

Service Guidelines Task Force

Regional Transit Committee

November 18, 2015



King County

METRO

We'll Get You There.

Task Force Work Plan

- How transit **service performance is measured** as specified in the Metro Service Guidelines to reflect the varied purposes of different types of transit service;
- Approaches to evaluating how the goal of **geographic value** is included in the Metro Service Guidelines, including minimum service standards;
- Approaches to evaluating how the goal of **social equity** is included in the Metro Service Guidelines;
- Outline financial policies for **purchase of additional services** within a municipality or among multiple municipalities;
- Outline guidelines for **alternative services** implementation

Task Force principles

- Different parts of the county have different travel demands
- Measure performance of routes against similar services
- Right-size service and seed new markets
- Create better connections between centers
- Maintain and improve services that meet productivity, social equity, and geographic value objectives
- The demands for transit service far outweigh current available resources
- Value all forms of partnerships that support transit access and ridership

Task Force recommendations

1. Changes to service guidelines
 - Revise service types
 - Better incorporate social equity and geographic value into the target service level analysis
2. Enhance the planning and outreach process
3. Enhance the alternative services program
4. Changes to partnerships and land-use initiatives
5. Support new funding and continued operational efficiencies

Closing Summary

- When making reductions, consider relative impacts to all parts of the county
- Modify service types to measure like services
- Provide greater protection for peak-only services in event of major service reductions
- Changes to social equity and geographic value measurement have the effect of increasing target service levels, the measure of current transit service needs
- Provide greater funding for alternative services as a way to meet diverse needs
- There is a need for additional funding to support expansion of the system

Next Steps

