. It won't let me leave a blank :-)	1/6/2016 4:24 PM

104	Service near my home	1/6/2016 4:13 PM
105	no applicable. I live less than a mile away from Town Center.	1/6/2016 3:43 PM
106	Buses that run every half hour after 9pm so I can go to a movie and not have to wait forever for a bus to go home. Also, to be able to see the last showing of a movie and still be able to get home without taking a taxi.	1/6/2016 3:34 PM
107	I only go occasionally for shopping trips.	1/6/2016 3:32 PM
108	i am walking distance to Woodinville Town Center	1/6/2016 3:32 PM
109	stop closer to my residence	1/6/2016 3:29 PM
110	A bus that connects from Monroe or even Duvall to Woodinville	1/6/2016 3:00 PM
111	Buses that go there when I want to go there	1/6/2016 2:59 PM
112	weekend transportation	1/6/2016 2:58 PM
113	There is no bus from my home in Maltby to Woodinville.	1/6/2016 2:52 PM
114	The 105 bus coming down 9th Ave SE between 208th & 228th.	1/6/2016 2:50 PM
115	my commute is Woodinville to Seattle & Back -	1/6/2016 2:49 PM
116	I don't receive bus service near my home. If I'm going to Woodinville, I will drive.	1/6/2016 2:48 PM
117	Easy regular connections in evenings to/from Brickyard PnR	1/6/2016 2:46 PM
118	I go by car, but just to shop, I live very nearby	1/6/2016 2:33 PM
119	If I go to Woodinville it's not for work, just errands.	1/6/2016 2:32 PM
120	I live in Woodinville and town center is accessible	1/6/2016 2:31 PM
121	I only go there for pleasure on the weekends	1/6/2016 2:31 PM
122	More buses	1/6/2016 2:31 PM
123	Same as above	1/6/2016 2:28 PM
124	I wouldn't - I drive alone and I doubt any bus service would change that.	1/6/2016 2:25 PM
125	I don't go to downtown Bothell enough to worry about it	1/6/2016 2:23 PM
126	Frequent and late bus service	1/6/2016 2:22 PM
127	Bus service in Clearview	1/6/2016 2:20 PM

Q18 Is there any place you want to go on public transportation in Bothell and/or Woodinville that you can't go to now? Please be very specific and include the city if possible.

Answered: 241 Skipped: 629

Answer Choices	Responses	
Destination 1	100.00%	241
Destination 2	51.87%	125
Destination 3	31.54%	76

#	Destination 1	Date
1	North Creek, Bothell	1/19/2016 10:24 AM
2	Pop Keeney to Highschool football games. A service is needed for Friday nights during the season.	1/19/2016 2:10 AM

3	Duvall Town Center	1/18/2016 12:36 PM
4	Duvall town center	1/18/2016 12:34 PM
5	sound transit bus stop at 96th Ave NE & SR 522	1/16/2016 8:25 PM
6	Ne North Woodinville Way and 144th.	1/15/2016 11:34 PM
7	LWIT - Kirkland	1/15/2016 8:39 PM
8	Seattle, wa	1/15/2016 6:17 PM
9	Woodinville Industrial Area	1/15/2016 4:51 PM
10	Country Village Bothell	1/15/2016 2:20 PM
11	na	1/15/2016 11:44 AM
12	North Creek Parkway all day	1/15/2016 9:44 AM
13	Bothell Country Village	1/15/2016 9:31 AM
14	Bothell Country Village	1/15/2016 9:30 AM
15	Wine Warehouse District	1/15/2016 8:39 AM
16	n/a	1/15/2016 8:37 AM
17	Country Village area near Canyon Park P&R	1/15/2016 6:02 AM
18	MONTE VILLA BUSINESS CENTER	1/15/2016 5:44 AM
19	MONTE VILLA BUSINESS CENTER	1/15/2016 5:43 AM
20	Winery district	1/14/2016 5:02 PM
21	country village	1/14/2016 4:12 PM
22	Country Village from Juanita (Kirkland - 100th/Waynita Way)	1/14/2016 4:06 PM
23	country village	1/14/2016 3:44 PM
24	N/A	1/14/2016 3:18 PM
25	Canyon Pointe, Bothell (from Issaquah Highlands P&R)	1/14/2016 1:46 PM
26	Canyon Pointe, Bothell (from Issaquah Highlands P&R)	1/14/2016 1:43 PM
27	Canyon Pointe (from Issaquah Highlands P&R)	1/14/2016 1:41 PM
28	Blythe Park	1/14/2016 12:41 PM
29	Canyon Park North	1/14/2016 11:50 AM
30	no	1/14/2016 11:02 AM
31	A good, independent espresso cafe...I'm still looking.	1/14/2016 10:33 AM
32	.	1/14/2016 10:31 AM
33	Green Lake	1/14/2016 10:18 AM
34	North Creek Parkway	1/14/2016 10:14 AM
35	To work but there isn't a viable bus route from Issaquah to Bothell, not interested in going into Seattle to reach Bothell	1/14/2016 10:06 AM
36	North Creek	1/14/2016 10:04 AM
37	Woodinville park and ridel	1/14/2016 8:56 AM
38	Yes. To Cascadia college for my 8-10pm class and back.	1/14/2016 6:35 AM
39	n	1/13/2016 7:42 PM
40	none	1/13/2016 7:41 PM
41	Kids Corner Daycare, Bothell	1/13/2016 6:00 PM
42	Canyon Pointe, Bothell WA	1/13/2016 5:17 PM
43	Canyon Pointe, Bothell WA	1/13/2016 4:47 PM

44	Country Village	1/13/2016 4:12 PM
45	Woodinville tourist district, Woodinville	1/13/2016 2:51 PM
46	Canyon Park - there is busses I can get, but I would need to walk over a mile to Bothell Everett Hwy and there are no sidewalks and too much traffic for it to be safe.	1/13/2016 2:46 PM
47	Mountlake Terrace	1/13/2016 2:41 PM
48	Downtown Seattle to Canyon Park	1/13/2016 2:33 PM
49	Canyon Pointe	1/13/2016 1:37 PM
50	Canyon Pointe business park	1/13/2016 1:36 PM
51	From TMO Caynon point office to near by resturants	1/13/2016 1:33 PM
52	22309 30th Dr SE Bothell, WA 98021	1/13/2016 1:32 PM
53	Finn Hill in Kenmore	1/13/2016 1:30 PM
54	22309 30th Dr SE Bothell, WA 98021	1/13/2016 1:30 PM
55	Canyon Pointe	1/13/2016 1:27 PM
56	New Castle P&R	1/13/2016 1:23 PM
57	30th Dr SE, Bothell T-mobile campus	1/13/2016 1:21 PM
58	22309 30th Dr SE, Bothell, WA, 98021	1/13/2016 1:06 PM
59	612 228th st sw. Bothell WA, 98021	1/13/2016 1:01 PM
60	Canyon Park Business Centers	1/13/2016 12:58 PM
61	N/A	1/13/2016 12:56 PM
62	dont know	1/13/2016 12:54 PM
63	Bothell Canyon Park - route that runs to the end of the main road/bottom of hill	1/13/2016 12:52 PM
64	To Seattle from Woodinville, Greenlake, Ravenna without transfer	1/13/2016 12:51 PM
65	Canyon Pointe (work)	1/13/2016 12:50 PM
66	22309 30th Dr SE, Bothell, WA 98021	1/13/2016 12:50 PM
67	T-Mobile Building 22309 30th Dr SE, Bothell, WA 98021	1/13/2016 12:50 PM
68	No	1/13/2016 12:49 PM
69	North Creek	1/13/2016 12:46 PM
70	intersection of Filbert Road and Filbert Drive	1/13/2016 12:45 PM
71	Up the hill to Canyon Point buildings. The hill is to difficult to walk up.	1/13/2016 12:45 PM
72	T-Mobile Campus in Canyon Pointe	1/13/2016 12:45 PM
73	T-Mobile, canyon point 30th Dr SE	1/13/2016 12:39 PM
74	Bothell Downtown	1/13/2016 12:38 PM
75	intersection of NE 133rd Ave NE and NE 171st St in Woodinville	1/13/2016 12:24 PM
76	Bothell downtown	1/13/2016 12:21 PM
77	Northshore Senior Center and Pool Facility	1/13/2016 11:52 AM
78	Country Village	1/13/2016 11:31 AM
79	Chrysalis Highschool (Woodinville Redmond Rd)	1/13/2016 10:30 AM
80	Redmond is very difficult except within limited hours	1/13/2016 10:10 AM
81	Home Depot, Bothell, WA	1/13/2016 10:05 AM
82	Chateau Ste Michelle	1/13/2016 10:04 AM
83	Winery's in Woodinville	1/13/2016 9:40 AM

84	SEATAC from Woodinville in < 1 hour	1/13/2016 9:38 AM
85	Canyon park junior high residential area	1/13/2016 9:37 AM
86	UWS	1/13/2016 9:13 AM
87	Cottage Lake area of Woodinville (unincorporated)	1/13/2016 12:32 AM
88	UW BOTHELL	1/12/2016 7:04 PM
89	Kirkland to 16220 Wood-Red Rd. NE, Woodinville, WA 98072	1/12/2016 6:07 PM
90	Chateau St Michelle	1/12/2016 3:04 PM
91	Gold Creek Tennis Club	1/12/2016 10:56 AM
92	Juanita area to UW Bothell	1/11/2016 8:41 PM
93	Redmond Town Center	1/11/2016 8:22 PM
94	Tourist District of Woodinville (no bus routes, over an hour and a half bus+walking commute, even though it's circa 10 minute drive from campus)	1/11/2016 8:16 PM
95	grocery store - Bothell Safeway on 527	1/11/2016 6:48 PM
96	hwy 524	1/11/2016 4:36 PM
97	MY NEIGHBORHOOD - NIKE HILL	1/11/2016 3:58 PM
98	MY NEIGHBORHOOD - NIKE HILL	1/11/2016 3:57 PM
99	Downtown Bothell / Bothell City Hall	1/11/2016 11:26 AM
100	UW Bothell	1/11/2016 11:06 AM
101	kenmore	1/11/2016 10:57 AM
102	none	1/11/2016 10:56 AM
103	Country Village	1/11/2016 10:31 AM
104	Snohomish	1/11/2016 8:56 AM
105	Downtown Bothell	1/11/2016 8:55 AM
106	Wine District in Woodinville	1/11/2016 8:26 AM
107	No.	1/11/2016 8:17 AM
108	City of Snoqualmie	1/11/2016 8:08 AM
109	NO	1/11/2016 8:08 AM
110	n/a	1/11/2016 6:41 AM
111	Bothell High School 9130 NE 180th St Bothell, 98011	1/11/2016 6:19 AM
112	Downtown	1/10/2016 11:54 AM
113	Future PCC and Fred Meyers	1/10/2016 8:39 AM
114	Totem Lake area of Kirkland	1/9/2016 5:26 PM
115	Totem Lake area of Kirkland	1/9/2016 5:24 PM
116	Nights and weekends Redmond to Avondale and Bear Creek Road	1/9/2016 3:34 PM
117	Downtown Bothell/downtown Bellevue	1/9/2016 2:13 PM
118	Woodinville Wineries	1/9/2016 1:42 PM
119	HD & 24 Hour Fitness	1/9/2016 12:18 PM
120	Canyon park jr. High!!!!	1/9/2016 10:58 AM
121	Country Village, Bothell	1/9/2016 10:04 AM
122	Bothell Everett Way Safeway	1/9/2016 8:42 AM
123	North Bothell/ Mill Creek (Sunset Rd)	1/9/2016 7:16 AM

124	Woodinville tourist district	1/8/2016 8:29 PM
125	St michelle winery	1/8/2016 7:23 PM
126	St michelle winery	1/8/2016 7:22 PM
127	Anywhere in Juanita	1/8/2016 6:56 PM
128	Chateau Ste Michelle and the other wineries	1/8/2016 4:13 PM
129	Mill Creek to Country Village to Downtown Bothell Express Shuttle	1/8/2016 4:10 PM
130	From Snohomish/Monroe without taking too long, or transferring a lot	1/8/2016 3:10 PM
131	McMenamins	1/8/2016 3:07 PM
132	20205 North Creek Pkwy, Bothell, WA	1/8/2016 12:59 PM
133	Downtown Bothell is bordered by hills, there needs to be a shuttle for folks who cannot walk or bike up or down hills.	1/8/2016 12:58 PM
134	woodinville to mlt	1/8/2016 11:57 AM
135	costco	1/8/2016 10:45 AM
136	Canyon Park	1/8/2016 9:59 AM
137	Canyon Park	1/8/2016 9:58 AM
138	Intersection of NE 145th & 100th Ave NE	1/8/2016 9:16 AM
139	Better transfer at Bothell P&R	1/8/2016 8:37 AM
140	Downtown Seattle	1/8/2016 7:59 AM
141	There used to be more bus stops in Bothell and they have been removed over time. Bring back the bus stops.	1/7/2016 9:53 PM
142	Bothell-Everett Highway	1/7/2016 4:26 PM
143	to/from Brickyard Park & Ride to north of Bothell (522 and Echo Lake)	1/7/2016 3:57 PM
144	Wine district - woodinville	1/7/2016 2:25 PM
145	Weekend afternoon/evening route between downtown Bothell and Woodinville warehouse winery district, particularly 144th Ave NE in North Industrial area	1/7/2016 1:17 PM
146	Bothell to Alderwood mall.	1/7/2016 1:10 PM
147	n/a	1/7/2016 12:26 PM
148	No	1/7/2016 12:22 PM
149	NE 198th St, Bothell	1/7/2016 12:17 PM
150	U District	1/7/2016 11:37 AM
151	park and ride from home	1/7/2016 11:28 AM
152	Fred Meyer and other shops on Bothell Everett Highway from Canyon Park residential area.	1/7/2016 9:55 AM
153	Woodinville (Costco area)	1/7/2016 9:08 AM
154	Seattle - it takes too long	1/7/2016 8:56 AM
155	Seattle - it takes too long now	1/7/2016 8:56 AM
156	home to Bothell Park and Ride	1/7/2016 7:25 AM
157	Northshore YMCA	1/7/2016 7:23 AM
158	Please put Kenmore stops besides 522 back on bus service	1/7/2016 7:21 AM
159	Bothell park & ride from Meridian & 236th	1/7/2016 7:09 AM
160	Canyon Park	1/7/2016 5:43 AM
161	St. Michelle Winery. Woodinville	1/6/2016 11:30 PM
162	Seattle Downtown	1/6/2016 10:52 PM
163	north of woodinville on route 9 (north of costco)	1/6/2016 9:54 PM

164	Shelton view area	1/6/2016 9:52 PM
165	Bothell to/from Microsoft campus	1/6/2016 9:12 PM
166	Downtown Seattle	1/6/2016 8:59 PM
167	Canyon park,	1/6/2016 8:58 PM
168	Redmond	1/6/2016 8:56 PM
169	Bothell to 100th Avenue NE (by Wayne Golf Course) to Kirkland	1/6/2016 8:51 PM
170	Canyon Park - 30th Dr SE	1/6/2016 8:36 PM
171	39th Ave, bothell, 98021	1/6/2016 8:35 PM
172	24 hour fitness in woodinville	1/6/2016 8:21 PM
173	104th in Bothell TO Bothell Park and Ride	1/6/2016 8:11 PM
174	Restaurants in Bothell	1/6/2016 7:37 PM
175	Bothell Regional Library	1/6/2016 7:24 PM
176	Tourism/Winery District	1/6/2016 7:16 PM
177	Costco Woodinville	1/6/2016 7:13 PM
178	n/a	1/6/2016 7:02 PM
179	At Brickyard Park & Ride, I want to get picked up by a vanpool on the bus stop on the freeway ramp (not inside the parking lot).	1/6/2016 6:47 PM
180	North Maywood Hills	1/6/2016 6:38 PM
181	144th Ave NE, Woodinville, WA 98072	1/6/2016 6:29 PM
182	Sunridge condos, woodinville	1/6/2016 6:25 PM
183	my Bothell home (NE 202nd St.)	1/6/2016 6:25 PM
184	Bothell Sons of Norway	1/6/2016 6:15 PM
185	Downtown Bothell	1/6/2016 6:10 PM
186	none	1/6/2016 5:49 PM
187	DownTown Seattle fast like an Express	1/6/2016 5:42 PM
188	Easy access to County Village	1/6/2016 5:38 PM
189	Duvall/Cottage Lake to woodinville park and ride	1/6/2016 5:36 PM
190	kenmore	1/6/2016 5:29 PM
191	Hollywood District, Woodinville	1/6/2016 5:28 PM
192	Safeway - Bothell	1/6/2016 5:28 PM
193	Woodinville Town Center (from Leota junior high)	1/6/2016 5:16 PM
194	Seattle children's Alyssa for Seattle children's Alyssa Burnett Burnett adult life center Bothell	1/6/2016 5:15 PM
195	woodinville-snohomish road-past woodinville into business/commercial area	1/6/2016 5:06 PM
196	None	1/6/2016 5:04 PM
197	Gold Creek Tennis and Sports Club	1/6/2016 5:03 PM
198	Canyon park	1/6/2016 4:46 PM
199	to Monroe from UW Bothell	1/6/2016 4:43 PM
200	Downtown Bothell	1/6/2016 4:39 PM
201	Parent-s house in residential Bothell	1/6/2016 4:33 PM
202	I'd love a bus stop in front of the Valhalla neighborhood on 96th Ave in Bothell	1/6/2016 4:26 PM
203	industrial parks on Woodinville-Redmond Rd NE	1/6/2016 4:24 PM

204	My home, North Bothell	1/6/2016 4:22 PM
205	Overlake Transit Center REdmond	1/6/2016 4:22 PM
206	My home, North Bothell	1/6/2016 4:21 PM
207	To and from my home. (North Bothell, 35th corridor)	1/6/2016 4:21 PM
208	Canyon Park	1/6/2016 4:19 PM
209	Cascadia mid day from WHS	1/6/2016 4:15 PM
210	wayne golf course	1/6/2016 4:14 PM
211	Doesn't go anywhere near my home.	1/6/2016 4:13 PM
212	No	1/6/2016 4:03 PM
213	Bothell library from home	1/6/2016 4:02 PM
214	Woodinville Wineries	1/6/2016 4:02 PM
215	n/a	1/6/2016 3:57 PM
216	Bothell Thrashers Corner	1/6/2016 3:57 PM
217	Hollywood Hill	1/6/2016 3:50 PM
218	Cottage Lake	1/6/2016 3:49 PM
219	Downtown Kirkland. Route 238 is a milk run that takes an hour. A more direct bus route along Waynita Way & 100th Ave NE would be great.	1/6/2016 3:46 PM
220	Snohomish WA	1/6/2016 3:37 PM
221	Chateau Ste. Michelle Winery	1/6/2016 3:36 PM
222	Village at Beardslee Crossing in Bothell	1/6/2016 3:34 PM
223	Country Village in Bothell. Way too hard to co-ordinate via 522 and the 105/106 on Saturdays and Sundays.	1/6/2016 3:34 PM
224	Kenmore Park & Ride to catch the bus to Seattle	1/6/2016 3:33 PM
225	Bellevue transit Center	1/6/2016 3:32 PM
226	n/a	1/6/2016 3:31 PM
227	na	1/6/2016 3:31 PM
228	Woodinville wine district	1/6/2016 3:24 PM
229	From Bothell to Thrashers Corner	1/6/2016 3:22 PM
230	no	1/6/2016 3:16 PM
231	n/a	1/6/2016 3:10 PM
232	I live near Stipek Park and there is little to no access to 100th Street Via Bus	1/6/2016 3:09 PM
233	240th PL SE,& 41st St, Bothell	1/6/2016 3:06 PM
234	To go back and forth from Monroe to either Woodinville Town Center or Park n Ride	1/6/2016 3:00 PM
235	Ni	1/6/2016 3:00 PM
236	Woodinville Warehouse Wine District	1/6/2016 2:59 PM
237	DT Bothell evenings/weekends	1/6/2016 2:59 PM
238	post office	1/6/2016 2:58 PM
239	Wine district	1/6/2016 2:55 PM
240	Woodinville wine country (Hoolywood Hill School)	1/6/2016 2:55 PM
241	neighborhoods in Woodinville	1/6/2016 2:54 PM
242	There is no bus service in Maltby,WA to get me to Woodinville or anywhere else.	1/6/2016 2:52 PM
243	wineries	1/6/2016 2:50 PM

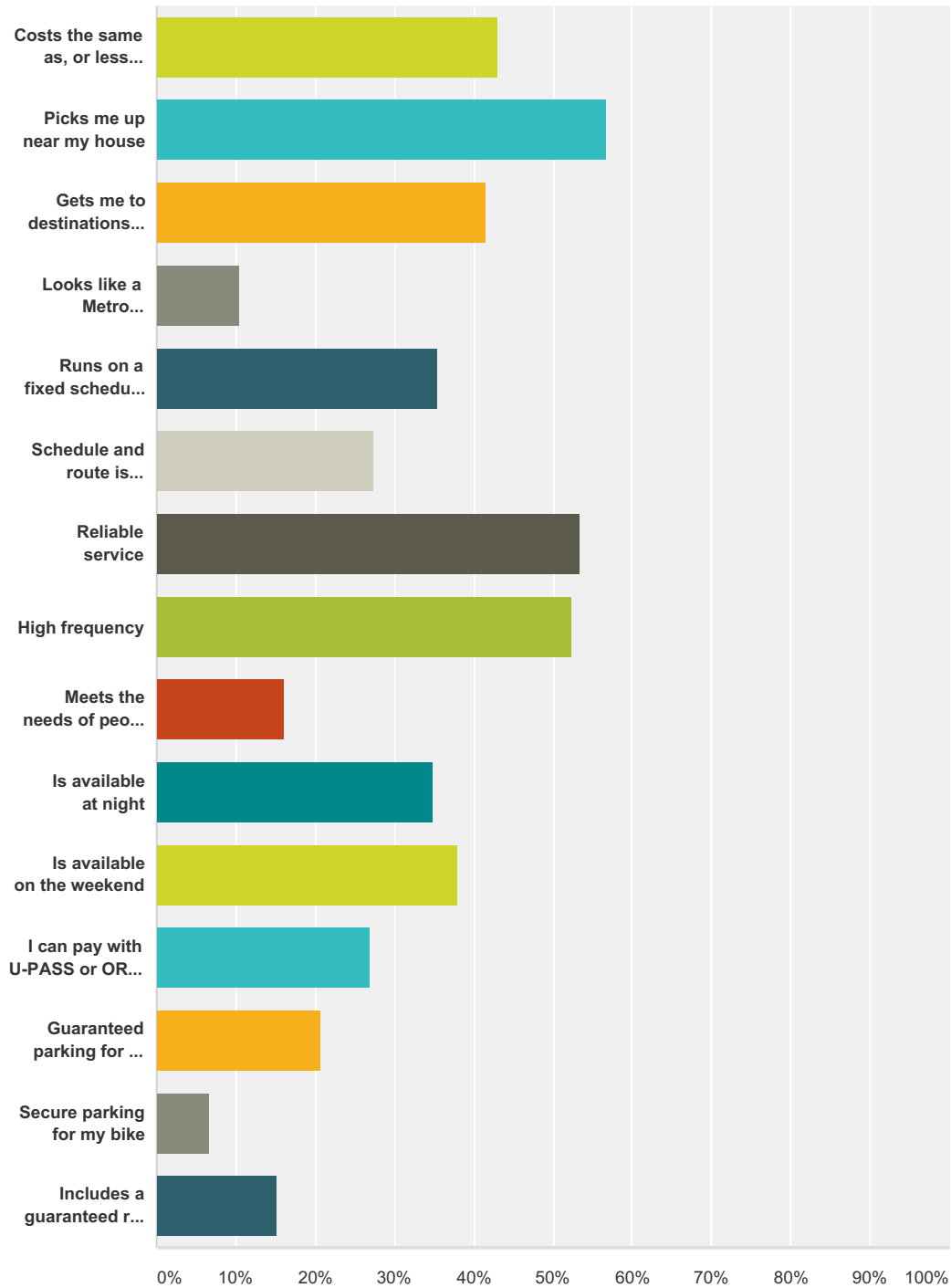
244	Wine District	1/6/2016 2:49 PM
245	Redmond	1/6/2016 2:48 PM
246	n/a	1/6/2016 2:48 PM
247	the intersection of SR 522 and 96th Ave NE , Eastbound	1/6/2016 2:48 PM
248	Tourist District Woodinville	1/6/2016 2:38 PM
249	my house, unincorporated snohomish county (228th and 14th)	1/6/2016 2:36 PM
250	Bothell library	1/6/2016 2:35 PM
251	no	1/6/2016 2:33 PM
252	downtown seattle	1/6/2016 2:32 PM
253	NA	1/6/2016 2:31 PM
254	Wine Country	1/6/2016 2:31 PM
255	Redhook	1/6/2016 2:29 PM
256	north creek	1/6/2016 2:29 PM
257	no	1/6/2016 2:26 PM
258	Woodinville Town Center to Thrasher's Corner without transferring	1/6/2016 2:25 PM
259	Maltby Road in Bothell, up the road from Thrasher's Corner	1/6/2016 2:24 PM
260	Hollywood hill. Its tough to ride a bike back up the hill to home.	1/6/2016 2:22 PM
261	Broadway and 180th St SE	1/6/2016 2:20 PM
262	1st and Columbia, Downtown Seattle	1/6/2016 2:14 PM
263	dentist's office, 527 and SE 180th	1/6/2016 2:00 PM
#	Destination 2	Date
	We're sorry. Your individual responses are currently unavailable. Please try again later.	
#	Destination 3	Date
1	Woodinville Industrial Area	1/15/2016 4:51 PM
2	na	1/15/2016 11:44 AM
3	35th SE	1/15/2016 9:44 AM
4	n/a	1/15/2016 8:37 AM
5	N/A	1/14/2016 3:18 PM
6	Canyon Pointe, Bothell (from Issaquah Highlands P&R)	1/14/2016 1:43 PM
7	Canyon Pointe (from Issaquah Highlands P&R)	1/14/2016 1:41 PM
8	no	1/14/2016 11:02 AM
9	.	1/14/2016 10:31 AM
10	Fremont	1/14/2016 10:18 AM
11	Cottage Lake, Wooinville	1/13/2016 2:51 PM
12	Bothell downtown	1/13/2016 12:58 PM
13	N/A	1/13/2016 12:56 PM
14	dont know	1/13/2016 12:54 PM
15	Woodinville town center	1/13/2016 12:50 PM
16	No	1/13/2016 12:49 PM
17	Country Village	1/13/2016 12:38 PM
18	Everett	1/13/2016 10:10 AM

19	McMenamin's, Bothell, WA	1/13/2016 10:05 AM
20	Bellevue	1/13/2016 12:32 AM
21	Lynnwood Transit Center (Unless from UW Bothell)	1/11/2016 8:22 PM
22	Places in Kenmore	1/11/2016 8:16 PM
23	City Hall - Bothell	1/11/2016 6:48 PM
24	22th st se	1/11/2016 4:36 PM
25	Lake forest park	1/11/2016 10:57 AM
26	none	1/11/2016 10:56 AM
27	Downtown Woodinville	1/11/2016 8:55 AM
28	No.	1/11/2016 8:17 AM
29	n/a	1/11/2016 6:41 AM
30	Weekends	1/10/2016 11:54 AM
31	Woodinville Home Depot	1/10/2016 8:39 AM
32	Bothell YMCA	1/9/2016 5:26 PM
33	Bothell YMCA	1/9/2016 5:24 PM
34	Downtown Kirkland	1/9/2016 2:13 PM
35	Echo Lake	1/9/2016 1:42 PM
36	Downtown and Country Village	1/8/2016 4:10 PM
37	Redhook Brewery	1/8/2016 3:07 PM
38	tjmaxx	1/8/2016 10:45 AM
39	Factoria	1/8/2016 7:59 AM
40	n/a	1/7/2016 12:26 PM
41	No	1/7/2016 12:22 PM
42	Bellevue	1/7/2016 11:37 AM
43	Kenmore Senior Center	1/7/2016 5:43 AM
44	Purple Cafe And Winery, Woodinville	1/6/2016 11:30 PM
45	Kirkland Downtown	1/6/2016 10:52 PM
46	Alderwood Mall	1/6/2016 8:59 PM
47	Kenmore, Edmonds	1/6/2016 8:56 PM
48	Canyon Park - 30th Dr SE	1/6/2016 8:36 PM
49	212th ST, bothell 98021	1/6/2016 8:35 PM
50	Evergreen Hospital from Bothell	1/6/2016 8:11 PM
51	East/West Service on 228th connecting Canyon Park to Brightwater/Downtown Woodinville Winery District/Downtown Woodinville/ Tourist district	1/6/2016 7:16 PM
52	Woodinville High School	1/6/2016 7:13 PM
53	n/a	1/6/2016 7:02 PM
54	Gold's gym, woodinville	1/6/2016 6:25 PM
55	Hollywood Schoolhouse	1/6/2016 6:25 PM
56	Trashers Corner	1/6/2016 6:10 PM
57	none	1/6/2016 5:49 PM
58	Our Lady of the Lake Catholic Church Seattle	1/6/2016 5:15 PM

59	businesses down woodinville-redmond road towards wineries	1/6/2016 5:06 PM
60	Costco, Woodinville	1/6/2016 5:03 PM
61	ANYWHERE on Wdvl-Redmond Rd NE and 140th Pl NE	1/6/2016 4:24 PM
62	South Lake Union Waterfront	1/6/2016 4:22 PM
63	NO	1/6/2016 4:03 PM
64	Maltby WA	1/6/2016 3:37 PM
65	n/a	1/6/2016 3:31 PM
66	na	1/6/2016 3:31 PM
67	Thrahers Corner to Kenmore	1/6/2016 3:22 PM
68	no	1/6/2016 3:16 PM
69	n/a	1/6/2016 3:10 PM
70	n/a	1/6/2016 3:09 PM
71	Bothell to Canyon Park with Stops at Mcminnamins, OFC, Safeway, Canyon Park Shopping Ctrs	1/6/2016 3:06 PM
72	No	1/6/2016 3:00 PM
73	North Redmond / Redmond Transit Center	1/6/2016 2:59 PM
74	Mill Creek	1/6/2016 2:59 PM
75	senior center	1/6/2016 2:58 PM
76	no	1/6/2016 2:33 PM
77	downtown seattle	1/6/2016 2:32 PM
78	NA	1/6/2016 2:31 PM
79	no	1/6/2016 2:26 PM
80	North Creek High School (when finished)	1/6/2016 2:14 PM
81	Costco, Woodinville	1/6/2016 2:00 PM

Q19 If Metro developed a new transportation service for your community, what qualities would it need to have to be useful to you? Please select your top three choices.

Answered: 635 Skipped: 235



Answer Choices	Responses
Costs the same as, or less than, current bus service	42.99% 273
Picks me up near my house	56.69% 360
Gets me to destinations I can't get to now on the bus	41.57% 264
Looks like a Metro service/has Metro branding	10.39% 66
Runs on a fixed schedule and fixed route	35.59% 226
Schedule and route is demand-responsive (runs where and when you want it)	27.40% 174

Reliable service	53.39%	339
High frequency	52.44%	333
Meets the needs of people who are transit-dependent, disabled, elderly, or low-income	16.06%	102
Is available at night	34.96%	222
Is available on the weekend	37.95%	241
I can pay with U-PASS or ORCA LIFT	26.93%	171
Guaranteed parking for my vehicle at a park-and-ride	20.63%	131
Secure parking for my bike	6.77%	43
Includes a guaranteed ride home in case of emergency	15.28%	97
Total Respondents: 635		

Q20 Is there anything else you'd like to share with us about your highest priority transportation needs or possible ways to improve alternative transportation services in your community?

Answered: 219 Skipped: 651

#	Responses	Date
1	I greatly appreciate how laid back many of the drivers are. NOT making them cops in situations where one is not needed is a good way to go. and taking care of them financially is also important. It makes or breaks a lot of trips. Also, knowing connecting routs is always appreciated. Don't know how they do it sometimes.	1/19/2016 2:10 AM
2	Needs to take less time than driving. All traffic on 522 is very slow because people cut through from 405 on Beardslee to avoid fees or to avoid 520.	1/18/2016 2:46 PM
3	East -west transit still needs work. I live near 145th/(-5 and if I want to go to Bothell/Woodinville (usually evenings and weekends) it's just not possible.	1/18/2016 9:57 AM
4	Transportation is too expensive. As it is right now, it is less expensive for me to drive and maintain my vehicle that it is to use other services.	1/15/2016 10:55 PM
5	I live near the Woodinville P&R and attend LWIT. Right now I would need to take two busses to get to school plus walk up a hill (132nd?) that doesn't have a sidewalk (because the transfer bus doesn't drop me off outside the school, there is still a walk on a dangerous road - due to no sidewalks). This bus system would take me 90 minutes to get to school. I luckily have nice parents who drive me the 20 minutes but I think they would rather have me become independent and take the bus. Right now the barriers are: takes too long, not comfortable with transferring, and dangerous walk.	1/15/2016 8:39 PM
6	It would be great if a bus went up and down NE 200th St, 144th Ave NE, Woodinville-Snohomish Rd and NE North Woodinville Way in Woodinville. That whole rectangle needs bus service during commuter hours.	1/15/2016 4:51 PM
7	no	1/15/2016 3:24 PM
8	na	1/15/2016 11:44 AM
9	It would also be nice if there was another route from Woodinville/Bothell that stopped closer to South Lake Union during the week as I work at 8th & Virginia.	1/15/2016 8:39 AM
10	Thank you for caring to improve transportation services -- on behalf of everyone using them now and into the future!	1/15/2016 6:02 AM
11	Are we thinking futuristic enough with a wholistic transportation plan? Should we be considering a strategy that plans to implement driverless cars and reduce traditional cars in the future?	1/14/2016 3:40 PM

12	I work at Google Bothell and I want have more frequent service on bus 372 and 522. Also, I would like to have roof and bench at bus stops to stay dry and be productive during waiting time. Another thing is, it would be very helpful if full timetable is available on the website so that users can plan trip comfortably.	1/14/2016 3:22 PM
13	Having an express bus between the UW campuses would be great, or even an express bus to and from Canyon Park & Ride	1/14/2016 3:18 PM
14	High speed, high frequency light rail/monorail between all cities. Make driving unattractive in all ways.	1/14/2016 1:46 PM
15	You need frequent, high-speed rail connecting each city. Make driving the unattractive option in all ways.	1/14/2016 1:43 PM
16	You need light rail/monorail hubs in all of the major cities and frequent high-speed passenger shuttle service between hubs. If I could get from Issaquah Highlands to Bothell in a couple of 5 minute trips with 5 minute layovers, I'd never take my car again.	1/14/2016 1:41 PM
17	The North Creek Trail crossing over 195th St and I-405 is slow, confusing, and dangerous for cyclists. It could be improved with bike boxes and better traffic signals. Simonds Road NE also feels extremely unsafe for cyclists, especially westbound/uphill from 100th Ave NE and after dark.	1/14/2016 12:17 PM
18	No comments	1/14/2016 11:03 AM
19	no	1/14/2016 10:59 AM
20	Improve the technical infrastructure like knowing when a bus isn't going to show up for whatever reason. I drove on Wednesday when the 342 bus never showed up. There were not Twitter notices, etc. Actually the Metro web site said everything was on time.	1/14/2016 10:57 AM
21	1. Park & Ride lots work great, but the ones in (North and South) Kirkland are always full. 2. More bike infrastructure. Most of the time, it's a challenge to find bike parking at almost any destination on the Eastside. 3. Long term goal should be walkable communities. Destinations that people come to and walk around to do multiple errands. Downtown Bothell could be nice someday. 4. Woodinville should have a little circular shuttle or trolley that shoppers/moms/old people can use to get around.	1/14/2016 10:33 AM
22	.	1/14/2016 10:31 AM
23	Route time is an important factor. From Kingsgate Park & Ride to North Creek Parkway businesses, it's a minimum of 47 minutes + a transfer to arrive at 7:45. It's a 15 minute drive solo. Transit is completely unrealistic, and it isn't worth the hassle of relying on other people to get a VanPool or carpool given my flexible work hours and once-per-week errand/appointment schedule.	1/14/2016 10:25 AM
24	Route time is an important factor. From Kingsgate Park & Ride to North Creek Parkway businesses, it's a minimum of 47 minutes + a transfer to arrive at 7:45. It's a 15 minute drive solo. Transit is completely unrealistic, and it isn't worth the hassle of relying on other people to get a VanPool or carpool given my flexible work hours and once-per-week errand/appointment schedule.	1/14/2016 10:20 AM
25	I live in North Green Lake (Seattle) and commute to North Creek (Bothell) four days a week. I do not take the bus because that would triple my one-way commute time and require at least two transfers. If there were a more direct route between home and work, I would strongly consider public transit.	1/14/2016 10:18 AM
26	I live in North Green Lake (Seattle) and commute to the North Creek (Bothell) area four days a week. I do not take the bus because that would triple my one-way commute time and require multiple transfers. If there were a more direct bus route between home and work, I would strongly consider switching to public transportation.	1/14/2016 10:15 AM
27	Either a direct or one change bus from Northgate Transit Center to North Creek Business Park would be beneficial for me. It's not effective for me to take the bus now... 3 changes and 2 hours ride.	1/14/2016 10:15 AM
28	Perhaps I'm not the target user base for public transit, but route time is a very important issue. Taking a bus from Kingsgate Park & Ride to North Creek Parkway businesses is a minimum of 42 minutes + a transfer to arrive at 7:45 am. If I drive, it's only about 15 minutes. Public transport is completely unrealistic for short distance trips. VanPool might be faster, but why go through the hassle of coordinating it and dealing with extra stops, etc., when it's such a quick solo drive? Never mind the many scenarios in which I want to run errands or have an appointment after work.	1/14/2016 10:14 AM
29	It would be nice if public transportation was faster than driving in your own vehicle, or roughly the same time. There is little to no point in commuting through public unless you live in Seattle, because routing takes three times as long. Expensive (owning and driving my car is CHEAPER), poor timing, poor locations.	1/14/2016 10:14 AM
30	A bus line from South Everett (Ash Way park and ride) to North Creek Parkway in Bothell would be ideal.	1/14/2016 10:13 AM
31	The system is broken. Please fix it!	1/14/2016 10:11 AM
32	I'd love to bus it to work like many people do but it is terribly inconvenient to take a bus into Seattle just to catch on heading to Bothell. Multi-use walking and biking trails are great, thanks to them I feel safe for most of my 23 mile commute.	1/14/2016 10:06 AM

33	Trolley type that runs from from Woodinville town center throughpast Hollywood school and Columbia Winery then up 202 back to Woodinville town center .	1/14/2016 8:47 AM
34	For limited-run routes (237) it's really hard when a run is cancelled. Because the only option is 2 busses and possibly long waits for connections at Totem Lake.	1/14/2016 6:52 AM
35	Many of the communities in Woodinville simply don't have sidewalks, making getting to buses or even just walking into town unsafe, especially at night. Without more sidewalks connecting communities, everything else, while important, is moot.	1/13/2016 10:01 PM
36	no	1/13/2016 7:42 PM
37	A simple and direct bus or train route from the southend like Auburn, FW, Kent, Tukwila.	1/13/2016 4:42 PM
38	Without the expansion of bus stops in order to catch a bus, the roads around Bothell need to have sidewalks. With the current traffic loads on roads off Bothell Everett Hwy, example being Greening, it is not safe to walk or bike so single occupancy cars are the only option for myself and many neighbors that would rather use alternate transportation.	1/13/2016 2:46 PM
39	Downtown Seattle to Canyon Park bus.	1/13/2016 2:33 PM
40	PLEASE improve the public transportation from Redmond to Bothell! It is a 20 minute drive, but the bus takes over an hour because it winds through tons of neighborhoods. Can you add an express bus that goes right up hwy 202 ? At least during the morning and evening work commute times?? This would be a godsend. I would always take the bus if this was added.	1/13/2016 2:21 PM
41	Put sidewalks on 240th St SE and on Hwy 9 between Costco and 228th OR make a trail from 228th thru BrightWater up to 75th Ave SE	1/13/2016 2:03 PM
42	Use driverless taxis; they will be available sooner than expanded Link Light Rail.	1/13/2016 1:48 PM
43	rail service is the only true solution all others are just bandaid however is important in support of rail service	1/13/2016 1:41 PM
44	My issue with current public transportation for my commute is that it costs me almost as much as my gas costs, and takes considerably longer. Any public transportation that costs more than the same trip by a privately owned vehicle is a non-starter.	1/13/2016 1:36 PM
45	I'd take the bus if it stopped within 5 blocks of my house and took me within 5 blocks of work without delays for bus changes.	1/13/2016 1:32 PM
46	Home to work without multiple bus changes and delays.	1/13/2016 1:30 PM
47	Direct service from S. Bellevue to T-Mobile/Canyon Park in under 45 min each way that is not dependent on a consistent start and end time.	1/13/2016 1:23 PM
48	I commute from Lynnwood to Canyon Park. So I wouldn't use any ride services within Bothell/Woodinville	1/13/2016 1:09 PM
49	We DESPERATELY need more access to transit options at 22309 30th Dr SE, Bothell 98021. There are very limited options to get you from the Canyon Park Transit Center to the businesses on the East end of the business park. There also are very few routes available to get you out of the business park to eat, shop or even commute home if you are located in one of those buildings. The best way to get to the general area is via the Canyon Park Park & Ride which is pretty convenient and simple, but once you get there it is often 30+ minute wait to catch the connecting bus that goes *almost* to your office. There are 1000s of people working in this business park and the traffic in and out are terrible to deal with. Companies like T-mobile are growing rapidly and bringing even MORE employees to the area. A transit upgrade is definitely needed!	1/13/2016 1:06 PM
50	Please adjust the timing on the stop-lights in the canyon park area. There are constantly cars blocking all of the intersections, and it takes me over a half hour to drive 1.5 miles from 22309 30th Dr. SE to my home at 612 228th st sw. Its ridiculous and its all due to the poor timing on the stop-lights.	1/13/2016 1:01 PM
51	Flexibility. Reliability. Accommodate my disability.	1/13/2016 1:01 PM
52	I can't climb steps. My work schedule varies. I have lots of medical appointments in Seattle and Everett	1/13/2016 1:00 PM
53	Please have better routes, more frequent stops and more regular service at night and weekends as well.	1/13/2016 12:58 PM
54	no	1/13/2016 12:54 PM
55	survey's broken, this page is a repeat	1/13/2016 12:51 PM
56	I drive as I cannot reply on transit. The one time I tried it I had many transfers to obtain to get to work, expensive, time consuming, was not close to work or home so walked in bad weather, so why use it, I'd rather drive	1/13/2016 12:51 PM
57	The best thing you could do is open train service to/from Monroe	1/13/2016 12:50 PM
58	Train or Light Rail along the 405 and I5 are the only way to alleviate traffic in this area	1/13/2016 12:49 PM

59	Light rail for the area in my lifetime.	1/13/2016 12:49 PM
60	na	1/13/2016 12:48 PM
61	It would be nice if we could even see some remote future where Bothell and Woodinville were serviced by light rail.	1/13/2016 12:48 PM
62	A reliable 24 hr public transport system for the region. It is obvious that you are to narrow minded to understand what that means	1/13/2016 12:47 PM
63	Secured parking for my vehicle! Park and Ride lots are just supermarkets for thieves!	1/13/2016 12:45 PM
64	Build a subway that runs every 5-7 minutes like in Tokyo	1/13/2016 12:45 PM
65	no	1/13/2016 12:43 PM
66	While I would be glad for additional services between my community (central district, Seattle) and UW Bothell, I just want to reiterate the value of ANY increase in service to the Bothell/Cascadia campus from ANYwhere in the King/Snohomish region; because the campus has been underserved by public transportation the Park & Rides are overwhelmed and campus parking is at capacity. Separately, it's comical that there isnt a clearly defined walkway between a joint campus of almost 10,000 students/employees and downtown that would clearly benefit from their business.	1/13/2016 12:41 PM
67	it would be great to have bus service on Maltby Road	1/13/2016 12:38 PM
68	With all the traffic on the two lane road up to Cottage Lake area, I would think a fixed route cutaway headed to Woodinville Transit Ctr with additional parking would help alleviate some of that nightmare traffic. Maybe another transit Park and Rided near Safeway up there and then that "cutaway" connecting with buses at Transit Center in Woodinville. Something needs to be done as even traffic from Duvall using that road or even Monroe.	1/13/2016 11:52 AM
69	Higher frequency would probably be my highest priority. Secure bike parking would also be great!	1/13/2016 11:39 AM
70	I currently have to ride two buses - one Community Transit and one Sound transit - to get from Edmonds to UWB campus. Direct service is preferable and would reduce my travel time.	1/13/2016 10:11 AM
71	Need more frequent service from Seattle and Bellevue	1/13/2016 9:52 AM
72	no	1/13/2016 9:40 AM
73	Any overnight park-and-ride to support transport to SEATAC would be wonderful! Could be a direct route to Light Rail in Seattle.	1/13/2016 9:38 AM
74	Adding service to residential areas. I live and work in Bothell. I don't commute from outside	1/13/2016 9:37 AM
75	Right now, to get to Seattle you can only take the 372 and 522, both of which give you service through 125th on Lake City way, but from there the route is only 372s. You then need to intersect with 1-2 other buses to get to other destinations. This is not helpful if you live West of I5 in general. This is particularly problematic as the timing of buses seems to have no respect for the evening schedule of the institution - Evening classes end at 745 and 10pm - you need time to answer questinos, gather materials, etc before you can jump on a bus. Right now, at night, it takes me well over 1.5 hrs to get the 18miles back to my home. This puts me in my car all too often. More awareness of how to create other opportunities to connect transit to cross town routes is essential. There needs to be at least one more late night bus stop on the traditional routes. Mapping how much traffic goes to the campus and where we all come from could yield some useful information. I have long argued (at least a dozen times!) that if you had the 522 STOP at 45th and the highway or at Northgate Transit Center - or even at 15th and Lake City before heading onto the highway - you would increase connections beyond what is available via the 372. That would not detract from the speed of travel much - particularly considering afternoons and evenings when the goal is not to get to downtown for so many riders. I'm sure there are key perspectives from those who live south of the ship canal in Seattle to take into account as well. I know for them the 522 is an essential aspect of their commute. Still, adding a stop just before going on the highway at lake city, and then getting off to leave people at the 45th street stop, could make a huge difference to cross town, north of the ship canal, travel.	1/13/2016 9:36 AM
76	More frequent service would encourage more riders. The number one reason people I talk to give for not riding the bus is the bus doesn't come with enough frequency.	1/13/2016 9:02 AM
77	More evening/nighttime/weekend service for all routes	1/13/2016 12:32 AM
78	Haveing a user friendly app to access the service	1/12/2016 5:07 PM
79	I would like to see better options for east-west commuting on the East Side.	1/12/2016 4:16 PM
80	Having just returned from 6 months in England... we are way behind on this. I could get anywhere in the city within 30 minutes on the tube or bus. Buses and tube is inexpensive. It costs \$2 to go anywhere in the city on the bus.	1/12/2016 10:56 AM

81	My biggest transportation problem is waiting downtown for the 522 to bring me back home at night around 8pm. I don't want to wait for 45 min for a late bus in the cold, but I would prefer to take a bus than have to drive.	1/12/2016 9:45 AM
82	I stopped taking the 931 because it never came on time, or was during strange times or ended sooner. I used to take it every day and it cut my commute time, but now it's not worth the risk so I walk (About an hour to Downtown Woodinville, and an hour to UW Bothell).	1/11/2016 8:22 PM
83	I live and work in North Creek and I have to walk 1.5 miles to the nearest bus stop which only has service during "peak" hours - call centers in this area are open from 6am - 10pm.	1/11/2016 5:29 PM
84	I probably wouldn't use the bus to get around so close to home in my own neighbourhood. I walk, ride my bike, or drive. I use the bus to go downtown--but again, the overall unpleasant atmosphere on a public bus is my main deterrent. Metro simply has to address this issue before people like me will ride buses more. I'd rather sit in my car in traffic than deal with the crazies on the bus. I would ride a train, however, so maybe in about 100 years Metro will finally extend the train line to Bothell. Ha...good luck with that.	1/11/2016 4:33 PM
85	Illuminated signage or blinking signs so people have less excuse to miss a speed limit sign and end up driving 5+mph under the limit. Really just improving the night driving abilities by illuminating the road better. Hard to see lanes in/around bothell at night	1/11/2016 4:33 PM
86	I live approx 4 miles from my job in Downtown Bothell (near Woodin Elementary). I have always found it cumbersome to take transit this short distance plus last time I checked I'd have to walk about 1 mile to the 522 / NE 132nd freeway station to take a bus 3 miles. I also think I have to transfer or walk the last 1./2 mile to 1 mile if I didn't transfer. Again, just too cumbersome.	1/11/2016 11:26 AM
87	No	1/11/2016 10:57 AM
88	Reasonable route times, i.e. should not take an hour to get from Kenmore to Bothell or Kenmore to Woodinville. 30 minutes would be reasonable.	1/11/2016 8:55 AM
89	My schedule changes from day to day. I need a bus that runs all day long, not just early morning and late afternoon.	1/11/2016 8:35 AM
90	Bus routes like 236/238 match the arrival of the big commuting buses like the 311 and 522 so don't need to drive to parking ride or wait for half an hour in the cold. The schedules do not make sense!	1/11/2016 8:26 AM
91	No.	1/11/2016 8:17 AM
92	No.	1/11/2016 8:16 AM
93	No	1/11/2016 8:08 AM
94	I have worked at BHS for 11 years. There is a direct need to have a bus on 180th or 92nd for our students who take classes at Cascadia. As well to get to their homes etc...from High School. Thank you.	1/11/2016 6:19 AM
95	Sufficient service so don't have to stand on bus	1/10/2016 12:58 PM
96	Sufficient service so not having to stand on the bus	1/10/2016 12:57 PM
97	Weekends info on medical transportation	1/10/2016 11:54 AM
98	I visit DT Bothell, Woodinville, and grocery stores mainly on weekends, but currently have to drive everywhere. I would use public transit to get to these places if I could walk <5 min from my home (4th pl W and NE 205th st) to a neighborhood transit stop. Also kenmore p&r is consistently full.	1/10/2016 8:39 AM
99	Light rail along 405 corridor.	1/10/2016 5:46 AM
100	Light rail on 405 from Bothell to Bellevue and Redmond.	1/10/2016 5:45 AM
101	A central location that doesn't run up the middle of our little Main street. Off a few blocks, but near center of town. I worked there.. noisy and disruptive to shop owners.	1/9/2016 4:17 PM
102	Funding needs to be shifted 100% to those who use it and not those who don't!	1/9/2016 3:58 PM
103	Look at extending the 248 line to Avondale and Woodinville Duval Road or at least to Avondale and Bear Creek Road without reducing schedule	1/9/2016 3:34 PM
104	90% of the time our trips from home are less than two miles. So public transportation really doesn't apply in our case. Thanks for asking for our input.	1/9/2016 3:19 PM
105	We needed these transit options and light rail on 405 and 522 before we started tolling, we have the cart before the horse! We will always need our cars if we can't get to where we need to go! Happy to participate in these efforts Becky Birch bekybirch@outlook.com 425/218-7455	1/9/2016 2:13 PM
106	More routes in the evening for downtown Seattle (522 or 312)	1/9/2016 12:32 PM

107	Light rail or similar transit, not bus, from Bothell to Seattle.	1/9/2016 12:18 PM
108	No	1/9/2016 12:03 PM
109	I live in Brackett's Landing. There is no off ramp coming south from hwy 405 so I have to go through UW Bothell and then turn around. Need to redesign that offramp to service brackets landing direct access thru 523. Thanks	1/9/2016 8:42 AM
110	BE hwy in canyon park to sammamish river trail (and vice versa) needs much better bike lanes/trails. Would love to bike commute to UW Seattle from my home in canyon park but roads are way too perilous for cyclists.	1/9/2016 7:16 AM
111	I work near Sand Point in Seattle and commute by bus from Woodinville (a typical commute is 522 and 75 in the morning, 75 and 522/372 in the afternoon). Due to bus overcrowding in the afternoon and the limited number of buses to go to Woodinville, my commute may require as many as four buses. While I understand that use of public transportation requires some flexibility and inconvenience, the fact that my commute time per day is doubled or tripled versus driving my car alone, using the bus is becoming less attractive and I may go back to using my own vehicle.	1/8/2016 11:21 PM
112	Service on weekends. Suck because only totally unreliable 522 bus.	1/8/2016 7:22 PM
113	Transportation improvements within a growing city should be geared toward light rail with future connections linking Bothell/ Woodinville to Kirkland and Bellevue. This link system would create connected corridors of connected commerce and produce smart public transportation solutions.	1/8/2016 6:48 PM
114	In Canyon Park area people are parking in the old Albertsons (soon to be PCC) and Safeway Parking lots not at the Park and Ride because the Canyon Park and Ride is ALWAYS ALWAYS full. All days of the week. Why is there no parking structure?	1/8/2016 4:10 PM
115	The main reason I don't take the bus anywhere is that the Canyon Park Park & Ride is always full in the morning when I go to work	1/8/2016 3:26 PM
116	Late night transportation	1/8/2016 3:15 PM
117	We need better bus service in Bothell.	1/8/2016 3:12 PM
118	I don't think there is a direct route on the bus from Silver Firs (S. Everett) to Bothell City Hall. It takes longer to bus than to just drive.	1/8/2016 3:11 PM
119	Most transportation seems to be geared towards regular 9-5 commuting times. I take the bus to Seattle from Brickyard and, if I plan to stay late in town or need to leave early, I wind up taking my car or uber because the schedule isn't flexible.	1/8/2016 3:07 PM
120	No	1/8/2016 12:59 PM
121	I work in Mountlake Terrace. I have 3 miles to walk each day. 1/2 mile to the bus and a mile to work.	1/8/2016 11:57 AM
122	It would be great to have a rail, subway, or train. Less pollution and highly effective.	1/8/2016 10:10 AM
123	It would be nice to have public transportation available near Maltby Road and 39th	1/8/2016 9:36 AM
124	More buses on the 105 route - I can't tell you how many times I've tried to ride this route only to find the buses do not show up. Impossible to gauge when they will or will not run.	1/8/2016 7:59 AM
125	The afternoon routes from Seattle to Bothel are too infrequent and not dependable. There are too many people on too few buses. The buses are so crowded they are not safe and sometimes will drive past stop because they are over crowded.	1/8/2016 7:55 AM
126	I believe a light rail system that connects the Eastside would be very welcome and used by many to get to work, restaurants, shopping, movies etc and if it also connected to Seattle that would be amazing. I would go into Seattle way more often.	1/8/2016 12:05 AM
127	Seriously put service from downtown bothell to redmond via uw bothell, Woodinville, 202. Try to have seats at all stops along with cover. If I miss the bus I'm waiting 30 min there for the next one. Seat and shelter provides huge comfort.	1/7/2016 11:19 PM
128	Bring the bus stops back to the neighborhoods. Several years ago there were many bus stops along 19th Ave SE in Bothell and they were removed. We need to bring them back and each stop should have a small bench to sit to help older people. The park and rides are too far to drive to and when you get there all the spaces are taken.	1/7/2016 9:53 PM
129	do a survey for commuters	1/7/2016 8:54 PM
130	I'd appreciate it if you do this survey for those who commute to Seattle or elsewhere from Woodinville, Bothell or Duvall.	1/7/2016 8:53 PM
131	Improve night and weekend service to rt372x and maintain the lake city to kenmore/bothell/woodinville service the route currently has at those times as well.	1/7/2016 4:26 PM

132	Outlying communities (such as Edmonds and Snohomish) increasingly need connections to growing cities such as Bothell, Woodinville, and Kirkland.	1/7/2016 3:57 PM
133	Sidewalks to access shopping districts and park and rides from the residential areas. Also more residential stops along 80th meridian. Expanded parking at park n rides	1/7/2016 2:25 PM
134	The Canyon Park Park and Ride needs additional parking spaces added. This is the closest park and ride to me but is filled up by 6:30am during the weekday. The Canyon Park area is growing incredibly fast and this needs to be one of the top priorities.	1/7/2016 2:05 PM
135	Return from Seattle as fast as possible. Needs a drop-down to HOT lane from 520 overpass to I-405 N.	1/7/2016 1:47 PM
136	No	1/7/2016 12:22 PM
137	Affordable for low-income people	1/7/2016 12:22 PM
138	Make the prices cheaper, the rides faster	1/7/2016 12:21 PM
139	I frequently drive to Renton, Seattle, and Bellevue at various hours and it takes much longer to bus. I would be happy to see a more efficient way to commute than car.	1/7/2016 11:26 AM
140	I travel from Lake City to Kenmore or Woodinville over 7 times a week. Light rail on the 522 route would be the choice.	1/7/2016 10:25 AM
141	Needs to be self-supporting, no taxpayer funds for operational costs.	1/7/2016 10:03 AM
142	I think, while it is valuable to get people out of their cars for their commute, Metro has as of late made route decisions that ignore the needs of people who are transit dependent 100% of the time. It is not feasible to transfer 3 and 4 times to get to a destination with such long wait periods between each leg. It is unclear who Metro is serving the downtown business core or the citizens of King County.	1/7/2016 9:56 AM
143	The bus drivers of the 522E are the most friendly people I interact with during the day. They are fantastic!!!! There are 3 drivers that are exceptional. One woman driver wears Rudolph antlers head band during Christmas, she is always warm and friendly. The 2nd is a man in his early 30's??, brown hair and he is funny and willing to stop downtown Bothell instead of in front of the convenience store so we can walk to the park and ride safer and in better lit block. Other designated route is unsafe for us at night and very long walk down to 522 then up the park n ride to your car. 3rd driver is a dark skinned man, very thin - always kind and warm - funny and reliable. Thank you very much to them for outstanding service!	1/7/2016 9:55 AM
144	No, I use the bus system to get to work daily. it's pretty good, although I do drive about 15-20 min to get to the park and ride. No bus system in the Maltby area.	1/7/2016 9:08 AM
145	the Canyon Park P&R fills up early, and it is not practical for me to use. The bus service to my neighborhood is infrequent, and the stops are far from my home. It also is not practical to commute from Canyon Park to Seattle. My sister depends on public transportation, but when she visits, I typically have to drive her to a P&R because the local service is poor. I have given up many higher paying job opportunities because the commute is so bad.	1/7/2016 8:55 AM
146	No	1/7/2016 8:54 AM
147	NO	1/7/2016 7:58 AM
148	There should be a direct connection for the 311 from 520 to 405 to the HOV lanes.	1/7/2016 7:47 AM
149	Need more park and ride parking in Bothell	1/7/2016 7:25 AM
150	Transit isn't great fromnlynwood / Mountlake terrace to Bothell. Would love an express bus.	1/7/2016 7:23 AM
151	Please use more electronic signs that can't be tampered with or destroyed at bus stops. So many times at key transfer points someone has graffiiied or torn out the schedule for multiple busses so schedule is unknown.	1/7/2016 7:21 AM
152	If you start charging for parking at park and ride lots I will return to being a single car driver.	1/7/2016 6:20 AM
153	More 312, 522 buses for the safety of its riders.	1/7/2016 6:12 AM
154	Live between Canyon Park and downtown Bothell. Now have to go more than a mile to get a useful bus, which is too far for my daughter. (Used to have 120/121 within 2 blocks.) Canyon Park P&R never has parking available for longer trips. Bothell P&R is only useful for me when going to downtown Bellevue or Seattle during the day. Everything is too limited for son's trips in evening & weekend.	1/7/2016 5:43 AM
155	No	1/7/2016 5:22 AM

156	<p>My commute home from downtown Seattle is a living nightmare. I can't rely on the buses to show up, and when they do they are so full that many times I can't get on. I was actually physically assaulted trying to get onto a bus at Olive and 8th street because there is so much competition just to get on a bus. Getting a seat is a rare luxury, as in maybe once every 20 or so rides home I will get to sit down after a 12 hour day. I spend close to 15 hours a week to get from brickyard park and ride to downtown Seattle and home again. Between the stress of my job and the daily stress of commuting by bus my life has suffered significantly. My hours are way too crazy to join a vanpool or ride share. The toll lanes on 405 have dramatically increased the amount of people on public transit, but there are no additional buses going from Seattle to the East side. The 311 and 257 need to run at least 1 hour later in the evenings. It is not uncommon that I will catch the 6:14am or 6:29am 311 bus from Brickyard, and then not be able to leave work until after 6. It is a mile from my office to Olive and Terry, and if I miss that last 311, my only option is the 255, which can take up to 90 minutes to get me home. In my dream world they would be an East side express bus from Mercer and Westlake, or within a block or 2, with the same stops as the 311 just different pickup point in Seattle. It is so miserable trying to get home via bus that I drive in by myself just to get a break, even though doing this costs over \$25/day. FIX THIS PLEASE!!!! I am begging you to please, please, please take this feedback into consideration. Being assaulted just trying to get onto a bus should give you an indication of just how bad this is. I'm a young woman and for 2 months after that I had to ask people to go with me while I waited for the bus in the evenings because I was scared. This is so bad that I have been considering moving into the city, just to get away from the disaster that my daily commute home has become. I love where I live, but this is very bad and a very real problem for us poor souls subjected to this misery every day. Perhaps someone with the authority to influence change could walk in our shoes for at least a month and do the evening commute from Olive and Terry. It is a mess. If someone is already doing this then they need to be replaced or be more visible to any actions happening to improve the evening commute home. I would be happy to speak with someone further regarding my experiences.</p>	1/6/2016 10:18 PM
157	There are very few buses scheduled between 5 am and 6am , this would help.	1/6/2016 9:54 PM
158	I am much more concerned with better service to and from Seattle. Every day standing on the bus is just not okay.	1/6/2016 9:23 PM
159	Bothell desperately needs a Rapid Ride bus to Downtown Seattle for commuters.	1/6/2016 8:59 PM
160	Frequency and availability of Bus service from Bothell to cities Woodinville, Kenmore, Kirkland, Mountlake terrace, Redmond	1/6/2016 8:56 PM
161	We live off Woodinville/Duvall Road. Bus service is only available a few time during rush hour. Not helpful!	1/6/2016 8:51 PM
162	Focus on commuter Transportation. Keeps operating costs down by not adding low use service.	1/6/2016 8:47 PM
163	I am often stuck at UW Bothell waiting for buses late at night due to the fact that bus frequency reduces to every hour when I am on my way home into Seattle. If the 372 ran for even half an hour later I would not have this problem.	1/6/2016 8:43 PM
164	nope	1/6/2016 8:35 PM
165	Need 311/257 to run later in morning/ evening.	1/6/2016 8:21 PM
166	Parking at a park and ride on weekdays is impossible	1/6/2016 7:48 PM
167	Frequency of bus service	1/6/2016 7:47 PM
168	I live near Stipek Park in Bothell. The nearest bus stop is roughly a 20 minute walk.	1/6/2016 7:26 PM
169	I live in the area near Stipek Park. There is no bus service within a 20 minute walk.	1/6/2016 7:24 PM
170	I think more routes within/ close to neighborhoods. I love the bus system (I take it daily to Seattle) but I still have to drive to the park and ride. I love taking public transportation and would really like to be able to walk to a bus stop and not have to drive at all! I'd be more willing to bus to locations within the city if there were routes within walking distance from my home. Since Bothell is relatively small, it seems very silly (and not at all time efficient) to drive to a park and ride, wait for a bus, then ride the bus 10-15 minutes to my destination.	1/6/2016 7:08 PM
171	n/a	1/6/2016 7:02 PM
172	There is a disconnect between bus and vanpool when vanpool is not allowed to pick up or drop off passengers at freeway bus ramp stops such as at Brickyard Park & Ride.	1/6/2016 6:47 PM
173	Lack of parking is a major issue. My departure time from Bothell to downtown Seattle for work is driven by the likelihood of finding a place to park at either the Bothell or Kenmore Park and Rides. I leave for work much earlier than necessary every day for that reason, creating about 5 hours a week of lost time.	1/6/2016 6:44 PM
174	Light rail is the long term solution.	1/6/2016 6:38 PM
175	Thanks for asking. When I first moved here, I could walk and access 3 different Community Transit bus lines. Two of those lines (one that went past Canyon Park Jr. High, and downtown circulator) have been discontinued, and the remaining line has been rerouted to the highway (no longer, in my view, a local bus because it does not go through neighborhoods). I'd like to regain public transportation in Bothell as I am disabled and completely reliant on it.	1/6/2016 6:25 PM

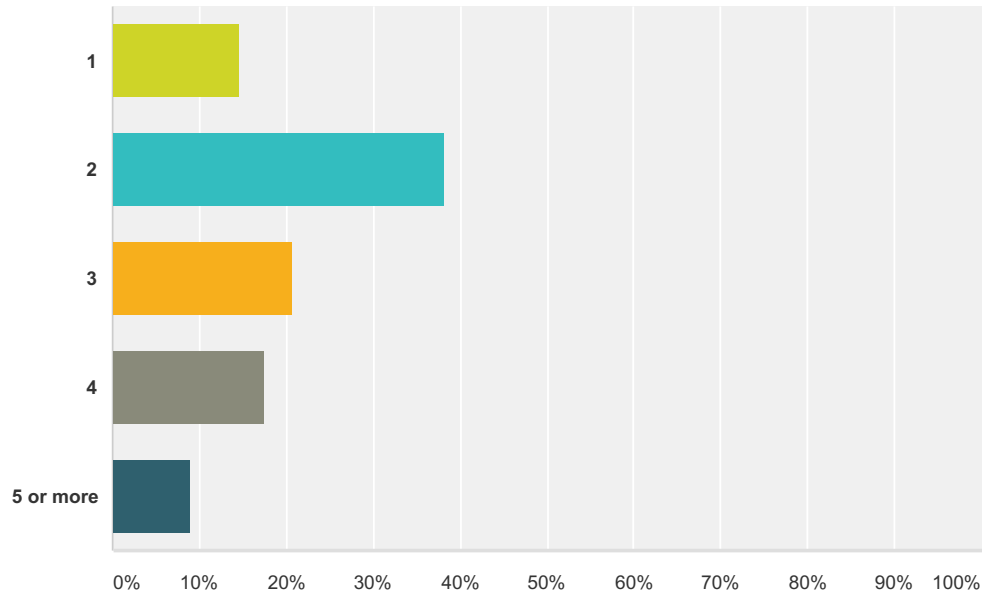
176	Get more transit buses more frequently from Lake Forest park	1/6/2016 6:22 PM
177	There needs to be the same type of priority for residents that use Metro that live in Kenmore	1/6/2016 6:06 PM
178	Vouchers for uber	1/6/2016 5:42 PM
179	My current frustration is the fact that the Kenmore P&R is getting way too crowded. I would love to take the bus from my house (Westhill area) to downtown Seattle without driving to the P&R, but it's too far to walk to the bus stop so I am forced to drive. Thank you for reaching out to the riders!	1/6/2016 5:39 PM
180	Guaranteed ride incase of emergency.	1/6/2016 5:38 PM
181	I take MT232, unless I have to work late. I get on the bus on 226th and WD road, but if I leave Bellevue Transit Center after 6 pm I'm stranded. My get-around is to leave my car at Woodinville or Totem Lake park and ride.	1/6/2016 5:36 PM
182	No	1/6/2016 5:31 PM
183	A growing city needs mass transit - if you ignore that, you en up with traffic congestion, frustration, and people deciding it's 'just not worth it' to go anywhere.	1/6/2016 5:28 PM
184	Getting from Woodinville to Redmond is a bit of a problem more so than Woodinville to Bothell. Even though 372 will soon stop at UW/Cascadia (instead of Woodinville P&R) there isn't a convenient way to get to Redmond during non-peak times. If I had to, I would be forced to take 2-3 buses during those times versus the one now.	1/6/2016 5:28 PM
185	Increase buses on RT 931 and I'll use it again.	1/6/2016 5:24 PM
186	I love the new bike lanes on the Woodinville Duvall road!!! Such a huge improvement. Please expand these! I try to bike to Woodinville town center but dangerous to do so	1/6/2016 5:16 PM
187	More bus service to uw seattle	1/6/2016 5:10 PM
188	the biggest issue that keeps me driving me car at times is the connection between buses is horrible..both the connecting buses arrive at the same time..how are we to make the connection? even running to catch connecting bus doesnt help as some metro drivers just drive off! it would be nice to have a 15minute wait gap between buses connecting including sound transit buses...thank you!	1/6/2016 5:06 PM
189	No	1/6/2016 5:04 PM
190	Please consider commuter bus btwn UW Seattle and Bothell-Woodinville!!! I was shocked how quickly I could get home from downtown Seattle to Bothell vs UW- Bothell. Consider express service w/no stops btwn UW- Lake City. Bus commute times have become incredibly long! Over 15yrs ridership ride time has increased from approx 45min to 80+minutes! That's insane!	1/6/2016 5:03 PM
191	The Kenmore Park & Ride is too small and often full early in the day. Also, crossing Bothell Way is dangerous!!!	1/6/2016 4:39 PM
192	Bus scheduled during the evening make it extremely difficult to schedule overtime hours at work; the length of commute can become unreasonably long if I leave my workplace at or after ~8PM.	1/6/2016 4:35 PM
193	None	1/6/2016 4:34 PM
194	I feel like NE King County, including Bothell/Woodinville area always gets the short stick when it comes to transit. Bothell was supposed to get a parking garage for their park and ride and didn't. You can't get from the Bothell Park and Ride to downtown Seattle on I-405 without transferring in BELLEVUE (who thought that up!!!). We don't have a train or light rail. We get a couple of bus routes that get to go in the same traffic as everyone else. We NEED better options! Sound Transit 3 doesn't include ANY improvements for those of us that live in this area. Not super attractive for me to vote for even though I ride the bus to work daily (and they are ALWAYS standing room only!). Please, please give us some decent options - I promise people will take advantage of them.	1/6/2016 4:26 PM
195	Since my son is disabled, metro service is the ONLY way he can get around independently. We've actually considered leaving Woodinville because of this gap, but he (and we) are too happy hear. As a result, I have to drive him to the gym; he can't get to eateries near the wineries, and has to take 2 to 2.5 hours each way to get to or from his work on the Microsoft campus (he's not eligible for MS bus service). Anything you can put in place that makes more travel friendly for bus riders would be great. Side note: my son has had excellent service by your bus drivers-- don't change a thing on that front!!	1/6/2016 4:24 PM
196	Please provide another bus to kenmore PNR around 4pm!	1/6/2016 4:13 PM
197	Long time bus ride and the 311 to and from Woodinville makes to many stops. Bus riders joke that metro needs to ride the bus and see how much time is wasted with this.	1/6/2016 4:03 PM
198	n/a	1/6/2016 3:57 PM
199	The bus service between Bothell/Woodinville and downtown Seattle is always overcrowded and late. This really needs to be addressed!	1/6/2016 3:50 PM

200	I think a fixed route from Canyon Park P&R through the north downtown Bothell neighborhoods and along 100th Ave NE to Juanita and downtown Kirkland would be great.	1/6/2016 3:46 PM
201	Move convenient service from Woodinville to Renton.	1/6/2016 3:43 PM
202	Highest priority is really reliability and later / more often night buses. Something that lines up with When UWB campus buildings lock would help with safety concerns.	1/6/2016 3:39 PM
203	no	1/6/2016 3:38 PM
204	Please increase the amount of spaces available in bothell/kenmore/Woodinville. This is the biggest barrier to the UW Seattle students who have to travel from Woodinville/Snohomish/Monroe. Please look into extending access for students in these areas.	1/6/2016 3:37 PM
205	Please give us more than a top 3 answers. I am a woman who medically can't drive. So I would like to have a transportation service that can pick me up near home as well as be reliable as well as be on demand going where I can't go on bus (or going somewhere where taking more than one bus is a hassle), I would like to pay by ORCA as well. And yes, I would like it to run at night as well since I work during the day. High Frequency would sure be nice. So, for people who are disabled there is a lot going into a service. I didn't check it because I didn't want one of my precious top 3 to be wasted on something that should be very obvious. The people who will most benefit by this will be the disabled who are not disabled enough to use Dart or Paratransit as well as those that can't drive, don't drive, don't have a car, and those who are elderly. This is an awesome idea!! I will fill out another survey should I think of something else/different to add or a place to go. But for me the Country Village and the surrounding area is my very most important choice of where I would like to go. Oh, and sidewalks are important too but Street Lights even more important!	1/6/2016 3:34 PM
206	what's the difference between this and the last question page?	1/6/2016 3:33 PM
207	na	1/6/2016 3:31 PM
208	Please give busses its own routes so they don't have to crawl so much like today. Thanks!	1/6/2016 3:28 PM
209	Need more buses to get people out of their cars in our neighborhoods	1/6/2016 3:22 PM
210	A seat!!!!!!!!!!!!!!!!!!!!!!	1/6/2016 3:12 PM
211	More frequent service in this area and to Bellevue/Kirkland.	1/6/2016 3:10 PM
212	I do know that riders have expressed the desire for more frequent work day bus service on Lake City Way/Downtown Seattle route from ~8:00AM to 9:30AM and 5:00PM to 7:30PM due to very crowded bus conditions and increasing travel time between Woodinville/Bothell and Downtown Seattle. It would also be useful to run a circular route from Woodinville P&R thru Wine Country, along Woodinville Duvall Rd, past Chateau St Michelle & Willows lodge, returning to downtown Woodinville via Woodinville-Redmond Rd NE road with stops at Wineries along the route & returning via the main street of Woodinville. It would also be advantageous, due to the rapid increase of living quarters and restaurants in Bothell to route a bus from Woodinville wine area or P&R to Bothell thru Main ST to Bothell Everit Hwy passing McMinnamens to Canyon Park & returning to Woodinville on 228th passing Costco with major stops at Mcminnamens, QFC, Safeway, Canyon Park shopping Ctrs, Bothell Country Village, Costco, Woodinville P&R & Woodinville Town Ctr	1/6/2016 3:06 PM
213	no.	1/6/2016 3:00 PM
214	Nicer bus stops would maybe create more transit demand. I believe negative public opinion is the biggest detriment to people using the bus in this area, when it is in fact usually convenient and easy. That and the fact that most people live in secluded SFH sprawl instead of near downtown areas, so adding more bus service for them would likely be too expensive.	1/6/2016 2:59 PM
215	transportation for the weekend	1/6/2016 2:58 PM
216	Better service between Woodinville and Bellevue, or better parking in Bothell Better sidewalks/bike lanes in both areas (Woodinville and Bothell)	1/6/2016 2:55 PM
217	No	1/6/2016 2:50 PM
218	Living in Bothell, I'm not particularly interested in increased bus service within Bothell itself. There are no sidewalks near my apartment complex, for that reason primarily, local bus use is inconvenient for me. Don't ever see many people riding the 236...more focus on commuter routes that are currently often standing room-only would be great.	1/6/2016 2:48 PM
219	Decrease commute times, therefore increase the appeal of bus commute	1/6/2016 2:48 PM
220	Overall, I think King County Metro is doing a great job in a resource limited environment. Hats off to you and thanks for the opportunity to voice.	1/6/2016 2:38 PM

221	I'm a commuter - so having the Bothell park & ride be safe and available is high priority. I'd like it to be safer (cars cut through that lot all the time who don't park there - and don't watch for pedestrians), and the access to the park & ride from the bus stops on main street require a walk. Perhaps install some stairs from main street to P&R? Have metro transit or Bothell police use some time to watch for people who cut through lot at a high rate of speed and issue tickets?	1/6/2016 2:35 PM
222	There are stops along 180 street at 135 block (NE 180th St & 132nd Ave NE Bothell on Google) that are literally just signs stuck in the mud on the side of the road, with no sidewalks, not cover, and put in odd locations (especially the 135th block) which is also very poorly lit. I walk 300 yards or so in the mud along the road, up hill to get to the nearest intersection. Moving this east-bound stop to the light would be much appreciated! As a matter of fact Google has it nearly located here, where in reality, it is much further west.	1/6/2016 2:33 PM
223	no, thank you	1/6/2016 2:33 PM
224	its a two hour commute to the places I need to go. Use my tax dollars to shorten this. do the job you are paid to do	1/6/2016 2:32 PM
225	Please add more busses during the evening commute from Seattle to the Bothell-Woodinville area. The busses are so crowded (standing room only if you can get on), it is a matter of time before there is a bad accident. I dont feel safe most of the time. No complaints in the morning.	1/6/2016 2:28 PM
226	Finish bus lane from Lake Forest Park to 145th St so buses traveling to Bothell/Woodinville/Kenmore don't need to spend an extra 20 minutes coming down the hill.	1/6/2016 2:26 PM
227	no	1/6/2016 2:26 PM
228	No. After all these years living in that area, I plan to move in May when my lease is up. I sick of my commute.	1/6/2016 2:25 PM
229	In addition to the top three choices in the last question, the following factors are also very important: runs on a fixed schedule and fixed route; is available at night; is available on the weekend.	1/6/2016 2:22 PM
230	If the 931 ran on weekends I'd be the best!	1/6/2016 2:16 PM
231	Kenmore P&R does not have adequate parking after 7:00 am.	1/6/2016 2:15 PM
232	Just a closer park & ride and bus stop for Bothell-Seattle commuters.	1/6/2016 2:14 PM
233	No	1/6/2016 2:12 PM
234	Most definitely need more park-n-ride parking and more shuttles to park-and-rides.	1/6/2016 2:00 PM
235	My highest priority transportation needs are from near downtown Bothell to downtown Seattle. The 522 & 312 provide frequent service, but the trip takes too long. Within the Bothell / Woodinville area, reliable & flexible service could reduce our need for two cars.	1/6/2016 12:53 PM

Q21 How many people, including yourself, live in your household?

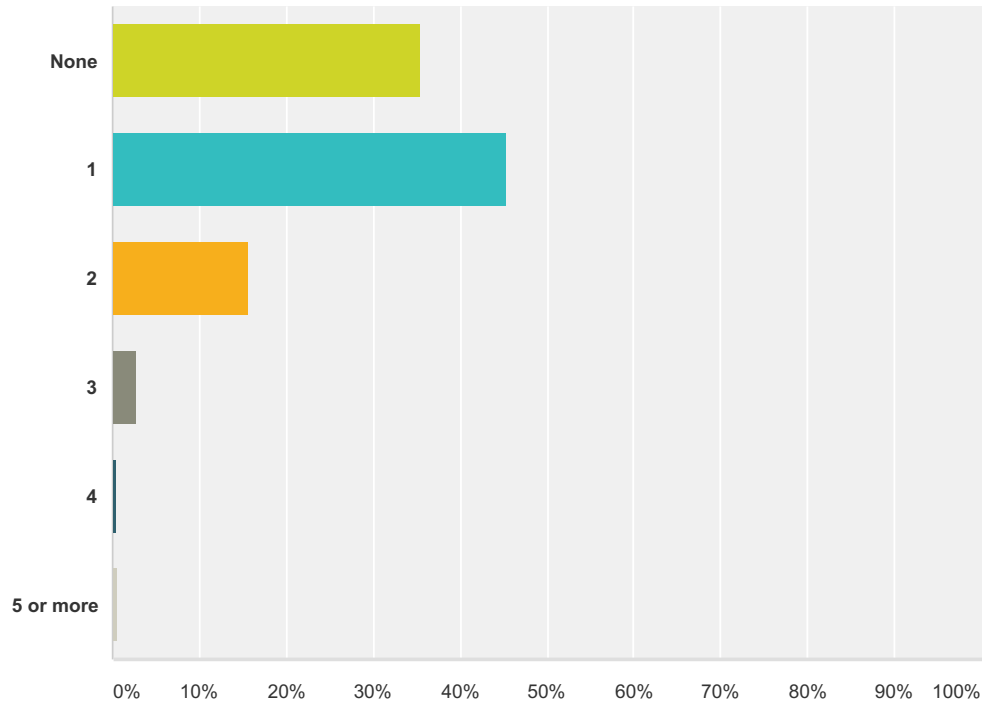
Answered: 608 Skipped: 262



Answer Choices	Responses	Count
1	14.64%	89
2	38.16%	232
3	20.72%	126
4	17.60%	107
5 or more	8.88%	54
Total		608

Q22 How many people in your household, including yourself, ride the bus at least once per week?

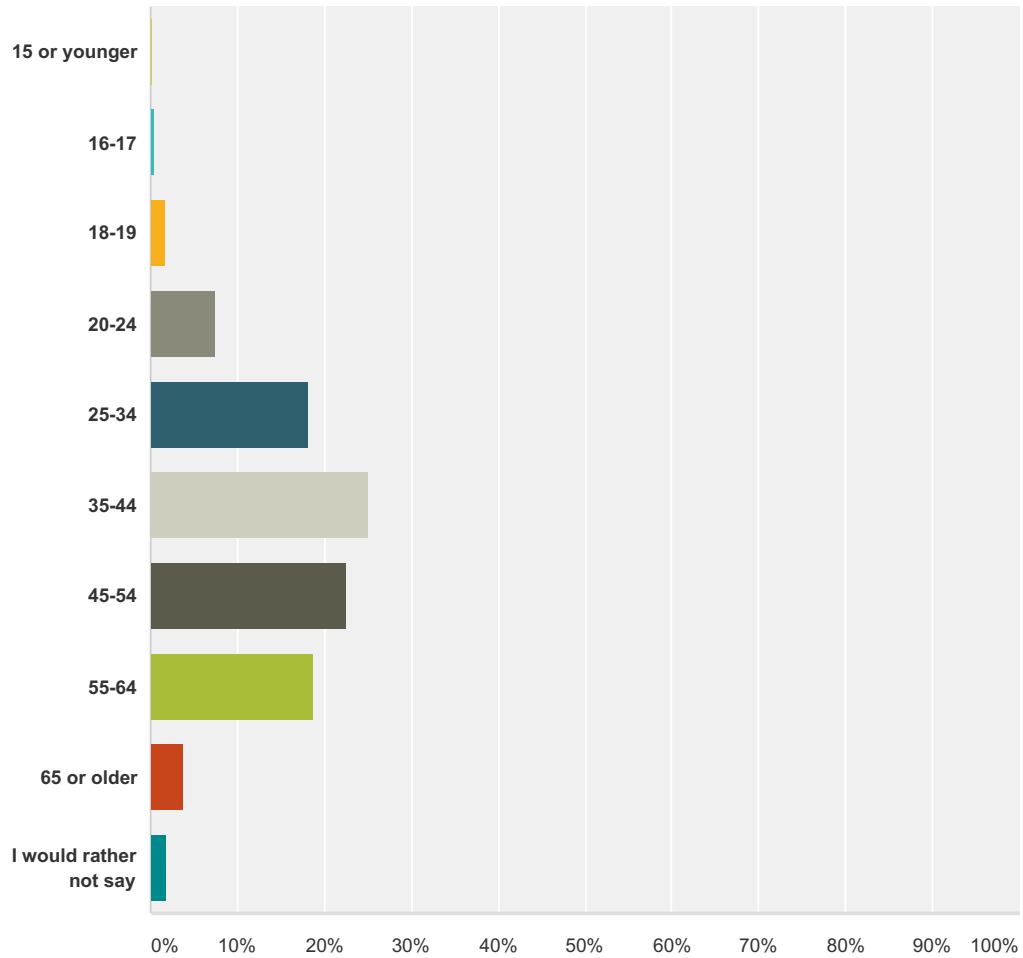
Answered: 610 Skipped: 260



Answer Choices	Responses	Count
None	35.41%	216
1	45.25%	276
2	15.57%	95
3	2.62%	16
4	0.49%	3
5 or more	0.66%	4
Total		610

Q23 What is your age?

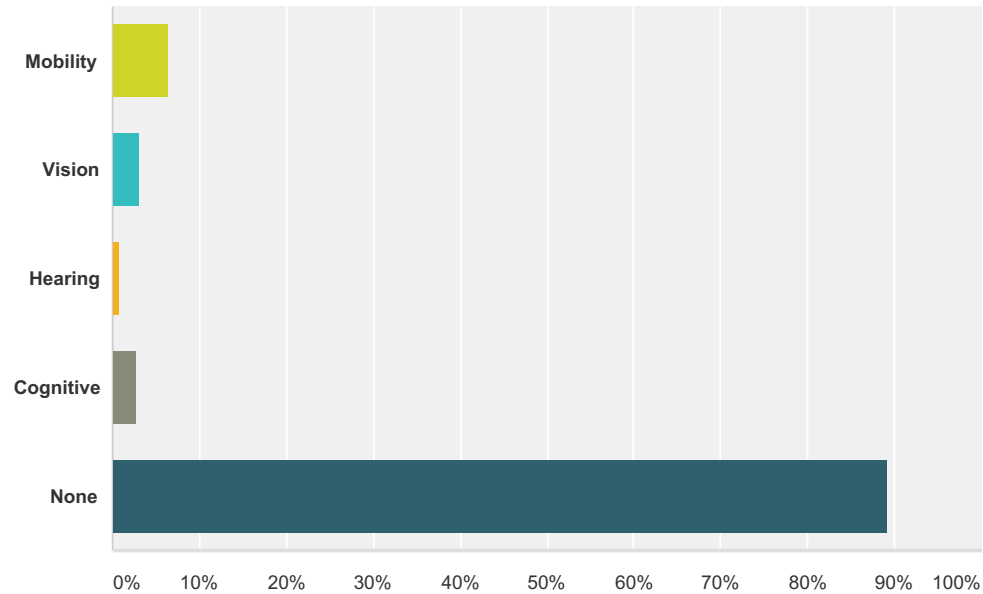
Answered: 610 Skipped: 260



Answer Choices	Responses	Count
15 or younger	0.16%	1
16-17	0.49%	3
18-19	1.64%	10
20-24	7.54%	46
25-34	18.20%	111
35-44	25.08%	153
45-54	22.62%	138
55-64	18.69%	114
65 or older	3.77%	23
I would rather not say	1.80%	11
Total		610

Q24 If you have a disability, please indicate what kind. (check all that apply)

Answered: 453 Skipped: 417

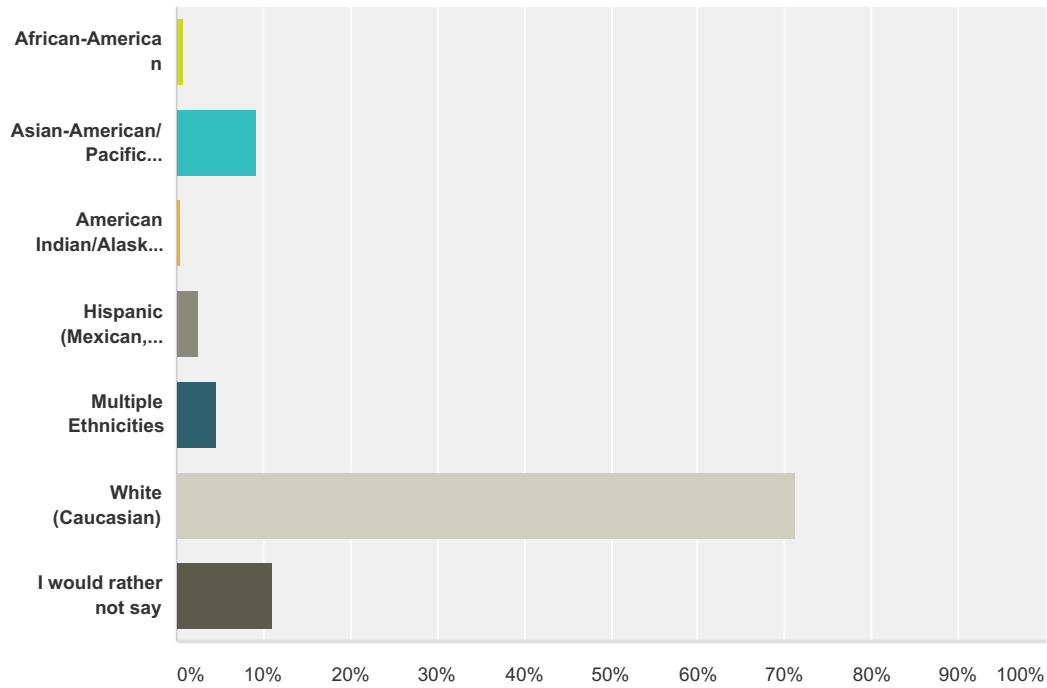


Answer Choices	Responses
Mobility	6.40% 29
Vision	3.09% 14
Hearing	0.88% 4
Cognitive	2.65% 12
None	89.18% 404
Total Respondents: 453	

#	Other (please specify)	Date
1	Fragrance and chemicals lead to serious reactions. No fragrance on drivers is important.	1/19/2016 2:11 AM
2	Autism	1/15/2016 8:41 PM
3	Unable to drive myself due to a health condition	1/14/2016 10:41 AM
4	I have a disabled adult child that cannot get around with the current limitations of service into neighborhoods in the Bothell area.	1/11/2016 4:00 PM
5	Our daughter goes to UW Seattle and rides 2 to 3 times a week. My husband and I hop the bus often because the 522 is a great, consistent and express route to Seattle and downtown. We can walk to several stops and the UW and P & R. Really great!!!	1/9/2016 4:22 PM
6	Asperger's, autism	1/8/2016 4:15 PM
7	Nervous system	1/8/2016 1:01 PM
8	However, my daughter has cognitive & mobility problems. Son is not disabled, but vision prevents driving.	1/7/2016 5:49 AM
9	Hard to climb bus steps	1/6/2016 7:39 PM
10	My daughter has a cognitive disability	1/6/2016 6:39 PM
11	I have Epilepsy as well arthritis.	1/6/2016 3:40 PM
12	My daughter has disabilities due to significant brain injury	1/6/2016 3:08 PM
13	My niece who lives with me 24 years old has a disability and she depends on the bus 100% for school and work	1/6/2016 3:01 PM
14	Not me, but a member of the household	1/6/2016 2:58 PM

Q25 Do you consider yourself...

Answered: 591 Skipped: 279

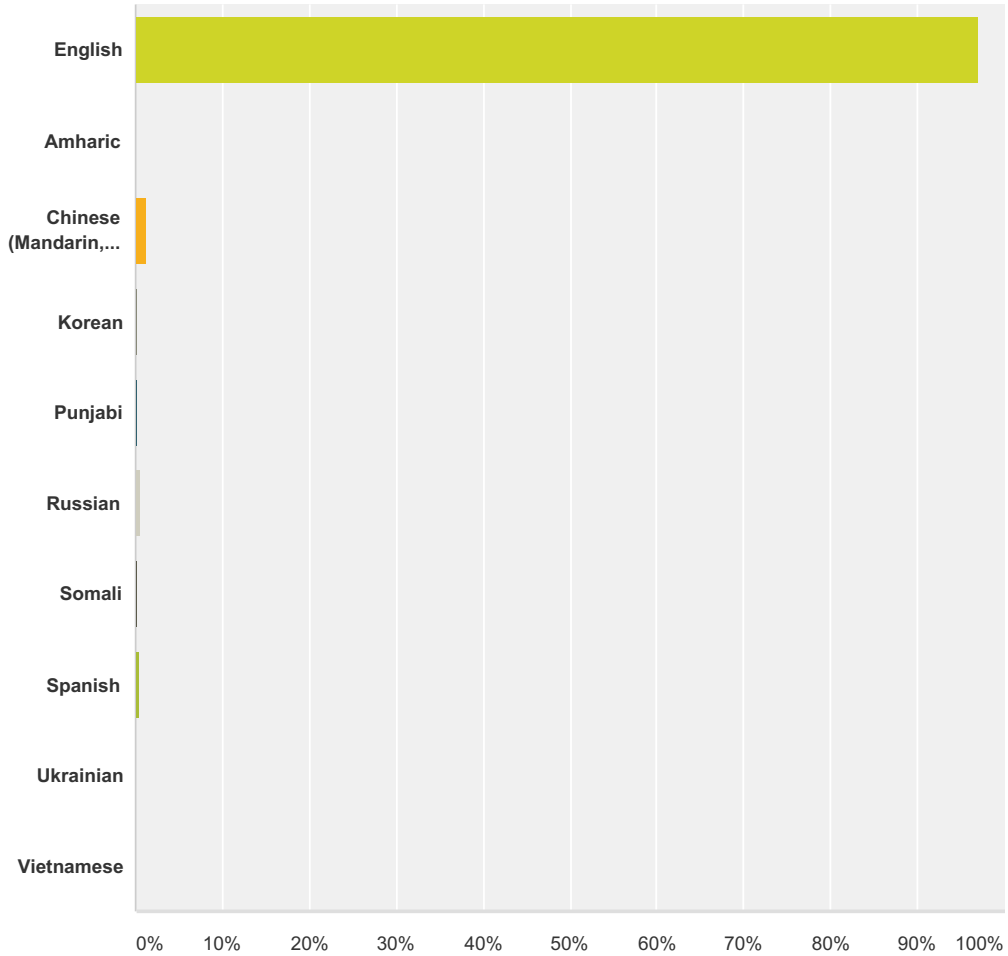


Answer Choices	Responses
African-American	0.85% 5
Asian-American/Pacific Islander	9.14% 54
American Indian/Alaska Native	0.51% 3
Hispanic (Mexican, Mexican American, Chicano or Latino)	2.54% 15
Multiple Ethnicities	4.57% 27
White (Caucasian)	71.24% 421
I would rather not say	11.17% 66
Total	591

#	Other (please specify)	Date
	We're sorry. Your individual responses are currently unavailable. Please try again later.	

Q26 What is the primary language you speak at home?

Answered: 597 Skipped: 273



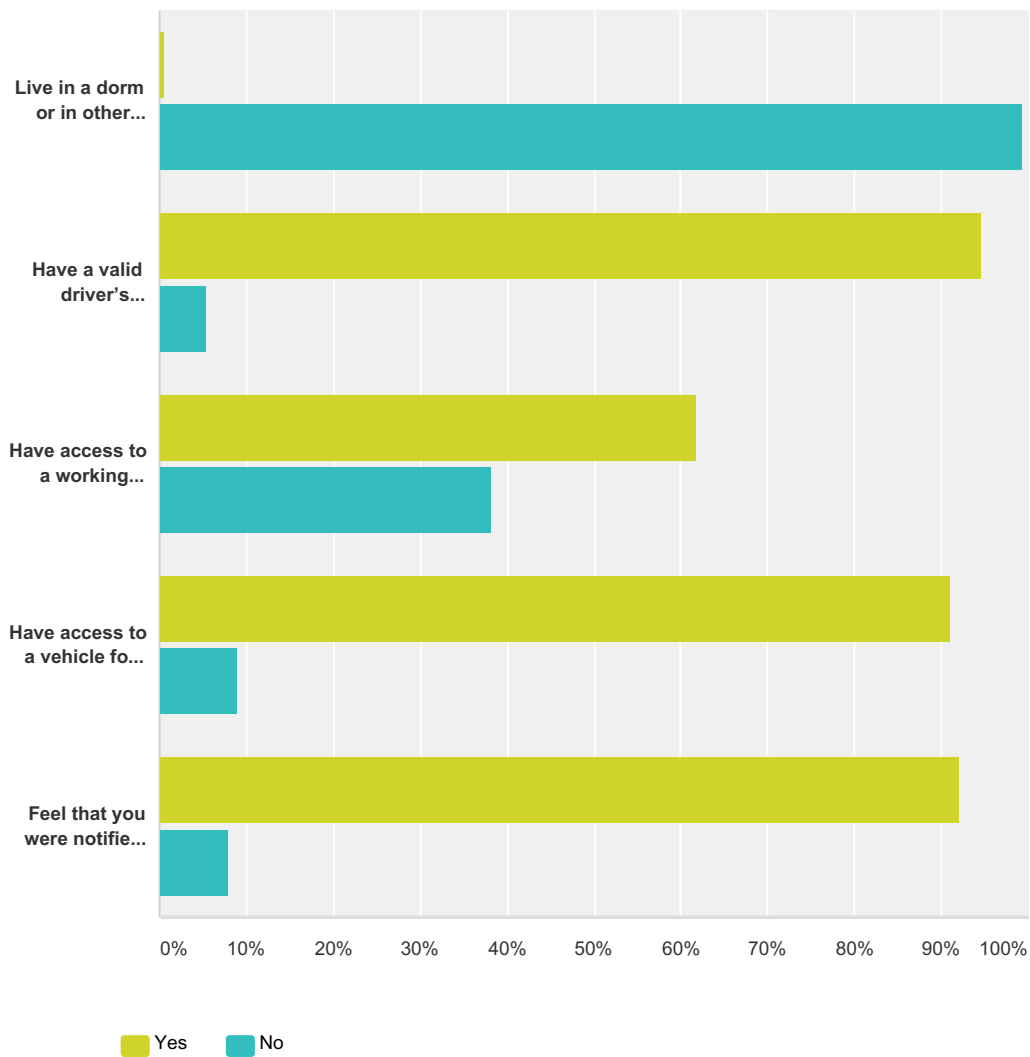
Answer Choices	Responses	
English	97.15%	580
Amharic	0.00%	0
Chinese (Mandarin, Cantonese, etc.)	1.17%	7
Korean	0.17%	1
Punjabi	0.17%	1
Russian	0.67%	4
Somali	0.17%	1
Spanish	0.50%	3
Ukrainian	0.00%	0
Vietnamese	0.00%	0
Total		597

#	Other (please specify)	Date
1	Arabic	1/14/2016 3:41 PM
2	hindi	1/13/2016 10:28 PM
3	Filipino	1/13/2016 6:31 PM

4	Tamil	1/13/2016 3:12 PM
5	telugu	1/13/2016 1:45 PM
6	Telugu	1/13/2016 1:01 PM
7	Tamil	1/13/2016 12:48 PM
8	Arabic	1/7/2016 12:46 PM
9	Hindi	1/6/2016 9:00 PM
10	none of your business	1/6/2016 2:33 PM

Q27 Do you ...

Answered: 604 Skipped: 266

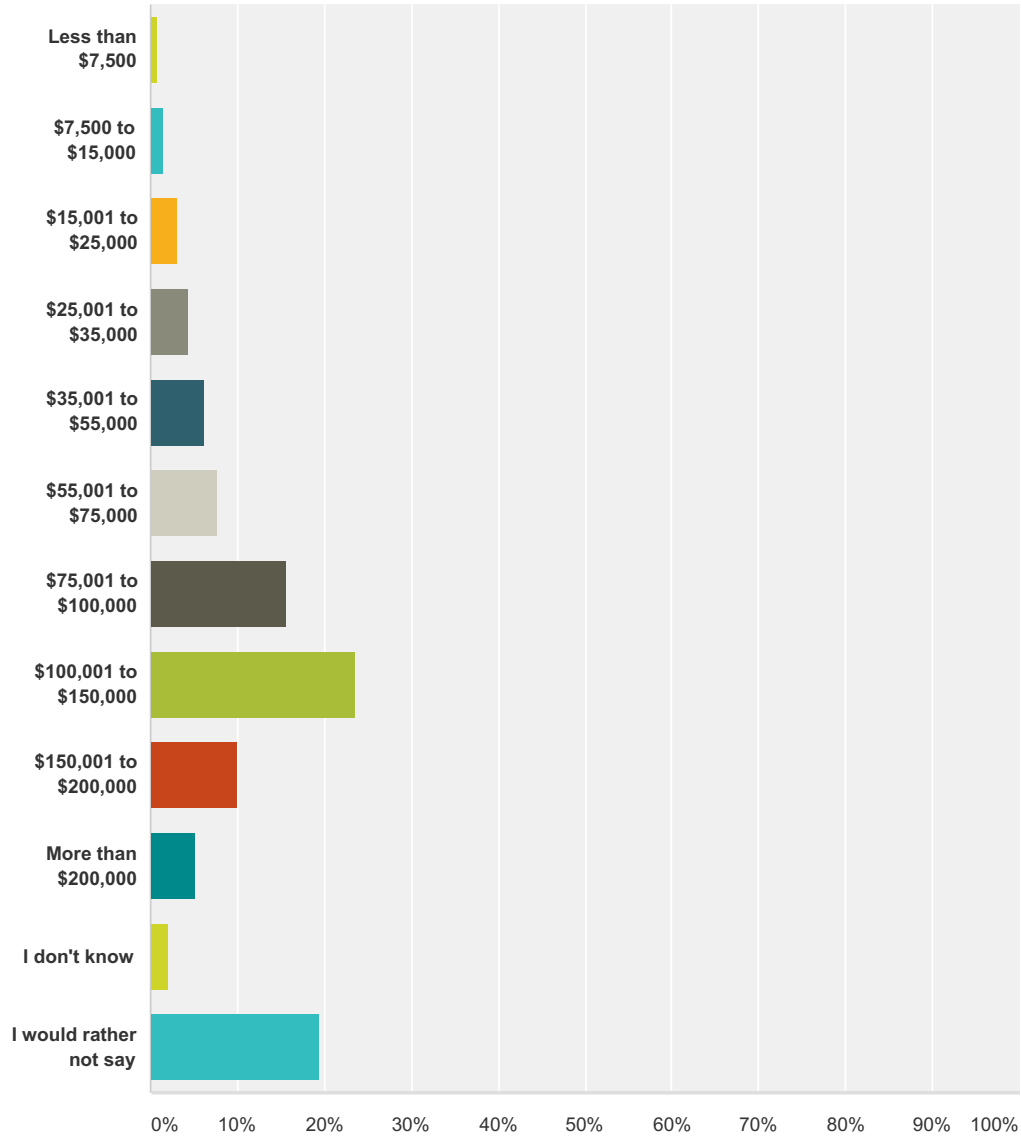


	Yes	No	Total
Live in a dorm or in other campus housing?	0.69% 4	99.31% 579	583
Have a valid driver's license?	94.54% 571	5.46% 33	604
Have access to a working bicycle?	61.83% 371	38.17% 229	600

Have access to a vehicle for personal use?	91.01% 547	8.99% 54	601
Feel that you were notified of this survey in time to provide meaningful feedback in Metro's decision-making process?	92.16% 541	7.84% 46	587

Q28 What is your annual household income?

Answered: 596 Skipped: 274

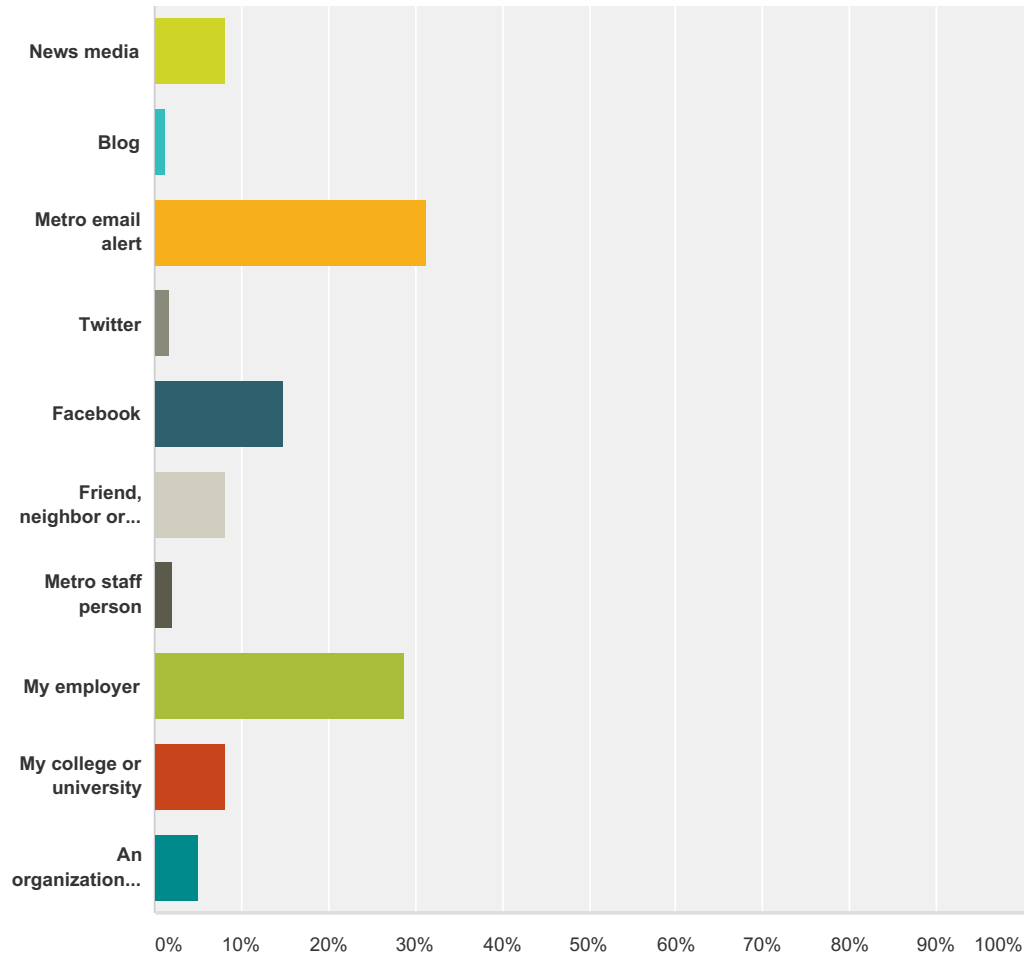


Answer Choices	Responses
Less than \$7,500	0.84% 5
\$7,500 to \$15,000	1.51% 9
\$15,001 to \$25,000	3.19% 19
\$25,001 to \$35,000	4.36% 26

\$35,001 to \$55,000	6.21%	37
\$55,001 to \$75,000	7.72%	46
\$75,001 to \$100,000	15.60%	93
\$100,001 to \$150,000	23.66%	141
\$150,001 to \$200,000	10.07%	60
More than \$200,000	5.20%	31
I don't know	2.18%	13
I would rather not say	19.46%	116
Total		596

Q29 How did you hear about Metro's alternative services project?

Answered: 516 Skipped: 354



Answer Choices	Responses
News media	8.14% 42
Blog	1.36% 7

Metro email alert	31.40%	162
Twitter	1.74%	9
Facebook	14.73%	76
Friend, neighbor or family member	8.14%	42
Metro staff person	2.13%	11
My employer	28.88%	149
My college or university	8.14%	42
An organization I'm involved with	5.04%	26
Total Respondents: 516		

#	Other (please specify)	Date
1	Woodinville weekly	1/19/2016 2:11 AM
2	Woodinville Weekly	1/17/2016 9:43 AM
3	Woodinville Weekly	1/15/2016 8:41 PM
4	From Anne Ward-Ryan of King County.gov.	1/15/2016 4:57 PM
5	na	1/15/2016 11:45 AM
6	Woodinville Weekly newspaper	1/15/2016 10:16 AM
7	Work conversation with co-workers	1/15/2016 9:01 AM
8	Through management where my business is located.	1/14/2016 4:09 PM
9	Internet searches	1/14/2016 10:41 AM
10	The bus is too expensive.	1/14/2016 10:35 AM
11	Woodinville newspaper	1/13/2016 10:02 PM
12	Internet	1/13/2016 8:57 PM
13	Email from work.	1/13/2016 4:44 PM
14	Email	1/13/2016 1:58 PM
15	T-Mobile	1/13/2016 1:24 PM
16	Work email	1/13/2016 1:10 PM
17	Watch them ride around my neighborhood	1/13/2016 12:56 PM
18	Shared at work.	1/13/2016 12:50 PM
19	Community Transit	1/13/2016 11:59 AM
20	UW Bothell	1/13/2016 10:12 AM
21	Metro web site	1/12/2016 5:33 PM
22	Bothell City Email.	1/12/2016 3:06 PM
23	in City of Bothell email	1/11/2016 8:42 PM
24	Bothell City email	1/11/2016 4:34 PM
25	Co-worker.	1/11/2016 11:30 AM
26	nextdoor.com - someone posted it.	1/9/2016 8:06 PM
27	I have used the 522 and the 535, and our daughter rides the 372 to UW. Each route has great walking stops for us and we have orca cards. Buses are standing room only but on time, clean and well used. We love metro and it as an option. Transit centers are great and I have used to 535 to the BTC a lot for commuting. Add more buses to the standing room only buses!!!	1/9/2016 4:22 PM

28	Metro website	1/9/2016 3:36 PM
29	City of Bothell	1/9/2016 2:18 PM
30	Metro web site	1/9/2016 10:06 AM
31	City of Bothell	1/8/2016 8:31 PM
32	metro online's homepage	1/8/2016 4:15 PM
33	Co-worker, City of Bothell	1/8/2016 3:13 PM
34	Bothell City Web site.	1/8/2016 12:59 PM
35	Metro text alert	1/8/2016 10:00 AM
36	Email from Metro	1/8/2016 9:30 AM
37	I have not heard about Metro's alternative services project. Don't even know what they are.	1/7/2016 1:51 PM
38	Just from this survey	1/7/2016 1:08 PM
39	email	1/7/2016 11:29 AM
40	this survey	1/7/2016 9:59 AM
41	Metro text	1/7/2016 7:26 AM
42	I did not hear about it.	1/6/2016 9:28 PM
43	Text from Metro. Geez you should have listed this one.	1/6/2016 8:49 PM
44	Metro website	1/6/2016 7:46 PM
45	Text message	1/6/2016 7:12 PM
46	User at one point	1/6/2016 6:31 PM
47	Email from King County Metro	1/6/2016 5:51 PM
48	Sometimes I work on transit related land use issues with my work as a land use/housing planner.	1/6/2016 5:38 PM
49	Friend on Facebook who posted this surveys	1/6/2016 5:17 PM
50	other people waiting for bus with me told me about some of these services	1/6/2016 5:10 PM
51	I don't really know about this project.	1/6/2016 5:10 PM
52	Bus works great to get to and from work. For non-work errands I often have a small child with me, or and transporting stuff such that driving the car makes the most sense.	1/6/2016 4:48 PM
53	I did not	1/6/2016 4:47 PM
54	this survey!	1/6/2016 4:26 PM
55	This survey.	1/6/2016 4:21 PM
56	Hadn't heard of it until I got this email.	1/6/2016 3:46 PM
57	Metro text alert	1/6/2016 3:41 PM
58	On the advisory committee.	1/6/2016 3:38 PM
59	I work for the UW in downtown Seattle, and I read about alternative services in a UPASS newsletter.	1/6/2016 3:34 PM
60	Metro website and email distribution list I signed up for	1/6/2016 3:16 PM
61	Text alert	1/6/2016 3:10 PM
62	I'm not sure	1/6/2016 2:55 PM
63	I didnt	1/6/2016 2:33 PM
64	Text message	1/6/2016 2:24 PM
65	Metro text message	1/6/2016 2:22 PM

Q30 Please share any additional feedback

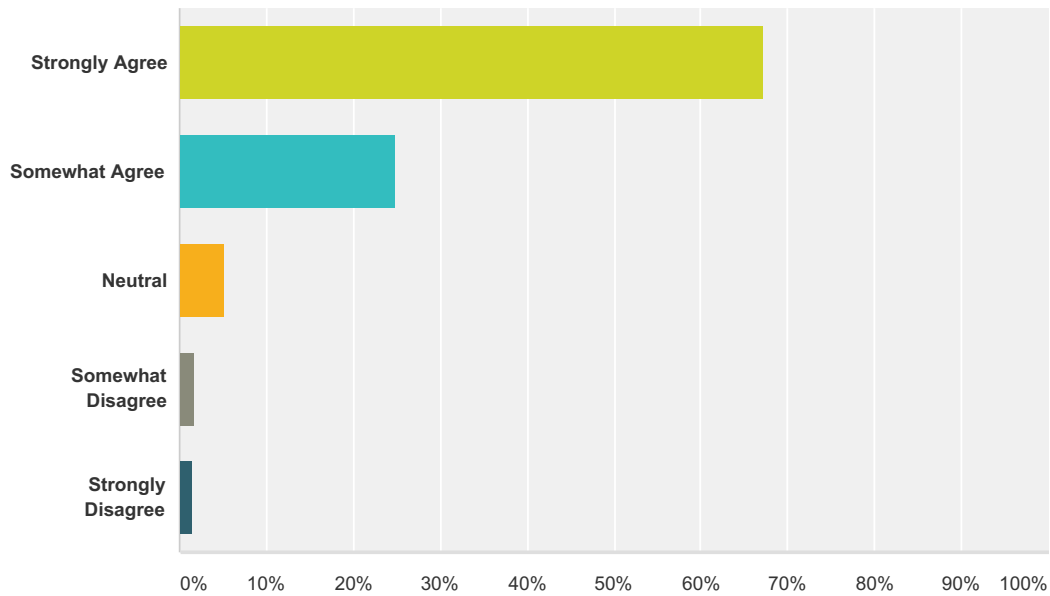
you have about our outreach.

Answered: 67 Skipped: 803

#	Responses	Date
	We're sorry. Your individual responses are currently unavailable. Please try again later.	

Q1 In our Needs Assessment Survey, respondents shared information about transit gaps. We came up with the following needs to guide a successful Alternative Services project: Alternative Services should be flexible enough for people with busy/dynamic schedules. Alternative Services should be on-demand so users aren't required to do too much waiting. Alternative Services should be reliable so you can depend on them to get you there on time. Alternative Services should improve access to transit, especially improving parking conditions at Park-and-Rides. Education and promotions should improve awareness of existing transit and rideshare tools and services. To what degree do you agree with the above statement?

Answered: 508 Skipped: 1



Answer Choices	Responses	Count
Strongly Agree	67.13%	341
Somewhat Agree	24.80%	126
Neutral	5.12%	26

Somewhat Disagree	1.57%	8
Strongly Disagree	1.38%	7
Total		508

#	Why?	Date
1	The more flexible you make transit, the more likely people will be to use it.	2/23/2016 10:42 AM
2	on demand, and plenty of awareness raising	2/23/2016 10:32 AM
3	my work schedule is set with rare variance, 7am-3:15pm M-Th	2/23/2016 8:22 AM
4	the statement(s) is quite broad	2/23/2016 7:35 AM
5	Because I don't feel confident enough right now to know that if I took public transportation to and from work where I would even go to catch a bus.	2/22/2016 10:30 PM
6	i don't even know what alternative services are	2/22/2016 10:28 PM
7	Flexibility, reliability, accessibility.	2/22/2016 10:02 PM
8	it meets my requirement for using an alternate service	2/22/2016 7:31 PM
9	Believe on-demand is unrealistic.	2/22/2016 7:08 PM
10	"Alternative Services" seems like a government buzzword that I don't really know exactly what you mean, but it all sounds good	2/22/2016 7:01 PM
11	It's a big change to leave my car, make it as convenient as possible	2/22/2016 6:18 PM
12	transit need not be at your beck and call	2/22/2016 4:42 PM
13	Reliable with sufficient service for busy/dynamic schedules is good. Not sure how realistic on-demand is for affordable transit.	2/22/2016 4:37 PM
14	I'm not so sure about "on demand" or parking problems at park and rides. Don't think those are priorities.	2/22/2016 4:01 PM
15	Seems like it is hitting on all the issues.	2/22/2016 3:57 PM
16	Flexibility is important, but this is public transit. Too much flexibility may cost too much.	2/22/2016 3:53 PM
17	What does alternate mean?? I can get to the park n ride	2/22/2016 3:41 PM
18	Waiting for rigid schedules that end up with multiple buses hitting bothell stops at the same time is very frustrating	2/22/2016 3:41 PM
19	Local service is most important	2/22/2016 3:36 PM
20	Unless there is a train/subway, other alternatives take too much time.	2/22/2016 3:32 PM
21	Reliability & flexibility will increase my use of transit	2/22/2016 3:30 PM
22	we live in a time of fluid schedules	2/22/2016 3:29 PM
23	To get people out of their cars they need something compelling enough to cover the pain associated with use	2/22/2016 3:25 PM
24	I'm not sure that "On-demand" is necessary or viable.	2/22/2016 3:07 PM
25	Not everyone needs on demand	2/22/2016 3:04 PM
26	on-demand sounds great, but i don't see how it can be practical	2/22/2016 3:01 PM
27	Service is on time. better, but I still have to stand.	2/22/2016 2:53 PM
28	P&R in Bothell can get full. Construction workers use it as do skiers heading to the slopes for the day.	2/22/2016 2:52 PM
29	don't agree with them all.	2/22/2016 2:52 PM
30	What does "on-demand" mean? Not defined.	2/22/2016 2:47 PM
31	Unless the services are available in a timely manner and delivering quality rides it will not be embraced by the public and becomes another government money losing effort like the bus system	2/22/2016 2:46 PM
32	The emergency ride at night time is very important..if you miss the last bus there has to be an emergency way to get home for those who don't drive and for those who are disabled.	2/22/2016 2:43 PM

33	When I get off work I have to wait almost 30 minutes at the bus stop for the next to arrive. I see plenty going northbound of my bus but hardly any going southbound.	2/22/2016 2:36 PM
34	If the bus system can't cover existing gaps with regular then an alternative should be available for emergencies. There should be strong pre-planning to make sure that these services are used responsibly and don't become a drain on the existing system.	2/22/2016 2:33 PM
35	I believe the largest barrier to alternative transportation is the inability to utilize it as a commuter.	2/22/2016 2:31 PM
36	people need ways to get around	2/22/2016 2:26 PM
37	I'm not exactly sure what "Alternative Services" means. Does it mean different methods of transportation besides the standard Puget Sound bus?	2/22/2016 2:22 PM
38	Park & rides are always too full to find any parking. Additional parking would increase ridership.	2/22/2016 12:54 PM
39	So that we can avoid Gridlock and wasting time and energy in cars.	2/22/2016 12:32 PM
40	I think they should be reliable and flexible, but on demand is going to be tough, especially from a cost standpoint.	2/22/2016 12:29 PM
41	There should either be more "interstitial" vans to take riders to major bus routes, or add more route coverage running through neighborhoods in Bothell to increase Sound Transit coverage/ridership opportunities	2/22/2016 12:27 PM
42	Alternative Services should be schedule dependent however, it may be more costly when setting up a more customized based transit system and I wonder how it will be balanced.	2/22/2016 12:23 PM
43	They seem to be perfectly logical improvements on the current system, if such areas are deemed deficient by regular public transportation users.	2/22/2016 12:07 PM
44	Because I am currently a user who would like to use the services but cannot because there currently is not a route near my job	2/22/2016 11:43 AM
45	No transit opportunities are available to me.	2/22/2016 10:43 AM
46	not sure if I support on-demand	2/22/2016 10:41 AM
47	All of the above are true;	2/22/2016 9:14 AM
48	If Alternative Services is going to be successful it needs to accommodate those whose schedules prohibit current transportation options.	2/22/2016 9:05 AM
49	Program should improve access to Park-and-Rides by other modes too	2/22/2016 8:50 AM
50	There is a lot of building going on all over the region and although transit is increasing it seems as if parking is decreasing	2/21/2016 10:35 AM
51	In You need to be on time without having to waste time, even if you must rely on public transportation	2/21/2016 7:22 AM
52	transportation service should be consistent, intuitive, constant, frequent, efficient and robust!!!!	2/20/2016 10:48 PM
53	On demand app based service and connection to transit centers are key	2/20/2016 9:26 PM
54	I have a dynamic schedule; some days I need to arrive at work at 8AM, some days at 9:30AM. Since Park-and-Rides fill up at 8AM, leaving later in the day is a difficult option, as no more parking spaces forces me to leave much earlier than desired.	2/20/2016 7:22 PM
55	Mass transit should be able to suit the "mass."	2/20/2016 6:13 PM
56	I want to utilize the bus from Kenmore to Seattle, but when I drop my children off at school, and arrive at the park and ride at 7:45am, at least 50% of the time there are no spots so I drive.	2/20/2016 5:32 PM
57	Makes sense. Especially the parking problem at Park & Rides	2/20/2016 12:21 PM
58	Local Routes connecting neighborhoods in Kenmore, Bothell, and Woodinville that feed commuter routes would be ideal.	2/20/2016 11:29 AM
59	people's needs are changing and we have alternative non conventional schedules	2/20/2016 6:53 AM
60	We need an alternative to one person - one car for getting around.	2/20/2016 6:37 AM
61	Transit needs to be more responsive to riders needs	2/20/2016 4:39 AM
62	The first 5 bullets listed in this question are pretty much the limiting factors for me doing transit.	2/19/2016 10:44 PM
63	Because a more on-time flexible service would help me get to work easier.	2/19/2016 9:01 PM
64	We don't use transit regularly but would like to use it whenever we go into Seattle to avoid parking fees and traffic.	2/19/2016 5:58 PM

65	We need trains. We need multi-level park and rides everywhere. This change should have begun years ago!	2/19/2016 5:52 PM
66	These are all reasons why I don't currently use transit.	2/19/2016 4:48 PM
67	Bus is not on time	2/19/2016 4:24 PM
68	I had no idea ride shares were even a thing	2/19/2016 3:53 PM
69	By giving ultimate flexibility it will drive up cost and manpower to cater for the few and detract from the many. Read a schedule people.	2/19/2016 3:52 PM
70	Strongly agree with all but improving access to transit should involve much more than improving parking conditions at the Park and rides. Need more shuttles to the park and rides and transit serving more areas.	2/19/2016 3:32 PM
71	Public transportation is important to address climate change, so flexibility in making it work for people is a big factor it it being successful.	2/19/2016 2:48 PM
72	It hits on all the needs	2/19/2016 2:11 PM
73	Need more bus service, north Bothell, along 35th ave SE, terrible traffic in this area	2/19/2016 1:45 PM
74	Bothell P&R is inadequate, less waiting helps user choose public transportation	2/19/2016 1:35 PM
75	Taking a bus to work would take me 2 hours and multiple transfers. Not acceptable.	2/19/2016 1:13 PM
76	Public transit options should strive to reduce the need for a car.	2/19/2016 12:58 PM
77	Flexibility is very important, and time is valuable.	2/19/2016 12:13 PM
78	I want assurance with any form of transportation I'm taking.	2/19/2016 11:55 AM
79	I believe the Sounder needs to come all the way to Bothell	2/19/2016 11:40 AM
80	Trasportation should always be a viable option, the above projects will place this as so.	2/19/2016 9:37 AM
81	Lack of available transit means lack of awareness. You build it, they'll come - but you're gonna have to tell 'em about it.	2/18/2016 7:34 PM
82	older riders need to have predictable transportation	2/18/2016 7:07 PM
83	As explained in the statements above..flexibility, convenience, reliability, accessibility, and awareness.	2/18/2016 4:50 PM
84	Agree strongly with all but on demand.	2/18/2016 4:46 PM
85	you are combining many different statements and purposes into one question	2/18/2016 2:14 PM
86	sounds ideal	2/18/2016 2:09 PM
87	What do you mean why? There's no reason or point to alternative service if it does not meet the needs specified above.	2/18/2016 2:00 PM
88	Mass transit is extremely difficult to use with an ever changing schedule.	2/18/2016 1:49 PM
89	I don't drive, so parking is not pertinent for me.	2/18/2016 1:28 PM
90	They are all needed to make a product that people will explore and use as a first choice.	2/18/2016 1:10 PM
91	The only statement I agree with is the 4th. Alternative services by nature would seem to be less flexible else the cost will be too high.	2/18/2016 12:42 PM
92	My use is rush hour to downtown, walk to/from bus, doesn't affect me	2/18/2016 12:05 PM
93	Increasing number of people working in Bothell. Need more frequent buses during rush hours from Bothell to Downtown Seattle.	2/18/2016 12:01 PM
94	I am a long-distance commuter and need to know what my options are.	2/18/2016 11:51 AM
95	Sounds like a waste of Taxpayer money. Subsidizing a lot of this comes from people that driver their own cars like me.	2/18/2016 11:47 AM
96	We are clogging up the highways with our individual cars and we need alternative transportation that is efficient so it's used.	2/18/2016 11:35 AM
97	If parking isn't available and the service is not easy to use people won't use the service	2/18/2016 11:04 AM
98	Does not address all my concerns - need to add add'l transit routes. Specifically downtown Bothell to north points (eg Everett)	2/18/2016 9:57 AM
99	These are the bedroom communities that haven't had good transportation access	2/18/2016 8:35 AM

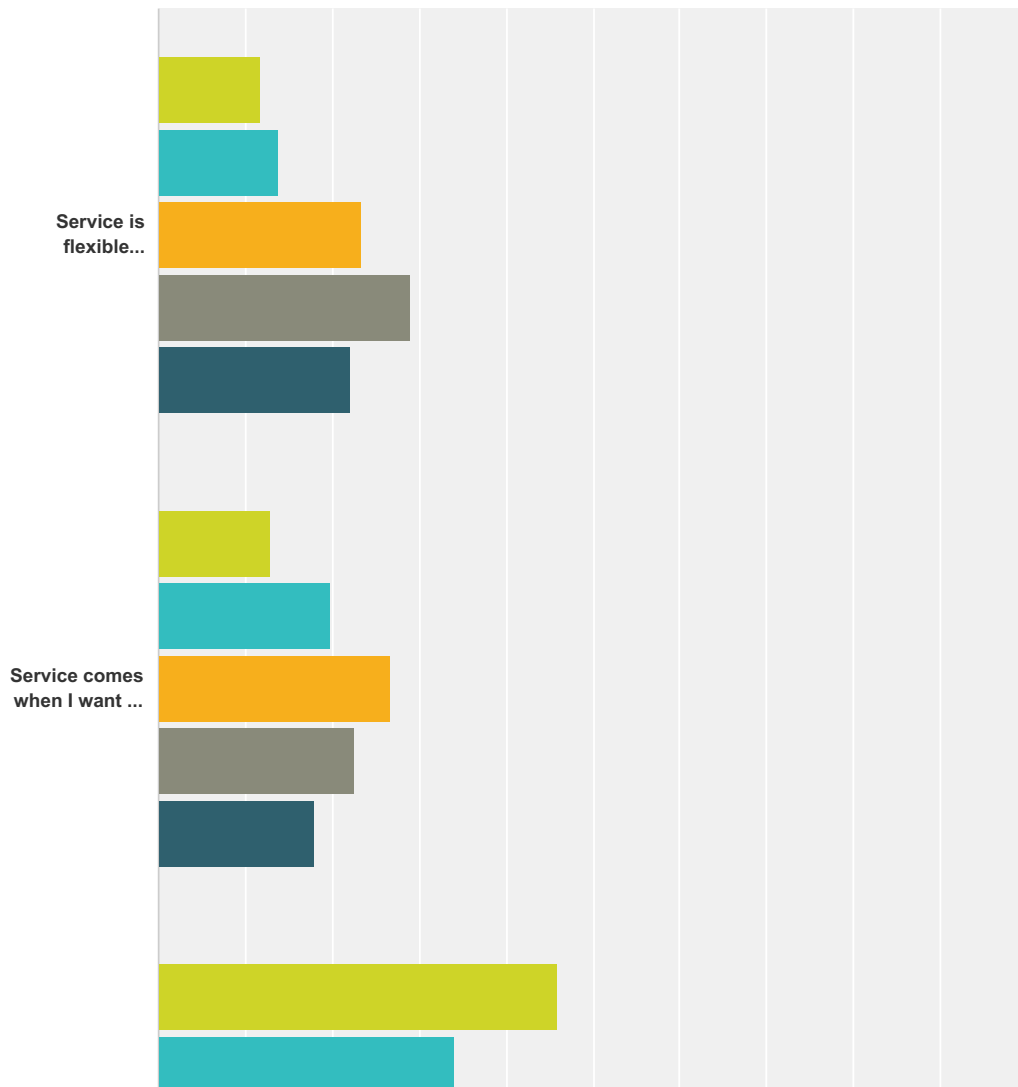
100	Need better alternatives	2/18/2016 8:16 AM
101	wide range of goals here- some carry more weight than others	2/17/2016 6:54 PM
102	more buses please	2/17/2016 6:43 PM
103	It may be too much to ask for flexibility AND on demand services.	2/17/2016 5:21 PM
104	Access is an issue, the Kenmore P&R fills early, as I'm guessing do most. And if there's too much waiting or inconsistent pick up & arrival times, it's a no go for me. Tardiness is not acceptable at my job.	2/17/2016 3:45 PM
105	These are all obviously required of any transportation plan, or it wouldn't be very useful to anyone.	2/17/2016 3:10 PM
106	Employers are offering Flex schedules	2/17/2016 3:01 PM
107	Because those are reasons I take my car instead of the bus	2/17/2016 1:52 PM
108	All of those statements are vital to those who depend on public transit and do not own a car or do not have family members/others to take them where they need to go. Communication is also vital on all aspects. All of those statements intertwine to make an efficient public transportation system	2/17/2016 12:36 PM
109	Especially need much more parking at park-and-rides. And additional buses to and from Seattle to match ridership increases.	2/17/2016 12:34 PM
110	If you want people to use transit, it has to be easy, reliable and efficient.	2/17/2016 12:04 PM
111	Agree with all of the above statements.	2/17/2016 10:58 AM
112	Traffic is awful. I doubt anything will make a difference.	2/17/2016 10:49 AM
113	One of my pet peeves is not being able to get home in a hurry if needed. Would love to have the ability to get a quick ride home if needed. Also I use the Kenmore park and ride and if you are not there by 8:00 a.m. on a normal weekday during school sessions you do not have a place to park. Several people park along the fences in the back which make it hard for the buses to enter the park and ride from the back and even for two cars approaching from oppsite directions. Better lighting would also be great.	2/17/2016 10:38 AM
114	These make sense as being necessary for effective and efficient transport.	2/17/2016 10:35 AM
115	the above items would solve a lot of issues for me	2/17/2016 10:34 AM
116	I think the P&Rs are just fine	2/17/2016 10:05 AM
117	need more bus es running	2/17/2016 9:54 AM
118	Transportation has to be user friendly	2/17/2016 9:47 AM
119	we all have schedules to meet and depend on public transportation to get us there on time	2/17/2016 9:39 AM
120	I'd rather have more departures on the regular schedule and more parking capacity at Park and Rides. r buses that is mor	2/17/2016 9:19 AM
121	re: on demand, I believe people should be required to give some minimum notice otherwise the on-demand service may conflict w/another request at or near the same time "demanded"	2/17/2016 9:17 AM
122	This seems to describe the ideal transit system.	2/17/2016 9:15 AM
123	because all of those statements are needed	2/17/2016 9:03 AM
124	the traffice is dangerous and frustrating	2/17/2016 8:51 AM
125	if you want people to use the service, it needs to be as good as or better than what they can do driving themselves.	2/17/2016 8:40 AM
126	The access to transit should be readily available, reliable, and within a timely manner for the commuter to have an option that is viable for their living.	2/17/2016 8:38 AM
127	Alternative services are fine unless you are just lazy and can't schedule yourself at all around normally scheduled routes.	2/17/2016 8:37 AM
128	All of thoose statements are needed to encourage riders to use the program.	2/17/2016 8:20 AM
129	I question the cost-effectiveness of "on-demand". I don't think it should be treated like a limousine service.	2/17/2016 8:19 AM
130	Not interested in anything but bus service.	2/17/2016 8:07 AM
131	We need bus service from Finn Hill to UW & Seattle. The 935 & 260 need to be re-instated. And we need a UW bus to service Finn Hill. Thank you!	2/17/2016 7:55 AM

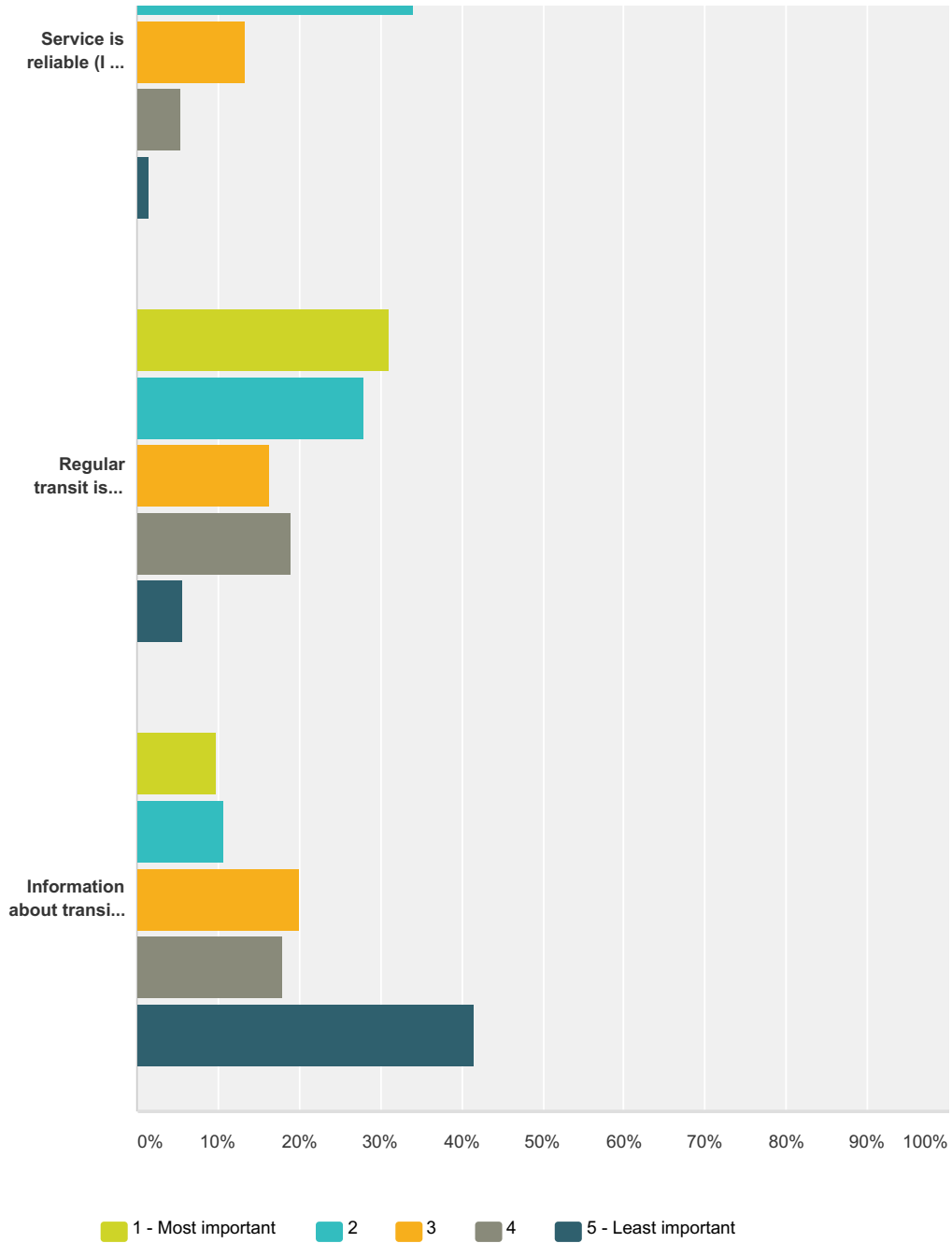
132	Fixed and/or infrequent bus schedules are reasons why more people don't use public transit.	2/17/2016 7:53 AM
133	no one lives a 9-5 schedule, nor do they (I), always go the same place. Transit to work in downtown is good during rushhour, but if I want to go elsewhere, not so much	2/17/2016 7:43 AM
134	more people would use the bus if it was convenient and they were able to find parking at the park and ride lots	2/17/2016 7:41 AM
135	Transit must work for people to use it.	2/17/2016 7:37 AM
136	Hit all the top points	2/17/2016 7:33 AM
137	If there was more service, we would not need alternative service	2/17/2016 7:31 AM
138	On-demand services must either be extremely robust, or risk significantly limiting the number of persons able to use the service at a given time. This would be especially true in more populous areas where demand would be the greatest.	2/17/2016 7:29 AM
139	People have busy ever changing lives and schedules	2/17/2016 7:25 AM
140	don't like spending a lot of time waiting for a bus--	2/17/2016 7:24 AM
141	Time is the most important issue for most commuters.	2/17/2016 7:24 AM
142	people need to get to a place that is reliable and have flexible schedules so they make it on time no matter where and when they are going or coming from.	2/17/2016 7:18 AM
143	I agree that transit should be available and reliable, but maybe not on demand	2/17/2016 6:30 AM
144	current stops not frequent enough	2/17/2016 6:07 AM
145	Because I believe in pipe dreams.	2/17/2016 2:25 AM
146	I think this are could use the smaller van-type buses to solve some of their issues	2/16/2016 9:40 PM
147	Less waiting, more parking! Also, more reliable service during commute hours (especially downtown to eastside routes in the PM)	2/16/2016 8:48 PM
148	Reliability is more important to me than flexibility.	2/16/2016 8:31 PM
149	Need to be able to get to park & ride conveniently to be able to ride public transit.	2/16/2016 8:15 PM
150	Need to have more options for people who work off hours.	2/16/2016 8:10 PM
151	The more people are informed about the Services and the easier it is made for people to be able to use them, the more they will be used.	2/16/2016 8:01 PM
152	I agree with all points above.	2/16/2016 7:14 PM
153	I just use the bus to go to downtown Seattle. The current schedule is fine.	2/16/2016 6:33 PM
154	IT covers a multitude of needs.	2/16/2016 6:28 PM
155	Reliable yet flexible is key to having people use the service	2/16/2016 6:05 PM
156	to meet the growing demand and get people out of cars	2/16/2016 6:03 PM
157	They won't be beneficial or effective if they are not made easy to use	2/16/2016 6:01 PM
158	We must alleviate the capacity issues on 522 as people avoid the tolls on 520 and now 405. Commute times to Seattle using 522 are unacceptable.	2/16/2016 5:59 PM
159	I am retired	2/16/2016 5:56 PM
160	These are all important ideas.	2/16/2016 5:55 PM
161	riding public transportation shouldnt take up half our day, nor should it be confusing to know how and where to connect with services and lastly, we, as riders, should be able to depend on these services to commute to work (priority) and to non-work destinations	2/16/2016 5:47 PM
162	I use 931 to go to work 5 days and nights a week	2/16/2016 5:44 PM
163	More park&ride lots. How about churches?	2/16/2016 5:28 PM
164	Waiting is part of using public transit. If people want on-demand services, they should pay a premium to use them.	2/16/2016 5:26 PM

165	As we become more dependent on transit due to costs and traffic I need it to addapt to the fact that my job is no longer 8-5. For example it is very difficult to get to the North Eastside (Kenmore, Botthel, North Kirkland) in a timely manner after 7PM. The 255 takes over an hour to get just to Kingsgate PR or the Brickyard is even more, whereas as express busses from downtown take barely 30.	2/16/2016 5:19 PM
166	I think this list covers the needs for alternative services.	2/16/2016 4:59 PM
167	Considerations for these guidelines should enhance the current transportation needs	2/16/2016 4:57 PM
168	Which statement? There are 5 statements above that I agree/disagree with to varying degrees.	2/16/2016 4:53 PM
169	Concern about resources seen too many empty vanpool vans	2/16/2016 4:51 PM
170	Do anything you can to fix park and ride conditions. There are not nearly enough parking options.	2/16/2016 4:50 PM
171	Common sense	2/16/2016 4:49 PM
172	Those sound like great improvements, can't wait to see them executed	2/16/2016 4:49 PM
173	On demand is too pricey and inefficient, just have regular reliable service	2/16/2016 4:48 PM
174	They are what I need to have to improve my use of public transportation.	2/16/2016 4:48 PM
175	All true	2/16/2016 4:47 PM

Q2 Please rank these transportation needs by importance to you:

Answered: 504 Skipped: 5

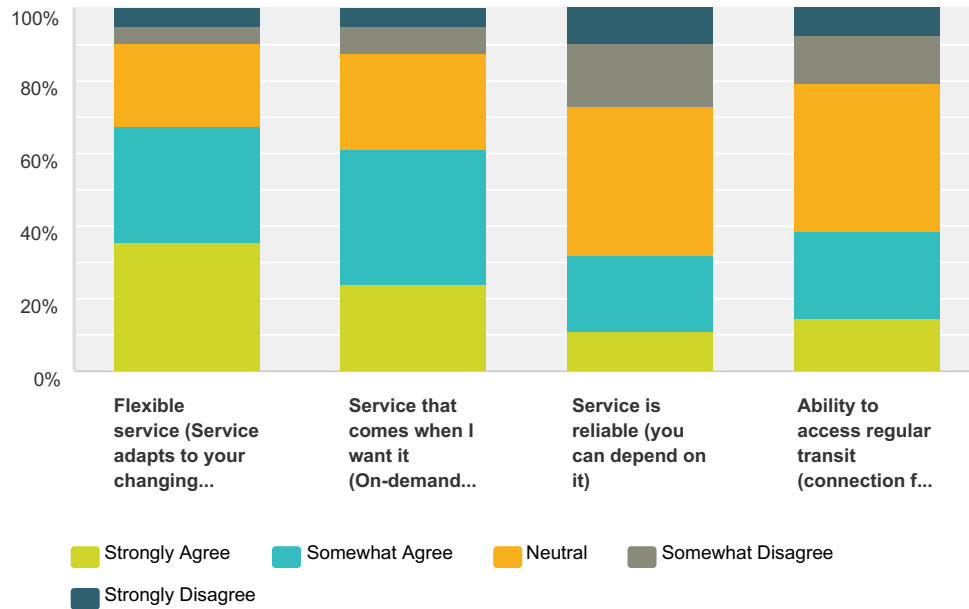




	1 - Most important	2	3	4	5 - Least important	Total
Service is flexible (adapts to your changing schedule)	11.72% 51	13.79% 60	23.45% 102	28.97% 126	22.07% 96	435
Service comes when I want it (on-demand without too much waiting)	13.03% 58	19.78% 88	26.74% 119	22.47% 100	17.98% 80	445
Service is reliable (I can depend on it)	45.87% 200	33.94% 148	13.30% 58	5.50% 24	1.38% 6	436
Regular transit is accessible (connection from home or work to transit is easy, safe, convenient)	31.18% 140	28.06% 126	16.26% 73	18.93% 85	5.57% 25	449
Information about transit services is available and easy to understand	9.73% 46	10.57% 50	20.08% 95	17.97% 85	41.65% 197	473

Q3 To what degree does REAL-TIME RIDESHARE address the following transportation needs?:

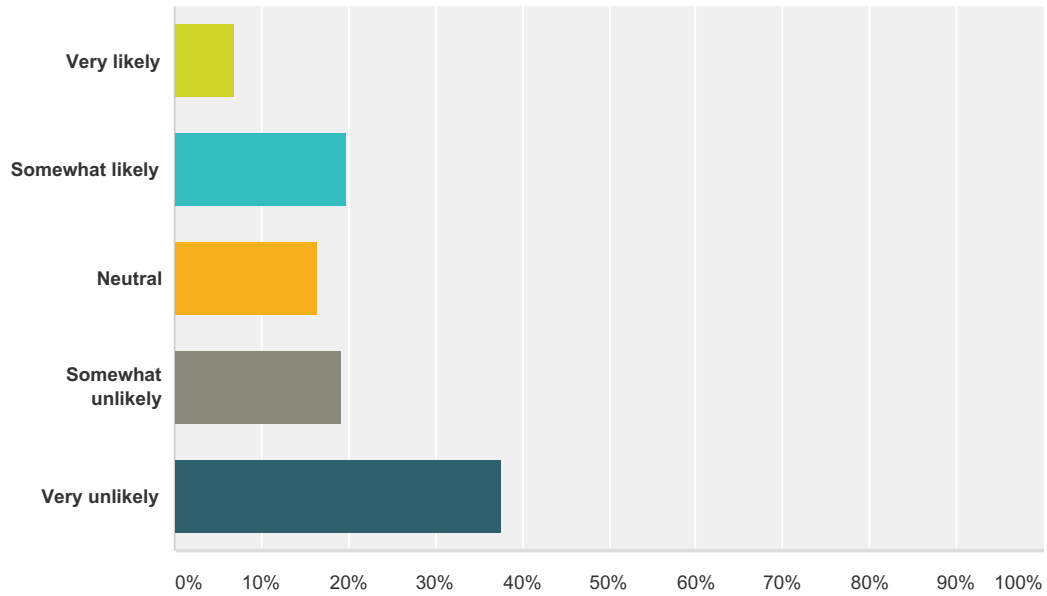
Answered: 378 Skipped: 131



	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Total	Weighted Average
Flexible service (Service adapts to your changing schedule)	35.58% 132	31.81% 118	22.91% 85	4.58% 17	5.12% 19	371	2.12
Service that comes when I want it (On-demand without too much waiting)	24.05% 89	37.03% 137	26.49% 98	7.30% 27	5.14% 19	370	2.32
Service is reliable (you can depend on it)	10.84% 40	21.41% 79	40.65% 150	17.62% 65	9.49% 35	369	2.93
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	14.40% 53	23.91% 88	41.30% 152	13.04% 48	7.34% 27	368	2.75

Q4 How likely would you be to try Real-Time Rideshare in your community?

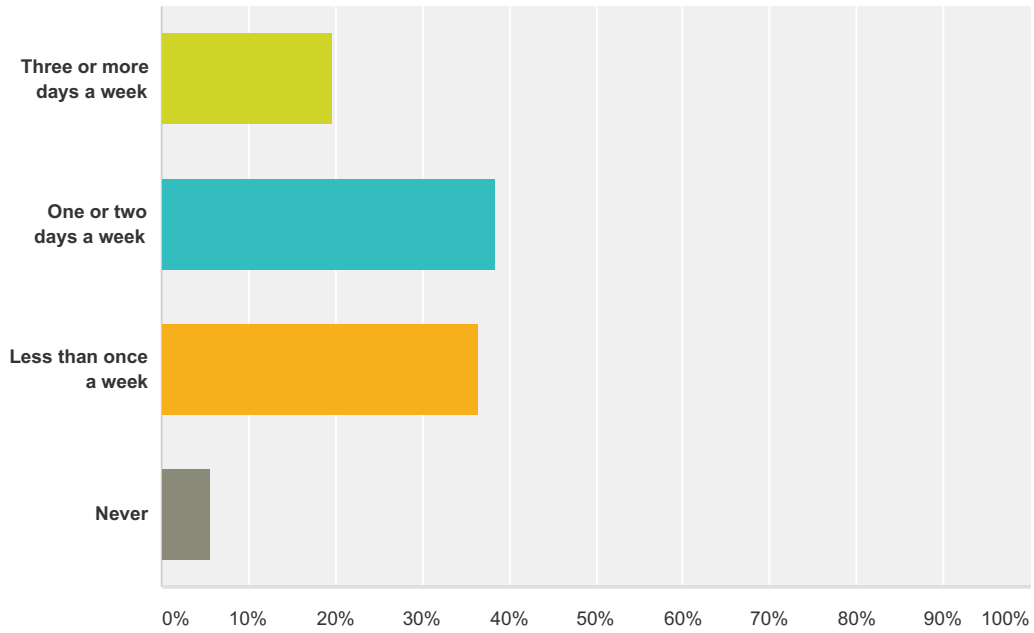
Answered: 392 Skipped: 117



Answer Choices	Responses
Very likely	6.89% 27
Somewhat likely	19.90% 78
Neutral	16.58% 65
Somewhat unlikely	19.13% 75
Very unlikely	37.50% 147
Total	392

Q5 How often do you think you would use Real-Time Rideshare?

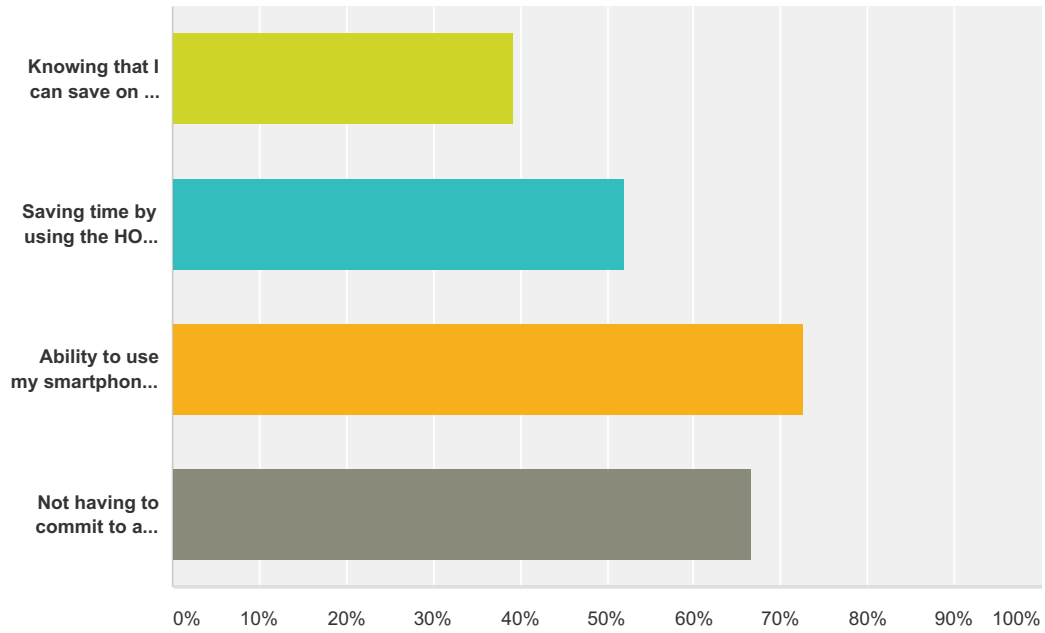
Answered: 107 Skipped: 402



Answer Choices	Responses	
Three or more days a week	19.63%	21
One or two days a week	38.32%	41
Less than once a week	36.45%	39
Never	5.61%	6
Total		107

Q6 What appeals to you about Real-Time Rideshare? (pick up to three)

Answered: 102 Skipped: 407

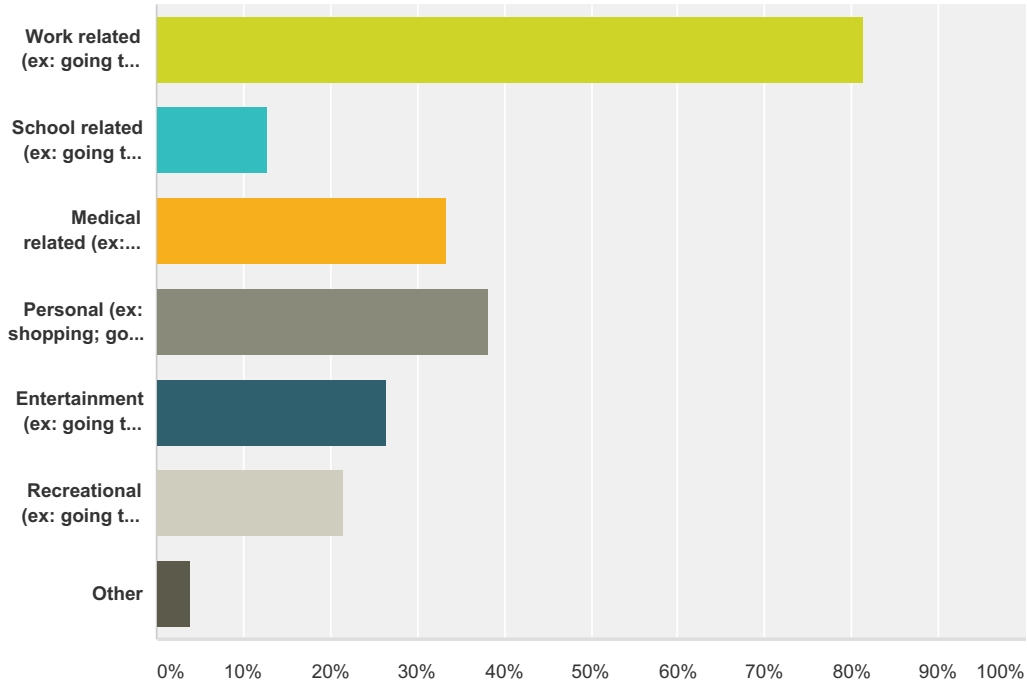


Answer Choices	Responses
Knowing that I can save on the cost of commuting	39.22% 40
Saving time by using the HOV lanes	51.96% 53
Ability to use my smartphone to quickly and easily coordinate rideshares	72.55% 74
Not having to commit to a schedule	66.67% 68
Total Respondents: 102	

#	Other (please specify)	Date
	We're sorry. Your individual responses are currently unavailable. Please try again later.	

Q7 For what purposes might you be able to use Real-Time Rideshare? (check all that apply):

Answered: 102 Skipped: 407

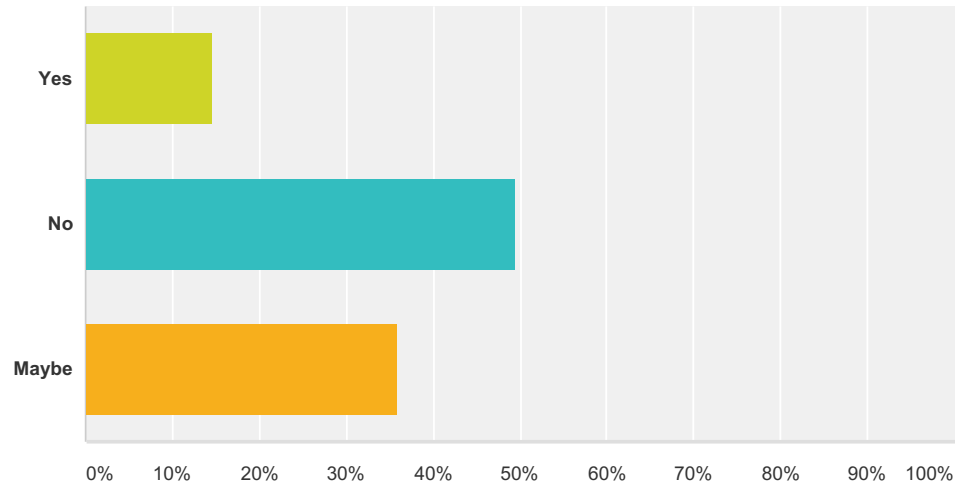


Answer Choices	Responses	
Work related (ex: going to and from work)	81.37%	83
School related (ex: going to and from school)	12.75%	13
Medical related (ex: going to a doctor's appointment)	33.33%	34
Personal (ex: shopping; going to a friend's house)	38.24%	39
Entertainment (ex: going to the movies)	26.47%	27
Recreational (ex: going to a gym or park)	21.57%	22
Other	3.92%	4
Total Respondents: 102		

#	Other (please specify)	Date
	There are no responses.	

Q8 Real-Time Rideshare drivers are regular commuters who use an app to offer rides in their personal vehicles to other people going their way. The app allows drivers to share the cost of the ride with the passenger(s).Are you interested in becoming a Real-Time Rideshare driver?

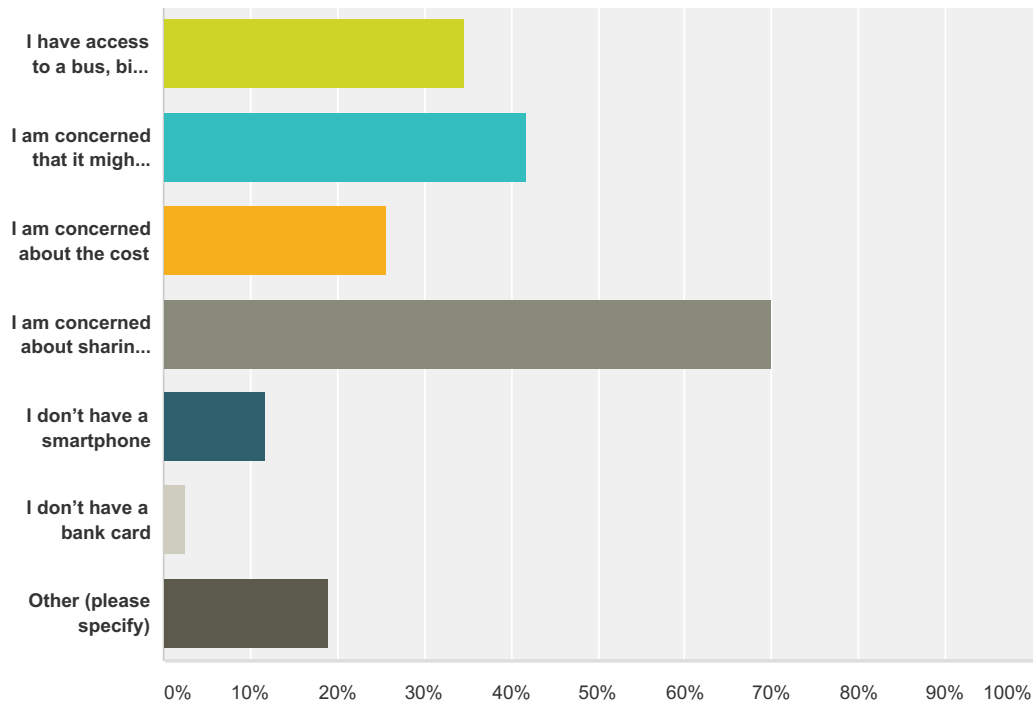
Answered: 103 Skipped: 406



Answer Choices	Responses
Yes	14.56% 15
No	49.51% 51
Maybe	35.92% 37
Total	103

Q9 What concerns do you have about Real-Time Rideshare? (pick up to three)

Answered: 280 Skipped: 229



Answer Choices	Responses
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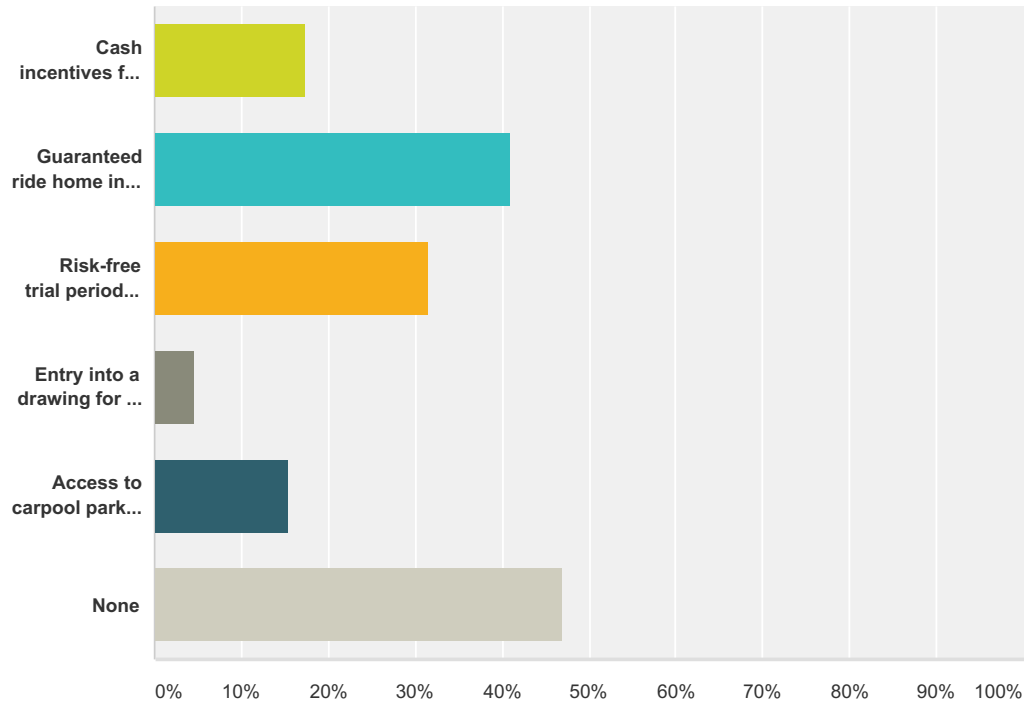
I have access to a bus, bike, or walking route that works for me	34.64%	97
I am concerned that it might be inconvenient for me	41.79%	117
I am concerned about the cost	25.71%	72
I am concerned about sharing a ride with someone I don't know	70.00%	196
I don't have a smartphone	11.79%	33
I don't have a bank card	2.50%	7
Other (please specify)	18.93%	53
Total Respondents: 280		

#	Other (please specify)	Date
1	Need three people to be in carpool lane. Will have to wait for a third person to go where I want to go.	2/23/2016 11:52 AM
2	How is the availability?	2/23/2016 11:29 AM
3	I believe the technological aspects (apps, sites, etc) will be uncompetitive with solutions like Lyft or Uber	2/23/2016 9:27 AM
4	who is going to take a stranger in their car?	2/22/2016 10:30 PM
5	Need to transport children to daycare before and after work.	2/22/2016 7:18 PM
6	I have my own car. would rather drive than carpool	2/22/2016 4:03 PM
7	erratic schedule (on my part) - no interest in getting to park-n-ride	2/22/2016 3:39 PM
8	My commute is 2 miles	2/22/2016 3:17 PM
9	doesn't work for youth riding alone	2/22/2016 3:03 PM
10	Theres some level of background checks that Uber/ Lyft go through - i am concerned that anyone could pick me up and put myself in a dangerous position.	2/22/2016 2:54 PM
11	Unreliable	2/22/2016 2:51 PM
12	I don't drive and I have been laid off...	2/22/2016 2:47 PM
13	Seems like it would be difficult to rely on it being the same day to day.	2/22/2016 2:35 PM
14	Safety would be my highest concern	2/22/2016 1:14 PM
15	I am never going the same route as work locations change.	2/22/2016 12:56 PM
16	I work from home and rarely need to commute.	2/22/2016 12:35 PM
17	I don't live in Bothell / Woodinville	2/22/2016 12:26 PM
18	I commute from a small town where there is unlikely to be others to ride-share with	2/22/2016 12:04 PM
19	I'd rather drive	2/22/2016 9:18 AM
20	I don't enjoy sharing the ride with other people	2/22/2016 8:52 AM
21	waiting for people who are late	2/21/2016 10:39 AM
22	Transportation Leaders seem to have overlooked the crimes etc that happen in the hours that the buses are not running eg 10pm to 6am as an example of what could would and has happened when people 'think' they are taking a safe ride to their destination!! Hopefully no one ever gets hurt by silly leaders' decisions and silly ideas of safety from the Ivory towers!!!!!!	2/20/2016 10:55 PM
23	I do not have a car	2/19/2016 9:04 PM
24	Inconvenient in case I decide I need to make other stops while I'm out.	2/19/2016 2:26 PM
25	Coordinating with other people may delay transportation	2/18/2016 5:39 PM
26	Security of personal and financial information	2/18/2016 4:49 PM
27	I have a car and don't want to wait on anyone	2/18/2016 3:42 PM

28	Rideshare wouldn't make traffic any better or lighter on this route; traffic is horrendous and I don't see how Rideshare would change that	2/18/2016 2:04 PM
29	I am already in a Pierce Transit Vanpool	2/18/2016 11:54 AM
30	Not thought through	2/18/2016 8:37 AM
31	While inovative this will not promote a well structured mass transit system such as light rail which will be needed if we intend to address the traffic issues in this area.	2/17/2016 11:21 PM
32	being available my working hours	2/17/2016 5:55 PM
33	I doubt there will be enough drivers going to downtown/first hill Seattle from Bothell. A driver receiving \$0.17 per mile might just get enough money to pay for parking for the day, they would not get anything towards the cost of the car/maintenance/gas/insurance and they would be taking on all of the risk (potential for their car to be damaged in accident). Additionally they would be providing their time, as the passengers can do other things while the driver must pay attention to the road.	2/17/2016 3:32 PM
34	Safety--both in terms of driver/passenger and also in terms of car maintenance.	2/17/2016 1:30 PM
35	My schedule is unpredictable.	2/17/2016 12:42 PM
36	Too unreliable, hitchhiking would be just as useful as this option.	2/17/2016 8:24 AM
37	Please just add back routes to UW & Seattle from Finn Hill. Thank you!	2/17/2016 8:00 AM
38	Seems like it could be unreliable	2/17/2016 7:58 AM
39	Without a significant pool, rides may not be available when needed.	2/17/2016 6:19 AM
40	Probability that someone would be going and coming where I want to go is remote.	2/17/2016 2:29 AM
41	security issues	2/16/2016 8:39 PM
42	Taxes already pay for transit	2/16/2016 8:24 PM
43	The unknown...	2/16/2016 8:08 PM
44	I worry that it wouldn't be reliable and I would get stuck without a convenient ride home	2/16/2016 7:34 PM
45	sounds like hitchhiking	2/16/2016 5:57 PM
46	dependable????	2/16/2016 5:54 PM
47	I tried they were all for Boeing they would not let me join	2/16/2016 5:47 PM
48	Safety!	2/16/2016 5:21 PM
49	Retired and would probably use infrequently	2/16/2016 5:06 PM
50	may not be reliable, trying to set things up on the fly	2/16/2016 4:59 PM
51	I have a car of my own	2/16/2016 4:58 PM
52	I don't drive.	2/16/2016 4:51 PM
53	I avoid financial transactions via smart phone.	2/16/2016 4:49 PM

Q10 Which of the following incentives would motivate you to try Real-Time Rideshare? (pick up to three)

Answered: 266 Skipped: 243



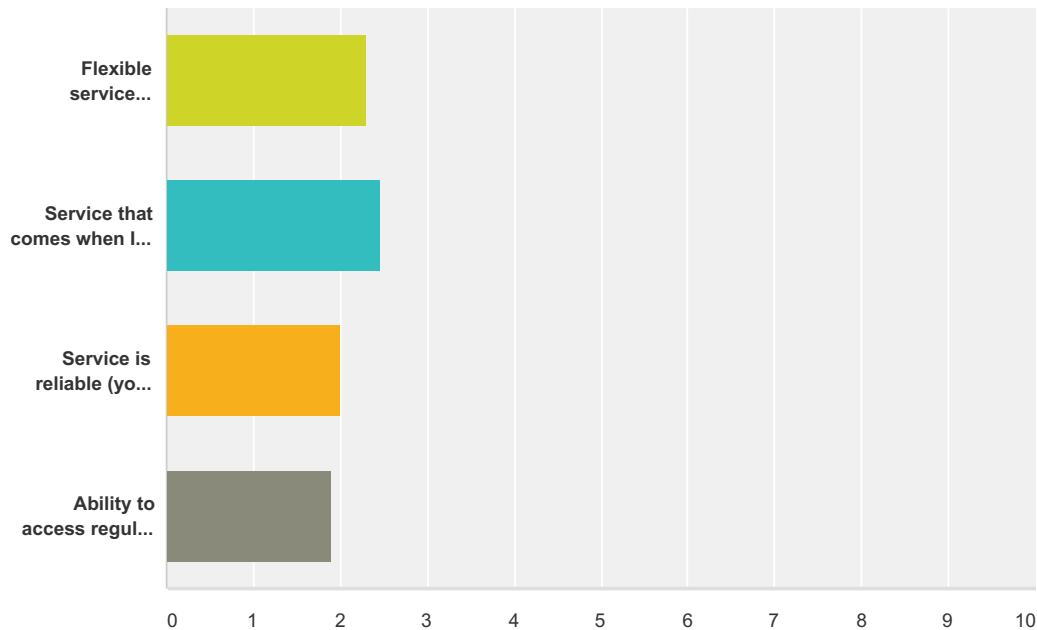
Answer Choices	Responses
Cash incentives for participating (ex: a free gift card for every 5 real-time rideshare trips)	17.29% 46
Guaranteed ride home in case of emergency (ex: up to 8 emergency trips home by Uber or Lyft)	40.98% 109
Risk-free trial period (ex: free ride credits so you can try the program)	31.58% 84
Entry into a drawing for a prize	4.51% 12
Access to carpool parking at my destination	15.41% 41
None	46.99% 125
Total Respondents: 266	

#	Other (please specify)	Date
1	Make sure the person won't hurt me.	2/23/2016 11:52 AM
2	Background checks, driving records and finger printing of all drivers. Plus my ride share being recorded so it is documented who I am traveling with each time.	2/22/2016 3:26 PM
3	Safety issues mitigated	2/22/2016 2:54 PM
4	I don't want to have the expense of a smartphone in addition to having rideshare costs	2/22/2016 11:45 AM
5	Background checks	2/22/2016 8:35 AM
6	I must admit this is the silliest idea I have heard....disaster waiting to happen!!! where are the adults????	2/20/2016 10:55 PM
7	Safety is the biggest concern.	2/19/2016 2:26 PM
8	time is money for me, I don't like waiting for anyone. I also only commute 4 miles to work	2/18/2016 3:42 PM
9	I think Uber or similar service already addresses this need	2/18/2016 2:04 PM
10	Safety is my primary reason for not utilizing this opportunity	2/18/2016 1:27 PM
11	Some way to participate without a phone - for example a webpage access situation	2/18/2016 7:58 AM
12	Driver vetting program for safety	2/17/2016 12:26 PM

13	some way to verify my personal safety traveling with someone I don't know.	2/17/2016 10:37 AM
14	I don't need any alternative commuting, please get the buses back. By the way the 255 is now overcrowded and I can't always get on it. I believe this is because you eliminated too many buses servicing downtown. It's frustrating when I have to wait at the S Kirkland P&R for the next 255 - that will also be overflowing and I may not get on. Then I am late for work.	2/17/2016 8:00 AM
15	self-driving automated vehicles will work much better	2/16/2016 8:39 PM
16	Property tax credit and vehicle tax credit	2/16/2016 8:24 PM
17	i dont have a smart phone	2/16/2016 7:20 PM
18	I wouldn't get in a car with any stranger	2/16/2016 4:54 PM
19	Is it safe? Having a hard time visualizing what this would look like in my life.	2/16/2016 4:53 PM

Q11 To what degree does COMMUNITY SHUTTLE address the following transportation needs?:

Answered: 356 Skipped: 153

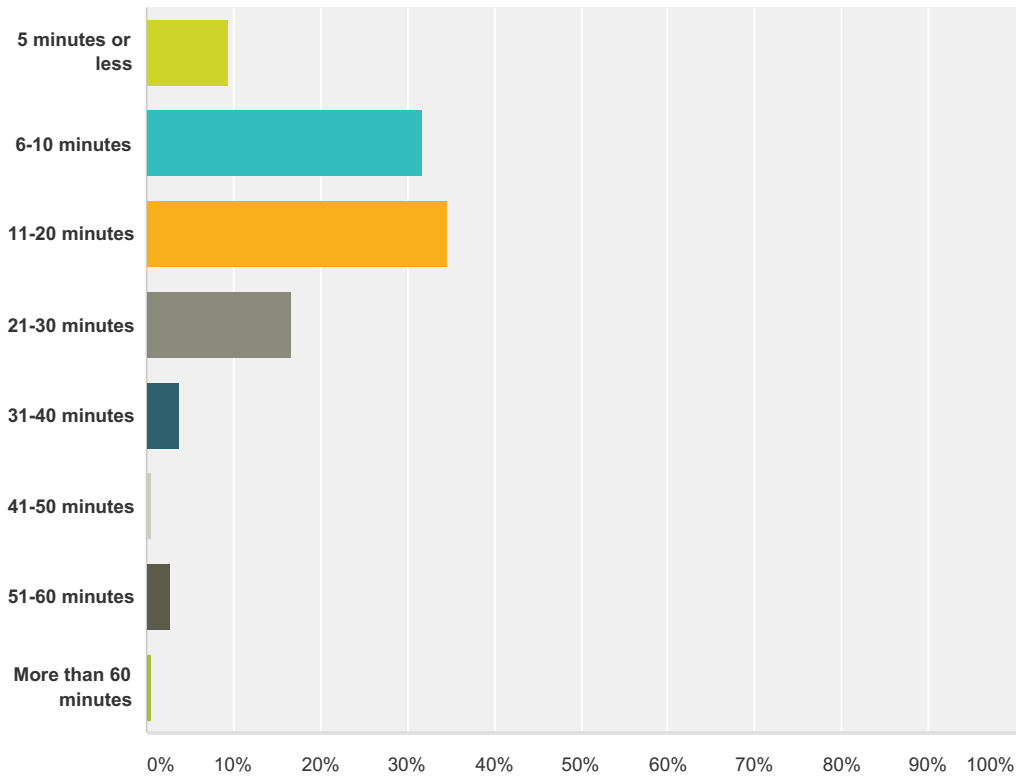


	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Total	Weighted Average
Flexible service (Service adapts to your changing schedule)	23.56% 82	40.52% 141	22.13% 77	10.34% 36	3.45% 12	348	2.30
Service that comes when I want it (On-demand without too much waiting)	22.25% 77	33.53% 116	25.72% 89	13.29% 46	5.20% 18	346	2.46
Service is reliable (you can depend on it)	35.80% 126	35.23% 124	22.16% 78	5.40% 19	1.42% 5	352	2.01
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	41.04% 142	33.24% 115	20.81% 72	3.18% 11	1.73% 6	346	1.91

Q12 What's the longest you would be willing to wait for a Community Shuttle

ride?

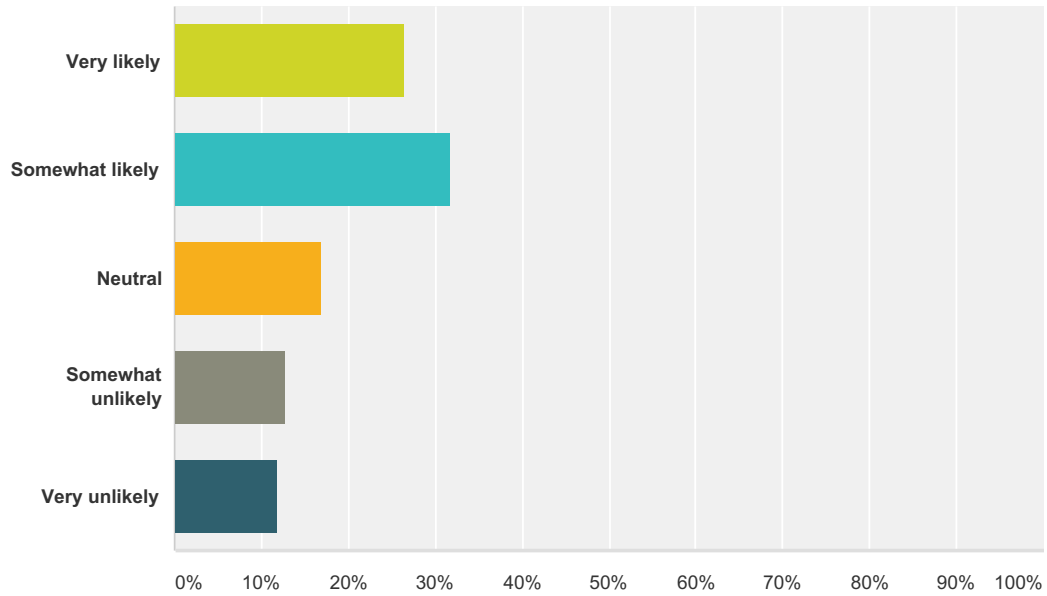
Answered: 355 Skipped: 154



Answer Choices	Responses
5 minutes or less	9.30% 33
6-10 minutes	31.83% 113
11-20 minutes	34.65% 123
21-30 minutes	16.62% 59
31-40 minutes	3.66% 13
41-50 minutes	0.56% 2
51-60 minutes	2.82% 10
More than 60 minutes	0.56% 2
Total	355

Q13 How likely would you be to try Community Shuttle in your area?

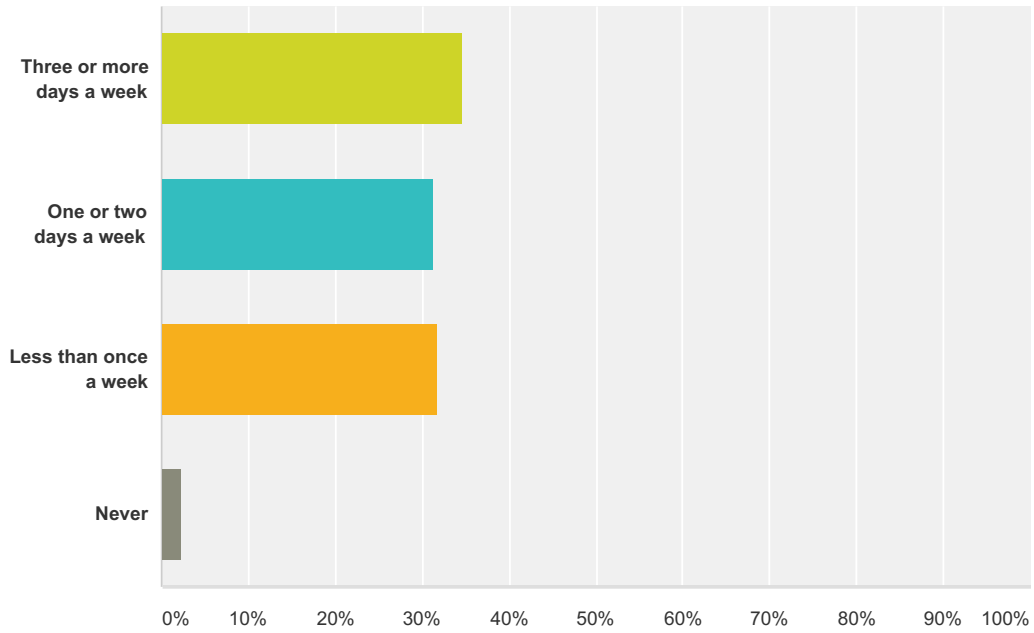
Answered: 359 Skipped: 150



Answer Choices	Responses
Very likely	26.46% 95
Somewhat likely	31.75% 114
Neutral	16.99% 61
Somewhat unlikely	12.81% 46
Very unlikely	11.98% 43
Total	359

Q14 How often do you think you would use a Community Shuttle?

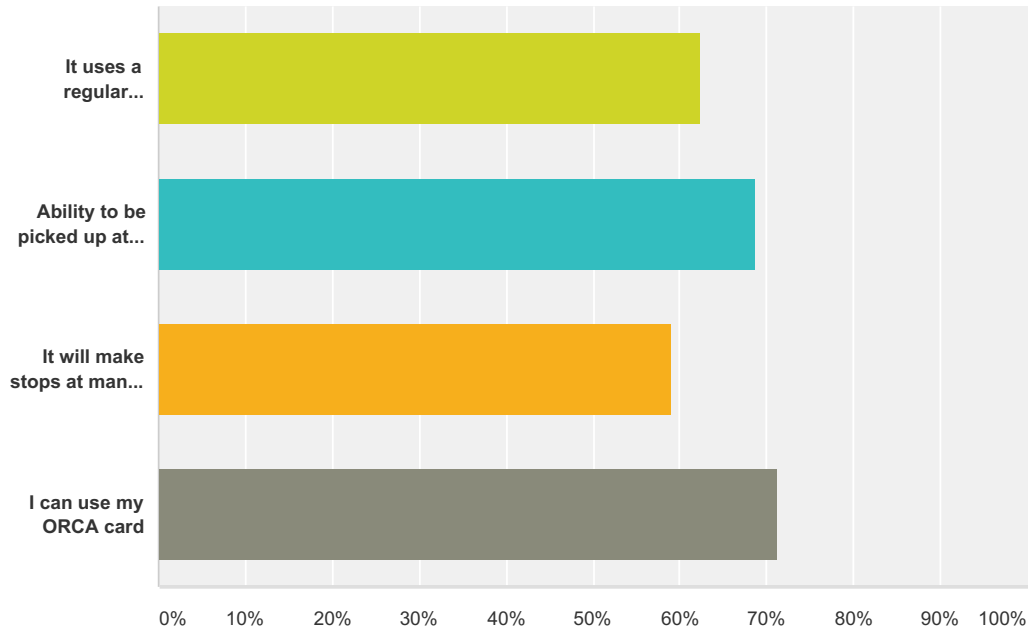
Answered: 211 Skipped: 298



Answer Choices	Responses	
Three or more days a week	34.60%	73
One or two days a week	31.28%	66
Less than once a week	31.75%	67
Never	2.37%	5
Total		211

Q15 What appeals to you about Community Shuttle? (pick up to three)

Answered: 208 Skipped: 301

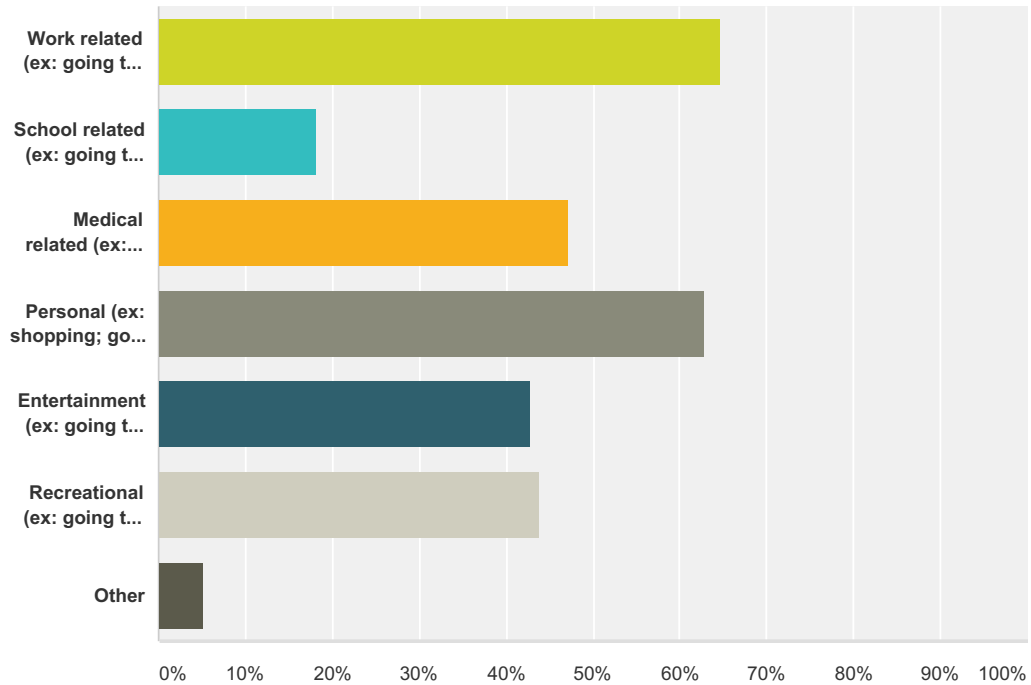


Answer Choices	Responses
It uses a regular timetable	62.50% 130
Ability to be picked up at home if I call ahead	68.75% 143
It will make stops at many local destinations	59.13% 123
I can use my ORCA card	71.15% 148
Total Respondents: 208	

#	Other (please specify)	Date
1	The driver is safe and courteous	2/22/2016 4:42 PM
2	Flexible routes	2/22/2016 3:41 PM
3	It is a Metro vehicle with a trained Metro driver.	2/19/2016 2:27 PM
4	Reliability. It will be there when I need it or within 10 min.	2/18/2016 4:57 PM
5	Safety--driver and vehicle have been screened	2/17/2016 1:31 PM
6	ability to get home when there is no regular bus service available	2/17/2016 10:41 AM
7	can use a upass	2/17/2016 10:39 AM
8	If I understand the concept, it could, for example replace the service gap from the former 306 route between P&R through Kenmore	2/17/2016 7:51 AM
9	Access to normally un-reachable destinations	2/17/2016 12:00 AM
10	It's all about fast connections to mainline buses (522, 255, 311, 252, 257)	2/16/2016 5:22 PM
11	Safety - driven by trained and screened metro employees	2/16/2016 4:56 PM
12	Possible routes I could use.	2/16/2016 4:53 PM

Q16 For what purposes might you be able to use the Community Shuttle service? (check all that apply):

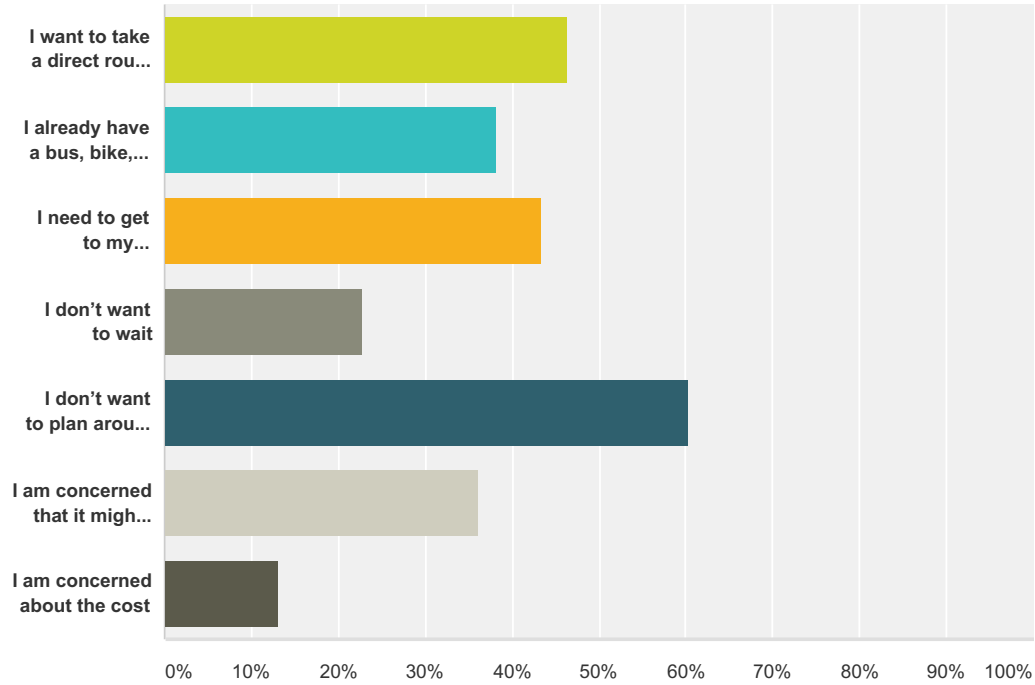
Answered: 210 Skipped: 299



Answer Choices	Responses	Count
Work related (ex: going to and from work)	64.76%	136
School related (ex: going to and from school)	18.10%	38
Medical related (ex: going to a doctor's appointment)	47.14%	99
Personal (ex: shopping; going to a friend's house)	62.86%	132
Entertainment (ex: going to the movies)	42.86%	90
Recreational (ex: going to a gym or park)	43.81%	92
Other	5.24%	11
Total Respondents: 210		

Q17 What concerns do you have about Community Shuttle? (pick up to three)

Answered: 136 Skipped: 373



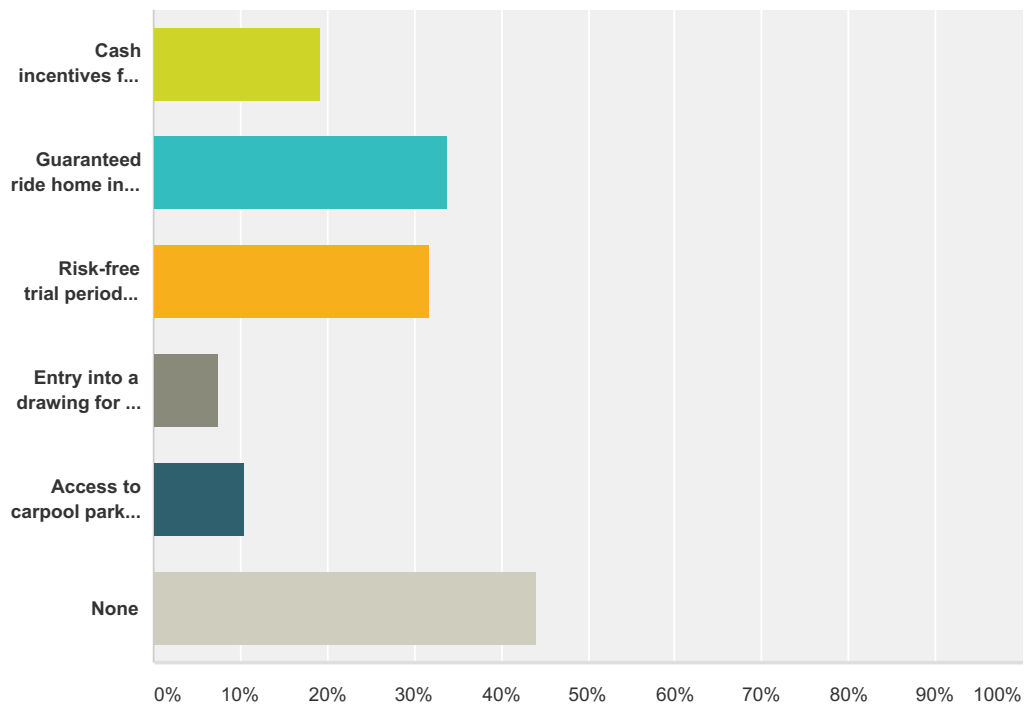
Answer Choices	Responses
I want to take a direct route to my destination	46.32% 63
I already have a bus, bike, or walking route that works for me	38.24% 52
I need to get to my destination quickly	43.38% 59
I don't want to wait	22.79% 31
I don't want to plan around an infrequent schedule	60.29% 82
I am concerned that it might be inconvenient for me	36.03% 49
I am concerned about the cost	13.24% 18
Total Respondents: 136	

#	Other (please specify)	Date
1	doesn't provide the distance needed. EG Woodinville to Seattle or Bellevue	2/22/2016 4:05 PM
2	Getting home	2/22/2016 3:43 PM
3	Concerned what the destination will be. From where to where will it go? What areas will it serve?	2/22/2016 2:57 PM
4	My regular bus works fine.	2/22/2016 2:27 PM
5	I commute from a small town so I do not think this will be available to my area	2/22/2016 12:07 PM
6	I live in a rural area. My drive is already over an hour.	2/22/2016 10:48 AM
7	it is unlikely to come walking distance from my home	2/19/2016 10:49 AM
8	I want to come and go as please w/ own vehicle	2/18/2016 3:44 PM
9	I am already in a Pierce Transit Vanpool	2/18/2016 11:57 AM
10	I'm not sure about the 2-hour call ahead time or how to know what areas are covered in what timeframes	2/18/2016 8:01 AM
11	we already have bus routes. Do you think they work? most lines are not straight line connections and do not operate 24hrs, which makes using the transportation sytem more combersome later in the evening.	2/17/2016 11:23 PM

12	I don't need local transportation. I need to get to/from first hill seattle to bothell in less than 1.5 hours during rush hour.	2/17/2016 3:36 PM
13	Doesn't go where I need to go. Not far enough.	2/17/2016 10:10 AM
14	I have a car to get me to areas close to home	2/17/2016 7:52 AM
15	I have a car for trips within my community	2/16/2016 8:53 PM
16	Traffic does not make this option viable	2/16/2016 8:27 PM
17	You are recycling old ideas. None of what you are offering is innovative. Rideshare? Vanpool? Community shuttle? These all exist now.	2/16/2016 6:02 PM
18	I can walk within my community	2/16/2016 5:03 PM
19	None	2/16/2016 4:56 PM

Q18 Which of the following incentives would motivate you to try Community Shuttle? (pick up to three)

Answered: 145 Skipped: 364

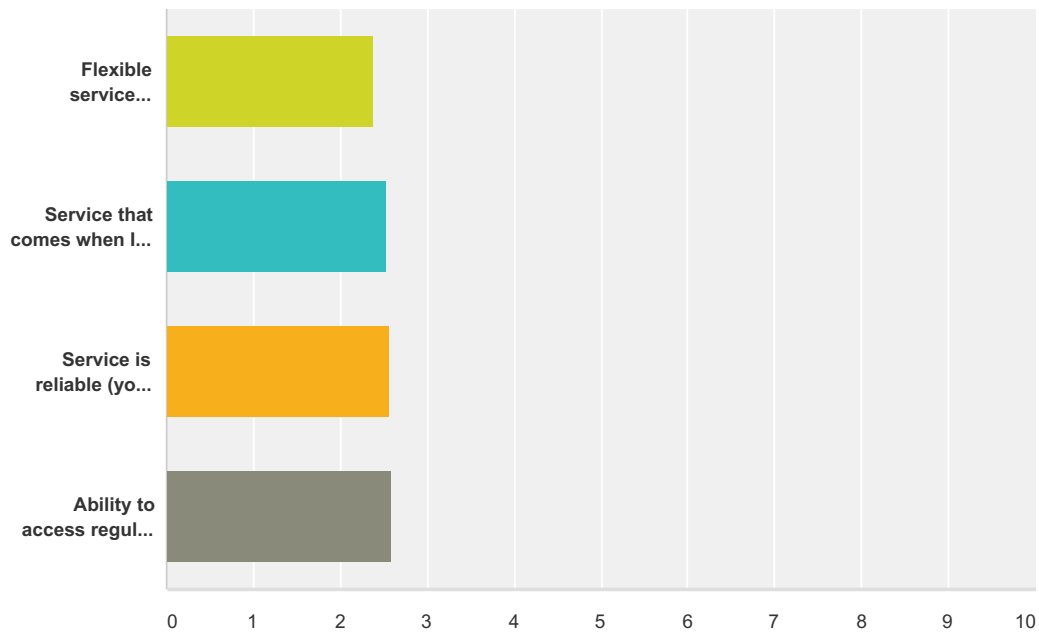


Answer Choices	Responses
Cash incentives for participating (ex: a free gift card for every 5 real-time rideshare trips)	19.31% 28
Guaranteed ride home in case of emergency (ex: up to 8 emergency trips home by Uber or Lyft)	33.79% 49
Risk-free trial period (ex: free ride credits so you can try the program)	31.72% 46
Entry into a drawing for a prize	7.59% 11
Access to carpool parking at my destination	10.34% 15
None	44.14% 64
Total Respondents: 145	

#	Other (please specify)	Date
1	Service that arrived more frequently than _once per hour_!	2/22/2016 2:24 PM
2	I am already in a Pierce Transit Vanpool	2/18/2016 11:57 AM
3	Clear communication about how to use them and what their route areas/times are	2/18/2016 8:01 AM
4	include Community Shuttles as self-driving automated vehicles	2/16/2016 8:41 PM
5	Property tax credit to offset the cost for this vehicle and operator.	2/16/2016 8:27 PM
6	ride time could be extended due to special requests that i wouldnt know about until i am actually on a community shuttle!	2/16/2016 5:59 PM

Q19 To what degree does COMMUNITY VAN address the following transportation needs?:

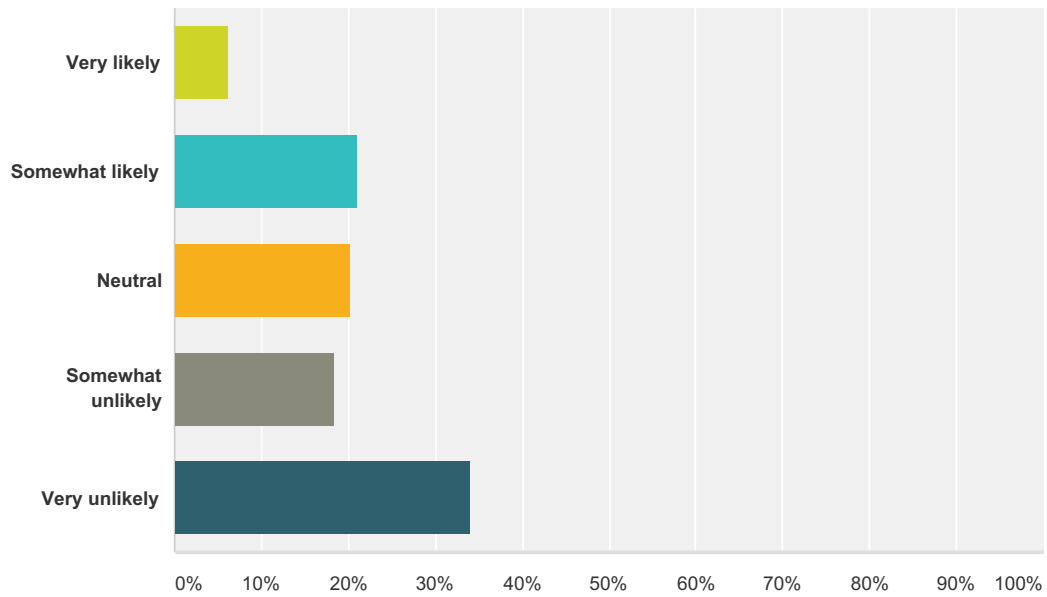
Answered: 340 Skipped: 169



	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Total	Weighted Average
Flexible service (service adapts to your changing schedule)	24.40% 82	34.82% 117	26.19% 88	8.33% 28	6.25% 21	336	2.37
Service that comes when I want it (on-demand without too much waiting)	19.76% 66	31.14% 104	32.34% 108	10.78% 36	5.99% 20	334	2.52
Service is reliable (you can depend on it)	17.66% 59	25.75% 86	44.31% 148	6.89% 23	5.39% 18	334	2.57
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	17.07% 57	26.65% 89	42.22% 141	8.68% 29	5.39% 18	334	2.59

Q20 How likely would you be to try Community Van if it became available in your area?

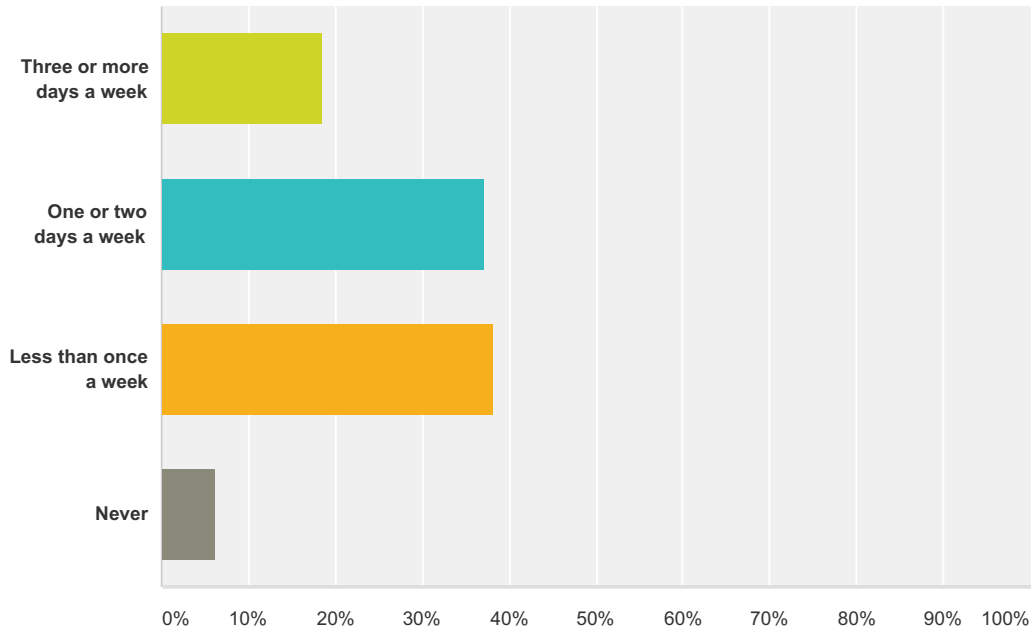
Answered: 347 Skipped: 162



Answer Choices	Responses	
Very likely	6.34%	22
Somewhat likely	21.04%	73
Neutral	20.17%	70
Somewhat unlikely	18.44%	64
Very unlikely	34.01%	118
Total		347

Q21 How often do you think you would use a Community Van?

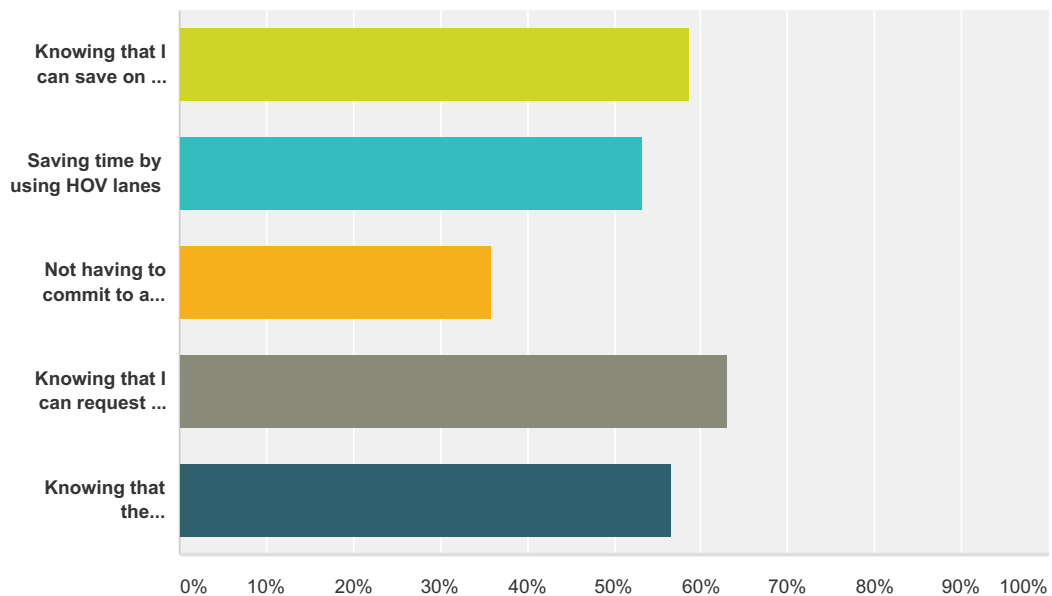
Answered: 97 Skipped: 412



Answer Choices	Responses	Count
Three or more days a week	18.56%	18
One or two days a week	37.11%	36
Less than once a week	38.14%	37
Never	6.19%	6
Total		97

Q22 What appeals to you about Community Van? (pick up to three)

Answered: 92 Skipped: 417

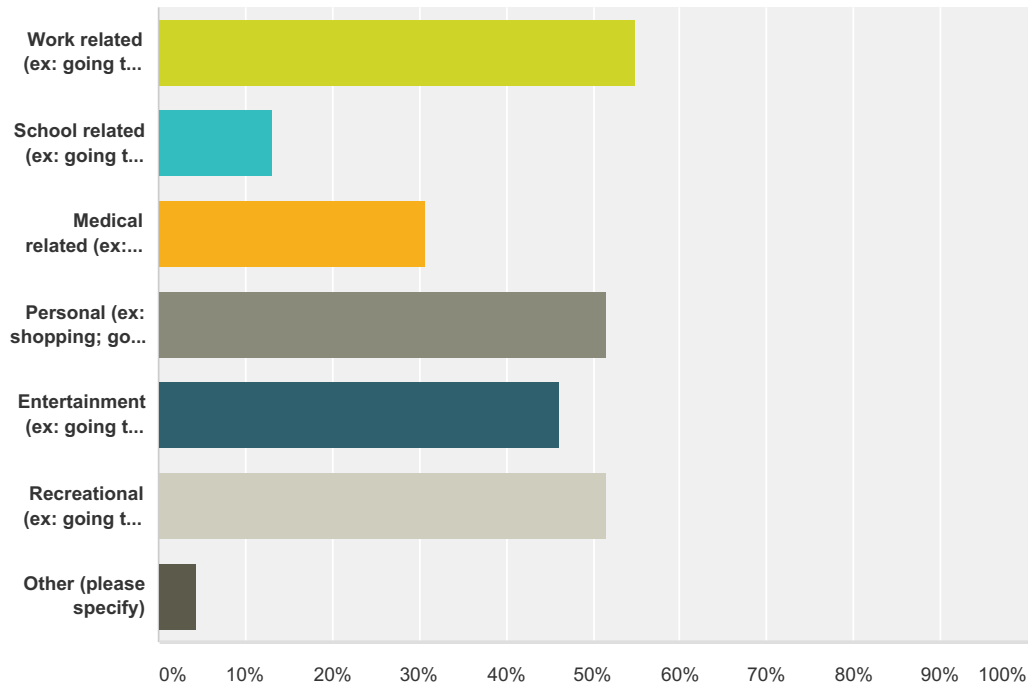


Answer Choices	Responses
Knowing that I can save on the cost of transportation	58.70% 54
Saving time by using HOV lanes	53.26% 49
Not having to commit to a schedule	35.87% 33
Knowing that I can request a trip to anywhere I want to go	63.04% 58
Knowing that the Transportation Coordinator will coordinate the trip details and find a volunteer driver	56.52% 52
Total Respondents: 92	

#	Other (please specify)	Date
1	Idea of scheduling a trip to a mariner's game	2/19/2016 6:04 PM
2	I could use this for trips/educational for students I work with. I do not have a budget for school busses to take teens that I work with on field trips. This could be used for important humanitarian trips of value for the teens.	2/19/2016 9:42 AM
3	Not having to pay for parking at my destination	2/17/2016 7:07 PM

Q23 For what purposes might you be able to use the Community Van service? (check all that apply):

Answered: 91 Skipped: 418

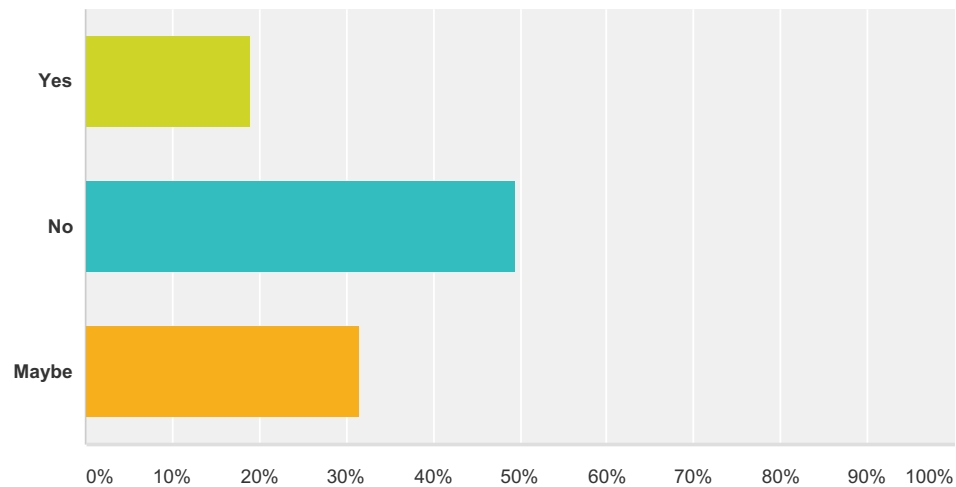


Answer Choices	Responses
Work related (ex: going to and from work)	54.95% 50
School related (ex: going to and from school)	13.19% 12
Medical related (ex: going to a doctor's appointment)	30.77% 28

Personal (ex: shopping; going to a friend's house)	51.65%	47
Entertainment (ex: going to the movies)	46.15%	42
Recreational (ex: going to a gym or park)	51.65%	47
Other (please specify)	4.40%	4
Total Respondents: 91		

Q24 Would you be willing to volunteer to be a Community Van driver for occasional group trips?

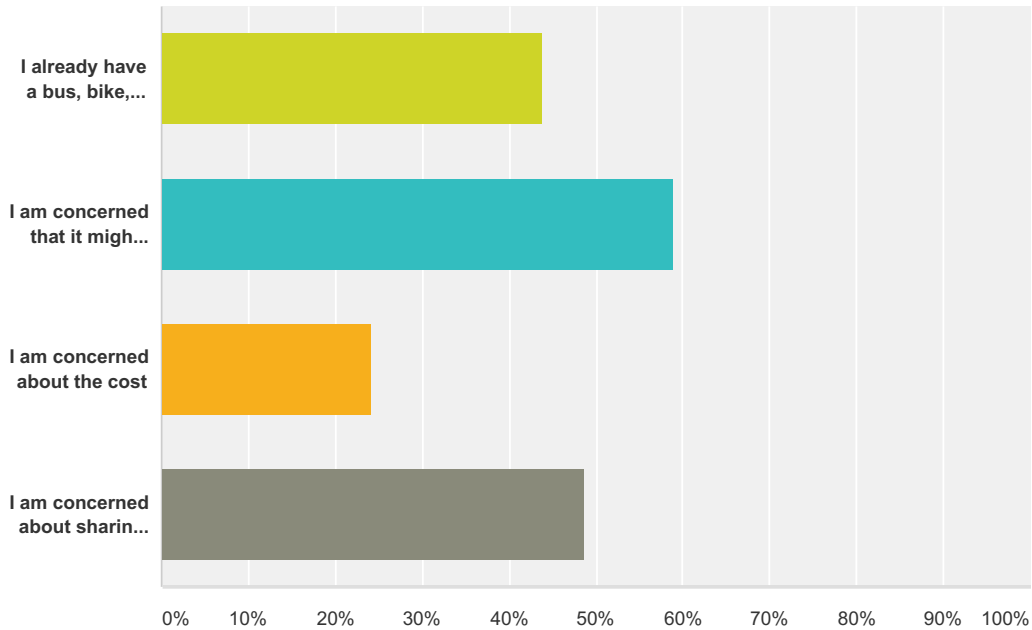
Answered: 95 Skipped: 414



Answer Choices	Responses
Yes	18.95% 18
No	49.47% 47
Maybe	31.58% 30
Total	95

Q25 What concerns do you have about Community Van? (pick up to three)

Answered: 214 Skipped: 295



Answer Choices	Responses
I already have a bus, bike, or walking route that works for me	43.93% 94
I am concerned that it might be inconvenient for me	58.88% 126
I am concerned about the cost	24.30% 52
I am concerned about sharing a ride with people I don't know	48.60% 104
Total Respondents: 214	

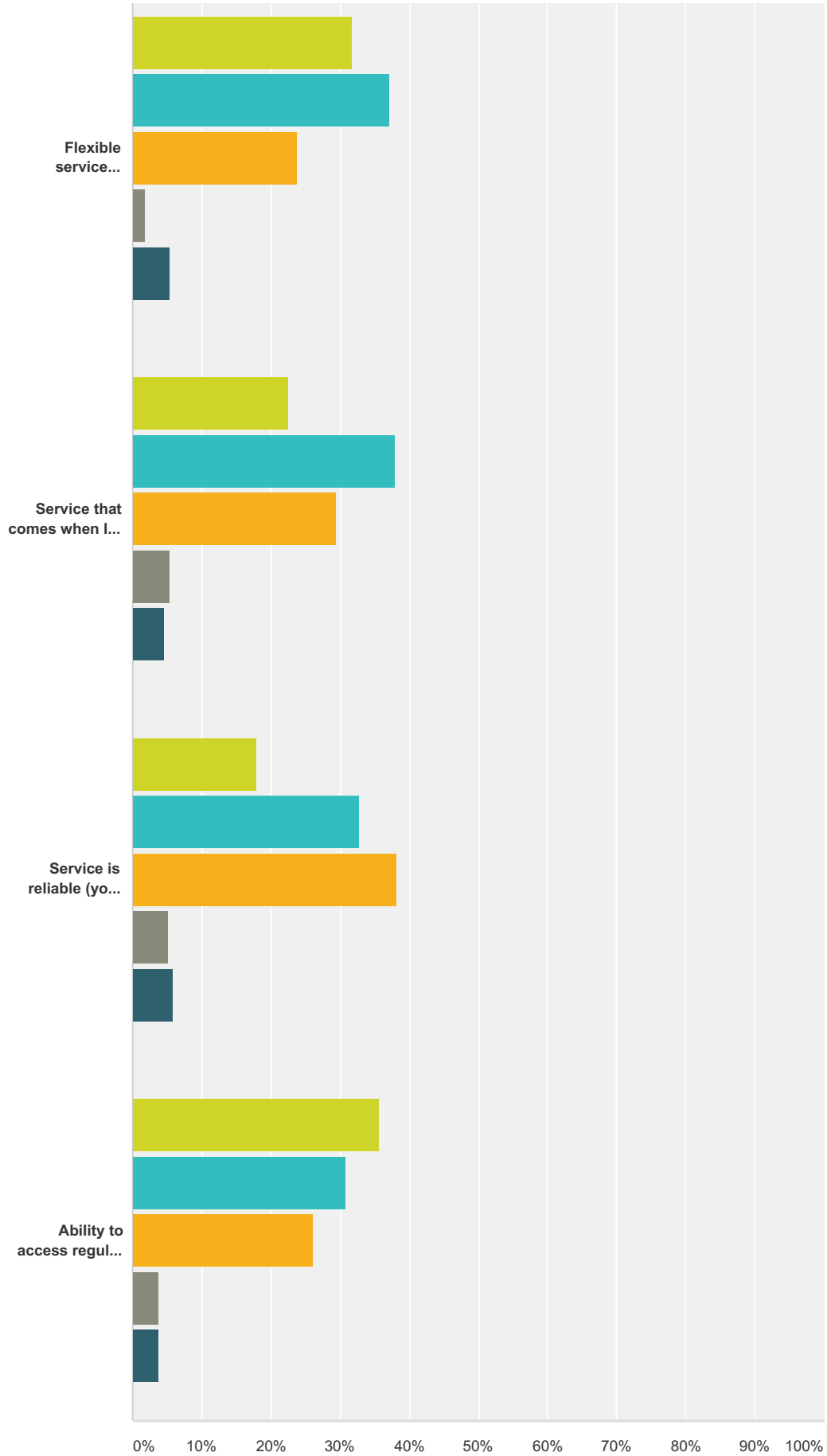
#	Other (please specify)	Date
1	I just don't see needing to organize regular rides for a group very often, nor is my own commute very regular	2/23/2016 10:35 AM
2	My schedule varies every day so I don't think I could use this option	2/23/2016 7:06 AM
3	I have a car. Prefer than than sharing a van.	2/22/2016 4:05 PM
4	I can't imagine it working well, if at all.	2/22/2016 4:02 PM
5	Schedules are often quite rigid	2/22/2016 3:45 PM
6	Set plans / not overlap with need	2/22/2016 3:43 PM
7	Don't have a need. Group trips are usually already carpool in large family suv's.	2/22/2016 2:59 PM
8	Who are the volunteer drivers? Vehicle doesn't fill so I'm without a ride at last minute?	2/22/2016 2:57 PM
9	I would be concerned that there were not enough other people to take a trip with	2/22/2016 8:55 AM
10	Unclear on what "local group trips" means.	2/22/2016 7:33 AM
11	Have no need for a group activity of this sort	2/21/2016 7:43 AM
12	I generally use transit services to get to work which the van doesn't assist in.	2/20/2016 9:56 AM
13	I have a varied schedule and it needs to be adaptable	2/19/2016 5:56 PM
14	This seems more oriented to specific one time events or maybe a regular trip for employees of the same company.	2/19/2016 1:06 PM
15	I don't have a regular schedule	2/19/2016 10:50 AM
16	only commute 4 miles to work. very long and different hours all the time. my schedule is not consistent enough	2/18/2016 3:44 PM

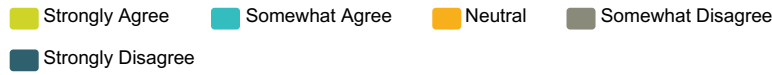
17	Unless it was to Snoqualmie or Stevens pass I wouldnt be interested	2/18/2016 2:21 PM
18	I don't drive, so I would never benefit from free-to-driver provision.	2/18/2016 1:34 PM
19	Seems very unreliable	2/18/2016 12:47 PM
20	I am already in a Pierce Transit Vanpool	2/18/2016 11:57 AM
21	volunteer drivers	2/18/2016 11:33 AM
22	I'm not sure how likely it is that others will want to make the same trip as me - so then I'd always have to have a back-up plan for my trips	2/18/2016 8:03 AM
23	see previous concerns	2/17/2016 11:24 PM
24	It seems that this option could be time consuming for individuals in these communities to figure out. ie, the communities who most need transit services may not have the luxury of free time	2/17/2016 7:59 PM
25	Uncertain of it's availability for my work hours.	2/17/2016 5:57 PM
26	Only commute to work	2/17/2016 2:30 PM
27	Would there be any screening process for drivers?	2/17/2016 1:31 PM
28	Lack of time flexibility	2/17/2016 12:28 PM
29	I like the idea for elderly citizens & volunteer opportunities but I don't know if I'd use it for my current needs	2/17/2016 10:07 AM
30	I am concerned about the qualifications of the driver	2/17/2016 9:27 AM
31	Volunteer driver very concerning. No stake to stay doing the driving.	2/17/2016 9:22 AM
32	I'd just use my own car for these types of trips. It doesn't do me any good if it doesn't get me from home to work on a regular basis.	2/17/2016 8:30 AM
33	Not likely to participate in community trips. Have a car and my family does activities as a family in weekendd	2/17/2016 8:05 AM
34	Please just get the bus services back: 935, 260 and even a route to UW from Finn Hill.	2/17/2016 8:03 AM
35	sounds great for direct transport to a sports venue, concert, or ski slope.	2/17/2016 7:53 AM
36	Doesn't apply to my normal commute	2/17/2016 7:53 AM
37	Schedule, its rare to find a group that meets my time tables.	2/17/2016 6:22 AM
38	dependent on trip ideas; may not align with my trip needs	2/17/2016 12:02 AM
39	I have a car for things like this, don't need Metro	2/16/2016 8:54 PM
40	security issues	2/16/2016 8:43 PM
41	I just can't imagine the scenarios in which I would use this service	2/16/2016 7:38 PM
42	having to coordinate with other people	2/16/2016 7:23 PM
43	I do not drive	2/16/2016 5:53 PM
44	I currently cannot think of a need for this	2/16/2016 5:08 PM
45	I have a car!	2/16/2016 5:04 PM
46	may not be reliable, having to coordinate, schedule, hassle	2/16/2016 5:01 PM
47	None	2/16/2016 4:57 PM
48	I have a car, I don't see the benefit.	2/16/2016 4:55 PM
49	I'd only go if the trip planned was of interest to me	2/16/2016 4:54 PM

**Q26 To what degree does
TRIPPOOL address the following
transportation needs?:**

Answered: 333 Skipped: 176



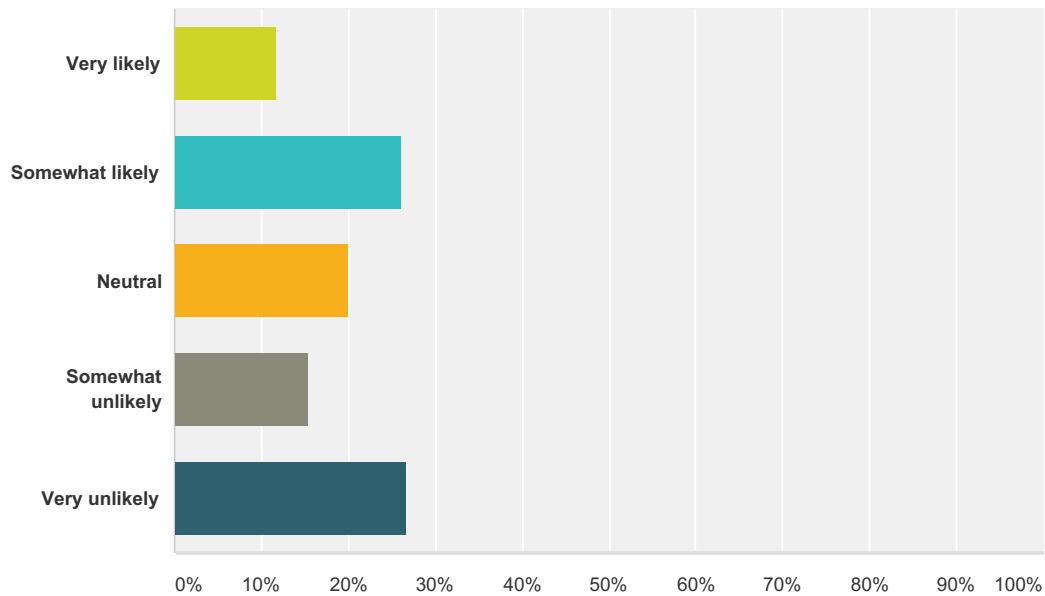




	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Total
Flexible service (service adapts to your changing schedule)	31.71% 104	37.20% 122	23.78% 78	1.83% 6	5.49% 18	328
Service that comes when I want it (on-demand without too much waiting)	22.63% 74	37.92% 124	29.36% 96	5.50% 18	4.59% 15	327
Service is reliable (you can depend on it)	18.04% 59	32.72% 107	38.23% 125	5.20% 17	5.81% 19	327
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	35.78% 117	30.89% 101	25.99% 85	3.67% 12	3.67% 12	327

Q27 How likely would you be to try TripPool if it became available in your community?

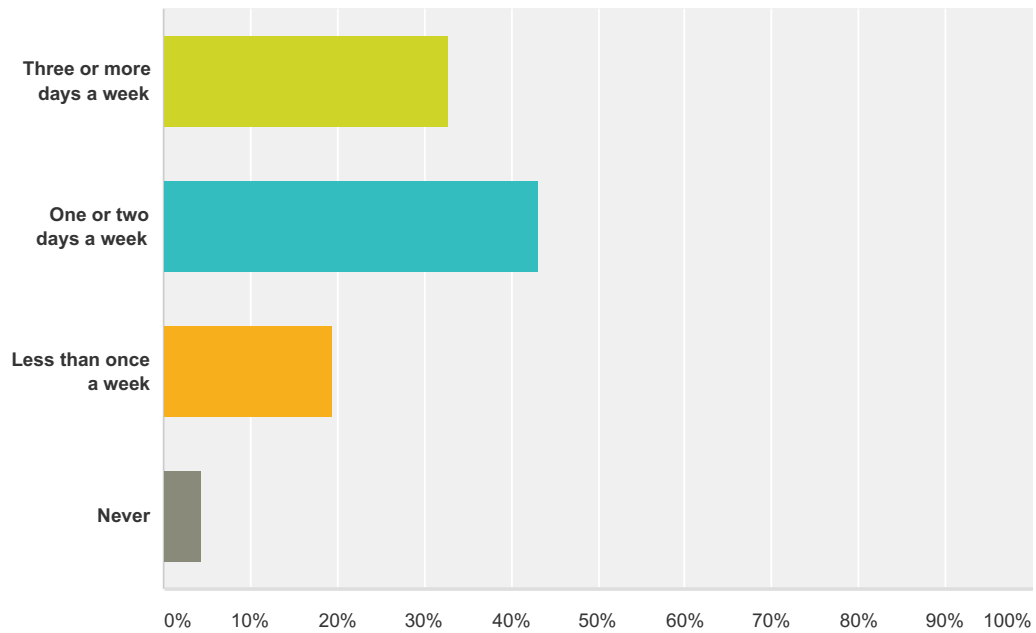
Answered: 341 Skipped: 168



Answer Choices	Responses
Very likely	11.73% 40
Somewhat likely	26.10% 89
Neutral	19.94% 68
Somewhat unlikely	15.54% 53
Very unlikely	26.69% 91
Total	341

Q28 How often do you think you would use TripPool?

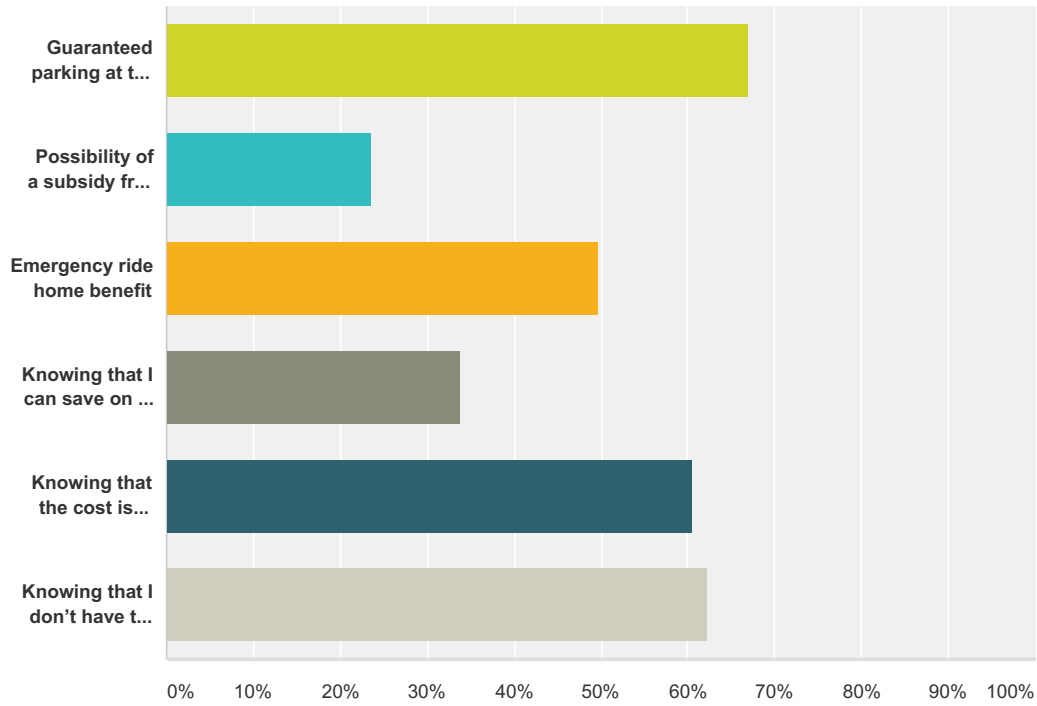
Answered: 134 Skipped: 375



Answer Choices	Responses
Three or more days a week	32.84% 44
One or two days a week	43.28% 58
Less than once a week	19.40% 26
Never	4.48% 6
Total	134

Q29 What appeals to you about TripPool? (pick up to three)

Answered: 127 Skipped: 382

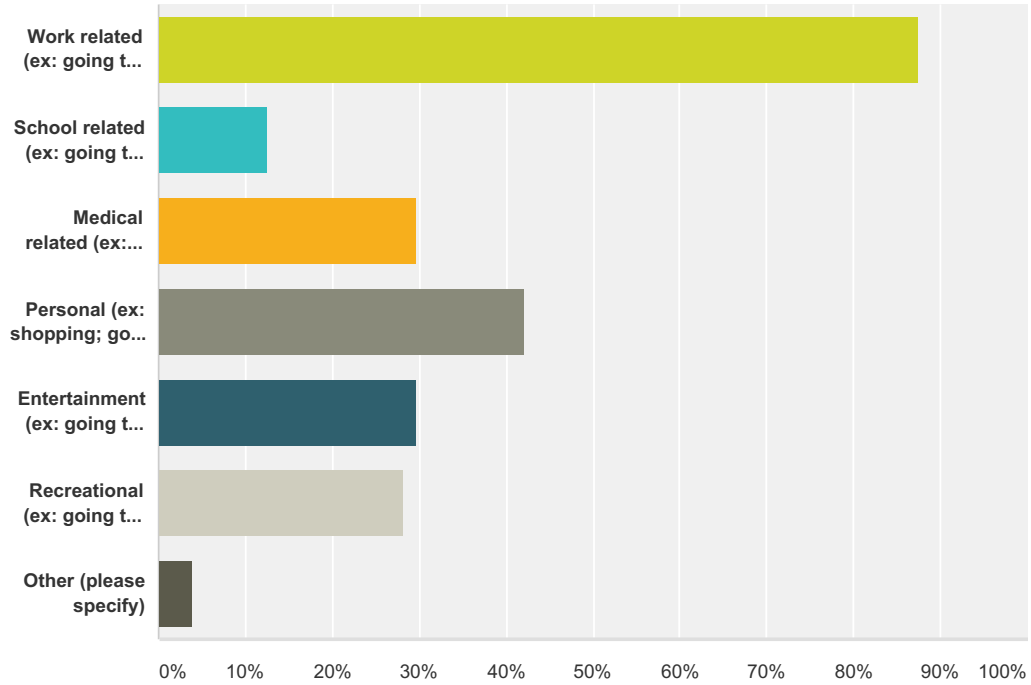


Answer Choices	Responses
Guaranteed parking at the park-and-ride	66.93% 85
Possibility of a subsidy from my employer	23.62% 30
Emergency ride home benefit	49.61% 63
Knowing that I can save on the cost of commuting	33.86% 43
Knowing that the cost is included in a monthly ORCA pass	60.63% 77
Knowing that I don't have to commit to a regular schedule	62.20% 79
Total Respondents: 127	

#	Other (please specify)	Date
1	Am already in a Metro van pool	2/23/2016 11:09 AM
2	Smart-Phone Capability	2/17/2016 8:02 PM
3	use of U-Pass	2/17/2016 10:42 AM

Q30 For what purposes might you be able to use TripPool? (check all that apply):

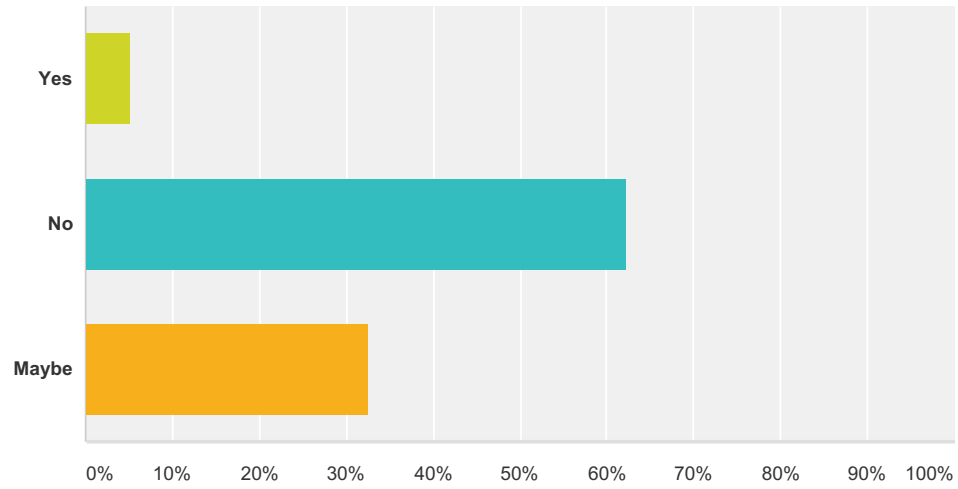
Answered: 128 Skipped: 381



Answer Choices	Responses	
Work related (ex: going to and from work)	87.50%	112
School related (ex: going to and from school)	12.50%	16
Medical related (ex: going to a doctor's appointment)	29.69%	38
Personal (ex: shopping; going to a friend's house)	42.19%	54
Entertainment (ex: going to the movies)	29.69%	38
Recreational (ex: going to a gym or park)	28.13%	36
Other (please specify)	3.91%	5
Total Respondents: 128		

Q31 Are you interested in becoming a TripPool driver?

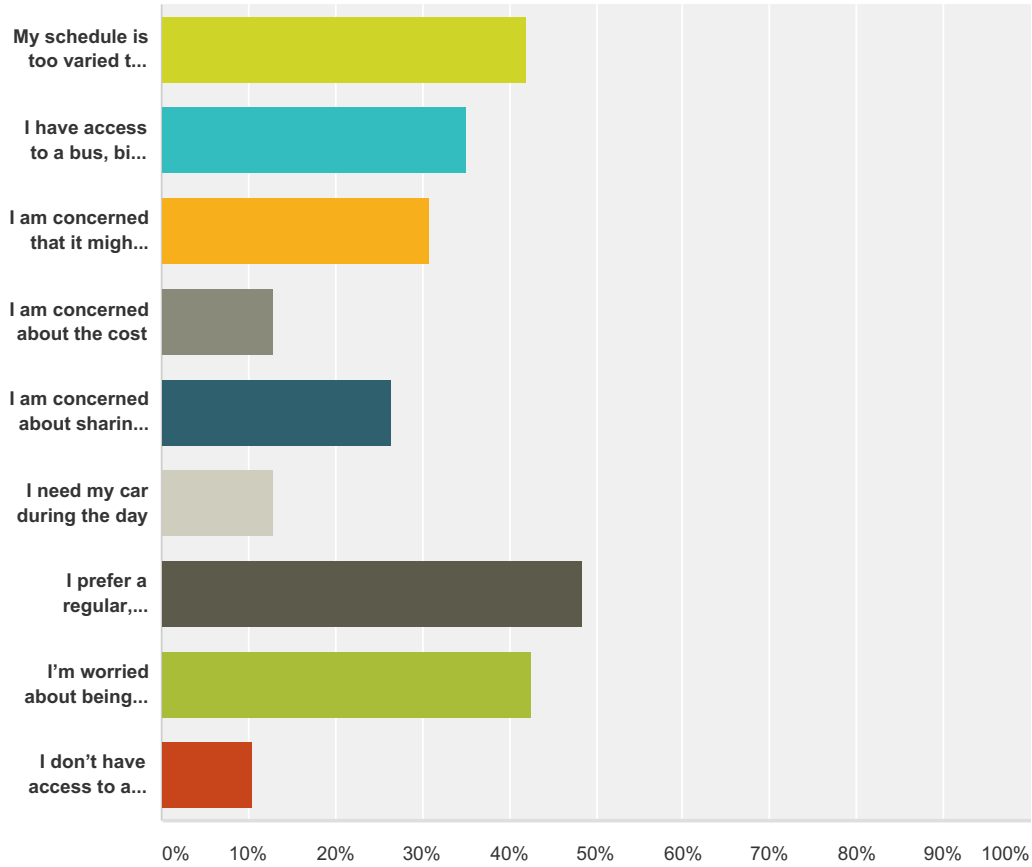
Answered: 132 Skipped: 377



Answer Choices	Responses	
Yes	5.30%	7
No	62.12%	82
Maybe	32.58%	43
Total		132

Q32 What concerns do you have about TripPool? (pick up to three)

Answered: 200 Skipped: 309



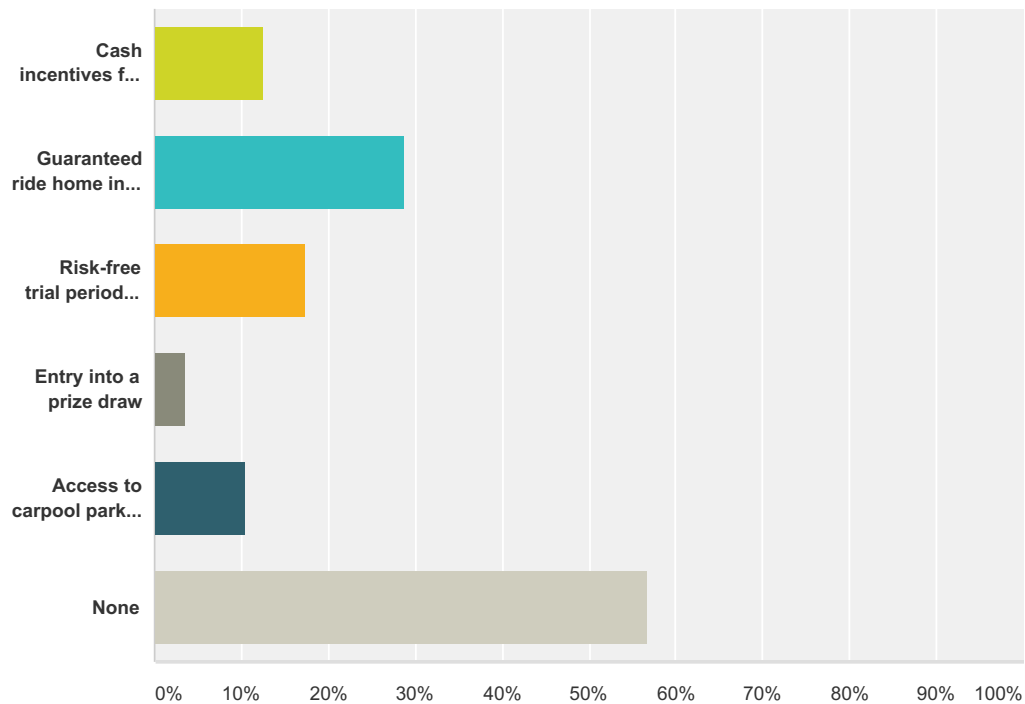
Answer Choices	Responses
My schedule is too varied to commit to Vanshare	42.00% 84
I have access to a bus, bike, or walking route that works for me	35.00% 70
I am concerned that it might be inconvenient for me	31.00% 62
I am concerned about the cost	13.00% 26
I am concerned about sharing a ride with someone	26.50% 53
I need my car during the day	13.00% 26
I prefer a regular, scheduled transportation option	48.50% 97
I'm worried about being stranded/I don't have an alternative	42.50% 85
I don't have access to a smartphone	10.50% 21
Total Respondents: 200	

#	Other (please specify)	Date
1	our disabled son might use this	2/22/2016 4:50 PM
2	2 mile drive	2/22/2016 3:19 PM
3	Unsure if a route would be available from where I live to where I work	2/22/2016 12:12 PM
4	home - work - home too far for transit	2/22/2016 10:52 AM
5	waiting times	2/21/2016 10:47 AM

6	Why do all these choices involve more vehicles on the road??? Put in trains on the middle islands on the 405 & I5 like they do in Los Angeles with buses going east & west.	2/19/2016 5:59 PM
7	Have a very short commute, not likely to be useful to others.	2/19/2016 3:37 PM
8	I am already in a Pierce Transit Vanpool	2/18/2016 12:00 PM
9	Not sure how likely others would be available to make the same trips as me (time/route)	2/18/2016 8:07 AM
10	Uncertain of it's availability during my work hours.	2/17/2016 5:58 PM
11	Getting from home to a transit center not a need for me.	2/17/2016 5:31 PM
12	Few people leave my neighborhood at 5:00am	2/17/2016 12:35 PM
13	app not available on all platforms	2/17/2016 10:45 AM
14	I'd rather just drive my own car to a dependable parking spot at the Pand R.	2/17/2016 9:26 AM
15	The park and ride is only a mile from my house, which is walkable.	2/16/2016 8:55 PM
16	I do not drive and don't have a group that works where I do	2/16/2016 5:55 PM
17	I currently have no need for this.	2/16/2016 5:09 PM
18	I have a car	2/16/2016 5:06 PM

Q33 What incentives would motivate you to try TripPool? (pick up to three)

Answered: 201 Skipped: 308



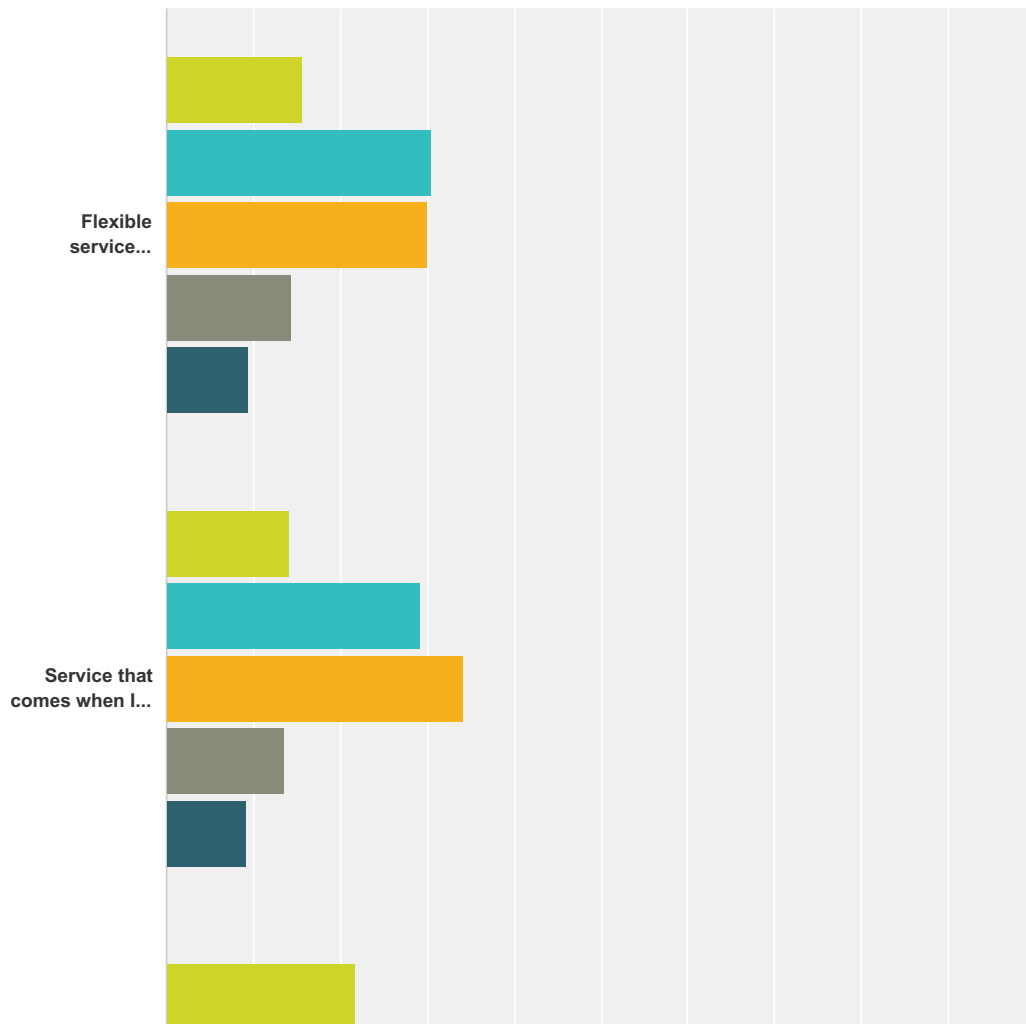
Answer Choices	Responses
Cash incentives for participating (ex: a free gift card for every 5 trips)	12.44% 25
Guaranteed ride home in case of emergency (ex: up to 8 emergency trips home by Uber or Lyft)	28.86% 58
Risk-free trial period (ex: free ride credits so you can try the program)	17.41% 35
Entry into a prize draw	3.48% 7

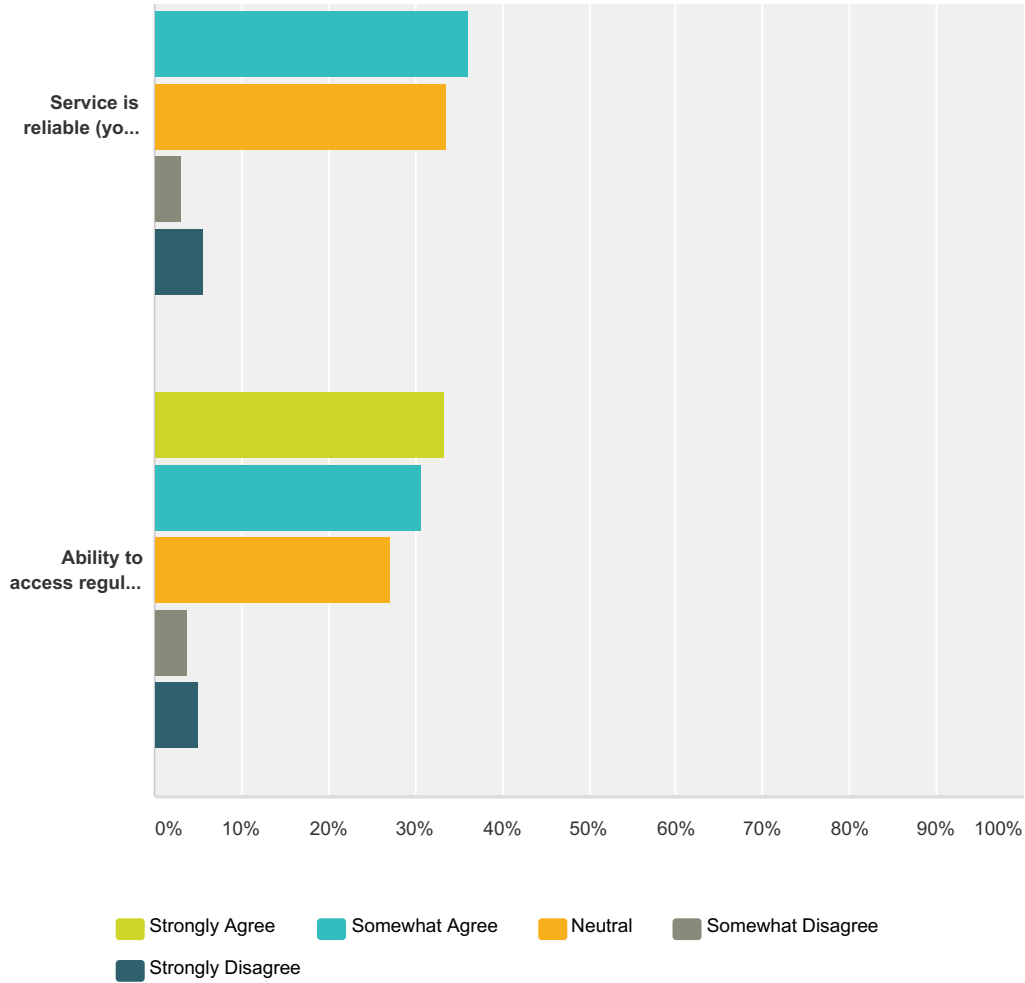
Access to carpool parking at my destination	10.45%	21
None	56.72%	114
Total Respondents: 201		

#	Other (please specify)	Date
1	waiting times	2/21/2016 10:47 AM
2	Have employers agree to telecommuting. Give employers tax incentives like they do in other big cities. We need innovation not more vehicles on the road!	2/19/2016 5:59 PM
3	Access via the web so that lack of a smartphone is not prohibitive	2/18/2016 8:07 AM
4	Guaranteed trip either way, not just home. If I cannot ensure I can get both to and from work the service is not reliable.	2/17/2016 3:44 PM
5	I don't think this is something that I would need to use	2/17/2016 9:29 AM
6	I don't commute from a transit center. I Park near a local bus stop - this wouldn't be convenient for me	2/17/2016 8:07 AM
7	i dont have a smart phone	2/16/2016 7:23 PM

Q34 To what degree does VANSHARE address the following transportation needs?:

Answered: 325 Skipped: 184

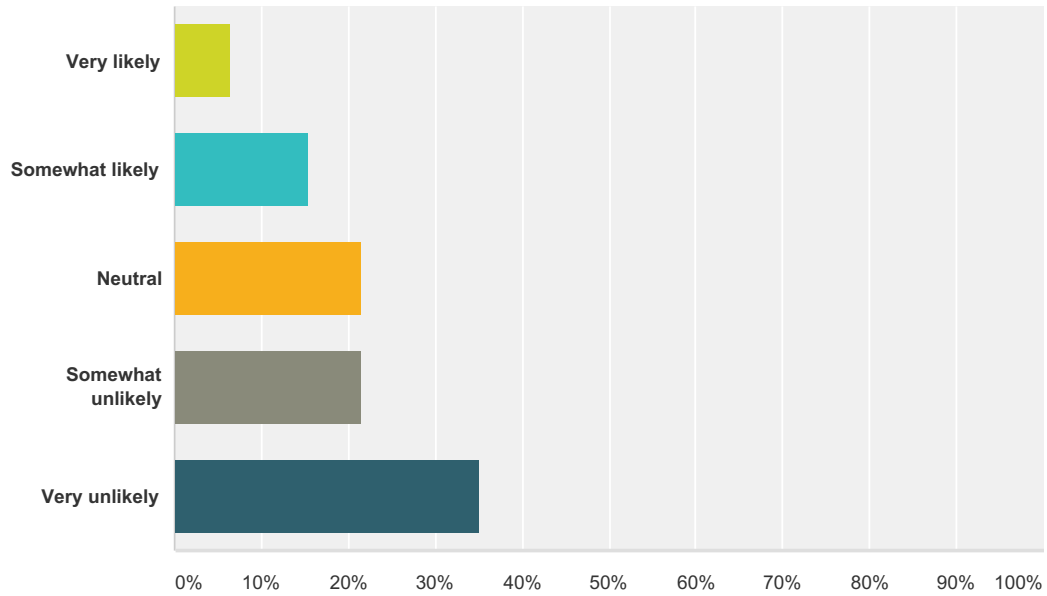




	Strongly Agree	Somewhat Agree	Neutral	Somewhat Disagree	Strongly Disagree	Total
Flexible service (service adapts to your changing schedule)	15.67% 50	30.41% 97	30.09% 96	14.42% 46	9.40% 30	319
Service that comes when I want it (on-demand without too much waiting)	14.11% 45	29.15% 93	34.17% 109	13.48% 43	9.09% 29	319
Service is reliable (you can depend on it)	21.74% 70	36.02% 116	33.54% 108	3.11% 10	5.59% 18	322
Ability to access regular transit (connection from origin to transit is easy, safe, convenient)	33.44% 107	30.63% 98	27.19% 87	3.75% 12	5.00% 16	320

Q35 How likely would you be to try Vanshare if it became available in your area?

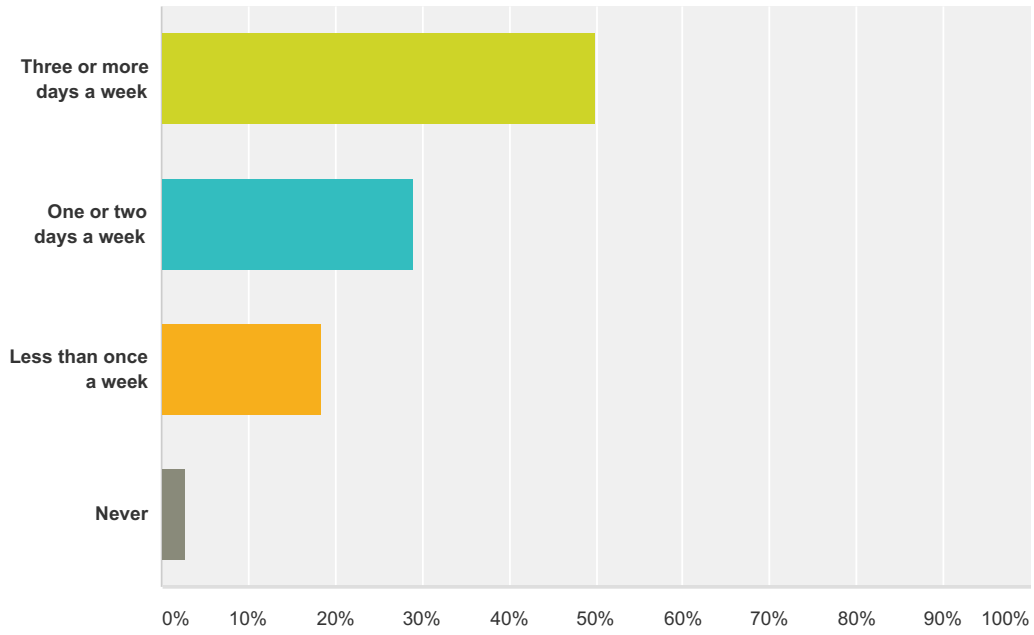
Answered: 336 Skipped: 173



Answer Choices	Responses	
Very likely	6.55%	22
Somewhat likely	15.48%	52
Neutral	21.43%	72
Somewhat unlikely	21.43%	72
Very unlikely	35.12%	118
Total		336

Q36 How often do you think you would use a Vanshare?

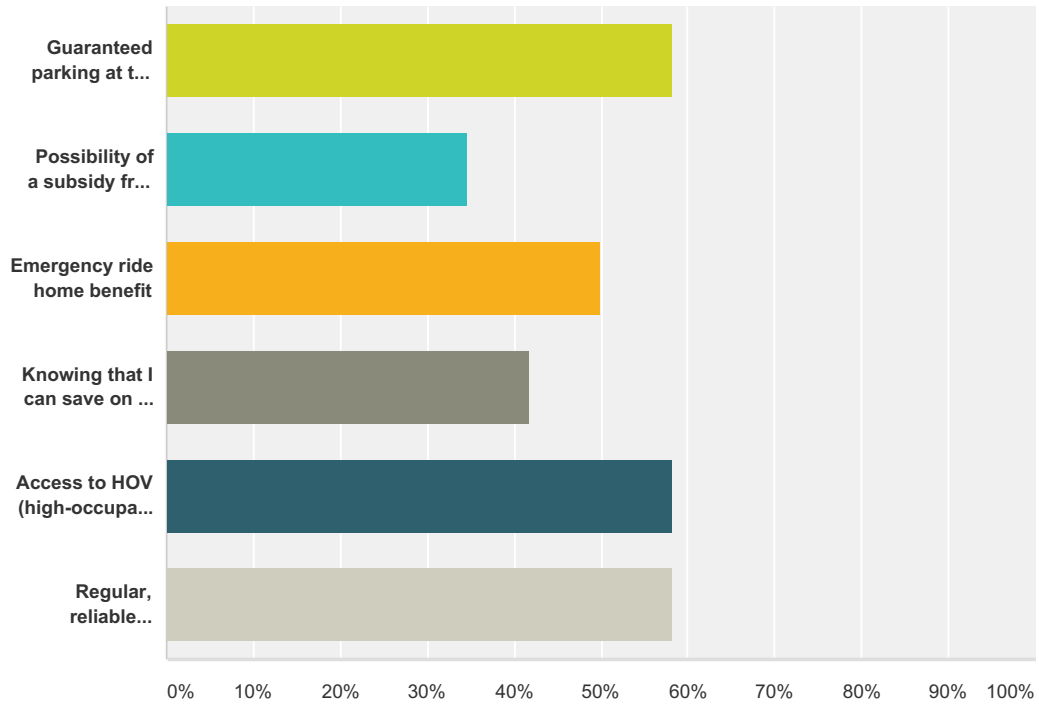
Answered: 76 Skipped: 433



Answer Choices	Responses	
Three or more days a week	50.00%	38
One or two days a week	28.95%	22
Less than once a week	18.42%	14
Never	2.63%	2
Total		76

**Q37 What appeals to you about Vanshare?
(pick up to three)**

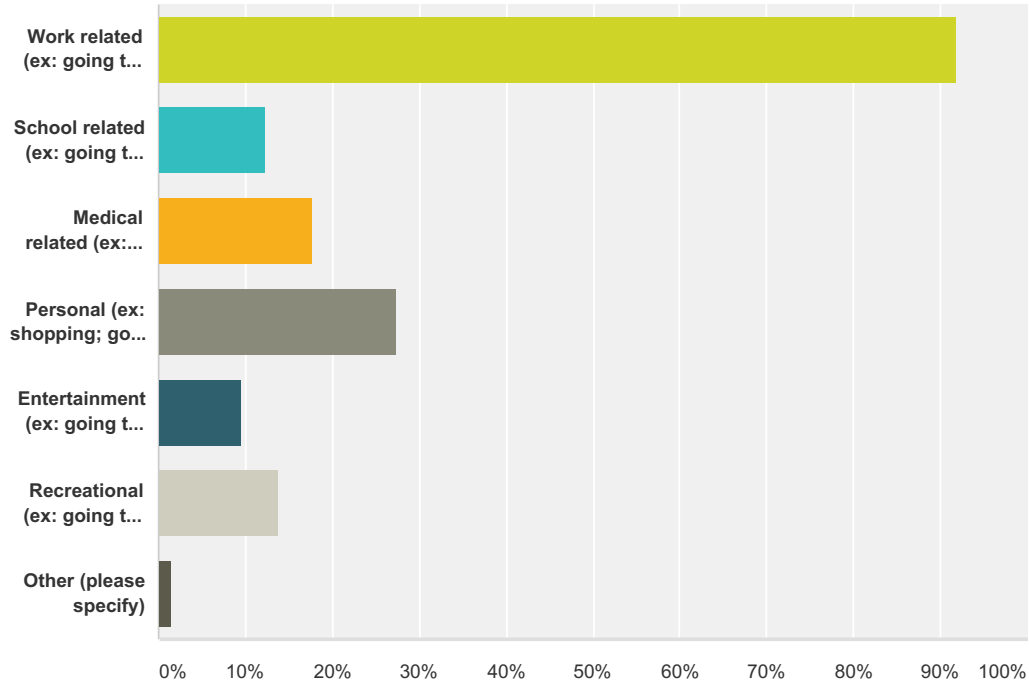
Answered: 72 Skipped: 437



Answer Choices	Responses
Guaranteed parking at the park-and-ride	58.33% 42
Possibility of a subsidy from my employer	34.72% 25
Emergency ride home benefit	50.00% 36
Knowing that I can save on the cost of commuting	41.67% 30
Access to HOV (high-occupancy vehcile) lanes	58.33% 42
Regular, reliable schedule	58.33% 42
Total Respondents: 72	

Q38 For what purposes might you be able to use Vanshare? (check all that apply):

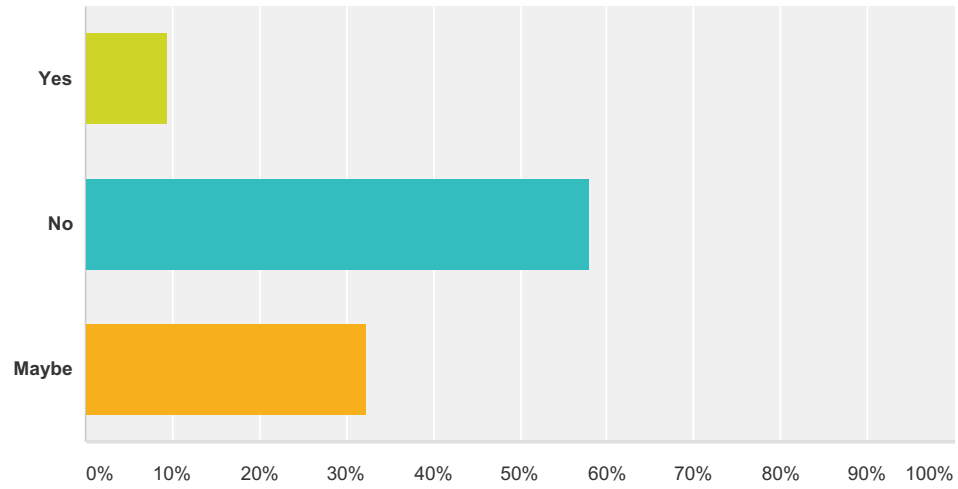
Answered: 73 Skipped: 436



Answer Choices	Responses
Work related (ex: going to and from work)	91.78% 67
School related (ex: going to and from school)	12.33% 9
Medical related (ex: going to a doctor's appointment)	17.81% 13
Personal (ex: shopping; going to a friend's house)	27.40% 20
Entertainment (ex: going to the movies)	9.59% 7
Recreational (ex: going to a gym or park)	13.70% 10
Other (please specify)	1.37% 1
Total Respondents: 73	

Q39 Would you be willing to volunteer to be a Vanshare driver for occasional group trips?

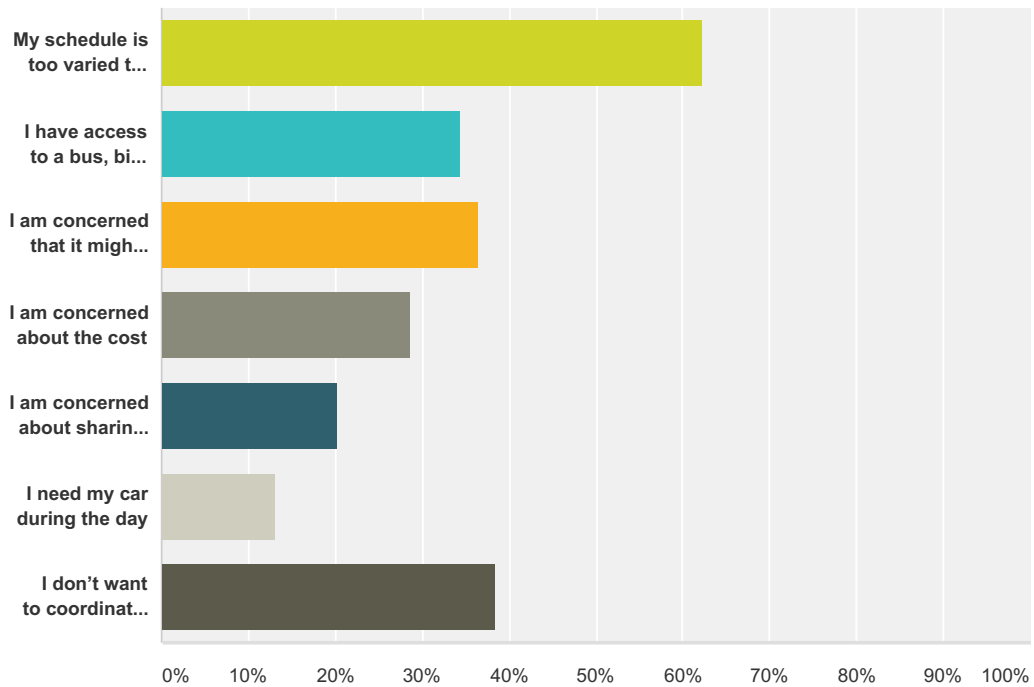
Answered: 74 Skipped: 435



Answer Choices	Responses
Yes	9.46% 7
No	58.11% 43
Maybe	32.43% 24
Total	74

Q40 What concerns do you have about Vanshare? (pick up to three)

Answered: 252 Skipped: 257



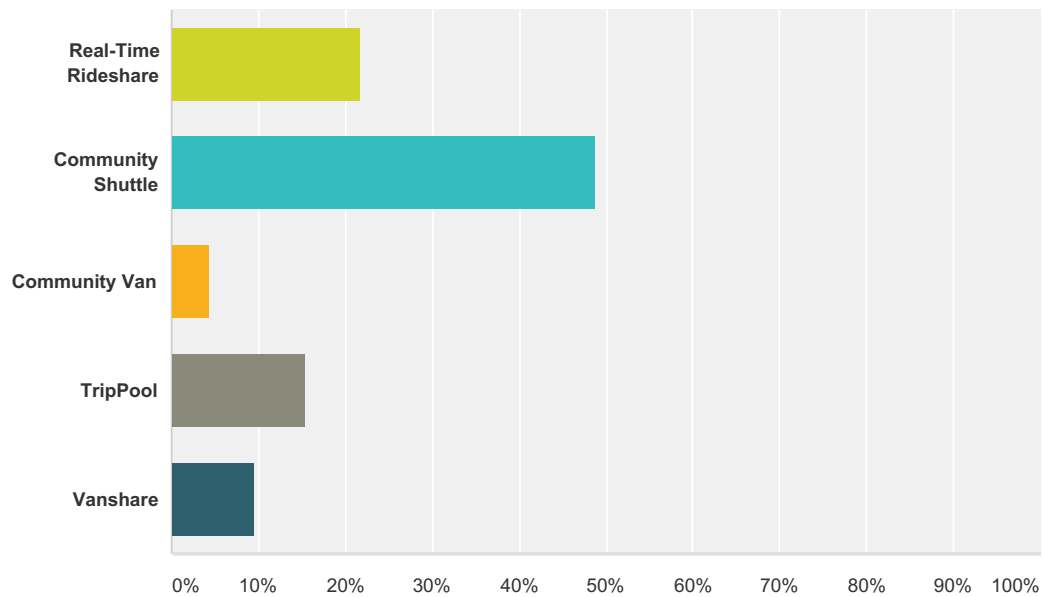
Answer Choices	Responses
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My schedule is too varied to commit to Vanshare	62.30%	157
I have access to a bus, bike, or walking route that works for me	34.52%	87
I am concerned that it might be inconvenient for me	36.51%	92
I am concerned about the cost	28.57%	72
I am concerned about sharing a ride with someone	20.24%	51
I need my car during the day	13.10%	33
I don't want to coordinate plans	38.49%	97
Total Respondents: 252		

#	Other (please specify)	Date
	We're sorry. Your individual responses are currently unavailable. Please try again later.	

Q41 Which service are you most likely to use? (pick your first choice)

Answered: 322 Skipped: 187

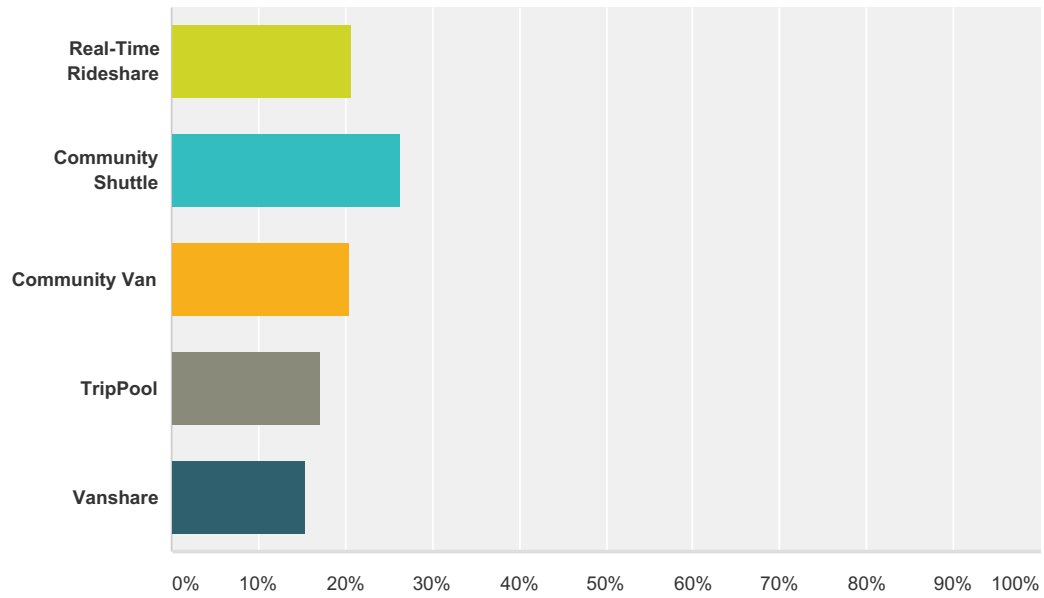


Answer Choices	Responses
Real-Time Rideshare	21.74% 70
Community Shuttle	48.76% 157
Community Van	4.35% 14
TripPool	15.53% 50
Vanshare	9.63% 31
Total	322

Q42 Which service are you most likely to

use? (pick your second choice)

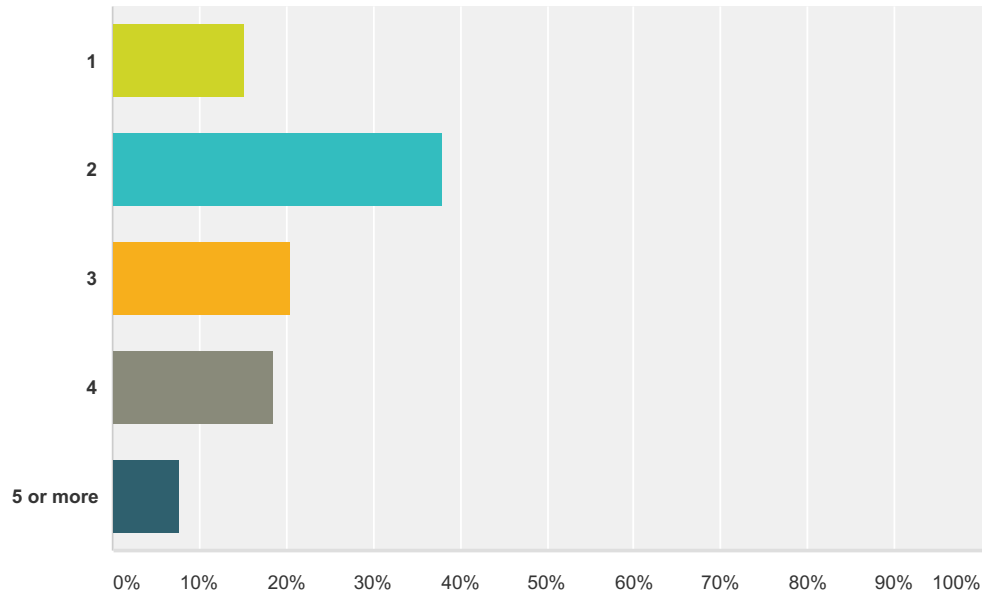
Answered: 304 Skipped: 205



Answer Choices	Responses
Real-Time Rideshare	20.72% 63
Community Shuttle	26.32% 80
Community Van	20.39% 62
TripPool	17.11% 52
Vanshare	15.46% 47
Total	304

Q43 How many people, including yourself, live in your household?

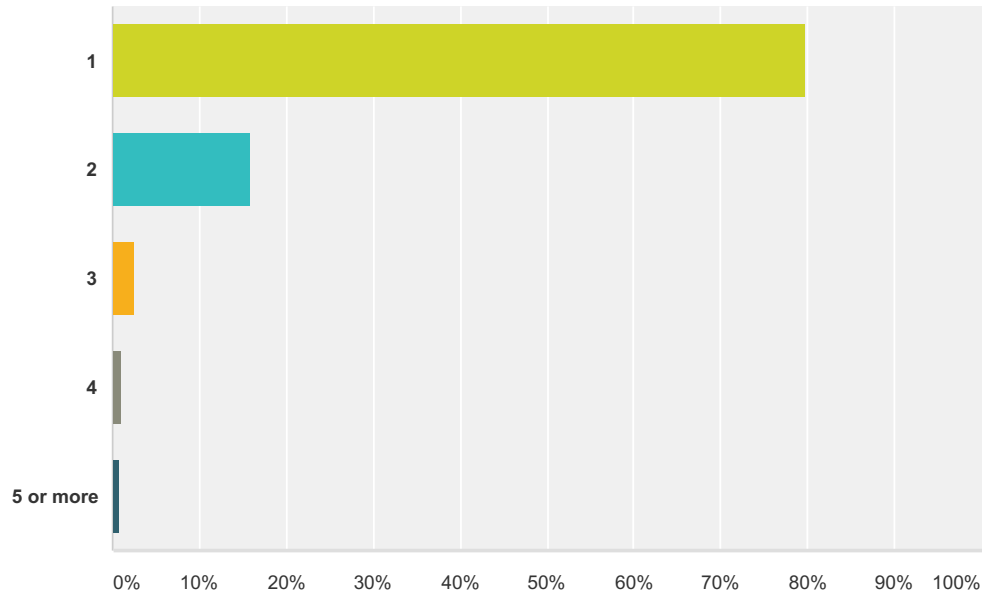
Answered: 327 Skipped: 182



Answer Choices	Responses	
1	15.29%	50
2	37.92%	124
3	20.49%	67
4	18.65%	61
5 or more	7.65%	25
Total		327

Q44 How many people in your household, including yourself, ride the bus at least once per week?

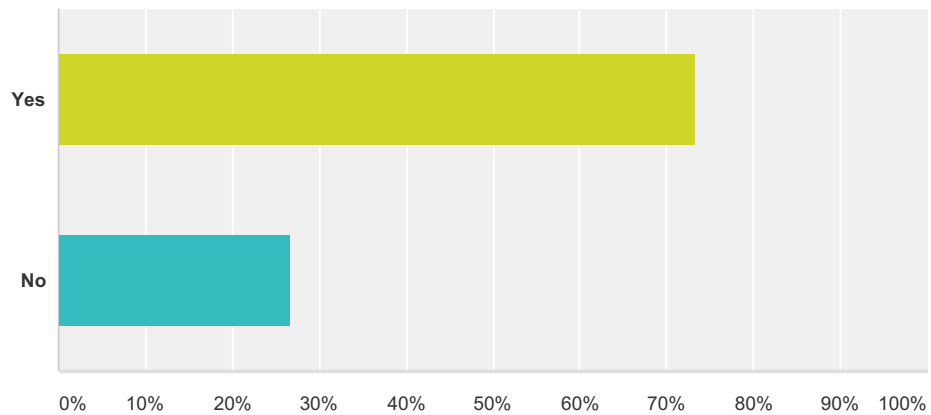
Answered: 272 Skipped: 237



Answer Choices	Responses
1	79.78% 217
2	15.81% 43
3	2.57% 7
4	1.10% 3
5 or more	0.74% 2
Total	272

Q45 Do you currently ride public transit buses or trains?

Answered: 326 Skipped: 183

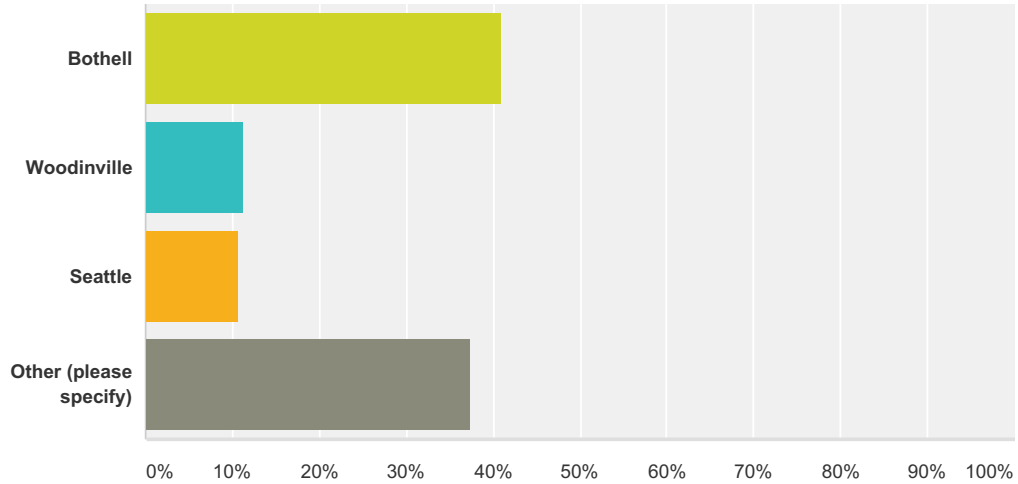


Answer Choices	Responses
Yes	73.31% 239

No	26.69%	87
Total		326

Q46 Where do you currently live?

Answered: 330 Skipped: 179

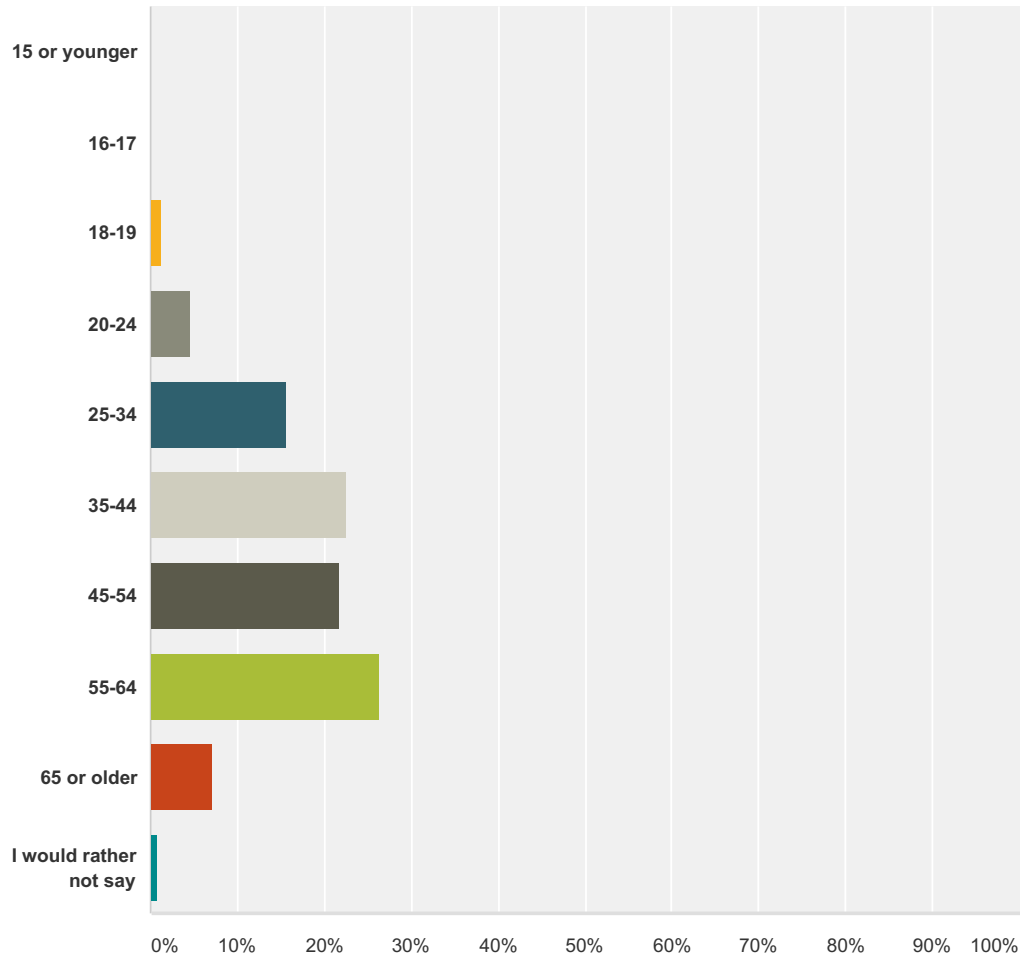


Answer Choices	Responses	
Bothell	40.91%	135
Woodinville	11.21%	37
Seattle	10.61%	35
Other (please specify)	37.27%	123
Total		330

#	Other (please specify)	Date
	We're sorry. Your individual responses are currently unavailable. Please try again later.	

Q47 What is your age?

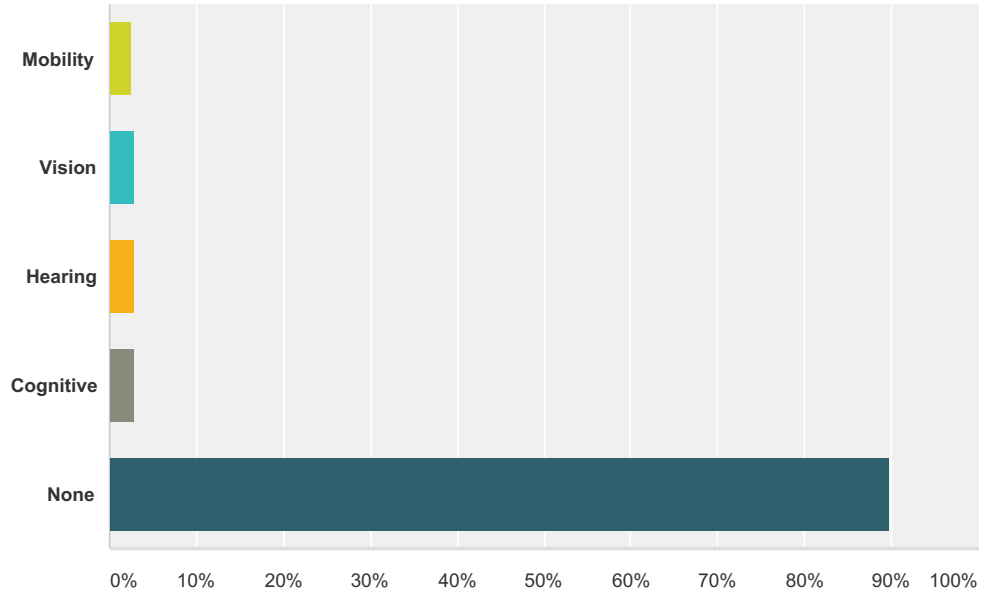
Answered: 327 Skipped: 182



Answer Choices	Responses	Count
15 or younger	0.00%	0
16-17	0.00%	0
18-19	1.22%	4
20-24	4.59%	15
25-34	15.60%	51
35-44	22.63%	74
45-54	21.71%	71
55-64	26.30%	86
65 or older	7.03%	23
I would rather not say	0.92%	3
Total		327

Q48 If you have a disability, please indicate what kind. (check all that apply)

Answered: 233 Skipped: 276

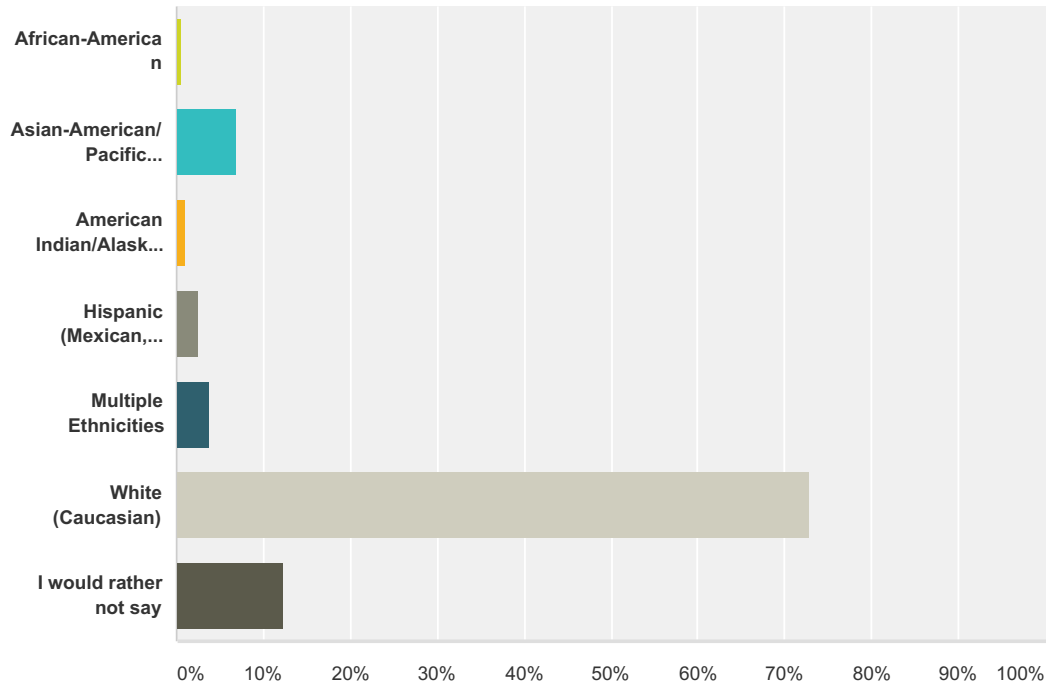


Answer Choices	Responses
Mobility	2.58% 6
Vision	3.00% 7
Hearing	3.00% 7
Cognitive	3.00% 7
None	89.70% 209
Total Respondents: 233	

#	Other (please specify)	Date
1	Autism	2/23/2016 12:00 PM
2	Adult son that lives with us- he is non verbal and has developmental delays. He might need rides from our home to his work which is less than 2 miles away.	2/22/2016 4:55 PM
3	Arthritis but it only bothers me in the extreme cold or humid/rainy times. Epilepsy which is controlled by medicine but I can't drive.	2/22/2016 3:46 PM
4	Elderly - not a disability as such but an issue.	2/19/2016 6:40 PM
5	Nearsighted; use corrective lenses	2/18/2016 2:21 PM
6	rheumatological	2/18/2016 1:39 PM
7	My disability is reading and math.	2/16/2016 9:20 PM
8	I have had opent heart surgery and have a heart murmur	2/16/2016 6:04 PM
9	Aspergers' Syndrome	2/16/2016 4:52 PM

Q49 Do you consider yourself...

Answered: 318 Skipped: 191

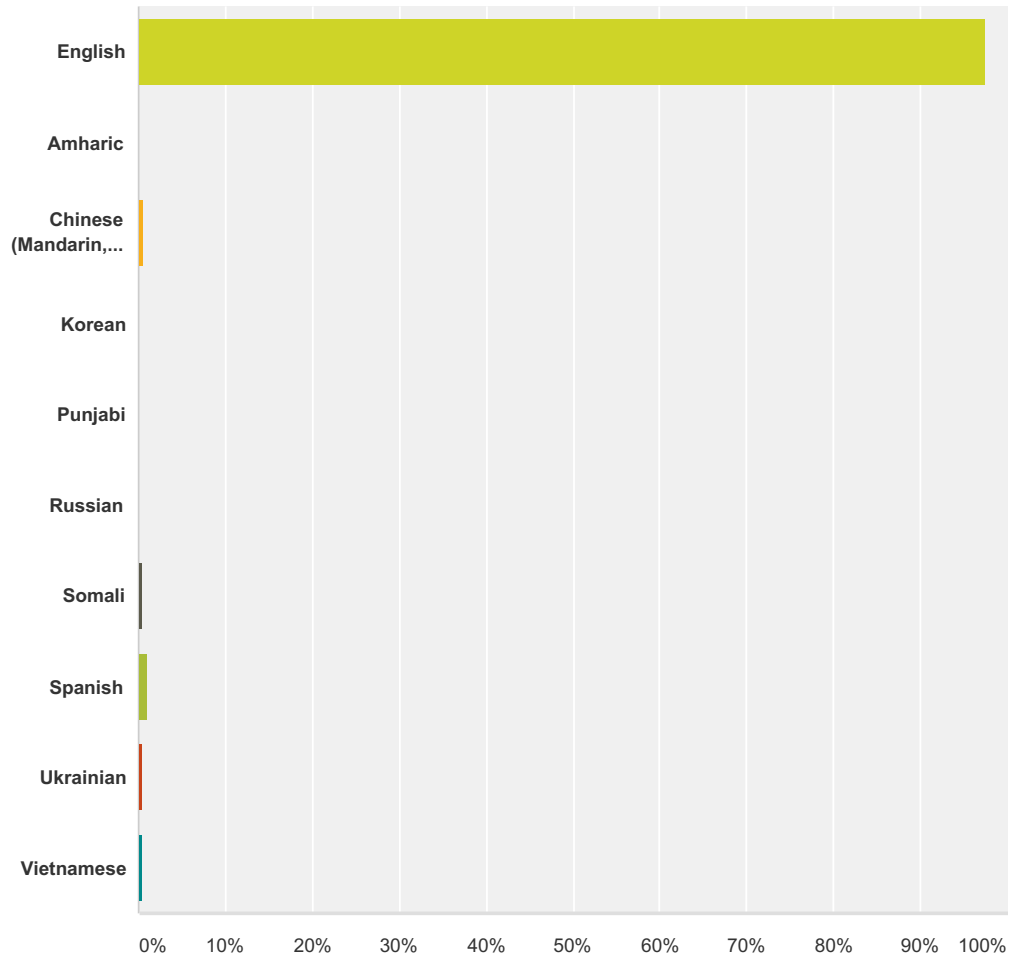


Answer Choices	Responses
African-American	0.63% 2
Asian-American/Pacific Islander	6.92% 22
American Indian/Alaska Native	0.94% 3
Hispanic (Mexican, Mexican American, Chicano, or Latino)	2.52% 8
Multiple Ethnicities	3.77% 12
White (Caucasian)	72.96% 232
I would rather not say	12.26% 39
Total	318

#	Other (please specify)	Date
1	Asian	2/22/2016 11:06 PM
2	Other	2/18/2016 3:32 PM
3	Why is this necessary; it's about public transportation riders, not transportation races? I find it insulting to ask this question at all in a public transportation survey as it has no relevance whatsoever, other than that you made it relevant by asking.	2/18/2016 2:21 PM
4	Turkish	2/18/2016 12:07 PM

Q50 What is the primary language you speak at home?

Answered: 317 Skipped: 192



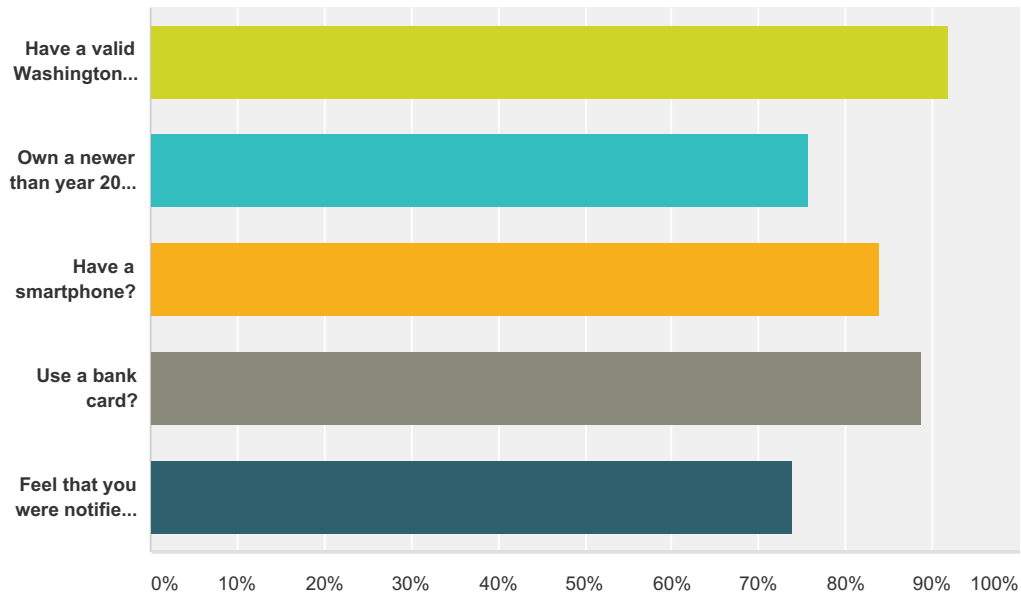
Answer Choices	Responses
English	97.48% 309
Amharic	0.00% 0
Chinese (Mandarin, Cantonese, etc.)	0.63% 2
Korean	0.00% 0
Punjabi	0.00% 0
Russian	0.00% 0
Somali	0.32% 1
Spanish	0.95% 3
Ukrainian	0.32% 1
Vietnamese	0.32% 1
Total	317

#	Other (please specify)	Date
1	Malayalam	2/21/2016 11:25 AM
2	Gujrati	2/19/2016 11:35 PM

3	Hindi	2/19/2016 2:31 PM
4	Other	2/18/2016 3:32 PM
5	Tamil	2/17/2016 7:55 PM
6	Gujarati	2/16/2016 8:23 PM
7	German	2/16/2016 5:04 PM

Q51 Do you ...

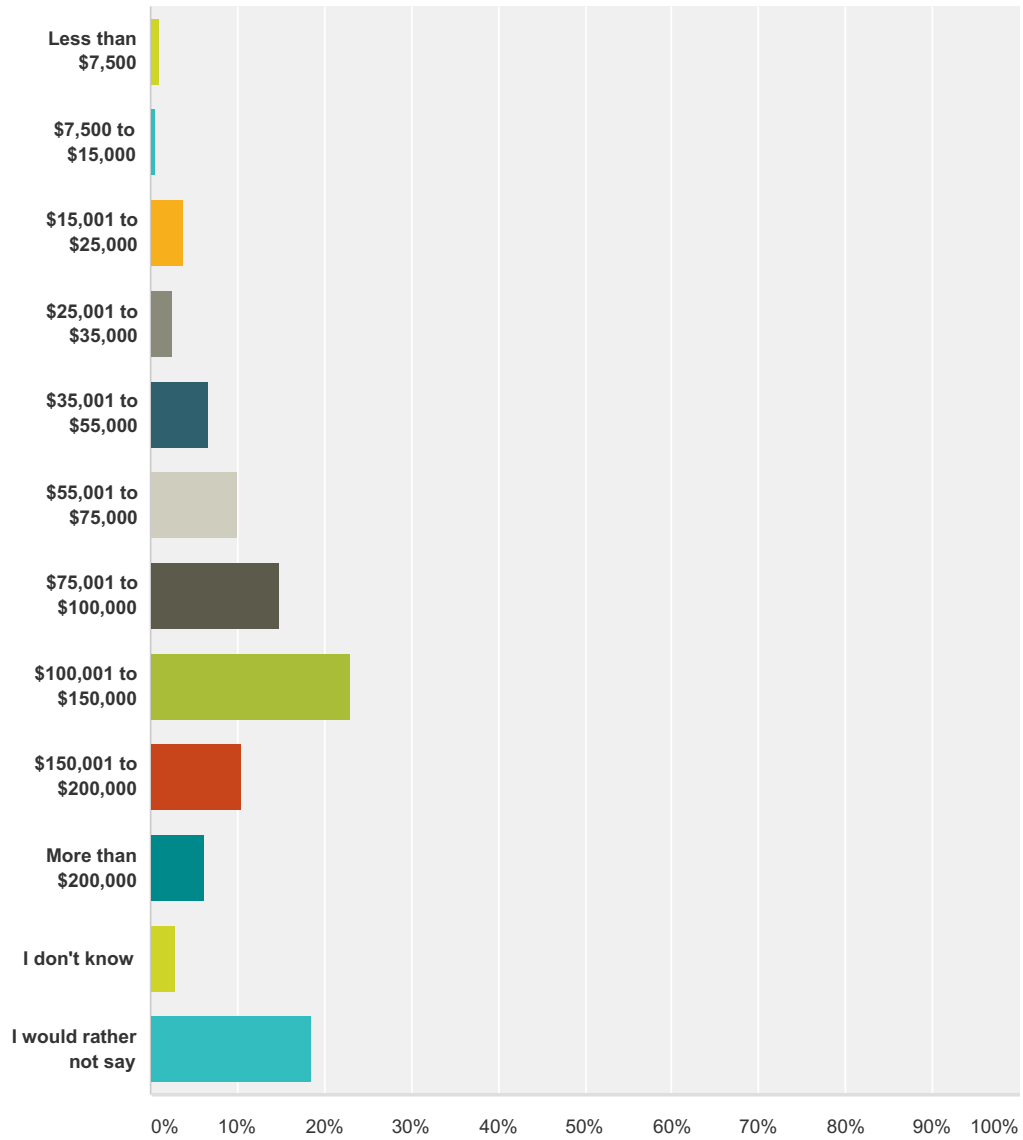
Answered: 319 Skipped: 190



Answer Choices	Responses
Have a valid Washington driver's license?	91.85% 293
Own a newer than year 2000 vehicle?	75.86% 242
Have a smartphone?	84.01% 268
Use a bank card?	88.71% 283
Feel that you were notified of this survey in time to provide meaningful feedback in Metro's decision-making process?	73.98% 236
Total Respondents: 319	

Q52 What is your annual household income?

Answered: 319 Skipped: 190

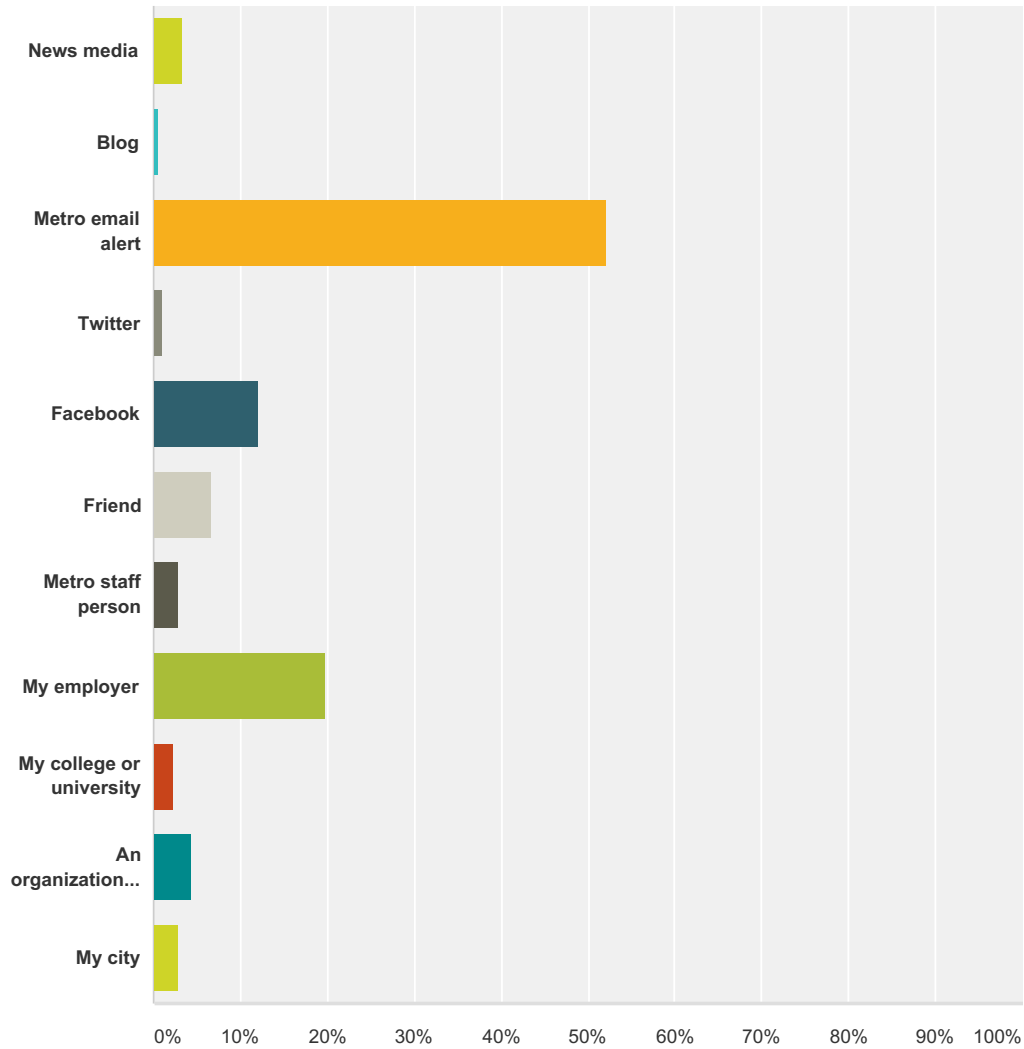


Answer Choices	Responses
Less than \$7,500	0.94% 3
\$7,500 to \$15,000	0.63% 2
\$15,001 to \$25,000	3.76% 12
\$25,001 to \$35,000	2.51% 8
\$35,001 to \$55,000	6.58% 21
\$55,001 to \$75,000	10.03% 32
\$75,001 to \$100,000	14.73% 47
\$100,001 to \$150,000	22.88% 73
\$150,001 to \$200,000	10.34% 33
More than \$200,000	6.27% 20
I don't know	2.82% 9

I would rather not say	18.50%	59
Total		319

Q53 How did you hear about Metro's alternative service delivery project?

Answered: 303 Skipped: 206



Answer Choices	Responses
News media	3.30% 10
Blog	0.66% 2
Metro email alert	52.15% 158
Twitter	0.99% 3
Facebook	12.21% 37
Friend	6.60% 20
Metro staff person	2.97% 9

My employer	19.80%	60
My college or university	2.31%	7
An organization I'm involved with	4.29%	13
My city	2.97%	9
Total Respondents: 303		

#	Other (please specify)	Date
1	email	2/22/2016 10:34 PM
2	via our neighborhood blog	2/22/2016 4:55 PM
3	Didn't know about the second survey until i got an email today - and way too late if the survey closes tonight~	2/22/2016 4:10 PM
4	NextDoor	2/22/2016 3:36 PM
5	Nextdoor app	2/22/2016 3:12 PM
6	coworker	2/22/2016 11:14 AM
7	Family	2/20/2016 10:03 AM
8	email	2/19/2016 6:08 PM
9	Bus driver	2/19/2016 7:24 AM
10	City of Bothell	2/18/2016 2:28 PM
11	Why do you need to know if I have a smartphone or bank card? Again, how is that relevant to this survey?	2/18/2016 2:21 PM
12	this survey	2/18/2016 1:39 PM
13	I would appreciate a reliable bus or shuttle from downtown Edmonds or nearby to the East Side: Bothell, Woodinville area where I don't have to get up at 3:30 am to go to the bus barn and make the connections and transfer so I get off at the closest stop near wok but still to far to walk through dangerous area (no sidewalks) and have to ask a coworker to pick me up so I make it to work at 8:15 am. I start at 7:30 am. That's simply preposterous but that's the time of commute I would have with the current bus schedule.	2/18/2016 11:50 AM
14	Metro could use a connection from Woodinville to Canyon Park Park & Ride, such as via SR-522 east, SR-9 north, and 228th. Such a connection would allow riders to connect to Sound Transit buses bound for Lynnwood (535) and Everett (532) and even south to Kirkland and Bothell (unless a separate route made that connection, but there doesn't seem to be anything logical). In a couple of years, this route would connect to Swift 2 BRT going to Mill Creek and Everett-Boeing as well.	2/17/2016 10:04 PM
15	Metro text message	2/17/2016 10:48 AM
16	on Metro email list	2/17/2016 9:26 AM
17	Text alert	2/17/2016 8:10 AM
18	Email	2/17/2016 6:26 AM
19	email	2/17/2016 6:12 AM
20	This survey assumes that one of the 5 options work for those on the Eastside. As someone who commutes from Woodinville to Seattle (First Hill and/or U District) daily these options don't work well. The vanpool is the only possible option. However, due to my job, I work varied hours in varied locations so I'd rarely be able to use a vanpool. Right now I take 2 buses (3.5 hrs round trip) or drive (2.5 hrs round trip). Buses need to run more frequently and be more reliable.	2/16/2016 9:02 PM
21	Metro text message	2/16/2016 7:47 PM
22	All you are doing is offering the same horrible options that currently exist.	2/16/2016 6:05 PM
23	JUST ADD MORE FIXED BUS ROUTES WITH FREQUENT AND RELIABLE SERVICE. DIRECTLY CONNECT BETWEEN CITIES SUCH AS BOTHELL TO KIRKLAND. BOTTLE TO WOODINVILLE, ETC. FROM WHAT I HAVE HEARD THE OTHER OPTIONS YOU PROVIDED DON'T WORK. UNRELIABLE. PEOPLE WAIT FOR OVER AN HOUR. IF YOU ARE DEPENDABLE AND FREQUENT PEOPLE WILL USE IT.	2/16/2016 5:52 PM
24	Metro text.	2/16/2016 5:27 PM