

Martin, DeAnna

From: Dot, Web
Sent: Saturday, February 22, 2014 4:44 PM
To: Martin, DeAnna; Clemenger, Anna
Subject: Application to serve on King County Metro Transit's Transit Advisory Commission

Follow Up Flag: Follow up
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Submitted from:
<http://www.kingcounty.gov/transportation/kcdot/MetroTransit/AdvisoryGroups/TransitAdvisoryCommission/Application.aspx>

Submitted at 4:43:36 PM, on Saturday, February 22, 2014

Submitted via the Transit Advisory Commission's online application form.

first_name: Jacob

last_name: Struiksma

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city: Seattle

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employer: N/A

occupation:

bus_routes: 66, 67, 71, 72, 73, 76, 48, 316, 26, 16

issues: There are several issues that needed to be addressed. First, temporary bus stop signs during road construction or major projects. Second, the buses don't announce all of the major stops. The automated announcements need to be working and listing bus stops. Third, printed information should be accessible to all riders at the bus stops. For example, the automated announcements that list the bus routes and times at the Rapid Ride bus stops. Finally, creating a more accessible website for riders to use to plan trips.

organizations: National Federation of the Blind - Second Vice Chair Seattle Pedestrian Advisory Board - Vice chair Transit Riders Union - Member Feet First - Volunteer

why: I would like to be a member of the King County Transit Advisory Commission to help create a more positive experience for riders.

accomplishments: I have excellent customer service skills. I'm proud to have received numerous letters of thanks from previous customers whom I have successfully problem-solved for. I am also entirely dependable, punctual and have a strong work ethic. I have been recognized with numerous awards for excellent customer service.

MicrosoftWord: Advanced

Excel: Beginner

PowerPoint: Beginner

AdobeAcrobat: Beginner

SharePoint: Never used

references:

age: 34

sex: Male

ethnic_origin: White

disability: Blind

User IP Address:66.87.112.223

User Software Client:Mozilla/5.0 (Windows NT 6.1; WOW64; rv:27.0) Gecko/20100101 Firefox/27.0