APPENDIX E – RECENT STRATEGIC ADVISORY COUNCIL DIRECTION

Included within the 2009 Technology Business Plan was the following direction from the SAC:

2008 Strategic Advisory Council Endorsement and Direction

In 2008, the King County Strategic Advisory Council (SAC) endorsed and set further direction for the initiatives described below:

Superior Court Case Management

Superior Court is experiencing difficulties related to the inability of the current systems to fully support their daily business. The court had been planning to use the State's new solution, which would have provided functionality for both the Clerk and Superior Court, when implemented. However, the State of Washington will not be able to provide a case management system for several years. Replacement of the case management systems is one of the Court's highest priorities to ensure ongoing operations.

The Strategic Advisory Council endorsed the short-term and long-term strategy to replace the Court's case management systems and participate in efforts for a future State-provided solution that will meet the business needs of local governments.

Prosecuting Attorney Office Management Information System

The current Prosecuting Attorney Office Management Information System, PROMIS, was implemented in the 1980s and no longer fully supports the business needs. The system limits integration, operational/workflow automation and digital case file interoperation. It prevents the Prosecuting Attorney Office from moving forward with managing cases beyond paper file folders. Attorneys and office staff have no ability to look up meaningful information about cases or about groups of cases: sort, list, and get statistics about case categories and/or date ranges of cases.

The Strategic Advisory Council endorsed the short-term and long-term strategy to replace the system with an open solution that supports integration with other criminal justice and document management systems.

The work in 2009 will be focused on planning and review of off-the-shelf vendor programs and alternatives analysis, with the system replacement to occur in 2010.

IT Policy Creation and Implementation

IT will focus on implementing policies in four key areas over the coming year. The policy areas were brought before the Strategic Advisory Council in September 2008 and updates will be provided to the SAC as development progresses. The policy areas include:

> Acceptable Use of IT Assets

Project Management Certification
Protected Electronic Data Encryption Policy
Power Management of IT Equipment

Acceptable Use of IT Assets. This policy is related to the IT Asset Management strategic objective and governs the acceptable use of IT assets for countywide use. The SAC endorsed a direction to organize and facilitate countywide employee orientation starting in 2008 with a target to complete in the second quarter of 2009.

Project Management Certification. This policy is related to the IT Project Management strategic objective. This is a policy to ensure that project manager candidates complete a certification process for the level of projects they would manage at the county. The SAC supported development of a policy to require certification of IT project managers, and endorsed direction to proceed with development and implementation of the policy, certification criteria and guidelines.

Protected Electronic Data Encryption Policy. This policy is related to the Information Security and Privacy strategic objective. This countywide policy will address the need to secure protected data in applications and to protect data during data transfer. It will focus on electronic data and does not address non-electronic formats of protected information. The SAC endorsed direction to identify an objective/outcome in the strategic technology plan to develop and implement a policy.

Power Management of IT equipment. This policy is related to the county's energy conservation program, aimed at reducing greenhouse gases and power consumption. The SAC endorsed the policy to implement PC power management countywide, and identify and implement tools to adhere to the policy. In addition to PCs, the direction is to identify and implement other power management solutions. The power management of IT equipment will be included as a strategic objective and priority in the county's Strategic Technology Plan.

2009 Strategic Technology Plan Update. The SAC endorsed a direction to extend the current Strategic Technology Plan for another year. In extending the 2006 - 2008 Strategic Technology Plan through 2009, the following objectives are being added to the ongoing objectives, also listed below:

New strategic objectives:
Countywide rollout of IP telephony
Expand capability for video conferencing for countywide use
Multi-year IT procurement contracting
Countywide telecom guidelines

Goal: Efficiency
Accountable Business Transformation
Electronic Records Management
Law, Safety and Justice Integration

Goal: Public Access and Customer Service
Online payment options
Web improvement program

Goal: Transparency and Accountability
    IT Reorganization, Phase I
    Asset management

Goal: Risk Management
    Data center move
    Security and Privacy Improvements

2010 – 2012 Strategic Technology Plan Refresh. The SAC endorsed a direction to refresh the Strategic Plan for 2010 – 2012. When the Strategic Technology Plan is refreshed for the 2010 – 2012 period, there are several critical new areas related to technology at King County that will be considered, including:

    IT Reorganization
    IT competency and maturity
    Green initiatives
    Social networking
    Mainframe application phase-out strategy
    Regional 800 MHz emergency radio replacement strategy.