

Tuesday, May 1, 2018

Claudia Balducci Chairperson,
King County Mobility Committee
516 Third Ave, Seattle Washington

Dear Ms. Balducci

I would like to introduce myself, my name is Aaron Morrow I am an advocate for persons with disabilities and I am very active in my community looking at common sense solutions involving regional transit issues in the Puget Sound. I also am a member of the Transit Advisory Committee through King County Metro. My opinions in this letter are solely of my own and they do not represent the transit advisory committee. I would like to bring to your attention some of my experiences dealing with the access paratransit program over the last 10 years. I am 100% dependent on access paratransit as the system is designed today. The current system continues to have challenges as this is not unique to a system of such complexity. Metro access staff has been open and honest with recent challenges in delivering the best program that Metro is mandated to provide under the ADA.

I would to extend a thank you to the King County Council and the general manager of Metro for allowing staff to take a moment of pause with the current request for proposal for the Access paratransit program and take "a deep dive under the hood" to see how we can improve the system for future request for proposals for this very important safety net that is offered to people with disabilities and seniors. In the last six months of utilizing the access paratransit program I have noticed a dramatic difference in key areas of efficiency on time pickups and on-time arrivals.

I look forward to continuing my work and continuing to communicate with your staff in advocating for common sense solutions regarding regional transit options which include access paratransit program. I'm sorry I could not be there in person to share these views with you and your colleagues in a dynamic setting once again thank you for your time.

Best regards

Aaron Morrow Public Policy Advocate for Persons with Disabilities

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