

# **TrEE Metro General Manager's Briefing**

Tuesday, July 18, 2023

# Service and Workforce Initiative

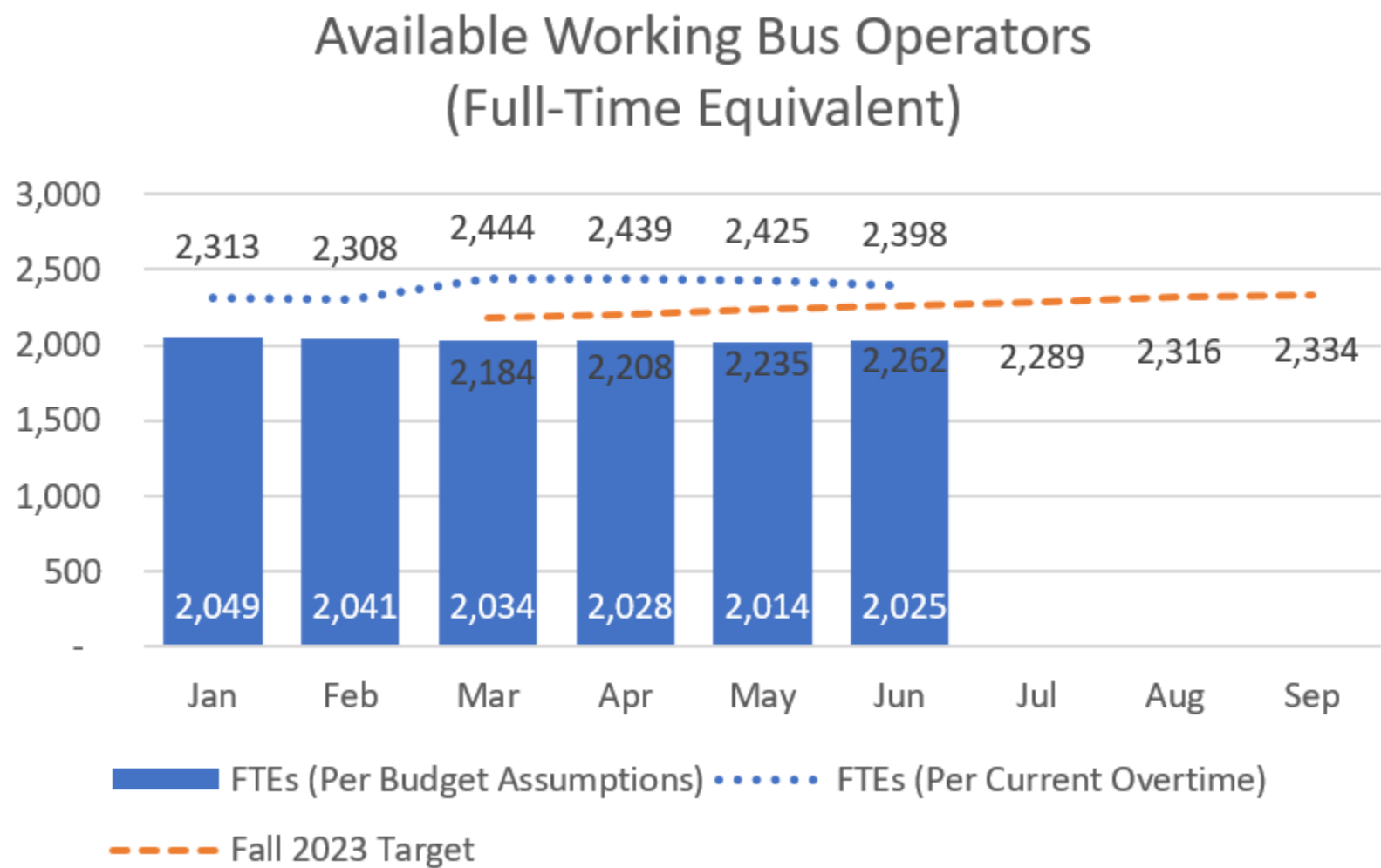
- Metro is working towards being able to reliably provide reduced service levels planned for the September 2023 service change. The Service and Workforce Initiative has engaged cross-divisional staff groups around various work streams critical to address our current and future workforce shortages.
- Council continues to be updated monthly on Initiative data trends and activities related to workforce recruitment/retention, fleet availability, training updates, and more.

# Workforce Progress Update

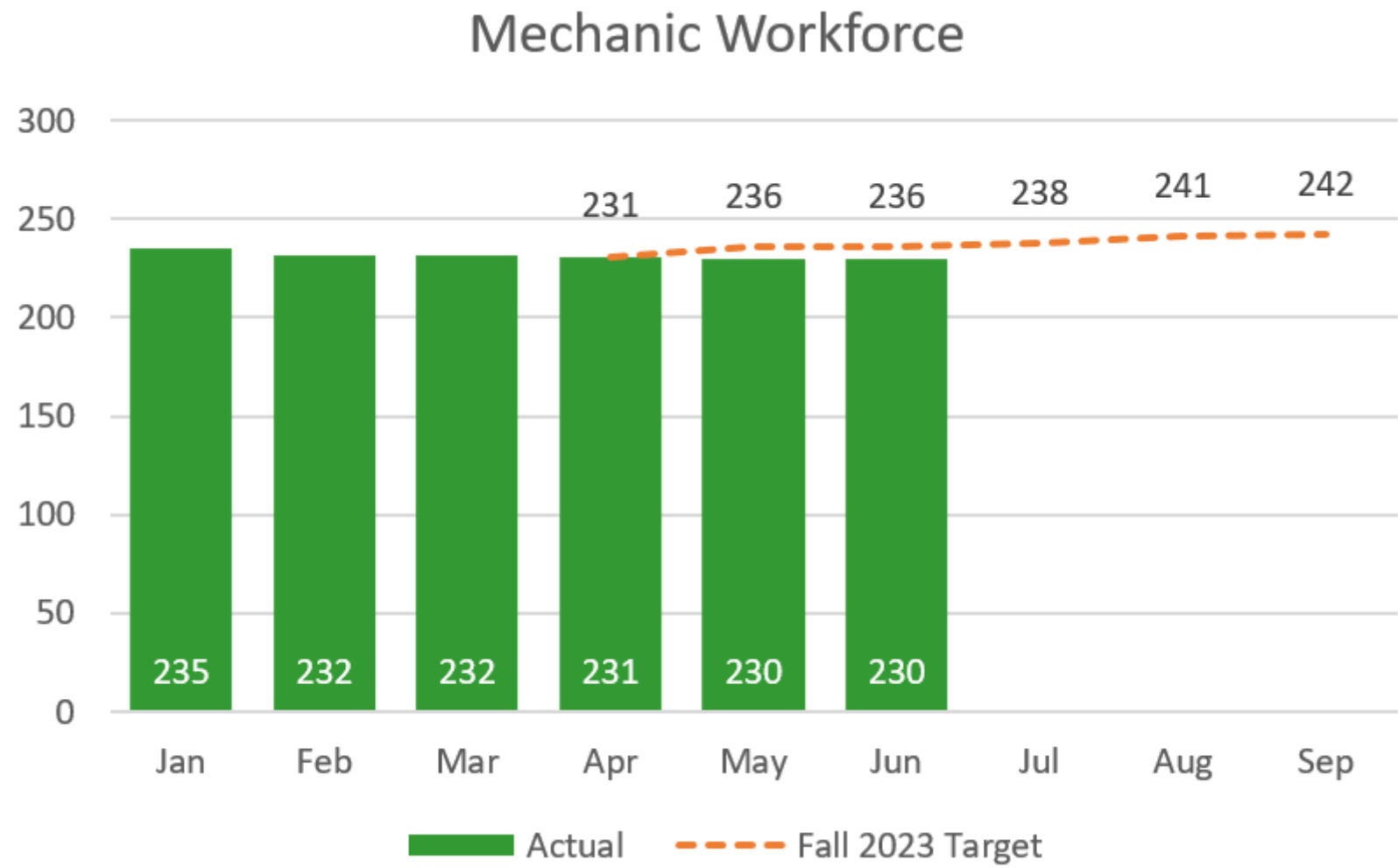
- 21 former employees have expressed interest in being rehired
- Metro & ATU have reached a tentative agreement on the Collective Bargaining Agreement
- The Service & Workforce Initiative is tackling increasing training capacity



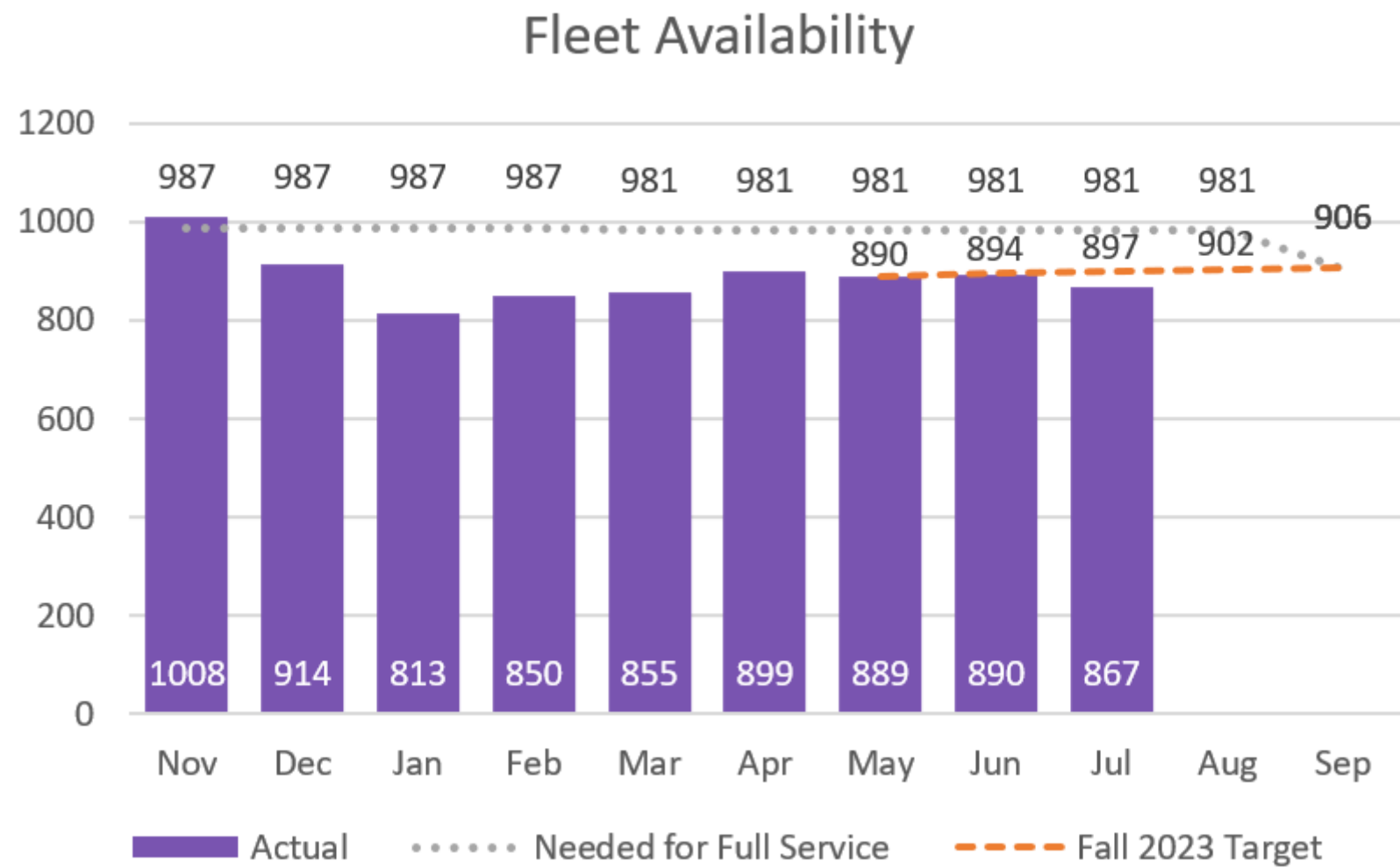
# Operator Workforce



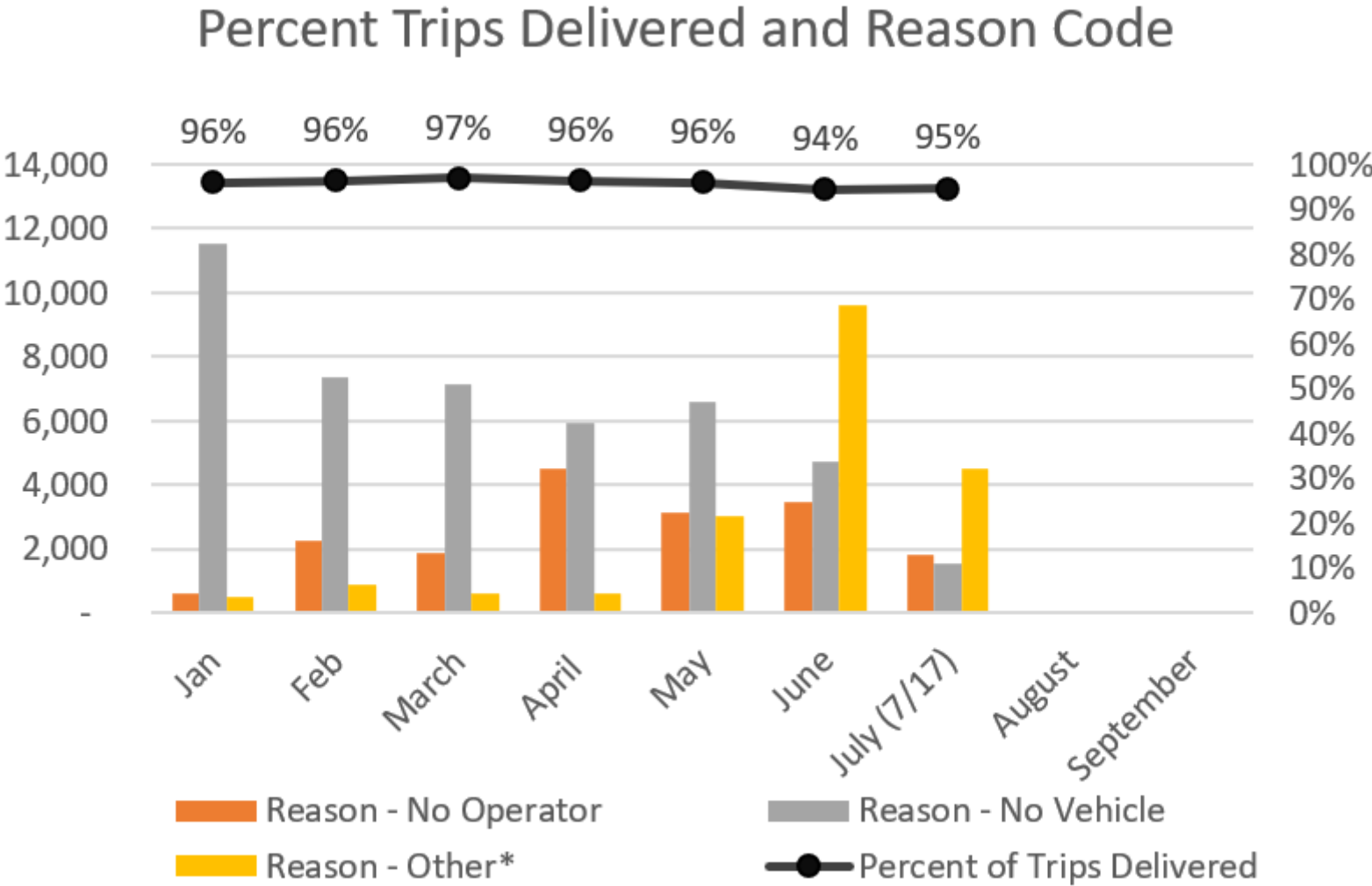
# Mechanic Workforce



# Fleet Availability



# Trip Delivery



\* Note: Pre-planned cancellations coded as Other rather than No Vehicle starting in May

# Ridership

- June average daily boardings – 238,719
- Year on year increase from June 2022 of 33,399 average weekday boardings
- Weekday ridership 58% of pre-COVID
- Weekend ridership 80% of pre-COVID



# Sustainability Update

- King County Metro is receiving \$33.5 million in federal funding to support the purchase of zero-emission buses.
- Metro will use the funds to purchase 30 BEBs. Plan to convert 27 bus routes serving low-income communities and expanding our apprenticeship program.



# Major Events

Major League Baseball

All-Star Week

July 7 – July 11

Taylor Swift Concerts

July 22 and 23



# Questions?