# Risk Management Annual Report

Government Accountability & Oversight Committee August 26, 2014

Jennifer Hills, ARM-P, CRM
Director, King County Office of Risk Management
Department of Executive Services

# Office of Risk Management (ORM) Mission and Vision Statements

#### Mission

To protect King County's financial assets and mitigate losses by providing effective risk management services and responsive and fair claims management.

#### Vision

Risk Management serves as a model for providing essential and cost-effective risk management services for King County and its residents.

## How does ORM fulfill its mission?

#### Asset Protection

- Set insurance requirements and review contracts
- Risk financing through the County's self-insurance fund
- Recovery activities for County losses caused by others (\$1M+ annually)

## **Liability Claims Management**

Approximately 1,800 filed against King County annually

#### **Loss Control**

- Loss control initiatives (\$400,000 biennially)
- Enterprise Risk Management

# How is ORM accountable?

### **Annual report to Council**

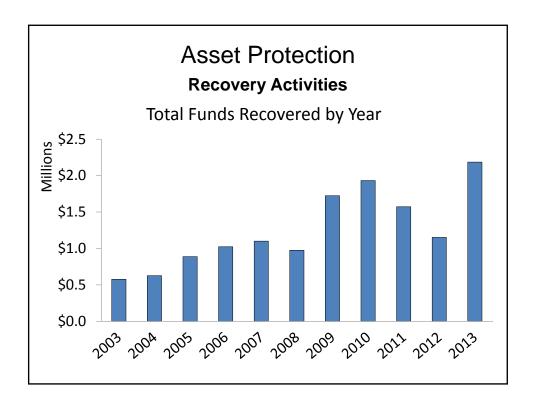
- Cost of risk (risk mgmt activities as a % of budget)
- Claim and litigation filings
- Amounts paid to resolve claims and lawsuits
- Recovery of damage to County assets
- Insurance coverage
- Proposed: Enterprise Risk Management activities

#### **Quarterly reports to Council**

 Describe every loss resolved with a payment of \$100,000+ during the preceding quarter

# Asset Protection 2012-2013 Insurance Renewal

- King County is self-insured with a \$7.5M SIR
- ORM purchases excess insurance up to \$92.5M above SIR
- Insurance portfolio reviewed annually with brokers
- Examples of policies include:
  - Excess liability
  - Property
  - Workers' compensation
  - Fiduciary
  - Employee fidelity
  - Marine policies
  - Ferry and flood districts



# Asset Protection Monitoring Cost of Risk

What's included?

### **Risk Management**

### Liability claims costs

Insurance premiums

Litigation costs

Loss adjustment expenses —

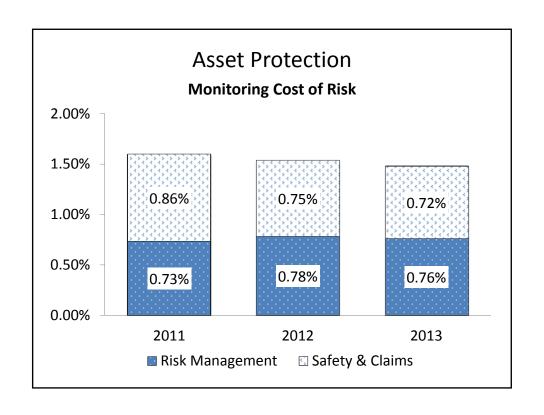
Administrative expenses

### **Safety & Claims**

- Workers' comp claims costs
- Insurance premiums
- Litigation costs
- Loss adjustment expenses
- Administrative expenses

How do we define success?

Less than 2% of total operating budget







## Loss Control Fund

## **Purpose & Structure**

- Established by Council in 1999
- Address emerging issues with high-impact potential
- \$400,000 budget per biennium
- Enterprise risk management embedded in the process

#### **Department Response**

- 30 requests in the current biennium
- Current biennium requests: \$996,976 (250% of budget)
- Current biennium grants: \$365,291