



# Conceptual Review and Business Case (Version 3) for Information Technology (IT) Projects for the 2017-18 Budget Cycle

## GENERAL GUIDELINES

Use this form to provide information about your project for **both conceptual review and your business case**.

**Conceptual Review Instructions:** Answer questions #1 to 21 in Sections 1 to 5 below. You must submit this completed form via email to Karl Nygard in PSB. King County's Office of Performance, Strategy and Budget (PSB) and Chief Information Officer (CIO) will evaluate your proposed concept. **If your concept is approved**, you will later use this same form to develop your business case.

**Business Case Instructions:** Answer questions #21b to 26 in Sections 6 to 9. Additionally, complete a Cost-Benefit Analysis (CBA) workbook and Benefits Achievements Plan (BAP). Submit this completed form, CBA, and BAP via **SharePoint**. Contact Gaukhar Serikbayeva in PSB if you have any questions. If your business case, CBA, and BAP are approved, your project will be included in the County Executive's budget proposal for the 2017-2018 budget cycle.

## CONCEPTUAL REVIEW QUESTIONS (1-21a)

### Section 1: Proposal/Contact Information

1	<b>Department/Agency Name</b>	KCSO	<b>Division</b>	Choose an item.
2	<b>Project Sponsor (Last, First)</b>	John Urquhart	<b>Job Title</b>	Sheriff
3	<b>Project Contact Name (Last, First)</b>	Frisk, Donna	<b>Job Title</b>	IT PM III
4	<b>Date Submitted (MM/DD/YYYY)</b>	03/13/2017		

### Section 2: Project Background

5	<b>Project Title</b>	RMS Replacement		
6	<b>Target Dates</b>	6.1	<b>Start (Quarter # Year)</b>	6.2 <b>End (Quarter # Year)</b>
			4Q 2016	4Q 2017
7	<b>Business Need/Problem Statement (max 250 words).</b> Describe how this concept will transform your business to solve a <u>business</u> problem? What external factors (e.g., compliance guidelines, legal mandates, and audit findings) exist to drive this concept?			
	<u>Past State</u> The legacy Records Management System (RMS), IRIS, was built in 1997 and TESS, evidence tracking system, were not designed for the demands and capabilities of current and evolving environment or for high performance, security and scalability in a heavy multi-user environment. Audit logs are minimal and deputies spend too much time writing case reports vs. patrol community policing. This situation causes a significant patrol productivity impact and limits participation in county integration projects. IRIS/TESS are past their end of life, very fragile, and the system platform is no longer supported. Therefore, King County Sheriff's Office (KCSO) will be implementing a SaaS to replace the fragile IRIS/TESS systems.			
	<u>Recent State</u> KCSO has been working to implement a new RMS (TE) for the past several years. Property Management Unit (PMU) went live with TE July 2014 and TESS was decommissioned. 250 (30% of KCSO) professional staff went live in October 2015. CID went live March 2016 and Kenmore/Shoreline were trained in April. As soon as TE was piloted to patrol and detectives, it became clear that police work was being compromised due to the length of time it took to writing case reports and TE was not a viable solution for patrol (70% of KCSO). On May 31st, 2016 Sheriff Urquhart made the decision to suspend TE for officers.			
	<u>Future State</u> Since TE is not a viable replacement solution for patrol, KCSO's selected option is a Sole-source 1 year Subscription Pilot with Mark43. The project			
8	<b>Project Description (max 250 words).</b> Describe the proposed project and IT investment and how it will solve your business need/problem. List any system(s) that will be replaced. What business function(s) will this proposed investment support?			

	<p>Incident/case reports and property are being entered in the legacy IRIS RMS by officers. The data in IRIS is populating TE via daily periodic migration, allowing PMU to manage property/evidence. At this time TE is the repository for all KCSO RMS/Property data. However, TE is not a viable RMS option for officers to use for their incident/case reports due to issues described in above Problem Statement. The addition of the federal NIBRS process to TE caused the officers writing of reports to be 4X greater than normal</p> <p>KCSO's goal is to replace both IRIS and TE with a product that minimizes patrols case report writing time and allows PMU to manage property. KCSO is looking for a web-based, subscription solution that can be piloted for 1 year before committing to the solution long term. The selected option (Mark 43's Cobalt) is a Sole-source, web-based 1 year Subscription Pilot that resides in the AWS Gov-Cloud.</p> <p>Historical incident/report data from TE will be migrated to Cobalt. Ninety (90) after KCSO is fully deployed on Cobalt (October 1, 2017), IRIS and TE will be decommissioned.</p> <p>Since this is the same RMS replacement project with a different solution, the remaining \$1,187,631 of the projects \$5,832,209 funding will be spent on Training Over Time, IT Project Manager, IT Business Analyst and Functional Analyst, with \$60,000 in contingency. KCSO requested funding in the 2017-18 budget for the 1 year subscription for the Cobalt Pilot.</p>
9	<p><b>Project Value and Anticipated Benefits (max 250 words).</b> Describe the value that your solution will provide to King County's constituents and organizations. What are the anticipated, tangible benefits (i.e. new revenue, reductions in cost or time, customer service delivery improvements) and intangible benefits (i.e. cost avoidance) of your proposed IT investment? List expected outcomes, and when will the results be measured for each to the best of your ability using the information available now?</p> <p>In summary:</p> <p>Benefit 1. Improved officer safety  Benefit 2. Improved ability to research and identify problem causes through full audit logs  Benefit 3. Ability to report NIBRS (hence, compliance with Federal Government requirement)  Benefit 4. Reduced amount of officers' and Comm Center's time spent on writing reports</p> <p>With the implementation of a new system improved business processes will be identified and deployed, reducing officer's time spent writing reports and increasing time spent community policing. New system will decrease down time associated with system failures and troubleshooting, significantly improving service area coverage and reducing overtime incurred by technicians supporting antiquated systems. It will substantially improve delivery of services to contract cities by enhancing officer's ability to quickly recognize, analyze and respond to crime trends.</p> <p>Cobalt will capture the NIBRS data using built in rules within the application, reducing officer report writing times and providing statistical data on crimes and trends to contract cities and the FBI. NIBRS compliance makes federal funding potentially available to KCSO in the future.</p> <p>Cobalt creates new opportunities for future regional data sharing with other Mark 43 customers. The system could also be shared directly with PAO. Seattle Police Department is also looking at Cobalt for their RMS. KCSO and SPD could link their RMS and have view only access to each other's cases.</p>
10	<p><b>Business Process Impact(s) (max 250 words).</b> Describe the business process(es) impact this concept will have. How significant the business process/processes change will be? Will the business change include Lean efforts and/or continuous service improvement?</p> <p>With the implementation of a new SaaS system this gives KCSO the opportunity to review and improve business processes that have been in place for decades, improving efficiencies. For example Cobalt provides an officer's dashboard containing recent cases, cases assigned to them, persons involved with associated alerts, and BOLOs allowing for proactive investigative work. This is something KCSO did not</p>

	<p>have before and will reduce the time patrol spends writing reports and increases time spent on the streets, improving community policing.</p> <p>The identified process changes will be identified and worked with the vendor, Business Analyst and project team during the design phase of the project. Training scenarios (for officers, 911 operators, and professional staff) will be developed based on the findings of the business process mapping (highlighting differences between the old and the new systems). Approximately, 5 hours of training is envisioned per person. No impact on the union is anticipated.</p>	
<b>Section 3: Funding Sources and High-level Cost Estimates</b>		
11	<b>Project Funding Sources</b> Identify the potential funding sources for this project.	
	<input type="checkbox"/> King County General Fund <input checked="" type="checkbox"/> King County Non-General (Agency) Fund (Capital) <input type="checkbox"/> King County Non-General (Agency) Fund (Operating)	<input type="checkbox"/> Debt Financing <input type="checkbox"/> Unknown
	<input type="checkbox"/> External, non-King County funding (e.g., grant): <a href="#">Click here to enter text.</a>	
12	<b>Project Cost Estimates</b> Use the drop-down list below to select the estimated initial project cost, not including ongoing annual operations and maintenance costs Level 2 - \$1M-2M	
13	<b>Ongoing Annual Operations and Maintenance Cost Estimates</b> Use the drop-down list below to select the estimated ongoing annual O&M cost of your project. Less Than \$5K	
<b>Section 4: Strategic Alignment</b>		
14	<b>Alignment with King County's Strategic Plan (KCSP).</b> Select the Guiding Principle or Goal that your project best helps to accomplish. Click the link to view the <a href="#">King County Strategic Plan</a> . Quality Local Government      Safety and Justice	
15	<b>Alignment with Your Organization's Mission and Goals.</b> Describe how the proposed investment will contribute to achieving your organization's mission and goals. KCSO's mission is to be a trusted partner in fighting crime and improving quality of life. The goals are to reduce crime and the fear of crime, as well as develop and sustain public value and support.  By implementing a new RMS that is web-based, intuitive and easy to use, patrol will spend less time in the office writing reports. This allows them more time in their service area providing visible police presence and working with the community to reduce the fear of crime, identifying crime trends through the new RMS, proactively investigating crimes, and improving community policing.  The new RMS will also reduce the Comm. Center call taker's time to write 911 call reports, allowing them to answer calls and dispatch the officer faster. This will decrease the caller's time on the phone.	
16	<b>Measuring Strategic Impact</b> (250 word max). Please describe how you will measure the strategic impact of the areas impacted in King County and within your agency or department as well as how much of an impact you anticipate this project having toward this goal.	Significant Impact
	Since the RMS is the core application of KCSO, implementing a new RMS will impact the entire department.  <b>Commissioned Officers:</b> The new RMS will significantly enhance the department's ability to keep its deputies in the field, providing an increase in community service without a corresponding increase in personnel. Having the RMS and CAD interface will give the officers the ability to access all records associated with an incident.  <b>PMU:</b> Cobalt will streamline some of the current processes, eliminate manual paper process for disposing of property, eliminate the duplicate manual process used to track evidence chain of custody and the correction of incorrectly entered case numbers. Having the property in the same system will allow officers to view property from cases centrally.	

**Records:** Potentially replace several faltering databases (pistol licenses, citations, etc.). Eliminate manual eFiling processes, offsetting need for additional staff to complete current work. The addition of NIBRS reporting demands additional resources. Will add edit and validation checkpoints to increase data integrity and reduce workload and improve bi-directional public access.

**Comm. Center:** Improved report writing times and processes also benefit the Comm. Center's call answering efficiency (taking 30% of KCSO reports). Reduce call taker's time to record 911 calls, answering calls and dispatching officers faster. This will decrease the caller's time on the phone.

**Data:** Eliminate the manual process of Comm. Center faxing vehicle cards to Data so they can enter them into NCIC for stolen and recovered vehicles. Eliminate the manual missing person notification to the Missing Persons Unit.

- 17 **Risks (max 250 words).** Identify the risks of this concept and what will be planned to mitigate risks in the project? Some of the areas that you should consider when assessing the risk of this project to be included in the formal risk plan to be developed during the project are: The number and type of business process changes required, the number and type of integrations and with what types of systems, the need for external Q&A, managerial and staff capacity both for the business and technology, training and change management within your agency and externally if required, key staffing and retention risks, the ability to support the technology implementation and ongoing needs, and how these risks are reflected in the project budget.

Risk	Mitigation
User Acceptance of System	Sheriff/Command Staff support, better communication to the department
User Adoption/Culture change	Early and mass communication of process changes. Updating GOM with new policies
Ability to meet Go Live October 2017	Started contract wording/negotiations, prep work on configuration/setup, historical data cleanup so when approval is given, sign contract and hit the ground running
Cobalt does not work for KCSO	Payment based on 60/day System Acceptance. If KCSO does not accept system, KCSO could walk away without paying anything
Unclear Implementation/Project Plan	Require detailed plan with dates in the SOW
Property Module built and functional, June 2017	Vendor working closely with PMU Sgt. on requirements. Tied to 60/day acceptance payment
Case Management Module built and functional, January 2017	Vendor working closely with Major Crimes Sgt. on requirements. Tied to 60/day acceptance payment
Business requirements unclear, not well defined by end users	More specific definitions of requirements, Met with SMEs to review requirements, Worked with PAO on legal wording, Received feedback from other agency PMs/Business Analyst
Inadequate # SME/Trainers	Have CD and Chiefs identify 24 total SME/Trainers, pulling from each Unit/Location
Availability of key staffing (PM, BA, FA, Developer)	Chief of Tech Services identify budget and resources
NIBRS meeting FBI requirements for accuracy	NIBRS requirements in SOW. Hire Record's NIBRS QA staff
Available Night Mode, officer safety issue	Contract requirement. Possible alternate software to accomplish
Active Directory Authentication	Requirement in SOW. Tied to 60/day acceptance payment
Auto-save available	Requirement in SOW. Tied to 60/day acceptance payment

## Section 5. Technology Alignment

18	<b>Alignment with King County's Strategic Technology Plan.</b> Select the "What" goal that best aligns with your project. Click the link to view the <a href="#">King County Strategic Technology Plan</a> , slide 2.																							
	Systems Effectiveness																							
19	<b>Alignment with King County's Enterprise Architecture (EA) Principles.</b> Select the overarching <b>EA principle</b> that is most important for this effort. The purpose of this section is to elicit meaningful discussions with King County's CIO and the EA Team during the evaluation of your business case.																							
	Minimize cost/complexity																							
20	<b>Are you aware of a technology, solution, or application in use at the County that provides similar functionality to this project?</b> If a potential technology solution or product that would likely meet the needs of the proposed concept been identified, describe the technology solution or product.	No																						
	Click here to enter text.																							
21.a	<b>Have potential systems (i.e., Oracle EBS, PeopleSoft, Hyperion) that may need to integrate with the proposed solution been identified?</b> If yes, identify the organizations and describe the impact of this project on other business systems. <u>If your project impacts Oracle EBS, PeopleSoft, or Hyperion, you must provide the following information in the space below:</u> 1) Central business system Change Management Board (CMB) review date and 2) the business or system expertise you anticipate needing for this project and target dates for required resources.	Yes																						
	The new RMS will interface with several external systems to provide data to help solve crimes. Mark 43 will work with those vendors to develop the interface to the new RMS. Those systems are:																							
	<table border="1"> <tr> <td><b>TriTech's CAD</b></td> <td>Create reports based on the reporting event number from the CAD ticket and pre populate basic information (based on current data being transferred to TE) on a report.</td> </tr> <tr> <td><b>FBI NIBRS</b></td> <td>Will send user entered data to the State NIBRS for each KCSO entity (i.e. Shoreline reports are submitted under their agency ORI where as KCSO are submitted under the KCSO ORI</td> </tr> <tr> <td><b>Citizen Online Reporting (CopLogic)</b></td> <td>The RMS will receive low level incident reports from CopLogic for processing by Sheriff's Office users (public enters this data online)</td> </tr> <tr> <td><b>KC Jail's BARS</b></td> <td>Allow users to electronically send booking information to BARS prior to the user's arrival at the King County Jail</td> </tr> <tr> <td><b>KC DAJD's Crimes</b></td> <td>Provide a mechanism for users to retrieve mugshots from CRIMES and be attached to person profiles on reports</td> </tr> <tr> <td><b>ACCESS</b></td> <td>Allow role based users to submit data from reports to local, statewide, and federal data exchanges through the ACCESS Message Switch. Vendor will develop functionality for authorized users to search sensitive data from local and federal sources, so authorized users do not need to continue using the Omnixx portal and TE CAD to query data from ACCESS.</td> </tr> <tr> <td><b>Federal LInX NW</b></td> <td>Records management to federal information sharing allows data from approved County case reports to transfer automatically to the LInX NW regional data exchange</td> </tr> <tr> <td><b>PublicEngines CrimeReports.com (Socrata)</b></td> <td>Incident Reports that are in 'Approved' or 'Filed' status presented to the public (location converted to: 100 block only)</td> </tr> <tr> <td><b>WSP Sector – eTicketing</b></td> <td>Users will be able to retrieve data from Sector to populate system data fields</td> </tr> <tr> <td><b>PAO eLodi</b></td> <td>For Detectives to transmit case reports, with electronic signature, to the PAO eLodi system</td> </tr> <tr> <td></td> <td></td> </tr> </table>	<b>TriTech's CAD</b>	Create reports based on the reporting event number from the CAD ticket and pre populate basic information (based on current data being transferred to TE) on a report.	<b>FBI NIBRS</b>	Will send user entered data to the State NIBRS for each KCSO entity (i.e. Shoreline reports are submitted under their agency ORI where as KCSO are submitted under the KCSO ORI	<b>Citizen Online Reporting (CopLogic)</b>	The RMS will receive low level incident reports from CopLogic for processing by Sheriff's Office users (public enters this data online)	<b>KC Jail's BARS</b>	Allow users to electronically send booking information to BARS prior to the user's arrival at the King County Jail	<b>KC DAJD's Crimes</b>	Provide a mechanism for users to retrieve mugshots from CRIMES and be attached to person profiles on reports	<b>ACCESS</b>	Allow role based users to submit data from reports to local, statewide, and federal data exchanges through the ACCESS Message Switch. Vendor will develop functionality for authorized users to search sensitive data from local and federal sources, so authorized users do not need to continue using the Omnixx portal and TE CAD to query data from ACCESS.	<b>Federal LInX NW</b>	Records management to federal information sharing allows data from approved County case reports to transfer automatically to the LInX NW regional data exchange	<b>PublicEngines CrimeReports.com (Socrata)</b>	Incident Reports that are in 'Approved' or 'Filed' status presented to the public (location converted to: 100 block only)	<b>WSP Sector – eTicketing</b>	Users will be able to retrieve data from Sector to populate system data fields	<b>PAO eLodi</b>	For Detectives to transmit case reports, with electronic signature, to the PAO eLodi system			
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**<END OF CONCEPTUAL REVIEW QUESTIONS>**



## BUSINESS CASE QUESTIONS (21b-26.17)

21.b	<p><b>Have you consulted with Records Management to verify that the records retention plan and policy for the solution proposed with this project is in accordance with standard county procedures?</b> If yes, please describe how the records retention needs, that proposed solution would have, are considered as a part of the project budget and how resourcing requirements are considered as a part of the ongoing cost. If no, please describe why this solution is exempt from records retention requirements.</p>	No
	Reviewing with internal KCSO Public Records Program Manager	

### Section 6. Project Planning

22

**Major Milestones and Estimated Costs.** In accordance with King County Code, Section 2.16.0757, this information will be used to develop King County’s Annual Technology Business Plan to report progress against milestones. Identify at least two major milestones (e.g., planning, preliminary design, design, implementation, and/or close out) for each year of the project and the estimated costs associated with each milestone.

Start Date (select from calendar)	End Date (select from calendar)	Major Milestones (enter descriptions)	Estimated Cost (\$) (no commas)
12/18/2016	02/10/2017	Initiation	Included in subscription rate
03/01/2017	06/15/2017	Configuration	Included in subscription rate
02/20/2017	06/15/2017	Interfaces	Included in subscription rate
05/01/2017	07/30/2017	TestingInterfaces	Included in subscription rate
08/01/2017	09/20/2017	Training	Included in subscription rate
10/01/2017	12/31/2017	Go Live & Pilot Final Acceptance Complete	Included in subscription rate

### Section 7: Alternatives Analysis

23	<p><b>Alternative Solution(s) Analysis.</b> Identify any alternative solutions considered to solve your business problem. You must provide a brief description, a high-level cost estimate, and the pros and cons for each alternative listed. Alternative A should describe your preferred alternative, followed by a brief statement why it is your preferred solution.</p>		
	<p><b>Alternative A</b></p>	<p><b>Pros</b></p>	<p><b>Cons</b></p>
	<p>Name: Mark 43 – Cobalt</p>	<ul style="list-style-type: none"> <li>• Very intuitive, looks like Turbo Tax (i.e.: scroll through report)</li> <li>• Officer could spend less time writing reports</li> <li>• Working with Major Crimes Det. Sgt to develop Case Management, will be available for Go Live</li> <li>• Working with Property Management Sgt to develop Property Module</li> <li>• NIBRS fields are within the case vs. showing on separate NIBRS tabs</li> <li>• Ability to list all missing, but required NIBRS fields</li> <li>• Newly revised Case Report was developed to meet KCSOs needs (fewer pages)</li> <li>• AWS Gov-Cloud based servers</li> </ul>	<ul style="list-style-type: none"> <li>• No auto save of work</li> <li>• 30 second software programmed with inactivity time out - causing multiple interruptions for patrol officers (KCSO uses computer based time-out to meet CJIS audit)</li> <li>• Case Management currently under development &amp; in "test"</li> <li>• Property Module under development, not available until June 2016</li> <li>• Case level sealing currently under development &amp; in "test"</li> <li>• Additional CJIS audit management necessary (note: with Azure, WSP)</li> </ul>
	<p>Estimated Cost: \$56,320/month (\$80*704 officers)</p>		
	<p><b>Description:</b> Preferred option is a Sole-source 1 year Subscription Pilot with Mark 43.</p>		

	<ul style="list-style-type: none"><li>Enhancements are built and delivered based on client/vendor brainstorming (on vendor's timeline)</li><li>Ability to interpret needs of the client and program into software correctly</li><li>Direct communication of vendor with business SME (better than IT interpreting)</li><li>Very knowledgeable at solving system issues (more Agile)</li></ul>	<ul style="list-style-type: none"><li>manages partial audit requirements)</li><li>Vendor help desk with issues log and expected dates of completion not available to the county</li><li></li></ul>
<b>Describe why Alternative A is your preferred solution:</b> It is web based and located on AWS Gov-Cloud. It is very intuitive. The officer will be able to reduce the amount of time writing reports, improving community policing.		
<b>What is the expected useful life, in years, of the proposed technology associated with Alternative A?</b> This is a 1 year subscription based pilot. If the solution is accepted by KCSO, the subscription could be extended another year without the cost increasing. If at some point the option is no longer viable, KCSO could pull out.		
<b>Alternative B</b>		
Name:	TriTech - Inform	<ul style="list-style-type: none"><li>Officers could spend less time writing reports</li><li>Auto saves every 20 seconds</li><li>Integrated with Active Directory</li><li>No time-out due to inactivity</li><li>Property Module is available, but not web bases yet</li><li>IQ Analytics - data warehouse module available<ul style="list-style-type: none"><li>robust search capability</li><li>ongoing maintenance provided</li><li>access to data through queries and reports in real time</li><li>ability to remove all data immediately if necessary</li></ul></li><li>NIBRS fields are within the case vs. showing on separate NIBRS tabs</li><li>Ability to list all missing, but required NIBRS fields</li><li>Allows for case sealing on sensitive cases individually</li><li>CJIS audit management partially provided directly by WSP for Trittech &amp; Microsoft</li><li>Issues Log and expected dates of completion are available for client review</li><li>Enhancements are voted on by user community (aka: multiple clients) to bump up priority</li></ul>
Estimated Cost:	\$ 13,687.50/month	
<b>Description:</b> 1 year Subscription Pilot with TriTech.		
		<ul style="list-style-type: none"><li>Converting Inform to web base but will not be complete until end of 2017 so some module are used on the web and other are not</li><li>Clicking on various tabs is less intuitive</li><li>Case management under development</li><li>Supervisor must approve report before property can be accessed by PMU</li><li>Disposal of property is not a fully-automated process</li><li>Case file cannot be sealed at a folder level</li><li>Reports are lumped together and printed as one document</li><li>Reports do not delineate who wrote what narrative (difficult to determine who did what on an investigation)</li><li>Since it is not fully web, on premise in-house servers (physically secured, but extra overhead)</li></ul>

		<ul style="list-style-type: none"> <li>Best practices are shared among user community</li> </ul>	
<b>Alternative C</b>		<b>Pros</b>	<b>Cons</b>
Name:	Click here to enter text.	Click here to enter text.	Click here to enter text.
Estimated Cost:	Click here to enter text.		
<b>Description:</b> Click here to enter text.			
<b>Alternative D</b>		<b>Pros</b>	<b>Cons</b>
Name:	Click here to enter text.	Click here to enter text.	Click here to enter text.
Estimated Cost:	Click here to enter text.		
<b>Description:</b> Click here to enter text.			
<b>Section 8: Required Attachments in Innotas</b>			
24	<b>Cost-Benefit Analysis (CBA) Workbook.</b> Check the box below to confirm that you have uploaded a completed CBA in Innotas.		
	<input checked="" type="checkbox"/> A completed cost-benefit analysis workbook is included with this business case document		
25	<b>Benefits Achievement Plan (BAP).</b> Check the box below to confirm that your agency has uploaded a completed BAP in Innotas. The project sponsor will be responsible for updating this plan.		
	<input checked="" type="checkbox"/> A benefits achievement plan is included with this business case document		
<b>Section 9: Additional Technology Considerations</b>			<b>Drop-down Values</b>
26.2	<b>Will the solution introduce a new technology(s) to the County?</b>		Yes
	Solution is new to KCSO		
26.3	<b>Can the project result in an enterprise solution for multiple groups in the County?</b> In other words, does it have functionality that might be re-used by others?		Yes
	Cobalt creates new opportunities for future regional data sharing with other Mark 43 customers. The system could also be shared directly with PAO. Seattle Police Department is also looking at Cobalt for their RMS. KCSO and SPD could link their RMS and have view only access to each other's cases.		
26.4	<b>Will the solution replace existing system(s)?</b> If yes, list the system(s) being replaced.		Yes
	Will be replacing IRIS and TE RMS systems		
26.5	<b>Have you considered requirements beyond immediate needs?</b> For example, have you factored in the likely growth in the number of users and amount of data over the estimated life of the solution? Have you taken into account any known or predicted future requirements of other County departments that may leverage the solution?		Yes
	Cobalt creates new opportunities for future regional data sharing with other Mark 43 customers. The system could also be shared directly with PAO. Seattle Police Department is also looking at Cobalt for their RMS. KCSO and SPD could link their RMS and have view only access to each other's cases.		
26.6	<b>Have you discussed your project and requirements with the appropriate group(s)</b> that will support the technology (e.g., security, KC Information Assurance staff, records management, server team)?		Yes
	Worked with officers, records, Comm. Center, data, Tech Manager, CID, property and other Units concerning the new RMS option		
26.7	<b>Will the solution use or leverage technologies or applications from vendors in which the County has a significant investment?</b>		No
	Click here to enter text.		
26.8	<b>Will the solution allow the County to get a more holistic view of County processes and data?</b>		No
	Click here to enter text.		



26.9	<b>Have you reviewed KCIT's IT policies that may be applicable to your project?</b> Refer to the following link for more information regarding King County's IT policies. <a href="http://kcweb.metrokc.gov/oirm/policies.aspx">http://kcweb.metrokc.gov/oirm/policies.aspx</a>	Yes
	Reviewed KC IT Security policies tied to CJIS audits	
26.10	<b>If you answered "yes" to question 21.a, describe the proposed method(s) to interface/integrate with other systems.</b>	
	KCSO will be using a Message Switch internally supported server for Interfaces	
26.11	<b>Will the solution require a client installation on a computing device?</b>	No
	Click here to enter text.	
26.12	<b>Will the solution be available in a format optimized for mobile devices to enhance the customer experience?</b>	Yes
	Mobile laptops will continue to be used by the officers with the RMS	
26.13	<b>Will the solution require the movement of additional large amounts of data across the network?</b> If yes, use the space below to describe the # of records, type of processing, or type of files (e.g. voice, video) being transmitted.	No
	Similar amount of data that was being sent in IRIS & TE.	
26.14	<b>Will this project introduce any new type of information asset risk for which the County must develop a plan to manage?</b> If yes, describe the approach to accessing, storing, managing or using data that the County has not managed before and identify potential mitigation strategies.	Yes
	AWS Gov cloud solution	
26.15	<b>Will the solution create another version of existing data?</b> If a replica of an existing database must be made, use the space below to describe why it is necessary.	No
26.16	<b>Does the solution follow any applicable industry standards or Community of Interest (COI) standards</b> (e.g., HL7 standards for health records) that apply to the data in your project?	Yes
	CJIS security standards apply	
26.17	<b>Will the solution use protected information?</b> (e.g., Personally Identifiable Information (PII), credit card information, Protected Health Information (PHI), or Criminal Justice Information)	Yes
	CJIS and PII data are contained in the RMS	
<b>&lt;END OF BUSINESS CASE QUESTIONS&gt;</b>		