



King County

Dow Constantine

King County Executive
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www.kingcounty.gov

March 24, 2022

The Honorable Claudia Balducci
Chair, King County Council Room 1200
C O U R T H O U S E

Dear Councilmember Balducci:

This letter transmits the Annual Report on King County Metro Fare Enforcement and Fare Violation Programs, in compliance with Ordinance 18789 and King County Code 2.16.142.

The King County Metro Fare Violation Program began operating in January 2019, supporting Metro's Fare Enforcement Program and Metro riders who are issued fare payment violations by King County Metro Fare Enforcement. The Fare Violation Program assists customers in resolving violations apart from the criminal legal system and in a manner that prioritizes their needs for sustaining access to transit and transit fare resources. This annual report presents updates on Metro's Fare Enforcement and the Fare Violation Programs' activity.

In March 2020, King County Metro Fare Enforcement operations were temporarily paused when Metro suspended fare collection as part of the transit agency's response to the onset of the COVID-19 pandemic in our region. While Metro resumed fare collection in October 2020, fare enforcement operations remain suspended at this time, as Metro is prioritizing the health and safety of our riders and Metro employees. Additionally, in response to a proviso in the 2021-2022 Adopted Budget Ordinance, Metro is facilitating a co-creation process with internal and external community to further reimagine Metro's fare enforcement and public safety services.

King County is currently working to reform its transit safety, security, and fare enforcement policies and practices through the SaFE reform initiative. The outcomes of the SaFE initiative will inform what Metro's Fare Enforcement Program looks like moving forward and in the future.

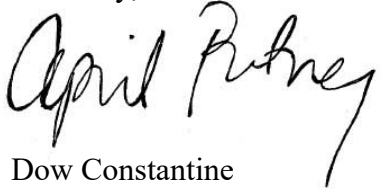
It is estimated that this report required approximately 15 staff hours to produce, costing approximately \$1,700. The estimated printing cost for this report is nominal.

This report supports the King County Strategic Plan mobility goal by delivering a safe, reliable, and seamless network of transportation options to get people and goods where they need to go, when they need to get there.

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March 24, 2022
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Thank you for your interest in this report. If your staff have any questions, please contact Robyn Austin, Fare Violation Program Manager, Metro Transit Department, at 206-263-0694.

Sincerely,

 for

Dow Constantine
King County Executive

Enclosure

cc: King County Councilmembers
ATTN: Janine Weihe, Acting Chief of Staff
Melani Pedroza, Clerk of the Council
Shannon Braddock, Chief of Staff, Office of the Executive
Karan Gill, Deputy Chief of Staff, Office of the Executive
Mina Hashemi, Council Relations Director, Office of the Executive
Terry White, General Manager, Metro Transit Department