

Crisis Care Centers (CCC) Levy Implementation Plan Executive Briefing

King County Council, Health and Human Services Committee

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Key Themes

2 Years; 100+ Events; 1,000+ Experts & Community Members; 236,000+ Voters

Cannot Be the Entire System (But An Essential Part that We're Missing)

Places to Go: We Need Buildings and People Working In Them

A Rational Funding Model

Quality is Equity. Equity is Quality.

We Can Meet the Moment Together

Crisis care centers
will be connected
to the larger
behavioral health
continuum.

**Prevention
and Early
Intervention**

**Behavioral
Healthcare in
King County**

Crisis Care

**Recovery
Supports**

**Behavioral
Health
Treatment**



Delivering care across the

Crisis Continuum



King County
Regional Crisis Line
206-461-3222

CRISIS CARE CENTERS LEVY

Community Engagement Activities

Implementation plan includes all council and voter approved requirements.

64 Key Informant Interviews

- 11 with providers with expertise in culturally and linguistically appropriate services
- 12 with youth behavioral health providers

40 Community Meeting Presentations

- 11 that included participants with lived experience of behavioral health conditions

20 Site and Field Visits

- 10 behavioral health crisis facilities
- 7 mental health residential facilities

16 Community Engagement Meetings

- Average of approximately 49 attendees per meeting
- Focus on crisis system, youth, and substance use service partners

9 Focus Groups

- Youth, peer specialists, veterans and active military personnel and older adults

CRISIS CARE CENTERS

Levy Purposes

Paramount Purpose



CRISIS CARE CENTERS

Establish and operate a regional network of five crisis care centers in King County, with at least one in each of the four crisis response zones and one serving youth.

Supporting Purpose 1



RESIDENTIAL TREATMENT

Restore the number of mental health residential treatment beds to at least 355 and expand the availability and sustainability of residential treatment in King County.

Supporting Purpose 2



COMMUNITY BEHAVIORAL HEALTH WORKFORCE

Increase the sustainability and representativeness of the behavioral health workforce in King County.

CRISIS CARE CENTERS

Levy Investment Summary

\$626.8M

Create and operate
five crisis care centers.

\$173M

Restore, expand, and sustain
mental health residential
treatment capacity.

\$163.7M

Strengthen the community
behavioral health workforce.

\$67.7M

Early crisis response
investments.

\$111.7M

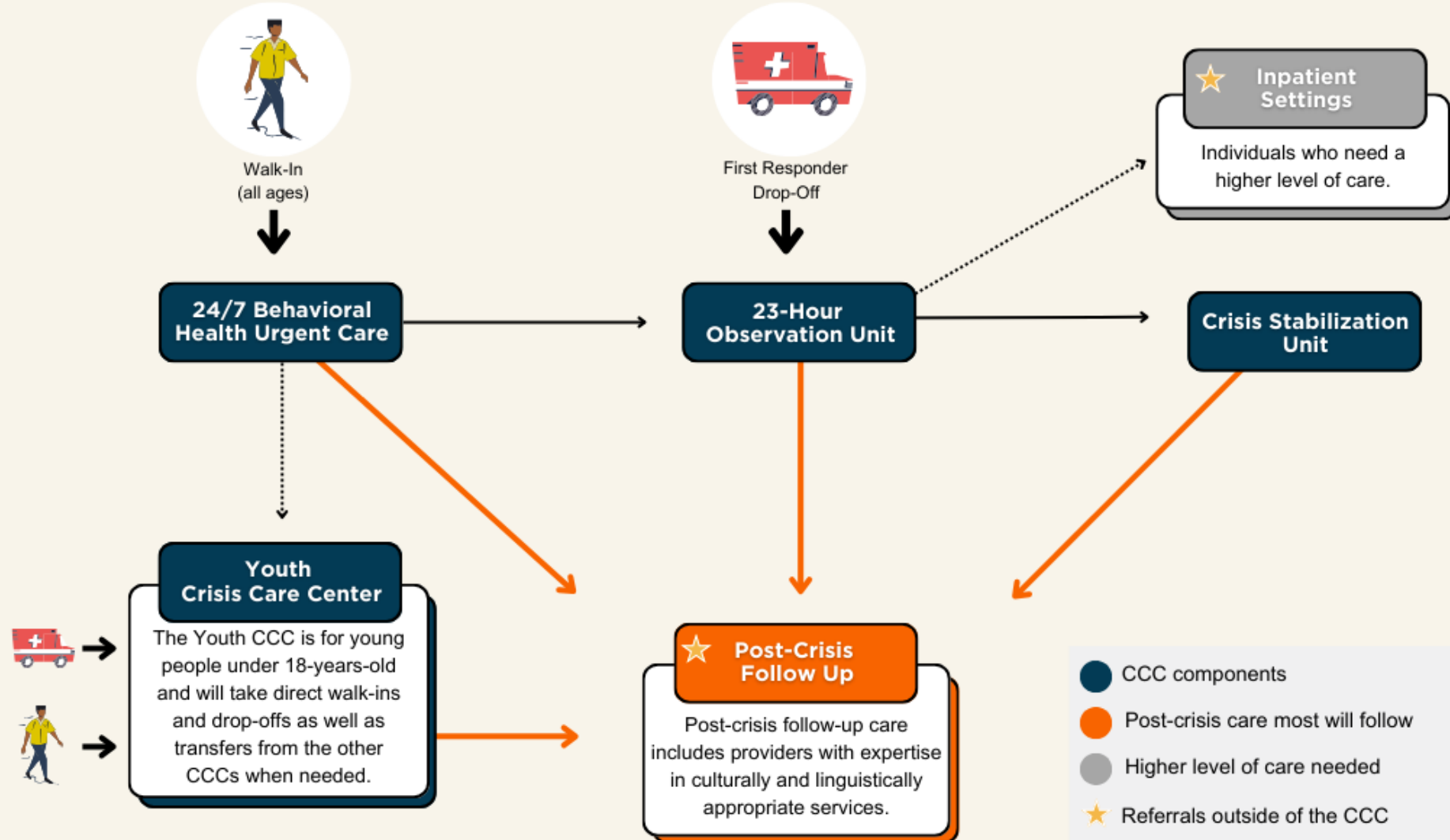
Capacity building and technical
assistance, performance and
evaluation, election and planning
costs, and levy administration.



King County

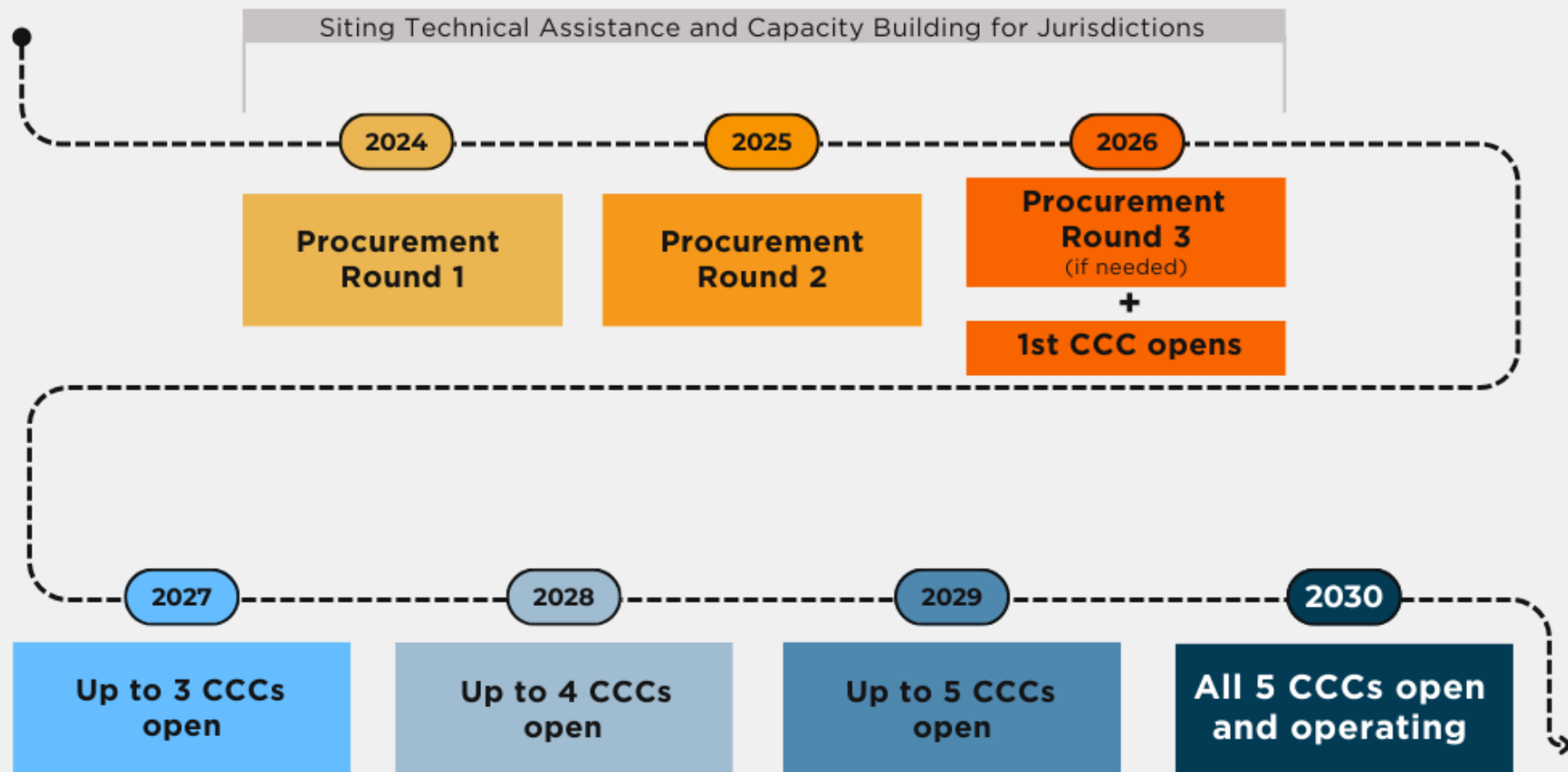


CRISIS CARE CENTER MODEL



CRISIS CARE CENTERS

Estimated Implementation Timeline



CRISIS CARE CENTERS LEVY

Early Investments Starting in 2024



Increase Community-Based Crisis Response Capacity

- Expand mobile crisis services for adults and youth
- Embed behavioral health counselors in 911 call centers



Reduce Fatal Opioid Overdoses

- Expand access to opioid overdose reversal medication
- Capital facility funding to expand substance use services



Residential Treatment Facility Capital Investments

- Preserve existing capacity
- Build new capacity

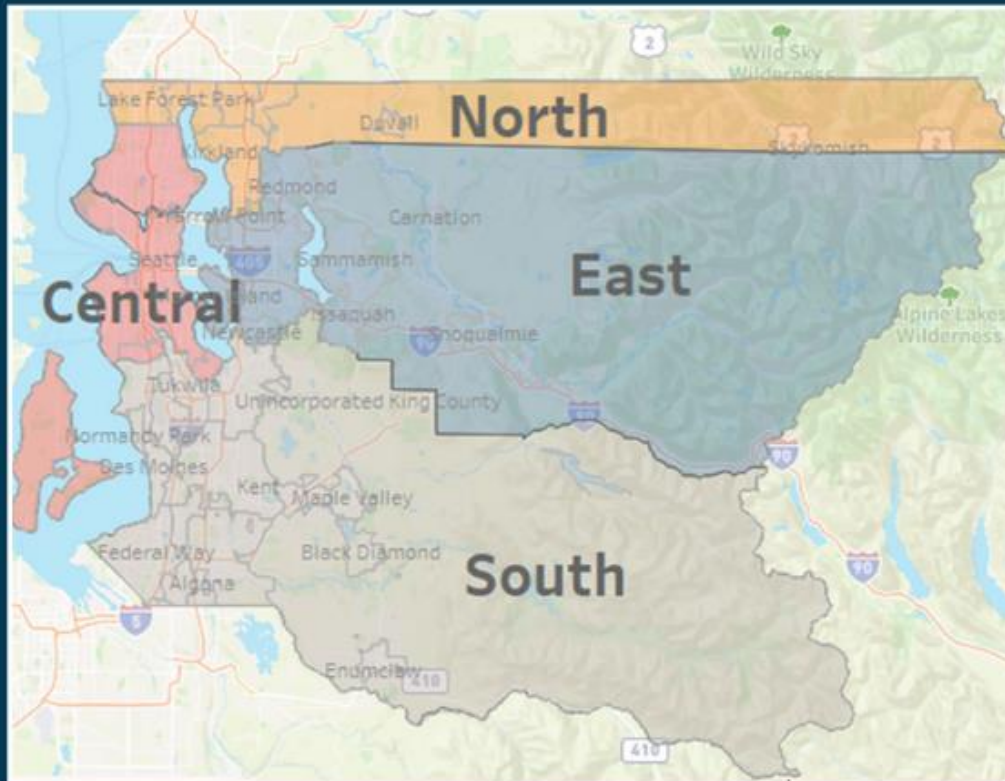


Behavioral Health Workforce Investments

- Community behavioral health career pathways
- Labor-management workforce development partnerships
- Crisis workforce development

Crisis Response Zones

Crisis response zones are defined in the CCC levy ballot measure ordinance.

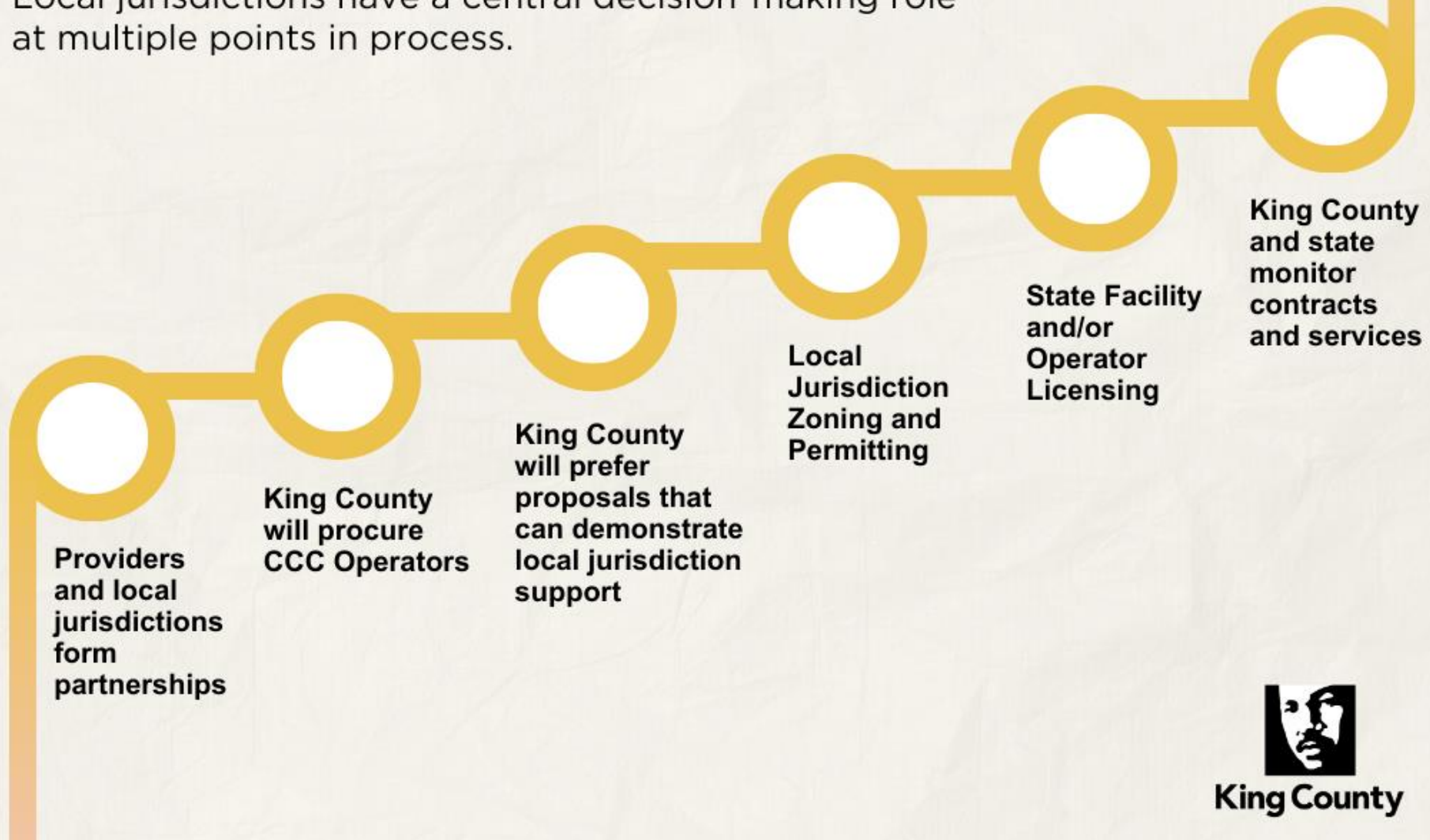


- Crisis Response Zones promote access and geographic distribution of Crisis Care Centers.
- Crisis Response Zones do not restrict who can access Crisis Care Centers.
- Each Crisis Response Zone will host at least one Crisis Care Center.

CRISIS CARE CENTERS

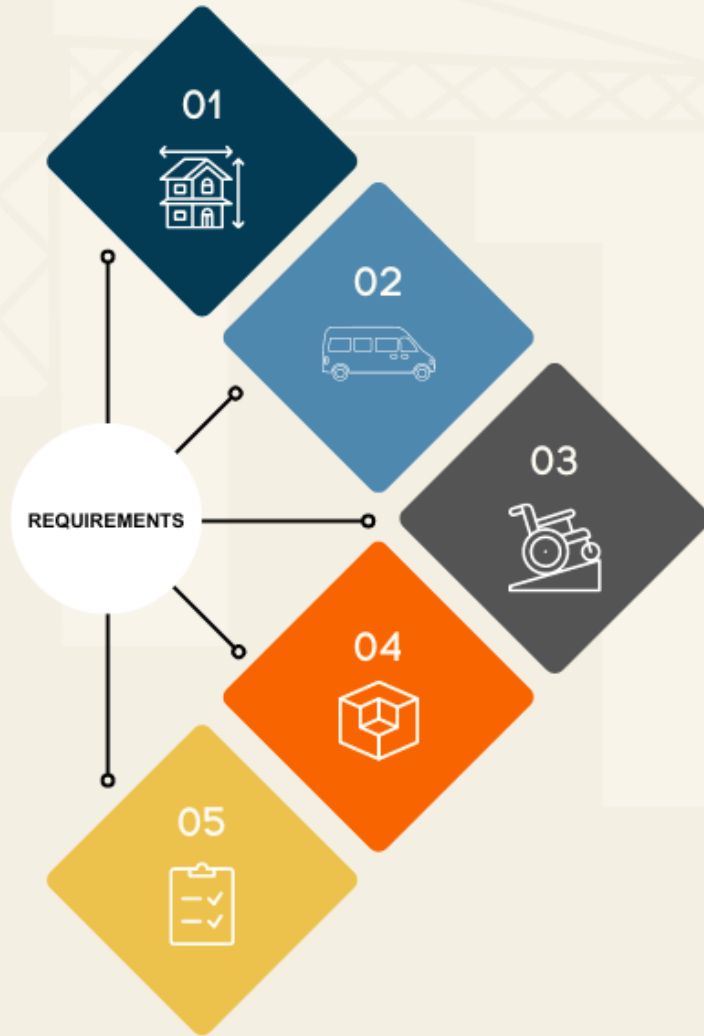
Siting Process

Local jurisdictions have a central decision-making role at multiple points in process.



CRISIS CARE CENTERS

Site Requirements



01

Sufficient Size

Sites must have sufficient space to deliver services and should be able to accommodate a facility with ~30,000 to 50,000 sq ft.

02

Meaningful Transportation Access

Crisis care center sites must be accessible to transportation.

03

Accessibility

Crisis care center sites and buildings must be accessible for people with disabilities and comply with the Americans with Disabilities Act.

04

Zoning

Crisis care center operators must adhere to the relevant zoning and permitting laws and regulations of the jurisdiction within which a crisis care center facility is sited.

05

Licensure Feasibility

Crisis care center operators must propose sites that can satisfy state licensure requirements.

CRISIS CARE CENTERS

Capital Facility Public Interest Requirements



50 Year Minimum Use

Crisis care center capital facilities must remain dedicated to providing crisis care center services for a minimum of 50 years.

Operator Cap

A single operator may operate a maximum of three crisis care center facilities funded by CCC Levy proceeds.

Leased Facility Restrictions

If a crisis care center operates in a leased facility, the operator must pursue ownership of the leased facility when possible.

Environmental Sustainability Standards

Crisis care center facilities should align with environmental sustainability standards for building design and operations.

Equity Impact

Crisis care centers should promote behavioral health equity.

Behavioral Health Workforce Investments



Strengthen Overall Behavioral Health Workforce

- Training and recruiting
- Tuition and professional fees reimbursement
- Promote the wellbeing of workers
- Increase workforce representativeness.



Ensure Worker Voice in Career Advancement

- Expand access to behavioral health apprenticeship programs
- Expand labor management partnership training



Build a Crisis Workforce

- Recruit and retain crisis care center workers
- Specialty crisis care training



CRISIS CARE CENTERS LEVY

“There is no quality without equity, and there is no equity without quality”

- 1 Increase access to care for populations experiencing behavioral health inequities
- 2 Increase access to Culturally and Linguistically Appropriate Services
- 3 Increase the representativeness of the behavioral health workforce
- 4 Implement accountability mechanisms



CRISIS CARE CENTERS LEVY

Evaluation and Performance Measurement Principles



**Transparent and
Community
Informed**



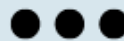
Person-Centered



**Continuously
Improving**



Equitable



Questions?

Constituent Resources



VISIT THE [CCC INITIATIVE WEBSITE](#) FOR UPDATES



SIGN-UP FOR THE [CCC INITIATIVE LISTSERV](#)



SEND QUESTIONS TO CCCLEVY@KINGCOUNTY.GOV



REGISTER FOR THE [FEBRUARY UPDATE](#)



Behavioral Health Crisis Resources

King County Resources

24-Hour Regional Crisis Line: 866-427-4747

Provides immediate help to individuals, families, and friends of people in emotional crisis. This crisis line can help you determine if you or your loved one needs professional consultation or connection to mental health or substance use services like mobile crisis or a next-day appointment.

King County BHRD Client Services: 800-790-8049

For people interested in mental health services.

SUD Residential Phone Line: 855-682-0781

For information about King County substance use residential services, Monday-Friday 9am-5pm.

King County 211

For the most comprehensive information on health and human services resources in King County.

Washington State Resources

WA Recovery Help Line: 866-789-1511

A 24/7 anonymous and confidential help line that provides crisis intervention and referral services for Washington State residents. *Who answers:* Professionally trained volunteers and staff

WA Warm Line: 877-500-WARM (9276)

Confidential peer support help line for people living with emotional and mental health challenges. *Who answers:* Specially-trained volunteers who have lived experience with mental health challenges

988 National Suicide & Crisis Lifeline

Provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week

Call/Text	9-8-8
Chat	988lifeline.org
Veterans Crisis Line	9-8-8 then press 1
Spanish Lifeline	9-8-8 then press 2
Spanish text/chat	Text "AYUDA" to 988
Native and Strong Lifeline	9-8-8 then press 4
American Sign Language	TTY or dial 711, then 988

Youth & LGBTQ+ Resources

Teen Link: 866-833-6546

Confidential and anonymous help line for teens in Washington state. *Who answers:* Trained teen volunteers

Trevor Project: 866-488-7386

24/7 free, confidential and anonymous national help line for LGBTQ+ young people. *Who answers:* Trained counselors

TRANS Lifeline: 877-565-8860

24/7 hotline run by trans people, for trans people to connect people to community support and resources needed to survive and thrive