ecember 2008 Snow Event

King County Department of Transportation **Metro Transit Division** March 10, 2009



After-Acton Report: Areas of Focus

- Adverse Weather Plan
- Internal communications
- Resources
- Interagency coordination
- Communication with the public



Reduced-Service Snow Plan Recommendations:

- Make adjustments to planned snow re-routes
- Develop multiple reduced-service plans
- 10%, 20%, 50% reductions



Internal Communications Recommendations:

- Information Office support **Establish Control Center and Customer**
- Refresh bus operator training
- Institute improved system for tracking route changes
- New radio system will be installed by early

Recommendations: Resources

- Identify Metro staff who can fulfill support roles to augment normal staffing
- Ensure that supplies are adequate
- Evaluate needs for additional snow removal equipment



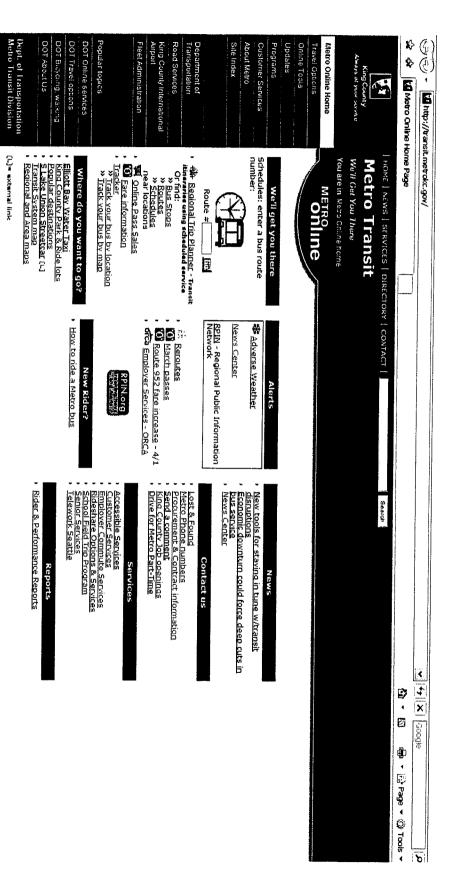
Interagency Coordination Recommendations:

- Establish MOU with City of Seattle
- Metro liaison at SDOT Charles St. facility
- Coordinated priority snow routes
- 3rd Avenue plowing
- Update transit priority snow routes with local jurisdictions annually
- Meetings upcoming with geographically-grouped jurisdictions
- Must have commitment to keep priority routes open in order to provide transit service
- Conduct "snow drill" exercise

Communication with the Public Recommendations:

- Redesign Metro Online web site
- Utilize additional public communication and blogs, www.kingcounty.gov/kcnews channels, including Twitter, www.twitter.com
- Develop and implement Transit Alert system





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Netro Transit is a division of the King County Department of Transportation

King Street Center 201 S Jackson St Seattle, WA 96104





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Start (e.g. O'Hare Airport) End (e.g. 1 N State St, Chicago, IL)

⊕ Leave flow

Obepart at or OArrive by mm/dd/yy mm:mm

For regional trip plans, use RTA Trip Planner Get Directions

System Status

Red Line Blue Line Brown Line | Normal Service Normal Service

Historical Calendar

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the road this morning. Check out the only two things moving on



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