

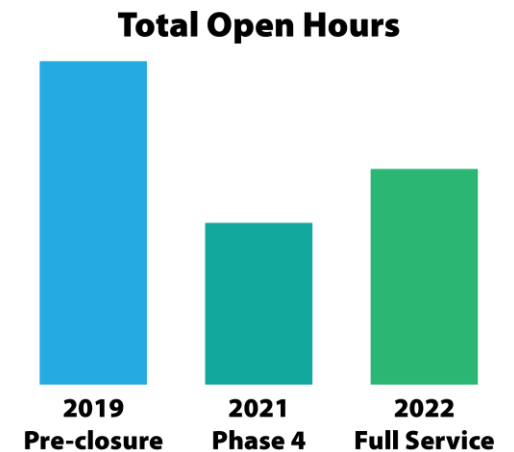


Lisa G. Rosenblum
Executive Director



2021: Moving Beyond COVID-19

- **Increasing open hours** in 2022
- **Hiring** in progress
- Production technology for **robust online programming**
- **Technology and assistance** for patron remote activities from community libraries



Initial Pandemic Response

- KCLS sustained service throughout the pandemic
- Multiple mandates, including **limits to in-person contact**
- Pivot to **online programs, materials and contactless curbside services**
- Dramatic increase in cardholders to **1.1 million**
- **eBook use increased from 5M to 7.4M** in 2020, ranking KCLS second in the U.S. and third in the world for eBook downloads.



Ongoing Pandemic Response

- **Vaccine clinics** with Public Health - Seattle & King County
- **HVAC investments** for increased fresh air flow
- **Phased reopening** of all libraries by July 2021
- **Aggressive grant seeking** to tackle problems exacerbated by COVID-19



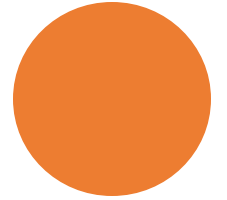
Technology Innovations

- **TeleConnect** telemedicine partnership with Harborview Equipment and private space for online health and social service appointments
- **Extended Wi-Fi** at 45 library locations
- **Hotspots and Digital Navigation** assistance with 299 hot spots, 47 laptops
- **Exterior Lockers** with 24/7 access to library material holds



Grant Funding

- **Meeting room technology upgrades** and trained staff to support patron remote meetings and work
- Online programming and public **production room**
- Enhanced **hybrid meeting room** for increased participation in KCLS Board meetings



Service Innovations

- **Invest In Yourself:** Economic justice, small business recovery
- **Welcoming Enterprise** connects BIPOC small business owners with resources to advance equitable local economies
- **Welcoming Centers** expansion celebrating Afghan arrivals
- **Writers of Color literary programs** for residents to see themselves represented
- **Increasing opportunities** for social interaction and lifelong learning among seniors/older adults





Partnerships

- **Metro Via** picks up riders at Skyway Library and connects to light rail and transit centers
- Department of Local Services support for **Reimagining Public Safety** community engagement
- KCEO & Chambers **vaccine signage initiative**
- **King County Elections** voter information and 23 library ballot boxes
- **577,000 student eCards**

Climate Action

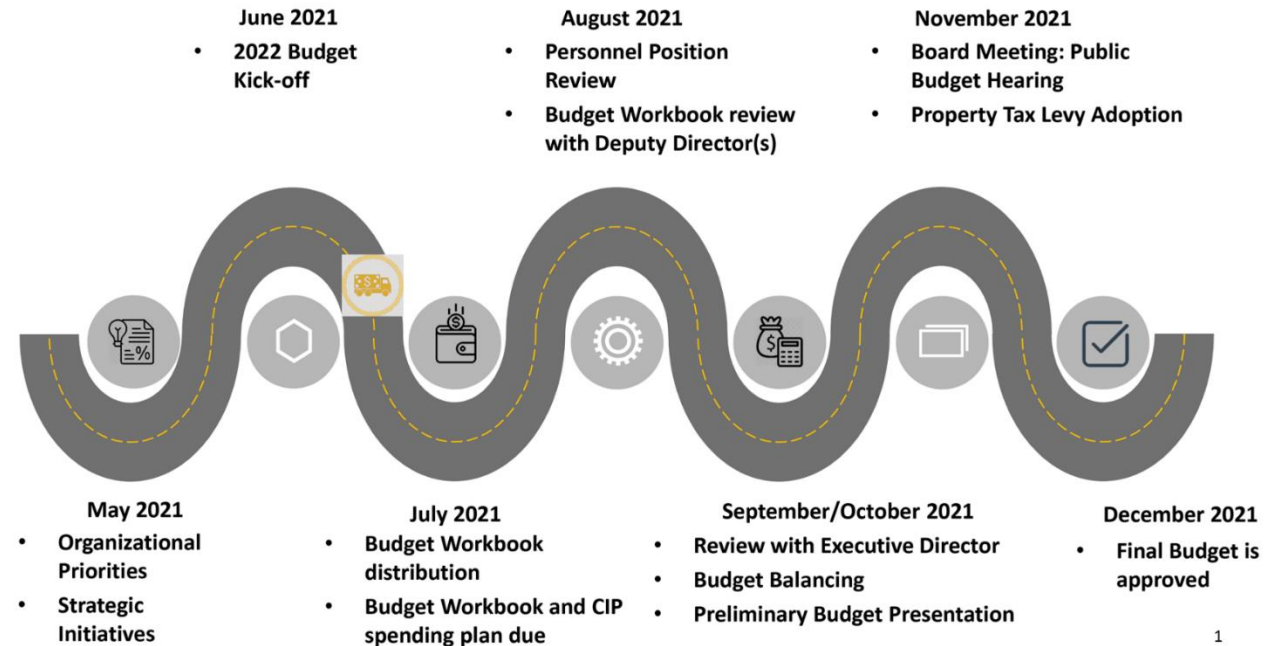
- Libraries as **cooling centers** during the worst heat on record
- **KCLS Green Initiative**
- Aligning **KCLS capital investments** with King County, state and federal climate action plans
- **Lowering emissions** of KCLS vehicles and buildings



KCLS Budget

- November 17 **Budget Hearing** and public comment
- **Board fiduciary responsibility:** Monthly public meetings
Finance Committee
- Fiscal Stewardship
GFOA Distinguished Budget Presentation Award for clarity and transparency

2022 Budget Roadmap



Questions?

