

Presentation:  
Regional Policy Committee  
Overview of 988 & King County Crisis System

**JULY 13, 2022**

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CRISIS CONNECTIONS**



**King County**



**crisis  
connections**  
support • resources • training

# Agenda

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- What is the “BH-ASO”?
- The role and responsibilities of the BH-ASO
- King County Crisis Services overview
- National 988 dialing code overview
- House Bill 1477 (988 legislation) overview

# What is a Behavioral Health Administrative Service Organization (BH-ASO) ?

In the King BH-ASO Region, King County is contracted to act as the BH-ASO.

Specifically, the Behavioral Health and Recovery Division (BHRD) manages the BH-ASO contract and services.



# BH-ASO Services: Crisis Services

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A 24/7/365 regional crisis hotline for MH and SUD crises



Mobile Crisis Outreach



Designated Crisis Responders



Secure Withdrawal Management and Stabilization



Involuntary Treatment

# Crisis Continuum



Minimum required BH-ASO services

Supplemental crisis services, funded in part by local dollars

# What is 988?

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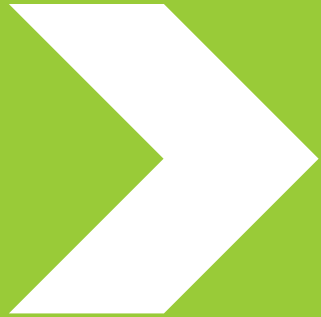
“988 is designated as the universal telephone number within the United States for the purpose of the national suicide prevention and mental health crisis hotline system operating through the National Suicide Prevention Lifeline”

Official launch of 988: July 16, 2022

# SAMHSA's five-year vision for 988 implementation:

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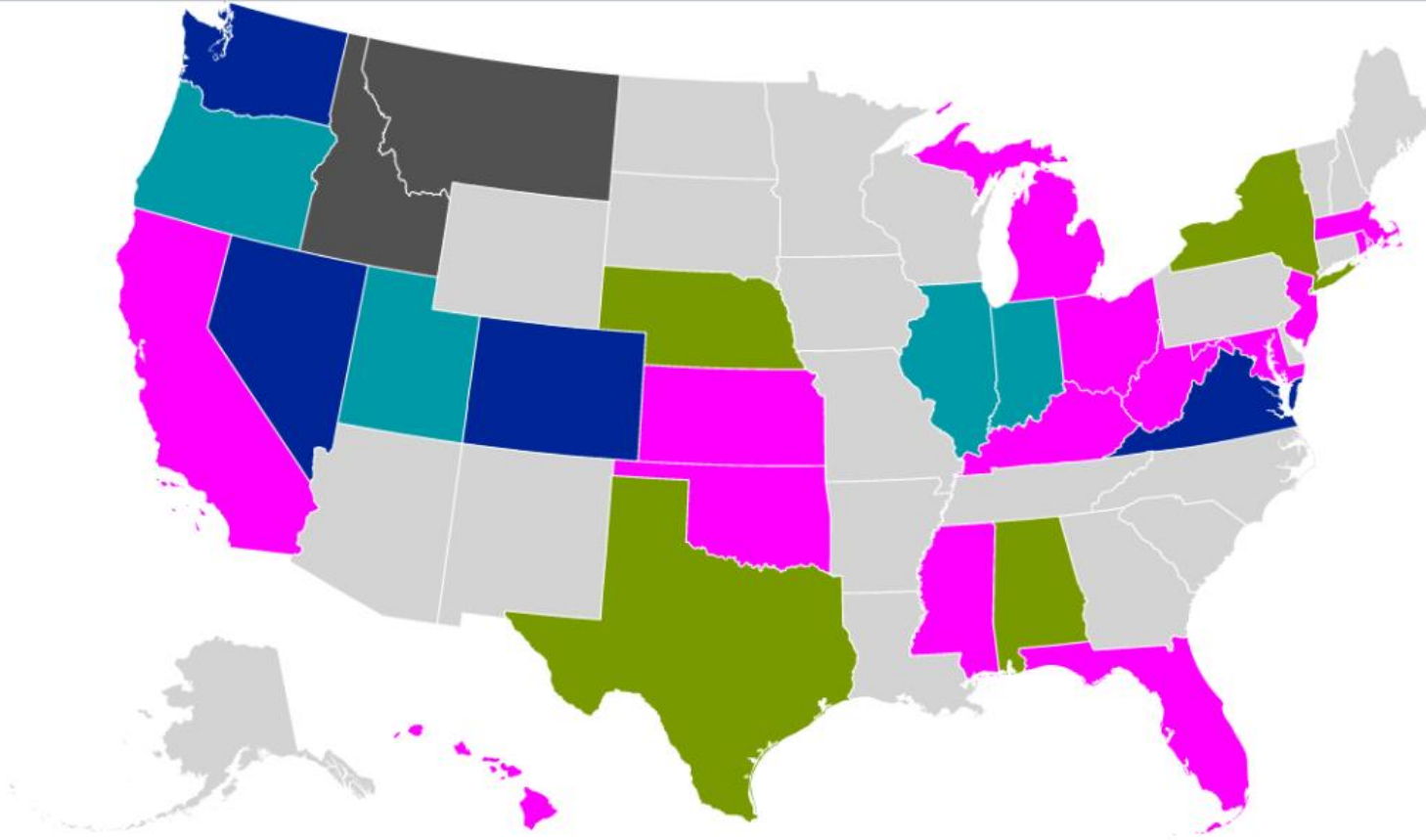
- Horizon 1: Someone to talk to
  - Goal: 90%+ of 988 calls will be answered in State by 2023
- Horizon 2: Someone to respond
  - Goal: 80%+ of individuals have access to rapid crisis response by 2025
- Horizon 3: A safe place for help
  - Goal: 80%+ of individuals will have access to community-based crisis care by 2027



# Overview of HB 1477 - 988 Legislation



## 988 State Bills (ALL)



- **BLUE:** 4 states enacted 988 infrastructure bill with a fee
- **TEAL:** 4 states enacted 988 infrastructure bill without a fee
- **GREEN:** 4 states enacted 988 legislation to create 988 study and/or commission
- **MAGENTA:** 13 states have pending 988 legislation
- **DARK GREY:** 2 states considered 988 legislation that did not pass

# 988 Line Implementation

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**CRIS Steering Committee**

**CRIS Committee**

**SUBCOMMITTEES**

**Tribal 988**

**Credentialing &  
Training**

**Technology**

**Cross-system Crisis  
Response  
Collaboration**

**Confidential  
Information  
Compliance**

**Rural and  
Agriculture**

**Lived Experience**

**Quality and  
Oversight**

**Regional Crisis  
Response**

**Service Delivery  
Costs**

# How is 988 different than 911?

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- 988 was established to improve access to crisis services in a way that meets our country's growing suicide and mental health-related crisis care needs.
- 988 will provide easier access to the Lifeline network and related crisis resources, which are distinct from the public safety purposes of 911
- 911 focus is on dispatching Emergency Medical Services, fire and police as needed.

# Questions?

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