



## King County

**Dow Constantine**

King County Executive

401 Fifth Avenue, Suite 800  
Seattle, WA 98104

**206-263-9600** Fax 206-296-0194

TTY Relay: 711

[www.kingcounty.gov](http://www.kingcounty.gov)

January 30, 2024

The Honorable Dave Upthegrove  
Chair, King County Council  
Room 1200  
C O U R T H O U S E

Dear Councilmember Upthegrove:

This letter transmits a project status update on the King County public website replacement efforts as called for by Ordinance 19712, Section 86, P2. As outlined in the ordinance, the project status report includes: a description of the scope of work and overall timeline for the project; a list of activities that have been completed and remaining to be done; major milestones for activities remaining; and the total amount that has been spent on the project.

King County's website, [Kingcounty.gov](http://Kingcounty.gov), is the primary digital information and communication tool for King County government. People who live, work, and play in King County, along with the media and other governments, rely on King County government's website to access information on everything King County does. Each department, agency, or office in the County has its own public-facing section of the site to communicate key information, provide links, etc., relevant to their respective, unique bodies of County work. KCIT provides the systems and platforms of Kingcounty.gov, while departments provide the content for the County's websites. The Kingcounty.gov continues to evolve over time, as technology advances and user needs and expectations expand.

King County has been using the Sitecore platform as the web content management system for Kingcounty.gov since 2006. In 2017, Sitecore announced that the version that King County was using would no longer be supported. As a result of this announcement, KCIT began planning an upgrade to a more recent version of Sitecore. As of August 18, 2023, Kingcounty.gov is running on Sitecore 10. Several departments have successfully transitioned their content to the new Sitecore 10 platform. However, content migration are department-driven efforts and depend on the ability of each department to allocate staff resources. KCIT estimates that work will continue through 2024 to fully deliver new user templates and test environments, automation, and other key features.


The Honorable Dave Upthegrove

January 30, 2024

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Thank you for consideration of this project status update. If your staff have any questions, please contact Megan Clark, Director, Department of Information Technology at 206-477-7067.

Sincerely,

A handwritten signature in black ink, appearing to read "Dow Constantine". The signature is fluid and cursive, with a large loop at the end.

for

Dow Constantine  
King County Executive

Enclosure

cc: King County Councilmembers  
    ATTN: Stephanie Cirkovich, Chief of Staff  
          Melani Hay, Clerk of the Council  
Karan Gill, Chief of Staff, Office of the Executive  
Dwight Dively, Director, Office of Performance, Strategy, and Budget  
Penny Lipsou, Council Relations Director, Office of the Executive  
Megan Clarke, Chief Information Officer, Department of Information Technology